

1 AN ACT

2 relating to the nonsubstantive revision of the health and human  
3 services laws governing the Health and Human Services Commission,  
4 Medicaid, and other social services.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

6 ARTICLE 1. NONSUBSTANTIVE REVISION OF

7 SUBTITLE I, TITLE 4, GOVERNMENT CODE

8 SECTION 1.01. Subtitle I, Title 4, Government Code, is  
9 amended by adding Chapters 521, 522, 523, 524, 525, 526, 532, 540,  
10 540A, 542, 543, 543A, 544, 545, 546, 547, 547A, 548, 549, and 550 to  
11 read as follows:

12 CHAPTER 521. GENERAL PROVISIONS

13 Sec. 521.0001. DEFINITIONS

14 Sec. 521.0002. REFERENCES IN LAW MEANING COMMISSION OR  
15 COMMISSION DIVISION

16 Sec. 521.0003. REFERENCES IN LAW MEANING EXECUTIVE  
17 COMMISSIONER, EXECUTIVE

18 COMMISSIONER'S DESIGNEE, OR DIVISION  
19 DIRECTOR

20 Sec. 521.0004. REFERENCES IN LAW TO PROVISIONS DERIVED  
21 FROM FORMER CHAPTER 531

22 CHAPTER 521. GENERAL PROVISIONS

23 Sec. 521.0001. DEFINITIONS. In this subtitle:

24 (1) "Child health plan program" means the programs

1 established under Chapters 62 and 63, Health and Safety Code.

2 (2) "Commission" means the Health and Human Services  
3 Commission.

4 (3) "Executive commissioner" means the executive  
5 commissioner of the commission.

6 (4) "Executive council" means the council established  
7 under Subchapter C, Chapter 523.

8 (5) "Health and human services agencies" includes the  
9 Department of State Health Services.

10 (6) "Health and human services system" means the  
11 system for providing or otherwise administering health and human  
12 services in this state by the commission, including through:

13 (A) an office or division of the commission; or

14 (B) another entity under the administrative and  
15 operational control of the executive commissioner.

16 (7) "Home telemonitoring service" means a health  
17 service that requires scheduled remote monitoring of data related  
18 to a patient's health and transmission of the data to a licensed  
19 home and community support services agency or hospital, as those  
20 terms are defined by Section 548.0251.

21 (8) "Medicaid" means the medical assistance program  
22 established under Chapter 32, Human Resources Code.

23 (9) "Medicaid managed care organization" means a  
24 managed care organization as defined by Section 540.0001 that  
25 contracts with the commission under Chapter 540 or 540A to provide  
26 health care services to Medicaid recipients.

27 (10) "Platform" means the technology, system,

1 software, application, modality, or other method through which a  
2 health professional remotely interfaces with a patient when  
3 providing a health care service or procedure as a telemedicine  
4 medical service, teledentistry dental service, or telehealth  
5 service.

6 (11) "Section 1915(c) waiver program" means a  
7 federally funded state Medicaid program authorized under Section  
8 1915(c) of the Social Security Act (42 U.S.C. Section 1396n(c)).

9 (12) "Teledentistry dental service," "telehealth  
10 service," and "telemedicine medical service" have the meanings  
11 assigned by Section 111.001, Occupations Code. (Gov. Code, Secs.  
12 531.001(1-a), (2), (3), (3-a), (4), (4-a), (4-b), (4-c), (4-d),  
13 (6), (6-a), (7), (8); New.)

14 Sec. 521.0002. REFERENCES IN LAW MEANING COMMISSION OR  
15 COMMISSION DIVISION. (a) This section applies notwithstanding  
16 Section 521.0001(5).

17 (b) A reference in any law to any of the following state  
18 agencies or entities in relation to a function transferred to the  
19 commission under Section 531.0201, 531.02011, or 531.02012, as  
20 those sections existed immediately before their expiration on  
21 September 1, 2023, means the commission or the division of the  
22 commission performing the function previously performed by the  
23 state agency or entity before the transfer, as appropriate:

- 24 (1) health and human services agency;  
25 (2) the Department of State Health Services;  
26 (3) the Department of Aging and Disability Services;  
27 (4) subject to Chapter 316 (H.B. 5), Acts of the 85th

1 Legislature, Regular Session, 2017, the Department of Family and  
2 Protective Services; or

3 (5) the Department of Assistive and Rehabilitative  
4 Services.

5 (c) Notwithstanding any other law, a reference in any law to  
6 any of the following state agencies or entities in relation to a  
7 function transferred to the commission under Section 531.0201,  
8 531.02011, or 531.02012, as those sections existed immediately  
9 before their expiration on September 1, 2023, from the state agency  
10 that assumed the relevant function in accordance with Chapter 198  
11 (H.B. 2292), Acts of the 78th Legislature, Regular Session, 2003,  
12 means the commission or the division of the commission performing  
13 the function previously performed by the agency that assumed the  
14 function before the transfer, as appropriate:

15 (1) the Texas Department on Aging;

16 (2) the Texas Commission on Alcohol and Drug Abuse;

17 (3) the Texas Commission for the Blind;

18 (4) the Texas Commission for the Deaf and Hard of  
19 Hearing;

20 (5) the Texas Department of Health;

21 (6) the Texas Department of Human Services;

22 (7) the Texas Department of Mental Health and Mental  
23 Retardation;

24 (8) the Texas Rehabilitation Commission;

25 (9) the Texas Health Care Information Council; or

26 (10) the Interagency Council on Early Childhood  
27 Intervention.

1 (d) Notwithstanding any other law and subject to Chapter 316  
2 (H.B. 5), Acts of the 85th Legislature, Regular Session, 2017, a  
3 reference in any law to the Department of Protective and Regulatory  
4 Services in relation to a function transferred under Section  
5 531.0201, 531.02011, or 531.02012, as those sections existed  
6 immediately before their expiration on September 1, 2023, from the  
7 Department of Family and Protective Services means the commission  
8 or the division of the commission performing the function  
9 previously performed by the Department of Family and Protective  
10 Services before the transfer. (Gov. Code, Sec. 531.0011.)

11 Sec. 521.0003. REFERENCES IN LAW MEANING EXECUTIVE  
12 COMMISSIONER, EXECUTIVE COMMISSIONER'S DESIGNEE, OR DIVISION  
13 DIRECTOR. (a) A reference in any law to any of the following  
14 persons in relation to a function transferred to the commission  
15 under Section 531.0201, 531.02011, or 531.02012, as those sections  
16 existed immediately before their expiration on September 1, 2023,  
17 means the executive commissioner, the executive commissioner's  
18 designee, or the director of the commission division performing the  
19 function previously performed by the state agency from which the  
20 function was transferred and that the person represented, as  
21 appropriate:

22 (1) the commissioner of aging and disability services;

23 (2) the commissioner of assistive and rehabilitative  
24 services;

25 (3) the commissioner of state health services; or

26 (4) subject to Chapter 316 (H.B. 5), Acts of the 85th  
27 Legislature, Regular Session, 2017, the commissioner of the

1 Department of Family and Protective Services.

2 (b) Notwithstanding any other law and subject to Chapter 316  
3 (H.B. 5), Acts of the 85th Legislature, Regular Session, 2017, a  
4 reference in any law to any of the following persons or entities in  
5 relation to a function transferred to the commission under Section  
6 531.0201, 531.02011, or 531.02012, as those sections existed  
7 immediately before their expiration on September 1, 2023, from the  
8 state agency that assumed or continued to perform the function in  
9 accordance with Chapter 198 (H.B. 2292), Acts of the 78th  
10 Legislature, Regular Session, 2003, means the executive  
11 commissioner or the director of the commission division performing  
12 the function performed before the enactment of Chapter 198 (H.B.  
13 2292) by the state agency that was abolished or renamed by Chapter  
14 198 (H.B. 2292) and that the person or entity represented:

15 (1) an executive director or other chief  
16 administrative officer of a state agency listed in Section  
17 521.0002(c) or of the Department of Protective and Regulatory  
18 Services; or

19 (2) the governing body of a state agency listed in  
20 Section 521.0002(c) or of the Department of Protective and  
21 Regulatory Services.

22 (c) A reference to any of the following councils means the  
23 executive commissioner or the executive commissioner's designee,  
24 as appropriate, and a function of any of the following councils is a  
25 function of that appropriate person:

26 (1) the Health and Human Services Council;

27 (2) the Aging and Disability Services Council;

1           (3) the Assistive and Rehabilitative Services  
2 Council;

3           (4) subject to Chapter 316 (H.B. 5), Acts of the 85th  
4 Legislature, Regular Session, 2017, the Family and Protective  
5 Services Council; or

6           (5) the State Health Services Council. (Gov. Code,  
7 Sec. 531.0012.)

8           Sec. 521.0004. REFERENCES IN LAW TO PROVISIONS DERIVED FROM  
9 FORMER CHAPTER 531. A reference in any law to "revised provisions  
10 derived from Chapter 531, as that chapter existed on March 31,  
11 2025," is a reference to the following:

12           (1) Sections 532.0051, 532.0052, 532.0053, 532.0054,  
13 532.0055, 532.0057, 532.0058, 532.0059, 532.0060, 532.0061, and  
14 540.0051;

15           (2) Subchapters B, C, D, E, F, G, H, I, and J, Chapter  
16 532, Subchapters A, B, C, D, E, F, G, H, and I, Chapter 548, and  
17 Subchapters D, D-1, and E, Chapter 550; and

18           (3) this chapter and Chapters 522, 523, 524, 525, 526,  
19 544, 545, 546, 547, and 549. (New.)

20           CHAPTER 522. PROVISIONS APPLICABLE TO ALL HEALTH AND HUMAN  
21 SERVICES AGENCIES AND CERTAIN OTHER STATE ENTITIES

22                           SUBCHAPTER A. FISCAL PROVISIONS

23           Sec. 522.0001. LEGISLATIVE APPROPRIATIONS REQUEST BY  
24                           HEALTH AND HUMAN SERVICES AGENCY

25           Sec. 522.0002. ACCEPTANCE OF CERTAIN GIFTS AND GRANTS  
26                           BY HEALTH AND HUMAN SERVICES AGENCY

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- 2   Sec. 522.0051.   NEGOTIATION AND REVIEW OF CERTAIN
- 3                                   CONTRACTS FOR HEALTH CARE PURPOSES
- 4   Sec. 522.0052.   PERFORMANCE STANDARDS FOR CONTRACTED
- 5                                   SERVICES PROVIDED TO INDIVIDUALS WITH
- 6                                   LIMITED ENGLISH PROFICIENCY
- 7                                   SUBCHAPTER C. DATA SHARING
- 8   Sec. 522.0101.   SHARING OF DATA RELATED TO CERTAIN
- 9                                   GENERAL REVENUE FUNDED PROGRAMS
- 10                                SUBCHAPTER D. COORDINATION OF MULTIAGENCY SERVICES
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- 13                                   STATE ENTITIES
- 14   Sec. 522.0153.   MEMORANDUM OF UNDERSTANDING REQUIRED
- 15   Sec. 522.0154.   DEVELOPMENT AND IMPLEMENTATION OF
- 16                                   MEMORANDUM OF UNDERSTANDING
- 17   Sec. 522.0155.   CONTENTS OF MEMORANDUM OF UNDERSTANDING
- 18   Sec. 522.0156.   ADOPTION OF MEMORANDUM OF
- 19                                   UNDERSTANDING; REVISIONS
- 20   Sec. 522.0157.   STATE-LEVEL INTERAGENCY STAFFING GROUP
- 21                                   DUTIES; BIENNIAL REPORT
- 22                                SUBCHAPTER E. PUBLIC ACCESS TO MEETINGS
- 23   Sec. 522.0201.   DEFINITION
- 24   Sec. 522.0202.   ADDITIONAL APPLICABILITY TO CERTAIN
- 25                                   ADVISORY BODIES
- 26   Sec. 522.0203.   INTERNET BROADCAST AND ARCHIVE OF OPEN
- 27                                   MEETING



1 Sec. 522.0204. INTERNET NOTICE OF OPEN MEETING

2 Sec. 522.0205. EXEMPTION UNDER CERTAIN CIRCUMSTANCES

3 Sec. 522.0206. CONTRACTING AUTHORIZED

4 SUBCHAPTER F. FACILITIES

5 Sec. 522.0251. LEASE OR SUBLEASE OF CERTAIN OFFICE

6 SPACE

7 Sec. 522.0252. ASSUMPTION OF LEASE FOR IMPLEMENTATION

8 OF INTEGRATED ENROLLMENT SERVICES

9 INITIATIVE

10 Sec. 522.0253. PREREQUISITES FOR ESTABLISHING NEW

11 HEALTH AND HUMAN SERVICES FACILITY IN

12 CERTAIN COUNTIES

13 CHAPTER 522. PROVISIONS APPLICABLE TO ALL HEALTH AND HUMAN

14 SERVICES AGENCIES AND CERTAIN OTHER STATE ENTITIES

15 SUBCHAPTER A. FISCAL PROVISIONS

16 Sec. 522.0001. LEGISLATIVE APPROPRIATIONS REQUEST BY

17 HEALTH AND HUMAN SERVICES AGENCY. (a) Each health and human

18 services agency shall submit to the commission a biennial agency

19 legislative appropriations request on a date determined by

20 commission rule.

21 (b) A health and human services agency may not submit the

22 agency's legislative appropriations request to the legislature or

23 the governor until the commission reviews and comments on the

24 request. (Gov. Code, Sec. 531.027.)

25 Sec. 522.0002. ACCEPTANCE OF CERTAIN GIFTS AND GRANTS BY

26 HEALTH AND HUMAN SERVICES AGENCY. (a) Subject to the executive

27 commissioner's written approval, a health and human services agency

1 may accept a gift or grant of money, drugs, equipment, or any other  
2 item of value from a pharmaceutical manufacturer, distributor,  
3 provider, or other entity engaged in a pharmaceutical-related  
4 business.

5 (b) Chapter 575 does not apply to a gift or grant under this  
6 section.

7 (c) The executive commissioner may adopt rules and  
8 procedures to implement this section. The rules must ensure that  
9 acceptance of a gift or grant under this section:

10 (1) is consistent with federal laws and regulations;  
11 and

12 (2) does not adversely affect federal financial  
13 participation in any state program, including Medicaid.

14 (d) This section does not affect the commission's or a  
15 health and human services agency's authority under other law to  
16 accept a gift or grant from a person other than a pharmaceutical  
17 manufacturer, distributor, provider, or other entity engaged in a  
18 pharmaceutical-related business. (Gov. Code, Sec. 531.0381.)

19 SUBCHAPTER B. CONTRACTS

20 Sec. 522.0051. NEGOTIATION AND REVIEW OF CERTAIN CONTRACTS  
21 FOR HEALTH CARE PURPOSES. (a) This section applies to a contract  
22 with a contract amount of \$250 million or more:

23 (1) under which a person will provide goods or  
24 services in connection with the provision of medical or health care  
25 services, coverage, or benefits; and

26 (2) that will be entered into by the person and:

27 (A) the commission;

1                   (B) a health and human services agency; or  
2                   (C) any other state agency under the commission's  
3 jurisdiction.

4           (b) An agency described by Subsection (a)(2) must notify the  
5 office of the attorney general at the time the agency initiates the  
6 planning phase of the contracting process for a contract described  
7 by Subsection (a). A representative of the office of the attorney  
8 general or another attorney advising the agency as provided by  
9 Subsection (d) may:

10                   (1) participate in negotiations or discussions with  
11 proposed contractors; and

12                   (2) be physically present during those negotiations or  
13 discussions.

14           (c) Notwithstanding any other law, before an agency  
15 described by Subsection (a)(2) may enter into a contract described  
16 by Subsection (a), a representative of the office of the attorney  
17 general shall review the form and terms of the contract and may make  
18 recommendations to the agency for changes to the contract if the  
19 attorney general determines that the office of the attorney general  
20 has sufficient subject matter expertise and resources available to  
21 provide this service.

22           (d) If the attorney general determines that the office of  
23 the attorney general does not have sufficient subject matter  
24 expertise or resources available to provide the services described  
25 by this section, the office of the attorney general may require the  
26 agency described by Subsection (a)(2) to enter into an interagency  
27 agreement or obtain outside legal services under Section 402.0212

1 for the provision of services described by this section.

2 (e) The agency described by Subsection (a)(2) shall provide  
3 to the office of the attorney general any information the office of  
4 the attorney general determines is necessary to administer this  
5 section. (Gov. Code, Sec. 531.018.)

6 Sec. 522.0052. PERFORMANCE STANDARDS FOR CONTRACTED  
7 SERVICES PROVIDED TO INDIVIDUALS WITH LIMITED ENGLISH PROFICIENCY.

8 (a) This section does not apply to 2-1-1 services provided by the  
9 Texas Information and Referral Network.

10 (b) Each contract with the commission or a health and human  
11 services agency that requires the provision of call center services  
12 or written communications related to call center services must  
13 include performance standards that measure the effectiveness,  
14 promptness, and accuracy of the contractor's oral and written  
15 communications with individuals with limited English proficiency.

16 (c) A person who seeks to enter into a contract described by  
17 Subsection (b) must include in the bid or other applicable  
18 expression of interest for the contract a proposal for providing  
19 call center services or written communications related to call  
20 center services to individuals with limited English proficiency.  
21 The proposal must include a language access plan that describes how  
22 the contractor will:

23 (1) achieve any performance standards described in the  
24 request for bids or other applicable expressions of interest;

25 (2) identify individuals who need language  
26 assistance;

27 (3) provide language assistance measures, including

1 the translation of forms into languages other than English and the  
2 provision of translators and interpreters;

3 (4) inform individuals with limited English  
4 proficiency of the language services available to them and how to  
5 obtain those services;

6 (5) develop and implement qualifications for  
7 bilingual staff; and

8 (6) monitor compliance with the plan.

9 (d) In determining which bid or other applicable expression  
10 of interest offers the best value, the commission or a health and  
11 human services agency, as applicable, shall evaluate the extent to  
12 which the proposal for providing call center services or written  
13 communications related to call center services in languages other  
14 than English will provide meaningful access to the services for  
15 individuals with limited English proficiency.

16 (e) In determining the extent to which a proposal will  
17 provide meaningful access under Subsection (d), the commission or  
18 health and human services agency, as applicable, shall consider:

19 (1) the language access plan described by Subsection  
20 (c);

21 (2) the number or proportion of individuals with  
22 limited English proficiency in the commission's or agency's  
23 eligible service population;

24 (3) the frequency with which individuals with limited  
25 English proficiency seek information regarding the commission's or  
26 agency's programs;

27 (4) the importance of the services provided by the

1 commission's or agency's programs; and

2 (5) the resources available to the commission or  
3 agency.

4 (f) The commission or health and human services agency, as  
5 applicable, shall avoid selecting a contractor that the commission  
6 or agency reasonably believes will:

7 (1) provide information in languages other than  
8 English that is limited in scope;

9 (2) unreasonably delay the provision of information in  
10 languages other than English; or

11 (3) provide program information, including forms,  
12 notices, and correspondence, in English only. (Gov. Code, Sec.  
13 531.0191.)

14 SUBCHAPTER C. DATA SHARING

15 Sec. 522.0101. SHARING OF DATA RELATED TO CERTAIN GENERAL  
16 REVENUE FUNDED PROGRAMS. To the extent permitted under federal law  
17 and notwithstanding any provision of Chapter 191 or 192, Health and  
18 Safety Code, the commission and other health and human services  
19 agencies shall share data to facilitate patient care coordination,  
20 quality improvement, and cost savings in Medicaid, the child health  
21 plan program, and other health and human services programs funded  
22 using money appropriated from the general revenue fund. (Gov. Code,  
23 Sec. 531.024(a-1).)

24 SUBCHAPTER D. COORDINATION OF MULTIAGENCY SERVICES

25 Sec. 522.0151. DEFINITION. In this subchapter, "least  
26 restrictive setting" means a service setting for an individual  
27 that, in comparison to other available service settings:

1           (1) is most able to meet the individual's identified  
2 needs;

3           (2) prioritizes a home and community-based care  
4 setting; and

5           (3) engages the strengths of the family. (Gov. Code,  
6 Sec. 531.055(f).)

7           Sec. 522.0152. APPLICABILITY OF SUBCHAPTER TO CERTAIN STATE  
8 ENTITIES. This subchapter applies to the following state entities:

9           (1) the commission;

10           (2) the Department of Family and Protective Services;

11           (3) the Department of State Health Services;

12           (4) the Texas Education Agency;

13           (5) the Texas Correctional Office on Offenders with  
14 Medical or Mental Impairments;

15           (6) the Texas Department of Criminal Justice;

16           (7) the Texas Department of Housing and Community  
17 Affairs;

18           (8) the Texas Workforce Commission; and

19           (9) the Texas Juvenile Justice Department. (Gov. Code,  
20 Sec. 531.055(a) (part).)

21           Sec. 522.0153. MEMORANDUM OF UNDERSTANDING REQUIRED. The  
22 state entities to which this subchapter applies shall enter into a  
23 joint memorandum of understanding to promote a system of  
24 local-level interagency staffing groups for the identification and  
25 coordination of services for individuals needing multiagency  
26 services that:

27           (1) are to be provided in the least restrictive

1 setting appropriate; and

2 (2) use residential, institutional, or congregate  
3 care settings only as a last resort. (Gov. Code, Sec. 531.055(a)  
4 (part).)

5 Sec. 522.0154. DEVELOPMENT AND IMPLEMENTATION OF  
6 MEMORANDUM OF UNDERSTANDING. (a) The division within the  
7 commission that coordinates the policy for and delivery of mental  
8 health services shall oversee the development and implementation of  
9 the memorandum of understanding required by this subchapter.

10 (b) The state entities that participate in developing the  
11 memorandum of understanding shall consult with and solicit input  
12 from advocacy and consumer groups. (Gov. Code, Secs. 531.055(a)  
13 (part), (c).)

14 Sec. 522.0155. CONTENTS OF MEMORANDUM OF UNDERSTANDING.  
15 The memorandum of understanding required by this subchapter must:

16 (1) clarify the statutory responsibilities of each  
17 state entity to which this subchapter applies in relation to  
18 individuals needing multiagency services, including subcategories  
19 for different services such as:

20 (A) family preservation and strengthening;

21 (B) physical and behavioral health care;

22 (C) prevention and early intervention services,  
23 including services designed to prevent:

24 (i) child abuse;

25 (ii) neglect; or

26 (iii) delinquency, truancy, or school  
27 dropout;



- 1 (D) diversion from juvenile or criminal justice  
2 involvement;
- 3 (E) housing;
- 4 (F) aging in place;
- 5 (G) emergency shelter;
- 6 (H) residential care;
- 7 (I) after-care;
- 8 (J) information and referral; and
- 9 (K) investigation services;
- 10 (2) include a functional definition of "individuals  
11 needing multiagency services";
- 12 (3) outline membership, officers, and necessary  
13 standing committees of local-level interagency staffing groups;
- 14 (4) define procedures aimed at eliminating  
15 duplication of services relating to assessment and diagnosis,  
16 treatment, residential placement and care, and case management of  
17 individuals needing multiagency services;
- 18 (5) define procedures for addressing disputes between  
19 the state entities that relate to the entities' areas of service  
20 responsibilities;
- 21 (6) provide that each local-level interagency  
22 staffing group includes:
- 23 (A) a local representative of each state entity;
- 24 (B) representatives of local private sector  
25 agencies; and
- 26 (C) family members or caregivers of individuals  
27 needing multiagency services or other current or previous consumers

1 of multiagency services acting as general consumer advocates;

2 (7) provide that the local representative of each  
3 state entity has authority to contribute entity resources to  
4 solving problems identified by the local-level interagency  
5 staffing group;

6 (8) provide that if an individual's needs exceed the  
7 resources of a state entity, the entity may, with the consent of the  
8 individual's legal guardian, if applicable, submit a referral on  
9 behalf of the individual to the local-level interagency staffing  
10 group for consideration;

11 (9) provide that a local-level interagency staffing  
12 group may be called together by a representative of any member state  
13 entity;

14 (10) provide that a state entity representative may be  
15 excused from attending a meeting if the staffing group determines  
16 that the age or needs of the individual to be considered are clearly  
17 not within the entity's service responsibilities, provided that  
18 each entity representative is encouraged to attend all meetings to  
19 contribute to the collective ability of the staffing group to solve  
20 an individual's need for multiagency services;

21 (11) define the relationship between state-level  
22 interagency staffing groups and local-level interagency staffing  
23 groups in a manner that defines, supports, and maintains local  
24 autonomy;

25 (12) provide that records used or developed by a  
26 local-level interagency staffing group or the group's members that  
27 relate to a particular individual are confidential and may not be

1 released to any other person or agency except as provided by this  
2 subchapter or other law; and

3 (13) provide a procedure that permits the state  
4 entities to share confidential information while preserving the  
5 confidential nature of the information. (Gov. Code, Sec.  
6 531.055(b).)

7 Sec. 522.0156. ADOPTION OF MEMORANDUM OF UNDERSTANDING;  
8 REVISIONS. Each state entity to which this subchapter applies  
9 shall adopt the memorandum of understanding required by this  
10 subchapter and all revisions to the memorandum. The entities shall  
11 develop revisions as necessary to reflect major reorganizations or  
12 statutory changes affecting the entities. (Gov. Code, Sec.  
13 531.055(d).)

14 Sec. 522.0157. STATE-LEVEL INTERAGENCY STAFFING GROUP  
15 DUTIES; BIENNIAL REPORT. The state entities to which this  
16 subchapter applies shall ensure that a state-level interagency  
17 staffing group provides:

18 (1) information and guidance to local-level  
19 interagency staffing groups regarding:

20 (A) the availability of programs and resources in  
21 the community; and

22 (B) best practices for addressing the needs of  
23 individuals with complex needs in the least restrictive setting  
24 appropriate; and

25 (2) a biennial report to the administrative head of  
26 each entity, the legislature, and the governor that includes:

27 (A) the number of individuals served through the

1 local-level interagency staffing groups and the outcomes of the  
2 services provided;

3 (B) a description of any identified barriers to  
4 the state's ability to provide effective services to individuals  
5 needing multiagency services; and

6 (C) any other information relevant to improving  
7 the delivery of services to individuals needing multiagency  
8 services. (Gov. Code, Sec. 531.055(e).)

9 SUBCHAPTER E. PUBLIC ACCESS TO MEETINGS

10 Sec. 522.0201. DEFINITION. In this subchapter, "agency"  
11 means the commission or a health and human services agency. (Gov.  
12 Code, Sec. 531.0165(a).)

13 Sec. 522.0202. ADDITIONAL APPLICABILITY TO CERTAIN  
14 ADVISORY BODIES. (a) The requirements of this subchapter also  
15 apply to the meetings of any advisory body that advises the  
16 executive commissioner or an agency.

17 (b) The archived video and audio recording of an advisory  
18 body's meeting must be made available through the Internet website  
19 of the agency to which the advisory body provides advice. (Gov.  
20 Code, Sec. 531.0165(h).)

21 Sec. 522.0203. INTERNET BROADCAST AND ARCHIVE OF OPEN  
22 MEETING. (a) An agency shall:

23 (1) broadcast over the Internet live video and audio  
24 of each open meeting of the agency;

25 (2) make a video and audio recording of reasonable  
26 quality of the broadcast; and

27 (3) provide access to the archived video and audio

1 recording on the agency's Internet website in accordance with  
2 Subsection (c).

3 (b) An agency may use for an Internet broadcast of an open  
4 meeting of the agency a room made available to the agency on request  
5 in any state building, as that term is defined by Section 2165.301.

6 (c) Not later than the seventh day after the date an open  
7 meeting is broadcast under this section, the agency shall make  
8 available through the agency's Internet website the archived video  
9 and audio recording of the open meeting. The agency shall maintain  
10 the archived video and audio recording on the agency's Internet  
11 website until at least the second anniversary of the date the  
12 recording was first made available on the website. (Gov. Code,  
13 Secs. 531.0165(b), (c), (e).)

14 Sec. 522.0204. INTERNET NOTICE OF OPEN MEETING. An agency  
15 shall provide on the agency's Internet website the same notice of an  
16 open meeting that the agency is required to post under Subchapter C,  
17 Chapter 551. The notice must be posted within the time required for  
18 posting notice under Subchapter C, Chapter 551. (Gov. Code, Sec.  
19 531.0165(d).)

20 Sec. 522.0205. EXEMPTION UNDER CERTAIN CIRCUMSTANCES. An  
21 agency is exempt from the requirements of this subchapter to the  
22 extent a catastrophe, as defined by Section 551.0411, or a  
23 technical breakdown prevents the agency from complying with this  
24 subchapter. Following the catastrophe or technical breakdown, the  
25 agency shall make all reasonable efforts to make available in a  
26 timely manner the required video and audio recording of the open  
27 meeting. (Gov. Code, Sec. 531.0165(f).)

1           Sec. 522.0206. CONTRACTING AUTHORIZED.     The commission  
2 shall consider contracting through competitive bidding with a  
3 private individual or entity to broadcast and archive an open  
4 meeting subject to this subchapter to minimize the cost of  
5 complying with this subchapter. (Gov. Code, Sec. 531.0165(g).)

6   SUBCHAPTER F. FACILITIES

7           Sec. 522.0251. LEASE OR SUBLEASE OF CERTAIN OFFICE SPACE.

8 (a) A health and human services agency, with the commission's  
9 approval, or the Texas Workforce Commission or any other state  
10 agency that administers employment services programs may lease or  
11 sublease office space to a private service entity or lease or  
12 sublease office space from a private service entity that provides  
13 publicly funded health, human, or workforce services to enable  
14 agency eligibility and enrollment personnel to work with the entity  
15 if:

16                           (1) client access to services would be enhanced; and

17                           (2) the colocation of offices would improve the  
18 efficiency of the administration and delivery of services.

19           (b) Subchapters D and E, Chapter 2165, do not apply to a  
20 state agency that leases or subleases office space to a private  
21 service entity under this section.

22           (c) Subchapter B, Chapter 2167, does not apply to a state  
23 agency that leases or subleases office space from a private service  
24 entity under this section.

25           (d) A state agency is delegated the authority to enter into  
26 a lease or sublease under this section and may negotiate the terms  
27 of the lease or sublease.

1           (e) To the extent authorized by federal law, a state agency  
2 may share business resources with a private service entity that  
3 enters into a lease or sublease agreement with the agency under this  
4 section. (Gov. Code, Sec. 531.053.)

5           Sec. 522.0252. ASSUMPTION OF LEASE FOR IMPLEMENTATION OF  
6 INTEGRATED ENROLLMENT SERVICES INITIATIVE. (a) A health and human  
7 services agency, with the commission's approval, or the Texas  
8 Workforce Commission or any other state agency that administers  
9 employment services programs may assume a lease from an integrated  
10 enrollment services initiative contractor or subcontractor to  
11 implement the initiative at one development center, one mail  
12 center, or 10 or more call or change centers.

13           (b) Subchapter B, Chapter 2167, does not apply to a state  
14 agency that assumes a lease from a contractor or subcontractor  
15 under this section. (Gov. Code, Sec. 531.054.)

16           Sec. 522.0253. PREREQUISITES FOR ESTABLISHING NEW HEALTH  
17 AND HUMAN SERVICES FACILITY IN CERTAIN COUNTIES. A health and human  
18 services agency may not establish a new facility in a county with a  
19 population of less than 200,000 until the agency provides notice  
20 about the facility and the facility's location and purpose to:

21           (1) each state representative and state senator who  
22 represents all or part of the county;

23           (2) the county judge who represents the county; and

24           (3) the mayor of any municipality in which the  
25 facility would be located. (Gov. Code, Sec. 531.015.)

- 1           CHAPTER 523. HEALTH AND HUMAN SERVICES COMMISSION
- 2                   SUBCHAPTER A. GENERAL PROVISIONS
- 3   Sec. 523.0001. HEALTH AND HUMAN SERVICES COMMISSION;
- 4                   RESPONSIBILITY FOR DELIVERY OF HEALTH
- 5                   AND HUMAN SERVICES
- 6   Sec. 523.0002. GOALS
- 7   Sec. 523.0003. SUNSET PROVISION
- 8   Sec. 523.0004. APPLICABILITY OF OTHER LAW
- 9           SUBCHAPTER B. EXECUTIVE COMMISSIONER; PERSONNEL
- 10   Sec. 523.0051. EXECUTIVE COMMISSIONER
- 11   Sec. 523.0052. ELIGIBILITY FOR APPOINTMENT AS
- 12                   EXECUTIVE COMMISSIONER OR TO SERVE IN
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- 14   Sec. 523.0053. TERM
- 15   Sec. 523.0054. MEDICAL DIRECTOR; OTHER PERSONNEL
- 16   Sec. 523.0055. CAREER LADDER PROGRAM; PERFORMANCE
- 17                   EVALUATIONS
- 18   Sec. 523.0056. MERIT SYSTEM
- 19   Sec. 523.0057. QUALIFICATIONS AND STANDARDS OF CONDUCT
- 20                   INFORMATION
- 21   Sec. 523.0058. EQUAL EMPLOYMENT OPPORTUNITY POLICY
- 22   Sec. 523.0059. USE OF AGENCY STAFF
- 23   Sec. 523.0060. CRIMINAL HISTORY BACKGROUND CHECKS
- 24           SUBCHAPTER C. EXECUTIVE COUNCIL
- 25   Sec. 523.0101. HEALTH AND HUMAN SERVICES COMMISSION
- 26                   EXECUTIVE COUNCIL
- 27   Sec. 523.0102. POWERS AND DUTIES



- 1 Sec. 523.0103. COMPOSITION
- 2 Sec. 523.0104. ELIGIBILITY TO SERVE ON EXECUTIVE
- 3 COUNCIL
- 4 Sec. 523.0105. PRESIDING OFFICER; RULES FOR OPERATION
- 5 Sec. 523.0106. MEETINGS; QUORUM
- 6 Sec. 523.0107. COMPENSATION; REIMBURSEMENT FOR
- 7 EXPENSES
- 8 Sec. 523.0108. PUBLIC COMMENT
- 9 Sec. 523.0109. CONSTRUCTION OF SUBCHAPTER
- 10 Sec. 523.0110. INAPPLICABILITY OF CERTAIN OTHER LAW
- 11 SUBCHAPTER D. COMMISSION ORGANIZATION
- 12 Sec. 523.0151. COMMISSION DIVISIONS
- 13 Sec. 523.0152. DIVISION DIRECTOR APPOINTMENT AND
- 14 QUALIFICATIONS
- 15 Sec. 523.0153. DIVISION DIRECTOR DUTIES
- 16 Sec. 523.0154. DATA ANALYSIS UNIT; QUARTERLY UPDATE
- 17 Sec. 523.0155. OFFICE OF POLICY AND PERFORMANCE
- 18 Sec. 523.0156. PURCHASING UNIT
- 19 SUBCHAPTER E. ADVISORY COMMITTEES
- 20 Sec. 523.0201. ESTABLISHMENT OF ADVISORY COMMITTEES
- 21 Sec. 523.0202. APPLICABILITY OF OTHER LAW
- 22 Sec. 523.0203. RULES FOR ADVISORY COMMITTEES
- 23 Sec. 523.0204. PUBLIC ACCESS TO ADVISORY COMMITTEE
- 24 MEETINGS
- 25 Sec. 523.0205. ADVISORY COMMITTEE REPORTING

1 SUBCHAPTER F. PUBLIC INTEREST INFORMATION, INPUT, AND COMPLAINTS

2 Sec. 523.0251. PUBLIC INTEREST INFORMATION AND INPUT

3 GENERALLY

4 Sec. 523.0252. PUBLIC HEARINGS

5 Sec. 523.0253. NOTICE OF PUBLIC HEARING

6 Sec. 523.0254. COMPLAINTS

7 Sec. 523.0255. OFFICE OF OMBUDSMAN

8 SUBCHAPTER G. OFFICE OF HEALTH COORDINATION AND CONSUMER SERVICES

9 Sec. 523.0301. DEFINITION

10 Sec. 523.0302. OFFICE; STAFF

11 Sec. 523.0303. GOALS

12 Sec. 523.0304. STRATEGIC PLAN

13 Sec. 523.0305. POWERS AND DUTIES

14 Sec. 523.0306. TEXAS HOME VISITING PROGRAM TRUST FUND

15 CHAPTER 523. HEALTH AND HUMAN SERVICES COMMISSION

16 SUBCHAPTER A. GENERAL PROVISIONS

17 Sec. 523.0001. HEALTH AND HUMAN SERVICES COMMISSION;  
18 RESPONSIBILITY FOR DELIVERY OF HEALTH AND HUMAN SERVICES. (a) The  
19 Health and Human Services Commission is an agency of this state.

20 (b) The commission is the state agency with primary  
21 responsibility for ensuring the delivery of state health and human  
22 services in a manner that:

23 (1) uses an integrated system to determine client  
24 eligibility;

25 (2) maximizes the use of federal, state, and local  
26 funds; and

27 (3) emphasizes coordination, flexibility, and

1 decision-making at the local level. (Gov. Code, Sec. 531.002.)

2 Sec. 523.0002. GOALS. The commission's goals are to:

3 (1) maximize federal funds through the efficient use  
4 of available state and local resources;

5 (2) provide a system that delivers prompt,  
6 comprehensive, effective services to individuals of this state by:

7 (A) improving access to health and human services  
8 at the local level; and

9 (B) eliminating architectural, communication,  
10 programmatic, and transportation barriers;

11 (3) promote the health of individuals of this state  
12 by:

13 (A) reducing the incidence of disease and  
14 disabling conditions;

15 (B) increasing the availability and improving  
16 the quality of health care services;

17 (C) addressing the high incidence of certain  
18 illnesses and conditions in minority populations;

19 (D) increasing the availability of trained  
20 health care professionals;

21 (E) improving knowledge of health care needs;

22 (F) reducing infant death and disease;

23 (G) reducing the impacts of mental disorders in  
24 adults and emotional disturbances in children;

25 (H) increasing nutritional education and  
26 participation in nutrition programs; and

27 (I) reducing substance abuse;

1           (4) foster the development of responsible,  
2 productive, and self-sufficient citizens by:

3           (A) improving workforce skills;

4           (B) increasing employment, earnings, and  
5 benefits;

6           (C) increasing housing opportunities;

7           (D) increasing child-care and other  
8 dependent-care services;

9           (E) improving education and vocational training  
10 to meet specific career goals;

11           (F) reducing school dropouts and teen pregnancy;

12           (G) improving parental effectiveness;

13           (H) increasing support services for individuals  
14 with disabilities and services to help those individuals maintain  
15 or increase their independence;

16           (I) improving access to work sites,  
17 accommodations, transportation, and other public places and  
18 activities covered by the Americans with Disabilities Act of 1990  
19 (42 U.S.C. Section 12101 et seq.); and

20           (J) improving services for juvenile offenders;

21           (5) provide needed resources and services to  
22 individuals of this state when they cannot provide or care for  
23 themselves by:

24           (A) increasing support services for adults and  
25 their families during periods of unemployment, financial need, or  
26 homelessness;

27           (B) reducing extended dependency on basic

1 support services; and

2 (C) increasing the availability and diversity of  
3 long-term care provided to support individuals with chronic  
4 conditions in settings that focus on community-based services, with  
5 options ranging from their own homes to total-care facilities;

6 (6) protect the physical and emotional safety of all  
7 individuals of this state by:

8 (A) reducing abuse, neglect, and exploitation of  
9 elderly individuals and adults with disabilities;

10 (B) reducing child abuse and neglect;

11 (C) reducing family violence;

12 (D) increasing services to children who are  
13 truant or who run away, or who are at risk of truancy or running  
14 away, and their families;

15 (E) reducing crime and juvenile delinquency;

16 (F) reducing community health risks; and

17 (G) improving regulation of human services  
18 providers; and

19 (7) improve the coordination and delivery of  
20 children's services. (Gov. Code, Sec. 531.003.)

21 Sec. 523.0003. SUNSET PROVISION. The Health and Human  
22 Services Commission is subject to Chapter 325 (Texas Sunset Act).  
23 Unless continued in existence as provided by that chapter, the  
24 commission is abolished September 1, 2027, and Chapter 531 and  
25 revised provisions derived from Chapter 531, as that chapter  
26 existed on March 31, 2025, expire on that date. (Gov. Code, Sec.  
27 531.004.)

1           Sec. 523.0004. APPLICABILITY OF OTHER LAW. The commission  
2 is subject to Chapters 2001 and 2002. (Gov. Code, Sec. 531.032.)

3                   SUBCHAPTER B. EXECUTIVE COMMISSIONER; PERSONNEL

4           Sec. 523.0051. EXECUTIVE COMMISSIONER. (a) The commission  
5 is governed by an executive commissioner.

6           (b) The governor appoints the executive commissioner with  
7 the advice and consent of the senate, and shall make the appointment  
8 without regard to race, color, disability, sex, religion, age, or  
9 national origin. (Gov. Code, Sec. 531.005.)

10          Sec. 523.0052. ELIGIBILITY FOR APPOINTMENT AS EXECUTIVE  
11 COMMISSIONER OR TO SERVE IN CERTAIN EMPLOYMENT POSITIONS. (a) In  
12 this section, "Texas trade association" means a cooperative and  
13 voluntarily joined statewide association of business or  
14 professional competitors in this state designed to assist its  
15 members and its industry or profession in dealing with mutual  
16 business or professional problems and in promoting their common  
17 interest.

18          (b) An individual may not be appointed as executive  
19 commissioner or be a commission employee employed in a "bona fide  
20 executive, administrative, or professional capacity," as that  
21 phrase is used for purposes of establishing an exemption to the  
22 overtime provisions of the Fair Labor Standards Act of 1938 (29  
23 U.S.C. Section 201 et seq.), if:

24               (1) the individual is an officer, employee, or paid  
25 consultant of a Texas trade association in the field of health and  
26 human services; or

27               (2) the individual's spouse is an officer, manager, or

1 paid consultant of a Texas trade association in the field of health  
2 and human services.

3 (c) An individual may not be appointed as executive  
4 commissioner or act as the commission's general counsel if the  
5 individual is required to register as a lobbyist under Chapter 305  
6 because of the individual's activities for compensation on behalf  
7 of a profession related to the commission's operation.

8 (d) An individual may not be appointed as executive  
9 commissioner if the individual has a financial interest in a  
10 corporation, organization, or association under contract with:

11 (1) the commission or a health and human services  
12 agency;

13 (2) a local mental health or intellectual and  
14 developmental disability authority; or

15 (3) a community center. (Gov. Code, Secs. 531.006(a),  
16 (a-1) (part), (b), (c).)

17 Sec. 523.0053. TERM. The executive commissioner serves a  
18 two-year term expiring February 1 of each odd-numbered year. (Gov.  
19 Code, Sec. 531.007.)

20 Sec. 523.0054. MEDICAL DIRECTOR; OTHER PERSONNEL. The  
21 executive commissioner:

22 (1) shall employ a medical director to provide medical  
23 expertise to the executive commissioner and the commission; and

24 (2) may employ other personnel necessary to administer  
25 the commission's duties. (Gov. Code, Sec. 531.009(a).)

26 Sec. 523.0055. CAREER LADDER PROGRAM; PERFORMANCE  
27 EVALUATIONS. (a) The executive commissioner shall develop an

1 intra-agency career ladder program. The program must require the  
2 intra-agency posting of all non-entry-level positions concurrently  
3 with any public posting.

4 (b) The executive commissioner shall develop a system of  
5 annual performance evaluations based on measurable job tasks. All  
6 merit pay for commission employees must be based on the system  
7 established under this subsection. (Gov. Code, Secs. 531.009(b),  
8 (c).)

9 Sec. 523.0056. MERIT SYSTEM. (a) The commission may  
10 establish a merit system for commission employees.

11 (b) The merit system may be maintained in conjunction with  
12 other state agencies that are required by federal law to operate  
13 under a merit system. (Gov. Code, Sec. 531.010.)

14 Sec. 523.0057. QUALIFICATIONS AND STANDARDS OF CONDUCT  
15 INFORMATION. The executive commissioner shall provide to  
16 commission employees as often as necessary information regarding  
17 their qualifications under this chapter and their responsibilities  
18 under applicable laws relating to standards of conduct for state  
19 employees. (Gov. Code, Sec. 531.009(d).)

20 Sec. 523.0058. EQUAL EMPLOYMENT OPPORTUNITY POLICY. (a)  
21 The executive commissioner shall prepare and maintain a written  
22 policy statement that implements a program of equal employment  
23 opportunity to ensure that all personnel transactions are made  
24 without regard to race, color, disability, sex, religion, age, or  
25 national origin.

26 (b) The policy statement must include:

27 (1) personnel policies, including policies relating



1 to recruitment, evaluation, selection, training, and promotion of  
2 personnel, that show the commission's intent to avoid the unlawful  
3 employment practices described by Chapter 21, Labor Code; and

4 (2) an analysis of the extent to which the composition  
5 of the commission's personnel is in accordance with state and  
6 federal law and a description of reasonable methods to achieve  
7 compliance with state and federal law.

8 (c) The policy statement must be:

9 (1) updated annually;

10 (2) reviewed by the Texas Workforce Commission civil  
11 rights division for compliance with Subsection (b)(1); and

12 (3) filed with the governor's office. (Gov. Code,  
13 Secs. 531.009(e), (f), (g).)

14 Sec. 523.0059. USE OF AGENCY STAFF. To the extent the  
15 commission requests, a health and human services agency shall  
16 assign existing staff to perform a function imposed under Chapter  
17 531 or revised provisions derived from Chapter 531, as that chapter  
18 existed on March 31, 2025. (Gov. Code, Sec. 531.0242.)

19 Sec. 523.0060. CRIMINAL HISTORY BACKGROUND CHECKS. (a) In  
20 this section, "eligible individual" means an individual whose  
21 criminal history record information the executive commissioner or  
22 the executive commissioner's designee is entitled to obtain from  
23 the Department of Public Safety under Section 411.1106.

24 (b) The executive commissioner may require an eligible  
25 individual to submit fingerprints in a form and of a quality  
26 acceptable to the Department of Public Safety and the Federal  
27 Bureau of Investigation for use in conducting a criminal history

1 background check by obtaining criminal history record information  
2 under Sections 411.087 and 411.1106.

3 (c) Criminal history record information the executive  
4 commissioner obtains under Sections 411.087 and 411.1106 may be  
5 used only to evaluate the qualification or suitability for  
6 employment, including continued employment, of an eligible  
7 individual.

8 (d) Notwithstanding Subsection (c), the executive  
9 commissioner or the executive commissioner's designee may release  
10 or disclose criminal history record information obtained under  
11 Section 411.087 only to a governmental entity or as otherwise  
12 authorized by federal law, including federal regulations and  
13 executive orders. (Gov. Code, Sec. 531.00554.)

14 SUBCHAPTER C. EXECUTIVE COUNCIL

15 Sec. 523.0101. HEALTH AND HUMAN SERVICES COMMISSION  
16 EXECUTIVE COUNCIL. The Health and Human Services Commission  
17 Executive Council is established to receive public comment and  
18 advise the executive commissioner regarding the commission's  
19 operation. (Gov. Code, Sec. 531.0051(a) (part).)

20 Sec. 523.0102. POWERS AND DUTIES. (a) The executive  
21 council shall seek and receive public comment on:

- 22 (1) proposed rules;
- 23 (2) advisory committee recommendations;
- 24 (3) legislative appropriations requests or other  
25 documents related to the appropriations process;
- 26 (4) the operation of health and human services  
27 programs; and

1           (5) other items the executive commissioner determines  
2 appropriate.

3           (b) The executive council does not have authority to make  
4 administrative or policy decisions. (Gov. Code, Secs. 531.0051(a)  
5 (part), (b).)

6           Sec. 523.0103. COMPOSITION. (a) The executive council is  
7 composed of:

8           (1) the executive commissioner;

9           (2) the director of each division the executive  
10 commissioner established under former Section 531.008(c) before  
11 the expiration of that subsection on September 1, 2023;

12           (3) the commissioner of a health and human services  
13 agency;

14           (4) the commissioner of the Department of Family and  
15 Protective Services, regardless of whether that agency continues as  
16 a state agency separate from the commission; and

17           (5) other individuals the executive commissioner  
18 appoints as the executive commissioner determines necessary.

19           (b) To the extent the executive commissioner appoints  
20 members to the executive council under Subsection (a)(5), the  
21 executive commissioner shall make every effort to ensure that those  
22 appointments result in the executive council including:

23           (1) a balanced representation of a broad range of  
24 health and human services industry and consumer interests; and

25           (2) representation from broad geographic regions of  
26 this state.

27           (c) An executive council member appointed under Subsection

1 (a)(5) serves at the executive commissioner's pleasure. (Gov.  
2 Code, Secs. 531.0051(c), (c-1), (e) (part).)

3 Sec. 523.0104. ELIGIBILITY TO SERVE ON EXECUTIVE COUNCIL.

4 (a) In this section, "Texas trade association" has the meaning  
5 assigned by Section 523.0052.

6 (b) An individual may not serve on the executive council if:

7 (1) the individual is an officer, employee, or paid  
8 consultant of a Texas trade association in the field of health and  
9 human services; or

10 (2) the individual's spouse is an officer, manager, or  
11 paid consultant of a Texas trade association in the field of health  
12 and human services. (Gov. Code, Secs. 531.0051(e) (part),  
13 531.006(a), (a-1) (part).)

14 Sec. 523.0105. PRESIDING OFFICER; RULES FOR OPERATION. The  
15 executive commissioner serves as the chair of the executive council  
16 and shall adopt rules for the council's operation. (Gov. Code, Sec.  
17 531.0051(d).)

18 Sec. 523.0106. MEETINGS; QUORUM. (a) The executive  
19 council shall meet at the executive commissioner's call at least  
20 quarterly. The executive commissioner may call additional meetings  
21 as the executive commissioner determines necessary.

22 (b) A majority of the executive council members constitutes  
23 a quorum for the transaction of business.

24 (c) The executive council shall comply with the  
25 requirements of Subchapter E, Chapter 522. The archived video and  
26 audio recording of a council meeting must be made available through  
27 the commission's Internet website.

1           (d) A meeting of individual executive council members that  
2 occurs in the ordinary course of commission operation is not a  
3 council meeting, and the requirements of Subsection (c) do not  
4 apply to the meeting. (Gov. Code, Secs. 531.0051(f), (g), (h),  
5 (k).)

6           Sec. 523.0107. COMPENSATION; REIMBURSEMENT FOR EXPENSES.  
7 An executive council member appointed under Section 523.0103(a)(5)  
8 may not receive compensation for service as a council member but is  
9 entitled to reimbursement for travel expenses the member incurs  
10 while conducting council business as provided by the General  
11 Appropriations Act. (Gov. Code, Sec. 531.0051(i).)

12           Sec. 523.0108. PUBLIC COMMENT. The executive commissioner  
13 shall develop and implement policies that provide the public with a  
14 reasonable opportunity to appear before the executive council which  
15 may include holding meetings in various geographic areas across  
16 this state or allowing public comment at teleconferencing centers  
17 in various geographic areas across this state and to speak on any  
18 issue under the commission's jurisdiction. (Gov. Code, Sec.  
19 531.0051(j).)

20           Sec. 523.0109. CONSTRUCTION OF SUBCHAPTER. This subchapter  
21 does not limit the executive commissioner's authority to establish  
22 additional advisory committees or councils. (Gov. Code, Sec.  
23 531.0051(l).)

24           Sec. 523.0110. INAPPLICABILITY OF CERTAIN OTHER LAW.  
25 Except as provided by Section 522.0204, Chapters 551 and 2110 do not  
26 apply to the executive council. (Gov. Code, Sec. 531.0051(m).)

1                   SUBCHAPTER D. COMMISSION ORGANIZATION

2           Sec. 523.0151. COMMISSION DIVISIONS. (a) The executive  
3 commissioner shall establish divisions within the commission along  
4 functional lines as necessary for effective administration and the  
5 discharge of the commission's functions.

6           (b) The executive commissioner may allocate and reallocate  
7 functions among the commission's divisions. (Gov. Code, Secs.  
8 531.008(a), (b).)

9           Sec. 523.0152. DIVISION DIRECTOR APPOINTMENT AND  
10 QUALIFICATIONS. (a) The executive commissioner shall appoint a  
11 director for each division established within the commission under  
12 Section 523.0151, except that the director of the office of  
13 inspector general is appointed in accordance with Section 544.0101.

14           (b) The executive commissioner shall:

15                   (1) develop clear qualifications for each director  
16 appointed under this section to ensure the director has:

17                           (A) demonstrated experience in fields relevant  
18 to the director position; and

19                           (B) executive-level administrative and  
20 leadership experience; and

21                   (2) ensure the qualifications developed under  
22 Subdivision (1) are publicly available. (Gov. Code, Sec.  
23 531.00561.)

24           Sec. 523.0153. DIVISION DIRECTOR DUTIES. (a) The  
25 executive commissioner shall clearly define the duties and  
26 responsibilities of a division director.

27           (b) The executive commissioner shall develop clear policies

1 for the delegation to division directors of specific  
2 decision-making authority, including budget authority. The  
3 delegation should be significant enough to ensure the efficient  
4 administration of the commission's programs and services. (Gov.  
5 Code, Sec. 531.00562.)

6 Sec. 523.0154. DATA ANALYSIS UNIT; QUARTERLY UPDATE. (a)  
7 The executive commissioner shall establish a data analysis unit  
8 within the commission to establish, employ, and oversee data  
9 analysis processes designed to:

- 10 (1) improve contract management;
- 11 (2) detect data trends; and
- 12 (3) identify anomalies relating to service  
13 utilization, providers, payment methodologies, and compliance with  
14 requirements in Medicaid and child health plan program managed care  
15 and fee-for-service contracts.

16 (b) The commission shall assign to the data analysis unit  
17 staff who perform duties only in relation to the unit.

18 (c) The data analysis unit shall use all available data and  
19 tools for data analysis when establishing, employing, and  
20 overseeing data analysis processes under this section.

21 (d) Not later than the 30th day following the end of each  
22 calendar quarter, the data analysis unit shall provide an update on  
23 the unit's activities and findings to the governor, the lieutenant  
24 governor, the speaker of the house of representatives, the chair of  
25 the Senate Finance Committee, the chair of the House Appropriations  
26 Committee, and the chairs of the standing committees of the senate  
27 and house of representatives having jurisdiction over Medicaid.

1 (Gov. Code, Sec. 531.0082.)

2 Sec. 523.0155. OFFICE OF POLICY AND PERFORMANCE. (a) In  
3 this section, "office" means the office of policy and performance  
4 established under this section.

5 (b) The executive commissioner shall establish the office  
6 of policy and performance as an executive-level office designed to  
7 coordinate policy and performance efforts across the health and  
8 human services system. To coordinate those efforts, the office  
9 shall:

10 (1) develop a performance management system;

11 (2) take the lead in providing support and oversight  
12 for the implementation of major policy changes and in managing  
13 organizational changes; and

14 (3) act as a centralized body of experts within the  
15 commission that offers program evaluation and process improvement  
16 expertise.

17 (c) In developing a performance management system under  
18 Subsection (b)(1), the office shall:

19 (1) gather, measure, and evaluate performance  
20 measures and accountability systems the health and human services  
21 system uses;

22 (2) develop new and refined performance measures as  
23 appropriate; and

24 (3) establish targeted, high-level system metrics  
25 capable of measuring overall performance and achievement of goals  
26 by the health and human services system and of communicating that  
27 performance and achievement to both internal and public audiences



1 through various mechanisms, including the Internet.

2 (d) In providing support and oversight for the  
3 implementation of policy or organizational changes within the  
4 health and human services system under Subsection (b)(2), the  
5 office shall:

6 (1) ensure individuals receiving services from or  
7 participating in programs administered through the health and human  
8 services system do not lose visibility or attention during the  
9 implementation of any new policy or organizational change by:

10 (A) establishing timelines and milestones for  
11 any transition;

12 (B) supporting health and human services system  
13 staff in any change between service delivery methods; and

14 (C) providing feedback to executive management  
15 on technical assistance and other support needed to achieve a  
16 successful transition;

17 (2) address cultural differences among health and  
18 human services system staff; and

19 (3) track and oversee changes in policy or  
20 organization mandated by legislation or administrative rule.

21 (e) In acting as a centralized body of experts under  
22 Subsection (b)(3), the office shall:

23 (1) for the health and human services system, provide  
24 program evaluation and process improvement guidance both generally  
25 and for specific projects identified with executive or stakeholder  
26 input or through risk analysis; and

27 (2) identify and monitor cross-functional efforts

1 involving different administrative components within the health  
2 and human services system and the establishment of cross-functional  
3 teams when necessary to improve the coordination of services  
4 provided through the system.

5 (f) Except as otherwise provided by this section, the  
6 executive commissioner may develop the office's structure and  
7 duties as the executive commissioner determines appropriate. (Gov.  
8 Code, Sec. 531.0083.)

9 Sec. 523.0156. PURCHASING UNIT. (a) The commission shall  
10 establish a purchasing unit to manage administrative activities  
11 related to the purchasing functions within the health and human  
12 services system.

13 (b) The purchasing unit shall:

14 (1) seek to achieve targeted cost reductions, increase  
15 process efficiencies, improve technological support and customer  
16 services, and enhance purchasing support within the health and  
17 human services system; and

18 (2) if cost-effective, contract with private entities  
19 to perform purchasing functions for the health and human services  
20 system. (Gov. Code, Sec. 531.017.)

21 SUBCHAPTER E. ADVISORY COMMITTEES

22 Sec. 523.0201. ESTABLISHMENT OF ADVISORY COMMITTEES. The  
23 executive commissioner shall establish and maintain advisory  
24 committees to consider issues and solicit public input across all  
25 major areas of the health and human services system which may be  
26 from various geographic areas across this state, which may be done  
27 either in person or through teleconferencing centers, including

1 relating to the following issues:

2 (1) Medicaid and other social services programs;

3 (2) managed care under Medicaid and the child health  
4 plan program;

5 (3) health care quality initiatives;

6 (4) aging;

7 (5) individuals with disabilities, including  
8 individuals with autism;

9 (6) rehabilitation, including for individuals with  
10 brain injuries;

11 (7) children;

12 (8) public health;

13 (9) behavioral health;

14 (10) regulatory matters;

15 (11) protective services; and

16 (12) prevention efforts. (Gov. Code, Sec.  
17 531.012(a).)

18 Sec. 523.0202. APPLICABILITY OF OTHER LAW. Chapter 2110  
19 applies to an advisory committee established under this subchapter.  
20 (Gov. Code, Sec. 531.012(b).)

21 Sec. 523.0203. RULES FOR ADVISORY COMMITTEES. The  
22 executive commissioner shall adopt rules:

23 (1) in compliance with Chapter 2110 to govern the  
24 purpose, tasks, reporting requirements, and date of abolition of an  
25 advisory committee established under this subchapter; and

26 (2) related to an advisory committee's:

27 (A) size and quorum requirements;

1 (B) membership, including:

2 (i) member qualifications and any  
3 experience requirements;

4 (ii) required geographic representation;

5 (iii) appointment procedures; and

6 (iv) members' terms; and

7 (C) duty to comply with the requirements for open  
8 meetings under Chapter 551. (Gov. Code, Sec. 531.012(c).)

9 Sec. 523.0204. PUBLIC ACCESS TO ADVISORY COMMITTEE  
10 MEETINGS. (a) This section applies to an advisory committee  
11 established under this subchapter.

12 (b) The commission shall create a master calendar that  
13 includes all advisory committee meetings across the health and  
14 human services system.

15 (c) The commission shall make available on the commission's  
16 Internet website:

17 (1) the master calendar;

18 (2) all meeting materials for an advisory committee  
19 meeting; and

20 (3) streaming live video and audio of each advisory  
21 committee meeting.

22 (d) The commission shall provide Internet access in each  
23 room used for a meeting that appears on the master calendar.

24 (e) The commission shall ensure that, to the same extent and  
25 in the same manner as the broadcast, archiving, and notice of agency  
26 meetings are required under Subchapter E, Chapter 522, advisory  
27 committee meetings are:

1 (1) broadcast;

2 (2) archived on the Internet website of the agency to  
3 which the advisory committee provides advice; and

4 (3) subject to public notice requirements. (Gov.  
5 Code, Sec. 531.0121.)

6 Sec. 523.0205. ADVISORY COMMITTEE REPORTING. An advisory  
7 committee established under this subchapter shall:

8 (1) report any recommendations to the executive  
9 commissioner; and

10 (2) submit a written report to the legislature of any  
11 policy recommendations the advisory committee made to the executive  
12 commissioner under Subdivision (1). (Gov. Code, Sec. 531.012(d),  
13 as added Acts 84th Leg., R.S., Ch. 946.)

14 SUBCHAPTER F. PUBLIC INTEREST INFORMATION, INPUT, AND COMPLAINTS

15 Sec. 523.0251. PUBLIC INTEREST INFORMATION AND INPUT  
16 GENERALLY. (a) The commission shall develop and implement  
17 policies that provide the public a reasonable opportunity to appear  
18 before the commission and speak on any issue under the commission's  
19 jurisdiction.

20 (b) The commission shall develop and implement routine and  
21 ongoing mechanisms, in accessible formats, to:

22 (1) receive consumer input;

23 (2) involve consumers in the planning, delivery, and  
24 evaluation of programs and services under the commission's  
25 jurisdiction; and

26 (3) communicate to the public regarding the input the  
27 commission receives under this section and actions taken in

1 response to that input.

2 (c) The commission shall prepare information of public  
3 interest describing the commission's functions. The commission  
4 shall make the information available to the public and appropriate  
5 state agencies. (Gov. Code, Secs. 531.011(a), (b), (c) (part).)

6 Sec. 523.0252. PUBLIC HEARINGS. (a) The commission  
7 biennially shall conduct a series of public hearings in diverse  
8 locations throughout this state to give citizens of this state an  
9 opportunity to comment on health and human services issues. The  
10 commission shall conduct a sufficient number of hearings to allow  
11 reasonable access by citizens in both rural and urban areas, with an  
12 emphasis on geographic diversity.

13 (b) In conducting a public hearing under this section, the  
14 commission shall, to the greatest extent possible, encourage  
15 participation in the hearings process by diverse groups of citizens  
16 in this state.

17 (c) A public hearing held under this section is subject to  
18 Chapter 551. (Gov. Code, Sec. 531.036.)

19 Sec. 523.0253. NOTICE OF PUBLIC HEARING. (a) In addition  
20 to the notice required by Chapter 551, the commission shall:

21 (1) publish notice of a public hearing under Section  
22 523.0252 in a newspaper of general circulation in the county in  
23 which the hearing is to be held; and

24 (2) provide written notice of the hearing to public  
25 officials in the affected area.

26 (b) If the county in which the public hearing is to be held  
27 does not have a newspaper of general circulation, the commission

1 shall publish notice in a newspaper of general circulation in an  
2 adjacent county or in the nearest county in which a newspaper of  
3 general circulation is published.

4 (c) Notice must be published once a week for two consecutive  
5 weeks before the public hearing, with the first publication  
6 appearing not later than the 15th day before the date set for the  
7 hearing. (Gov. Code, Sec. 531.037.)

8 Sec. 523.0254. COMPLAINTS. (a) The commission shall  
9 prepare information of public interest describing the commission's  
10 procedures by which complaints are filed with and resolved by the  
11 commission. The commission shall make the information available to  
12 the public and appropriate state agencies.

13 (b) The executive commissioner by rule shall establish  
14 methods by which the public, consumers, and service recipients can  
15 be notified of the mailing addresses and telephone numbers of  
16 appropriate agency personnel for the purpose of directing  
17 complaints to the commission. The commission may provide for that  
18 notice:

19 (1) on each registration form, application, or written  
20 contract for services of a person the commission regulates;

21 (2) on a sign prominently displayed in the place of  
22 business of each person the commission regulates; or

23 (3) in a bill for service provided by a person the  
24 commission regulates.

25 (c) The commission shall:

26 (1) keep an information file about each complaint  
27 filed with the commission relating to:

1 (A) a license holder or entity the commission  
2 regulates; or

3 (B) a service the commission delivers; and

4 (2) maintain an information file about each complaint  
5 the commission receives relating to any other matter or agency  
6 under the commission's jurisdiction.

7 (d) If a written complaint is filed with the commission  
8 relating to a license holder or entity the commission regulates or  
9 a service the commission delivers, the commission, at least  
10 quarterly and until final disposition of the complaint, shall  
11 notify the parties to the complaint of the status of the complaint  
12 unless notice would jeopardize an undercover investigation. (Gov.  
13 Code, Secs. 531.011(c) (part), (d), (e), (f), (g).)

14 Sec. 523.0255. OFFICE OF OMBUDSMAN. (a) The executive  
15 commissioner shall establish the commission's office of the  
16 ombudsman with authority and responsibility over the health and  
17 human services system in performing the following functions:

18 (1) providing dispute resolution services for the  
19 health and human services system;

20 (2) performing consumer protection and advocacy  
21 functions related to health and human services, including assisting  
22 a consumer or other interested person with:

23 (A) raising a matter within the health and human  
24 services system that the person feels is being ignored; and

25 (B) obtaining information regarding a filed  
26 complaint; and

27 (3) collecting inquiry and complaint data related to



1 the health and human services system.

2 (b) The office of the ombudsman does not have the authority  
3 to provide a separate process for resolving complaints or appeals.

4 (c) The executive commissioner shall develop a standard  
5 process for tracking and reporting received inquiries and  
6 complaints within the health and human services system. The  
7 process must provide for the centralized tracking of inquiries and  
8 complaints submitted to field, regional, or other local health and  
9 human services system offices.

10 (d) Using the process developed under Subsection (c), the  
11 office of the ombudsman shall collect inquiry and complaint data  
12 from all agencies, divisions, offices, and other entities within  
13 the health and human services system. To assist with the collection  
14 of data under this subsection, the office may access any system or  
15 process for recording inquiries and complaints the health and human  
16 services system uses or maintains. (Gov. Code, Sec. 531.0171.)

17 SUBCHAPTER G. OFFICE OF HEALTH COORDINATION AND CONSUMER SERVICES

18 Sec. 523.0301. DEFINITION. In this subchapter, "office"  
19 means the Office of Health Coordination and Consumer Services.  
20 (Gov. Code, Sec. 531.281.)

21 Sec. 523.0302. OFFICE; STAFF. (a) The Office of Health  
22 Coordination and Consumer Services is an office within the  
23 commission.

24 (b) The executive commissioner shall employ staff as needed  
25 to carry out the duties of the office. (Gov. Code, Sec. 531.282.)

26 Sec. 523.0303. GOALS. The goals of the office are to:

27 (1) promote community support for parents of children

1 younger than six years of age through an integrated state and  
2 local-level decision-making process; and

3 (2) provide for the seamless delivery of health and  
4 human services to children younger than six years of age to ensure  
5 that children are prepared to succeed in school. (Gov. Code, Sec.  
6 531.283.)

7 Sec. 523.0304. STRATEGIC PLAN. (a) The office shall create  
8 and implement a statewide strategic plan for the delivery of health  
9 and human services to children younger than six years of age.

10 (b) In developing the statewide strategic plan, the office  
11 shall:

12 (1) consider existing programs and models to serve  
13 children younger than six years of age, including:

14 (A) community resource coordination groups;

15 (B) the Texas System of Care; and

16 (C) the Texas Information and Referral Network  
17 and the 2-1-1 telephone number for access to human services;

18 (2) attempt to maximize federal funds and local  
19 existing infrastructure and funds; and

20 (3) provide for local participation to the greatest  
21 extent possible.

22 (c) The statewide strategic plan must address the needs of  
23 children with disabilities who are younger than six years of age.  
24 (Gov. Code, Sec. 531.284.)

25 Sec. 523.0305. POWERS AND DUTIES. (a) The office shall  
26 identify:

27 (1) gaps in early childhood services by functional

1 area and geographical area;

2 (2) state policies, rules, and service procedures that  
3 prevent or inhibit children younger than six years of age from  
4 accessing available services;

5 (3) sources of funds for early childhood services,  
6 including federal, state, and private-public venture sources;

7 (4) opportunities for collaboration between the Texas  
8 Education Agency and health and human services agencies to better  
9 serve the needs of children younger than six years of age;

10 (5) methods for coordinating early childhood services  
11 provided by the Texas Head Start State Collaboration Office, the  
12 Texas Education Agency, and the Texas Workforce Commission;

13 (6) quantifiable benchmarks for success within early  
14 childhood service delivery; and

15 (7) national best practices in early care and  
16 educational delivery models.

17 (b) The office shall establish community outreach efforts  
18 and ensure adequate communication lines that provide:

19 (1) the office with information about community-level  
20 efforts; and

21 (2) communities with information about funds and  
22 programs available to communities.

23 (c) The office shall make recommendations to the commission  
24 on strategies to:

25 (1) ensure optimum collaboration and coordination  
26 between state agencies serving the needs of children younger than  
27 six years of age and other community stakeholders;

1           (2) fill functional and geographical gaps in early  
2 childhood services; and

3           (3) amend state policies, rules, and service  
4 procedures that prevent or inhibit children younger than six years  
5 of age from accessing services. (Gov. Code, Sec. 531.285.)

6           Sec. 523.0306. TEXAS HOME VISITING PROGRAM TRUST FUND. (a)  
7 The Texas Home Visiting Program trust fund is a trust fund outside  
8 the treasury with the comptroller. The fund is administered by the  
9 office under this section and rules the executive commissioner  
10 adopts. Money in the fund is not state money and is not subject to  
11 legislative appropriation.

12           (b) The fund consists of money from voluntary contributions  
13 under Section 191.0048, Health and Safety Code, and Section  
14 118.018, Local Government Code.

15           (c) The office may spend money in the fund without  
16 appropriation and only for the purpose of the Texas Home Visiting  
17 Program the commission administers.

18           (d) Interest and income from fund assets shall be credited  
19 to and deposited in the fund. (Gov. Code, Sec. 531.287.)

20           CHAPTER 524. AUTHORITY OVER HEALTH AND HUMAN SERVICES SYSTEM

21           SUBCHAPTER A. SYSTEM OVERSIGHT AUTHORITY OF COMMISSION

22           Sec. 524.0001. GENERAL RESPONSIBILITY OF COMMISSION

23                                 FOR HEALTH AND HUMAN SERVICES SYSTEM;

24                                 PRIORITIZATION OF CERTAIN DUTIES

25           Sec. 524.0002. GENERAL RESPONSIBILITY OF EXECUTIVE

26                                 COMMISSIONER FOR HEALTH AND HUMAN

27                                 SERVICES SYSTEM

- 1 Sec. 524.0003. ADOPTION OR APPROVAL OF PAYMENT RATES
- 2 Sec. 524.0004. PROGRAM TO EVALUATE AND SUPERVISE DAILY
- 3 OPERATIONS
- 4 Sec. 524.0005. RULES
- 5 SUBCHAPTER B. COMMISSIONERS OF HEALTH AND HUMAN SERVICES AGENCIES
- 6 Sec. 524.0051. APPOINTMENT OF AGENCY COMMISSIONER BY
- 7 EXECUTIVE COMMISSIONER
- 8 Sec. 524.0052. EVALUATION OF AGENCY COMMISSIONER
- 9 SUBCHAPTER C. MEMORANDUM OF UNDERSTANDING FOR OPERATION OF SYSTEM
- 10 Sec. 524.0101. MEMORANDUM OF UNDERSTANDING BETWEEN
- 11 EXECUTIVE COMMISSIONER AND HEALTH AND
- 12 HUMAN SERVICES AGENCY COMMISSIONER
- 13 Sec. 524.0102. ADOPTION AND AMENDMENT OF MEMORANDUM OF
- 14 UNDERSTANDING
- 15 SUBCHAPTER D. RULES AND POLICIES FOR HEALTH AND HUMAN SERVICES
- 16 Sec. 524.0151. AUTHORITY TO ADOPT RULES AND POLICIES
- 17 Sec. 524.0152. PROCEDURES FOR ADOPTING RULES AND
- 18 POLICIES
- 19 Sec. 524.0153. POLICY FOR NEGOTIATED RULEMAKING AND
- 20 ALTERNATIVE DISPUTE RESOLUTION
- 21 PROCEDURES
- 22 Sec. 524.0154. PERSON FIRST RESPECTFUL LANGUAGE
- 23 PROMOTION
- 24 SUBCHAPTER E. ADMINISTRATIVE SUPPORT SERVICES
- 25 Sec. 524.0201. DEFINITION
- 26 Sec. 524.0202. CENTRALIZED SYSTEM OF ADMINISTRATIVE
- 27 SUPPORT SERVICES

1 Sec. 524.0203. PRINCIPLES FOR AND REQUIREMENTS OF  
2 CENTRALIZED SYSTEM; MEMORANDUM OF  
3 UNDERSTANDING

4 SUBCHAPTER F. LEGISLATIVE OVERSIGHT

5 Sec. 524.0251. OVERSIGHT BY LEGISLATIVE COMMITTEES

6 Sec. 524.0252. INFORMATION PROVIDED TO LEGISLATIVE  
7 COMMITTEES

8 CHAPTER 524. AUTHORITY OVER HEALTH AND HUMAN SERVICES SYSTEM

9 SUBCHAPTER A. SYSTEM OVERSIGHT AUTHORITY OF COMMISSION

10 Sec. 524.0001. GENERAL RESPONSIBILITY OF COMMISSION FOR  
11 HEALTH AND HUMAN SERVICES SYSTEM; PRIORITIZATION OF CERTAIN DUTIES.

12 (a) The commission shall:

13 (1) supervise the administration and operation of  
14 Medicaid, including the administration and operation of the  
15 Medicaid managed care system in accordance with Sections 532.0051  
16 and 532.0057;

17 (2) perform information resources planning and  
18 management for the health and human services system under Section  
19 525.0251, with:

20 (A) the provision of information technology  
21 services for the health and human services system as a centralized  
22 administrative support service performed either by commission  
23 personnel or under a contract with the commission; and

24 (B) an emphasis on research and implementation on  
25 a demonstration or pilot basis of appropriate and efficient uses of  
26 new and existing technology to improve the operation of the health  
27 and human services system and delivery of health and human

1 services;

2 (3) monitor and ensure the effective use of all  
3 federal funds received for the health and human services system in  
4 accordance with Section 525.0052 and the General Appropriations  
5 Act;

6 (4) implement Texas Integrated Enrollment Services as  
7 required by Subchapter A, Chapter 545, except that notwithstanding  
8 that subchapter, the commission is responsible for determining and  
9 must centralize benefits eligibility under the following programs:

10 (A) the child health plan program;

11 (B) the financial assistance program under  
12 Chapter 31, Human Resources Code;

13 (C) Medicaid;

14 (D) the supplemental nutrition assistance  
15 program under Chapter 33, Human Resources Code;

16 (E) long-term care services as defined by Section  
17 22.0011, Human Resources Code;

18 (F) community-based support services identified  
19 or provided in accordance with Subchapter D, Chapter 546; and

20 (G) other health and human services programs, as  
21 appropriate; and

22 (5) implement programs intended to prevent family  
23 violence and provide services to victims of family violence.

24 (b) The commission shall implement the powers and duties  
25 given to the commission under Sections 525.0002, 525.0153,  
26 2155.144, and 2167.004.

27 (c) After implementing the commission's duties under

1 Subsections (a) and (b), the commission shall implement the powers  
2 and duties given to the commission under Section 525.0160.

3 (d) Nothing in the priorities established by this section is  
4 intended to limit the commission's authority to work simultaneously  
5 to achieve the multiple tasks assigned to the commission in this  
6 section and Section 524.0202(a)(1) when that approach is beneficial  
7 in the commission's judgment. (Gov. Code, Secs. 531.0055(b), (c),  
8 (d) (part).)

9 Sec. 524.0002. GENERAL RESPONSIBILITY OF EXECUTIVE  
10 COMMISSIONER FOR HEALTH AND HUMAN SERVICES SYSTEM. (a) The  
11 executive commissioner, as necessary to perform the functions  
12 described by Section 524.0001 and Subchapter E in implementing  
13 applicable policies the executive commissioner establishes for a  
14 health and human services agency or division, shall:

15 (1) manage and direct the operations of each agency or  
16 division, as applicable;

17 (2) supervise and direct the activities of each agency  
18 commissioner or division director, as applicable; and

19 (3) be responsible for the administrative supervision  
20 of the internal audit program for the agencies, including:

21 (A) selecting the director of internal audit;

22 (B) ensuring the director of internal audit  
23 reports directly to the executive commissioner; and

24 (C) ensuring the independence of the internal  
25 audit function.

26 (b) The executive commissioner's operational authority and  
27 responsibility for purposes of Subsection (a) and Section



1 524.0151(a)(2) for each health and human services agency or  
2 division, as applicable, includes authority over and  
3 responsibility for:

4 (1) daily operations management of the agency or  
5 division, including the organization, management, and operating  
6 procedures of the agency or division;

7 (2) resource allocation within the agency or division,  
8 including the use of federal funds the agency or division receives;

9 (3) personnel and employment policies;

10 (4) contracting, purchasing, and related policies,  
11 subject to this chapter and other laws relating to contracting and  
12 purchasing by a state agency;

13 (5) information resources systems the agency or  
14 division uses;

15 (6) facility location; and

16 (7) the coordination of agency or division activities  
17 with activities of other components of the health and human  
18 services system and state agencies. (Gov. Code, Secs. 531.0055(a)  
19 (part), (e) (part), (f).)

20 Sec. 524.0003. ADOPTION OR APPROVAL OF PAYMENT RATES.  
21 Notwithstanding any other law, the executive commissioner's  
22 operational authority and responsibility for purposes of Sections  
23 524.0002(a) and 524.0151(a)(2) for each health and human services  
24 agency or division, as applicable, include the authority and  
25 responsibility to adopt or approve, subject to applicable  
26 limitations, any payment rate or similar provision a health and  
27 human services agency is required by law to adopt or approve. (Gov.

1 Code, Sec. 531.0055(g).)

2 Sec. 524.0004. PROGRAM TO EVALUATE AND SUPERVISE DAILY  
3 OPERATIONS. (a) For each health and human services agency and  
4 division, as applicable, the executive commissioner shall  
5 implement a program to evaluate and supervise daily operations.

6 (b) The program must include:

7 (1) measurable performance objectives for each agency  
8 commissioner or division director; and

9 (2) adequate reporting requirements to permit the  
10 executive commissioner to perform the duties assigned to the  
11 executive commissioner under:

12 (A) this subchapter;

13 (B) Sections 524.0101(a), 524.0151(a)(2) and  
14 (b), and 525.0254(b); and

15 (C) Section 524.0202 with respect to the health  
16 and human services system. (Gov. Code, Secs. 531.0055(a) (part),  
17 (h).)

18 Sec. 524.0005. RULES. The executive commissioner shall  
19 adopt rules to implement the executive commissioner's authority  
20 under this subchapter with respect to the health and human services  
21 system. (Gov. Code, Sec. 531.0055(j).)

22 SUBCHAPTER B. COMMISSIONERS OF HEALTH AND HUMAN SERVICES AGENCIES

23 Sec. 524.0051. APPOINTMENT OF AGENCY COMMISSIONER BY  
24 EXECUTIVE COMMISSIONER. (a) The executive commissioner, with the  
25 governor's approval, shall appoint a commissioner for each health  
26 and human services agency.

27 (b) A health and human services agency commissioner serves

1 at the executive commissioner's pleasure. (Gov. Code, Secs.  
2 531.0055(a) (part), 531.0056(a), (b).)

3 Sec. 524.0052. EVALUATION OF AGENCY COMMISSIONER. Based on  
4 the performance objectives outlined in the memorandum of  
5 understanding entered into under Section 524.0101(a), the  
6 executive commissioner shall perform an employment evaluation of  
7 each health and human services agency commissioner. The executive  
8 commissioner shall submit the evaluation to the governor not later  
9 than January 1 of each even-numbered year. (Gov. Code, Secs.  
10 531.0055(a) (part), 531.0056(c) (part), (e), (f).)

11 SUBCHAPTER C. MEMORANDUM OF UNDERSTANDING FOR OPERATION OF SYSTEM

12 Sec. 524.0101. MEMORANDUM OF UNDERSTANDING BETWEEN  
13 EXECUTIVE COMMISSIONER AND HEALTH AND HUMAN SERVICES AGENCY  
14 COMMISSIONER. (a) The executive commissioner and each health and  
15 human services agency commissioner shall enter into a memorandum of  
16 understanding in the manner prescribed by Section 524.0102 that:

17 (1) clearly defines the responsibilities of the  
18 executive commissioner and the commissioner, including:

19 (A) the responsibility of the commissioner to:

20 (i) report to the governor; and

21 (ii) report to and implement policies of  
22 the executive commissioner; and

23 (B) the extent to which the commissioner acts as  
24 a liaison between the health and human services agency the  
25 commissioner serves and the commission;

26 (2) establishes the program to evaluate and supervise  
27 daily operations required by Section 524.0004;

1           (3) describes each power or duty delegated to a  
2 commissioner; and

3           (4) ensures the commission and each health and human  
4 services agency has access to databases or other information each  
5 other agency maintains or keeps that is necessary for the operation  
6 of a function the commission or the health and human services agency  
7 performs, to the extent not prohibited by other law.

8           (b) The memorandum of understanding must also outline  
9 specific performance objectives, as the executive commissioner  
10 defines, to be fulfilled by the health and human services agency  
11 commissioner with whom the executive commissioner enters into the  
12 memorandum of understanding, including the performance objectives  
13 required by Section 524.0004. (Gov. Code, Secs. 531.0055(a)  
14 (part), (k), 531.0056(c), (d).)

15           Sec. 524.0102. ADOPTION AND AMENDMENT OF MEMORANDUM OF  
16 UNDERSTANDING. (a) The executive commissioner by rule shall adopt  
17 the memorandum of understanding under Section 524.0101 in  
18 accordance with the procedures prescribed by Subchapter B, Chapter  
19 2001, for adopting rules, except that the requirements of Sections  
20 2001.033(a)(1)(A) and (C) do not apply with respect to any part of  
21 the memorandum of understanding that:

22           (1) concerns only internal management or organization  
23 within or among health and human services agencies and does not  
24 affect private rights or procedures; or

25           (2) relates solely to the internal personnel practices  
26 of health and human services agencies.

27           (b) The memorandum of understanding may be amended only by

1 following the procedures prescribed by Subsection (a). (Gov. Code,  
2 Sec. 531.0163.)

3 SUBCHAPTER D. RULES AND POLICIES FOR HEALTH AND HUMAN SERVICES

4 Sec. 524.0151. AUTHORITY TO ADOPT RULES AND POLICIES. (a)  
5 The executive commissioner shall:

6 (1) adopt rules necessary to carry out the  
7 commission's duties under Chapter 531 and revised provisions  
8 derived from Chapter 531, as that chapter existed on March 31, 2025;  
9 and

10 (2) notwithstanding any other law, adopt rules and  
11 policies for the operation of the health and human services system  
12 and the provision of health and human services by that system.

13 (b) Notwithstanding any other law, the executive  
14 commissioner has the authority to adopt rules and policies  
15 governing:

16 (1) the delivery of services to persons the health and  
17 human services system serves; and

18 (2) the rights and duties of persons the system serves  
19 or regulates. (Gov. Code, Secs. 531.0055(e) (part), (1), 531.033.)

20 Sec. 524.0152. PROCEDURES FOR ADOPTING RULES AND POLICIES.

21 (a) The executive commissioner shall develop procedures for  
22 adopting rules for the health and human services agencies. The  
23 procedures must specify the manner in which the agencies may  
24 participate in the rulemaking process.

25 (b) A health and human services agency shall assist the  
26 executive commissioner in developing policies and guidelines  
27 needed for the administration of the agency's functions and shall

1 submit any proposed policies and guidelines to the executive  
2 commissioner. The agency may implement a proposed policy or  
3 guideline only if the executive commissioner approves the policy or  
4 guideline. (Gov. Code, Sec. 531.00551.)

5 Sec. 524.0153. POLICY FOR NEGOTIATED RULEMAKING AND  
6 ALTERNATIVE DISPUTE RESOLUTION PROCEDURES. (a) The commission  
7 shall develop and implement a policy for the commission and each  
8 health and human services agency to encourage the use of:

9 (1) negotiated rulemaking procedures under Chapter  
10 2008 for the adoption of rules for the commission and each agency;  
11 and

12 (2) appropriate alternative dispute resolution  
13 procedures under Chapter 2009 to assist in the resolution of  
14 internal and external disputes under the commission's or agency's  
15 jurisdiction.

16 (b) The procedures relating to alternative dispute  
17 resolution must conform, to the extent possible, to any model  
18 guidelines the State Office of Administrative Hearings issues for  
19 the use of alternative dispute resolution by state agencies.

20 (c) The commission shall:

21 (1) coordinate the implementation of the policy  
22 developed under Subsection (a);

23 (2) provide training as needed to implement the  
24 procedures for negotiated rulemaking or alternative dispute  
25 resolution; and

26 (3) collect data concerning the effectiveness of those  
27 procedures. (Gov. Code, Sec. 531.0161.)

1           Sec. 524.0154. PERSON FIRST RESPECTFUL LANGUAGE PROMOTION.

2 The executive commissioner shall ensure that the commission and  
3 each health and human services agency use the terms and phrases  
4 listed as preferred under the person first respectful language  
5 initiative in Chapter 392 when proposing, adopting, or amending the  
6 commission's or agency's rules, reference materials, publications,  
7 or electronic media. (Gov. Code, Sec. 531.0227.)

8                   SUBCHAPTER E. ADMINISTRATIVE SUPPORT SERVICES

9           Sec. 524.0201. DEFINITION.           In this subchapter,

10 "administrative support services" includes strategic planning and  
11 evaluation, audit, legal, human resources, information resources,  
12 purchasing, contracting, financial management, and accounting  
13 services. (Gov. Code, Sec. 531.00553(a).)

14           Sec. 524.0202. CENTRALIZED SYSTEM OF ADMINISTRATIVE  
15 SUPPORT SERVICES. (a) Subject to Section 524.0203(a), the  
16 executive commissioner shall plan and implement an efficient and  
17 effective centralized system of administrative support services  
18 for:

- 19                   (1) the health and human services system; and  
20                   (2) the Department of Family and Protective Services.

21           (b) The commission is responsible for the performance of  
22 administrative support services for the health and human services  
23 system. The executive commissioner shall adopt rules to implement  
24 the executive commissioner's authority under this section with  
25 respect to that system. (Gov. Code, Secs. 531.0055(d) (part), (j),  
26 531.00553(b).)

27           Sec. 524.0203. PRINCIPLES FOR AND REQUIREMENTS OF

1 CENTRALIZED SYSTEM; MEMORANDUM OF UNDERSTANDING. (a) The  
2 executive commissioner shall plan and implement the centralized  
3 system of administrative support services in accordance with the  
4 following principles and requirements:

5 (1) the executive commissioner shall consult with the  
6 commissioner of each agency and the director of each division  
7 within the health and human services system to ensure the  
8 commission is responsive to and addresses agency or division needs;

9 (2) consolidation of staff providing the support  
10 services must be done in a manner that ensures each agency or  
11 division within the health and human services system that loses  
12 staff as a result of the centralization of support services has  
13 adequate resources to carry out functions of the agency or  
14 division, as appropriate; and

15 (3) the commission and each agency or division within  
16 the health and human services system shall, as appropriate, enter  
17 into a memorandum of understanding or other written agreement to  
18 ensure accountability for the provision of support services by  
19 clearly detailing:

20 (A) the responsibilities of each agency or  
21 division and the commission;

22 (B) the points of contact for each agency or  
23 division and the commission;

24 (C) the transfer of personnel among each agency  
25 or division and the commission;

26 (D) the agreement's budgetary effect on each  
27 agency or division and the commission; and



1 (E) any other item the executive commissioner  
2 determines is critical for maintaining accountability.

3 (b) A memorandum of understanding or other written  
4 agreement entered into under Subsection (a)(3) may be combined with  
5 the memorandum of understanding required under Section  
6 524.0101(a), if appropriate. (Gov. Code, Secs. 531.00553(c),  
7 (d).)

8 SUBCHAPTER F. LEGISLATIVE OVERSIGHT

9 Sec. 524.0251. OVERSIGHT BY LEGISLATIVE COMMITTEES. The  
10 standing or other committees of the house of representatives and  
11 the senate that have jurisdiction over the commission and other  
12 agencies relating to implementation of Chapter 531 and revised  
13 provisions derived from Chapter 531, as that chapter existed on  
14 March 31, 2025, as identified by the speaker of the house of  
15 representatives and the lieutenant governor, shall:

16 (1) to ensure implementation consistent with law,  
17 monitor the commission's:

18 (A) implementation of Subchapter A, Sections  
19 524.0101(a), 524.0151(a)(2) and (b), and 525.0254(b), and Section  
20 524.0202 with respect to the health and human services system; and

21 (B) other duties in consolidating and  
22 integrating health and human services;

23 (2) recommend any needed adjustments to the  
24 implementation of the provisions listed in Subdivision (1)(A) and  
25 the commission's other duties in consolidating and integrating  
26 health and human services; and

27 (3) review the commission's rulemaking process,

1 including the commission's plan for obtaining public input.  
2 (Gov. Code, Sec. 531.171(a).)

3       Sec. 524.0252. INFORMATION PROVIDED TO LEGISLATIVE  
4 COMMITTEES. The commission shall provide the committees described  
5 by Section 524.0251 with copies of all required reports and  
6 proposed rules. Copies of the proposed rules must be provided to  
7 the committees before the rules are published in the Texas  
8 Register. At the request of a committee or the executive  
9 commissioner, a health and human services agency shall:

10           (1) provide other information to the committee,  
11 including information relating to the health and human services  
12 system; and

13           (2) report on agency progress in implementing  
14 statutory directives the committee identifies and the commission's  
15 directives. (Gov. Code, Sec. 531.171(b).)

16 CHAPTER 525. GENERAL POWERS AND DUTIES OF COMMISSION AND EXECUTIVE  
17 COMMISSIONER

18 SUBCHAPTER A. HEALTH AND HUMAN SERVICES ADMINISTRATION GENERALLY

19 Sec. 525.0001. POWERS AND DUTIES RELATING TO HEALTH  
20 AND HUMAN SERVICES ADMINISTRATION

21 Sec. 525.0002. LOCATION OF AND CONSOLIDATION OF  
22 CERTAIN SERVICES AMONG HEALTH AND  
23 HUMAN SERVICES AGENCIES

24 Sec. 525.0003. CONSOLIDATED INTERNAL AUDIT PROGRAM

25 Sec. 525.0004. INTERAGENCY DISPUTE ARBITRATION

- 1                   SUBCHAPTER B. ACCOUNTING AND FISCAL PROVISIONS
- 2   Sec. 525.0051.   MANAGEMENT INFORMATION AND COST
- 3                   ACCOUNTING SYSTEMS
- 4   Sec. 525.0052.   FEDERAL FUNDS: PLANNING AND MANAGEMENT;
- 5                   ANNUAL REPORT
- 6   Sec. 525.0053.   AUTHORITY TO TRANSFER CERTAIN
- 7                   APPROPRIATED AMOUNTS AMONG HEALTH AND
- 8                   HUMAN SERVICES AGENCIES
- 9   Sec. 525.0054.   EFFICIENCY AUDIT OF CERTAIN ASSISTANCE
- 10                  PROGRAMS
- 11   Sec. 525.0055.   GIFTS AND GRANTS
- 12                   SUBCHAPTER C. CONTRACTS
- 13   Sec. 525.0101.   GENERAL CONTRACT AUTHORITY
- 14   Sec. 525.0102.   SUBROGATION AND THIRD-PARTY
- 15                   REIMBURSEMENT CONTRACTS
- 16   SUBCHAPTER D. PLANNING AND DELIVERY OF HEALTH AND HUMAN SERVICES
- 17   Sec. 525.0151.   PLANNING AND DELIVERY OF HEALTH AND
- 18                   HUMAN SERVICES GENERALLY
- 19   Sec. 525.0152.   PLANNING AND POLICY DIRECTION OF
- 20                   TEMPORARY ASSISTANCE FOR NEEDY
- 21                   FAMILIES PROGRAM
- 22   Sec. 525.0153.   ANNUAL BUSINESS SERVICES PLANS
- 23   Sec. 525.0154.   COORDINATED STRATEGIC PLAN AND BIENNIAL
- 24                   PLAN UPDATES FOR HEALTH AND HUMAN
- 25                   SERVICES
- 26   Sec. 525.0155.   COORDINATION WITH LOCAL GOVERNMENTAL
- 27                   ENTITIES

- 1 Sec. 525.0156. SUBMISSION AND REVIEW OF AGENCY  
2 STRATEGIC PLANS AND BIENNIAL PLAN  
3 UPDATES
- 4 Sec. 525.0157. STATEWIDE NEEDS APPRAISAL PROJECT
- 5 Sec. 525.0158. STREAMLINING SERVICE DELIVERY
- 6 Sec. 525.0159. HOTLINE AND CALL CENTER COORDINATION
- 7 Sec. 525.0160. COMMUNITY-BASED SUPPORT SYSTEMS
- 8 SUBCHAPTER E. HEALTH INFORMATION EXCHANGE SYSTEM
- 9 Sec. 525.0201. DEFINITIONS
- 10 Sec. 525.0202. HEALTH INFORMATION EXCHANGE SYSTEM  
11 DEVELOPMENT
- 12 Sec. 525.0203. HEALTH INFORMATION EXCHANGE SYSTEM  
13 IMPLEMENTATION IN STAGES
- 14 Sec. 525.0204. HEALTH INFORMATION EXCHANGE SYSTEM  
15 STAGE ONE: ENCOUNTER DATA
- 16 Sec. 525.0205. HEALTH INFORMATION EXCHANGE SYSTEM  
17 STAGE ONE: ELECTRONIC PRESCRIBING
- 18 Sec. 525.0206. HEALTH INFORMATION EXCHANGE SYSTEM  
19 STAGE TWO: EXPANSION
- 20 Sec. 525.0207. HEALTH INFORMATION EXCHANGE SYSTEM  
21 STAGE THREE: EXPANSION
- 22 Sec. 525.0208. STRATEGIES TO ENCOURAGE HEALTH  
23 INFORMATION EXCHANGE SYSTEM USE
- 24 Sec. 525.0209. RULES
- 25 SUBCHAPTER F. INFORMATION RESOURCES AND TECHNOLOGY
- 26 Sec. 525.0251. INFORMATION RESOURCES STRATEGIC  
27 PLANNING AND MANAGEMENT

1 Sec. 525.0252. TECHNOLOGICAL SOLUTIONS POLICIES

2 Sec. 525.0253. TECHNOLOGY USE FOR ADULT PROTECTIVE  
3 SERVICES PROGRAM

4 Sec. 525.0254. ELECTRONIC SIGNATURES

5 Sec. 525.0255. HEALTH AND HUMAN SERVICES SYSTEM  
6 INTERNET WEBSITES

7 Sec. 525.0256. AUTOMATION STANDARDS FOR DATA SHARING

8 Sec. 525.0257. ELECTRONIC EXCHANGE OF HEALTH  
9 INFORMATION; BIENNIAL REPORT

10 SUBCHAPTER G. STUDIES, REPORTS, AND PUBLICATIONS

11 Sec. 525.0301. BIENNIAL REFERENCE GUIDE

12 Sec. 525.0302. CONSOLIDATION OF REPORTS

13 Sec. 525.0303. ANNUAL REPORT ON SAFEGUARDING PROTECTED  
14 HEALTH INFORMATION

15 CHAPTER 525. GENERAL POWERS AND DUTIES OF COMMISSION AND EXECUTIVE  
16 COMMISSIONER

17 SUBCHAPTER A. HEALTH AND HUMAN SERVICES ADMINISTRATION GENERALLY

18 Sec. 525.0001. POWERS AND DUTIES RELATING TO HEALTH AND  
19 HUMAN SERVICES ADMINISTRATION. The commission and the executive  
20 commissioner have all the powers and duties necessary to administer  
21 Chapter 531 and revised provisions derived from Chapter 531, as  
22 that chapter existed March 31, 2025. (Gov. Code, Sec. 531.041.)

23 Sec. 525.0002. LOCATION OF AND CONSOLIDATION OF CERTAIN  
24 SERVICES AMONG HEALTH AND HUMAN SERVICES AGENCIES. (a) The  
25 commission may require a health and human services agency, under  
26 the commission's direction, to:

27 (1) ensure that the agency's location is accessible

1 to:

2 (A) employees with disabilities; and

3 (B) agency clients with disabilities; and

4 (2) consolidate agency support services, including  
5 clerical, administrative, and information resources support  
6 services, with support services provided to or by another health  
7 and human services agency.

8 (b) The executive commissioner may require a health and  
9 human services agency, under the executive commissioner's  
10 direction, to locate all or a portion of the agency's employees and  
11 programs:

12 (1) in the same building as another health and human  
13 services agency; or

14 (2) at a location near or adjacent to another health  
15 and human services agency's location. (Gov. Code, Sec. 531.0246.)

16 Sec. 525.0003. CONSOLIDATED INTERNAL AUDIT PROGRAM. (a)  
17 Notwithstanding Section 2102.005, the commission shall operate the  
18 internal audit program required under Chapter 2102 for the  
19 commission and each health and human services agency as a  
20 consolidated internal audit program.

21 (b) For purposes of this section, a reference in Chapter  
22 2102 to the administrator of a state agency with respect to a health  
23 and human services agency means the executive commissioner. (Gov.  
24 Code, Sec. 531.00552.)

25 Sec. 525.0004. INTERAGENCY DISPUTE ARBITRATION. The  
26 executive commissioner shall arbitrate and render the final  
27 decision on interagency disputes. (Gov. Code, Sec. 531.035.)

1           SUBCHAPTER B. ACCOUNTING AND FISCAL PROVISIONS

2           Sec. 525.0051. MANAGEMENT INFORMATION AND COST ACCOUNTING  
3 SYSTEMS. The executive commissioner shall establish a management  
4 information system and a cost accounting system for all health and  
5 human services that is compatible with and meets the requirements  
6 of the uniform statewide accounting project. (Gov. Code, Sec.  
7 531.031.)

8           Sec. 525.0052. FEDERAL FUNDS: PLANNING AND MANAGEMENT;  
9 ANNUAL REPORT. (a) The commission, subject to the General  
10 Appropriations Act, is responsible for planning for and managing  
11 the use of federal funds in a manner that maximizes the federal  
12 funding available to this state while promoting the delivery of  
13 services.

14           (b) The executive commissioner shall:

15                 (1) establish a federal money management system to  
16 coordinate and monitor the use of federal money health and human  
17 services agencies receive to ensure that the money is spent in the  
18 most efficient manner;

19                 (2) establish priorities for health and human services  
20 agencies' use of federal money in coordination with the coordinated  
21 strategic plan the executive commissioner develops under Section  
22 525.0154;

23                 (3) coordinate and monitor the use of federal money  
24 for health and human services to ensure that the money is spent in  
25 the most cost-effective manner throughout the health and human  
26 services system;

27                 (4) review and approve all federal funding plans for

1 health and human services in this state;

2 (5) estimate available federal money, including  
3 earned federal money, and monitor unspent money;

4 (6) ensure that the state meets federal requirements  
5 relating to receipt of federal money for health and human services,  
6 including requirements relating to state matching money and  
7 maintenance of effort;

8 (7) transfer appropriated amounts as described by  
9 Section 525.0053; and

10 (8) ensure that each governmental entity the executive  
11 commissioner identifies under Section 525.0155 has access to  
12 complete and timely information about all sources of federal money  
13 for health and human services programs and that technical  
14 assistance is available to governmental entities seeking grants of  
15 federal money to provide health and human services.

16 (c) The commission shall prepare an annual report regarding  
17 the results of implementing this section. The report must identify  
18 strategies to:

19 (1) maximize the receipt and use of federal funds; and

20 (2) improve federal funds management.

21 (d) Not later than December 15 of each year, the commission  
22 shall file the report the commission prepares under Subsection (c)  
23 with the governor, the lieutenant governor, and the speaker of the  
24 house of representatives. (Gov. Code, Sec. 531.028.)

25 Sec. 525.0053. AUTHORITY TO TRANSFER CERTAIN APPROPRIATED  
26 AMOUNTS AMONG HEALTH AND HUMAN SERVICES AGENCIES. The commission  
27 may, subject to the General Appropriations Act, transfer amounts



1 appropriated to health and human services agencies among the  
2 agencies to:

3 (1) enhance the receipt of federal money under the  
4 federal money management system the executive commissioner  
5 establishes under Section 525.0052;

6 (2) achieve efficiencies in the agencies'  
7 administrative support functions; and

8 (3) perform the functions assigned to the executive  
9 commissioner under:

10 (A) Subchapter A, Chapter 524; and

11 (B) Sections 524.0101, 524.0151, 524.0202, and  
12 525.0254. (Gov. Code, Sec. 531.0271.)

13 Sec. 525.0054. EFFICIENCY AUDIT OF CERTAIN ASSISTANCE  
14 PROGRAMS. (a) For purposes of this section, "efficiency audit"  
15 means an investigation of the implementation and administration of  
16 the federal Temporary Assistance for Needy Families program  
17 operated under Chapter 31, Human Resources Code, and the state  
18 temporary assistance and support services program operated under  
19 Chapter 34, Human Resources Code, to examine fiscal management, the  
20 efficiency of the use of resources, and the effectiveness of state  
21 efforts in achieving the goals of the Temporary Assistance for  
22 Needy Families program described under 42 U.S.C. Section 601(a).

23 (b) In 2022 and every sixth year after that year, an  
24 external auditor selected under Subsection (c) shall conduct an  
25 efficiency audit. The commission shall pay the costs associated  
26 with the audit using existing resources.

27 (c) The state auditor shall:

1           (1) not later than March 1 of the year in which an  
2 efficiency audit is required under this section, select an external  
3 auditor to conduct the audit; and

4           (2) ensure that the external auditor conducts the  
5 audit in accordance with this section.

6           (d) The external auditor shall be independent and not  
7 subject to direction from:

8           (1) the commission; or

9           (2) any other state agency that:

10           (A) is subject to evaluation by the auditor for  
11 purposes of this section; or

12           (B) receives or spends money under the programs  
13 described by Subsection (a).

14           (e) The external auditor shall complete the efficiency  
15 audit not later than the 90th day after the date the state auditor  
16 selects the external auditor.

17           (f) The Legislative Budget Board shall establish the scope  
18 of the efficiency audit and determine the areas of investigation  
19 for the audit, including:

20           (1) reviewing the resources dedicated to a program  
21 described by Subsection (a) to determine whether those resources:

22           (A) are used effectively and efficiently to  
23 achieve desired outcomes for individuals receiving benefits under  
24 the program; and

25           (B) are not used for purposes other than the  
26 intended goals of the program;

27           (2) identifying cost savings or reallocations of

1 resources; and

2 (3) identifying opportunities to improve services  
3 through consolidation of essential functions, outsourcing, and  
4 elimination of duplicative efforts.

5 (g) Not later than November 1 of the year an efficiency  
6 audit is conducted, the external auditor shall prepare and submit a  
7 report of the audit and recommendations for efficiency improvements  
8 to:

9 (1) the governor;

10 (2) the Legislative Budget Board;

11 (3) the state auditor;

12 (4) the executive commissioner; and

13 (5) the chairs of the House Human Services Committee  
14 and the Senate Health and Human Services Committee.

15 (h) The executive commissioner and the state auditor shall  
16 publish the report, recommendations, and full efficiency audit on  
17 the commission's and the state auditor's Internet websites. (Gov.  
18 Code, Sec. 531.005522.)

19 Sec. 525.0055. GIFTS AND GRANTS. The commission may accept  
20 a gift or grant from a public or private source to perform any of the  
21 commission's powers or duties. (Gov. Code, Sec. 531.038.)

22 SUBCHAPTER C. CONTRACTS

23 Sec. 525.0101. GENERAL CONTRACT AUTHORITY. The commission  
24 may enter into contracts as necessary to perform any of the  
25 commission's powers or duties. (Gov. Code, Sec. 531.039.)

26 Sec. 525.0102. SUBROGATION AND THIRD-PARTY REIMBURSEMENT  
27 CONTRACTS. (a) Except as provided by Subsection (d), the

1 commission shall enter into a contract under which the contractor  
2 is authorized on behalf of the commission or a health and human  
3 services agency to recover money under a subrogation or third-party  
4 reimbursement right the commission or agency holds that arises from  
5 payment of medical expenses. The contract must provide that:

6 (1) the commission or agency, as appropriate, shall  
7 compensate the contractor based on a percentage of the amount of  
8 money the contractor recovers for the commission or agency; and

9 (2) the contractor may represent the commission or  
10 agency in a court proceeding to recover money under a subrogation or  
11 third-party reimbursement right if:

12 (A) the attorney required by other law to  
13 represent the commission or agency in court approves; and

14 (B) the representation is cost-effective and  
15 specifically authorized by the commission.

16 (b) The commission shall develop a process to:

17 (1) identify claims for the recovery of money under a  
18 subrogation or third-party reimbursement right described by this  
19 section; and

20 (2) refer the identified claims to a contractor  
21 authorized under this section.

22 (c) A health and human services agency shall cooperate with  
23 a contractor authorized under this section on a claim the agency  
24 refers to the contractor for recovery.

25 (d) If the commission cannot identify a contractor who is  
26 willing to contract with the commission under this section on  
27 reasonable terms, the commission:

1           (1) is not required to enter into a contract under  
2 Subsection (a); and

3           (2) shall develop and implement alternative policies  
4 to ensure the recovery of money under a subrogation or third-party  
5 reimbursement right.

6           (e) The commission may allow a state agency other than a  
7 health and human services agency to be a party to the contract  
8 required by Subsection (a). If the commission allows an additional  
9 state agency to be a party to the contract, the commission shall  
10 modify the contract as necessary to reflect the services the  
11 contractor is to provide to that agency. (Gov. Code, Sec.  
12 531.0391.)

13       SUBCHAPTER D. PLANNING AND DELIVERY OF HEALTH AND HUMAN SERVICES

14           Sec. 525.0151. PLANNING AND DELIVERY OF HEALTH AND HUMAN  
15 SERVICES GENERALLY. The executive commissioner shall:

16           (1) facilitate and enforce coordinated planning and  
17 delivery of health and human services, including:

18                   (A) compliance with the coordinated strategic  
19 plan;

20                   (B) colocation of services;

21                   (C) integrated intake; and

22                   (D) coordinated referral and case management;

23           (2) establish and enforce uniform regional boundaries  
24 for all health and human services agencies;

25           (3) carry out statewide health and human services  
26 needs surveys and forecasting;

27           (4) perform independent special-outcome evaluations

1 of health and human services programs and activities; and

2 (5) on request of a governmental entity the executive  
3 commissioner identifies under Section 525.0155, assist the entity  
4 in implementing a coordinated plan that:

5 (A) may include colocation of services,  
6 integrated intake, and coordinated referral and case management;  
7 and

8 (B) is tailored to the entity's needs and  
9 priorities. (Gov. Code, Sec. 531.024(a) (part).)

10 Sec. 525.0152. PLANNING AND POLICY DIRECTION OF TEMPORARY  
11 ASSISTANCE FOR NEEDY FAMILIES PROGRAM. (a) In this section,  
12 "financial assistance program" means the financial assistance  
13 program operated under Chapter 31, Human Resources Code.

14 (b) The commission shall:

15 (1) plan and direct the financial assistance program,  
16 including the procurement, management, and monitoring of contracts  
17 necessary to implement the program; and

18 (2) establish requirements for and define the scope of  
19 the ongoing evaluation of the financial assistance program.

20 (c) The executive commissioner shall adopt rules and  
21 standards governing the financial assistance program. (Gov. Code,  
22 Sec. 531.0224; New.)

23 Sec. 525.0153. ANNUAL BUSINESS SERVICES PLANS. The  
24 commission shall develop and implement an annual business services  
25 plan for each health and human services region that:

26 (1) establishes performance objectives for all health  
27 and human services agencies providing services in the region; and

1           (2) measures agency effectiveness and efficiency in  
2 achieving those objectives. (Gov. Code, Sec. 531.0247.)

3           Sec. 525.0154. COORDINATED STRATEGIC PLAN AND BIENNIAL PLAN  
4 UPDATES FOR HEALTH AND HUMAN SERVICES. (a) The executive  
5 commissioner shall:

6           (1) develop a coordinated, six-year strategic plan for  
7 health and human services in this state; and

8           (2) submit a biennial update of the plan to the  
9 governor, the lieutenant governor, and the speaker of the house of  
10 representatives not later than October 1 of each even-numbered  
11 year.

12          (b) The coordinated strategic plan must include the  
13 following goals:

14           (1) developing a comprehensive, statewide approach to  
15 the planning of health and human services;

16           (2) creating a continuum of care for families and  
17 individuals in need of health and human services;

18           (3) integrating health and human services to provide  
19 for the efficient and timely delivery of those services;

20           (4) maximizing existing resources through effective  
21 funds management and the sharing of administrative functions;

22           (5) effectively using management information systems  
23 to continually improve service delivery;

24           (6) providing systemwide accountability through  
25 effective monitoring mechanisms;

26           (7) promoting teamwork among the health and human  
27 services agencies and providing incentives for creativity;

1 (8) fostering innovation at the local level; and

2 (9) encouraging full participation of fathers in  
3 programs and services relating to children.

4 (c) In developing the coordinated strategic plan and plan  
5 updates under this section, the executive commissioner shall  
6 consider:

7 (1) existing strategic plans of health and human  
8 services agencies;

9 (2) health and human services priorities and plans  
10 governmental entities submit under Section 525.0155;

11 (3) facilitation of pending reorganizations or  
12 consolidations of health and human services agencies and programs;

13 (4) public comment, including comment documented  
14 through public hearings conducted under Section 523.0252; and

15 (5) budgetary issues, including projected agency  
16 needs and projected availability of funds. (Gov. Code, Secs.  
17 531.022(a), (b), (c), (d).)

18 Sec. 525.0155. COORDINATION WITH LOCAL GOVERNMENTAL  
19 ENTITIES. The executive commissioner shall:

20 (1) identify the governmental entities that  
21 coordinate the delivery of health and human services in regions,  
22 counties, and municipalities; and

23 (2) request that each identified governmental entity:

24 (A) identify the health and human services  
25 priorities in the entity's jurisdiction and the most effective ways  
26 to deliver and coordinate services in that jurisdiction;

27 (B) develop a coordinated plan for delivering



1 health and human services in the jurisdiction, including transition  
2 services that prepare special education students for adulthood; and

3 (C) make available to the commission the  
4 information requested under Paragraphs (A) and (B). (Gov. Code,  
5 Sec. 531.022(e).)

6 Sec. 525.0156. SUBMISSION AND REVIEW OF AGENCY STRATEGIC  
7 PLANS AND BIENNIAL PLAN UPDATES. (a) Each health and human  
8 services agency shall submit to the commission a strategic plan and  
9 biennial updates of the plan on a date determined by commission  
10 rule.

11 (b) The commission shall:

12 (1) review and comment on each strategic plan and  
13 biennial update a health and human services agency submits to the  
14 commission under this section; and

15 (2) not later than January 1 of each even-numbered  
16 year, begin formal discussions with each health and human services  
17 agency regarding that agency's strategic plan or biennial update,  
18 as appropriate. (Gov. Code, Sec. 531.023.)

19 Sec. 525.0157. STATEWIDE NEEDS APPRAISAL PROJECT. (a) The  
20 commission may implement the Statewide Needs Appraisal Project to  
21 obtain county-specific demographic data concerning health and  
22 human services needs in this state.

23 (b) Any collected data must be made available for use in  
24 planning and budgeting for health and human services programs by  
25 state agencies.

26 (c) The commission shall coordinate the commission's  
27 activities with the appropriate health and human services agencies.

1 (Gov. Code, Sec. 531.025.)

2           Sec. 525.0158. STREAMLINING SERVICE DELIVERY. To integrate  
3 and streamline service delivery and facilitate access to services,  
4 the executive commissioner may:

5           (1) request a health and human services agency to take  
6 a specific action; and

7           (2) recommend the manner for accomplishing the  
8 streamlining, including requesting each agency to:

9                   (A) simplify or automate agency procedures;

10                   (B) coordinate service planning and management  
11 tasks between and among health and human services agencies;

12                   (C) reallocate staff resources;

13                   (D) waive existing rules; or

14                   (E) take other necessary actions. (Gov. Code,  
15 Sec. 531.0241.)

16           Sec. 525.0159. HOTLINE AND CALL CENTER COORDINATION. (a)  
17 The commission shall establish a process to ensure all health and  
18 human services system hotlines and call centers are necessary and  
19 appropriate. Under the process, the commission shall:

20           (1) develop criteria for use in assessing whether a  
21 hotline or call center serves an ongoing purpose;

22           (2) develop and maintain an inventory of all system  
23 hotlines and call centers;

24           (3) use the inventory and assessment criteria the  
25 commission develops under this subsection to periodically  
26 consolidate hotlines and call centers along appropriate functional  
27 lines;

1           (4) develop an approval process designed to ensure  
2 that a newly established hotline or call center, including the  
3 telephone system and contract terms for the hotline or call center,  
4 meets policies and standards the commission establishes; and

5           (5) develop policies and standards for hotlines and  
6 call centers that:

7                   (A) include quality and quantity performance  
8 measures and benchmarks; and

9                   (B) may include policies and standards for:

10                           (i) client satisfaction with call  
11 resolution;

12                           (ii) accuracy of information provided;

13                           (iii) the percentage of received calls that  
14 are answered;

15                           (iv) the amount of time a caller spends on  
16 hold; and

17                           (v) call abandonment rates.

18           (b) In consolidating hotlines and call centers under  
19 Subsection (a)(3), the commission shall seek to maximize the use  
20 and effectiveness of the commission's 2-1-1 telephone number.

21           (c) In developing policies and standards under Subsection  
22 (a)(5), the commission may allow varied performance measures and  
23 benchmarks for a hotline or call center based on factors affecting  
24 the capacity of the hotline or call center, including factors such  
25 as staffing levels and funding. (Gov. Code, Sec. 531.0192.)

26           Sec. 525.0160. COMMUNITY-BASED SUPPORT SYSTEMS. (a)  
27 Subject to Sections 524.0001(c) and (d) and 524.0202(a)(1), the

1 commission shall assist communities in this state in developing  
2 comprehensive, community-based support systems for health and  
3 human services. At a community's request, the commission shall  
4 provide to the community resources and assistance to enable the  
5 community to:

6 (1) identify and overcome institutional barriers to  
7 developing more comprehensive community support systems, including  
8 barriers resulting from the policies and procedures of state health  
9 and human services agencies; and

10 (2) develop a system of blended funds to allow the  
11 community to customize services to fit individual community needs.

12 (b) At the commission's request, a health and human services  
13 agency shall provide to a community resources and assistance as  
14 necessary to perform the commission's duties under Subsection (a).

15 (c) A health and human services agency that receives or  
16 develops a proposal for a community initiative shall submit the  
17 proposal to the commission for review and approval. The commission  
18 shall review the proposal to ensure that the proposed initiative:

19 (1) is consistent with other similar programs offered  
20 in communities; and

21 (2) does not duplicate other services provided in the  
22 community.

23 (d) In implementing this section, the commission shall  
24 consider models used in other service delivery systems, including  
25 the mental health and intellectual disability service delivery  
26 systems. (Gov. Code, Sec. 531.0248.)

1           SUBCHAPTER E. HEALTH INFORMATION EXCHANGE SYSTEM

2           Sec. 525.0201. DEFINITIONS. In this subchapter:

3           (1) "Electronic health record" means an electronic  
4 record of an individual's aggregated health-related information  
5 that conforms to nationally recognized interoperability standards  
6 and that can be created, managed, and consulted by authorized  
7 health care providers across two or more health care organizations.

8           (2) "Electronic medical record" means an electronic  
9 record of an individual's health-related information that can be  
10 created, gathered, managed, and consulted by authorized clinicians  
11 and staff within a single health care organization.

12           (3) "Health information exchange system" means an  
13 electronic health information exchange system created under this  
14 subchapter that moves health-related information among entities  
15 according to nationally recognized standards. (Gov. Code, Secs.  
16 531.901(1), (2), (3).)

17           Sec. 525.0202. HEALTH INFORMATION EXCHANGE SYSTEM  
18 DEVELOPMENT. (a) The commission shall develop an electronic  
19 health information exchange system to improve the quality, safety,  
20 and efficiency of health care services provided under Medicaid and  
21 the child health plan program. In developing the system, the  
22 commission shall ensure that:

23           (1) the confidentiality of patients' health  
24 information is protected and patient privacy is maintained in  
25 accordance with federal and state law, including:

26                   (A) Section 1902(a)(7), Social Security Act (42  
27 U.S.C. Section 1396a(a)(7));

1 (B) the Health Insurance Portability and  
2 Accountability Act of 1996 (Pub. L. No. 104-191);

3 (C) Chapter 552;

4 (D) Subchapter G, Chapter 241, Health and Safety  
5 Code;

6 (E) Section 12.003, Human Resources Code; and

7 (F) federal and state rules, including:

8 (i) 42 C.F.R. Part 431, Subpart F; and

9 (ii) 45 C.F.R. Part 164;

10 (2) appropriate information technology systems the  
11 commission and health and human services agencies use are  
12 interoperable;

13 (3) the system and external information technology  
14 systems are interoperable in receiving and exchanging appropriate  
15 electronic health information as necessary to enhance:

16 (A) the comprehensive nature of information  
17 contained in electronic health records; and

18 (B) health care provider efficiency by  
19 supporting integration of the information into the electronic  
20 health record health care providers use;

21 (4) the system and other health information systems  
22 not described by Subdivision (3) and data warehousing initiatives  
23 are interoperable; and

24 (5) the system includes the elements described by  
25 Subsection (b).

26 (b) The health information exchange system must include the  
27 following elements:

1           (1) an authentication process that uses multiple forms  
2 of identity verification before allowing access to information  
3 systems and data;

4           (2) a formal process for establishing data-sharing  
5 agreements within the community of participating providers in  
6 accordance with the Health Insurance Portability and  
7 Accountability Act of 1996 (Pub. L. No. 104-191) and the American  
8 Recovery and Reinvestment Act of 2009 (Pub. L. No. 111-5);

9           (3) a method by which the commission may open or  
10 restrict access to the system during a declared state emergency;

11           (4) the capability of appropriately and securely  
12 sharing health information with state and federal emergency  
13 responders;

14           (5) compatibility with the Nationwide Health  
15 Information Network (NHIN) and other national health information  
16 technology initiatives coordinated by the Office of the National  
17 Coordinator for Health Information Technology;

18           (6) technology that allows for patient identification  
19 across multiple systems; and

20           (7) the capability of allowing a health care provider  
21 with technology that meets current national standards to access the  
22 system.

23           (c) The health information exchange system must be  
24 developed in accordance with the Medicaid Information Technology  
25 Architecture (MITA) initiative of the Centers for Medicare and  
26 Medicaid Services and conform to other standards required under  
27 federal law. (Gov. Code, Secs. 531.903(a), (b), (d).)

1           Sec. 525.0203. HEALTH INFORMATION EXCHANGE SYSTEM  
2 IMPLEMENTATION IN STAGES. The commission shall implement the  
3 health information exchange system in stages as described by this  
4 subchapter, except that the commission may deviate from those  
5 stages if technological advances make a deviation advisable or more  
6 efficient. (Gov. Code, Sec. 531.903(c).)

7           Sec. 525.0204. HEALTH INFORMATION EXCHANGE SYSTEM STAGE  
8 ONE: ENCOUNTER DATA. In stage one of implementing the health  
9 information exchange system and for purposes of the implementation,  
10 the commission shall require each managed care organization with  
11 which the commission contracts under Chapter 540 or 540A for the  
12 provision of Medicaid managed care services or under Chapter 62,  
13 Health and Safety Code, for the provision of child health plan  
14 program services to submit to the commission complete and accurate  
15 encounter data not later than the 30th day after the last day of the  
16 month in which the managed care organization adjudicated the claim.  
17 (Gov. Code, Sec. 531.9051.)

18           Sec. 525.0205. HEALTH INFORMATION EXCHANGE SYSTEM STAGE  
19 ONE: ELECTRONIC PRESCRIBING. (a) In stage one of implementing the  
20 health information exchange system, the commission shall support  
21 and coordinate electronic prescribing tools health care providers  
22 and health care facilities use under Medicaid and the child health  
23 plan program.

24           (b) The commission shall collaborate with, and accept  
25 recommendations from, physicians and other stakeholders to ensure  
26 that the electronic prescribing tools described by Subsection (a):

27           (1) are integrated with existing electronic



1 prescribing systems otherwise in use in the public and private  
2 sectors; and

3 (2) to the extent feasible:

4 (A) provide current payer formulary information  
5 at the time a health care provider writes a prescription; and

6 (B) support the electronic transmission of a  
7 prescription.

8 (c) The commission may take any reasonable action to comply  
9 with this section, including establishing information exchanges  
10 with national electronic prescribing networks or providing health  
11 care providers with access to an Internet-based prescribing tool  
12 the commission develops.

13 (d) The commission shall apply for and actively pursue any  
14 waiver to the state Medicaid plan or the child health plan program  
15 from the Centers for Medicare and Medicaid Services or any other  
16 federal agency as necessary to remove an identified impediment to  
17 supporting and implementing electronic prescribing tools under  
18 this section, including the requirement for handwritten  
19 certification of certain drugs under 42 C.F.R. Section 447.512. If  
20 the commission, with assistance from the Legislative Budget Board,  
21 determines that the implementation of an operational modification  
22 in accordance with a waiver the commission obtains as required by  
23 this subsection has resulted in a cost increase in Medicaid or the  
24 child health plan program, the commission shall take the necessary  
25 actions to reverse the operational modification. (Gov. Code, Sec.  
26 531.906.)

27 Sec. 525.0206. HEALTH INFORMATION EXCHANGE SYSTEM STAGE

1 TWO: EXPANSION. (a) In stage two of implementing the health  
2 information exchange system and based on feedback provided by  
3 interested parties, the commission may expand the system by:

4 (1) providing an electronic health record for each  
5 child health plan program enrollee;

6 (2) including state laboratory results information in  
7 an electronic health record, including the results of newborn  
8 screenings and tests conducted under the Texas Health Steps  
9 program, based on the system developed for the health passport  
10 under Section 266.006, Family Code;

11 (3) improving electronic health record data-gathering  
12 capabilities to allow the record to include basic health and  
13 clinical information as the executive commissioner determines in  
14 addition to available claims information;

15 (4) using evidence-based technology tools to create a  
16 unique health profile to alert health care providers regarding the  
17 need for additional care, education, counseling, or health  
18 management activities for specific patients; and

19 (5) continuing to enhance the electronic health record  
20 created for each Medicaid recipient as technology becomes available  
21 and interoperability capabilities improve.

22 (b) In expanding the health information exchange system,  
23 the commission shall collaborate with, and accept recommendations  
24 from, physicians and other stakeholders to ensure that electronic  
25 health records provided under this section support health  
26 information exchange with electronic medical records systems  
27 physicians use in the public and private sectors. (Gov. Code, Sec.

1 531.907.)

2           Sec. 525.0207. HEALTH INFORMATION EXCHANGE SYSTEM STAGE  
3 THREE: EXPANSION. In stage three of implementing the health  
4 information exchange system, the commission may expand the system  
5 by:

6           (1) developing evidence-based benchmarking tools for  
7 a health care provider to use in evaluating the provider's own  
8 performance on health care outcomes and overall quality of care as  
9 compared to aggregated peer performance data; and

10           (2) expanding the system to include state agencies,  
11 additional health care providers, laboratories, diagnostic  
12 facilities, hospitals, and medical offices. (Gov. Code, Sec.  
13 531.908.)

14           Sec. 525.0208. STRATEGIES TO ENCOURAGE HEALTH INFORMATION  
15 EXCHANGE SYSTEM USE. The commission shall develop strategies to  
16 encourage health care providers to use the health information  
17 exchange system, including incentives, education, and outreach  
18 tools to increase usage. (Gov. Code, Sec. 531.909.)

19           Sec. 525.0209. RULES. The executive commissioner may adopt  
20 rules to implement this subchapter. (Gov. Code, Sec. 531.911.)

21           SUBCHAPTER F. INFORMATION RESOURCES AND TECHNOLOGY

22           Sec. 525.0251. INFORMATION RESOURCES STRATEGIC PLANNING  
23 AND MANAGEMENT. (a) The commission is responsible for strategic  
24 planning for information resources at each health and human  
25 services agency and shall direct the management of information  
26 resources at each health and human services agency.

27           (b) The commission shall:

1           (1) develop a coordinated strategic plan for  
2 information resources management that:

3                   (A) covers a five-year period;

4                   (B) defines objectives for information resources  
5 management at each health and human services agency;

6                   (C) prioritizes information resources projects  
7 and implementation of new technology for all health and human  
8 services agencies;

9                   (D) integrates planning and development of each  
10 information resources system a health and human services agency  
11 uses into a coordinated information resources management planning  
12 and development system the commission establishes;

13                   (E) establishes standards for information  
14 resources system security and that promotes the capability of  
15 information resources systems operating with each other;

16                   (F) achieves economies of scale and related  
17 benefits in purchasing for health and human services information  
18 resources systems; and

19                   (G) is consistent with the state strategic plan  
20 for information resources developed under Chapter 2054;

21           (2) establish and ensure compliance with information  
22 resources management policies, procedures, and technical  
23 standards; and

24           (3) review and approve the information resources  
25 deployment review and biennial operating plan of each health and  
26 human services agency.

27           (c) A health and human services agency may not submit the

1 agency's plans to the Department of Information Resources or the  
2 Legislative Budget Board under Subchapter E, Chapter 2054, until  
3 the commission approves the plans. (Gov. Code, Sec. 531.0273.)

4       Sec. 525.0252. TECHNOLOGICAL SOLUTIONS POLICIES. (a) The  
5 commission shall develop and implement a policy requiring the  
6 agency commissioner and employees of each health and human services  
7 agency to research and propose appropriate technological solutions  
8 to improve the agency's ability to perform the agency's functions.  
9 The technological solutions must:

10           (1) ensure that the public is able to easily find  
11 information about a health and human services agency on the  
12 Internet;

13           (2) ensure that an individual who wants to use a health  
14 and human services agency's services is able to:

15                   (A) interact with the agency through the  
16 Internet; and

17                   (B) access any service that can be effectively  
18 provided through the Internet;

19           (3) be cost-effective and developed through the  
20 commission's planning process; and

21           (4) meet federal accessibility standards for  
22 individuals with disabilities.

23       (b) The commission shall develop and implement the policy  
24 described by Subsection (a) in relation to the commission's  
25 functions. (Gov. Code, Secs. 531.0162(a), (b).)

26       Sec. 525.0253. TECHNOLOGY USE FOR ADULT PROTECTIVE SERVICES  
27 PROGRAM. (a) Subject to available appropriations, the commission

1 shall use technology whenever possible in connection with the  
2 Department of Family and Protective Services' adult protective  
3 services program to:

4 (1) provide for automated collection of information  
5 necessary to evaluate program effectiveness using systems that  
6 integrate collection of necessary information with other routine  
7 duties of caseworkers and other service providers; and

8 (2) consequently reduce the time required for  
9 caseworkers and other service providers to gather and report  
10 information necessary for program evaluation.

11 (b) The commission shall include private sector  
12 representatives in the technology planning process used to  
13 determine appropriate technology for the Department of Family and  
14 Protective Services' adult protective services program. (Gov.  
15 Code, Secs. 531.0162(c), (d).)

16 Sec. 525.0254. ELECTRONIC SIGNATURES. (a) In this  
17 section, "transaction" has the meaning assigned by Section 322.002,  
18 Business & Commerce Code.

19 (b) The executive commissioner shall establish standards  
20 for the use of electronic signatures in accordance with Chapter  
21 322, Business & Commerce Code, with respect to any transaction in  
22 connection with the administration of health and human services  
23 programs.

24 (c) The executive commissioner shall adopt rules to  
25 implement the executive commissioner's authority under this  
26 section. (Gov. Code, Secs. 531.0055(j), (m).)

27 Sec. 525.0255. HEALTH AND HUMAN SERVICES SYSTEM INTERNET

1 WEBSITES. The commission shall establish a process to ensure that  
2 Internet websites across the health and human services system are  
3 developed and maintained according to standard criteria for  
4 uniformity, efficiency, and technical capabilities. Under the  
5 process, the commission shall:

6 (1) develop and maintain an inventory of all health  
7 and human services system Internet websites; and

8 (2) on an ongoing basis, evaluate the inventory the  
9 commission maintains under Subdivision (1) to:

10 (A) determine whether any Internet websites  
11 should be consolidated to improve public access to those websites'  
12 content and, if appropriate, consolidate those websites; and

13 (B) ensure that the Internet websites comply with  
14 the standard criteria. (Gov. Code, Sec. 531.0164.)

15 Sec. 525.0256. AUTOMATION STANDARDS FOR DATA SHARING. The  
16 executive commissioner, with the Department of Information  
17 Resources, shall develop automation standards for computer systems  
18 to enable health and human services agencies, including agencies  
19 operating at a local level, to share pertinent data. (Gov. Code,  
20 Sec. 531.024(a) (part).)

21 Sec. 525.0257. ELECTRONIC EXCHANGE OF HEALTH INFORMATION;  
22 BIENNIAL REPORT. (a) In this section, "health care provider"  
23 includes a physician.

24 (b) The executive commissioner shall ensure that:

25 (1) all information systems available for the  
26 commission or a health and human services agency to use in sending  
27 protected health information to a health care provider or receiving

1 protected health information from a health care provider, and for  
2 which planning or procurement begins on or after September 1, 2015,  
3 are capable of sending or receiving the information in accordance  
4 with the applicable data exchange standards developed by the  
5 appropriate standards development organization accredited by the  
6 American National Standards Institute;

7 (2) if national data exchange standards do not exist  
8 for a system described by Subdivision (1), the commission makes  
9 every effort to ensure that the system is interoperable with the  
10 national standards for electronic health record systems; and

11 (3) the commission and each health and human services  
12 agency establish an interoperability standards plan for all  
13 information systems that exchange protected health information  
14 with health care providers.

15 (c) Not later than December 1 of each even-numbered year,  
16 the executive commissioner shall report to the governor and the  
17 Legislative Budget Board on the commission's and the health and  
18 human services agencies' measurable progress in ensuring that the  
19 information systems described by Subsection (b) are interoperable  
20 with one another and meet the appropriate standards specified by  
21 that subsection. The report must include an assessment of the  
22 progress made in achieving commission goals related to the exchange  
23 of health information, including facilitating care coordination  
24 among the agencies, ensuring quality improvement, and realizing  
25 cost savings. (Gov. Code, Secs. 531.0162(e), (f), (h) (part).)

26 SUBCHAPTER G. STUDIES, REPORTS, AND PUBLICATIONS

27 Sec. 525.0301. BIENNIAL REFERENCE GUIDE. (a) The



1 commission shall:

2 (1) publish a biennial reference guide describing  
3 available public health and human services in this state; and

4 (2) make the guide available to all interested parties  
5 and agencies.

6 (b) The reference guide must include a dictionary of uniform  
7 terms and services. (Gov. Code, Sec. 531.040.)

8 Sec. 525.0302. CONSOLIDATION OF REPORTS. The commission  
9 may consolidate any annual or biennial reports required to be made  
10 under this chapter or another law if:

11 (1) the consolidated report is submitted not later  
12 than the earliest deadline for the submission of any component of  
13 the report; and

14 (2) each person required to receive a component of the  
15 consolidated report receives the report, and the report identifies  
16 the component the person was required to receive. (Gov. Code, Sec.  
17 531.014.)

18 Sec. 525.0303. ANNUAL REPORT ON SAFEGUARDING PROTECTED  
19 HEALTH INFORMATION. (a) The commission, in consultation with the  
20 Department of State Health Services, the Texas Medical Board, and  
21 the Texas Department of Insurance, shall explore and evaluate new  
22 developments in safeguarding protected health information.

23 (b) Not later than December 1 of each year, the commission  
24 shall report to the legislature on:

25 (1) new developments in safeguarding protected health  
26 information; and

27 (2) recommendations for implementing safeguards

1 within the commission. (Gov. Code, Sec. 531.0994.)

2 CHAPTER 526. ADDITIONAL POWERS AND DUTIES OF COMMISSION AND

3 EXECUTIVE COMMISSIONER

4 SUBCHAPTER A. INTERNET WEBSITES, ELECTRONIC RESOURCES, AND OTHER

5 TECHNOLOGY

6 Sec. 526.0001. DEFINITIONS

7 Sec. 526.0002. INTERNET WEBSITE FOR HEALTH AND HUMAN  
8 SERVICES INFORMATION

9 Sec. 526.0003. INFORMATION ON LONG-TERM CARE SERVICES

10 Sec. 526.0004. TEXAS INFORMATION AND REFERRAL NETWORK

11 Sec. 526.0005. INTERNET WEBSITE FOR HEALTH AND HUMAN  
12 SERVICES REFERRAL INFORMATION

13 Sec. 526.0006. INTERNET WEBSITE FOR CHILD-CARE AND  
14 EDUCATION SERVICES REFERRAL  
15 INFORMATION

16 Sec. 526.0007. INTERNET WEBSITE FOR REFERRAL  
17 INFORMATION ON HOUSING OPTIONS FOR  
18 INDIVIDUALS WITH MENTAL ILLNESS

19 Sec. 526.0008. COMPLIANCE WITH NATIONAL ELECTRONIC  
20 DATA INTERCHANGE STANDARDS FOR HEALTH  
21 CARE INFORMATION

22 Sec. 526.0009. TECHNICAL ASSISTANCE FOR HUMAN SERVICES  
23 PROVIDERS

24 Sec. 526.0010. INFORMATION RESOURCES MANAGER REPORTS

1 SUBCHAPTER B. PROGRAMS AND SERVICES PROVIDED OR ADMINISTERED BY  
2 COMMISSION

3 Sec. 526.0051. RESTRICTIONS ON AWARDS TO FAMILY  
4 PLANNING SERVICE PROVIDERS

5 Sec. 526.0052. INFORMATION FOR CERTAIN ENROLLEES IN  
6 HEALTHY TEXAS WOMEN PROGRAM

7 Sec. 526.0053. VACCINES FOR CHILDREN PROGRAM PROVIDER  
8 ENROLLMENT; IMMUNIZATION REGISTRY

9 Sec. 526.0054. PRIOR AUTHORIZATION FOR HIGH-COST  
10 MEDICAL SERVICES AND PROCEDURES

11 Sec. 526.0055. TAILORED BENEFIT PACKAGES FOR  
12 NON-MEDICAID POPULATIONS

13 Sec. 526.0056. PILOT PROGRAM TO PREVENT SPREAD OF  
14 INFECTIOUS OR COMMUNICABLE DISEASES

15 Sec. 526.0057. APPLICATION REQUIREMENT FOR COLONIAS  
16 PROJECTS

17 Sec. 526.0058. RULES REGARDING REFUGEE RESETTLEMENT

18 Sec. 526.0059. PROHIBITED AWARD OF CONTRACTS TO  
19 MANAGED CARE ORGANIZATIONS FOR  
20 CERTAIN CRIMINAL CONVICTIONS

21 SUBCHAPTER C. COORDINATION OF QUALITY INITIATIVES

22 Sec. 526.0101. DEFINITION

23 Sec. 526.0102. OPERATIONAL PLAN TO COORDINATE MAJOR  
24 QUALITY INITIATIVES

25 Sec. 526.0103. REVISION AND EVALUATION OF MAJOR  
26 QUALITY INITIATIVES

1 Sec. 526.0104. INCENTIVES FOR MAJOR QUALITY INITIATIVE  
2 COORDINATION  
3 SUBCHAPTER D. TEXAS HEALTH OPPORTUNITY POOL TRUST FUND  
4 Sec. 526.0151. DEFINITION  
5 Sec. 526.0152. AUTHORITY TO OBTAIN FEDERAL WAIVER  
6 Sec. 526.0153. TEXAS HEALTH OPPORTUNITY POOL TRUST  
7 FUND ESTABLISHED  
8 Sec. 526.0154. DEPOSITS TO FUND  
9 Sec. 526.0155. USE OF FUND IN GENERAL; RULES FOR  
10 ALLOCATION  
11 Sec. 526.0156. REIMBURSEMENTS FOR UNCOMPENSATED HEALTH  
12 CARE COSTS  
13 Sec. 526.0157. INCREASING ACCESS TO HEALTH BENEFITS  
14 COVERAGE  
15 Sec. 526.0158. INFRASTRUCTURE IMPROVEMENTS  
16 SUBCHAPTER E. LONG-TERM CARE FACILITIES  
17 Sec. 526.0201. DEFINITION  
18 Sec. 526.0202. INFORMAL DISPUTE RESOLUTION FOR CERTAIN  
19 LONG-TERM CARE FACILITIES  
20 Sec. 526.0203. LONG-TERM CARE FACILITIES COUNCIL  
21 Sec. 526.0204. COUNCIL DUTIES; REPORT  
22 SUBCHAPTER F. UNCOMPENSATED HOSPITAL CARE REPORTING AND ANALYSIS;  
23 ADMINISTRATIVE PENALTY  
24 Sec. 526.0251. RULES  
25 Sec. 526.0252. NOTICE OF FAILURE TO REPORT;  
26 ADMINISTRATIVE PENALTY

- 1 Sec. 526.0253. NOTICE OF INCOMPLETE OR INACCURATE  
2 REPORT; ADMINISTRATIVE PENALTY
- 3 Sec. 526.0254. REQUIREMENTS FOR ATTORNEY GENERAL  
4 NOTIFICATION
- 5 Sec. 526.0255. ATTORNEY GENERAL NOTICE TO HOSPITAL
- 6 Sec. 526.0256. PENALTY PAID OR HEARING REQUESTED
- 7 Sec. 526.0257. HEARING
- 8 Sec. 526.0258. OPTIONS FOLLOWING DECISION: PAY OR  
9 APPEAL
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23 SUBCHAPTER A. INTERNET WEBSITES, ELECTRONIC RESOURCES, AND OTHER  
24 TECHNOLOGY

25 Sec. 526.0001. DEFINITIONS. In this subchapter:

26 (1) "Council" means the Records Management  
27 Interagency Coordinating Council.



1           (2) "Network" means the Texas Information and Referral  
2 Network. (New.)

3           Sec. 526.0002. INTERNET WEBSITE FOR HEALTH AND HUMAN  
4 SERVICES INFORMATION. (a) The commission, in cooperation with the  
5 Department of Information Resources, shall maintain through the  
6 state electronic Internet portal project established by the  
7 department a generally accessible and interactive Internet website  
8 that contains information for the public regarding the services and  
9 programs each health and human services agency provides or  
10 administers in this state. The commission shall establish the  
11 website in such a manner that allows it to be located easily through  
12 electronic means.

13           (b) The Internet website must:

14                 (1) include information that is:

15                         (A) presented in a concise and easily  
16 understandable and accessible format; and

17                         (B) organized by the type of service provided  
18 rather than by the agency or provider delivering the service;

19                 (2) provide eligibility criteria for each health and  
20 human services agency program;

21                 (3) provide application forms for each of the public  
22 assistance programs administered by a health and human services  
23 agency, including forms for:

24                         (A) the financial assistance program under  
25 Chapter 31, Human Resources Code;

26                         (B) Medicaid; and

27                         (C) the nutritional assistance program under

1 Chapter 33, Human Resources Code;

2 (4) to avoid duplication of functions and efforts,  
3 provide a link to an Internet website maintained by the network  
4 under Section 526.0005;

5 (5) provide the telephone number and, to the extent  
6 available, the e-mail address for each health and human services  
7 agency and local health and human services provider;

8 (6) be designed in a manner that allows a member of the  
9 public to electronically:

10 (A) send questions about each agency's programs  
11 or services; and

12 (B) receive the agency's responses to those  
13 questions; and

14 (7) be updated at least quarterly.

15 (c) In designing the Internet website, the commission shall  
16 comply with any state standards for Internet websites that are  
17 prescribed by the Department of Information Resources or any other  
18 state agency.

19 (d) The commission shall ensure that:

20 (1) the Internet website's design and applications:

21 (A) comply with generally acceptable standards  
22 for Internet accessibility for individuals with disabilities; and

23 (B) contain appropriate controls for information  
24 security; and

25 (2) the Internet website does not contain any  
26 confidential information, including any confidential information  
27 regarding a client of a human services provider.

1           (e) A health and human services agency, the network, and the  
2 Department of Information Resources shall cooperate with the  
3 commission to the extent necessary to enable the commission to  
4 perform its duties under this section. (Gov. Code, Secs.  
5 531.0317(b), (c), (d), (e), (f).)

6           Sec. 526.0003. INFORMATION ON LONG-TERM CARE SERVICES. (a)  
7 The Internet website maintained under Section 526.0002 must include  
8 information for consumers concerning long-term care services. The  
9 information must:

10           (1) be presented in a manner that is easily accessible  
11 to and understandable by a consumer; and

12           (2) allow a consumer to make informed choices  
13 concerning long-term care services and include:

14           (A) an explanation of the manner in which  
15 long-term care service delivery is administered in different  
16 counties through different programs the commission operates so that  
17 an individual can easily understand the service options available  
18 in the area in which that individual lives; and

19           (B) for the STAR+PLUS Medicaid managed care  
20 program, information in an accessible format, such as a table, that  
21 allows a consumer to evaluate the performance of each participating  
22 plan issuer, including for each issuer:

23           (i) the enrollment in each county;

24           (ii) additional "value-added" services  
25 provided;

26           (iii) a summary of the financial  
27 statistical report required under Section 540.0211;

- 1 (iv) complaint information;
- 2 (v) any sanction or penalty imposed by any
- 3 state agency, including a sanction or penalty imposed by the
- 4 commission or the Texas Department of Insurance;
- 5 (vi) consumer satisfaction information;
- 6 and
- 7 (vii) other data, including relevant data
- 8 from reports of external quality review organizations, that may be
- 9 used by the consumer to evaluate the quality of the services
- 10 provided.

11 (b) In addition to providing the information required by

12 this section through the Internet website, the commission shall, on

13 request by a consumer without Internet access, provide the consumer

14 with a printed copy of the information from the Internet website.

15 The commission may charge a reasonable fee for printing the

16 information. The executive commissioner by rule shall establish the

17 fee amount. (Gov. Code, Sec. 531.0318.)

18 Sec. 526.0004. TEXAS INFORMATION AND REFERRAL NETWORK. (a)

19 The Texas Information and Referral Network is responsible for

20 developing, coordinating, and implementing a statewide information

21 and referral network that integrates existing community-based

22 structures with state and local agencies. The network must:

23 (1) include information relating to transportation

24 services provided to clients of state and local agencies;

25 (2) be capable of assisting with statewide disaster

26 response and emergency management, including through the use of

27 interstate agreements with out-of-state call centers to ensure

1 preparedness and responsiveness;

2           (3) include technology capable of communicating with  
3 clients of state and local agencies using electronic text  
4 messaging; and

5           (4) include a publicly accessible Internet-based  
6 system to provide real-time, searchable data about the location and  
7 number of clients of state and local agencies using the system and  
8 the types of requests the clients made.

9           (b) The commission shall cooperate with the council and the  
10 comptroller to establish a single method of categorizing  
11 information about health and human services to be used by the  
12 council and the network. The network, in cooperation with the  
13 council and the comptroller, shall ensure that:

14           (1) information relating to health and human services  
15 is included in each residential telephone directory published by a  
16 for-profit publisher and distributed to the public at minimal or no  
17 cost; and

18           (2) the single method of categorizing information  
19 about health and human services is used in the directory.

20           (c) A health and human services agency or a public or  
21 private entity receiving state-appropriated funds to provide  
22 health and human services shall provide the council and the network  
23 with information about the health and human services the agency or  
24 entity provides for inclusion in the statewide information and  
25 referral network, residential telephone directories described by  
26 Subsection (b), and any other materials produced under the  
27 council's or the network's direction. The agency or entity shall

1 provide the information in the format the council or the network  
2 requires and shall update the information at least quarterly or as  
3 required by the council or the network.

4 (d) The Texas Department of Housing and Community Affairs  
5 shall provide the network with information regarding the  
6 department's housing and community affairs programs for inclusion  
7 in the statewide information and referral network. The department  
8 shall provide the information in a form the commission determines  
9 and shall update the information at least quarterly.

10 (e) Each local workforce development board, the Texas Head  
11 Start State Collaboration Office, and each school district shall  
12 provide the network with information regarding eligibility for and  
13 availability of child-care and education services as defined by  
14 Section 526.0006 for inclusion in the statewide information and  
15 referral network. The local workforce development boards, Texas  
16 Head Start State Collaboration Office, and school districts shall  
17 provide the information in a form the executive commissioner  
18 determines. (Gov. Code, Sec. 531.0312.)

19 Sec. 526.0005. INTERNET WEBSITE FOR HEALTH AND HUMAN  
20 SERVICES REFERRAL INFORMATION. (a) The network may develop an  
21 Internet website to provide information to the public regarding the  
22 health and human services provided by public or private entities  
23 throughout this state.

24 (b) The material on the network Internet website must be:

25 (1) geographically indexed, including by type of  
26 service provided within each geographic area; and

27 (2) designed to inform an individual about the health

1 and human services provided in the area in which the individual  
2 lives.

3 (c) The Internet website may contain:

4 (1) links to the Internet websites of any local health  
5 and human services provider;

6 (2) the name, address, and telephone number of  
7 organizations providing health and human services in a county and a  
8 description of the type of services those organizations provide;  
9 and

10 (3) any other information that educates the public  
11 about the health and human services provided in a county.

12 (d) The network shall coordinate with the Department of  
13 Information Resources to maintain the Internet website through the  
14 state electronic Internet portal project established by the  
15 department. (Gov. Code, Secs. 531.0313(a), (b), (c), (d).)

16 Sec. 526.0006. INTERNET WEBSITE FOR CHILD-CARE AND  
17 EDUCATION SERVICES REFERRAL INFORMATION. (a) In this section,  
18 "child-care and education services" means:

19 (1) subsidized child-care services administered by  
20 the Texas Workforce Commission and local workforce development  
21 boards and funded wholly or partly by federal child-care  
22 development funds;

23 (2) child-care and education services provided by a  
24 Head Start or Early Head Start program provider;

25 (3) child-care and education services provided by a  
26 school district through a prekindergarten or after-school program;  
27 and

1           (4) any other government-funded child-care and  
2 education services, other than education and services a school  
3 district provides as part of the general program of public  
4 education, designed to educate or provide care for children younger  
5 than 13 years of age in middle-income or low-income families.

6           (b) In addition to providing health and human services  
7 information, the network Internet website established under  
8 Section 526.0005 must provide information to the public regarding  
9 child-care and education services public or private entities  
10 provide throughout this state. The Internet website will serve as a  
11 single point of access through which an individual may be directed  
12 toward information regarding the manner of or location for applying  
13 for all child-care and education services available in the  
14 individual's community.

15           (c) To the extent resources are available, the Internet  
16 website must:

17                 (1) be geographically indexed and designed to inform  
18 an individual about the child-care and education services provided  
19 in the area in which the individual lives;

20                 (2) contain prescreening questions to determine an  
21 individual's or family's probable eligibility for child-care and  
22 education services; and

23                 (3) be designed in a manner that allows network staff  
24 to:

25                         (A) provide an applicant with the telephone  
26 number, physical address, and e-mail address of the:

27                                 (i) nearest Head Start or Early Head Start



1 office or center and local workforce development center; and

2 (ii) appropriate school district; and

3 (B) send an e-mail message to each appropriate  
4 entity described by Paragraph (A) containing each applicant's name  
5 and contact information and a description of the services for which  
6 the applicant is applying.

7 (d) On receipt of an e-mail message from the network under  
8 Subsection (c)(3)(B), each applicable entity shall:

9 (1) contact the applicant to verify information  
10 regarding the applicant's eligibility for available child-care and  
11 education services; and

12 (2) on certifying the applicant's eligibility, match  
13 the applicant with entities providing those services in the  
14 applicant's community, including local workforce development  
15 boards, local child-care providers, or a Head Start or Early Head  
16 Start program provider.

17 (e) The child-care resource and referral network described  
18 by Chapter 310, Labor Code, and each entity providing child-care  
19 and education services in this state, including local workforce  
20 development boards, the Texas Education Agency, school districts,  
21 Head Start and Early Head Start program providers, municipalities,  
22 counties, and other political subdivisions of this state, shall  
23 cooperate with the network as necessary to administer this section.  
24 (Gov. Code, Sec. 531.03131.)

25 Sec. 526.0007. INTERNET WEBSITE FOR REFERRAL INFORMATION ON  
26 HOUSING OPTIONS FOR INDIVIDUALS WITH MENTAL ILLNESS. (a) The  
27 commission shall make available through the network Internet

1 website established under Section 526.0005 information regarding  
2 housing options for individuals with mental illness provided by  
3 public or private entities throughout this state. The Internet  
4 website serves as a single point of access through which an  
5 individual may be directed toward information regarding the manner  
6 of or where to apply for housing for individuals with mental illness  
7 in the individual's community. In this subsection, "private  
8 entity" includes any provider of housing specifically for  
9 individuals with mental illness other than a state agency, county,  
10 municipality, or other political subdivision of this state,  
11 regardless of whether the provider accepts payment for providing  
12 housing for those individuals.

13 (b) To the extent resources are available, the Internet  
14 website must be geographically indexed and designed to inform an  
15 individual about the housing options for individuals with mental  
16 illness provided in the area in which the individual lives.

17 (c) The Internet website must contain a searchable listing  
18 of available housing options for individuals with mental illness by  
19 type with a definition for each type of housing and an explanation  
20 of the populations of individuals with mental illness generally  
21 served by that type of housing. The list must include the following  
22 types of housing for individuals with mental illness:

- 23 (1) state hospitals;
- 24 (2) step-down units in state hospitals;
- 25 (3) community hospitals;
- 26 (4) private psychiatric hospitals;
- 27 (5) an inpatient treatment service provider in the

1 network of service providers assembled by a local mental health  
2 authority under Section 533.035(c), Health and Safety Code;

3 (6) assisted living facilities;

4 (7) continuing care facilities;

5 (8) boarding homes;

6 (9) emergency shelters for individuals who are  
7 homeless;

8 (10) transitional housing intended to move  
9 individuals who are homeless to permanent housing;

10 (11) supportive housing or long-term, community-based  
11 affordable housing that provides supportive services;

12 (12) general residential operations, as defined by  
13 Section 42.002, Human Resources Code; and

14 (13) residential treatment centers or a type of  
15 general residential operation that provides services to children  
16 with emotional disorders in a structured and supportive  
17 environment.

18 (d) For each housing facility named in the listing of  
19 available housing options for individuals with mental illness, the  
20 Internet website must indicate whether the provider operating the  
21 housing facility is licensed by this state.

22 (e) The Internet website must display a disclaimer that the  
23 information provided is for informational purposes only and is not  
24 an endorsement or recommendation of any type of housing or any  
25 housing facility.

26 (f) Each entity providing housing specifically for  
27 individuals with mental illness in this state, including the

1 commission, counties, municipalities, other political subdivisions  
2 of this state, and private entities, shall cooperate with the  
3 network as necessary to administer this section. (Gov. Code, Sec.  
4 531.03132.)

5 Sec. 526.0008. COMPLIANCE WITH NATIONAL ELECTRONIC DATA  
6 INTERCHANGE STANDARDS FOR HEALTH CARE INFORMATION. Each health and  
7 human services agency and other state agency that acts as a health  
8 care provider or a claims payer for the provision of health care  
9 shall:

10 (1) process information related to health care in  
11 compliance with national data interchange standards adopted under  
12 Subtitle F, Title II, Health Insurance Portability and  
13 Accountability Act of 1996 (42 U.S.C. Section 1320d et seq.),  
14 within the applicable deadline established under federal law or  
15 federal regulations; or

16 (2) demonstrate to the commission the reasons the  
17 agency should not be required to comply with Subdivision (1), and to  
18 the extent allowed under federal law, obtain the commission's  
19 approval to:

20 (A) comply with the standards at a later date; or

21 (B) not comply with one or more of the standards.

22 (Gov. Code, Sec. 531.0315.)

23 Sec. 526.0009. TECHNICAL ASSISTANCE FOR HUMAN SERVICES  
24 PROVIDERS. (a) A health and human services agency shall, in  
25 conjunction with the Department of Information Resources,  
26 coordinate and enhance the agency's existing Internet website to  
27 provide technical assistance for human services providers. The

1 commission shall take the lead and ensure involvement of the  
2 agencies with the greatest potential to produce cost savings.

3 (b) Assistance provided under this section:

4 (1) must include information on the impact of federal  
5 and state welfare reform changes on human services providers;

6 (2) may include information in the following subjects:

7 (A) case management;

8 (B) contract management;

9 (C) financial management;

10 (D) performance measurement and evaluation;

11 (E) research; and

12 (F) other matters the commission considers  
13 appropriate; and

14 (3) may not include any confidential information  
15 regarding a client of a human services provider. (Gov. Code, Sec.  
16 531.013.)

17 Sec. 526.0010. INFORMATION RESOURCES MANAGER REPORTS.  
18 Notwithstanding Section 2054.075(b), the information resources  
19 manager of a health and human services agency shall report directly  
20 to the executive commissioner or a deputy executive commissioner  
21 the executive commissioner designates. (Gov. Code,  
22 Sec. 531.02731.)

23 SUBCHAPTER B. PROGRAMS AND SERVICES PROVIDED OR ADMINISTERED BY  
24 COMMISSION

25 Sec. 526.0051. RESTRICTIONS ON AWARDS TO FAMILY PLANNING  
26 SERVICE PROVIDERS. (a) Notwithstanding any other law, money  
27 appropriated to the commission for the purpose of providing family

1 planning services must be awarded:

2 (1) to eligible entities in the following order of  
3 descending priority:

4 (A) public entities that provide family planning  
5 services, including state, county, and local community health  
6 clinics and federally qualified health centers;

7 (B) nonpublic entities that provide  
8 comprehensive primary and preventive care services in addition to  
9 family planning services; and

10 (C) nonpublic entities that provide family  
11 planning services but do not provide comprehensive primary and  
12 preventive care services; or

13 (2) as otherwise directed by the legislature in the  
14 General Appropriations Act.

15 (b) Notwithstanding Subsection (a), the commission shall,  
16 in compliance with federal law, ensure distribution of funds for  
17 family planning services in a manner that does not severely limit or  
18 eliminate access to those services in any region of this state.  
19 (Gov. Code, Sec. 531.0025.)

20 Sec. 526.0052. INFORMATION FOR CERTAIN ENROLLEES IN HEALTHY  
21 TEXAS WOMEN PROGRAM. (a) In this section, "Healthy Texas Women  
22 program" means a program the commission operates that is  
23 substantially similar to the demonstration project operated under  
24 former Section 32.0248, Human Resources Code, and that is intended  
25 to expand access to preventive health and family planning services  
26 for women in this state.

27 (b) This section applies to a woman who is automatically

1 enrolled in the Healthy Texas Women program following a pregnancy  
2 for which the woman received Medicaid, but who is no longer eligible  
3 to participate in Medicaid.

4 (c) After a woman to whom this section applies is enrolled  
5 in the Healthy Texas Women program, the commission shall provide to  
6 the woman:

7 (1) information about the Healthy Texas Women program,  
8 including the services provided under the program; and

9 (2) a list of health care providers who participate in  
10 the Healthy Texas Women program and are located in the same  
11 geographical area in which the woman resides.

12 (d) The commission shall consult with the Texas Maternal  
13 Mortality and Morbidity Review Committee established under Chapter  
14 34, Health and Safety Code, to improve the process for providing the  
15 information required by Subsection (c), including by determining:

16 (1) the best time for providing the information; and

17 (2) the manner of providing the information, including  
18 the information about health care providers described by Subsection  
19 (c)(2). (Gov. Code, Sec. 531.0995.)

20 Sec. 526.0053. VACCINES FOR CHILDREN PROGRAM PROVIDER  
21 ENROLLMENT; IMMUNIZATION REGISTRY. (a) In this section, "vaccines  
22 for children program" means the program the Department of State  
23 Health Services operates under 42 U.S.C. Section 1396s.

24 (b) The commission shall ensure that a provider may enroll  
25 in the vaccines for children program on the same form the provider  
26 completes to apply as a Medicaid health care provider.

27 (c) The commission shall allow providers to:

1           (1) report vaccines administered under the vaccines  
2 for children program to the immunization registry established under  
3 Section 161.007, Health and Safety Code; and

4           (2) use the immunization registry, including  
5 individually identifiable information in accordance with state and  
6 federal law, to determine whether a child received an immunization.  
7 (Gov. Code, Sec. 531.064.)

8           Sec. 526.0054. PRIOR AUTHORIZATION FOR HIGH-COST MEDICAL  
9 SERVICES AND PROCEDURES. (a) The commission may:

10           (1) evaluate and implement, as appropriate,  
11 procedures, policies, and methodologies to require prior  
12 authorization for high-cost medical services and procedures; and

13           (2) contract with qualified service providers or  
14 organizations to perform those functions.

15           (b) A procedure, policy, or methodology implemented under  
16 this section must comply with any prohibitions in state or federal  
17 law on limits in the amount, duration, or scope of medically  
18 necessary services for Medicaid recipients who are children. (Gov.  
19 Code, Sec. 531.075.)

20           Sec. 526.0055. TAILORED BENEFIT PACKAGES FOR NON-MEDICAID  
21 POPULATIONS. (a) The commission shall identify state or federal  
22 non-Medicaid programs that provide health care services to  
23 individuals whose health care needs could be met by providing  
24 customized benefits through a system of care that is used under a  
25 Medicaid tailored benefit package implemented under Section  
26 532.0351.

27           (b) If the commission determines it is feasible and to the



1 extent permitted by federal and state law, the commission shall:

2 (1) provide the health care services for individuals  
3 described by Subsection (a) through the applicable Medicaid  
4 tailored benefit package; and

5 (2) if appropriate or necessary to provide the  
6 services as required by Subdivision (1), develop and implement a  
7 system of blended funding methodologies to provide the services in  
8 that manner. (Gov. Code, Sec. 531.0971.)

9 Sec. 526.0056. PILOT PROGRAM TO PREVENT SPREAD OF  
10 INFECTIOUS OR COMMUNICABLE DISEASES. The commission may provide  
11 guidance to the local health authority of Bexar County in  
12 establishing a pilot program funded by the county to prevent the  
13 spread of HIV, hepatitis B, hepatitis C, and other infectious and  
14 communicable diseases. The program may include a disease control  
15 program that provides for the anonymous exchange of used hypodermic  
16 needles and syringes. (Gov. Code, Sec. 531.0972.)

17 Sec. 526.0057. APPLICATION REQUIREMENT FOR COLONIAS  
18 PROJECTS. (a) In this section, "colonia" means a geographic area  
19 that:

20 (1) is an economically distressed area as defined by  
21 Section 17.921, Water Code;

22 (2) is located in a county any part of which is within  
23 62 miles of an international border; and

24 (3) consists of 11 or more dwellings located in  
25 proximity to each other in an area that may be described as a  
26 community or neighborhood.

27 (b) The commission shall require an applicant for funds

1 under any project the commission funds that provides assistance to  
2 colonias to submit to the commission any existing colonia  
3 classification number for each colonia that may be served by the  
4 project proposed in the application.

5 (c) The commission may contact the secretary of state or the  
6 secretary of state's representative to obtain a classification  
7 number for a colonia that does not have a classification number. On  
8 request of the commission, the secretary of state or the secretary  
9 of state's representative shall assign a classification number to  
10 the colonia. (Gov. Code, Sec. 531.0141.)

11 Sec. 526.0058. RULES REGARDING REFUGEE RESETTLEMENT. (a)  
12 In this section, "local resettlement agency" and "national  
13 voluntary agency" have the meanings assigned by 45 C.F.R. Section  
14 400.2.

15 (b) The executive commissioner shall adopt rules to ensure  
16 that:

17 (1) any refugee placement report required under a  
18 federal refugee resettlement program includes local governmental  
19 and community input; and

20 (2) governmental entities and officials are provided  
21 with related information.

22 (c) In adopting the rules, the executive commissioner  
23 shall, to the extent permitted by federal law, ensure that meetings  
24 are convened at least quarterly in the communities proposed for  
25 refugee placement at which representatives of local resettlement  
26 agencies have an opportunity to consult with and obtain feedback  
27 regarding proposed refugee placement from:

1           (1) local governmental entities and officials,  
2 including:

3                   (A) municipal and county officials;

4                   (B) local school district officials; and

5                   (C) representatives of local law enforcement  
6 agencies; and

7           (2) other community stakeholders, including:

8                   (A) major providers under the local health care  
9 system; and

10                   (B) major employers of refugees.

11           (d) In adopting the rules, the executive commissioner  
12 shall, to the extent permitted by federal law, ensure that:

13                   (1) a local resettlement agency:

14                           (A) considers all feedback obtained in meetings  
15 conducted under Subsection (c) before preparing a proposed annual  
16 report on the placement of refugees for purposes of 8 U.S.C. Section  
17 1522(b)(7)(E);

18                           (B) informs the state and local governmental  
19 entities and officials and community stakeholders described by  
20 Subsection (c) of the proposed annual report; and

21                           (C) develops a final annual report for the  
22 national voluntary agencies and the commission that includes a  
23 summary regarding the manner in which stakeholder input contributed  
24 to the report; and

25                   (2) the commission:

26                           (A) obtains from local resettlement agencies the  
27 preliminary number of refugees the local resettlement agencies

1 recommended to the national voluntary agencies for placement in  
2 communities throughout this state and provides that information to  
3 local governmental entities and officials in those communities; and

4 (B) obtains from the United States Department of  
5 State or other appropriate federal agency the number of refugees  
6 apportioned to this state and provides that information and  
7 information regarding the number of refugees intended to be placed  
8 in each community in this state to local governmental entities and  
9 officials in those communities. (Gov. Code, Sec. 531.0411.)

10 Sec. 526.0059. PROHIBITED AWARD OF CONTRACTS TO MANAGED  
11 CARE ORGANIZATIONS FOR CERTAIN CRIMINAL CONVICTIONS. The  
12 commission may not contract with a managed care organization,  
13 including a health maintenance organization, or a pharmacy benefit  
14 manager if, in the preceding three years, the organization or  
15 manager, in connection with a bid, proposal, or contract with the  
16 commission, was subject to a final judgment by a court of competent  
17 jurisdiction resulting in:

18 (1) a conviction for:

19 (A) a criminal offense under state or federal law  
20 related to the delivery of an item or service;

21 (B) a criminal offense under state or federal law  
22 related to neglect or abuse of patients in connection with the  
23 delivery of an item or service; or

24 (C) a felony offense under state or federal law  
25 related to fraud, theft, embezzlement, breach of fiduciary  
26 responsibility, or other financial misconduct; or

27 (2) the imposition of a penalty or fine in the amount

1 of \$500,000 or more in a state or federal administrative proceeding  
2 based on a conviction for a criminal offense under state or federal  
3 law. (Gov. Code, Sec. 531.0696.)

4 SUBCHAPTER C. COORDINATION OF QUALITY INITIATIVES

5 Sec. 526.0101. DEFINITION. In this subchapter, "waiver"  
6 means the Texas Healthcare Transformation and Quality Improvement  
7 Program waiver issued under Section 1115 of the Social Security Act  
8 (42 U.S.C. Section 1315). (New.)

9 Sec. 526.0102. OPERATIONAL PLAN TO COORDINATE MAJOR QUALITY  
10 INITIATIVES. (a) The commission shall develop and implement a  
11 comprehensive, coordinated operational plan to ensure a consistent  
12 approach across the major quality initiatives of the health and  
13 human services system for improving the quality of health care. The  
14 plan must include broad goals for improving the quality of health  
15 care in this state, including health care services provided through  
16 Medicaid.

17 (b) The plan may evaluate:

18 (1) the Delivery System Reform Incentive Payment  
19 (DSRIP) program under the waiver;

20 (2) enhancing funding to disproportionate share  
21 hospitals in this state;

22 (3) Section 1332 of the Patient Protection and  
23 Affordable Care Act (42 U.S.C. Section 18052);

24 (4) enhancing uncompensated care pool payments to  
25 hospitals in this state under the waiver;

26 (5) home and community-based services state plan  
27 options under Section 1915(i) of the Social Security Act (42 U.S.C.

1 Section 1396n(i)); and

2 (6) a contingency plan in the event the commission  
3 does not obtain an extension or renewal of the uncompensated care  
4 pool provisions or any other provisions of the granted waiver.  
5 (Gov. Code, Sec. 531.451.)

6 Sec. 526.0103. REVISION AND EVALUATION OF MAJOR QUALITY  
7 INITIATIVES. Notwithstanding other law, the commission shall  
8 revise major quality initiatives of the health and human services  
9 system in accordance with the operational plan and health care  
10 quality improvement goals developed under Section 526.0102. To the  
11 extent possible, the commission shall ensure that outcome measure  
12 data is collected and reported consistently across all major  
13 quality initiatives to improve the evaluation of the initiatives'  
14 statewide impact. (Gov. Code, Sec. 531.452.)

15 Sec. 526.0104. INCENTIVES FOR MAJOR QUALITY INITIATIVE  
16 COORDINATION. The commission shall consider and, if appropriate,  
17 develop in accordance with this subchapter, incentives that promote  
18 coordination among the various major quality initiatives,  
19 including projects and initiatives approved under the granted  
20 waiver. (Gov. Code, Sec. 531.453.)

21 SUBCHAPTER D. TEXAS HEALTH OPPORTUNITY POOL TRUST FUND

22 Sec. 526.0151. DEFINITION. In this subchapter, "fund"  
23 means the Texas health opportunity pool trust fund established  
24 under Section 526.0153. (Gov. Code, Sec. 531.501.)

25 Sec. 526.0152. AUTHORITY TO OBTAIN FEDERAL WAIVER. (a) The  
26 executive commissioner may seek a waiver under Section 1115 of the  
27 Social Security Act (42 U.S.C. Section 1315) to the state Medicaid

1 plan to allow the commission to more efficiently and effectively  
2 use federal money paid to this state under various programs to  
3 defray costs associated with providing uncompensated health care in  
4 this state by using that federal money, appropriated state money to  
5 the extent necessary, and any other money described by this section  
6 for purposes consistent with this subchapter.

7 (b) The executive commissioner may include the following  
8 federal money in the waiver:

9 (1) money provided under:

10 (A) the disproportionate share hospitals  
11 program;

12 (B) the upper payment limit supplemental payment  
13 program; or

14 (C) both;

15 (2) money provided by the federal government in lieu  
16 of some or all of the payments provided under one or both of the  
17 programs described by Subdivision (1);

18 (3) any combination of funds authorized to be pooled  
19 by Subdivisions (1) and (2); and

20 (4) any other money available for that purpose,  
21 including:

22 (A) federal money and money identified under  
23 Subsection (c);

24 (B) gifts, grants, or donations for that purpose;

25 (C) local funds received by this state through  
26 intergovernmental transfers; and

27 (D) if approved in the waiver, federal money

1 obtained through the use of certified public expenditures.

2 (c) The commission shall seek to optimize federal funding  
3 by:

4 (1) identifying health care-related state and local  
5 funds and program expenditures that, before September 1, 2011, are  
6 not being matched with federal money; and

7 (2) exploring the feasibility of:

8 (A) certifying or otherwise using those funds and  
9 expenditures as state expenditures for which this state may receive  
10 federal matching money; and

11 (B) depositing federal matching money received  
12 as provided by Paragraph (A) with other federal money deposited as  
13 provided by Section 526.0154, or substituting that federal matching  
14 money for federal money that otherwise would be received under the  
15 disproportionate share hospitals and upper payment limit  
16 supplemental payment programs as a match for local funds received  
17 by this state through intergovernmental transfers.

18 (d) The terms of a waiver approved under this section must:

19 (1) include safeguards to ensure that the total amount  
20 of federal money provided under the disproportionate share  
21 hospitals or upper payment limit supplemental payment program that  
22 is deposited as provided by Section 526.0154 is, for a particular  
23 state fiscal year, at least equal to the greater of the annualized  
24 amount provided to this state under those supplemental payment  
25 programs during:

26 (A) state fiscal year 2011, excluding  
27 retroactive payment amounts provided during that state fiscal year;



1 or

2 (B) the state fiscal years during which the  
3 waiver is in effect; and

4 (2) allow this state to develop a methodology for  
5 allocating money in the fund to:

6 (A) supplement Medicaid hospital reimbursements  
7 under a waiver that includes terms consistent with, or that produce  
8 revenues consistent with, disproportionate share hospital and  
9 upper payment limit principles;

10 (B) reduce the number of individuals in this  
11 state who do not have health benefits coverage; and

12 (C) maintain and enhance the community public  
13 health infrastructure provided by hospitals.

14 (e) In seeking a waiver under this section, the executive  
15 commissioner shall attempt to:

16 (1) obtain maximum flexibility in the use of the money  
17 in the fund for purposes consistent with this subchapter;

18 (2) include an annual adjustment to the aggregate caps  
19 under the upper payment limit supplemental payment program to  
20 account for inflation, population growth, and other appropriate  
21 demographic factors that affect the ability of residents of this  
22 state to obtain health benefits coverage;

23 (3) ensure, for the term of the waiver, that the  
24 aggregate caps under the upper payment limit supplemental payment  
25 program for each of the three classes of hospitals are not less than  
26 the aggregate caps applied during state fiscal year 2007; and

27 (4) to the extent allowed by federal law, including

1 federal regulations, and federal waiver authority, preserve the  
2 federal supplemental payment program payments made to hospitals,  
3 the state match with respect to which is funded by  
4 intergovernmental transfers or certified public expenditures that  
5 are used to optimize Medicaid payments to safety net providers for  
6 uncompensated care, and preserve allocation methods for those  
7 payments, unless the need for the payments is revised through  
8 measures that reduce the Medicaid shortfall or uncompensated care  
9 costs.

10 (f) The executive commissioner shall seek broad-based  
11 stakeholder input in the development of the waiver under this  
12 section and shall provide information to stakeholders regarding the  
13 terms of the waiver for which the executive commissioner seeks  
14 federal approval. (Gov. Code, Sec. 531.502.)

15 Sec. 526.0153. TEXAS HEALTH OPPORTUNITY POOL TRUST FUND  
16 ESTABLISHED. (a) Subject to approval of the waiver authorized by  
17 Section 526.0152, the Texas health opportunity pool trust fund is  
18 created as a trust fund outside the state treasury to be held by the  
19 comptroller and administered by the commission as trustee on behalf  
20 of residents of this state who do not have private health benefits  
21 coverage and health care providers providing uncompensated care to  
22 those individuals.

23 (b) The commission may spend money in the fund only for  
24 purposes consistent with this subchapter and the terms of the  
25 waiver authorized by Section 526.0152. (Gov. Code, Sec. 531.503.)

26 Sec. 526.0154. DEPOSITS TO FUND. (a) The comptroller shall  
27 deposit in the fund:

1           (1) federal money provided to this state under the  
2 disproportionate share hospitals supplemental payment program, the  
3 hospital upper payment limit supplemental payment program, or both,  
4 other than money provided under those programs to state-owned and  
5 -operated hospitals, and all other nonsupplemental payment program  
6 federal money provided to this state that is included in the waiver  
7 authorized by Section 526.0152; and

8           (2) state money appropriated to the fund.

9           (b) The commission and comptroller may accept gifts,  
10 grants, and donations from any source, and receive  
11 intergovernmental transfers, for purposes consistent with this  
12 subchapter and the terms of the waiver authorized by Section  
13 526.0152. The comptroller shall deposit a gift, grant, or donation  
14 made for those purposes in the fund.

15           (c) Any intergovernmental transfer received, including  
16 associated federal matching funds, shall be used, if feasible, for  
17 the purposes intended by the transferring entity and in accordance  
18 with the terms of the waiver authorized by Section 526.0152. (Gov.  
19 Code, Sec. 531.504.)

20           Sec. 526.0155. USE OF FUND IN GENERAL; RULES FOR  
21 ALLOCATION. (a) Except as otherwise provided by the terms of a  
22 waiver authorized by Section 526.0152, money in the fund may be  
23 used:

24           (1) subject to Section 526.0156, to provide to health  
25 care providers reimbursements that:

26           (A) are based on the providers' costs related to  
27 providing uncompensated care; and

1 (B) compensate the providers for at least a  
2 portion of those costs;

3 (2) to reduce the number of individuals in this state  
4 who do not have health benefits coverage;

5 (3) to reduce the need for uncompensated health care  
6 provided by hospitals in this state; and

7 (4) for any other purpose specified by this subchapter  
8 or the waiver.

9 (b) On approval of the waiver authorized by Section  
10 526.0152, the executive commissioner shall:

11 (1) seek input from a broad base of stakeholder  
12 representatives on the development of rules with respect to and for  
13 the administration of the fund; and

14 (2) by rule develop a methodology for allocating money  
15 in the fund that is consistent with the terms of the waiver. (Gov.  
16 Code, Sec. 531.505.)

17 Sec. 526.0156. REIMBURSEMENTS FOR UNCOMPENSATED HEALTH  
18 CARE COSTS. (a) Except as otherwise provided by the terms of a  
19 waiver authorized by Section 526.0152 and subject to Subsections  
20 (b) and (c), money in the fund may be allocated to hospitals in this  
21 state and political subdivisions of this state to defray the costs  
22 of providing uncompensated health care.

23 (b) To be eligible for money allocated from the fund under  
24 this section, a hospital or political subdivision must use a  
25 portion of the money to implement strategies that will reduce the  
26 need for uncompensated inpatient and outpatient care, including  
27 care provided in a hospital emergency room. The strategies may

1 include:

2 (1) fostering improved access for patients to primary  
3 care systems or other programs that offer those patients medical  
4 homes, including the following programs:

5 (A) regional or local health care programs;

6 (B) programs to provide premium subsidies for  
7 health benefits coverage; and

8 (C) other programs to increase access to health  
9 benefits coverage; and

10 (2) creating health care systems efficiencies, such as  
11 using electronic medical records systems.

12 (c) The allocation methodology the executive commissioner  
13 develops under Section 526.0155(b) must specify the percentage of  
14 the money from the fund allocated to a hospital or political  
15 subdivision that the hospital or political subdivision must use for  
16 strategies described by Subsection (b) of this section. (Gov.  
17 Code, Sec. 531.506.)

18 Sec. 526.0157. INCREASING ACCESS TO HEALTH BENEFITS  
19 COVERAGE. (a) Except as otherwise provided by the terms of a  
20 waiver authorized by Section 526.0152, money in the fund that is  
21 available to reduce the number of individuals in this state who do  
22 not have health benefits coverage or to reduce the need for  
23 uncompensated health care provided by hospitals in this state may  
24 be used for purposes relating to increasing access to health  
25 benefits coverage for individuals with low income, including:

26 (1) providing premium payment assistance to those  
27 individuals through a premium payment assistance program developed

1 under this section;

2 (2) making contributions to health savings accounts  
3 for those individuals; and

4 (3) providing other financial assistance to those  
5 individuals through alternate mechanisms established by hospitals  
6 in this state or political subdivisions of this state that meet  
7 certain commission-specified criteria.

8 (b) The commission and the Texas Department of Insurance  
9 shall jointly develop a premium payment assistance program designed  
10 to assist individuals described by Subsection (a) in obtaining and  
11 maintaining health benefits coverage. The program may provide  
12 assistance in the form of payments for all or part of the premiums  
13 for that coverage. In developing the program, the executive  
14 commissioner shall adopt rules establishing:

15 (1) eligibility criteria for the program;

16 (2) the amount of premium payment assistance that will  
17 be provided under the program;

18 (3) the process by which that assistance will be paid;  
19 and

20 (4) the mechanism for measuring and reporting the  
21 number of individuals who obtained health insurance or other health  
22 benefits coverage as a result of the program.

23 (c) The commission shall implement the premium payment  
24 assistance program developed under Subsection (b), subject to  
25 availability of money in the fund for that purpose. (Gov. Code, Sec.  
26 531.507.)

27 Sec. 526.0158. INFRASTRUCTURE IMPROVEMENTS. (a) Except as

1 otherwise provided by the terms of a waiver authorized by Section  
2 526.0152 and subject to Subsection (c), money in the fund may be  
3 used for purposes related to developing and implementing  
4 initiatives to improve the infrastructure of local provider  
5 networks that provide services to Medicaid recipients and  
6 individuals with low income and without health benefits coverage in  
7 this state.

8 (b) The infrastructure improvements may include developing  
9 and implementing a system for maintaining medical records in an  
10 electronic format.

11 (c) Not more than 10 percent of the total amount of the money  
12 in the fund used in a state fiscal year for purposes other than  
13 providing reimbursements to hospitals for uncompensated health  
14 care may be used for infrastructure improvements described by  
15 Subsection (b).

16 (d) Money from the fund may not be used to finance the  
17 construction, improvement, or renovation of a building or land  
18 unless the commission approves the construction, improvement, or  
19 renovation in accordance with rules the executive commissioner  
20 adopts for that purpose. (Gov. Code, Sec. 531.508.)

21 SUBCHAPTER E. LONG-TERM CARE FACILITIES

22 Sec. 526.0201. DEFINITION. In this subchapter, "council"  
23 means the Long-Term Care Facilities Council. (Gov. Code, Sec.  
24 531.0581(a)(1).)

25 Sec. 526.0202. INFORMAL DISPUTE RESOLUTION FOR CERTAIN  
26 LONG-TERM CARE FACILITIES. (a) The executive commissioner by rule  
27 shall establish an informal dispute resolution process in

1 accordance with this section. The process must:

2 (1) provide for adjudication by an appropriate  
3 disinterested person of disputes relating to a proposed commission  
4 enforcement action or related proceeding under:

5 (A) Section 32.021(d), Human Resources Code; or

6 (B) Chapter 242, 247, or 252, Health and Safety  
7 Code; and

8 (2) require:

9 (A) a facility to request informal dispute  
10 resolution not later than the 10th calendar day after the  
11 commission notifies the facility of the violation of a standard or  
12 standards; and

13 (B) the completion of the process not later than:

14 (i) the 30th calendar day after receipt of a  
15 request for informal dispute resolution from a facility, other than  
16 an assisted living facility; or

17 (ii) the 90th calendar day after receipt of  
18 a request from an assisted living facility for informal dispute  
19 resolution.

20 (b) As part of the informal dispute resolution process, the  
21 commission shall contract with an appropriate disinterested person  
22 to adjudicate disputes between a facility licensed under Chapter  
23 242 or 247, Health and Safety Code, and the commission concerning a  
24 statement of violations the commission prepares in connection with  
25 a survey the commission conducts of the facility. The contracting  
26 person shall adjudicate all disputes described by this subsection.  
27 The informal dispute resolution process for the statement of



1 violations must require:

2 (1) the surveyor who conducted the survey for which  
3 the statement was prepared to be available to clarify or answer  
4 questions asked by the contracting person or by the facility  
5 related to the facility or statement; and

6 (2) the commission's review of the facility's informal  
7 dispute resolution request for a standard of care violation to be  
8 conducted by a registered nurse with long-term care experience.

9 (c) Section 2009.053 does not apply to the commission's  
10 selection of an appropriate disinterested person under Subsection  
11 (b).

12 (d) The executive commissioner shall adopt rules to  
13 adjudicate claims in contested cases.

14 (e) The commission may not delegate to another state agency  
15 the commission's responsibility to administer the informal dispute  
16 resolution process.

17 (f) The rules adopted under Subsection (a) that relate to a  
18 dispute described by Section 247.051(a), Health and Safety Code,  
19 must incorporate the requirements of Section 247.051, Health and  
20 Safety Code. (Gov. Code, Sec. 531.058.)

21 Sec. 526.0203. LONG-TERM CARE FACILITIES COUNCIL. (a) In  
22 this section, "long-term care facility" means a facility subject to  
23 regulation under Section 32.021(d), Human Resources Code, or  
24 Chapter 242, 247, or 252, Health and Safety Code.

25 (b) The executive commissioner shall establish a long-term  
26 care facilities council as a permanent advisory committee to the  
27 commission. The council is composed of the following members the

1 executive commissioner appoints:

2 (1) at least one member who is a for-profit nursing  
3 facility provider;

4 (2) at least one member who is a nonprofit nursing  
5 facility provider;

6 (3) at least one member who is an assisted living  
7 services provider;

8 (4) at least one member responsible for survey  
9 enforcement within the state survey and certification agency;

10 (5) at least one member responsible for survey  
11 inspection within the state survey and certification agency;

12 (6) at least one member of the state agency  
13 responsible for informal dispute resolution;

14 (7) at least one member with expertise in Medicaid  
15 quality-based payment systems for long-term care facilities;

16 (8) at least one member who is a practicing medical  
17 director of a long-term care facility;

18 (9) at least one member who is a physician with  
19 expertise in infectious disease or public health; and

20 (10) at least one member who is a community-based  
21 provider at an intermediate care facility for individuals with  
22 intellectual or developmental disabilities licensed under Chapter  
23 252, Health and Safety Code.

24 (c) The executive commissioner shall designate a council  
25 member to serve as presiding officer. The council members shall  
26 elect any other necessary officers.

27 (d) A council member serves at the will of the executive

1 commissioner.

2 (e) The council shall meet at the call of the executive  
3 commissioner.

4 (f) A council member is not entitled to reimbursement of  
5 expenses or to compensation for service on the council.

6 (g) Chapter 2110 does not apply to the council. (Gov. Code,  
7 Secs. 531.0581(a)(2), (b), (c), (d), (e), (f), (i).)

8 Sec. 526.0204. COUNCIL DUTIES; REPORT. (a) In this  
9 section, "long-term care facility" has the meaning assigned by  
10 Section 526.0203.

11 (b) The council shall:

12 (1) study and make recommendations regarding a  
13 consistent survey and informal dispute resolution process for  
14 long-term care facilities, Medicaid quality-based payment systems  
15 for those facilities, and the allocation of Medicaid beds in those  
16 facilities;

17 (2) study and make recommendations regarding best  
18 practices and protocols to make survey, inspection, and informal  
19 dispute resolution processes more efficient and less burdensome on  
20 long-term care facilities;

21 (3) recommend uniform standards for those processes;

22 (4) study and make recommendations regarding Medicaid  
23 quality-based payment systems and a rate-setting methodology for  
24 long-term care facilities; and

25 (5) study and make recommendations relating to the  
26 allocation of and need for Medicaid beds in long-term care  
27 facilities, including studying and making recommendations relating

1 to:

2 (A) the effectiveness of rules adopted by the  
3 executive commissioner relating to the procedures for certifying  
4 and decertifying Medicaid beds in long-term care facilities; and

5 (B) the need for modifications to those rules to  
6 better control the procedures for certifying and decertifying  
7 Medicaid beds in long-term care facilities.

8 (c) Not later than January 1 of each odd-numbered year, the  
9 council shall submit a report on the council's findings and  
10 recommendations to the executive commissioner, the governor, the  
11 lieutenant governor, the speaker of the house of representatives,  
12 and the chairs of the appropriate legislative committees. (Gov.  
13 Code, Secs. 531.0581(a)(2), (g), (h).)

14 SUBCHAPTER F. UNCOMPENSATED HOSPITAL CARE REPORTING AND ANALYSIS;

15 ADMINISTRATIVE PENALTY

16 Sec. 526.0251. RULES. The executive commissioner shall  
17 adopt rules providing for:

18 (1) a standard definition of "uncompensated hospital  
19 care";

20 (2) a methodology for hospitals in this state to use in  
21 computing the cost of uncompensated hospital care that incorporates  
22 a standard set of adjustments to a hospital's initial computation  
23 of the cost that accounts for all funding streams that:

24 (A) are not patient-specific; and

25 (B) are used to offset the hospital's initially  
26 computed amount of uncompensated hospital care; and

27 (3) procedures for hospitals to use in reporting the

1 cost of uncompensated hospital care to the commission and in  
2 analyzing that cost, which may include procedures by which the  
3 commission may periodically verify the completeness and accuracy of  
4 the reported information. (Gov. Code, Secs. 531.551(a), (b).)

5       Sec. 526.0252. NOTICE OF FAILURE TO REPORT; ADMINISTRATIVE  
6 PENALTY. (a) The commission shall notify the attorney general of a  
7 hospital's failure to report the cost of uncompensated hospital  
8 care on or before the report due date in accordance with rules  
9 adopted under Section 526.0251(3).

10       (b) On receipt of the notice, the attorney general shall  
11 impose an administrative penalty on the hospital in the amount of  
12 \$1,000 for each day after the report due date that the hospital has  
13 not submitted the report, not to exceed \$10,000. (Gov. Code, Sec.  
14 531.551(c).)

15       Sec. 526.0253. NOTICE OF INCOMPLETE OR INACCURATE REPORT;  
16 ADMINISTRATIVE PENALTY. (a) If the commission determines that a  
17 hospital submitted a report with incomplete or inaccurate  
18 information using a procedure adopted under Section 526.0251(3),  
19 the commission shall:

20               (1) notify the hospital of the specific information  
21 the hospital must submit; and

22               (2) prescribe a date by which the hospital must  
23 provide that information.

24       (b) If the hospital fails to submit the specified  
25 information on or before the date the commission prescribes, the  
26 commission shall notify the attorney general of that failure.

27       (c) On receipt of the commission's notice, the attorney

1 general shall impose an administrative penalty on the hospital in  
2 an amount not to exceed \$10,000. In determining the amount of the  
3 penalty to be imposed, the attorney general shall consider:

- 4 (1) the seriousness of the violation;
- 5 (2) whether the hospital had previously committed a  
6 violation; and
- 7 (3) the amount necessary to deter the hospital from  
8 committing future violations. (Gov. Code, Sec. 531.551(d).)

9 Sec. 526.0254. REQUIREMENTS FOR ATTORNEY GENERAL  
10 NOTIFICATION. The commission's notification to the attorney  
11 general under Section 526.0252 or 526.0253 must include the facts  
12 on which the commission based the determination that the hospital  
13 failed to submit a report or failed to completely and accurately  
14 report information, as applicable. (Gov. Code, Sec. 531.551(e).)

15 Sec. 526.0255. ATTORNEY GENERAL NOTICE TO HOSPITAL. The  
16 attorney general shall give written notice of the commission's  
17 notification to the attorney general under Section 526.0252 or  
18 526.0253 to the hospital that is the subject of the notification.  
19 The notice must include:

- 20 (1) a brief summary of the alleged violation;
- 21 (2) a statement of the amount of the administrative  
22 penalty to be imposed; and
- 23 (3) a statement of the hospital's right to a hearing on  
24 the alleged violation, the amount of the penalty, or both. (Gov.  
25 Code, Sec. 531.551(f).)

26 Sec. 526.0256. PENALTY PAID OR HEARING REQUESTED. Not  
27 later than the 20th day after the date the attorney general sends

1 the notice under Section 526.0255, the hospital receiving the  
2 notice must submit a written request for a hearing or remit the  
3 amount of the administrative penalty to the attorney general.  
4 Failure to timely request a hearing or remit the amount of the  
5 administrative penalty results in a waiver of the right to a hearing  
6 under this section. (Gov. Code, Sec. 531.551(g) (part).)

7 Sec. 526.0257. HEARING. (a) If a hospital requests a  
8 hearing in accordance with Section 526.0256, the attorney general  
9 shall conduct the hearing in accordance with Chapter 2001.

10 (b) If the hearing results in a finding that a violation has  
11 occurred, the attorney general shall:

12 (1) provide to the hospital written notice of:

13 (A) the findings established at the hearing; and

14 (B) the amount of the penalty; and

15 (2) enter an order requiring the hospital to pay the  
16 amount of the penalty.

17 (c) An order entered by the attorney general under this  
18 section is subject to judicial review as a contested case under  
19 Chapter 2001. (Gov. Code, Secs. 531.551(g) (part), (i).)

20 Sec. 526.0258. OPTIONS FOLLOWING DECISION: PAY OR APPEAL.  
21 Not later than the 30th day after the date the hospital receives the  
22 order entered by the attorney general under Section 526.0257, the  
23 hospital shall:

24 (1) pay the amount of the administrative penalty;

25 (2) remit the amount of the penalty to the attorney  
26 general for deposit in an escrow account and file a petition for  
27 judicial review contesting the occurrence of the violation, the

1 amount of the penalty, or both; or

2 (3) without paying the amount of the penalty:

3 (A) file a petition for judicial review  
4 contesting the occurrence of the violation, the amount of the  
5 penalty, or both; and

6 (B) file with the court a sworn affidavit stating  
7 that the hospital is financially unable to pay the amount of the  
8 penalty. (Gov. Code, Sec. 531.551(h).)

9 Sec. 526.0259. DECISION BY COURT. (a) If a hospital paid  
10 an administrative penalty imposed under this subchapter and on  
11 review a court does not sustain the occurrence of the violation or  
12 finds that the amount of the penalty should be reduced, the attorney  
13 general shall remit the appropriate amount to the hospital not  
14 later than the 30th day after the date the court's judgment becomes  
15 final.

16 (b) If the court sustains the occurrence of the violation:

17 (1) the court:

18 (A) shall order the hospital to pay the amount of  
19 the administrative penalty; and

20 (B) may award to the attorney general the  
21 attorney's fees and court costs the attorney general incurred in  
22 defending the action; and

23 (2) the attorney general shall remit the amount of the  
24 penalty to the comptroller for deposit in the general revenue fund.  
25 (Gov. Code, Secs. 531.551(j), (k).)

26 Sec. 526.0260. RECOVERY OF PENALTY. If a hospital does not  
27 pay the amount of an administrative penalty imposed under this



1 subchapter after the attorney general's order becomes final for all  
2 purposes, the attorney general may enforce the penalty as provided  
3 by law for legal judgments. (Gov. Code, Sec. 531.551(1).)

4 SUBCHAPTER G. RURAL HOSPITAL INITIATIVES

5 Sec. 526.0301. STRATEGIC PLAN FOR RURAL HOSPITAL SERVICES;  
6 REPORT. (a) The commission shall develop and implement a strategic  
7 plan to ensure that the citizens in this state residing in rural  
8 areas have access to hospital services.

9 (b) The strategic plan must include:

10 (1) a proposal for using at least one of the following  
11 methods to ensure access to hospital services in the rural areas of  
12 this state:

13 (A) an enhanced cost reimbursement methodology  
14 for the payment of rural hospitals participating in the Medicaid  
15 managed care program in conjunction with a supplemental payment  
16 program for rural hospitals to cover costs incurred in providing  
17 services to recipients;

18 (B) a hospital rate enhancement program  
19 applicable only to rural hospitals;

20 (C) a reduction of punitive actions under  
21 Medicaid that require reimbursement for Medicaid payments made to a  
22 rural hospital provider, a reduction of the frequency of payment  
23 reductions under Medicaid made to rural hospitals, and an  
24 enhancement of payments made under merit-based programs or similar  
25 programs for rural hospitals;

26 (D) a reduction of state regulatory-related  
27 costs related to the commission's review of rural hospitals; or

1           (E) in accordance with rules the Centers for  
2 Medicare and Medicaid Services adopts, the establishment of a  
3 minimum fee schedule that applies to payments made to rural  
4 hospitals by Medicaid managed care organizations; and

5           (2) target dates for achieving goals related to the  
6 proposal described by Subdivision (1).

7           (c) Not later than November 1 of each even-numbered year,  
8 the commission shall submit a report regarding the commission's  
9 development and implementation of the strategic plan to:

10           (1) the legislature;

11           (2) the governor; and

12           (3) the Legislative Budget Board. (Gov. Code, Secs.  
13 531.201(a), (b), (d).)

14           Sec. 526.0302. RURAL HOSPITAL ADVISORY COMMITTEE. (a) The  
15 commission shall establish the rural hospital advisory committee,  
16 either as an advisory committee or as a subcommittee of the hospital  
17 payment advisory committee, to advise the commission on issues  
18 relating specifically to rural hospitals.

19           (b) The rural hospital advisory committee is composed of  
20 interested individuals the executive commissioner appoints.  
21 Section 2110.002 does not apply to the advisory committee.

22           (c) An advisory committee member serves without  
23 compensation. (Gov. Code, Sec. 531.202.)

24           Sec. 526.0303. COLLABORATION WITH OFFICE OF RURAL AFFAIRS.  
25 The commission shall collaborate with the Office of Rural Affairs  
26 to ensure that this state is pursuing to the fullest extent possible  
27 federal grants, funding opportunities, and support programs

1 available to rural hospitals as administered by the Health  
2 Resources and Services Administration and the Office of Minority  
3 Health in the United States Department of Health and Human  
4 Services. (Gov. Code, Sec. 531.203.)

5 SUBCHAPTER H. MEDICAL TRANSPORTATION

6 Sec. 526.0351. DEFINITIONS. In this subchapter:

7 (1) "Medical transportation program" means the  
8 program that provides nonemergency transportation services to  
9 recipients under Medicaid, subject to Section 526.0353, the  
10 children with special health care needs program, and the  
11 transportation for indigent cancer patients program, who have no  
12 other means of transportation.

13 (2) "Nonemergency transportation service" means  
14 nonemergency medical transportation services authorized under:

15 (A) for a Medicaid recipient, the state Medicaid  
16 plan; and

17 (B) for a recipient under another program  
18 described by Subdivision (1), that program.

19 (3) "Regional contracted broker" means an entity that  
20 contracts with the commission to provide or arrange for the  
21 provision of nonemergency transportation services under the  
22 medical transportation program.

23 (4) "Transportation network company" has the meaning  
24 assigned by Section 2402.001, Occupations Code. (Gov. Code, Sec.  
25 531.02414(a).)

26 Sec. 526.0352. DUTY TO PROVIDE MEDICAL TRANSPORTATION  
27 SERVICES. (a) The commission shall provide medical transportation

1 services for clients of eligible health and human services  
2 programs.

3 (b) The commission may contract with any public or private  
4 transportation provider or with any regional transportation broker  
5 for the provision of public transportation services. (Gov. Code,  
6 Sec. 531.0057.)

7 Sec. 526.0353. APPLICABILITY. Sections 526.0354-526.0360  
8 do not apply to the provision of nonemergency transportation  
9 services to a Medicaid recipient who is enrolled in a managed care  
10 plan offered by a Medicaid managed care organization. (Gov. Code,  
11 Sec. 531.02414(a-1).)

12 Sec. 526.0354. COMMISSION SUPERVISION OF MEDICAL  
13 TRANSPORTATION PROGRAM. Notwithstanding any other law, the  
14 commission:

15 (1) shall directly supervise the administration and  
16 operation of the medical transportation program under this  
17 subchapter; and

18 (2) may not delegate the commission's duty to  
19 supervise the medical transportation program to any other person,  
20 including through a contract with the Texas Department of  
21 Transportation for the department to assume any of the commission's  
22 responsibilities relating to the provision of services through that  
23 program. (Gov. Code, Secs. 531.02414(b), (c).)

24 Sec. 526.0355. CONTRACT FOR PUBLIC TRANSPORTATION  
25 SERVICES. Subject to Subchapter B, Chapter 540A, the commission  
26 may contract for the provision of public transportation services,  
27 as defined by Section 461.002, Transportation Code, under the

1 medical transportation program, with:

2 (1) a public transportation provider, as defined by  
3 Section 461.002, Transportation Code;

4 (2) a private transportation provider; or

5 (3) a regional transportation broker. (Gov. Code, Sec.  
6 531.02414(d).)

7 Sec. 526.0356. RULES FOR NONEMERGENCY TRANSPORTATION  
8 SERVICES; COMPLIANCE. (a) The executive commissioner shall adopt  
9 rules to ensure the safe and efficient provision of nonemergency  
10 transportation services under this subchapter. The rules must:

11 (1) include minimum standards regarding the physical  
12 condition and maintenance of motor vehicles used to provide the  
13 services, including standards regarding the accessibility of motor  
14 vehicles by individuals with disabilities;

15 (2) require a regional contracted broker to:

16 (A) verify that each motor vehicle operator  
17 providing the services or seeking to provide the services has a  
18 valid driver's license;

19 (B) check the driving record information  
20 maintained by the Department of Public Safety under Subchapter C,  
21 Chapter 521, Transportation Code, of each motor vehicle operator  
22 providing the services or seeking to provide the services; and

23 (C) check the public criminal record information  
24 maintained by the Department of Public Safety and made available to  
25 the public through the department's Internet website of each motor  
26 vehicle operator providing the services or seeking to provide the  
27 services; and

1           (3) include training requirements for motor vehicle  
2 operators providing the services through a regional contracted  
3 broker, including training on:

4                   (A) passenger safety;

5                   (B) passenger assistance;

6                   (C) assistive devices, including wheelchair  
7 lifts, tie-down equipment, and child safety seats;

8                   (D) sensitivity and diversity;

9                   (E) customer service;

10                  (F) defensive driving techniques; and

11                  (G) prohibited behavior by motor vehicle  
12 operators.

13           (b) Except as provided by Section 526.0358, the commission  
14 shall require compliance with the rules adopted under Subsection  
15 (a) in any contract entered into with a regional contracted broker  
16 to provide nonemergency transportation services under the medical  
17 transportation program. (Gov. Code, Secs. 531.02414(e), (f).)

18           Sec. 526.0357. MEMORANDUM OF UNDERSTANDING; DRIVER AND  
19 VEHICLE INFORMATION. (a) The commission shall enter into a  
20 memorandum of understanding with the Texas Department of Motor  
21 Vehicles and the Department of Public Safety for purposes of  
22 obtaining the motor vehicle registration and driver's license  
23 information of a medical transportation services provider,  
24 including a regional contracted broker and a subcontractor of the  
25 broker, to confirm the provider complies with applicable  
26 requirements adopted under Section 526.0356(a).

27           (b) The commission shall establish a process by which

1 medical transportation services providers, including providers  
2 under a managed transportation delivery model, that contract with  
3 the commission may request and obtain the information described by  
4 Subsection (a) to ensure that subcontractors providing medical  
5 transportation services meet applicable requirements adopted under  
6 Section 526.0356(a). (Gov. Code, Secs. 531.02414(g), (h).)

7           Sec. 526.0358.   MEDICAL                   TRANSPORTATION                   SERVICES  
8 SUBCONTRACTS. (a) A regional contracted broker may subcontract  
9 with a transportation network company to provide services under  
10 this subchapter. A rule or other requirement the executive  
11 commissioner adopts under Section 526.0356(a) does not apply to the  
12 subcontracted transportation network company or a motor vehicle  
13 operator who is part of the company's network. The commission or the  
14 regional contracted broker may not require a motor vehicle operator  
15 who is part of the subcontracted transportation network company's  
16 network to enroll as a Medicaid provider to provide services under  
17 this subchapter.

18           (b) The commission or a regional contracted broker that  
19 subcontracts with a transportation network company under  
20 Subsection (a) may require the transportation network company or a  
21 motor vehicle operator who provides services under this subchapter  
22 to be periodically screened against the list of excluded  
23 individuals and entities maintained by the Office of Inspector  
24 General of the United States Department of Health and Human  
25 Services.

26           (c) Notwithstanding any other law, a motor vehicle operator  
27 who is part of the network of a transportation network company that

1 subcontracts with a regional contracted broker under Subsection (a)  
2 and who satisfies the driver requirements in Section 2402.107,  
3 Occupations Code, is qualified to provide services under this  
4 subchapter. The commission and the regional contracted broker may  
5 not impose any additional requirements on a motor vehicle operator  
6 who satisfies the driver requirements in Section 2402.107,  
7 Occupations Code, to provide services under this subchapter. (Gov.  
8 Code, Secs. 531.02414(j), (k), (l).)

9       Sec. 526.0359. CERTAIN PROVIDERS PROHIBITED FROM PROVIDING  
10 NONEMERGENCY TRANSPORTATION SERVICES. Emergency medical services  
11 personnel and emergency medical services vehicles, as those terms  
12 are defined by Section 773.003, Health and Safety Code, may not  
13 provide nonemergency transportation services under the medical  
14 transportation program. (Gov. Code, Sec. 531.02414(i).)

15       Sec. 526.0360. CERTAIN WHEELCHAIR-ACCESSIBLE VEHICLES  
16 AUTHORIZED. For purposes of this section and Sections  
17 526.0354-526.0359 and notwithstanding Section 2402.111(a)(2)(A),  
18 Occupations Code, a motor vehicle operator who provides services  
19 under Sections 526.0354-526.0359 may use a wheelchair-accessible  
20 vehicle equipped with a lift or ramp that is capable of transporting  
21 passengers using a fixed-frame wheelchair in the cabin of the  
22 vehicle if the vehicle otherwise meets the requirements of Section  
23 2402.111, Occupations Code. (Gov. Code, Sec. 531.02414(m).)

24               SUBCHAPTER I. CASEWORKERS AND PROGRAM PERSONNEL

25       Sec. 526.0401. CASELOAD STANDARDS FOR DEPARTMENT OF FAMILY  
26 AND PROTECTIVE SERVICES. (a) In this section:

27               (1) "Caseload standards" means the minimum and maximum



1 number of cases that an employee can reasonably be expected to  
2 perform in a normal work month based on the number of cases handled  
3 by or the number of different job functions performed by the  
4 employee.

5 (2) "Professional caseload standards" means caseload  
6 standards for employees of health and human services agencies that  
7 are established or are recommended for establishment by:

8 (A) management studies conducted for health and  
9 human services agencies; or

10 (B) an authority or association, including:

11 (i) the Child Welfare League of America;

12 (ii) the National Eligibility Workers  
13 Association;

14 (iii) the National Association of Social  
15 Workers; and

16 (iv) associations of state health and human  
17 services agencies.

18 (b) Subject to Chapter 316 (H.B. 5), Acts of the 85th  
19 Legislature, Regular Session, 2017, the executive commissioner may  
20 establish caseload standards and other standards relating to  
21 caseloads for each category of caseworker the Department of Family  
22 and Protective Services employs.

23 (c) In establishing standards under this section, the  
24 executive commissioner shall:

25 (1) ensure that the standards are based on the  
26 caseworker's actual duties;

27 (2) ensure that the caseload standards are reasonable

1 and achievable;

2 (3) ensure that the standards are consistent with  
3 existing professional caseload standards;

4 (4) consider standards developed by other states for  
5 caseworkers in similar positions of employment; and

6 (5) ensure that the standards are consistent with  
7 existing caseload standards of other state agencies.

8 (d) Subject to the availability of funds the legislature  
9 appropriates:

10 (1) the commissioner of the Department of Family and  
11 Protective Services shall use the standards established under this  
12 section to determine the number of personnel to assign as  
13 caseworkers for the department; and

14 (2) the Department of Family and Protective Services  
15 shall use the standards established to assign caseloads to  
16 individual caseworkers the department employs.

17 (e) Nothing in this section may be construed to create a  
18 cause of action. (Gov. Code, Secs. 531.001(1), (5), 531.048; New.)

19 Sec. 526.0402. JOINT TRAINING FOR CERTAIN CASEWORKERS. (a)  
20 The executive commissioner shall provide for joint training for  
21 health and human services caseworkers whose clients are children,  
22 including caseworkers employed by:

23 (1) the commission;

24 (2) the Department of State Health Services;

25 (3) a local mental health authority; and

26 (4) a local intellectual and developmental disability  
27 authority.

1           (b) The joint training must be designed to increase a  
2 caseworker's knowledge and awareness of the services available to  
3 children at each health and human services agency or local mental  
4 health or intellectual and developmental disability authority,  
5 including long-term care programs and services available under a  
6 Section 1915(c) waiver program. (Gov. Code, Sec. 531.02491.)

7           Sec. 526.0403. COORDINATION AND APPROVAL OF CASELOAD  
8 ESTIMATES. (a) The commission shall coordinate and approve  
9 caseload estimates for programs health and human services agencies  
10 administer.

11           (b) To implement this section, the commission shall:

12                 (1) adopt uniform guidelines for health and human  
13 services agencies to use in estimating each agency's caseload, with  
14 allowances given for those agencies for which exceptions from the  
15 guidelines may be necessary;

16                 (2) assemble a single set of economic and demographic  
17 data and provide that data to each health and human services agency  
18 to use in estimating the agency's caseload; and

19                 (3) seek advice from health and human services  
20 agencies, the Legislative Budget Board, the governor's budget  
21 office, the comptroller, and other relevant agencies as needed to  
22 coordinate the caseload estimating process. (Gov. Code, Sec.  
23 531.0274.)

24           Sec. 526.0404. DEAF-BLIND WITH MULTIPLE DISABILITIES  
25 (DBMD) WAIVER PROGRAM: CAREER LADDER FOR INTERVENERS. (a) In this  
26 section:

27                 (1) "Deaf-blind-related course work" means

1 educational courses designed to improve a student's:

2 (A) knowledge of deaf-blindness and its effect on  
3 learning;

4 (B) knowledge of the intervention role and  
5 ability to facilitate the intervention process;

6 (C) knowledge of communication areas relevant to  
7 deaf-blindness, including methods, adaptations, and use of  
8 assistive technology, and ability to facilitate development and use  
9 of communication skills for an individual who is deaf-blind;

10 (D) knowledge of the effect deaf-blindness has on  
11 an individual's psychological, social, and emotional development  
12 and ability to facilitate the emotional well-being of an individual  
13 who is deaf-blind;

14 (E) knowledge of and issues related to sensory  
15 systems and ability to facilitate the use of the senses;

16 (F) knowledge of motor skills, movement,  
17 orientation, and mobility strategies and ability to facilitate  
18 orientation and mobility skills;

19 (G) knowledge of the effect additional  
20 disabilities have on an individual who is deaf-blind and ability to  
21 provide appropriate support; or

22 (H) professionalism and knowledge of ethical  
23 issues relevant to the intervener role.

24 (2) "Program" means the deaf-blind with multiple  
25 disabilities (DBMD) waiver program.

26 (b) The executive commissioner by rule shall adopt a career  
27 ladder for individuals who provide intervener services under the

1 program. The rules must provide a system under which each  
2 individual may be classified based on the individual's level of  
3 training, education, and experience, as one of the following:

- 4 (1) Intervener;
- 5 (2) Intervener I;
- 6 (3) Intervener II; or
- 7 (4) Intervener III.

8 (c) The rules must require that:

- 9 (1) an Intervener:
  - 10 (A) complete any orientation or training course  
11 required to be completed by any individual who provides direct care  
12 services to recipients of services under the program;
  - 13 (B) hold a high school diploma or a high school  
14 equivalency certificate;
  - 15 (C) have at least two years of experience working  
16 with individuals with developmental disabilities;
  - 17 (D) have the ability to proficiently communicate  
18 in the functional language of the individual who is deaf-blind; and
  - 19 (E) meet all direct-care worker qualifications  
20 as determined by the program;
- 21 (2) an Intervener I:
  - 22 (A) meet the requirements of an Intervener under  
23 Subdivision (1);
  - 24 (B) have at least six months of experience  
25 working with individuals who are deaf-blind; and
  - 26 (C) have completed at least eight semester credit  
27 hours, plus a one-hour practicum in deaf-blind-related course work,

1 at an accredited college or university;

2 (3) an Intervener II:

3 (A) meet the requirements of an Intervener I;

4 (B) have at least nine months of experience  
5 working with individuals who are deaf-blind; and

6 (C) have completed an additional 10 semester  
7 credit hours in deaf-blind-related course work at an accredited  
8 college or university; and

9 (4) an Intervener III:

10 (A) meet the requirements of an Intervener II;

11 (B) have at least one year of experience working  
12 with individuals who are deaf-blind; and

13 (C) hold an associate's or bachelor's degree from  
14 an accredited college or university in a course of study with a  
15 focus on deaf-blind-related course work.

16 (d) Notwithstanding Subsections (b) and (c), the executive  
17 commissioner may adopt a career ladder under this section based on  
18 credentialing standards for interveners developed by the Academy  
19 for Certification of Vision Rehabilitation and Education  
20 Professionals or any other private credentialing entity as the  
21 executive commissioner determines appropriate.

22 (e) The compensation an intervener receives for providing  
23 services under the program must be based on and commensurate with  
24 the intervener's career ladder classification. (Gov. Code, Sec.  
25 531.0973; New.)

1 SUBCHAPTER J. LICENSING, LISTING, OR REGISTRATION OF CERTAIN  
2 ENTITIES

3 Sec. 526.0451. APPLICABILITY. (a) This subchapter applies  
4 only to the final licensing, listing, or registration decisions of  
5 a health and human services agency with respect to a person under  
6 the law authorizing the agency to regulate the following:

7 (1) a youth camp licensed under Chapter 141, Health  
8 and Safety Code;

9 (2) a home and community support services agency  
10 licensed under Chapter 142, Health and Safety Code;

11 (3) a hospital licensed under Chapter 241, Health and  
12 Safety Code;

13 (4) a facility licensed under Chapter 242, Health and  
14 Safety Code;

15 (5) an assisted living facility licensed under Chapter  
16 247, Health and Safety Code;

17 (6) a special care facility licensed under Chapter  
18 248, Health and Safety Code;

19 (7) an intermediate care facility licensed under  
20 Chapter 252, Health and Safety Code;

21 (8) a chemical dependency treatment facility licensed  
22 under Chapter 464, Health and Safety Code;

23 (9) a mental hospital or mental health facility  
24 licensed under Chapter 577, Health and Safety Code;

25 (10) a child-care facility or child-placing agency  
26 licensed under or a family home listed or registered under Chapter  
27 42, Human Resources Code; or

1           (11) a day activity and health services facility  
2 licensed under Chapter 103, Human Resources Code.

3           (b) This subchapter does not apply to an agency decision  
4 that did not result in a final order or that was reversed on appeal.  
5 (Gov. Code, Sec. 531.951.)

6           Sec. 526.0452. REQUIRED APPLICATION INFORMATION. An  
7 applicant submitting an initial or renewal application for a  
8 license, including a renewal license or a license that does not  
9 expire, a listing, or a registration described by Section 526.0451  
10 must include with the application a written statement of:

11           (1) the name of any person who is or will be a  
12 controlling person, as the applicable agency regulating the person  
13 determines, of the entity for which the license, listing, or  
14 registration is sought; and

15           (2) any other relevant information required by rules  
16 the executive commissioner adopts. (Gov. Code, Sec. 531.954.)

17           Sec. 526.0453. APPLICATION DENIAL BASED ON ADVERSE AGENCY  
18 DECISION. A health and human services agency that regulates a  
19 person to whom this subchapter applies may deny an application for a  
20 license, including a renewal license or a license that does not  
21 expire, a listing, or a registration described by Section 526.0451,  
22 if:

23           (1) any of the following persons are listed in a record  
24 maintained under Section 526.0454:

25                   (A) the applicant;

26                   (B) a person listed on the application; or

27                   (C) a person the applicable regulating agency



1 determines to be a controlling person of an entity for which the  
2 license, including a renewal license or a license that does not  
3 expire, the listing, or the registration is sought; and

4 (2) the agency's action resulting in the person being  
5 listed in a record maintained under Section 526.0454 is based on:

6 (A) an act or omission that resulted in physical  
7 or mental harm to an individual in the care of the applicant or  
8 person;

9 (B) a threat to the health, safety, or well-being  
10 of an individual in the care of the applicant or person;

11 (C) the physical, mental, or financial  
12 exploitation of an individual in the care of the applicant or  
13 person; or

14 (D) the agency's determination that the  
15 applicant or person has committed an act or omission that renders  
16 the applicant unqualified or unfit to fulfill the obligations of  
17 the license, listing, or registration. (Gov. Code, Sec. 531.953.)

18 Sec. 526.0454. RECORD OF FINAL DECISION. (a) Each health  
19 and human services agency that regulates a person to whom this  
20 subchapter applies shall, in accordance with this section and rules  
21 the executive commissioner adopts, maintain a record of:

22 (1) each application for a license, including a  
23 renewal license or a license that does not expire, a listing, or a  
24 registration that the agency denies under the law authorizing the  
25 agency to regulate the person; and

26 (2) each license, listing, or registration that the  
27 agency revokes, suspends, or terminates under the applicable law.

1           (b) The record of an application required by Subsection  
2 (a)(1) must be maintained until the 10th anniversary of the date the  
3 application is denied. The record of the license, listing, or  
4 registration required by Subsection (a)(2) must be maintained until  
5 the 10th anniversary of the date of the revocation, suspension, or  
6 termination.

7           (c) The record required under Subsection (a) must include:

8                 (1) the name and address of the applicant for a  
9 license, listing, or registration that is denied as described by  
10 Subsection (a)(1);

11                (2) the name and address of each person listed in the  
12 application for a license, listing, or registration that is denied  
13 as described by Subsection (a)(1);

14                (3) the name of each person the applicable regulatory  
15 agency determines to be a controlling person of an entity for which  
16 an application, license, listing, or registration is denied,  
17 revoked, suspended, or terminated as described by Subsection (a);

18                (4) the specific type of license, listing, or  
19 registration the agency denied, revoked, suspended, or terminated;

20                (5) a summary of the terms of the denial, revocation,  
21 suspension, or termination; and

22                (6) the effective period of the denial, revocation,  
23 suspension, or termination.

24           (d) Each health and human services agency that regulates a  
25 person to whom this subchapter applies each month shall provide a  
26 copy of the records maintained under this section to any other  
27 health and human services agency that regulates the person. (Gov.

1 Code, Sec. 531.952.)

2 SUBCHAPTER K. CHILDREN AND FAMILIES

3 Sec. 526.0501. SUBSTITUTE CARE PROVIDER OUTCOME STANDARDS.

4 (a) The executive commissioner, after consulting with  
5 representatives from the commission, the Department of Family and  
6 Protective Services, and the Texas Juvenile Justice Department,  
7 shall by rule adopt result-oriented standards that a provider of  
8 substitute care services for children under the care of this state  
9 must achieve.

10 (b) A health and human services agency that purchases  
11 substitute care services shall include the result-oriented  
12 standards as requirements in each substitute care service provider  
13 contract.

14 (c) A health and human services agency may provide  
15 information about a substitute care provider, including rates,  
16 contracts, outcomes, and client information, to another agency that  
17 purchases substitute care services. (Gov. Code, Sec. 531.047.)

18 Sec. 526.0502. REPORT ON DELIVERY OF HEALTH AND HUMAN  
19 SERVICES TO YOUNG TEXANS. (a) The commission shall publish on the  
20 commission's Internet website a biennial report that addresses the  
21 efforts of the health and human services agencies to provide health  
22 and human services to children younger than six years of age.

23 (b) The report may:

24 (1) contain the commission's recommendations to better  
25 coordinate state agency programs relating to the delivery of health  
26 and human services to children younger than six years of age; and

27 (2) propose joint agency collaborative programs.

1 (c) On or before the date the report is due, the commission  
2 shall notify the governor, the lieutenant governor, the speaker of  
3 the house of representatives, the comptroller, and the appropriate  
4 legislative committees that the report is available on the  
5 commission's Internet website. (Gov. Code, Sec. 531.02492.)

6 Sec. 526.0503. POOLED FUNDING FOR FOSTER CARE PREVENTIVE  
7 SERVICES. (a) The commission and the Department of Family and  
8 Protective Services shall develop and implement a plan to combine,  
9 to the extent and in the manner allowed by Section 51, Article III,  
10 Texas Constitution, and other applicable law, funds held by those  
11 agencies with funds held by other appropriate state agencies and  
12 local governmental entities to provide services designed to prevent  
13 children from being placed in foster care. The preventive services  
14 may include:

- 15 (1) child and family counseling;
- 16 (2) instruction in parenting and homemaking skills;
- 17 (3) parental support services;
- 18 (4) temporary respite care; and
- 19 (5) crisis services.

20 (b) The plan must provide for:

21 (1) state funding to be distributed to other state  
22 agencies, local governmental entities, or private entities only as  
23 specifically directed by the terms of a grant or contract to provide  
24 preventive services;

25 (2) procedures to ensure that funds the commission  
26 receives by gift, grant, or interagency or interlocal contract from  
27 another state agency, a local governmental entity, the federal

1 government, or any other public or private source for purposes of  
2 this section are disbursed in accordance with the terms under which  
3 the commission received the funds; and

4 (3) a reporting mechanism to ensure appropriate use of  
5 funds.

6 (c) For the purposes of this section, the commission may  
7 request and accept gifts and grants under the terms of a gift,  
8 grant, or contract from a local governmental entity, a private  
9 entity, or any other public or private source for use in providing  
10 services designed to prevent children from being placed in foster  
11 care. If required by the terms of a gift, grant, or contract or by  
12 applicable law, the commission shall use the amounts received:

13 (1) from a local governmental entity to provide the  
14 services in the geographic area of this state in which the entity is  
15 located; and

16 (2) from the federal government or a private entity to  
17 provide the services statewide or in a particular geographic area  
18 of this state. (Gov. Code, Sec. 531.088.)

19 Sec. 526.0504. PARTICIPATION BY FATHERS. (a) The  
20 commission and each health and human services agency shall  
21 periodically examine commission or agency policies and procedures  
22 to determine if the policies and procedures deter or encourage  
23 participation of fathers in commission or agency programs and  
24 services relating to children.

25 (b) Based on the examination required under Subsection (a),  
26 the commission and each health and human services agency shall  
27 modify policies and procedures as necessary to permit full

1 participation of fathers in commission or agency programs and  
2 services relating to children in all appropriate circumstances.  
3 (Gov. Code, Sec. 531.061.)

4 Sec. 526.0505. PROHIBITED PUNITIVE ACTION FOR FAILURE TO  
5 IMMUNIZE. (a) In this section:

6 (1) "Person responsible for a child's care, custody,  
7 or welfare" has the meaning assigned by Section 261.001, Family  
8 Code.

9 (2) "Punitive action" includes initiating an  
10 investigation of a person responsible for a child's care, custody,  
11 or welfare for alleged or suspected abuse or neglect of a child.

12 (b) The executive commissioner by rule shall prohibit a  
13 health and human services agency from taking a punitive action  
14 against a person responsible for a child's care, custody, or  
15 welfare for the person's failure to ensure that the child receives  
16 the immunization series prescribed by Section 161.004, Health and  
17 Safety Code.

18 (c) This section does not affect a law, including Chapter  
19 31, Human Resources Code, that specifically provides a punitive  
20 action for failure to ensure that a child receives the immunization  
21 series prescribed by Section 161.004, Health and Safety Code. (Gov.  
22 Code, Sec. 531.0335.)

23 Sec. 526.0506. INVESTIGATION UNIT FOR CHILD-CARE  
24 FACILITIES OPERATING ILLEGALLY. The executive commissioner shall  
25 maintain a unit within the commission's child-care licensing  
26 division consisting of investigators whose primary responsibility  
27 is to:

1           (1) identify child-care facilities that are operating  
2 without a license, certification, registration, or listing  
3 required by Chapter 42, Human Resources Code; and

4           (2) initiate appropriate enforcement actions against  
5 those facilities. (Gov. Code, Sec. 531.0084.)

6           SUBCHAPTER L. TEXAS HOME VISITING PROGRAM

7           Sec. 526.0551. DEFINITIONS. In this subchapter:

8           (1) "Home visiting program" means a  
9 voluntary-enrollment program in which early childhood and health  
10 professionals such as nurses, social workers, or trained and  
11 supervised paraprofessionals repeatedly visit over a period of at  
12 least six months the homes of pregnant women or families with  
13 children younger than six years of age who are born with or exposed  
14 to one or more risk factors.

15           (2) "Risk factors" means factors that make a child  
16 more likely to experience adverse experiences leading to negative  
17 consequences, including preterm birth, poverty, low parental  
18 education, having a teenaged mother or father, poor maternal  
19 health, and parental underemployment or unemployment. (Gov. Code,  
20 Sec. 531.981.)

21           Sec. 526.0552. RULES. The executive commissioner may adopt  
22 rules as necessary to implement this subchapter. (Gov. Code,  
23 Sec. 531.988.)

24           Sec. 526.0553. STRATEGIC PLAN; ELIGIBILITY. (a) The  
25 commission shall maintain a strategic plan to serve at-risk  
26 pregnant women and families with children younger than six years of  
27 age through home visiting programs that improve outcomes for

1 parents and families.

2 (b) A pregnant woman or family is considered at-risk for  
3 purposes of this section and may be eligible for voluntary  
4 enrollment in a home visiting program if the woman or family is  
5 exposed to one or more risk factors.

6 (c) The commission may determine if a risk factor or  
7 combination of risk factors an at-risk pregnant woman or family  
8 experiences qualifies the woman or family for enrollment in a home  
9 visiting program. (Gov. Code, Sec. 531.982.)

10 Sec. 526.0554. TYPES OF HOME VISITING PROGRAMS. (a) A home  
11 visiting program is classified as either an evidence-based program  
12 or a promising practice program.

13 (b) An evidence-based program is a home visiting program  
14 that:

15 (1) is research-based and grounded in relevant,  
16 empirically based knowledge and program-determined outcomes;

17 (2) is associated with a national organization,  
18 institution of higher education, or national or state public health  
19 institute;

20 (3) has comprehensive standards that ensure  
21 high-quality service delivery and continuously improving quality;

22 (4) has demonstrated significant positive short-term  
23 and long-term outcomes;

24 (5) has been evaluated by at least one rigorous  
25 randomized controlled research trial across heterogeneous  
26 populations or communities, the results of at least one of which  
27 have been published in a peer-reviewed journal;



1           (6) follows with fidelity a program manual or design  
2 that specifies the purpose, outcomes, duration, and frequency of  
3 the services that constitute the program;

4           (7) employs well-trained and competent staff and  
5 provides continual relevant professional development  
6 opportunities;

7           (8) demonstrates strong links to other  
8 community-based services; and

9           (9) ensures compliance with home visiting standards.

10          (c) A promising practice program is a home visiting program  
11 that:

12           (1) has an active impact evaluation program or can  
13 demonstrate a timeline for implementing an active impact evaluation  
14 program;

15           (2) has been evaluated by at least one outcome-based  
16 study demonstrating effectiveness or a randomized controlled trial  
17 in a homogeneous sample;

18           (3) follows with fidelity a program manual or design  
19 that specifies the purpose, outcomes, duration, and frequency of  
20 the services that constitute the program;

21           (4) employs well-trained and competent staff and  
22 provides continual relevant professional development  
23 opportunities;

24           (5) demonstrates strong links to other  
25 community-based services; and

26           (6) ensures compliance with home visiting standards.

27 (Gov. Code, Sec. 531.983.)

1           Sec. 526.0555. OUTCOMES. The commission shall ensure that  
2 a home visiting program achieves favorable outcomes in at least two  
3 of the following areas:

- 4           (1) improved maternal or child health outcomes;
- 5           (2) improved cognitive development of children;
- 6           (3) increased school readiness of children;
- 7           (4) reduced child abuse, neglect, and injury;
- 8           (5) improved child safety;
- 9           (6) improved social-emotional development of  
10 children;
- 11          (7) improved parenting skills, including nurturing  
12 and bonding;
- 13          (8) improved family economic self-sufficiency;
- 14          (9) reduced parental involvement with the criminal  
15 justice system; and
- 16          (10) increased father involvement and support. (Gov.  
17 Code, Sec. 531.985.)

18           Sec. 526.0556. EVALUATION OF HOME VISITING PROGRAM. (a)  
19 The commission shall adopt outcome indicators to measure the  
20 effectiveness of a home visiting program in achieving desired  
21 outcomes.

22           (b) The commission may work directly with the model  
23 developer of a home visiting program to identify appropriate  
24 outcome indicators for the program and to ensure that the program  
25 demonstrates fidelity to its research model.

26           (c) The commission shall develop internal processes to work  
27 with home visiting programs in sharing data and information to aid

1 in relevant analysis of a home visiting program's performance.

2 (d) The commission shall use data gathered under this  
3 section to monitor, conduct ongoing quality improvement on, and  
4 evaluate the effectiveness of home visiting programs. (Gov. Code,  
5 Sec. 531.986.)

6 Sec. 526.0557. FUNDING. (a) The commission shall ensure  
7 that at least 75 percent of the funds appropriated for home visiting  
8 programs is used in evidence-based programs described by Section  
9 526.0554(b), with any remaining funds dedicated to promising  
10 practice programs described by Section 526.0554(c).

11 (b) The commission shall actively seek and apply for any  
12 available federal funds to support home visiting programs,  
13 including federal funds from the Temporary Assistance for Needy  
14 Families program.

15 (c) The commission may accept gifts, donations, and grants  
16 to support home visiting programs. (Gov. Code, Sec. 531.984; New.)

17 Sec. 526.0558. REPORTS TO LEGISLATURE. (a) Not later than  
18 December 1 of each even-numbered year, the commission shall prepare  
19 and submit a report on state-funded home visiting programs to the  
20 Senate Committee on Health and Human Services and the House Human  
21 Services Committee or their successors.

22 (b) A report submitted under this section must include:

23 (1) a description of home visiting programs being  
24 implemented and the associated models;

25 (2) data on the number of families being served and  
26 their demographic information;

27 (3) the goals and achieved outcomes of home visiting

1 programs;

2 (4) data on cost per family served, including  
3 third-party return-on-investment analysis, if available; and

4 (5) data explaining the percentage of funding that has  
5 been used on evidence-based programs and the percentage of funding  
6 that has been used on promising practice programs. (Gov. Code, Sec.  
7 531.9871.)

8 SUBCHAPTER M. SERVICE MEMBERS, DEPENDENTS, AND VETERANS

9 Sec. 526.0601. SERVICES FOR SERVICE MEMBERS. (a) In this  
10 section, "service member" means a member or former member of the  
11 state military forces or a component of the United States armed  
12 forces, including a reserve component.

13 (b) The executive commissioner shall ensure that each  
14 health and human services agency adopts policies and procedures  
15 that require the agency to:

16 (1) identify service members who are seeking services  
17 from the agency during the agency's intake and eligibility  
18 determination process; and

19 (2) direct service members seeking services to  
20 appropriate service providers, including:

21 (A) the United States Veterans Health  
22 Administration;

23 (B) National Guard Bureau facilities; and

24 (C) other federal, state, and local service  
25 providers.

26 (c) The executive commissioner shall make the directory of  
27 resources established under Section 161.552, Health and Safety

1 Code, accessible to each health and human services agency. (Gov.  
2 Code, Sec. 531.093.)

3 Sec. 526.0602. INTEREST OR OTHER WAITING LIST FOR CERTAIN  
4 SERVICE MEMBERS AND DEPENDENTS. (a) In this section, "service  
5 member" means a member of the United States military serving in the  
6 army, navy, air force, marine corps, or coast guard on active duty.

7 (b) This section applies only to:

8 (1) a service member who has declared and maintains  
9 this state as the member's state of legal residence in the manner  
10 provided by the applicable military branch;

11 (2) a spouse or dependent child of a member described  
12 by Subdivision (1); or

13 (3) the spouse or dependent child of a former service  
14 member who had declared and maintained this state as the member's  
15 state of legal residence in the manner provided by the applicable  
16 military branch and who:

17 (A) was killed in action; or

18 (B) died while in service.

19 (c) The executive commissioner by rule shall require the  
20 commission or another health and human services agency to:

21 (1) maintain the position of an individual to whom  
22 this section applies in the queue of an interest list or other  
23 waiting list for any assistance program the commission or other  
24 health and human services agency provides, including a Section  
25 1915(c) waiver program, if the individual cannot receive benefits  
26 under the assistance program because the individual temporarily  
27 resides out of state as the result of military service; and

1           (2) subject to Subsection (e), offer benefits to the  
2 individual according to the individual's position on the interest  
3 list or other waiting list that was attained while the individual  
4 resided out of state if the individual returns to reside in this  
5 state.

6           (d) If an individual to whom this section applies reaches a  
7 position on an interest list or other waiting list that would allow  
8 the individual to receive benefits under an assistance program but  
9 the individual cannot receive the benefits because the individual  
10 temporarily resides out of state as the result of military service,  
11 the commission or agency providing the benefits shall maintain the  
12 individual's position on the list relative to other individuals on  
13 the list but continue to offer benefits to other individuals on the  
14 interest list or other waiting list in accordance with those  
15 individuals' respective positions on the list.

16           (e) In adopting rules under Subsection (c), the executive  
17 commissioner must limit the amount of time an individual to whom  
18 this section applies may maintain the individual's position on an  
19 interest list or other waiting list under Subsection (c) to not more  
20 than one year after the date on which, as applicable:

21                 (1) the service member's active duty ends;

22                 (2) the member was killed if the member was killed in  
23 action; or

24                 (3) the member died if the member died while in  
25 service. (Gov. Code, Sec. 531.0931.)

26           Sec. 526.0603. MEMORANDUM OF UNDERSTANDING REGARDING  
27 PUBLIC ASSISTANCE REPORTING INFORMATION SYSTEM; MAXIMIZATION OF

1 BENEFITS. (a) In this section, "system" means the Public  
2 Assistance Reporting Information System (PARIS) operated by the  
3 Administration for Children and Families of the United States  
4 Department of Health and Human Services.

5 (b) The commission, the Texas Veterans Commission, and the  
6 Veterans' Land Board shall enter into a memorandum of understanding  
7 for the purposes of:

8 (1) coordinating and collecting information about  
9 state agencies' use and analysis of data received from the system;  
10 and

11 (2) developing new strategies for state agencies to  
12 use system data in ways that:

13 (A) generate fiscal savings for this state; and

14 (B) maximize the availability of and access to  
15 benefits for veterans.

16 (c) The commission and the Texas Veterans Commission:

17 (1) shall coordinate to assist veterans in maximizing  
18 the benefits available to each veteran by using the system; and

19 (2) together may determine the geographic scope of the  
20 efforts described by Subdivision (1).

21 (d) Not later than October 1 of each year, the commission,  
22 the Texas Veterans Commission, and the Veterans' Land Board  
23 collectively shall submit to the legislature, the governor, and the  
24 Legislative Budget Board a report describing:

25 (1) interagency progress in identifying and obtaining  
26 United States Department of Veterans Affairs benefits for veterans  
27 receiving Medicaid and other public benefits;

1           (2) the number of veterans benefits claims awarded,  
2 the total dollar amount of veterans benefits claims awarded, and  
3 the costs to this state that were avoided as a result of state  
4 agencies' use of the system;

5           (3) efforts to expand the use of the system and improve  
6 the effectiveness of shifting veterans from Medicaid and other  
7 public benefits to United States Department of Veterans Affairs  
8 benefits, including any barriers and the manner in which state  
9 agencies have addressed those barriers; and

10           (4) the extent to which the Texas Veterans Commission  
11 has targeted specific veteran populations, including populations  
12 in rural counties and in specific age and service-connected  
13 disability categories, in order to maximize benefits for veterans  
14 and savings to this state.

15           (e) The report may be consolidated with any other report  
16 relating to the same subject matter the commission is required to  
17 submit under other law. (Gov. Code, Sec. 531.0998.)

18           SUBCHAPTER N. PLAN TO SUPPORT GUARDIANSHIPS

19           Sec. 526.0651. DEFINITIONS. In this subchapter:

20           (1) "Guardian" has the meaning assigned by Section  
21 1002.012, Estates Code.

22           (2) "Guardianship program" has the meaning assigned by  
23 Section 155.001.

24           (3) "Incapacitated individual" means an incapacitated  
25 person as defined by Section 1002.017, Estates Code. (Gov. Code,  
26 Sec. 531.121.)

27           Sec. 526.0652. PLAN ESTABLISHMENT. The commission shall



1 develop and, subject to appropriations, implement a plan to:

2 (1) ensure that each incapacitated individual in this  
3 state who needs a guardianship or another less restrictive type of  
4 assistance to make decisions concerning the incapacitated  
5 individual's own welfare and financial affairs receives that  
6 assistance; and

7 (2) foster the establishment and growth of local  
8 volunteer guardianship programs. (Gov. Code, Sec. 531.124.)

9 Sec. 526.0653. GUARDIANSHIP PROGRAM GRANT REQUIREMENTS.

10 (a) The commission in accordance with commission rules may award  
11 grants to:

12 (1) a local guardianship program; and

13 (2) a local legal guardianship program to enable the  
14 family members and friends with low incomes of a proposed ward who  
15 is indigent to have legal representation in court if the  
16 individuals are willing and able to be appointed guardians of the  
17 proposed ward.

18 (b) To receive a grant under Subsection (a)(1), a local  
19 guardianship program operating in a county with a population of at  
20 least 150,000 must offer or submit a plan acceptable to the  
21 commission to offer, among the program's services, a money  
22 management service for appropriate clients, as determined by the  
23 program. The program may provide the money management service  
24 directly or by referring a client to a money management service that  
25 satisfies the requirements under Subsection (c).

26 (c) A money management service to which a local guardianship  
27 program may refer a client must:

1           (1) use employees or volunteers to provide bill  
2 payment or representative payee services;

3           (2) provide the service's employees and volunteers  
4 with training, technical support, monitoring, and supervision;

5           (3) match employees or volunteers with clients in a  
6 manner that ensures that the match is agreeable to both the employee  
7 or volunteer and the client;

8           (4) insure each employee and volunteer and hold the  
9 employee or volunteer harmless from liability for damages  
10 proximately caused by acts or omissions of the employee or  
11 volunteer while acting in the course and scope of the employee's or  
12 volunteer's duties or functions within the organization;

13           (5) have an advisory council that meets regularly and  
14 is composed of individuals who are knowledgeable with respect to  
15 issues related to guardianship, alternatives to guardianship, and  
16 related social services programs;

17           (6) be administered by a nonprofit corporation:

18                   (A) formed under the Texas Nonprofit Corporation  
19 Law, as described by Section 1.008, Business Organizations Code;  
20 and

21                   (B) exempt from taxation under Section 501(a),  
22 Internal Revenue Code of 1986, by being listed as an exempt entity  
23 under Section 501(c)(3) of that code; and

24           (7) refer clients who are in need of other services  
25 from an area agency on aging to the appropriate area agency on  
26 aging.

27           (d) A local guardianship program operating in a county with

1 a population of less than 150,000 may, at the program's option,  
2 offer, either directly or by referral, a money management service  
3 among the program's services. If the program elects to offer a money  
4 management service by referral, the service must satisfy the  
5 requirements under Subsection (c), except as provided by Subsection  
6 (e).

7 (e) On request by a local guardianship program, the  
8 commission may waive a requirement under Subsection (c) if the  
9 commission determines the waiver is appropriate to strengthen the  
10 continuum of local guardianship programs in a geographic area.  
11 (Gov. Code, Sec. 531.125.)

12 SUBCHAPTER O. ASSISTANCE PROGRAM FOR DOMESTIC VICTIMS OF  
13 TRAFFICKING

14 Sec. 526.0701. DEFINITIONS. In this subchapter:

15 (1) "Domestic victim" means a victim of trafficking  
16 who is a permanent legal resident or citizen of the United States.

17 (2) "Victim of trafficking" has the meaning assigned  
18 by 22 U.S.C. Section 7102. (Gov. Code, Sec. 531.381.)

19 Sec. 526.0702. VICTIM ASSISTANCE PROGRAM. The commission  
20 shall develop and implement a program designed to assist domestic  
21 victims, including victims who are children, in accessing necessary  
22 services. The program must include:

23 (1) a searchable database of assistance programs for  
24 domestic victims that may be used to match victims with appropriate  
25 resources, including:

26 (A) programs that provide mental health  
27 services;

1 (B) other health services;  
2 (C) services to meet victims' basic needs;  
3 (D) case management services; and  
4 (E) any other services the commission considers  
5 appropriate;

6 (2) the grant program described by Section 526.0703;

7 (3) recommended training programs for judges,  
8 prosecutors, and law enforcement personnel; and

9 (4) an outreach initiative to ensure that victims,  
10 judges, prosecutors, and law enforcement personnel are aware of the  
11 availability of services through the program. (Gov. Code, Sec.  
12 531.382.)

13 Sec. 526.0703. GRANT PROGRAM. (a) Subject to available  
14 funds, the commission shall establish a grant program to award  
15 grants to public and nonprofit organizations that provide  
16 assistance to domestic victims, including organizations that  
17 provide public awareness activities, community outreach and  
18 training, victim identification services, and legal services.

19 (b) To apply for a grant under this section, an applicant  
20 must submit an application in the form and manner the commission  
21 prescribes. An applicant must describe in the application the  
22 services the applicant intends to provide to domestic victims if  
23 the grant is awarded.

24 (c) In awarding grants under this section, the commission  
25 shall give preference to organizations that have experience in  
26 successfully providing the types of services for which the grants  
27 are awarded.

1 (d) A grant recipient shall provide the reports the  
2 commission requires regarding the use of grant funds.

3 (e) Not later than December 1 of each even-numbered year,  
4 the commission shall submit a report to the legislature:

5 (1) summarizing the activities, funding, and outcomes  
6 of programs awarded a grant under this section; and

7 (2) providing recommendations regarding the grant  
8 program.

9 (f) For purposes of Subchapter I, Chapter 659:

10 (1) the commission, for the sole purpose of  
11 administering the grant program under this section, is considered  
12 an eligible charitable organization entitled to participate in the  
13 state employee charitable campaign; and

14 (2) a state employee is entitled to authorize a  
15 deduction for contributions to the commission for the purposes of  
16 administering the grant program under this section as a charitable  
17 contribution under Section 659.132, and the commission may use the  
18 contributions as provided by Subsection (a). (Gov. Code, Sec.  
19 531.383.)

20 Sec. 526.0704. TRAINING PROGRAMS. The commission, with  
21 assistance from the Office of Court Administration of the Texas  
22 Judicial System, the Department of Public Safety, and local law  
23 enforcement agencies, shall create training programs designed to  
24 increase the awareness of judges, prosecutors, and law enforcement  
25 personnel on:

26 (1) the needs of domestic victims;

27 (2) the availability of services under this

1 subchapter;

2 (3) the database of services described by Section  
3 526.0702; and

4 (4) potential funding sources for those services.  
5 (Gov. Code, Sec. 531.384.)

6 Sec. 526.0705. FUNDING. The commission may use  
7 appropriated funds and may accept gifts, grants, and donations from  
8 any sources for purposes of the victim assistance program  
9 established under this subchapter. (Gov. Code, Sec. 531.385.)

10 SUBCHAPTER P. AGING ADULTS WITH VISUAL IMPAIRMENTS

11 Sec. 526.0751. OUTREACH CAMPAIGNS FOR AGING ADULTS WITH  
12 VISUAL IMPAIRMENTS. (a) The commission, in collaboration with the  
13 Texas State Library and Archives Commission and other appropriate  
14 state agencies, shall conduct public awareness and education  
15 outreach campaigns designed to provide information relating to the  
16 programs and resources available to aging adults who are blind or  
17 visually impaired in this state.

18 (b) The campaigns must be:

19 (1) tailored to targeted populations, including:

20 (A) aging adults with or at risk of blindness or  
21 visual impairment and the families and caregivers of those adults;

22 (B) health care providers, including home and  
23 community-based services providers, health care facilities, and  
24 emergency medical services providers;

25 (C) community and faith-based organizations; and

26 (D) the public; and

27 (2) disseminated through methods appropriate for each

1 targeted population, including by:

2 (A) attending health fairs; and

3 (B) working with organizations or groups that  
4 serve aging adults, including community clinics, libraries,  
5 support groups for aging adults, veterans organizations,  
6 for-profit providers of vision services, and the state and local  
7 chapters of the National Federation of the Blind. (Gov. Code, Sec.  
8 531.0319(a).)

9 Sec. 526.0752. RULES. The executive commissioner may adopt  
10 rules necessary to implement this subchapter. (Gov. Code, Sec.  
11 531.0319(c).)

12 Sec. 526.0753. COMMISSION SUPPORT. To support campaigns  
13 conducted under this subchapter, the commission shall:

14 (1) establish a toll-free telephone number for  
15 providing counseling and referrals to appropriate services for  
16 aging adults who are blind or visually impaired;

17 (2) post on the commission's Internet website  
18 information and training resources for aging adults, community  
19 stakeholders, and health care and other service providers that  
20 generally serve aging adults, including:

21 (A) links to Internet websites that contain  
22 resources for individuals who are blind or visually impaired;

23 (B) existing videos that provide awareness of  
24 blindness and visual impairments among aging adults and the  
25 importance of early intervention;

26 (C) best practices for referring aging adults at  
27 risk of blindness or visual impairment for appropriate services;

1 and

2 (D) training about resources available for aging  
3 adults who are blind or visually impaired for the staff of aging and  
4 disability resource centers established under the Aging and  
5 Disability Resource Center initiative funded partly by the federal  
6 Administration on Aging and the Centers for Medicare and Medicaid  
7 Services;

8 (3) designate a commission contact to assist aging  
9 adults who are diagnosed with a visual impairment and are losing  
10 vision and the families of those adults with locating and obtaining  
11 appropriate services; and

12 (4) encourage awareness of the reading services the  
13 Texas State Library and Archives Commission offers for individuals  
14 who are blind or visually impaired. (Gov. Code, Sec. 531.0319(b).)

15 CHAPTER 532. MEDICAID ADMINISTRATION AND OPERATION IN GENERAL

16 SUBCHAPTER A. GENERAL PROVISIONS

17 Sec. 532.0001. DEFINITION

18 SUBCHAPTER B. ADMINISTRATION

19 Sec. 532.0051. COMMISSION ADMINISTRATION OF MEDICAID

20 Sec. 532.0052. STREAMLINING ADMINISTRATIVE PROCESSES

21 Sec. 532.0053. GRIEVANCES

22 Sec. 532.0054. OFFICE OF COMMUNITY ACCESS AND SERVICES

23 Sec. 532.0055. SERVICE DELIVERY AUDIT MECHANISMS

24 Sec. 532.0056. FEDERAL AUTHORIZATION FOR REFORM

25 Sec. 532.0057. FEES, CHARGES, AND RATES

26 Sec. 532.0058. ACUTE CARE BILLING COORDINATION SYSTEM;

27 PENALTIES



- 1 Sec. 532.0059. RECOVERY OF CERTAIN THIRD-PARTY  
2 REIMBURSEMENTS
- 3 Sec. 532.0060. DENTAL DIRECTOR
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- 8 Sec. 532.0101. FINANCING OPTIMIZATION
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23 HEALTH INFORMATION REVIEW AND  
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- 3 ALCOHOL OR CONTROLLED SUBSTANCE
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- 15 PROCESSES
- 16 Sec. 532.0256. RECIPIENT COMPLIANCE
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- 22 SUBCHAPTER G. APPLICANTS AND RECIPIENTS
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- 24 RESPONSIBILITIES
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- 26 Sec. 532.0303. SUPPORT AND INFORMATION SERVICES FOR
- 27 RECIPIENTS

- 1 Sec. 532.0304. NURSING SERVICES ASSESSMENTS
- 2 Sec. 532.0305. THERAPY SERVICES ASSESSMENTS
- 3 Sec. 532.0306. WELLNESS SCREENING PROGRAM
- 4 Sec. 532.0307. FEDERALLY QUALIFIED HEALTH CENTER AND
- 5 RURAL HEALTH CLINIC SERVICES
- 6 SUBCHAPTER H. PROGRAMS AND SERVICES FOR CERTAIN CATEGORIES OF
- 7 MEDICAID POPULATION
- 8 Sec. 532.0351. TAILORED BENEFIT PACKAGES FOR CERTAIN
- 9 CATEGORIES OF MEDICAID POPULATION
- 10 Sec. 532.0352. WAIVER PROGRAM FOR CERTAIN INDIVIDUALS
- 11 WITH CHRONIC HEALTH CONDITIONS
- 12 Sec. 532.0353. BUY-IN PROGRAMS FOR CERTAIN INDIVIDUALS
- 13 WITH DISABILITIES
- 14 SUBCHAPTER I. UTILIZATION REVIEW, PRIOR AUTHORIZATION, AND
- 15 COVERAGE PROCESSES AND DETERMINATIONS
- 16 Sec. 532.0401. REVIEW OF PRIOR AUTHORIZATION AND
- 17 UTILIZATION REVIEW PROCESSES
- 18 Sec. 532.0402. ACCESSIBILITY OF INFORMATION REGARDING
- 19 PRIOR AUTHORIZATION REQUIREMENTS
- 20 Sec. 532.0403. NOTICE REQUIREMENTS REGARDING COVERAGE
- 21 OR PRIOR AUTHORIZATION DENIAL AND
- 22 INCOMPLETE REQUESTS
- 23 Sec. 532.0404. EXTERNAL MEDICAL REVIEW
- 24 SUBCHAPTER J. COST-SAVING INITIATIVES
- 25 Sec. 532.0451. HOSPITAL EMERGENCY ROOM USE REDUCTION
- 26 INITIATIVES

1 Sec. 532.0452. PHYSICIAN INCENTIVE PROGRAM TO REDUCE  
2 HOSPITAL EMERGENCY ROOM USE FOR  
3 NON-EMERGENT CONDITIONS

4 Sec. 532.0453. CONTINUED IMPLEMENTATION OF CERTAIN  
5 INTERVENTIONS AND BEST PRACTICES BY  
6 PROVIDERS; SEMIANNUAL REPORT

7 Sec. 532.0454. HEALTH SAVINGS ACCOUNT PILOT PROGRAM

8 Sec. 532.0455. DURABLE MEDICAL EQUIPMENT REUSE PROGRAM

9 CHAPTER 532. MEDICAID ADMINISTRATION AND OPERATION IN GENERAL  
10 SUBCHAPTER A. GENERAL PROVISIONS

11 Sec. 532.0001. DEFINITION. In this chapter, "recipient"  
12 means a Medicaid recipient. (New.)

13 SUBCHAPTER B. ADMINISTRATION

14 Sec. 532.0051. COMMISSION ADMINISTRATION OF MEDICAID. (a)  
15 The commission is the state agency designated to administer federal  
16 Medicaid funds.

17 (b) The commission shall:

18 (1) in each agency that operates a portion of  
19 Medicaid, plan and direct Medicaid, including the management of the  
20 Medicaid managed care system and the development, procurement,  
21 management, and monitoring of contracts necessary to implement that  
22 system; and

23 (2) establish requirements for and define the scope of  
24 the ongoing evaluation of the Medicaid managed care system  
25 conducted in conjunction with the Department of State Health  
26 Services under Section 108.0065, Health and Safety Code. (Gov.  
27 Code, Secs. 531.021(a), (b).)

1           Sec. 532.0052. STREAMLINING ADMINISTRATIVE PROCESSES. The  
2 commission shall make every effort:

3           (1) using the commission's existing resources, to  
4 reduce the paperwork and other administrative burdens placed on  
5 recipients, Medicaid providers, and other Medicaid participants,  
6 and shall use technology and efficient business practices to reduce  
7 those burdens; and

8           (2) to improve the business practices associated with  
9 Medicaid administration by any method the commission determines is  
10 cost-effective, including:

11           (A) expanding electronic claims payment system  
12 use;

13           (B) developing an Internet portal system for  
14 prior authorization requests;

15           (C) encouraging Medicaid providers to submit  
16 program participation applications electronically;

17           (D) ensuring that the Medicaid provider  
18 application is easy to locate on the Internet so that providers can  
19 conveniently apply to the program;

20           (E) working with federal partners to take  
21 advantage of every opportunity to maximize additional federal  
22 funding for technology in Medicaid; and

23           (F) encouraging providers' increased use of  
24 medical technology, including increasing providers' use of:

25           (i) electronic communications between  
26 patients and their physicians or other health care providers;

27           (ii) electronic prescribing tools that

1 provide current payer formulary information at the time the  
2 physician or other health care provider writes a prescription and  
3 that support the electronic transmission of a prescription;

4 (iii) ambulatory computerized order entry  
5 systems that facilitate at the point of care physician and other  
6 health care provider orders for medications and laboratory and  
7 radiological tests;

8 (iv) inpatient computerized order entry  
9 systems to reduce errors, improve health care quality, and lower  
10 costs in a hospital setting;

11 (v) regional data-sharing to coordinate  
12 patient care across a community for patients who are treated by  
13 multiple providers; and

14 (vi) electronic intensive care unit  
15 technology to allow physicians to fully monitor hospital patients  
16 remotely. (Gov. Code, Sec. 531.02411.)

17 Sec. 532.0053. GRIEVANCES. (a) The commission shall:

18 (1) adopt a definition of "grievance" related to  
19 Medicaid and ensure the definition is consistent among divisions  
20 within the commission to ensure all grievances are managed  
21 consistently;

22 (2) standardize Medicaid grievance data reporting and  
23 tracking among divisions within the commission;

24 (3) implement a no-wrong-door system for Medicaid  
25 grievances reported to the commission; and

26 (4) verify grievance data a Medicaid managed care  
27 organization reports.

1 (b) The commission shall establish a procedure for  
2 expedited resolution of a grievance related to Medicaid that allows  
3 the commission to:

4 (1) identify a grievance related to a Medicaid  
5 access-to-care issue that is urgent and requires an expedited  
6 resolution; and

7 (2) resolve the grievance within a specified period.

8 (c) The commission shall:

9 (1) aggregate recipient and Medicaid provider  
10 grievance data to provide a comprehensive data set of grievances;  
11 and

12 (2) make the aggregated data available to the  
13 legislature and the public in a manner that does not allow for the  
14 identification of a particular recipient or provider. (Gov. Code,  
15 Sec. 531.02131.)

16 Sec. 532.0054. OFFICE OF COMMUNITY ACCESS AND SERVICES.  
17 The executive commissioner shall establish within the commission an  
18 office of community access and services. The office is responsible  
19 for:

20 (1) collaborating with community, state, and federal  
21 stakeholders to improve the elements of the health care system that  
22 are involved in delivering Medicaid services; and

23 (2) sharing with Medicaid providers, including  
24 hospitals, any best practices, resources, or other information  
25 regarding improvements to the health care system. (Gov. Code, Sec.  
26 531.020.)

27 Sec. 532.0055. SERVICE DELIVERY AUDIT MECHANISMS. The

1 commission shall make every effort to ensure the integrity of  
2 Medicaid. To ensure that integrity, the commission shall:

3 (1) perform risk assessments of every element of the  
4 program and audit the program elements determined to present the  
5 greatest risks;

6 (2) ensure that sufficient oversight is in place for  
7 the Medicaid medical transportation program and that a quality  
8 review assessment of that program occurs; and

9 (3) evaluate Medicaid with respect to use of the  
10 metrics developed through the Texas Health Steps performance  
11 improvement plan to guide changes and improvements to the program.  
12 (Gov. Code, Sec. 531.02412.)

13 Sec. 532.0056. FEDERAL AUTHORIZATION FOR REFORM. The  
14 executive commissioner shall seek a waiver under Section 1115 of  
15 the Social Security Act (42 U.S.C. Section 1315) to the state  
16 Medicaid plan that is designed to achieve the following objectives  
17 regarding Medicaid and alternatives to Medicaid:

18 (1) provide flexibility to determine Medicaid  
19 eligibility categories and income levels;

20 (2) provide flexibility to design Medicaid benefits  
21 that meet the demographic, public health, clinical, and cultural  
22 needs of this state or regions within this state;

23 (3) encourage use of the private health benefits  
24 coverage market rather than public benefits systems;

25 (4) encourage individuals who have access to private  
26 employer-based health benefits to obtain or maintain those  
27 benefits;



1           (5) create a culture of shared financial  
2 responsibility, accountability, and participation in Medicaid by:

3                   (A) establishing and enforcing copayment  
4 requirements similar to private sector principles for all  
5 eligibility groups;

6                   (B) promoting the use of health savings accounts  
7 to influence a culture of individual responsibility; and

8                   (C) promoting the use of vouchers for  
9 consumer-directed services in which consumers manage and pay for  
10 health-related services provided to them using program vouchers;

11           (6) consolidate federal funding streams, including  
12 funds from the disproportionate share hospitals and upper payment  
13 limit supplemental payment programs and other federal Medicaid  
14 funds, to ensure the most effective and efficient use of those  
15 funding streams;

16           (7) allow flexibility in the use of state funds used to  
17 obtain federal matching funds, including allowing the use of  
18 intergovernmental transfers, certified public expenditures, costs  
19 not otherwise matchable, or other funds and funding mechanisms to  
20 obtain federal matching funds;

21           (8) empower individuals who are uninsured to acquire  
22 health benefits coverage through the promotion of cost-effective  
23 coverage models that provide access to affordable primary,  
24 preventive, and other health care on a sliding scale, with fees paid  
25 at the point of service; and

26           (9) allow for the redesign of long-term care services  
27 and supports to increase access to patient-centered care in the

1 most cost-effective manner. (Gov. Code, Sec. 537.002.)

2           Sec. 532.0057. FEES, CHARGES, AND RATES. (a) The executive  
3 commissioner shall adopt reasonable rules and standards governing  
4 the determination of fees, charges, and rates for Medicaid  
5 payments.

6           (b) In adopting rules and standards required by Subsection  
7 (a), the executive commissioner:

8                   (1) may provide for payment of fees, charges, and  
9 rates in accordance with:

10                           (A) formulas, procedures, or methodologies  
11 commission rules prescribe;

12                           (B) state or federal law, policies, rules,  
13 regulations, or guidelines;

14                           (C) economic conditions that substantially and  
15 materially affect provider participation in Medicaid, as the  
16 executive commissioner determines; or

17                           (D) available levels of appropriated state and  
18 federal funds; and

19                   (2) shall include financial performance standards  
20 that, in the event of a proposed rate reduction, provide private  
21 ICF-IID facilities and home and community-based services providers  
22 with flexibility in determining how to use Medicaid payments to  
23 provide services in the most cost-effective manner while continuing  
24 to meet state and federal Medicaid requirements.

25           (c) Notwithstanding any other provision of Chapter 32,  
26 Human Resources Code, Chapter 531 or revised provisions of Chapter  
27 531, as that chapter existed on March 31, 2025, or Chapter 540 or

1 540A, the commission may adjust the fees, charges, and rates paid to  
2 Medicaid providers as necessary to achieve the objectives of  
3 Medicaid in a manner consistent with the considerations described  
4 by Subsection (b)(1).

5 (d) In adopting rates for Medicaid payments under  
6 Subsection (a), the executive commissioner may adopt reimbursement  
7 rates for appropriate nursing services provided to recipients with  
8 certain health conditions if those services are determined to  
9 provide a cost-effective alternative to hospitalization. A  
10 physician must certify that the nursing services are medically  
11 appropriate for the recipient for those services to qualify for  
12 reimbursement under this subsection.

13 (e) In adopting rates for Medicaid payments under  
14 Subsection (a), the executive commissioner may adopt  
15 cost-effective reimbursement rates for group appointments with  
16 Medicaid providers for certain diseases and medical conditions  
17 commission rules specify. (Gov. Code, Secs. 531.021(b-1), (c), (d),  
18 (e), (f), (g).)

19 Sec. 532.0058. ACUTE CARE BILLING COORDINATION SYSTEM;  
20 PENALTIES. (a) The acute care Medicaid billing coordination  
21 system for the fee-for-service and primary care case management  
22 delivery models for which the commission contracts must, on entry  
23 of a claim in the claims system:

24 (1) identify within 24 hours whether another entity  
25 has primary responsibility for paying the claim; and

26 (2) submit the claim to the entity the system  
27 determines is the primary payor.

1           (b) The billing coordination system may not increase  
2 Medicaid claims payment error rates.

3           (c) If cost-effective and feasible, the commission shall  
4 contract to expand the acute care Medicaid billing coordination  
5 system to process claims for all other Medicaid health care  
6 services in the manner the system processes claims for acute care  
7 services. This subsection does not apply to claims for Medicaid  
8 health care services if, before September 1, 2009, those claims  
9 were being processed by an alternative billing coordination system.

10          (d) If cost-effective, the executive commissioner shall  
11 adopt rules to enable the acute care Medicaid billing coordination  
12 system to identify an entity with primary responsibility for paying  
13 a claim that is processed by the system and establish reporting  
14 requirements for an entity that may have a contractual  
15 responsibility to pay for the types of services that are provided  
16 under Medicaid and the claims for which are processed by the system.

17          (e) An entity that holds a permit, license, or certificate  
18 of authority issued by a regulatory agency of this state:

19           (1) must allow a contractor under this section access  
20 to databases to allow the contractor to carry out the purposes of  
21 this section, subject to the contractor's contract with the  
22 commission and rules the executive commissioner adopts under this  
23 section; and

24           (2) is subject to an administrative penalty or other  
25 sanction as provided by the law applicable to the permit, license,  
26 or certificate of authority for the entity's violation of a rule the  
27 executive commissioner adopts under this section.

1 (f) Public funds may not be spent on an entity that is not in  
2 compliance with this section unless the executive commissioner and  
3 the entity enter into a memorandum of understanding.

4 (g) Information obtained under this section is  
5 confidential. The contractor may use the information only for the  
6 purposes authorized under this section. A person commits an  
7 offense if the person knowingly uses information obtained under  
8 this section for any purpose not authorized under this section. An  
9 offense under this subsection is a Class B misdemeanor and all other  
10 penalties may apply. (Gov. Code, Secs. 531.02413(a) (part), (a-1),  
11 (b), (c), (d), (e).)

12 Sec. 532.0059. RECOVERY OF CERTAIN THIRD-PARTY  
13 REIMBURSEMENTS. The commission shall obtain Medicaid  
14 reimbursement from each fiscal intermediary who makes a payment to  
15 a service provider on behalf of the Medicare program, including a  
16 reimbursement for a payment made to a home health services provider  
17 or nursing facility for services provided to an individual who is  
18 eligible to receive health care benefits under both Medicaid and  
19 the Medicare program. (Gov. Code, Sec. 531.0392.)

20 Sec. 532.0060. DENTAL DIRECTOR. The executive commissioner  
21 shall appoint a Medicaid dental director who is a licensed dentist  
22 under Subtitle D, Title 3, Occupations Code, and rules the State  
23 Board of Dental Examiners adopts under that subtitle. (Gov. Code,  
24 Sec. 531.02114.)

25 Sec. 532.0061. ALIGNMENT OF MEDICAID AND MEDICARE DIABETIC  
26 EQUIPMENT AND SUPPLIES WRITTEN ORDER PROCEDURES. (a) The  
27 commission shall review Medicaid forms and requirements regarding

1 written orders for diabetic equipment and supplies to identify  
2 variations between permissible Medicaid ordering procedures and  
3 ordering procedures available to Medicare providers.

4 (b) To the extent practicable and in conformity with Chapter  
5 157, Occupations Code, and Chapter 483, Health and Safety Code,  
6 after the commission conducts a review under Subsection (a), the  
7 commission or executive commissioner, as appropriate, shall modify  
8 only Medicaid forms, rules, and procedures applicable to orders for  
9 diabetic equipment and supplies to provide for an ordering system  
10 that is comparable to the Medicare ordering system for diabetic  
11 equipment and supplies. The ordering system must permit a diabetic  
12 equipment or supplies supplier to complete forms by hand or enter  
13 medical information or supply orders electronically into a form as  
14 necessary to provide the information required to dispense diabetic  
15 equipment or supplies.

16 (c) A diabetic equipment and supplies provider may bill and  
17 collect payment for the provider's services if the provider has a  
18 copy of the form that meets the requirements of Subsection (b) and  
19 is signed by a medical provider licensed in this state to treat  
20 diabetic patients. Additional documentation may not be required.  
21 (Gov. Code, Sec. 531.099.)

22 SUBCHAPTER C. FINANCING

23 Sec. 532.0101. FINANCING OPTIMIZATION. The commission  
24 shall ensure that the Medicaid finance system is optimized to:

- 25 (1) maximize this state's receipt of federal funds;  
26 (2) create incentives for providers to use preventive  
27 care;

1           (3) increase and retain providers in the system to  
2 maintain an adequate provider network;

3           (4) more accurately reflect the costs borne by  
4 providers; and

5           (5) encourage improvement of the quality of care.  
6 (Gov. Code, Sec. 531.02113.)

7           Sec. 532.0102. RETENTION OF CERTAIN MONEY TO ADMINISTER  
8 CERTAIN PROGRAMS; ANNUAL REPORT REQUIRED. (a) In this section,  
9 "directed payment program" means a delivery system and provider  
10 patient initiative implemented by this state under 42 C.F.R.  
11 Section 438.6(c).

12           (b) This section applies only to money the commission  
13 receives from a source other than the general revenue fund to  
14 operate a waiver program established under Section 1115 of the  
15 Social Security Act (42 U.S.C. Section 1315) or a directed payment  
16 program or successor program as the commission determines.

17           (c) Subject to Subsection (d), the commission may retain  
18 from money to which this section applies an amount equal to the  
19 estimated costs necessary to administer the program for which the  
20 commission receives the money, but not to exceed \$8 million for a  
21 state fiscal year.

22           (d) If the commission determines that the commission needs  
23 additional money to administer a program described by Subsection  
24 (b), the commission may retain an additional amount with the  
25 governor's and the Legislative Budget Board's approval, but not to  
26 exceed a total retained amount equal to 0.25 percent of the total  
27 estimated amount the commission receives for the program.

1           (e) The commission shall spend the retained money to assist  
2 in paying the costs necessary to administer the program for which  
3 the commission receives the money, except that the commission may  
4 not use the money to pay any type of administrative cost that,  
5 before June 1, 2019, was funded with general revenue.

6           (f) The commission shall submit an annual report to the  
7 governor and the Legislative Budget Board that:

8                 (1) details the amount of money the commission  
9 retained and spent under this section during the preceding state  
10 fiscal year, including a separate detail of any increase in the  
11 amount of money the commission retained for a program under  
12 Subsection (d);

13                 (2) contains a transparent description of how the  
14 commission used the money described by Subdivision (1); and

15                 (3) assesses the extent to which the retained money  
16 covered the estimated costs to administer the applicable program  
17 and states whether, based on that assessment, the commission  
18 adjusted or considered adjustments to the amount retained.

19           (g) The executive commissioner shall adopt rules necessary  
20 to implement this section. (Gov. Code, Sec. 531.021135.)

21           Sec. 532.0103. BIENNIAL FINANCIAL REPORT.     (a)     The  
22 commission shall prepare a biennial Medicaid financial report  
23 covering each state agency that operates a part of Medicaid and each  
24 component of Medicaid those agencies operate.

25           (b) The report must include:

26                 (1) for each state agency that operates a part of  
27 Medicaid:



1 (A) a description of each of the Medicaid  
2 components the agency operates; and

3 (B) an accounting of all funds related to  
4 Medicaid the agency received and disbursed during the period the  
5 report covers, including:

6 (i) the amount of any federal Medicaid  
7 funds allocated to the agency for the support of each of the  
8 Medicaid components the agency operates;

9 (ii) the amount of any funds the  
10 legislature appropriated to the agency for each of those  
11 components; and

12 (iii) the amount of Medicaid payments and  
13 related expenditures made by or in connection with each of those  
14 components; and

15 (2) for each Medicaid component identified in the  
16 report:

17 (A) the amount and source of funds or other  
18 revenue received by or made available to the agency for the  
19 component;

20 (B) the amount spent on each type of service or  
21 benefit provided by or under the component;

22 (C) the amount spent on component operations,  
23 including eligibility determination, claims processing, and case  
24 management; and

25 (D) the amount spent on any other administrative  
26 costs.

27 (c) The report must cover the three-year period ending on

1 the last day of the previous fiscal year.

2 (d) The commission may request from any appropriate state  
3 agency information necessary to complete the report. Each agency  
4 shall cooperate with the commission in providing information for  
5 the report.

6 (e) Not later than December 1 of each even-numbered year,  
7 the commission shall submit the report to the governor, the  
8 lieutenant governor, the speaker of the house of representatives,  
9 the presiding officer of each standing committee of the senate and  
10 house of representatives having jurisdiction over health and human  
11 services issues, and the state auditor. (Gov. Code, Sec.  
12 531.02111.)

13 SUBCHAPTER D. PROVIDERS

14 Sec. 532.0151. STREAMLINING PROVIDER ENROLLMENT AND  
15 CREDENTIALING PROCESSES. (a) The commission shall streamline  
16 Medicaid provider enrollment and credentialing processes.

17 (b) In streamlining the Medicaid provider enrollment  
18 process, the commission shall establish a centralized Internet  
19 portal through which providers may enroll in Medicaid.

20 (c) In streamlining the Medicaid provider credentialing  
21 process, the commission may:

22 (1) designate a centralized credentialing entity;  
23 (2) share information in the database established  
24 under Subchapter C, Chapter 32, Human Resources Code, with the  
25 centralized credentialing entity; and

26 (3) require all Medicaid managed care organizations to  
27 use the centralized credentialing entity as a hub for collecting

1 and sharing information.

2 (d) The commission may:

3 (1) use the Internet portal created under Subsection  
4 (b) to create a single, consolidated Medicaid provider enrollment  
5 and credentialing process; and

6 (2) if cost-effective, contract with a third party to  
7 develop the single, consolidated process. (Gov. Code, Sec.  
8 531.02118.)

9 Sec. 532.0152. USE OF NATIONAL PROVIDER IDENTIFIER NUMBER.

10 (a) In this section, "national provider identifier number" means  
11 the national provider identifier number required under Section  
12 1128J(e) of the Social Security Act (42 U.S.C. Section  
13 1320a-7k(e)).

14 (b) The commission shall transition from using a  
15 state-issued provider identifier number to using only a national  
16 provider identifier number in accordance with this section.

17 (c) The commission shall implement a Medicaid provider  
18 management and enrollment system and, following that  
19 implementation, use only a national provider identifier number to  
20 enroll a provider in Medicaid.

21 (d) The commission shall implement a modernized claims  
22 processing system and, following that implementation, use only a  
23 national provider identifier number to process claims for and  
24 authorize Medicaid services. (Gov. Code, Sec. 531.021182.)

25 Sec. 532.0153. ENROLLMENT OF CERTAIN EYE HEALTH CARE  
26 PROVIDERS. (a) This section applies only to:

27 (1) an optometrist who is licensed by the Texas

1 Optometry Board;

2 (2) a therapeutic optometrist who is licensed by the  
3 Texas Optometry Board;

4 (3) an ophthalmologist who is licensed by the Texas  
5 Medical Board; and

6 (4) an institution of higher education that provides  
7 an accredited program for:

8 (A) training as a doctor of optometry or an  
9 optometrist residency; or

10 (B) training as an ophthalmologist or an  
11 ophthalmologist residency.

12 (b) The commission may not prevent a provider to whom this  
13 section applies from enrolling as a Medicaid provider if the  
14 provider:

15 (1) either:

16 (A) joins an established practice of a health  
17 care provider or provider group that has a contract with a Medicaid  
18 managed care organization to provide health care services to  
19 recipients under Chapter 540 or 540A; or

20 (B) is employed by or otherwise compensated for  
21 providing training at an institution of higher education described  
22 by Subsection (a)(4);

23 (2) applies to be an enrolled Medicaid provider;

24 (3) if applicable, complies with the requirements of  
25 the contract described by Subdivision (1)(A); and

26 (4) complies with all other applicable requirements  
27 related to being a Medicaid provider.

1 (c) The commission may not prevent an institution of higher  
2 education from enrolling as a Medicaid provider if the institution:

3 (1) has a contract with a managed care organization to  
4 provide health care services to recipients under Chapter 540 or  
5 540A;

6 (2) applies to be an enrolled Medicaid provider;

7 (3) complies with the requirements of the contract  
8 described by Subdivision (1); and

9 (4) complies with all other applicable requirements  
10 related to being a Medicaid provider. (Gov. Code, Sec. 531.021191.)

11 Sec. 532.0154. RURAL HEALTH CLINIC REIMBURSEMENT. The  
12 commission may not impose any condition on the reimbursement of a  
13 rural health clinic under Medicaid if the condition is more  
14 stringent than the conditions imposed by:

15 (1) the Rural Health Clinic Services Act of 1977 (Pub.  
16 L. No. 95-210); or

17 (2) the laws of this state regulating the practice of  
18 medicine, pharmacy, or professional nursing. (Gov. Code, Sec.  
19 531.02193.)

20 Sec. 532.0155. RURAL HOSPITAL REIMBURSEMENT. (a) In this  
21 section, "rural hospital" has the meaning assigned by commission  
22 rules for purposes of reimbursing hospitals for providing Medicaid  
23 inpatient or outpatient services.

24 (b) To the extent allowed by federal law and subject to  
25 limitations on appropriations, the executive commissioner by rule  
26 shall adopt a prospective reimbursement methodology for the payment  
27 of rural hospitals participating in Medicaid that ensures the rural

1 hospitals are reimbursed on an individual basis for providing  
2 inpatient and general outpatient services to recipients by using  
3 the hospitals' most recent cost information concerning the costs  
4 incurred for providing the services. The commission shall  
5 calculate the prospective cost-based reimbursement rates once  
6 every two years.

7 (c) In adopting rules under Subsection (b), the executive  
8 commissioner may:

9 (1) adopt a methodology that requires:

10 (A) a Medicaid managed care organization to  
11 reimburse rural hospitals for services delivered through the  
12 Medicaid managed care program using a minimum fee schedule or other  
13 method for which federal matching money is available; or

14 (B) both the commission and a Medicaid managed  
15 care organization to share in the total amount of reimbursement  
16 paid to rural hospitals; and

17 (2) require that the reimbursement amount paid to a  
18 rural hospital is subject to any applicable adjustments the  
19 commission makes for payments to or penalties imposed on the rural  
20 hospital that are based on a quality-based or performance-based  
21 requirement under the Medicaid managed care program.

22 (d) Not later than September 1 of each even-numbered year,  
23 the commission shall, for purposes of Subsection (b), determine the  
24 allowable costs incurred by a rural hospital participating in the  
25 Medicaid managed care program based on the rural hospital's cost  
26 reports submitted to the Centers for Medicare and Medicaid Services  
27 and other available information that the commission considers

1 relevant in determining the hospital's allowable costs.

2 (e) Notwithstanding Subsection (b) and subject to  
3 Subsection (f), the executive commissioner shall adopt and the  
4 commission shall implement, beginning with the state fiscal year  
5 ending August 31, 2022, a true cost-based reimbursement methodology  
6 for inpatient and general outpatient services provided to  
7 recipients at rural hospitals that provides:

8 (1) prospective payments during a state fiscal year to  
9 the hospitals using the reimbursement methodology adopted under  
10 Subsection (b); and

11 (2) to the extent allowed by federal law, in the  
12 subsequent state fiscal year a cost settlement to provide  
13 additional reimbursement as necessary to reimburse the hospitals  
14 for the true costs incurred in providing inpatient and general  
15 outpatient services to recipients during the previous state fiscal  
16 year.

17 (f) If federal law does not permit the use of a true  
18 cost-based reimbursement methodology described by Subsection (e),  
19 the commission shall continue to use the prospective cost-based  
20 reimbursement methodology the executive commissioner adopts under  
21 Subsection (b) for the payment of rural hospitals for providing  
22 inpatient and general outpatient services to recipients. (Gov.  
23 Code, Sec. 531.02194.)

24 Sec. 532.0156. REIMBURSEMENT SYSTEM FOR ELECTRONIC HEALTH  
25 INFORMATION REVIEW AND TRANSMISSION. If feasible and  
26 cost-effective, the executive commissioner by rule may develop and  
27 the commission may implement a system to provide Medicaid

1 reimbursement to a health care provider, including a physician, for  
2 reviewing and transmitting electronic health information. (Gov.  
3 Code, Secs. 531.0162(g), (h) (part).)

4 SUBCHAPTER E. DATA AND TECHNOLOGY

5 Sec. 532.0201. DATA COLLECTION SYSTEM. (a) The commission  
6 and each health and human services agency that administers a part of  
7 Medicaid shall jointly develop a system to coordinate and integrate  
8 state Medicaid databases to:

9 (1) facilitate the comprehensive analysis of Medicaid  
10 data; and

11 (2) detect fraud a program provider or recipient  
12 perpetrates.

13 (b) To minimize cost and duplication of activities, the  
14 commission shall assist and coordinate:

15 (1) the efforts of the agencies that are participating  
16 in developing the system; and

17 (2) the efforts of those agencies with the efforts of  
18 other agencies involved in a statewide health care data collection  
19 system provided for by Section 108.006, Health and Safety Code,  
20 including avoiding duplication of expenditure of state funds for  
21 computer hardware, staff, or services.

22 (c) On the executive commissioner's request, a state agency  
23 that administers any part of Medicaid shall assist the commission  
24 in developing the system.

25 (d) The commission shall develop the system in a manner that  
26 will enable a complete analysis of the use of prescription  
27 medications, including information relating to:



1           (1) recipients for whom more than three medications  
2 have been prescribed; and

3           (2) the medical effect denial of Medicaid coverage for  
4 more than three medications has had on recipients.

5           (e) The commission shall ensure that the system is used each  
6 month to match vital statistics unit death records with a list of  
7 individuals eligible for Medicaid, and that each individual who is  
8 deceased is promptly removed from the list of individuals eligible  
9 for Medicaid. (Gov. Code, Sec. 531.0214.)

10           Sec. 532.0202. INFORMATION COLLECTION AND ANALYSIS. (a)  
11 The commission shall:

12           (1) make every effort to improve data analysis and  
13 integrate available information associated with Medicaid;

14           (2) use the decision support system in the  
15 commission's center for analytics and decision support for the  
16 purpose described by Subdivision (1);

17           (3) modify or redesign the decision support system to  
18 allow for the data collected by Medicaid to be used more  
19 systematically and effectively for Medicaid evaluation and policy  
20 development; and

21           (4) develop or redesign the decision support system as  
22 necessary to ensure that the system:

23                   (A) incorporates currently collected Medicaid  
24 enrollment, utilization, and provider data;

25                   (B) allows data manipulation and quick analysis  
26 to address a large variety of questions concerning enrollment and  
27 utilization patterns and trends within Medicaid;

1 (C) is able to obtain consistent and accurate  
2 answers to questions;

3 (D) allows for analysis of multiple issues within  
4 Medicaid to determine whether any programmatic or policy issues  
5 overlap or are in conflict;

6 (E) includes predefined data reports on  
7 utilization of high-cost services that allow Medicaid management to  
8 analyze and determine the reasons for an increase or decrease in  
9 utilization and immediately proceed with policy changes, if  
10 appropriate;

11 (F) includes any encounter data with respect to  
12 recipients that a Medicaid managed care organization receives from  
13 a health care provider in the organization's provider network; and

14 (G) links Medicaid and non-Medicaid data sets,  
15 including data sets related to:

16 (i) Medicaid;

17 (ii) the financial assistance program under  
18 Chapter 31, Human Resources Code;

19 (iii) the special supplemental nutrition  
20 program for women, infants, and children authorized by 42 U.S.C.  
21 Section 1786;

22 (iv) vital statistics; and

23 (v) other public health programs.

24 (b) The commission shall ensure that all Medicaid data sets  
25 the decision support system creates or identifies are made  
26 available on the Internet to the extent not prohibited by federal or  
27 state laws regarding medical privacy or security. If privacy

1 concerns exist or arise with respect to making the data sets  
2 available on the Internet, the system and the commission shall make  
3 every effort to make the data available on the Internet either by:

4 (1) removing individually identifiable information;  
5 or

6 (2) aggregating the data in a manner to prevent the  
7 association of individual records with particular individuals.

8 (c) The commission shall regularly evaluate data submitted  
9 by Medicaid managed care organizations to determine whether:

10 (1) the data continues to serve a useful purpose; and

11 (2) additional data is needed to oversee contracts or  
12 evaluate the effectiveness of Medicaid.

13 (d) The commission shall collect Medicaid managed care data  
14 that effectively captures the quality of services recipients  
15 receive.

16 (e) The commission shall develop a dashboard for agency  
17 leadership that is designed to assist leadership with overseeing  
18 Medicaid and comparing the performance of Medicaid managed care  
19 organizations. The dashboard must identify a concise number of  
20 important Medicaid indicators, including key data, performance  
21 measures, trends, and problems. (Gov. Code, Sec. 531.02141.)

22 Sec. 532.0203. PUBLIC ACCESS TO CERTAIN DATA. (a) To the  
23 extent permitted by federal law, the commission, in collaboration  
24 with the appropriate advisory committees related to Medicaid, shall  
25 make available to the public on the commission's Internet website  
26 in an easy-to-read format data relating to the quality of health  
27 care recipients received and the health outcomes of those

1 recipients. Data the commission makes available to the public must  
2 be made available in a manner that does not identify or allow for  
3 the identification of individual recipients.

4 (b) In performing duties under this section, the commission  
5 may collaborate with an institution of higher education or another  
6 state agency with experience in analyzing and producing public use  
7 data. (Gov. Code, Sec. 531.02142.)

8 Sec. 532.0204. DATA REGARDING TREATMENT FOR PRENATAL  
9 ALCOHOL OR CONTROLLED SUBSTANCE EXPOSURE. (a) The commission  
10 shall collect hospital discharge data for recipients regarding  
11 treatment of a newborn child for prenatal exposure to alcohol or a  
12 controlled substance.

13 (b) The commission shall provide the collected data to the  
14 Department of Family and Protective Services. (Gov. Code, Sec.  
15 531.02143.)

16 Sec. 532.0205. MEDICAL TECHNOLOGY. The commission shall  
17 explore and evaluate new developments in medical technology and  
18 propose implementing the technology in Medicaid, if appropriate and  
19 cost-effective. Commission staff implementing this section must  
20 have skills and experience in research regarding health care  
21 technology. (Gov. Code, Sec. 531.0081.)

22 Sec. 532.0206. PILOT PROJECTS RELATING TO TECHNOLOGY  
23 APPLICATIONS. (a) Notwithstanding any other law, the commission  
24 may establish one or more pilot projects through which Medicaid  
25 reimbursement is made to demonstrate the applications of technology  
26 in providing Medicaid services.

27 (b) A pilot project under this section may relate to

1 providing rehabilitation services, services for the aging or  
2 individuals with disabilities, or long-term care services,  
3 including community care services and supports.

4 (c) Notwithstanding an eligibility requirement prescribed  
5 by any other law or rule, the commission may establish requirements  
6 for an individual to receive services provided through a pilot  
7 project under this section.

8 (d) An individual's receipt of services provided through a  
9 pilot project under this section does not entitle the individual to  
10 other services under a government-funded health program.

11 (e) The commission may set a maximum enrollment limit for a  
12 pilot project under this section. (Gov. Code, Sec. 531.062.)

13 SUBCHAPTER F. ELECTRONIC VISIT VERIFICATION SYSTEM

14 Sec. 532.0251. DEFINITION. In this subchapter, "electronic  
15 visit verification system" means the electronic visit verification  
16 system implemented under Section 532.0253. (New.)

17 Sec. 532.0252. IMPLEMENTATION OF CERTAIN PROVISIONS.  
18 Notwithstanding any other provision of this subchapter, the  
19 commission is required to implement a change in law made to former  
20 Section 531.024172 by Chapter 909 (S.B. 894), Acts of the 85th  
21 Legislature, Regular Session, 2017, only if the commission  
22 determines the implementation is appropriate based on the findings  
23 of the electronic visit verification system review conducted before  
24 April 1, 2018, under Section 531.024172(a) as that section existed  
25 before that date. (Gov. Code, Sec. 531.024172(a) (part).)

26 Sec. 532.0253. ELECTRONIC VISIT VERIFICATION SYSTEM  
27 IMPLEMENTATION. (a) Subject to Section 532.0258(a), the

1 commission shall, in accordance with federal law, implement an  
2 electronic visit verification system to electronically verify that  
3 personal care services, attendant care services, or other services  
4 the commission identifies that are provided under Medicaid to  
5 recipients, including personal care services or attendant care  
6 services provided under the Texas Health Care Transformation and  
7 Quality Improvement Program waiver issued under Section 1115 of the  
8 Social Security Act (42 U.S.C. Section 1315) or any other Medicaid  
9 waiver program, are provided to recipients in accordance with a  
10 prior authorization or plan of care.

11 (b) The verification must be made through a telephone,  
12 global positioning, or computer-based system. (Gov. Code, Sec.  
13 531.024172(b) (part).)

14 Sec. 532.0254. INFORMATION TO BE VERIFIED. The electronic  
15 visit verification system must allow for verification of only the  
16 following information relating to the delivery of Medicaid  
17 services:

- 18 (1) the type of service provided;
- 19 (2) the name of the recipient to whom the service was  
20 provided;
- 21 (3) the date and times the provider began and ended the  
22 service delivery visit;
- 23 (4) the location, including the address, at which the  
24 service was provided;
- 25 (5) the name of the individual who provided the  
26 service; and
- 27 (6) other information the commission determines is

1 necessary to ensure the accurate adjudication of Medicaid claims.  
2 (Gov. Code, Sec. 531.024172(b) (part).)

3 Sec. 532.0255. COMPLIANCE STANDARDS AND STANDARDIZED  
4 PROCESSES. (a) In implementing the electronic visit verification  
5 system:

6 (1) subject to Subsection (b), the executive  
7 commissioner shall adopt compliance standards for health care  
8 providers; and

9 (2) the commission shall ensure that:

10 (A) the information required to be reported by  
11 health care providers is standardized across Medicaid managed care  
12 organizations and commission programs;

13 (B) processes Medicaid managed care  
14 organizations require to retrospectively correct data are  
15 standardized and publicly accessible to health care providers;

16 (C) standardized processes are established for  
17 addressing the failure of a Medicaid managed care organization to  
18 provide a timely authorization for delivering services necessary to  
19 ensure continuity of care; and

20 (D) a health care provider is allowed to enter a  
21 variable schedule into the system.

22 (b) In establishing compliance standards for health care  
23 providers under Subsection (a), the executive commissioner shall  
24 consider:

25 (1) the administrative burdens placed on health care  
26 providers required to comply with the standards; and

27 (2) the benefits of using emerging technologies for

1 ensuring compliance, including Internet-based, mobile  
2 telephone-based, and global positioning-based technologies. (Gov.  
3 Code, Secs. 531.024172(d), (e).)

4 Sec. 532.0256. RECIPIENT COMPLIANCE. The commission shall  
5 inform each recipient who receives personal care services,  
6 attendant care services, or other services the commission  
7 identifies that the health care provider providing the services and  
8 the recipient are each required to comply with the electronic visit  
9 verification system. A Medicaid managed care organization shall  
10 also inform recipients described by this section who are enrolled  
11 in a managed care plan offered by the organization of those  
12 requirements. (Gov. Code, Sec. 531.024172(c).)

13 Sec. 532.0257. HEALTH CARE PROVIDER COMPLIANCE. A health  
14 care provider that provides to recipients personal care services,  
15 attendant care services, or other services the commission  
16 identifies shall:

17 (1) use the electronic visit verification system or a  
18 proprietary system the commission allows as provided by Section  
19 532.0258 to document the provision of those services;

20 (2) comply with all documentation requirements the  
21 commission establishes;

22 (3) comply with federal and state laws regarding  
23 confidentiality of recipients' information;

24 (4) ensure that the commission or the Medicaid managed  
25 care organization with which a claim for reimbursement for a  
26 service is filed may review electronic visit verification system  
27 documentation related to the claim or obtain a copy of that



1 documentation at no charge to the commission or the organization;  
2 and

3 (5) at any time, allow the commission or a Medicaid  
4 managed care organization with which a health care provider  
5 contracts to provide health care services to recipients enrolled in  
6 the organization's managed care plan to have direct, on-site access  
7 to the electronic visit verification system in use by the health  
8 care provider. (Gov. Code, Sec. 531.024172(f).)

9 Sec. 532.0258. HEALTH CARE PROVIDER: USE OF PROPRIETARY  
10 SYSTEM. (a) The commission may recognize a health care provider's  
11 proprietary electronic visit verification system, whether  
12 purchased or developed by the provider, as complying with this  
13 subchapter and allow the health care provider to use that system for  
14 a period the commission determines if the commission determines  
15 that the system:

16 (1) complies with all necessary data submission,  
17 exchange, and reporting requirements established under this  
18 subchapter; and

19 (2) meets all other standards and requirements  
20 established under this subchapter.

21 (b) If feasible, the executive commissioner shall ensure a  
22 health care provider is reimbursed for the use of the provider's  
23 proprietary electronic visit verification system the commission  
24 recognizes.

25 (c) For purposes of facilitating the use of proprietary  
26 electronic visit verification systems by health care providers and  
27 in consultation with industry stakeholders and the work group

1 established under Section 532.0259, the commission or the executive  
2 commissioner, as appropriate, shall:

3 (1) develop an open model system that mitigates the  
4 administrative burdens providers required to use electronic visit  
5 verification identify;

6 (2) allow providers to use emerging technologies,  
7 including Internet-based, mobile telephone-based, and global  
8 positioning-based technologies, in the providers' proprietary  
9 electronic visit verification systems; and

10 (3) adopt rules governing data submission and provider  
11 reimbursement. (Gov. Code, Secs. 531.024172(g), (g-1), (g-2).)

12 Sec. 532.0259. STAKEHOLDER INPUT. The commission shall  
13 create a stakeholder work group composed of representatives of  
14 affected health care providers, Medicaid managed care  
15 organizations, and recipients. The commission shall periodically  
16 solicit from the work group input regarding the ongoing operation  
17 of the electronic visit verification system. (Gov. Code, Sec.  
18 531.024172(h).)

19 Sec. 532.0260. RULES. The executive commissioner may adopt  
20 rules necessary to implement this subchapter. (Gov. Code, Sec.  
21 531.024172(i).)

22 SUBCHAPTER G. APPLICANTS AND RECIPIENTS

23 Sec. 532.0301. BILL OF RIGHTS AND BILL OF RESPONSIBILITIES.

24 (a) The executive commissioner by rule shall adopt a bill of rights  
25 and a bill of responsibilities for each recipient.

26 (b) The bill of rights must address a recipient's right to:

27 (1) respect, dignity, privacy, confidentiality, and

1 nondiscrimination;

2           (2) a reasonable opportunity to choose a health  
3 benefits plan and primary care provider and to change to another  
4 plan or provider in a reasonable manner;

5           (3) consent to or refuse treatment and actively  
6 participate in treatment decisions;

7           (4) ask questions and receive complete information  
8 relating to the recipient's medical condition and treatment  
9 options, including specialty care;

10           (5) access each available complaint process, receive a  
11 timely response to a complaint, and receive a fair hearing; and

12           (6) timely access to care that does not have any  
13 communication or physical access barriers.

14           (c) The bill of responsibilities must address a recipient's  
15 responsibility to:

16           (1) learn and understand each right the recipient has  
17 under Medicaid;

18           (2) abide by the health plan and Medicaid policies and  
19 procedures;

20           (3) share information relating to the recipient's  
21 health status with the primary care provider and become fully  
22 informed about service and treatment options; and

23           (4) actively participate in decisions relating to  
24 service and treatment options, make personal choices, and take  
25 action to maintain the recipient's health. (Gov. Code, Sec.  
26 531.0212.)

27           Sec. 532.0302. UNIFORM FAIR HEARING RULES. (a) The

1 executive commissioner shall adopt uniform fair hearing rules for  
2 Medicaid-funded services. The rules must provide:

3 (1) due process to a Medicaid applicant and to a  
4 recipient who seeks a Medicaid service, including a service that  
5 requires prior authorization; and

6 (2) the protections for applicants and recipients  
7 required by 42 C.F.R. Part 431, Subpart E, including requiring  
8 that:

9 (A) the written notice to an individual of the  
10 individual's right to a hearing must:

11 (i) contain an explanation of the  
12 circumstances under which Medicaid is continued if a hearing is  
13 requested; and

14 (ii) be delivered by mail, and postmarked  
15 at least 10 business days, before the date the individual's  
16 Medicaid eligibility or service is scheduled to be terminated,  
17 suspended, or reduced, except as provided by 42 C.F.R. Section  
18 431.213 or 431.214; and

19 (B) if a hearing is requested before the date a  
20 recipient's service, including a service that requires prior  
21 authorization, is scheduled to be terminated, suspended, or  
22 reduced, the agency may not take that proposed action before a  
23 decision is rendered after the hearing unless:

24 (i) it is determined at the hearing that the  
25 sole issue is one of federal or state law or policy; and

26 (ii) the agency promptly informs the  
27 recipient in writing that services are to be terminated, suspended,

1 or reduced pending the hearing decision.

2 (b) The commission shall develop a process to address a  
3 situation in which:

4 (1) an individual does not receive adequate notice as  
5 required by Subsection (a)(2)(A); or

6 (2) the notice required by Subsection (a)(2)(A) is  
7 delivered without a postmark. (Gov. Code, Secs. 531.024(a) (part),  
8 (b), (c).)

9 Sec. 532.0303. SUPPORT AND INFORMATION SERVICES FOR  
10 RECIPIENTS. (a) The commission shall provide support and  
11 information services to a recipient or applicant for Medicaid who  
12 experiences barriers to receiving health care services. The  
13 commission shall give emphasis to assisting an individual with an  
14 urgent or immediate medical or support need.

15 (b) The commission shall provide the support and  
16 information services through a network of entities that are:

17 (1) coordinated by the commission's office of the  
18 ombudsman or other commission division the executive commissioner  
19 designates; and

20 (2) composed of:

21 (A) the commission's office of the ombudsman or  
22 other commission division the executive commissioner designates to  
23 coordinate the network;

24 (B) the office of the state long-term care  
25 ombudsman required under Subchapter F, Chapter 101A, Human  
26 Resources Code;

27 (C) the commission division responsible for

1 oversight of Medicaid managed care contracts;

2 (D) area agencies on aging;

3 (E) aging and disability resource centers  
4 established under the aging and disability resource center  
5 initiative funded in part by the Administration on Aging and the  
6 Centers for Medicare and Medicaid Services; and

7 (F) any other entity the executive commissioner  
8 determines appropriate, including nonprofit organizations with  
9 which the commission contracts under Subsection (c).

10 (c) The commission may provide the support and information  
11 services by contracting with nonprofit organizations that are not  
12 involved in providing health care, health insurance, or health  
13 benefits.

14 (d) As a part of the support and information services, the  
15 commission shall:

16 (1) operate a statewide toll-free assistance  
17 telephone number that includes relay services for individuals with  
18 speech or hearing disabilities and assistance for individuals who  
19 speak Spanish;

20 (2) intervene promptly with the state Medicaid office,  
21 Medicaid managed care organizations and providers, and any other  
22 appropriate entity on behalf of an individual who has an urgent need  
23 for medical services;

24 (3) assist an individual who is experiencing barriers  
25 in the Medicaid application and enrollment process and refer the  
26 individual for further assistance if appropriate;

27 (4) educate individuals so that they:

1 (A) understand the concept of managed care;  
2 (B) understand their rights under Medicaid,  
3 including grievance and appeal procedures; and

4 (C) are able to advocate for themselves;  
5 (5) collect and maintain statistical information on a  
6 regional basis regarding calls the assistance lines receive and  
7 publish quarterly reports that:

8 (A) list the number of calls received by region;

9 (B) identify trends in delivery and access  
10 problems;

11 (C) identify recurring barriers in the Medicaid  
12 system; and

13 (D) indicate other identified problems with  
14 Medicaid managed care;

15 (6) assist the state Medicaid office and Medicaid  
16 managed care organizations and providers in identifying and  
17 correcting problems, including site visits to affected regions if  
18 necessary;

19 (7) meet the needs of all current and future managed  
20 care recipients, including children receiving dental benefits and  
21 other recipients receiving benefits, under:

22 (A) the STAR Medicaid managed care program;

23 (B) the STAR+PLUS Medicaid managed care program,  
24 including the Texas Dual Eligible Integrated Care Demonstration  
25 Project provided under that program;

26 (C) the STAR Kids managed care program  
27 established under Subchapter R, Chapter 540; and

1 (D) the STAR Health program;

2 (8) incorporate support services for children  
3 enrolled in the child health plan program established under Chapter  
4 62, Health and Safety Code; and

5 (9) ensure that staff providing support and  
6 information services receive sufficient training, including  
7 training in the Medicare program for the purpose of assisting  
8 recipients who are dually eligible for Medicare and Medicaid, and  
9 have sufficient authority to resolve barriers experienced by  
10 recipients to health care and long-term services and supports.

11 (e) The commission's office of the ombudsman or other  
12 commission division the executive commissioner designates to  
13 coordinate the network of entities responsible for providing the  
14 support and information services must be sufficiently independent  
15 from other aspects of Medicaid managed care to represent the best  
16 interests of recipients in problem resolution. (Gov. Code, Sec.  
17 531.0213.)

18 Sec. 532.0304. NURSING SERVICES ASSESSMENTS. (a) In this  
19 section, "acute nursing services" means home health skilled nursing  
20 services, home health aide services, and private duty nursing  
21 services.

22 (b) If cost-effective, the commission shall develop an  
23 objective assessment process for use in assessing a recipient's  
24 need for acute nursing services. If the commission develops the  
25 objective assessment process, the commission shall require that:

26 (1) the assessment be conducted:

27 (A) by a state employee or contractor who is a



1 registered nurse licensed to practice in this state, and who is not:

2 (i) the individual who will deliver any  
3 necessary services to the recipient; or

4 (ii) affiliated with the person who will  
5 deliver those services; and

6 (B) in a timely manner so as to protect the  
7 recipient's health and safety by avoiding unnecessary delays in  
8 service delivery; and

9 (2) the process include:

10 (A) an assessment of specified criteria and  
11 documentation of the assessment results on a standard form;

12 (B) an assessment of whether the recipient should  
13 be referred for additional assessments regarding the recipient's  
14 need for therapy services, as described by Section 532.0305,  
15 attendant care services, and durable medical equipment; and

16 (C) completion by the individual conducting the  
17 assessment of any documents related to obtaining prior  
18 authorization for necessary nursing services.

19 (c) If the commission develops the objective assessment  
20 process under Subsection (b), the commission shall:

21 (1) implement the process within the Medicaid  
22 fee-for-service model and the primary care case management Medicaid  
23 managed care model; and

24 (2) take necessary actions, including modifying  
25 contracts with Medicaid managed care organizations to the extent  
26 allowed by law, to implement the process within the STAR and  
27 STAR+PLUS Medicaid managed care programs.

1           (d) Unless the commission determines that the assessment is  
2 feasible and beneficial, an assessment under Subsection (b)(2)(B)  
3 of whether a recipient should be referred for additional therapy  
4 services assessments shall be waived if the recipient's need for  
5 therapy services has been established by a recommendation from a  
6 therapist providing care before the recipient is discharged from a  
7 licensed hospital or nursing facility. The assessment may not be  
8 waived if the recommendation is made by a therapist who:

9                   (1) will deliver any services to the recipient; or

10                   (2) is affiliated with a person who will deliver those  
11 services after the recipient is discharged from the licensed  
12 hospital or nursing facility.

13           (e) The executive commissioner shall adopt rules providing  
14 for a process by which a provider of acute nursing services who  
15 disagrees with the results of the assessment conducted under  
16 Subsection (b) may request and obtain a review of those results.  
17 (Gov. Code, Sec. 531.02417.)

18           Sec. 532.0305. THERAPY SERVICES ASSESSMENTS. (a) In this  
19 section, "therapy services" includes occupational, physical, and  
20 speech therapy services.

21           (b) After implementing the objective assessment process for  
22 acute nursing services in accordance with Section 532.0304, the  
23 commission shall consider whether implementing age- and  
24 diagnosis-appropriate objective assessment processes for use in  
25 assessing a recipient's need for therapy services would be feasible  
26 and beneficial.

27           (c) If the commission determines that implementing age- and

1 diagnosis-appropriate processes with respect to one or more types  
2 of therapy services is feasible and would be beneficial, the  
3 commission may implement the processes within:

- 4 (1) the Medicaid fee-for-service model;
- 5 (2) the primary care case management Medicaid managed  
6 care model; and
- 7 (3) the STAR and STAR+PLUS Medicaid managed care  
8 programs.

9 (d) An objective assessment process implemented under this  
10 section must include a process that allows a therapy services  
11 provider to request and obtain a review of the results of an  
12 assessment conducted as provided by this section. The review  
13 process must be comparable to the review process implemented under  
14 Section 532.0304(e). (Gov. Code, Sec. 531.024171.)

15 Sec. 532.0306. WELLNESS SCREENING PROGRAM. If  
16 cost-effective, the commission may implement a wellness screening  
17 program for recipients that is designed to evaluate a recipient's  
18 risk for having certain diseases and medical conditions to  
19 establish:

- 20 (1) a health baseline for each recipient that may be  
21 used to tailor the recipient's treatment plan; or
- 22 (2) the recipient's health goals. (Gov. Code, Sec.  
23 531.0981.)

24 Sec. 532.0307. FEDERALLY QUALIFIED HEALTH CENTER AND RURAL  
25 HEALTH CLINIC SERVICES. (a) In this section:

- 26 (1) "Federally qualified health center services" has  
27 the meaning assigned by 42 U.S.C. Section 1396d(1)(2)(A).

(2) "Rural health clinic services" has the meaning assigned by 42 U.S.C. Section 1396d(1)(1).

(b) Notwithstanding any provision of this chapter, Chapter 32, Human Resources Code, or any other law, the commission shall:

(1) promote recipient access to federally qualified health center services or rural health clinic services; and

(2) ensure that payment for federally qualified health center services or rural health clinic services is in accordance with 42 U.S.C. Section 1396a(bb). (Gov. Code, Sec. 531.02192(a) (part), (b).)

SUBCHAPTER H. PROGRAMS AND SERVICES FOR CERTAIN CATEGORIES OF  
 MEDICAID POPULATION

Sec. 532.0351. TAILORED BENEFIT PACKAGES FOR CERTAIN CATEGORIES OF MEDICAID POPULATION. (a) The executive commissioner may seek a waiver under Section 1115 of the Social Security Act (42 U.S.C. Section 1315) to develop and, subject to Subsection (c), implement tailored benefit packages designed to:

(1) provide Medicaid benefits that are customized to meet the health care needs of recipients within defined categories of the Medicaid population through a defined system of care;

(2) improve health outcomes and access to services for those recipients;

(3) achieve cost containment and efficiency; and

(4) reduce the administrative complexity of delivering Medicaid benefits.

(b) The commission:

(1) shall develop a tailored benefit package that is

1 customized to meet the health care needs of recipients who are  
2 children with special health care needs, subject to approval of the  
3 waiver described by Subsection (a); and

4 (2) may develop tailored benefit packages that are  
5 customized to meet the health care needs of other categories of  
6 recipients.

7 (c) If the commission develops tailored benefit packages  
8 under Subsection (b)(2), the commission shall submit to the  
9 standing committees of the senate and house of representatives  
10 having primary jurisdiction over Medicaid a report that specifies  
11 in detail the categories of recipients to which each of those  
12 packages will apply and the services available under each package.

13 (d) Except as otherwise provided by this section and subject  
14 to the terms of the waiver authorized by this section, the  
15 commission has broad discretion to develop the tailored benefit  
16 packages and determine the respective categories of recipients to  
17 which the packages apply in a manner that preserves recipients'  
18 access to necessary services and is consistent with federal  
19 requirements. In developing the tailored benefit packages, the  
20 commission shall consider similar benefit packages established in  
21 other states as a guide.

22 (e) Each tailored benefit package must include:

23 (1) a basic set of benefits that are provided under all  
24 tailored benefit packages;

25 (2) to the extent applicable to the category of  
26 recipients to which the package applies:

27 (A) a set of benefits customized to meet the

1 health care needs of recipients in that category; and

2 (B) services to integrate the management of a  
3 recipient's acute and long-term care needs, to the extent feasible;  
4 and

5 (3) if the package applies to recipients who are  
6 children, at least the services required by federal law under the  
7 early and periodic screening, diagnosis, and treatment program.

8 (f) A tailored benefit package may include any service  
9 available under the state Medicaid plan or under any federal  
10 Medicaid waiver, including any preventive health or wellness  
11 service.

12 (g) A tailored benefit package must increase this state's  
13 flexibility with respect to the state's use of Medicaid funding and  
14 may not reduce the benefits available under the Medicaid state plan  
15 to any recipient population.

16 (h) The executive commissioner by rule shall define each  
17 category of recipients to which a tailored benefit package applies  
18 and a mechanism for appropriately placing recipients in specific  
19 categories. Recipient categories must include children with  
20 special health care needs and may include:

21 (1) individuals with disabilities or special health  
22 care needs;

23 (2) elderly individuals;

24 (3) children without special health care needs; and

25 (4) working-age parents and caretaker relatives.

26 (Gov. Code, Sec. 531.097.)

27 Sec. 532.0352. WAIVER PROGRAM FOR CERTAIN INDIVIDUALS WITH

1 CHRONIC HEALTH CONDITIONS. (a) If feasible and cost-effective,  
2 the commission may apply for a waiver from the Centers for Medicare  
3 and Medicaid Services or another appropriate federal agency to more  
4 efficiently leverage the use of state and local funds to maximize  
5 the receipt of federal Medicaid matching funds by providing  
6 Medicaid benefits to individuals who:

7 (1) meet established income and other eligibility  
8 criteria; and

9 (2) are eligible to receive services through the  
10 county for chronic health conditions.

11 (b) In establishing the waiver program, the commission  
12 shall:

13 (1) ensure that this state is a prudent purchaser of  
14 the health care services that are needed for the individuals  
15 described by Subsection (a);

16 (2) solicit broad-based input from interested  
17 persons;

18 (3) ensure that the benefits an individual receives  
19 through the county are not reduced once the individual is enrolled  
20 in the waiver program; and

21 (4) employ the use of intergovernmental transfers and  
22 other procedures to maximize the receipt of federal Medicaid  
23 matching funds. (Gov. Code, Sec. 531.0226.)

24 Sec. 532.0353. BUY-IN PROGRAMS FOR CERTAIN INDIVIDUALS WITH  
25 DISABILITIES. (a) The executive commissioner shall develop and  
26 implement:

27 (1) a Medicaid buy-in program for individuals with

1 disabilities as authorized by the Ticket to Work and Work  
2 Incentives Improvement Act of 1999 (Pub. L. No. 106-170) or the  
3 Balanced Budget Act of 1997 (Pub. L. No. 105-33); and

4 (2) a Medicaid buy-in program for children with  
5 disabilities described by 42 U.S.C. Section 1396a(cc)(1) whose  
6 family incomes do not exceed 300 percent of the applicable federal  
7 poverty level, as authorized by the Deficit Reduction Act of 2005  
8 (Pub. L. No. 109-171).

9 (b) The executive commissioner shall adopt rules in  
10 accordance with federal law that provide for:

11 (1) eligibility requirements for each program  
12 described by Subsection (a); and

13 (2) requirements for program participants to pay  
14 premiums or cost-sharing payments, subject to Subsection (c).

15 (c) Rules the executive commissioner adopts under  
16 Subsection (b) with respect to the program for children with  
17 disabilities described by Subsection (a)(2) must require a  
18 participant to pay monthly premiums according to a sliding scale  
19 that is based on family income, subject to the requirements of 42  
20 U.S.C. Sections 1396o(i)(2) and (3). (Gov. Code, Sec. 531.02444.)

21 SUBCHAPTER I. UTILIZATION REVIEW, PRIOR AUTHORIZATION, AND

22 COVERAGE PROCESSES AND DETERMINATIONS

23 Sec. 532.0401. REVIEW OF PRIOR AUTHORIZATION AND  
24 UTILIZATION REVIEW PROCESSES. The commission shall:

25 (1) in accordance with an established schedule,  
26 periodically review the prior authorization and utilization review  
27 processes within the Medicaid fee-for-service delivery model to



1 determine whether those processes need modification to reduce  
2 authorizations of unnecessary services and inappropriate use of  
3 services;

4           (2) monitor the prior authorization and utilization  
5 review processes within the Medicaid fee-for-service delivery  
6 model for anomalies and, on identification of an anomaly in a  
7 process, review the process for modification earlier than  
8 scheduled; and

9           (3) monitor Medicaid managed care organizations to  
10 ensure that the organizations are using prior authorization and  
11 utilization review processes to reduce authorizations of  
12 unnecessary services and inappropriate use of services. (Gov. Code,  
13 Sec. 531.076.)

14           Sec. 532.0402. ACCESSIBILITY OF INFORMATION REGARDING  
15 PRIOR AUTHORIZATION REQUIREMENTS. (a) The executive commissioner  
16 by rule shall require each Medicaid managed care organization or  
17 other entity responsible for authorizing coverage for health care  
18 services under Medicaid to ensure that the organization or entity  
19 maintains on the organization's or entity's Internet website in an  
20 easily searchable and accessible format:

21           (1) the applicable timelines for prior authorization  
22 requirements, including:

23                   (A) the time within which the organization or  
24 entity must make a determination on a prior authorization request;

25                   (B) a description of the notice the organization  
26 or entity provides to a provider and recipient on whose behalf the  
27 request was submitted regarding the documentation required to

1 complete a determination on a prior authorization request; and

2 (C) the deadline by which the organization or  
3 entity is required to submit the notice described by Paragraph (B);  
4 and

5 (2) an accurate and current catalog of coverage  
6 criteria and prior authorization requirements, including:

7 (A) for a prior authorization requirement first  
8 imposed on or after September 1, 2019, the effective date of the  
9 requirement;

10 (B) a list or description of any supporting or  
11 other documentation necessary to obtain prior authorization for a  
12 specified service; and

13 (C) the date and results of each review of a prior  
14 authorization requirement conducted under Section 540.0304, if  
15 applicable.

16 (b) The executive commissioner by rule shall require each  
17 Medicaid managed care organization or other entity responsible for  
18 authorizing coverage for health care services under Medicaid to:

19 (1) adopt and maintain a process for a provider or  
20 recipient to contact the organization or entity to clarify prior  
21 authorization requirements or to assist the provider in submitting  
22 a prior authorization request; and

23 (2) ensure that the process described by Subdivision  
24 (1) is not arduous or overly burdensome to a provider or recipient.  
25 (Gov. Code, Sec. 531.024163.)

26 Sec. 532.0403. NOTICE REQUIREMENTS REGARDING COVERAGE OR  
27 PRIOR AUTHORIZATION DENIAL AND INCOMPLETE REQUESTS. (a) The

1 commission shall ensure that a notice the commission or a Medicaid  
2 managed care organization sends to a recipient or Medicaid provider  
3 regarding the denial, partial denial, reduction, or termination of  
4 coverage or denial of prior authorization for a service includes:

5 (1) information required by federal and state law and  
6 regulations;

7 (2) for the recipient:

8 (A) a clear and easy-to-understand explanation  
9 of the reason for the decision, including a clear explanation of the  
10 medical basis, applying the policy or accepted standard of medical  
11 practice to the recipient's particular medical circumstances;

12 (B) a copy of the information the commission or  
13 organization sent to the provider; and

14 (C) an educational component that includes:

15 (i) a description of the recipient's  
16 rights;

17 (ii) an explanation of the process related  
18 to appeals and Medicaid fair hearings; and

19 (iii) a description of the role of an  
20 external medical review; and

21 (3) for the provider, a thorough and detailed clinical  
22 explanation of the reason for the decision, including, as  
23 applicable, information required under Subsection (b).

24 (b) The commission or a Medicaid managed care organization  
25 that receives from a provider a coverage or prior authorization  
26 request that contains insufficient or inadequate documentation to  
27 approve the request shall issue a notice to the provider and the

1 recipient on whose behalf the request was submitted. The notice  
2 must:

3 (1) include a section specifically for the provider  
4 that contains:

5 (A) a clear and specific list and description of  
6 the documentation necessary for the commission or organization to  
7 make a final determination on the request;

8 (B) the applicable timeline, based on the  
9 requested service, for the provider to submit the documentation and  
10 a description of the reconsideration process described by Section  
11 540.0306, if applicable; and

12 (C) information on the manner through which a  
13 provider may contact a Medicaid managed care organization or other  
14 entity as required by Section 532.0402; and

15 (2) be sent:

16 (A) to the provider:

17 (i) using the provider's preferred method  
18 of communication, to the extent practicable using existing  
19 resources; and

20 (ii) as applicable, through an electronic  
21 notification on an Internet portal; and

22 (B) to the recipient using the recipient's  
23 preferred method of communication, to the extent practicable using  
24 existing resources. (Gov. Code, Sec. 531.024162.)

25 Sec. 532.0404. EXTERNAL MEDICAL REVIEW. (a) In this  
26 section, "external medical reviewer" means a third-party medical  
27 review organization that provides objective, unbiased medical

1 necessity determinations conducted by clinical staff with  
2 education and practice in the same or similar practice area as the  
3 procedure for which an independent determination of medical  
4 necessity is sought in accordance with state law and rules.

5 (b) The commission shall contract with an independent  
6 external medical reviewer to conduct external medical reviews and  
7 review:

8 (1) the resolution of a recipient appeal related to a  
9 reduction in or denial of services on the basis of medical necessity  
10 in the Medicaid managed care program; or

11 (2) the commission's denial of eligibility for a  
12 Medicaid program in which eligibility is based on a recipient's  
13 medical and functional needs.

14 (c) A Medicaid managed care organization may not have a  
15 financial relationship with or ownership interest in the external  
16 medical reviewer with which the commission contracts.

17 (d) The external medical reviewer with which the commission  
18 contracts must:

19 (1) be overseen by a medical director who is a  
20 physician licensed in this state; and

21 (2) employ or be able to consult with staff with  
22 experience in providing private duty nursing services and long-term  
23 services and supports.

24 (e) The commission shall establish:

25 (1) a common procedure for external medical reviews  
26 that:

27 (A) to the greatest extent possible, reduces:

1 (i) administrative burdens on providers;

2 and

3 (ii) the submission of duplicative  
4 information or documents; and

5 (B) bases a medical necessity determination on  
6 clinical criteria that is:

7 (i) publicly available;

8 (ii) current;

9 (iii) evidence-based; and

10 (iv) peer-reviewed; and

11 (2) a procedure and time frame for expedited reviews  
12 that allow the external medical reviewer to:

13 (A) identify an appeal that requires an expedited  
14 resolution; and

15 (B) resolve the review of the appeal within a  
16 specified period.

17 (f) The external medical reviewer shall conduct an external  
18 medical review within a period the commission specifies.

19 (g) A recipient or Medicaid applicant, or the recipient's or  
20 applicant's parent or legally authorized representative, must  
21 affirmatively request an external medical review. If requested:

22 (1) an external medical review described by Subsection  
23 (b)(1):

24 (A) occurs after the internal Medicaid managed  
25 care organization appeal and before the Medicaid fair hearing; and

26 (B) is granted when a recipient contests the  
27 internal appeal decision of the Medicaid managed care organization;

1 and

2 (2) an external medical review described by Subsection  
3 (b)(2) occurs after the eligibility denial and before the Medicaid  
4 fair hearing.

5 (h) The external medical reviewer's determination of  
6 medical necessity establishes the minimum level of services a  
7 recipient must receive, except that the level of services may not  
8 exceed the level identified as medically necessary by the ordering  
9 health care provider.

10 (i) The external medical reviewer shall require a Medicaid  
11 managed care organization, in an external medical review relating  
12 to a reduction in services, to submit a detailed reason for the  
13 reduction and supporting documents.

14 (j) To the extent money is appropriated for this purpose,  
15 the commission shall publish data regarding prior authorizations  
16 the external medical reviewer reviewed, including the rate of prior  
17 authorization denials the external medical reviewer overturned and  
18 additional information the commission and the external medical  
19 reviewer determine appropriate. (Gov. Code, Sec. 531.024164.)

20 SUBCHAPTER J. COST-SAVING INITIATIVES

21 Sec. 532.0451. HOSPITAL EMERGENCY ROOM USE REDUCTION  
22 INITIATIVES. (a) The commission shall develop and implement a  
23 comprehensive plan to reduce recipients' use of hospital emergency  
24 room services. The plan may include:

25 (1) a pilot program that is designed to assist a  
26 program participant in accessing an appropriate level of health  
27 care and that may include as components:

1 (A) providing a program participant access to  
2 bilingual health services providers; and

3 (B) giving a program participant information on  
4 how to access primary care physicians, advanced practice registered  
5 nurses, and local health clinics;

6 (2) a pilot program under which a health care provider  
7 other than a hospital is given a financial incentive for treating a  
8 recipient outside of normal business hours to divert the recipient  
9 from a hospital emergency room;

10 (3) payment of a nominal referral fee to a hospital  
11 emergency room that performs an initial medical evaluation of a  
12 recipient and subsequently refers the recipient, if medically  
13 stable, to an appropriate level of health care, such as care  
14 provided by a primary care physician, advanced practice registered  
15 nurse, or local clinic;

16 (4) a program under which the commission or a Medicaid  
17 managed care organization contacts, by telephone or mail, a  
18 recipient who accesses a hospital emergency room three times during  
19 a six-month period and provides the recipient with information on  
20 ways the recipient may secure a medical home to avoid unnecessary  
21 treatment at a hospital emergency room;

22 (5) a health care literacy program under which the  
23 commission develops partnerships with other state agencies and  
24 private entities to:

25 (A) assist the commission in developing  
26 materials that:

27 (i) contain basic health care information



1 for parents of young children who are recipients and who are  
2 participating in public or private child-care or prekindergarten  
3 programs, including federal Head Start programs; and

4 (ii) are written in a language  
5 understandable to those parents and specifically tailored to be  
6 applicable to the needs of those parents;

7 (B) distribute the materials developed under  
8 Paragraph (A) to those parents; and

9 (C) otherwise teach those parents about their  
10 children's health care needs and ways to address those needs; and

11 (6) other initiatives developed and implemented in  
12 other states that have shown success in reducing the incidence of  
13 unnecessary treatment in a hospital emergency room.

14 (b) The commission shall coordinate with hospitals and  
15 other providers that receive supplemental payments under the  
16 uncompensated care payment program operated under the Texas Health  
17 Care Transformation and Quality Improvement Program waiver issued  
18 under Section 1115 of the Social Security Act (42 U.S.C. Section  
19 1315) to identify and implement initiatives based on best practices  
20 and models that are designed to reduce recipients' use of hospital  
21 emergency room services as a primary means of receiving health care  
22 benefits, including initiatives designed to improve recipients'  
23 access to and use of primary care providers. (Gov. Code, Sec.  
24 531.085.)

25 Sec. 532.0452. PHYSICIAN INCENTIVE PROGRAM TO REDUCE  
26 HOSPITAL EMERGENCY ROOM USE FOR NON-EMERGENT CONDITIONS. (a) If  
27 cost-effective, the executive commissioner by rule shall establish

1 a physician incentive program designed to reduce recipients' use of  
2 hospital emergency room services for non-emergent conditions.

3 (b) In establishing the physician incentive program, the  
4 executive commissioner may include only the program components  
5 identified as cost-effective in the study conducted under former  
6 Section 531.086 before that section expired September 1, 2014.

7 (c) If the physician incentive program includes the payment  
8 of an enhanced reimbursement rate for routine after-hours  
9 appointments, the executive commissioner shall implement controls  
10 to ensure that the after-hours services billed are actually  
11 provided outside of normal business hours. (Gov. Code, Sec.  
12 531.0861.)

13 Sec. 532.0453. CONTINUED IMPLEMENTATION OF CERTAIN  
14 INTERVENTIONS AND BEST PRACTICES BY PROVIDERS; SEMIANNUAL REPORT.

15 (a) The commission shall encourage Medicaid providers to continue  
16 implementing effective interventions and best practices associated  
17 with improvements in the health outcomes of recipients that were  
18 developed and achieved under the Delivery System Reform Incentive  
19 Payment (DSRIP) program previously operated under the Texas Health  
20 Care Transformation and Quality Improvement Program waiver issued  
21 under Section 1115 of the Social Security Act (42 U.S.C. Section  
22 1315), through:

23 (1) existing provider incentive programs and the  
24 creation of new provider incentive programs;

25 (2) the terms included in contracts with Medicaid  
26 managed care organizations;

27 (3) implementation of alternative payment models; or

1           (4) adoption of other cost-effective measures.

2           (b) The commission shall semiannually prepare and submit to  
3 the legislature a report that contains a summary of the  
4 commission's efforts under this section and Section 532.0451(b).  
5 (Gov. Code, Sec. 531.0862.)

6           Sec. 532.0454. HEALTH SAVINGS ACCOUNT PILOT PROGRAM. (a)  
7 If the commission determines that it is cost-effective and  
8 feasible, the commission shall develop and implement a Medicaid  
9 health savings account pilot program that is consistent with  
10 federal law to:

11           (1) encourage adult recipients' health care cost  
12 awareness and sensitivity; and

13           (2) promote adult recipients' appropriate use of  
14 Medicaid services.

15           (b) If the commission implements the pilot program, the  
16 commission:

17           (1) may include only adult recipients as program  
18 participants; and

19           (2) shall ensure that:

20           (A) participation in the pilot program is  
21 voluntary; and

22           (B) a recipient who participates in the pilot  
23 program may, at the recipient's option and subject to Subsection  
24 (c), discontinue participating and resume receiving benefits and  
25 services under the traditional Medicaid delivery model.

26           (c) A recipient who chooses to discontinue participating in  
27 the pilot program and resume receiving benefits and services under

1 the traditional Medicaid delivery model before completion of the  
2 health savings account enrollment period forfeits any funds  
3 remaining in the recipient's health savings account. (Gov. Code,  
4 Sec. 531.0941.)

5 Sec. 532.0455. DURABLE MEDICAL EQUIPMENT REUSE PROGRAM.

6 (a) In this section:

7 (1) "Complex rehabilitation technology equipment":

8 (A) means equipment that is:

9 (i) classified as durable medical equipment  
10 under the Medicare program on January 1, 2013;

11 (ii) configured specifically for an  
12 individual to meet the individual's unique medical, physical, and  
13 functional needs and capabilities for basic and instrumental daily  
14 living activities; and

15 (iii) medically necessary to prevent the  
16 individual's hospitalization or institutionalization; and

17 (B) includes a complex rehabilitation power  
18 wheelchair, highly configurable manual wheelchair, adaptive  
19 seating and positioning system, standing frame, and gait trainer.

20 (2) "Durable medical equipment" means equipment,  
21 including repair and replacement parts for the equipment, but  
22 excluding complex rehabilitation technology equipment, that:

23 (A) can withstand repeated use;

24 (B) is primarily and customarily used to serve a  
25 medical purpose;

26 (C) generally is not useful to an individual in  
27 the absence of illness or injury; and

1 (D) is appropriate and safe for use in the home.

2 (b) If the commission determines that it is cost-effective,  
3 the executive commissioner by rule shall establish a program to  
4 facilitate the reuse of durable medical equipment provided to  
5 recipients.

6 (c) The program must include provisions for ensuring that:

7 (1) reused equipment meets applicable standards of  
8 functionality and sanitation; and

9 (2) a recipient's participation in the reuse program  
10 is voluntary.

11 (d) The program does not:

12 (1) waive any immunity from liability of the  
13 commission or a commission employee; or

14 (2) create a cause of action against the commission or  
15 a commission employee arising from the provision of reused durable  
16 medical equipment under the program. (Gov. Code, Secs.  
17 531.0843(a), (b), (c), (d).)

18 CHAPTER 540. MEDICAID MANAGED CARE PROGRAM

19 SUBCHAPTER A. GENERAL PROVISIONS

20 Sec. 540.0001. DEFINITIONS

21 SUBCHAPTER B. ADMINISTRATION OF MEDICAID MANAGED CARE PROGRAM

22 Sec. 540.0051. PURPOSE AND IMPLEMENTATION

23 Sec. 540.0052. RECIPIENT DIRECTORY

24 Sec. 540.0053. STATEWIDE EFFORT TO PROMOTE MEDICAID

25 ELIGIBILITY MAINTENANCE

26 Sec. 540.0054. PROVIDER AND RECIPIENT EDUCATION

27 PROGRAMS

- 1 Sec. 540.0055. MARKETING GUIDELINES
- 2 Sec. 540.0056. GUIDELINES FOR COMMUNICATIONS WITH  
3 RECIPIENTS
- 4 Sec. 540.0057. COORDINATION OF EXTERNAL OVERSIGHT  
5 ACTIVITIES
- 6 Sec. 540.0058. INFORMATION FOR FRAUD CONTROL
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8 PROGRAM
- 9 Sec. 540.0060. COMPLAINT SYSTEM GUIDELINES
- 10 SUBCHAPTER C. FISCAL PROVISIONS
- 11 Sec. 540.0101. FISCAL SOLVENCY STANDARDS
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- 13 Sec. 540.0103. TREATMENT OF STATE TAXES IN CALCULATING  
14 EXPERIENCE REBATE OR PROFIT SHARING
- 15 SUBCHAPTER D. STRATEGY FOR MANAGING AUDIT RESOURCES
- 16 Sec. 540.0151. DEFINITIONS
- 17 Sec. 540.0152. APPLICABILITY AND CONSTRUCTION OF  
18 SUBCHAPTER
- 19 Sec. 540.0153. OVERALL STRATEGY FOR MANAGING AUDIT  
20 RESOURCES
- 21 Sec. 540.0154. PERFORMANCE AUDIT SELECTION PROCESS AND  
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13 STAR+PLUS MEDICAID MANAGED CARE

14 PROGRAM

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16 AUTHORIZATIONS

17 CHAPTER 540. MEDICAID MANAGED CARE PROGRAM

18 SUBCHAPTER A. GENERAL PROVISIONS

19 Sec. 540.0001. DEFINITIONS. In this chapter:

20 (1) Notwithstanding Section 521.0001(2), "commission"  
21 means the Health and Human Services Commission or an agency  
22 operating part of the Medicaid managed care program, as  
23 appropriate.

24 (2) "Health care service region" or "region" means a  
25 Medicaid managed care service area the commission delineates.

26 (3) "Managed care organization" means a person that is  
27 authorized or otherwise permitted by law to arrange for or provide a

1 managed care plan.

2 (4) "Managed care plan" means a plan under which a  
3 person undertakes to provide, arrange for, pay for, or reimburse  
4 any part of the cost of any health care service. A part of the plan  
5 must consist of arranging for or providing health care services as  
6 distinguished from indemnification against the cost of those  
7 services on a prepaid basis through insurance or otherwise. The  
8 term includes a primary care case management provider network. The  
9 term does not include a plan that indemnifies a person for the cost  
10 of health care services through insurance.

11 (5) "Potentially preventable event" has the meaning  
12 assigned by Section 543A.0001.

13 (6) "Recipient" means a Medicaid recipient. (Gov.  
14 Code, Secs. 533.001(1), (4), (5), (6), (7), 533.00251(a)(4),  
15 533.00253(a)(3), 533.00256(a)(1) (part), 533.00511(a).)

16 SUBCHAPTER B. ADMINISTRATION OF MEDICAID MANAGED CARE PROGRAM

17 Sec. 540.0051. PURPOSE AND IMPLEMENTATION. The commission  
18 shall implement the Medicaid managed care program by contracting  
19 with managed care organizations in a manner that, to the extent  
20 possible:

21 (1) improves the health of Texans by:

22 (A) emphasizing prevention;

23 (B) promoting continuity of care; and

24 (C) providing a medical home for recipients;

25 (2) ensures each recipient receives high quality,  
26 comprehensive health care services in the recipient's local  
27 community;



1           (3) encourages training of and access to primary care  
2 physicians and providers;

3           (4) maximizes cooperation with existing public health  
4 entities, including local health departments;

5           (5) provides incentives to managed care organizations  
6 to improve the quality of health care services for recipients by  
7 providing value-added services; and

8           (6) reduces administrative and other nonfinancial  
9 barriers for recipients in obtaining health care services. (Gov.  
10 Code, Sec. 533.002.)

11           Sec. 540.0052. RECIPIENT DIRECTORY. The commission shall,  
12 in accordance with a single source of truth design:

13           (1) maintain an accurate electronic directory of  
14 contact information for each recipient enrolled in a Medicaid  
15 managed care plan offered by a managed care organization,  
16 including, to the extent feasible, each recipient's:

17                   (A) home, work, and mobile telephone numbers;

18                   (B) e-mail address; and

19                   (C) home and work addresses; and

20           (2) ensure that each Medicaid managed care  
21 organization and enrollment broker participating in the Medicaid  
22 managed care program update the electronic directory in real time.  
23 (Gov. Code, Sec. 533.00751.)

24           Sec. 540.0053. STATEWIDE EFFORT TO PROMOTE MEDICAID  
25 ELIGIBILITY MAINTENANCE. (a) The commission shall develop and  
26 implement a statewide effort to assist recipients who satisfy  
27 Medicaid eligibility requirements and who receive Medicaid

1 services through a Medicaid managed care organization with:

- 2 (1) maintaining eligibility; and
- 3 (2) avoiding lapses in Medicaid coverage.

4 (b) As part of the commission's effort under Subsection (a),  
5 the commission shall:

- 6 (1) require each Medicaid managed care organization to  
7 assist the organization's recipients with maintaining eligibility;
- 8 (2) if the commission determines it is cost-effective,  
9 develop specific strategies for assisting recipients who receive  
10 Supplemental Security Income (SSI) benefits under 42 U.S.C. Section  
11 1381 et seq. with maintaining eligibility; and
- 12 (3) ensure information relevant to a recipient's  
13 eligibility status is provided to the recipient's Medicaid managed  
14 care organization. (Gov. Code, Sec. 533.0077.)

15 Sec. 540.0054. PROVIDER AND RECIPIENT EDUCATION PROGRAMS.

16 (a) In adopting rules to implement a Medicaid managed care program,  
17 the executive commissioner shall establish guidelines for, and  
18 require Medicaid managed care organizations to provide, education  
19 programs for providers and recipients using a variety of techniques  
20 and media.

21 (b) A provider education program must include information  
22 on:

- 23 (1) Medicaid policies, procedures, eligibility  
24 standards, and benefits;
- 25 (2) recipients' specific problems and needs; and
- 26 (3) recipients' rights and responsibilities under the  
27 bill of rights and the bill of responsibilities prescribed by

1 Section 532.0301.

2 (c) A recipient education program must present information  
3 in a manner that is easy to understand. A program must include  
4 information on:

5 (1) a recipient's rights and responsibilities under  
6 the bill of rights and the bill of responsibilities prescribed by  
7 Section 532.0301;

8 (2) how to access health care services;

9 (3) how to access complaint procedures and the  
10 recipient's right to bypass the Medicaid managed care  
11 organization's internal complaint system and use the notice and  
12 appeal procedures otherwise required by Medicaid;

13 (4) Medicaid policies, procedures, eligibility  
14 standards, and benefits;

15 (5) the Medicaid managed care organization's policies  
16 and procedures; and

17 (6) the importance of prevention, early intervention,  
18 and appropriate use of services. (Gov. Code, Sec. 531.0211.)

19 Sec. 540.0055. MARKETING GUIDELINES. (a) The commission  
20 shall establish marketing guidelines for Medicaid managed care  
21 organizations, including guidelines that prohibit:

22 (1) door-to-door marketing to a recipient by a  
23 Medicaid managed care organization or the organization's agent;

24 (2) using marketing materials with inaccurate or  
25 misleading information;

26 (3) making a misrepresentation to a recipient or  
27 provider;

1           (4) offering a recipient a material or financial  
2 incentive to choose a Medicaid managed care plan, other than a  
3 nominal gift or free health screening the commission approves that  
4 the Medicaid managed care organization offers to all recipients  
5 regardless of whether the recipients enroll in the plan;

6           (5) using a marketing agent who is paid solely by  
7 commission; and

8           (6) face-to-face marketing at a public assistance  
9 office by a Medicaid managed care organization or the  
10 organization's agent.

11           (b) This section does not prohibit:

12           (1) distributing approved marketing materials at a  
13 public assistance office; or

14           (2) providing information directly to a recipient  
15 under marketing guidelines the commission establishes. (Gov. Code,  
16 Secs. 533.008(a), (b).)

17           Sec. 540.0056. GUIDELINES FOR COMMUNICATIONS WITH  
18 RECIPIENTS. The executive commissioner shall adopt and publish  
19 guidelines for Medicaid managed care organizations regarding how an  
20 organization may communicate by text message or e-mail with a  
21 recipient enrolled in the organization's Medicaid managed care plan  
22 using the contact information provided in the recipient's  
23 application for Medicaid benefits under Section 32.025(g)(2),  
24 Human Resources Code, including updated information provided to the  
25 organization in accordance with Section 32.025(h), Human Resources  
26 Code. (Gov. Code, Sec. 533.008(c).)

27           Sec. 540.0057. COORDINATION OF EXTERNAL OVERSIGHT

1 ACTIVITIES. (a) To the extent possible, the commission shall  
2 coordinate all external oversight activities to minimize  
3 duplicating oversight of Medicaid managed care plans and disrupting  
4 operations under those plans.

5 (b) The executive commissioner, after consulting with the  
6 commission's office of inspector general, shall by rule define the  
7 commission's and office's roles in, jurisdiction over, and  
8 frequency of audits of Medicaid managed care organizations that are  
9 conducted by the commission and the office.

10 (c) In accordance with Section 544.0109, the commission  
11 shall share with the commission's office of inspector general, at  
12 the office's request, the results of any informal audit or on-site  
13 visit that could inform the office's risk assessment when  
14 determining:

15 (1) whether to conduct an audit of a Medicaid managed  
16 care organization; or

17 (2) the scope of the audit. (Gov. Code, Sec. 533.015.)

18 Sec. 540.0058. INFORMATION FOR FRAUD CONTROL. (a) Each  
19 Medicaid managed care organization shall submit at no cost to the  
20 commission and, on request, the office of the attorney general:

21 (1) a description of any financial or other business  
22 relationship between the organization and any subcontractor  
23 providing health care services under the contract between the  
24 organization and the commission;

25 (2) a copy of each type of contract between the  
26 organization and a subcontractor relating to the delivery of or  
27 payment for health care services;

1           (3) a description of the fraud control program any  
2 subcontractor that delivers health care services uses; and

3           (4) a description and breakdown of all funds paid to or  
4 by the organization, including a health maintenance organization,  
5 primary care case management provider, pharmacy benefit manager,  
6 and exclusive provider organization, necessary for the commission  
7 to determine the actual cost of administering the Medicaid managed  
8 care plan.

9           (b) The information under this section must be:

10           (1) submitted in the form the commission or the office  
11 of the attorney general, as applicable, requires; and

12           (2) updated as the commission or the office of the  
13 attorney general, as applicable, requires.

14           (c) The commission's office of inspector general or the  
15 office of the attorney general, as applicable, shall review the  
16 information a Medicaid managed care organization submits under this  
17 section as appropriate in investigating fraud in the Medicaid  
18 managed care program.

19           (d) Information a Medicaid managed care organization  
20 submits to the commission or the office of the attorney general  
21 under Subsection (a)(1) is confidential and not subject to  
22 disclosure under Chapter 552. (Gov. Code, Sec. 533.012.)

23           Sec. 540.0059. MANAGED CARE CLINICAL IMPROVEMENT PROGRAM.

24           (a) In consultation with appropriate stakeholders with an interest  
25 in the provision of acute care services and long-term services and  
26 supports under the Medicaid managed care program, the commission  
27 shall:

1           (1) establish a clinical improvement program to  
2 identify goals designed to:

3                   (A) improve quality of care and care management;  
4 and

5                   (B) reduce potentially preventable events; and

6           (2) require Medicaid managed care organizations to  
7 develop and implement collaborative program improvement strategies  
8 to address the goals.

9           (b) Goals established under this section may be set by  
10 geographic region and program type. (Gov. Code, Secs. 533.00256(a)  
11 (part), (b).)

12           Sec. 540.0060. COMPLAINT SYSTEM GUIDELINES. (a) The Texas  
13 Department of Insurance, in conjunction with the commission, shall  
14 establish complaint system guidelines for Medicaid managed care  
15 organizations.

16           (b) The guidelines must require that information regarding  
17 a Medicaid managed care organization's complaint process be made  
18 available to a recipient in an appropriate communication format  
19 when the recipient enrolls in the Medicaid managed care program.  
20 (Gov. Code, Secs. 533.020(a) (part), (b).)

21                                   SUBCHAPTER C. FISCAL PROVISIONS

22           Sec. 540.0101. FISCAL SOLVENCY STANDARDS.     The Texas  
23 Department of Insurance, in conjunction with the commission, shall  
24 establish fiscal solvency standards for Medicaid managed care  
25 organizations. (Gov. Code, Sec. 533.020(a) (part).)

26           Sec. 540.0102. PROFIT SHARING.     (a)     The executive  
27 commissioner shall adopt rules regarding the sharing of profits

1 earned by a Medicaid managed care organization through a Medicaid  
2 managed care plan.

3 (b) Except as provided by Subsection (c), any amount this  
4 state receives under this section shall be deposited in the general  
5 revenue fund.

6 (c) If cost-effective, the commission may use amounts this  
7 state receives under this section to provide incentives to specific  
8 Medicaid managed care organizations to promote quality of care,  
9 encourage payment reform, reward local service delivery reform,  
10 increase efficiency, and reduce inappropriate or preventable  
11 service utilization. (Gov. Code, Sec. 533.014.)

12 Sec. 540.0103. TREATMENT OF STATE TAXES IN CALCULATING  
13 EXPERIENCE REBATE OR PROFIT SHARING. The commission shall ensure  
14 that any experience rebate or profit sharing for Medicaid managed  
15 care organizations is calculated by treating premium, maintenance,  
16 and other taxes under the Insurance Code and any other taxes payable  
17 to this state as allowable expenses to determine the amount of the  
18 experience rebate or profit sharing. (Gov. Code, Sec. 533.0132.)

19 SUBCHAPTER D. STRATEGY FOR MANAGING AUDIT RESOURCES

20 Sec. 540.0151. DEFINITIONS. In this subchapter:

21 (1) "Accounts receivable tracking system" means the  
22 system the commission uses to track experience rebates and other  
23 payments collected from managed care organizations.

24 (2) "Agreed-upon procedures engagement" means an  
25 evaluation of a managed care organization's financial statistical  
26 reports or other data conducted by an independent auditing firm the  
27 commission engages as agreed in the managed care organization's



1 contract with the commission.

2 (3) "Experience rebate" means the amount a managed  
3 care organization is required to pay this state according to the  
4 graduated rebate method described in the organization's contract  
5 with the commission.

6 (4) "External quality review organization" means an  
7 organization that performs an external quality review of a managed  
8 care organization in accordance with 42 C.F.R. Section 438.350.  
9 (Gov. Code, Sec. 533.051.)

10 Sec. 540.0152. APPLICABILITY AND CONSTRUCTION OF  
11 SUBCHAPTER. This subchapter does not apply to and may not be  
12 construed as affecting the conduct of audits by the commission's  
13 office of inspector general under the authority provided by  
14 Subchapter C, Chapter 544, including an audit of a managed care  
15 organization the office conducts after coordinating the office's  
16 audit and oversight activities with the commission as required by  
17 Section 544.0109(c). (Gov. Code, Sec. 533.052.)

18 Sec. 540.0153. OVERALL STRATEGY FOR MANAGING AUDIT  
19 RESOURCES. The commission shall develop and implement an overall  
20 strategy for planning, managing, and coordinating audit resources  
21 that the commission uses to verify the accuracy and reliability of  
22 program and financial information managed care organizations  
23 report. (Gov. Code, Sec. 533.053.)

24 Sec. 540.0154. PERFORMANCE AUDIT SELECTION PROCESS AND  
25 FOLLOW-UP. (a) To improve the commission's processes for  
26 performance audits of managed care organizations, the commission  
27 shall:

1           (1) document the process by which the commission  
2 selects organizations to audit;

3           (2) include previous audit coverage as a risk factor  
4 in selecting organizations to audit; and

5           (3) prioritize the highest risk organizations to  
6 audit.

7           (b) To verify that managed care organizations correct  
8 negative performance audit findings, the commission shall:

9           (1) establish a process to:

10                   (A) document how the commission follows up on  
11 those findings; and

12                   (B) verify that organizations implement  
13 performance audit recommendations; and

14           (2) establish and implement policies and procedures  
15 to:

16                   (A) determine under what circumstances the  
17 commission must issue a corrective action plan to an organization  
18 based on a performance audit; and

19                   (B) follow up on the organization's  
20 implementation of the plan. (Gov. Code, Sec. 533.054.)

21           Sec. 540.0155. AGREED-UPON PROCEDURES ENGAGEMENTS AND  
22 CORRECTIVE ACTION PLANS. To enhance the commission's use of  
23 agreed-upon procedures engagements to identify managed care  
24 organizations' performance and compliance issues, the commission  
25 shall:

26           (1) ensure that financial risks identified in  
27 agreed-upon procedures engagements are adequately and consistently

1 addressed; and

2 (2) establish policies and procedures to determine  
3 under what circumstances the commission must issue a corrective  
4 action plan based on an agreed-upon procedures engagement. (Gov.  
5 Code, Sec. 533.055.)

6 Sec. 540.0156. AUDITS OF PHARMACY BENEFIT MANAGERS. To  
7 obtain greater assurance about the effectiveness of pharmacy  
8 benefit managers' internal controls and compliance with state  
9 requirements, the commission shall:

10 (1) periodically audit each pharmacy benefit manager  
11 that contracts with a managed care organization; and

12 (2) develop, document, and implement a monitoring  
13 process to ensure that managed care organizations correct and  
14 resolve negative findings reported in performance audits or  
15 agreed-upon procedures engagements of pharmacy benefit managers.  
16 (Gov. Code, Sec. 533.056.)

17 Sec. 540.0157. COLLECTING COSTS FOR AUDIT-RELATED  
18 SERVICES. The commission shall develop, document, and implement  
19 billing processes in the commission's Medicaid and CHIP services  
20 department to ensure that managed care organizations reimburse the  
21 commission for audit-related services as required by contract.  
22 (Gov. Code, Sec. 533.057.)

23 Sec. 540.0158. COLLECTION ACTIVITIES RELATED TO PROFIT  
24 SHARING. To strengthen the commission's process for collecting  
25 shared profits from managed care organizations, the commission  
26 shall develop, document, and implement monitoring processes in the  
27 commission's Medicaid and CHIP services department to ensure that

1 the commission:

2 (1) identifies experience rebates deposited in the  
3 commission's suspense account and timely transfers those rebates to  
4 the appropriate accounts; and

5 (2) timely follows up on and resolves disputes over  
6 experience rebates managed care organizations claim. (Gov. Code,  
7 Sec. 533.058.)

8 Sec. 540.0159. USING INFORMATION FROM EXTERNAL QUALITY  
9 REVIEWS. (a) To enhance the commission's monitoring of managed  
10 care organizations, the commission shall use the information  
11 provided by the external quality review organization, including:

12 (1) detailed data from results of surveys of:

13 (A) recipients and, if applicable, child health  
14 plan program enrollees;

15 (B) caregivers of those recipients and  
16 enrollees; and

17 (C) Medicaid and, as applicable, child health  
18 plan program providers; and

19 (2) the validation results of matching paid claims  
20 data with medical records.

21 (b) The commission shall document how the commission uses  
22 the information described by Subsection (a) to monitor managed care  
23 organizations. (Gov. Code, Sec. 533.059.)

24 Sec. 540.0160. SECURITY OF AND PROCESSING CONTROLS OVER  
25 INFORMATION TECHNOLOGY SYSTEMS. The commission shall:

26 (1) strengthen user access controls for the  
27 commission's accounts receivable tracking system and network

1 folders that the commission uses to manage the collection of  
2 experience rebates;

3 (2) document daily reconciliations of deposits  
4 recorded in the accounts receivable tracking system to the  
5 transactions processed in:

6 (A) the commission's cost accounting system for  
7 all health and human services agencies; and

8 (B) the uniform statewide accounting system; and

9 (3) develop, document, and implement a process to  
10 ensure that the commission formally documents:

11 (A) all programming changes made to the accounts  
12 receivable tracking system; and

13 (B) the authorization and testing of the changes  
14 described by Paragraph (A). (Gov. Code, Sec. 533.060.)

15 SUBCHAPTER E. CONTRACT ADMINISTRATION

16 Sec. 540.0201. CONTRACT ADMINISTRATION IMPROVEMENT  
17 EFFORTS. The commission shall make every effort to improve the  
18 administration of contracts with managed care organizations. To  
19 improve contract administration, the commission shall:

20 (1) ensure that the commission has appropriate  
21 expertise and qualified staff to effectively manage contracts with  
22 managed care organizations under the Medicaid managed care program;

23 (2) evaluate options for Medicaid payment recovery  
24 from a managed care organization if an enrolled recipient:

25 (A) dies;

26 (B) is incarcerated;

27 (C) is enrolled in more than one state program;

1 or

2 (D) is covered by another liable third party  
3 insurer;

4 (3) maximize Medicaid payment recovery options by  
5 contracting with private vendors to assist in recovering capitation  
6 payments, payments from other liable third parties, and other  
7 payments made to a managed care organization with respect to an  
8 enrolled recipient who leaves the managed care program;

9 (4) decrease the administrative burdens of managed  
10 care for this state, managed care organizations, and providers in  
11 managed care networks to the extent that those changes are  
12 compatible with state law and existing Medicaid managed care  
13 contracts, including by:

14 (A) where possible, decreasing duplicate  
15 administrative reporting and process requirements for managed care  
16 organizations and providers, such as requirements for submitting:

- 17 (i) encounter data;  
18 (ii) quality reports;  
19 (iii) historically underutilized business  
20 reports; and  
21 (iv) claims payment summary reports;

22 (B) allowing a managed care organization to  
23 provide updated address information directly to the commission for  
24 correction in the state system;

25 (C) promoting consistency and uniformity among  
26 managed care organization policies, including policies relating  
27 to:

- 1 (i) the preauthorization process;
- 2 (ii) lengths of hospital stays;
- 3 (iii) filing deadlines;
- 4 (iv) levels of care; and
- 5 (v) case management services;

6 (D) reviewing the appropriateness of primary  
7 care case management requirements in the admission and clinical  
8 criteria process, such as requirements relating to:

- 9 (i) including a separate cover sheet for  
10 all communications;
- 11 (ii) submitting handwritten communications  
12 instead of electronic or typed review processes; and
- 13 (iii) admitting patients listed on separate  
14 notices; and

15 (E) providing a portal through which a provider  
16 in any managed care organization's provider network may submit  
17 acute care services and long-term services and supports claims; and

18 (5) reserve the right to amend a managed care  
19 organization's process for resolving provider appeals of denials  
20 based on medical necessity to include an independent review process  
21 the commission establishes for final determination of these  
22 disputes. (Gov. Code, Sec. 533.0071.)

23 Sec. 540.0202. PUBLIC NOTICE OF REQUEST FOR CONTRACT  
24 APPLICATIONS. Not later than the 30th day before the date the  
25 commission plans to issue a request for applications to enter into a  
26 contract with the commission to provide health care services to  
27 recipients in a region, the commission shall publish notice of and

1 make available for public review the request for applications and  
2 all related nonproprietary documents, including the proposed  
3 contract. (Gov. Code, Sec. 533.011.)

4       Sec. 540.0203. CERTIFICATION BY COMMISSION. (a) Before  
5 the commission may award a contract under this chapter to a managed  
6 care organization, the commission shall evaluate and certify that  
7 the organization is reasonably able to fulfill the contract terms,  
8 including all federal and state law requirements. Notwithstanding  
9 any other law, the commission may not award a contract under this  
10 chapter to an organization that does not receive the required  
11 certification.

12       (b) A managed care organization may appeal the commission's  
13 denial of certification. (Gov. Code, Sec. 533.0035.)

14       Sec. 540.0204. CONTRACT CONSIDERATIONS RELATING TO MANAGED  
15 CARE ORGANIZATIONS. In awarding contracts to managed care  
16 organizations, the commission shall:

17           (1) give preference to an organization that has  
18 significant participation in the organization's provider network  
19 from each health care provider in the region who has traditionally  
20 provided care to Medicaid and charity care patients;

21           (2) give extra consideration to an organization that  
22 agrees to assure continuity of care for at least three months beyond  
23 a recipient's Medicaid eligibility period;

24           (3) consider the need to use different managed care  
25 plans to meet the needs of different populations; and

26           (4) consider the ability of an organization to process  
27 Medicaid claims electronically. (Gov. Code, Sec. 533.003(a))



1 (part).)

2           Sec. 540.0205. CONTRACT CONSIDERATIONS RELATING TO  
3 PHARMACY BENEFIT MANAGERS. In considering approval of a  
4 subcontract between a managed care organization and a pharmacy  
5 benefit manager to provide Medicaid prescription drug benefits, the  
6 commission shall review and consider whether in the preceding three  
7 years the pharmacy benefit manager has been:

8           (1) convicted of:

9                   (A) an offense involving a material  
10 misrepresentation or an act of fraud; or

11                   (B) another violation of state or federal  
12 criminal law;

13           (2) adjudicated to have committed a breach of  
14 contract; or

15           (3) assessed a penalty or fine of \$500,000 or more in a  
16 state or federal administrative proceeding. (Gov. Code, Sec.  
17 533.003(b).)

18           Sec. 540.0206. MANDATORY CONTRACTS. (a) Subject to the  
19 certification required under Section 540.0203 and the  
20 considerations required under Section 540.0204, in providing  
21 health care services through Medicaid managed care to recipients in  
22 a health care service region, the commission shall contract with a  
23 managed care organization in that region that holds a certificate  
24 of authority issued under Chapter 843, Insurance Code, to provide  
25 health care in that region and that is:

26           (1) wholly owned and operated by a hospital district  
27 in that region;

1           (2) created by a nonprofit corporation that:

2           (A) has a contract, agreement, or other  
3 arrangement with a hospital district in that region or with a  
4 municipality in that region that owns a hospital licensed under  
5 Chapter 241, Health and Safety Code, and has an obligation to  
6 provide health care to indigent patients; and

7           (B) under the contract, agreement, or other  
8 arrangement, assumes the obligation to provide health care to  
9 indigent patients and leases, manages, or operates a hospital  
10 facility the hospital district or municipality owns; or

11           (3) created by a nonprofit corporation that has a  
12 contract, agreement, or other arrangement with a hospital district  
13 in that region under which the nonprofit corporation acts as an  
14 agent of the district and assumes the district's obligation to  
15 arrange for services under the Medicaid expansion for children as  
16 authorized by Chapter 444 (S.B. 10), Acts of the 74th Legislature,  
17 Regular Session, 1995.

18           (b) A managed care organization described by Subsection (a)  
19 is subject to all terms to which other managed care organizations  
20 are subject, including all contractual, regulatory, and statutory  
21 provisions relating to participation in the Medicaid managed care  
22 program.

23           (c) The commission shall make the awarding and renewal of a  
24 mandatory contract under this section to a managed care  
25 organization affiliated with a hospital district or municipality  
26 contingent on the district or municipality entering into a matching  
27 funds agreement to expand Medicaid for children as authorized by

1 Chapter 444 (S.B. 10), Acts of the 74th Legislature, Regular  
2 Session, 1995. The commission shall make compliance with the  
3 matching funds agreement a condition of the continuation of the  
4 contract with the managed care organization to provide health care  
5 services to recipients.

6 (d) Subsection (c) does not apply if:

7 (1) the commission does not expand Medicaid for  
8 children as authorized by Chapter 444, Acts of the 74th  
9 Legislature, Regular Session, 1995; or

10 (2) a waiver from a federal agency necessary for the  
11 expansion is not granted.

12 (e) In providing health care services through Medicaid  
13 managed care to recipients in a health care service region, with the  
14 exception of the Harris service area for the STAR Medicaid managed  
15 care program, as the commission defined as of September 1, 1999, the  
16 commission shall also contract with a managed care organization in  
17 that region that holds a certificate of authority as a health  
18 maintenance organization issued under Chapter 843, Insurance Code,  
19 and that:

20 (1) is certified under Section 162.001, Occupations  
21 Code;

22 (2) is created by The University of Texas Medical  
23 Branch at Galveston; and

24 (3) has obtained a certificate of authority as a  
25 health maintenance organization to serve one or more counties in  
26 that region from the Texas Department of Insurance before September  
27 2, 1999. (Gov. Code, Sec. 533.004.)

1           Sec. 540.0207. CONTRACTUAL OBLIGATIONS REVIEW.       The  
2 commission shall review each Medicaid managed care organization to  
3 determine whether the organization is prepared to meet the  
4 organization's contractual obligations.       (Gov. Code, Sec.  
5 533.007(a).)

6           Sec. 540.0208. CONTRACT IMPLEMENTATION PLAN.   (a) Each  
7 Medicaid managed care organization that contracts to provide health  
8 care services to recipients in a health care service region shall  
9 submit an implementation plan not later than the 90th day before the  
10 date the organization plans to begin providing those services in  
11 that region through managed care. The implementation plan must  
12 include:

13                   (1) specific staffing patterns by function for all  
14 operations, including enrollment, information systems, member  
15 services, quality improvement, claims management, case management,  
16 and provider and recipient training; and

17                   (2) specific time frames for demonstrating  
18 preparedness for implementation before the date the organization  
19 plans to begin providing those services in that region through  
20 managed care.

21           (b) The commission shall respond to an implementation plan  
22 not later than the 10th day after the date a Medicaid managed care  
23 organization submits the plan if the plan does not adequately meet  
24 preparedness guidelines.

25           (c) Each Medicaid managed care organization that contracts  
26 to provide health care services to recipients in a health care  
27 service region shall submit status reports on the implementation

1 plan:

2 (1) not later than the 60th day and the 30th day before  
3 the date the organization plans to begin providing those services  
4 in that region through managed care; and

5 (2) every 30th day after that date until the 180th day  
6 after that date. (Gov. Code, Secs. 533.007(b), (c), (d).)

7 Sec. 540.0209. COMPLIANCE AND READINESS REVIEW. (a) The  
8 commission shall conduct a compliance and readiness review of each  
9 Medicaid managed care organization:

10 (1) not later than the 15th day before the date the  
11 process of enrolling recipients in a managed care plan the  
12 organization issues is to begin in a region; and

13 (2) not later than the 15th day before the date the  
14 organization plans to begin providing health care services to  
15 recipients in that region through managed care.

16 (b) The compliance and readiness review must include an  
17 on-site inspection and tests of service authorization and claims  
18 payment systems, including:

19 (1) the Medicaid managed care organization's ability  
20 to process claims electronically;

21 (2) the Medicaid managed care organization's complaint  
22 processing systems; and

23 (3) any other process or system the contract between  
24 the Medicaid managed care organization and the commission requires.

25 (c) The commission may delay recipient enrollment in a  
26 managed care plan a Medicaid managed care organization issues if  
27 the compliance and readiness review reveals that the organization

1 is not prepared to meet the organization's contractual obligations.  
2 The commission shall notify the organization of a decision to delay  
3 enrollment in a plan the organization issues. (Gov. Code, Secs.  
4 533.007(e), (f).)

5 Sec. 540.0210. INTERNET POSTING OF SANCTIONS IMPOSED FOR  
6 CONTRACTUAL VIOLATIONS. (a) The commission shall prepare and  
7 maintain a record of each enforcement action the commission  
8 initiates that results in a sanction, including a penalty, being  
9 imposed against a managed care organization for failure to comply  
10 with the terms of a contract to provide health care services to  
11 recipients through a Medicaid managed care plan the organization  
12 issues.

13 (b) The record must include:

- 14 (1) the managed care organization's name and address;  
15 (2) a description of the contractual obligation the  
16 organization failed to meet;  
17 (3) the date of determination of noncompliance;  
18 (4) the date the sanction was imposed;  
19 (5) the maximum sanction that may be imposed under the  
20 contract for the violation; and  
21 (6) the actual sanction imposed against the  
22 organization.

23 (c) The commission shall:

24 (1) post and maintain on the commission's Internet  
25 website the records required by this section:

- 26 (A) in English and Spanish; and  
27 (B) in a format that is readily accessible to and

1 understandable by the public; and

2 (2) update the list of records on the website at least  
3 quarterly.

4 (d) The commission may not post information under this  
5 section that relates to a sanction while the sanction is the subject  
6 of an administrative appeal or judicial review.

7 (e) A record prepared under this section may not include  
8 information that is excepted from disclosure under Chapter 552.

9 (f) The executive commissioner shall adopt rules as  
10 necessary to implement this section. (Gov. Code, Sec. 533.0072.)

11 Sec. 540.0211. PERFORMANCE MEASURES AND INCENTIVES FOR  
12 VALUE-BASED CONTRACTS. (a) The commission shall establish  
13 outcome-based performance measures and incentives to include in  
14 each contract between the commission and a health maintenance  
15 organization to provide health care services to recipients that is  
16 procured and managed under a value-based purchasing model. The  
17 performance measures and incentives must:

18 (1) be designed to facilitate and increase recipient  
19 access to appropriate health care services; and

20 (2) to the extent possible, align with other state and  
21 regional quality care improvement initiatives.

22 (b) Subject to Subsection (c), the commission shall include  
23 the performance measures and incentives in each contract described  
24 by Subsection (a) in addition to all other contract provisions  
25 required by this chapter and Chapter 540A.

26 (c) The commission may use a graduated approach to including  
27 the performance measures and incentives in contracts described by

1 Subsection (a) to ensure incremental and continued improvements  
2 over time.

3 (d) Subject to Subsection (e), the commission shall assess  
4 the feasibility and cost-effectiveness of including provisions in a  
5 contract described by Subsection (a) that require the health  
6 maintenance organization to provide to the providers in the  
7 organization's provider network pay-for-performance opportunities  
8 that support quality improvements in recipient care.  
9 Pay-for-performance opportunities may include incentives for  
10 providers to:

- 11 (1) provide care after normal business hours;
- 12 (2) participate in the early and periodic screening,  
13 diagnosis, and treatment program; and
- 14 (3) participate in other activities that improve  
15 recipient access to care.

16 (e) The commission shall, to the extent possible, base an  
17 assessment of feasibility and cost-effectiveness under Subsection  
18 (d) on publicly available, scientifically valid, evidence-based  
19 criteria appropriate for assessing the Medicaid population.

20 (f) In assessing feasibility and cost-effectiveness under  
21 Subsection (d), the commission may consult with participating  
22 Medicaid providers, including providers with expertise in quality  
23 improvement and performance measurement.

24 (g) If the commission determines that the provisions  
25 described by Subsection (d) are feasible and may be cost-effective,  
26 the commission shall develop and implement a pilot program in at  
27 least one health care service region under which the commission



1 will include the provisions in contracts with health maintenance  
2 organizations offering Medicaid managed care plans in the region.

3 (h) The commission shall post the financial statistical  
4 report on the commission's Internet website in a comprehensive and  
5 understandable format. (Gov. Code, Sec. 533.0051.)

6 Sec. 540.0212. MONITORING COMPLIANCE WITH BEHAVIORAL  
7 HEALTH INTEGRATION. (a) In this section, "behavioral health  
8 services" has the meaning assigned by Section 540.0703.

9 (b) In monitoring contracts the commission enters into with  
10 Medicaid managed care organizations under this chapter, the  
11 commission shall:

12 (1) ensure the organizations fully integrate  
13 behavioral health services into a recipient's primary care  
14 coordination;

15 (2) use performance audits and other oversight tools  
16 to improve monitoring of the provision and coordination of  
17 behavioral health services; and

18 (3) establish performance measures that may be used to  
19 determine the effectiveness of the behavioral health services  
20 integration.

21 (c) In monitoring a Medicaid managed care organization's  
22 compliance with behavioral health services integration  
23 requirements under this section, the commission shall give  
24 particular attention to an organization that provides behavioral  
25 health services through a contract with a third party. (Gov. Code,  
26 Sec. 533.002551.)

1 SUBCHAPTER F. REQUIRED CONTRACT PROVISIONS

2 Sec. 540.0251. APPLICABILITY. This subchapter applies to a  
3 contract between a Medicaid managed care organization and the  
4 commission to provide health care services to recipients. (Gov.  
5 Code, Sec. 533.005(a) (part).)

6 Sec. 540.0252. ACCOUNTABILITY TO STATE. A contract to  
7 which this subchapter applies must contain procedures to ensure  
8 accountability to this state for providing health care services,  
9 including procedures for:

- 10 (1) financial reporting;  
11 (2) quality assurance;  
12 (3) utilization review; and  
13 (4) assurance of contract and subcontract compliance.  
14 (Gov. Code, Sec. 533.005(a)(1).)

15 Sec. 540.0253. CAPITATION RATES. A contract to which this  
16 subchapter applies must contain capitation rates that:

- 17 (1) include acuity and risk adjustment methodologies  
18 that consider the costs of providing acute care services and  
19 long-term services and supports, including private duty nursing  
20 services, provided under the Medicaid managed care plan; and  
21 (2) ensure the cost-effective provision of quality  
22 health care. (Gov. Code, Sec. 533.005(a)(2).)

23 Sec. 540.0254. COST INFORMATION. A contract to which this  
24 subchapter applies must require the contracting Medicaid managed  
25 care organization and any entity with which the organization  
26 contracts to perform services under a Medicaid managed care plan to  
27 disclose at no cost to the commission and, on request, the office of

1 the attorney general all agreements affecting the net cost of goods  
2 or services provided under the plan, including:

- 3 (1) discounts;
- 4 (2) incentives;
- 5 (3) rebates;
- 6 (4) fees;
- 7 (5) free goods; and
- 8 (6) bundling arrangements. (Gov. Code, Sec.  
9 533.005(a)(24).)

10 Sec. 540.0255. FRAUD CONTROL. A contract to which this  
11 subchapter applies must require the contracting Medicaid managed  
12 care organization to:

- 13 (1) provide the information required by Section  
14 540.0058; and
- 15 (2) otherwise comply and cooperate with the  
16 commission's office of inspector general and the office of the  
17 attorney general. (Gov. Code, Sec. 533.005(a)(10).)

18 Sec. 540.0256. RECIPIENT OUTREACH AND EDUCATION. A  
19 contract to which this subchapter applies must:

- 20 (1) require the contracting Medicaid managed care  
21 organization to provide:
  - 22 (A) information about the availability of and  
23 referral to educational, social, and other community services that  
24 could benefit a recipient; and
  - 25 (B) special programs and materials for  
26 recipients with limited English proficiency or low literacy skills;  
27 and

1           (2) contain procedures for recipient outreach and  
2 education. (Gov. Code, Secs. 533.005(a)(5), (6), (18).)

3           Sec. 540.0257. NOTICE OF MEDICAID CERTIFICATION DATE. A  
4 contract to which this subchapter applies must require the  
5 commission to inform the contracting Medicaid managed care  
6 organization, on the date of a recipient's enrollment in a Medicaid  
7 managed care plan the organization issues, of the recipient's  
8 Medicaid certification date. (Gov. Code, Sec. 533.005(a)(8).)

9           Sec. 540.0258. PRIMARY CARE PROVIDER ASSIGNMENT. A  
10 contract to which this subchapter applies must require the  
11 contracting Medicaid managed care organization to make initial and  
12 subsequent primary care provider assignments and changes. (Gov.  
13 Code, Sec. 533.005(a)(26).)

14           Sec. 540.0259. COMPLIANCE WITH PROVIDER NETWORK  
15 REQUIREMENTS. A contract to which this subchapter applies must  
16 require the contracting Medicaid managed care organization to  
17 comply with Sections 540.0651(a)(1) and (2) and (b) as a condition  
18 of contract retention and renewal. (Gov. Code, Sec. 533.005(a)(9).)

19           Sec. 540.0260. COMPLIANCE WITH PROVIDER ACCESS STANDARDS;  
20 REPORT. A contract to which this subchapter applies must require  
21 the contracting Medicaid managed care organization to:

22           (1) develop and submit to the commission, before the  
23 organization begins providing health care services to recipients, a  
24 comprehensive plan that describes how the organization's provider  
25 network complies with the provider access standards the commission  
26 establishes under Section 540.0652;

27           (2) as a condition of contract retention and renewal:

1 (A) continue to comply with the provider access  
2 standards; and

3 (B) make substantial efforts, as the commission  
4 determines, to mitigate or remedy any noncompliance with the  
5 provider access standards;

6 (3) pay liquidated damages for each failure, as the  
7 commission determines, to comply with the provider access standards  
8 in amounts that are reasonably related to the noncompliance; and

9 (4) regularly, as the commission determines, submit to  
10 the commission and make available to the public a report  
11 containing:

12 (A) data on the organization's provider network  
13 sufficiency with regard to providing the care and services  
14 described by Section 540.0652(a); and

15 (B) specific data with respect to access to  
16 primary care, specialty care, long-term services and supports,  
17 nursing services, and therapy services on the average length of  
18 time between:

19 (i) the date a provider requests prior  
20 authorization for the care or service and the date the organization  
21 approves or denies the request; and

22 (ii) the date the organization approves a  
23 request for prior authorization for the care or service and the date  
24 the care or service is initiated. (Gov. Code, Sec. 533.005(a)(20).)

25 Sec. 540.0261. PROVIDER NETWORK SUFFICIENCY. A contract to  
26 which this subchapter applies must require the contracting Medicaid  
27 managed care organization to demonstrate to the commission, before

1 the organization begins providing health care services to  
2 recipients, that, subject to the provider access standards the  
3 commission establishes under Section 540.0652:

4 (1) the organization's provider network has the  
5 capacity to serve the number of recipients expected to enroll in a  
6 Medicaid managed care plan the organization offers;

7 (2) the organization's provider network includes:

8 (A) a sufficient number of primary care  
9 providers;

10 (B) a sufficient variety of provider types;

11 (C) a sufficient number of long-term services and  
12 supports providers and specialty pediatric care providers of home  
13 and community-based services; and

14 (D) providers located throughout the region in  
15 which the organization will provide health care services; and

16 (3) health care services will be accessible to  
17 recipients through the organization's provider network to a  
18 comparable extent that health care services would be available to  
19 recipients under a fee-for-service model or primary care case  
20 management Medicaid managed care model. (Gov. Code, Sec.  
21 533.005(a)(21).)

22 Sec. 540.0262. QUALITY MONITORING PROGRAM FOR HEALTH CARE  
23 SERVICES. A contract to which this subchapter applies must require  
24 the contracting Medicaid managed care organization to develop a  
25 monitoring program for measuring the quality of the health care  
26 services provided by the organization's provider network that:

27 (1) incorporates the National Committee for Quality

1 Assurance's Healthcare Effectiveness Data and Information Set  
2 (HEDIS) measures or, as applicable, the national core indicators  
3 adult consumer survey and the national core indicators child family  
4 survey for individuals with an intellectual or developmental  
5 disability;

6 (2) focuses on measuring outcomes; and

7 (3) includes collecting and analyzing clinical data  
8 relating to prenatal care, preventive care, mental health care, and  
9 the treatment of acute and chronic health conditions and substance  
10 use disorder. (Gov. Code, Sec. 533.005(a)(22).)

11 Sec. 540.0263. OUT-OF-NETWORK PROVIDER USAGE AND  
12 REIMBURSEMENT. (a) A contract to which this subchapter applies  
13 must require that:

14 (1) the contracting Medicaid managed care  
15 organization's usages of out-of-network providers or groups of  
16 out-of-network providers may not exceed limits the commission  
17 determines for those usages relating to total inpatient admissions,  
18 total outpatient services, and emergency room admissions; and

19 (2) the organization reimburse an out-of-network  
20 provider for health care services at a rate that is equal to the  
21 allowable rate for those services as determined under Sections  
22 32.028 and 32.0281, Human Resources Code, if the commission finds  
23 that the organization violated Subdivision (1).

24 (b) In accordance with Subsection (a)(2), a Medicaid  
25 managed care organization must reimburse an out-of-network  
26 provider of poststabilization services for providing the services  
27 at the allowable rate for those services until the organization

1 arranges for the recipient's timely transfer, as the recipient's  
2 attending physician determines, to a provider in the organization's  
3 provider network. The organization may not refuse to reimburse an  
4 out-of-network provider for emergency or poststabilization  
5 services provided as a result of the organization's failure to  
6 arrange for and authorize a recipient's timely transfer. (Gov.  
7 Code, Secs. 533.005(a)(11), (12), (b).)

8       Sec. 540.0264. PROVIDER REIMBURSEMENT RATE REDUCTION. (a)  
9 A contract to which this subchapter applies must require that the  
10 contracting Medicaid managed care organization not implement a  
11 significant, nonnegotiated, across-the-board provider  
12 reimbursement rate reduction unless:

13           (1) subject to Subsection (b), the organization has  
14 the commission's prior approval to implement the reduction; or

15           (2) the rate reduction is based on changes to the  
16 Medicaid fee schedule or cost containment initiatives the  
17 commission implements.

18       (b) A provider reimbursement rate reduction a Medicaid  
19 managed care organization proposes is considered to have received  
20 the commission's prior approval unless the commission issues a  
21 written statement of disapproval not later than the 45th day after  
22 the date the commission receives notice of the proposed rate  
23 reduction from the organization. (Gov. Code, Secs. 533.005(a)(25),  
24 (a-3).)

25       Sec. 540.0265. PROMPT PAYMENT OF CLAIMS. (a) A contract to  
26 which this subchapter applies must require the contracting Medicaid  
27 managed care organization to pay a physician or provider for health



1 care services provided to a recipient under a Medicaid managed care  
2 plan on any claim for payment the organization receives with  
3 documentation reasonably necessary for the organization to process  
4 the claim:

5 (1) not later than:

6 (A) the 10th day after the date the organization  
7 receives the claim if the claim relates to services a nursing  
8 facility, intermediate care facility, or group home provided;

9 (B) the 30th day after the date the organization  
10 receives the claim if the claim relates to the provision of  
11 long-term services and supports not subject to Paragraph (A); and

12 (C) the 45th day after the date the organization  
13 receives the claim if the claim is not subject to Paragraph (A) or  
14 (B); or

15 (2) within a period, not to exceed 60 days, specified  
16 by a written agreement between the physician or provider and the  
17 organization.

18 (b) A contract to which this subchapter applies must require  
19 the contracting Medicaid managed care organization to demonstrate  
20 to the commission that the organization pays claims described by  
21 Subsection (a)(1)(B) on average not later than the 21st day after  
22 the date the organization receives the claim. (Gov. Code, Secs.  
23 533.005(a)(7), (7-a).)

24 Sec. 540.0266. REIMBURSEMENT FOR CERTAIN SERVICES PROVIDED  
25 OUTSIDE REGULAR BUSINESS HOURS. (a) A contract to which this  
26 subchapter applies must require the contracting Medicaid managed  
27 care organization to reimburse a federally qualified health center

1 or rural health clinic for health care services provided to a  
2 recipient outside of regular business hours, including on a weekend  
3 or holiday, at a rate that is equal to the allowable rate for those  
4 services as determined under Section 32.028, Human Resources Code,  
5 if the recipient does not have a referral from the recipient's  
6 primary care physician.

7 (b) The executive commissioner shall adopt rules regarding  
8 the days, times of days, and holidays that are considered to be  
9 outside of regular business hours for purposes of Subsection (a).  
10 (Gov. Code, Secs. 533.005(a)(14), (c).)

11 Sec. 540.0267. PROVIDER APPEALS PROCESS. (a) A contract to  
12 which this subchapter applies must require the contracting Medicaid  
13 managed care organization to develop, implement, and maintain a  
14 system for tracking and resolving provider appeals related to  
15 claims payment. The system must include a process that requires:

16 (1) a tracking mechanism to document the status and  
17 final disposition of each provider's claims payment appeal;

18 (2) contracting with physicians who are not network  
19 providers and who are of the same or related specialty as the  
20 appealing physician to resolve claims disputes that:

21 (A) relate to denial on the basis of medical  
22 necessity; and

23 (B) remain unresolved after a provider appeal;

24 (3) the determination of the physician resolving the  
25 dispute to be binding on the organization and provider; and

26 (4) the organization to allow a provider to initiate  
27 an appeal of a claim that has not been paid before the time

1 prescribed by Section 540.0265(a)(1)(B).

2 (b) A contract to which this subchapter applies must require  
3 the contracting Medicaid managed care organization to develop and  
4 establish a process for responding to provider appeals in the  
5 region in which the organization provides health care services.  
6 (Gov. Code, Secs. 533.005(a)(15), (19).)

7 Sec. 540.0268. ASSISTANCE RESOLVING RECIPIENT AND PROVIDER  
8 ISSUES. A contract to which this subchapter applies must require  
9 the contracting Medicaid managed care organization to provide ready  
10 access to a person who assists:

11 (1) a recipient in resolving issues relating to  
12 enrollment, plan administration, education and training, access to  
13 services, and grievance procedures; and

14 (2) a provider in resolving issues relating to  
15 payment, plan administration, education and training, and  
16 grievance procedures. (Gov. Code, Secs. 533.005(a)(3), (4).)

17 Sec. 540.0269. USE OF ADVANCED PRACTICE REGISTERED NURSES  
18 AND PHYSICIAN ASSISTANTS. (a) A contract to which this subchapter  
19 applies must require the contracting Medicaid managed care  
20 organization, notwithstanding any other law, including Sections  
21 843.312 and 1301.052, Insurance Code, to:

22 (1) use advanced practice registered nurses and  
23 physician assistants as primary care providers in addition to  
24 physicians to increase the availability of primary care providers  
25 in the organization's provider network; and

26 (2) treat advanced practice registered nurses and  
27 physician assistants in the same manner as primary care physicians

1 with regard to:

2 (A) selection and assignment as primary care  
3 providers;

4 (B) inclusion as primary care providers in the  
5 organization's provider network; and

6 (C) inclusion as primary care providers in any  
7 provider network directory the organization maintains.

8 (b) For purposes of this section, an advanced practice  
9 registered nurse may be included as a primary care provider in a  
10 Medicaid managed care organization's provider network regardless  
11 of whether the physician supervising the advanced practice  
12 registered nurse is in the provider network. This subsection may  
13 not be construed as authorizing a Medicaid managed care  
14 organization to supervise or control the practice of medicine as  
15 prohibited by Subtitle B, Title 3, Occupations Code. (Gov. Code,  
16 Secs. 533.005(a)(13), (d).)

17 Sec. 540.0270. MEDICAL DIRECTOR AVAILABILITY. A contract  
18 to which this subchapter applies must require that a medical  
19 director who is authorized to make medical necessity determinations  
20 be available to the region in which the contracting Medicaid  
21 managed care organization provides health care services. (Gov.  
22 Code, Sec. 533.005(a)(16).)

23 Sec. 540.0271. PERSONNEL REQUIRED IN CERTAIN SERVICE  
24 REGIONS. A contract to which this subchapter applies must require a  
25 contracting Medicaid managed care organization that provides a  
26 Medicaid managed care plan in the South Texas service region to  
27 ensure the following personnel are located in that region:

- 1 (1) a medical director;
- 2 (2) patient care coordinators; and
- 3 (3) provider and recipient support services
- 4 personnel. (Gov. Code, Sec. 533.005(a)(17).)

5 Sec. 540.0272. CERTAIN SERVICES PERMITTED IN LIEU OF OTHER  
6 MENTAL HEALTH OR SUBSTANCE USE DISORDER SERVICES; ANNUAL REPORT. A  
7 contract to which this subchapter applies must contain language  
8 permitting the contracting Medicaid managed care organization to  
9 offer medically appropriate, cost-effective, evidence-based  
10 services from a list approved by the state Medicaid managed care  
11 advisory committee and included in the contract in lieu of mental  
12 health or substance use disorder services specified in the state  
13 Medicaid plan. A recipient is not required to use a service from the  
14 list included in the contract in lieu of another mental health or  
15 substance use disorder service specified in the state Medicaid  
16 plan. The commission shall:

17 (1) prepare and submit to the legislature an annual  
18 report on the number of times during the preceding year a service  
19 from the list included in the contract is used; and

20 (2) consider the actual cost and use of any services  
21 from the list included in the contract that are offered by a  
22 Medicaid managed care organization when setting the capitation  
23 rates for that organization under the contract. (Gov. Code, Sec.  
24 533.005(h).)

25 Sec. 540.0273. OUTPATIENT PHARMACY BENEFIT PLAN. (a)  
26 Subject to Subsection (b), a contract to which this subchapter  
27 applies must require the contracting Medicaid managed care

1 organization to develop, implement, and maintain an outpatient  
2 pharmacy benefit plan for the organization's enrolled recipients  
3 that:

4 (1) except as provided by Section 540.0280(2),  
5 exclusively employs the vendor drug program formulary and preserves  
6 this state's ability to reduce Medicaid fraud, waste, and abuse;

7 (2) adheres to the applicable preferred drug list the  
8 commission adopts under Subchapter E, Chapter 549;

9 (3) except as provided by Section 540.0280(1),  
10 includes the prior authorization procedures and requirements  
11 prescribed by or implemented under Sections 549.0257(a) and (c) and  
12 549.0259 for the vendor drug program;

13 (4) does not require a clinical, nonpreferred, or  
14 other prior authorization for any antiretroviral drug, as defined  
15 by Section 549.0252, or a step therapy or other protocol, that could  
16 restrict or delay the dispensing of the drug except to minimize  
17 fraud, waste, or abuse; and

18 (5) does not require prior authorization for a  
19 nonpreferred antipsychotic drug prescribed to an adult recipient if  
20 the requirements of Section 549.0253(a) are met.

21 (b) The requirements imposed by Subsections (a)(1)-(3) do  
22 not apply, and may not be enforced, on and after August 31, 2023.  
23 (Gov. Code, Secs. 533.005(a)(23)(A), (B), (C), (C-1), (C-2),  
24 (a-1).)

25 Sec. 540.0274. PHARMACY BENEFIT PLAN: REBATES AND RECEIPT  
26 OF CONFIDENTIAL INFORMATION PROHIBITED. A Medicaid managed care  
27 organization, for purposes of the organization's outpatient

1 pharmacy benefit plan required by Section 540.0273 in a contract to  
2 which this subchapter applies, may not:

3 (1) negotiate or collect rebates associated with  
4 pharmacy products on the vendor drug program formulary; or

5 (2) receive drug rebate or pricing information that is  
6 confidential under Subchapter D, Chapter 549. (Gov. Code, Sec.  
7 533.005(a)(23)(D).)

8 Sec. 540.0275. PHARMACY BENEFIT PLAN: CERTAIN PHARMACY  
9 BENEFITS FOR SEX OFFENDERS PROHIBITED. A Medicaid managed care  
10 organization's pharmacy benefit plan required by Section 540.0273  
11 in a contract to which this subchapter applies must comply with the  
12 prohibition under Section 549.0004. (Gov. Code, Sec.  
13 533.005(a)(23)(E).)

14 Sec. 540.0276. PHARMACY BENEFIT PLAN: RECIPIENT SELECTION  
15 OF PHARMACEUTICAL SERVICES PROVIDER. A Medicaid managed care  
16 organization, under the organization's pharmacy benefit plan  
17 required by Section 540.0273 in a contract to which this subchapter  
18 applies, may not prohibit, limit, or interfere with a recipient's  
19 selection of a pharmacy or pharmacist of the recipient's choice to  
20 provide pharmaceutical services under the plan by imposing  
21 different copayments. (Gov. Code, Sec. 533.005(a)(23)(F).)

22 Sec. 540.0277. PHARMACY BENEFIT PLAN: PHARMACY BENEFIT  
23 PROVIDERS. (a) A Medicaid managed care organization's pharmacy  
24 benefit plan required by Section 540.0273 in a contract to which  
25 this subchapter applies must allow the organization or any  
26 subcontracted pharmacy benefit manager to contract with a  
27 pharmacist or pharmacy providers separately for specialty pharmacy

1 services, except that:

2 (1) the organization and pharmacy benefit manager are  
3 prohibited from allowing exclusive contracts with a specialty  
4 pharmacy owned wholly or partly by the pharmacy benefit manager  
5 responsible for administering the pharmacy benefit program; and

6 (2) the organization and pharmacy benefit manager must  
7 adopt policies and procedures for reclassifying prescription drugs  
8 from retail to specialty drugs that:

9 (A) are consistent with rules the executive  
10 commissioner adopts; and

11 (B) include notice to network pharmacy providers  
12 from the organization.

13 (b) A Medicaid managed care organization, under the  
14 organization's pharmacy benefit plan required by Section 540.0273  
15 in a contract to which this subchapter applies:

16 (1) may not prevent a pharmacy or pharmacist from  
17 participating as a provider if the pharmacy or pharmacist agrees to  
18 comply with the financial terms, as well as other reasonable  
19 administrative and professional terms, of the contract;

20 (2) may include mail-order pharmacies in the  
21 organization's networks, but may not require enrolled recipients to  
22 use those pharmacies; and

23 (3) may not charge an enrolled recipient who opts to  
24 use a mail-order pharmacy a fee, including a postage or handling  
25 fee. (Gov. Code, Secs. 533.005(a)(23)(G), (H), (I).)

26 Sec. 540.0278. PHARMACY BENEFIT PLAN: PROMPT PAYMENT OF  
27 PHARMACY BENEFIT CLAIMS. A Medicaid managed care organization or



1 pharmacy benefit manager, as applicable, under the organization's  
2 pharmacy benefit plan required by Section 540.0273 in a contract to  
3 which this subchapter applies, must pay claims in accordance with  
4 Section 843.339, Insurance Code. (Gov. Code, Sec.  
5 533.005(a)(23)(J).)

6 Sec. 540.0279. PHARMACY BENEFIT PLAN: MAXIMUM ALLOWABLE  
7 COST PRICE AND LIST FOR PHARMACY BENEFITS. (a) A Medicaid managed  
8 care organization or pharmacy benefit manager, as applicable, under  
9 the organization's pharmacy benefit plan required by Section  
10 540.0273 in a contract to which this subchapter applies, must:

11 (1) ensure that, to place a drug on a maximum allowable  
12 cost list:

13 (A) the drug is listed as "A" or "B" rated in the  
14 most recent version of the United States Food and Drug  
15 Administration's Approved Drug Products with Therapeutic  
16 Equivalence Evaluations, also known as the Orange Book, has an "NR"  
17 or "NA" rating or a similar rating by a nationally recognized  
18 reference; and

19 (B) the drug is generally available for purchase  
20 by pharmacies in this state from national or regional wholesalers  
21 and is not obsolete;

22 (2) review and update maximum allowable cost price  
23 information at least once every seven days to reflect any maximum  
24 allowable cost pricing modification;

25 (3) in formulating a drug's maximum allowable cost  
26 price, use only the price of the drug and drugs listed as  
27 therapeutically equivalent in the most recent version of the United

1 States Food and Drug Administration's Approved Drug Products with  
2 Therapeutic Equivalence Evaluations, also known as the Orange Book;

3 (4) establish a process for eliminating products from  
4 the maximum allowable cost list or modifying maximum allowable cost  
5 prices in a timely manner to remain consistent with pricing changes  
6 and product availability in the marketplace; and

7 (5) notify the commission not later than the 21st day  
8 after implementing a practice of using a maximum allowable cost  
9 list for drugs dispensed at retail but not by mail.

10 (b) A Medicaid managed care organization or pharmacy  
11 benefit manager, as applicable, under the organization's pharmacy  
12 benefit plan required by Section 540.0273 in a contract to which  
13 this subchapter applies, must:

14 (1) provide a procedure for a network pharmacy  
15 provider to challenge a drug's listed maximum allowable cost price;

16 (2) respond to a challenge not later than the 15th day  
17 after the date the provider makes the challenge;

18 (3) if the challenge is successful, adjust the drug  
19 price effective on the date the challenge is resolved and make the  
20 adjustment applicable to all similarly situated network pharmacy  
21 providers, as the Medicaid managed care organization or pharmacy  
22 benefit manager, as appropriate, determines;

23 (4) if the challenge is denied, provide the reason for  
24 the denial; and

25 (5) report to the commission every 90 days the total  
26 number of challenges that were made and denied in the preceding  
27 90-day period for each maximum allowable cost list drug for which a

1 challenge was denied during the period.

2 (c) A Medicaid managed care organization or pharmacy  
3 benefit manager, as applicable, under the organization's pharmacy  
4 benefit plan required by Section 540.0273 in a contract to which  
5 this subchapter applies, must provide:

6 (1) to a network pharmacy provider, at the time the  
7 organization or pharmacy benefit manager enters into or renews a  
8 contract with the provider, the sources used to determine the  
9 maximum allowable cost pricing for the maximum allowable cost list  
10 specific to that provider; and

11 (2) a process for each network pharmacy provider to  
12 readily access the maximum allowable cost list specific to that  
13 provider.

14 (d) Except as provided by Subsection (c)(2), a maximum  
15 allowable cost list specific to a provider that a Medicaid managed  
16 care organization or pharmacy benefit manager maintains is  
17 confidential. (Gov. Code, Secs. 533.005(a)(23)(K), (a-2).)

18 Sec. 540.0280. PHARMACY BENEFIT PLAN: PHARMACY BENEFITS FOR  
19 CHILD ENROLLED IN STAR KIDS MANAGED CARE PROGRAM. A Medicaid  
20 managed care organization or pharmacy benefit manager, as  
21 applicable, under the organization's pharmacy benefit plan  
22 required by Section 540.0273 in a contract to which this subchapter  
23 applies:

24 (1) may not require a prior authorization, other than  
25 a clinical prior authorization or a prior authorization the  
26 commission imposes to minimize the opportunity for fraud, waste, or  
27 abuse, for or impose any other barriers to a drug that is prescribed

1 to a child enrolled in the STAR Kids managed care program for a  
2 particular disease or treatment and that is on the vendor drug  
3 program formulary or require additional prior authorization for a  
4 drug included in the preferred drug list the commission adopts  
5 under Subchapter E, Chapter 549;

6 (2) must provide continued access to a drug prescribed  
7 to a child enrolled in the STAR Kids managed care program,  
8 regardless of whether the drug is on the vendor drug program  
9 formulary or, if applicable on or after August 31, 2023, the  
10 organization's formulary;

11 (3) may not use a protocol that requires a child  
12 enrolled in the STAR Kids managed care program to use a prescription  
13 drug or sequence of prescription drugs other than the drug the  
14 child's physician recommends for the child's treatment before the  
15 organization will cover the recommended drug; and

16 (4) must pay liquidated damages to the commission for  
17 each failure, as the commission determines, to comply with this  
18 section in an amount that is a reasonable forecast of the damages  
19 caused by the noncompliance. (Gov. Code, Sec. 533.005(a)(23)(L).)

20 SUBCHAPTER G. PRIOR AUTHORIZATION AND UTILIZATION REVIEW

21 PROCEDURES

22 Sec. 540.0301. INAPPLICABILITY OF CERTAIN OTHER LAW TO  
23 MEDICAID MANAGED CARE UTILIZATION REVIEWS. Section  
24 4201.304(a)(2), Insurance Code, does not apply to a Medicaid  
25 managed care organization or a utilization review agent who  
26 conducts utilization reviews for a Medicaid managed care  
27 organization. (Gov. Code, Sec. 533.00282(a).)

1           Sec. 540.0302. PRIOR AUTHORIZATION PROCEDURES FOR  
2 HOSPITALIZED RECIPIENT. (a) This section applies only to a prior  
3 authorization request submitted with respect to a recipient who is  
4 hospitalized at the time of the request.

5           (b) In addition to the requirements of Subchapter F, a  
6 contract between a Medicaid managed care organization and the  
7 commission to which that subchapter applies must require that,  
8 notwithstanding any other law, the organization review and issue a  
9 determination on a prior authorization request to which this  
10 section applies according to the following time frames:

11           (1) within one business day after the organization  
12 receives the request, except as provided by Subdivisions (2) and  
13 (3);

14           (2) within 72 hours after the organization receives  
15 the request if a provider of acute care inpatient services submits  
16 the request and the request is for services or equipment necessary  
17 to discharge the recipient from an inpatient facility; or

18           (3) within one hour after the organization receives  
19 the request if the request is related to poststabilization care or a  
20 life-threatening condition. (Gov. Code, Sec. 533.002821.)

21           Sec. 540.0303. PRIOR AUTHORIZATION PROCEDURES FOR  
22 NONHOSPITALIZED RECIPIENT. (a) This section applies only to a  
23 prior authorization request submitted with respect to a recipient  
24 who is not hospitalized at the time of the request.

25           (b) In addition to the requirements of Subchapter F, a  
26 contract between a Medicaid managed care organization and the  
27 commission to which that subchapter applies must require that the

1 organization review and issue a determination on a prior  
2 authorization request to which this section applies according to  
3 the following time frames:

4 (1) within three business days after the organization  
5 receives the request; or

6 (2) within the time frame and following the process  
7 the commission establishes if the organization receives a prior  
8 authorization request that does not include sufficient or adequate  
9 documentation.

10 (c) In consultation with the state Medicaid managed care  
11 advisory committee, the commission shall establish a process for  
12 use by a Medicaid managed care organization that receives a prior  
13 authorization request to which this section applies that does not  
14 include sufficient or adequate documentation. The process must  
15 provide a time frame within which a provider may submit the  
16 necessary documentation. The time frame must be longer than the  
17 time frame specified by Subsection (b)(1). (Gov. Code, Secs.  
18 533.00282(b) (part), (c).)

19 Sec. 540.0304. ANNUAL REVIEW OF PRIOR AUTHORIZATION  
20 REQUIREMENTS. (a) Each Medicaid managed care organization, in  
21 consultation with the organization's provider advisory group  
22 required by contract, shall develop and implement a process for  
23 conducting an annual review of the organization's prior  
24 authorization requirements. The annual review process does not  
25 apply to a prior authorization requirement prescribed by or  
26 implemented under Subchapter F, Chapter 549, for the vendor drug  
27 program.

1 (b) In conducting an annual review, a Medicaid managed care  
2 organization must:

3 (1) solicit, receive, and consider input from  
4 providers in the organization's provider network; and

5 (2) ensure that each prior authorization requirement  
6 is based on accurate, up-to-date, evidence-based, and  
7 peer-reviewed clinical criteria that, as appropriate, distinguish  
8 between categories of recipients for whom prior authorization  
9 requests are submitted, including age categories.

10 (c) A Medicaid managed care organization may not impose a  
11 prior authorization requirement, other than a prior authorization  
12 requirement prescribed by or implemented under Subchapter F,  
13 Chapter 549, for the vendor drug program, unless the organization  
14 reviewed the requirement during the most recent annual review.

15 (d) The commission shall periodically review each Medicaid  
16 managed care organization to ensure the organization's compliance  
17 with this section. (Gov. Code, Sec. 533.00283.)

18 Sec. 540.0305. PHYSICIAN CONSULTATION BEFORE ADVERSE PRIOR  
19 AUTHORIZATION DETERMINATION. In addition to the requirements of  
20 Subchapter F, a contract between a Medicaid managed care  
21 organization and the commission to which that subchapter applies  
22 must require that, before issuing an adverse determination on a  
23 prior authorization request, the organization provide the  
24 physician requesting the prior authorization with a reasonable  
25 opportunity to discuss the request with another physician who:

26 (1) practices in the same or a similar specialty, but  
27 not necessarily the same subspecialty; and

1           (2) has experience in treating the same category of  
2 population as the recipient on whose behalf the physician submitted  
3 the request. (Gov. Code, Sec. 533.00282(b) (part).)

4           Sec. 540.0306. RECONSIDERATION           FOLLOWING           ADVERSE  
5 DETERMINATIONS ON CERTAIN PRIOR AUTHORIZATION REQUESTS. (a) In  
6 consultation with the state Medicaid managed care advisory  
7 committee, the commission shall establish a uniform process and  
8 timeline for a Medicaid managed care organization to reconsider an  
9 adverse determination on a prior authorization request that  
10 resulted solely from the submission of insufficient or inadequate  
11 documentation. In addition to the requirements of Subchapter F, a  
12 contract between a Medicaid managed care organization and the  
13 commission to which that subchapter applies must include a  
14 requirement that the organization implement the process and  
15 timeline.

16           (b) The process and timeline must:

17           (1) allow a provider to submit any documentation  
18 identified as insufficient or inadequate in the notice provided  
19 under Section 532.0403;

20           (2) allow the provider requesting the prior  
21 authorization to discuss the request with another provider who:

22                   (A) practices in the same or a similar specialty,  
23 but not necessarily the same subspecialty; and

24                   (B) has experience in treating the same category  
25 of population as the recipient on whose behalf the provider  
26 submitted the request; and

27           (3) require the Medicaid managed care organization to



1 amend the determination on the prior authorization request as  
2 necessary, considering the additional documentation.

3 (c) An adverse determination on a prior authorization  
4 request is considered a denial of services in an evaluation of the  
5 Medicaid managed care organization only if the determination is not  
6 amended under Subsection (b)(3) to approve the request.

7 (d) The process and timeline for reconsidering an adverse  
8 determination on a prior authorization request under this section  
9 do not affect:

10 (1) any related timelines, including the timeline for  
11 an internal appeal, a Medicaid fair hearing, or a review conducted  
12 by an external medical reviewer; or

13 (2) any rights of a recipient to appeal a  
14 determination on a prior authorization request. (Gov. Code, Sec.  
15 533.00284.)

16 Sec. 540.0307. MAXIMUM PERIOD FOR PRIOR AUTHORIZATION  
17 DECISION; ACCESS TO CARE. The combined amount of time provided for  
18 the time frames prescribed by the utilization review and prior  
19 authorization procedures described by Sections 540.0301, 540.0303,  
20 and 540.0305 and the timeline for reconsidering an adverse  
21 determination on a prior authorization described by Section  
22 540.0306 may not exceed the time frame for a decision under  
23 federally prescribed time frames. It is the intent of the  
24 legislature that these provisions allow sufficient time to provide  
25 necessary documentation and avoid unnecessary denials without  
26 delaying access to care. (Gov. Code, Sec. 533.002841.)

1                   SUBCHAPTER H. PREMIUM PAYMENT RATES

2           Sec. 540.0351. PREMIUM PAYMENT RATE DETERMINATION. (a) In  
3 determining premium payment rates paid to a managed care  
4 organization under a managed care plan, the commission shall  
5 consider:

6                   (1) the regional variation in health care service  
7 costs;

8                   (2) the range and type of health care services that  
9 premium payment rates are to cover;

10                   (3) the number of managed care plans in a region;

11                   (4) the current and projected number of recipients in  
12 each region, including the current and projected number for each  
13 category of recipient;

14                   (5) the managed care plan's ability to meet operating  
15 costs under the proposed premium payment rates;

16                   (6) the requirements of the Balanced Budget Act of  
17 1997 (Pub. L. No. 105-33) and implementing regulations that require  
18 adequacy of premium payments to Medicaid managed care  
19 organizations;

20                   (7) the adequacy of the management fee paid for  
21 assisting enrollees of Supplemental Security Income (SSI) (42  
22 U.S.C. Section 1381 et seq.) who are voluntarily enrolled in the  
23 managed care plan;

24                   (8) the impact of reducing premium payment rates for  
25 the category of pregnant recipients; and

26                   (9) the managed care plan's ability under the proposed  
27 premium payment rates to pay inpatient and outpatient hospital

1 provider payment rates that are comparable to the inpatient and  
2 outpatient hospital provider payment rates the commission pays  
3 under a primary care case management model or a partially capitated  
4 model.

5 (b) The premium payment rates paid to a managed care  
6 organization that holds a certificate of authority issued under  
7 Chapter 843, Insurance Code, must be established by a competitive  
8 bid process but may not exceed the maximum premium payment rates the  
9 commission establishes under Section 540.0352(b).

10 (c) The commission shall pursue and, if appropriate,  
11 implement premium rate-setting strategies that encourage provider  
12 payment reform and more efficient service delivery and provider  
13 practices. In pursuing the strategies, the commission shall review  
14 and consider strategies employed or under consideration by other  
15 states. If necessary, the commission may request a waiver or other  
16 authorization from a federal agency to implement strategies the  
17 commission identifies under this subsection. (Gov. Code, Secs.  
18 533.013(a), (c), (e).)

19 Sec. 540.0352. MAXIMUM PREMIUM PAYMENT RATES FOR CERTAIN  
20 PROGRAMS. (a) This section applies only to a Medicaid managed care  
21 organization that holds a certificate of authority issued under  
22 Chapter 843, Insurance Code, and with respect to Medicaid managed  
23 care pilot programs, Medicaid behavioral health pilot programs, and  
24 Medicaid STAR+PLUS pilot programs implemented in a health care  
25 service region after June 1, 1999.

26 (b) In determining the maximum premium payment rates paid to  
27 a Medicaid managed care organization to which this section applies,

1 the commission shall consider and adjust for the regional variation  
2 in costs of services under the traditional fee-for-service  
3 component of Medicaid, utilization patterns, and other factors that  
4 influence the potential for cost savings. For a service area with a  
5 service area factor of .93 or less, or another appropriate service  
6 area factor, as the commission determines, the commission may not  
7 discount premium payment rates in an amount that is more than the  
8 amount necessary to meet federal budget neutrality requirements for  
9 projected fee-for-service costs unless:

10 (1) a historical review of managed care financial  
11 results among managed care organizations in the service area the  
12 organization serves demonstrates that additional savings are  
13 warranted; or

14 (2) a review of Medicaid fee-for-service delivery in  
15 the service area the organization serves has historically shown:

16 (A) significant recipient overutilization of  
17 certain services covered by the premium payment rates in comparison  
18 to utilization patterns throughout the rest of this state; or

19 (B) an above-market cost for services for which  
20 there is substantial evidence that Medicaid managed care delivery  
21 will reduce the cost of those services. (Gov. Code, Secs.  
22 533.013(b), (d).)

23 Sec. 540.0353. USE OF ENCOUNTER DATA IN DETERMINING PREMIUM  
24 PAYMENT RATES AND OTHER PAYMENT AMOUNTS. (a) In determining  
25 premium payment rates and other amounts paid to managed care  
26 organizations under a managed care plan, the commission may not  
27 base or derive the rates or amounts on or from encounter data, or

1 incorporate in the determination an analysis of encounter data,  
2 unless a certifier of encounter data certifies that:

3 (1) the encounter data for the most recent state  
4 fiscal year is complete, accurate, and reliable; and

5 (2) there is no statistically significant variability  
6 in the encounter data attributable to incompleteness, inaccuracy,  
7 or another deficiency as compared to equivalent data for similar  
8 populations and when evaluated against professionally accepted  
9 standards.

10 (b) In determining whether data is equivalent data for  
11 similar populations under Subsection (a)(2), a certifier of  
12 encounter data shall, at a minimum, consider:

13 (1) the regional variation in recipient utilization  
14 patterns and health care service costs;

15 (2) the range and type of health care services premium  
16 payment rates are to cover;

17 (3) the number of managed care plans in the region; and

18 (4) the current number of recipients in each region,  
19 including the number for each recipient category. (Gov. Code, Sec.  
20 533.0131.)

21 SUBCHAPTER I. ENCOUNTER DATA

22 Sec. 540.0401. PROVIDER REPORTING OF ENCOUNTER DATA. The  
23 commission shall collaborate with Medicaid managed care  
24 organizations and health care providers in the organizations'  
25 provider networks to develop incentives and mechanisms to encourage  
26 providers to report complete and accurate encounter data to the  
27 organizations in a timely manner. (Gov. Code, Sec. 533.016.)

1           Sec. 540.0402. CERTIFIER OF ENCOUNTER DATA QUALIFICATIONS.

2       (a) The state Medicaid director shall appoint a person as the  
3 certifier of encounter data.

4           (b) The certifier of encounter data must have:

5               (1) demonstrated expertise in estimating premium  
6 payment rates paid to a managed care organization under a managed  
7 care plan; and

8               (2) access to actuarial expertise, including  
9 expertise in estimating premium payment rates paid to a managed  
10 care organization under a managed care plan.

11          (c) A person may not be appointed as the certifier of  
12 encounter data if the person participated with the commission in  
13 developing premium payment rates for managed care organizations  
14 under managed care plans in this state during the three-year period  
15 before the date the certifier is appointed. (Gov. Code, Sec.  
16 533.017.)

17          Sec. 540.0403. ENCOUNTER DATA CERTIFICATION. (a) The  
18 certifier of encounter data shall certify the completeness,  
19 accuracy, and reliability of encounter data for each state fiscal  
20 year.

21          (b) The commission shall make available to the certifier of  
22 encounter data all records and data the certifier considers  
23 appropriate for evaluating whether to certify the encounter data.  
24 The commission shall provide to the certifier selected resources  
25 and assistance in obtaining, compiling, and interpreting the  
26 records and data. (Gov. Code, Sec. 533.018.)

1 SUBCHAPTER J. MANAGED CARE PLAN REQUIREMENTS

2 Sec. 540.0451. MEDICAID MANAGED CARE PLAN ACCREDITATION.

3 (a) A Medicaid managed care plan must be accredited by a nationally  
4 recognized accreditation organization. The commission may:

5 (1) require all Medicaid managed care plans to be  
6 accredited by the same organization; or

7 (2) allow for accreditation by different  
8 organizations.

9 (b) The commission may use the data, scoring, and other  
10 information provided to or received from an accreditation  
11 organization in the commission's contract oversight process. (Gov.  
12 Code, Sec. 533.0031.)

13 Sec. 540.0452. MEDICAL DIRECTOR QUALIFICATIONS. An  
14 individual who serves as a medical director for a managed care plan  
15 must be a physician licensed to practice medicine in this state  
16 under Subtitle B, Title 3, Occupations Code. (Gov. Code, Sec.  
17 533.0073.)

18 SUBCHAPTER K. MEDICAID MANAGED CARE PLAN ENROLLMENT AND  
19 DISENROLLMENT

20 Sec. 540.0501. RECIPIENT ENROLLMENT IN AND DISENROLLMENT  
21 FROM MEDICAID MANAGED CARE PLAN. The commission shall:

22 (1) encourage recipients to choose appropriate  
23 Medicaid managed care plans and primary health care providers by:

24 (A) providing initial information to recipients  
25 and providers in a region about the need for recipients to choose  
26 plans and providers not later than the 90th day before the date a  
27 Medicaid managed care organization plans to begin providing health

1 care services to recipients in that region through managed care;

2 (B) providing follow-up information before  
3 assignment of plans and providers and after assignment, if  
4 necessary, to recipients who delay in choosing plans and providers;  
5 and

6 (C) allowing plans and providers to provide  
7 information to recipients or engage in marketing activities under  
8 marketing guidelines the commission establishes under Section  
9 540.0055(a) after the commission approves the information or  
10 activities;

11 (2) in assigning plans and providers to recipients who  
12 fail to choose plans and providers, consider:

13 (A) the importance of maintaining existing  
14 provider-patient and physician-patient relationships, including  
15 relationships with specialists, public health clinics, and  
16 community health centers;

17 (B) to the extent possible, the need to assign  
18 family members to the same providers and plans; and

19 (C) geographic convenience of plans and  
20 providers for recipients;

21 (3) retain responsibility for enrolling recipients in  
22 and disenrolling recipients from plans, except that the commission  
23 may delegate the responsibility to an independent contractor who  
24 receives no form of payment from, and has no financial ties to, any  
25 managed care organization;

26 (4) develop and implement an expedited process for  
27 determining eligibility for and enrolling pregnant women and



1 newborn infants in plans; and

2           (5) ensure immediate access to prenatal services and  
3 newborn care for pregnant women and newborn infants enrolled in  
4 plans, including ensuring that a pregnant woman may obtain an  
5 appointment with an obstetrical care provider for an initial  
6 maternity evaluation not later than the 30th day after the date the  
7 woman applies for Medicaid. (Gov. Code, Sec. 533.0075.)

8           Sec. 540.0502. AUTOMATIC ENROLLMENT IN MEDICAID MANAGED  
9 CARE PLAN. (a) If the commission determines that it is feasible  
10 and notwithstanding any other law, the commission may implement an  
11 automatic enrollment process under which an applicant determined  
12 eligible for Medicaid is automatically enrolled in a Medicaid  
13 managed care plan the applicant chooses.

14           (b) The commission may elect to implement the automatic  
15 enrollment process for certain recipient populations. (Gov. Code,  
16 Sec. 533.0025(h).)

17           Sec. 540.0503. ENROLLMENT OF CERTAIN RECIPIENTS IN SAME  
18 MEDICAID MANAGED CARE PLAN. The commission shall ensure that all  
19 recipients who are children and who reside in the same household  
20 may, at the family's election, be enrolled in the same Medicaid  
21 managed care plan. (Gov. Code, Sec. 533.0027.)

22           Sec. 540.0504. QUALITY-BASED ENROLLMENT INCENTIVE PROGRAM  
23 FOR MEDICAID MANAGED CARE ORGANIZATIONS. The commission shall  
24 create an incentive program that automatically enrolls in a  
25 Medicaid managed care plan a greater percentage of recipients who  
26 did not actively choose a plan, based on:

27           (1) the quality of care provided through the Medicaid

1 managed care organization offering the plan;

2 (2) the organization's ability to efficiently and  
3 effectively provide services, considering the acuity of  
4 populations the organization primarily serves; and

5 (3) the organization's performance with respect to  
6 exceeding or failing to achieve appropriate outcome and process  
7 measures the commission develops, including measures based on  
8 potentially preventable events. (Gov. Code, Sec. 533.00511(b).)

9 Sec. 540.0505. LIMITATIONS ON RECIPIENT DISENROLLMENT FROM  
10 MEDICAID MANAGED CARE PLAN. (a) Except as provided by Subsections  
11 (b) and (c) and to the extent permitted by federal law, a recipient  
12 enrolled in a Medicaid managed care plan may not disenroll from that  
13 plan and enroll in another Medicaid managed care plan during the  
14 12-month period after the date the recipient initially enrolls in a  
15 plan.

16 (b) At any time before the 91st day after the date of a  
17 recipient's initial enrollment in a Medicaid managed care plan, the  
18 recipient may disenroll from that plan for any reason and enroll in  
19 another Medicaid managed care plan.

20 (c) The commission shall allow a recipient who is enrolled  
21 in a Medicaid managed care plan to disenroll from that plan and  
22 enroll in another Medicaid managed care plan:

23 (1) at any time for cause in accordance with federal  
24 law; and

25 (2) once for any reason after the periods described by  
26 Subsections (a) and (b). (Gov. Code, Sec. 533.0076.)

1 SUBCHAPTER L. CONTINUITY OF CARE AND COORDINATION OF BENEFITS

2 Sec. 540.0551. GUIDANCE REGARDING CONTINUATION OF SERVICES  
3 UNDER CERTAIN CIRCUMSTANCES. The commission shall provide guidance  
4 and additional education to Medicaid managed care organizations  
5 regarding federal law requirements to continue providing services  
6 during an internal appeal, a Medicaid fair hearing, or any other  
7 review. (Gov. Code, Sec. 533.005(g).)

8 Sec. 540.0552. COORDINATION OF BENEFITS; CONTINUITY OF  
9 SPECIALTY CARE FOR CERTAIN RECIPIENTS. (a) In this section,  
10 "Medicaid wrap-around benefit" means a Medicaid-covered service,  
11 including a pharmacy or medical benefit, that is provided to a  
12 recipient who has primary health benefit plan coverage in addition  
13 to Medicaid coverage when:

14 (1) the recipient has exceeded the primary health  
15 benefit plan coverage limit; or

16 (2) the service is not covered by the primary health  
17 benefit plan issuer.

18 (b) The commission, in coordination with Medicaid managed  
19 care organizations and in consultation with the STAR Kids Managed  
20 Care Advisory Committee, shall develop and adopt a clear policy for  
21 a Medicaid managed care organization to ensure the coordination and  
22 timely delivery of Medicaid wrap-around benefits for recipients who  
23 have primary health benefit plan coverage in addition to Medicaid  
24 coverage. In developing the policy, the commission shall consider  
25 requiring a Medicaid managed care organization to allow,  
26 notwithstanding Subchapter F, Chapter 549, Section 540.0273, and  
27 Section 540.0280 or any other law, a recipient using a prescription

1 drug for which the recipient's primary health benefit plan issuer  
2 previously provided coverage to continue receiving the  
3 prescription drug without requiring additional prior  
4 authorization.

5 (c) If the commission determines that a recipient's primary  
6 health benefit plan issuer should have been the primary payor of a  
7 claim, the Medicaid managed care organization that paid the claim  
8 shall:

9 (1) work with the commission on the recovery process;  
10 and

11 (2) make every attempt to reduce health care provider  
12 and recipient abrasion.

13 (d) The executive commissioner may seek a waiver from the  
14 federal government as needed to:

15 (1) address federal policies related to coordination  
16 of benefits and third-party liability; and

17 (2) maximize federal financial participation for  
18 recipients who have primary health benefit plan coverage in  
19 addition to Medicaid coverage.

20 (e) The commission may include in the Medicaid managed care  
21 eligibility files an indication of whether a recipient has primary  
22 health benefit plan coverage or is enrolled in a group health  
23 benefit plan for which the commission provides premium assistance  
24 under the health insurance premium payment program. For a recipient  
25 with that coverage or for whom that premium assistance is provided,  
26 the files may include the following up-to-date, accurate  
27 information related to primary health benefit plan coverage to the

1 extent the information is available to the commission:

2 (1) the primary health benefit plan issuer's name and  
3 address;

4 (2) the recipient's policy number;

5 (3) the primary health benefit plan coverage start and  
6 end dates; and

7 (4) the primary health benefit plan coverage benefits,  
8 limits, copayment, and coinsurance information.

9 (f) To the extent allowed by federal law, the commission  
10 shall maintain processes and policies to allow a health care  
11 provider who is primarily providing services to a recipient through  
12 primary health benefit plan coverage to receive Medicaid  
13 reimbursement for services ordered, referred, or prescribed,  
14 regardless of whether the provider is enrolled as a Medicaid  
15 provider. The commission shall allow a provider who is not enrolled  
16 as a Medicaid provider to order, refer, or prescribe services to a  
17 recipient based on the provider's national provider identifier  
18 number and may not require an additional state provider identifier  
19 number to receive reimbursement for the services. The commission  
20 may seek a waiver of Medicaid provider enrollment requirements for  
21 providers of recipients with primary health benefit plan coverage  
22 to implement this subsection.

23 (g) The commission shall develop a clear and easy process,  
24 to be implemented through a contract, that allows a recipient with  
25 complex medical needs who has established a relationship with a  
26 specialty provider to continue receiving care from that provider,  
27 regardless of whether the recipient has primary health benefit plan

1 coverage in addition to Medicaid coverage.

2 (h) If a recipient who has complex medical needs wants to  
3 continue to receive care from a specialty provider that is not in  
4 the provider network of the Medicaid managed care organization  
5 offering the Medicaid managed care plan in which the recipient is  
6 enrolled, the organization shall develop a simple, timely, and  
7 efficient process to, and shall make a good-faith effort to,  
8 negotiate a single-case agreement with the specialty provider.  
9 Until the organization and the specialty provider enter into the  
10 single-case agreement, the specialty provider shall be reimbursed  
11 in accordance with the applicable reimbursement methodology  
12 specified in commission rules, including 1 T.A.C. Section 353.4.

13 (i) A single-case agreement entered into under this section  
14 is not considered accessing an out-of-network provider for the  
15 purposes of Medicaid managed care organization network adequacy  
16 requirements. (Gov. Code, Sec. 533.038.)

17 SUBCHAPTER M. PROVIDER NETWORK ADEQUACY

18 Sec. 540.0601. MONITORING OF PROVIDER NETWORKS. The  
19 commission shall establish and implement a process for the direct  
20 monitoring of a Medicaid managed care organization's provider  
21 network and providers in the network. The process:

22 (1) must be used to ensure compliance with contractual  
23 obligations related to:

24 (A) the number of providers accepting new  
25 patients under the Medicaid managed care program; and

26 (B) the length of time a recipient must wait  
27 between scheduling an appointment with a provider and receiving

1 treatment from the provider;

2 (2) may use reasonable methods to ensure compliance  
3 with contractual obligations, including telephone calls made at  
4 random times without notice to assess the availability of providers  
5 and services to new and existing recipients; and

6 (3) may be implemented directly by the commission or  
7 through a contractor. (Gov. Code, Sec. 533.007(1).)

8 Sec. 540.0602. REPORT ON OUT-OF-NETWORK PROVIDER SERVICES.  
9 To ensure appropriate access to an adequate provider network, each  
10 Medicaid managed care organization providing health care services  
11 to recipients in a health care service region shall submit to the  
12 commission, in the format and manner the commission prescribes, a  
13 report detailing the number, type, and scope of services  
14 out-of-network providers provide to recipients enrolled in a  
15 Medicaid managed care plan the organization provides. (Gov. Code,  
16 Sec. 533.007(g) (part).)

17 Sec. 540.0603. REPORT ON COMMISSION INVESTIGATION OF  
18 PROVIDER COMPLAINT. Not later than the 60th day after the date a  
19 provider files a complaint with the commission regarding  
20 reimbursement for or overuse of out-of-network providers by a  
21 Medicaid managed care organization, the commission shall provide to  
22 the provider a report regarding the conclusions of the commission's  
23 investigation. The report must include:

24 (1) a description of any corrective action required of  
25 the organization that was the subject of the complaint; and

26 (2) if applicable, a conclusion regarding the amount  
27 of reimbursement owed to an out-of-network provider. (Gov. Code,

1 Sec. 533.007(i).)

2           Sec. 540.0604. ADDITIONAL REIMBURSEMENT FOLLOWING PROVIDER  
3 COMPLAINT. (a) If, after an investigation, the commission  
4 determines that a Medicaid managed care organization owes  
5 additional reimbursement to a provider, the organization shall, not  
6 later than the 90th day after the date the provider filed the  
7 complaint, pay the additional reimbursement or provide to the  
8 provider a reimbursement payment plan under which the organization  
9 must pay the entire amount of the additional reimbursement not  
10 later than the 120th day after the date the provider filed the  
11 complaint.

12           (b) The commission may require a Medicaid managed care  
13 organization to pay interest on any amount of the additional  
14 reimbursement that is not paid on or before the 90th day after the  
15 date the provider to whom the amount is owed filed the complaint.  
16 If the commission requires the organization to pay interest,  
17 interest accrues at a rate of 18 percent simple interest per year on  
18 the unpaid amount beginning on the 90th day after the date the  
19 provider to whom the amount is owed filed the complaint and accrues  
20 until the date the organization pays the entire reimbursement  
21 amount. (Gov. Code, Sec. 533.007(j).)

22           Sec. 540.0605. CORRECTIVE ACTION PLAN FOR INADEQUATE  
23 NETWORK AND PROVIDER REIMBURSEMENT. (a) The commission shall  
24 initiate a corrective action plan requiring a Medicaid managed care  
25 organization to maintain an adequate provider network, provide  
26 reimbursement to support that network, and educate recipients  
27 enrolled in Medicaid managed care plans provided by the



1 organization regarding the proper use of the plan's provider  
2 network, if:

3 (1) as the commission determines, the organization  
4 exceeds maximum limits the commission established for  
5 out-of-network access to health care services; or

6 (2) based on the commission's investigation of a  
7 provider complaint regarding reimbursement, the commission  
8 determines that the organization did not reimburse an  
9 out-of-network provider based on a reasonable reimbursement  
10 methodology.

11 (b) The corrective action plan required by Subsection (a)  
12 must include at least one of the following elements:

13 (1) a requirement that reimbursements the Medicaid  
14 managed care organization pays to out-of-network providers for a  
15 health care service provided to a recipient enrolled in a Medicaid  
16 managed care plan provided by the organization equal the allowable  
17 rate for the service, as determined under Sections 32.028 and  
18 32.0281, Human Resources Code, for all health care services  
19 provided during the period the organization:

20 (A) is not in compliance with the utilization  
21 benchmarks the commission determines; or

22 (B) is not reimbursing out-of-network providers  
23 based on a reasonable methodology, as the commission determines;

24 (2) an immediate freeze on the enrollment of  
25 additional recipients in a Medicaid managed care plan the  
26 organization provides that continues until the commission  
27 determines that the provider network under the plan can adequately

1 meet the needs of additional recipients; and

2 (3) other actions the commission determines are  
3 necessary to ensure that recipients enrolled in a Medicaid managed  
4 care plan the organization provides have access to appropriate  
5 health care services and that providers are properly reimbursed for  
6 providing medically necessary health care services to those  
7 recipients. (Gov. Code, Secs. 533.007(g) (part), (h).)

8 Sec. 540.0606. REMEDIES FOR NONCOMPLIANCE WITH CORRECTIVE  
9 ACTION PLAN. The commission shall pursue any appropriate remedy  
10 authorized in the contract between the Medicaid managed care  
11 organization and the commission if the organization fails to comply  
12 with a corrective action plan under Section 540.0605(a). (Gov.  
13 Code, Sec. 533.007(k).)

14 SUBCHAPTER N. PROVIDERS

15 Sec. 540.0651. INCLUSION OF CERTAIN PROVIDERS IN MEDICAID  
16 MANAGED CARE ORGANIZATION PROVIDER NETWORK. (a) The commission  
17 shall require that each managed care organization that contracts  
18 with the commission under any managed care model or arrangement to  
19 provide health care services to recipients in a region:

20 (1) seek participation in the organization's provider  
21 network from:

22 (A) each health care provider in the region who  
23 has traditionally provided care to recipients;

24 (B) each hospital in the region that has been  
25 designated as a disproportionate share hospital under Medicaid; and

26 (C) each specialized pediatric laboratory in the  
27 region, including a laboratory located in a children's hospital;

1           (2) include in the organization's provider network for  
2 at least three years:

3           (A) each health care provider in the region who:

4           (i) previously provided care to Medicaid  
5 and charity care recipients at a significant level as the  
6 commission prescribes;

7           (ii) agrees to accept the organization's  
8 prevailing provider contract rate; and

9           (iii) has the credentials the organization  
10 requires, provided that lack of board certification or  
11 accreditation by The Joint Commission may not be the sole ground for  
12 exclusion from the provider network;

13          (B) each accredited primary care residency  
14 program in the region; and

15          (C) each disproportionate share hospital the  
16 commission designates as a statewide significant traditional  
17 provider; and

18          (3) subject to Section 32.047, Human Resources Code,  
19 and notwithstanding any other law, include in the organization's  
20 provider network each optometrist, therapeutic optometrist, and  
21 ophthalmologist described by Section 532.0153(b)(1)(A) or (B) who,  
22 and an institution of higher education described by Section  
23 532.0153(a)(4) in the region that:

24          (A) agrees to comply with the organization's  
25 terms;

26          (B) agrees to accept the organization's  
27 prevailing provider contract rate;

1 (C) agrees to abide by the organization's  
2 required standards of care; and

3 (D) is an enrolled Medicaid provider.

4 (b) A contract between a Medicaid managed care organization  
5 and the commission for the organization to provide health care  
6 services to recipients in a health care service region that  
7 includes a rural area must require the organization to include in  
8 the organization's provider network rural hospitals, physicians,  
9 home and community support services agencies, and other rural  
10 health care providers who:

11 (1) are sole community providers;

12 (2) provide care to Medicaid and charity care  
13 recipients at a significant level as the commission prescribes;

14 (3) agree to accept the organization's prevailing  
15 provider contract rate; and

16 (4) have the credentials the organization requires,  
17 provided that lack of board certification or accreditation by The  
18 Joint Commission may not be the sole ground for exclusion from the  
19 provider network. (Gov. Code, Secs. 533.006, 533.0067.)

20 Sec. 540.0652. PROVIDER ACCESS STANDARDS; BIENNIAL REPORT.

21 (a) The commission shall establish minimum provider access  
22 standards for a Medicaid managed care organization's provider  
23 network. The provider access standards must ensure that a Medicaid  
24 managed care organization provides recipients sufficient access  
25 to:

26 (1) preventive care;

27 (2) primary care;

- 1 (3) specialty care;
- 2 (4) after-hours urgent care;
- 3 (5) chronic care;
- 4 (6) long-term services and supports;
- 5 (7) nursing services;
- 6 (8) therapy services, including services provided in a
- 7 clinical setting or in a home or community-based setting; and
- 8 (9) any other services the commission identifies.

9 (b) To the extent feasible, the provider access standards  
10 must:

11 (1) distinguish between access to providers in urban  
12 and rural settings;

13 (2) consider the number and geographic distribution of  
14 Medicaid-enrolled providers in a particular service delivery area;  
15 and

16 (3) subject to Section 548.0054(a) and consistent with  
17 Section 111.007, Occupations Code, consider and include the  
18 availability of telehealth services and telemedicine medical  
19 services in a Medicaid managed care organization's provider  
20 network.

21 (c) The commission shall biennially submit to the  
22 legislature and make available to the public a report that  
23 contains:

24 (1) information and statistics on:

25 (A) recipient access to providers through  
26 Medicaid managed care organizations' provider networks; and

27 (B) Medicaid managed care organization

1 compliance with contractual obligations related to provider access  
2 standards;

3 (2) a compilation and analysis of information Medicaid  
4 managed care organizations submit to the commission under Section  
5 540.0260(4);

6 (3) for both primary care providers and specialty  
7 providers, information on provider-to-recipient ratios in a  
8 Medicaid managed care organization's provider network and  
9 benchmark ratios to indicate whether deficiencies exist in a given  
10 network; and

11 (4) a description of, and analysis of the results  
12 from, the commission's monitoring process established under  
13 Section 540.0601. (Gov. Code, Sec. 533.0061.)

14 Sec. 540.0653. PENALTIES AND OTHER REMEDIES FOR FAILURE TO  
15 COMPLY WITH PROVIDER ACCESS STANDARDS. If a Medicaid managed care  
16 organization fails to comply with one or more provider access  
17 standards the commission establishes under Section 540.0652 and the  
18 commission determines the organization has not made substantial  
19 efforts to mitigate or remedy the noncompliance, the commission:

20 (1) may:

21 (A) elect to not retain or renew the commission's  
22 contract with the organization; or

23 (B) require the organization to pay liquidated  
24 damages in accordance with Section 540.0260(3); and

25 (2) if the organization's noncompliance occurs in a  
26 given service delivery area for two consecutive calendar quarters,  
27 shall suspend default enrollment to the organization in that

1 service delivery area for at least one calendar quarter. (Gov.  
2 Code, Sec. 533.0062.)

3 Sec. 540.0654. PROVIDER NETWORK DIRECTORIES. (a) The  
4 commission shall ensure that a Medicaid managed care organization:

5 (1) posts on the organization's Internet website:

6 (A) the organization's provider network  
7 directory; and

8 (B) a direct telephone number and e-mail address  
9 through which a recipient enrolled in the organization's managed  
10 care plan or the recipient's provider may contact the organization  
11 to receive assistance with:

12 (i) identifying in-network providers and  
13 services available to the recipient; and

14 (ii) scheduling an appointment for the  
15 recipient with an available in-network provider or to access  
16 available in-network services; and

17 (2) updates the online directory required under  
18 Subdivision (1)(A) at least monthly.

19 (b) A Medicaid managed care organization is required to send  
20 a paper form of the organization's provider network directory for  
21 the program only to a recipient who requests to receive the  
22 directory in paper form. (Gov. Code, Sec. 533.0063.)

23 Sec. 540.0655. PROVIDER PROTECTION PLAN. (a) The  
24 commission shall develop and implement a provider protection plan  
25 designed to:

26 (1) reduce administrative burdens on providers  
27 participating in a Medicaid managed care model or arrangement

1 implemented under this chapter or Chapter 540A; and

2 (2) ensure efficient provider enrollment and  
3 reimbursement.

4 (b) To the greatest extent possible, the commission shall  
5 incorporate the measures in the provider protection plan into each  
6 contract between a managed care organization and the commission to  
7 provide health care services to recipients.

8 (c) The provider protection plan must provide for:

9 (1) a Medicaid managed care organization's prompt  
10 payment to and proper reimbursement of providers;

11 (2) prompt and accurate claim adjudication through:

12 (A) educating providers on properly submitting  
13 clean claims and on appeals;

14 (B) accepting uniform forms, including HCFA  
15 Forms 1500 and UB-92 and subsequent versions of those forms,  
16 through an electronic portal; and

17 (C) establishing standards for claims payments  
18 in accordance with a provider's contract;

19 (3) adequate and clearly defined provider network  
20 standards that:

21 (A) are specific to provider type, including  
22 physicians, general acute care facilities, and other provider types  
23 defined in the commission's network adequacy standards in effect on  
24 January 1, 2013; and

25 (B) ensure choice among multiple providers to the  
26 greatest extent possible;

27 (4) a prompt credentialing process for providers;



1           (5) uniform efficiency standards and requirements for  
2 Medicaid managed care organizations for submitting and tracking  
3 preauthorization requests for Medicaid services;

4           (6) establishing an electronic process, including the  
5 use of an Internet portal, through which providers in any managed  
6 care organization's provider network may:

7                   (A) submit electronic claims, prior  
8 authorization requests, claims appeals and reconsiderations,  
9 clinical data, and other documents that the organization requests  
10 for prior authorization and claims processing; and

11                   (B) obtain electronic remittance advice,  
12 explanation of benefits statements, and other standardized  
13 reports;

14           (7) measuring Medicaid managed care organization  
15 retention rates of significant traditional providers;

16           (8) creating a work group to review and make  
17 recommendations to the commission concerning any requirement under  
18 this subsection for which immediate implementation is not feasible  
19 at the time the plan is otherwise implemented, including the  
20 required process for submitting and accepting attachments for  
21 claims processing and prior authorization requests through an  
22 electronic process under Subdivision (6) and, for any requirement  
23 that is not implemented immediately, recommendations regarding the  
24 expected:

25                   (A) fiscal impact of implementing the  
26 requirement; and

27                   (B) timeline for implementing the requirement;

1 and

2 (9) any other provision the commission determines will  
3 ensure efficiency or reduce administrative burdens on providers  
4 participating in a Medicaid managed care model or arrangement.  
5 (Gov. Code, Sec. 533.0055.)

6 Sec. 540.0656. EXPEDITED CREDENTIALING PROCESS FOR CERTAIN  
7 PROVIDERS. (a) In this section, "applicant provider" means a  
8 physician or other health care provider applying for expedited  
9 credentialing.

10 (b) Notwithstanding any other law and subject to Subsection  
11 (c), a Medicaid managed care organization shall establish and  
12 implement an expedited credentialing process that allows an  
13 applicant provider to provide services to recipients on a  
14 provisional basis.

15 (c) The commission shall identify the types of providers for  
16 which a Medicaid managed care organization must establish and  
17 implement an expedited credentialing process.

18 (d) To qualify for expedited credentialing and payment  
19 under Subsection (e), an applicant provider must:

20 (1) be a member of an established health care provider  
21 group that has a current contract with a Medicaid managed care  
22 organization;

23 (2) be a Medicaid-enrolled provider;

24 (3) agree to comply with the terms of the contract  
25 described by Subdivision (1); and

26 (4) submit all documentation and other information the  
27 Medicaid managed care organization requires as necessary to enable

1 the organization to begin the credentialing process the  
2 organization requires to include a provider in the organization's  
3 provider network.

4 (e) On an applicant provider's submission of the  
5 information the Medicaid managed care organization requires under  
6 Subsection (d), and for Medicaid reimbursement purposes only, the  
7 organization shall treat the provider as if the provider were in the  
8 organization's provider network when the provider provides  
9 services to recipients, subject to Subsections (f) and (g).

10 (f) Except as provided by Subsection (g), a Medicaid managed  
11 care organization that determines on completion of the  
12 credentialing process that an applicant provider does not meet the  
13 organization's credentialing requirements may recover from the  
14 provider the difference between payments for in-network benefits  
15 and out-of-network benefits.

16 (g) A Medicaid managed care organization that determines on  
17 completion of the credentialing process that an applicant provider  
18 does not meet the organization's credentialing requirements and  
19 that the provider made fraudulent claims in the provider's  
20 application for credentialing may recover from the provider the  
21 entire amount the organization paid the provider. (Gov. Code, Sec.  
22 533.0064.)

23 Sec. 540.0657. FREQUENCY OF PROVIDER RECREDENTIALING. (a)  
24 A Medicaid managed care organization shall formally recredential a  
25 physician or other provider with the frequency required by the  
26 single, consolidated Medicaid provider enrollment and  
27 credentialing process, if that process is created under Section

1 532.0151.

2 (b) Notwithstanding any other law, the required frequency  
3 of recredentialing may be less frequent than once in any three-year  
4 period. (Gov. Code, Sec. 533.0065.)

5 Sec. 540.0658. PROVIDER INCENTIVES FOR PROMOTING  
6 PREVENTIVE SERVICES. To the extent possible, the commission shall  
7 work to ensure that a Medicaid managed care organization provides  
8 payment incentives to a health care provider in the organization's  
9 provider network whose performance in promoting recipient use of  
10 preventive services exceeds minimum established standards. (Gov.  
11 Code, Sec. 533.0066.)

12 Sec. 540.0659. REIMBURSEMENT RATE FOR CERTAIN SERVICES  
13 PROVIDED BY CERTAIN HEALTH CENTERS AND CLINICS OUTSIDE REGULAR  
14 BUSINESS HOURS. (a) This section applies only to a recipient  
15 receiving benefits through a Medicaid managed care model or  
16 arrangement.

17 (b) The commission shall ensure that a federally qualified  
18 health center, rural health clinic, or municipal health  
19 department's public clinic is reimbursed for health care services  
20 provided to a recipient outside of regular business hours,  
21 including on a weekend or holiday, at a rate that is equal to the  
22 allowable rate for those services as determined under Section  
23 32.028, Human Resources Code, regardless of whether the recipient  
24 has a referral from the recipient's primary care provider.

25 (c) The executive commissioner shall adopt rules regarding  
26 the days, times of days, and holidays that are considered to be  
27 outside of regular business hours for purposes of Subsection (b).

1 (Gov. Code, Sec. 533.01315.)

2 SUBCHAPTER O. DELIVERY OF SERVICES: GENERAL PROVISIONS

3 Sec. 540.0701. ACUTE CARE SERVICE DELIVERY THROUGH MOST  
4 COST-EFFECTIVE MODEL; MANAGED CARE SERVICE DELIVERY AREAS. (a)  
5 Except as otherwise provided by this section and notwithstanding  
6 any other law, the commission shall provide Medicaid acute care  
7 services through the most cost-effective model of Medicaid  
8 capitated managed care as the commission determines. The  
9 commission shall require mandatory participation in a Medicaid  
10 capitated managed care program for all individuals eligible for  
11 Medicaid acute care benefits, but may implement alternative models  
12 or arrangements, including a traditional fee-for-service  
13 arrangement, if the commission determines the alternative would be  
14 more cost-effective or efficient.

15 (b) In determining whether a model or arrangement described  
16 by Subsection (a) is more cost-effective, the executive  
17 commissioner must consider:

18 (1) the scope, duration, and types of health benefits  
19 or services to be provided in a certain part of this state or to a  
20 certain recipient population;

21 (2) administrative costs necessary to meet federal and  
22 state statutory and regulatory requirements;

23 (3) the anticipated effect of market competition  
24 associated with the configuration of Medicaid service delivery  
25 models the commission determines; and

26 (4) the gain or loss to this state of a tax collected  
27 under Chapter 222, Insurance Code.

1 (c) If the commission determines that it is not more  
2 cost-effective to use a Medicaid managed care model to provide  
3 certain types of Medicaid acute care in a certain area or to certain  
4 recipients as prescribed by this section, the commission shall  
5 provide Medicaid acute care through a traditional fee-for-service  
6 arrangement.

7 (d) The commission shall determine the most cost-effective  
8 alignment of managed care service delivery areas. The executive  
9 commissioner may consider:

10 (1) the number of lives impacted;

11 (2) the usual source of health care services for  
12 residents in an area; and

13 (3) other factors that impact health care service  
14 delivery in the area. (Gov. Code, Secs. 533.0025(b), (c), (d),  
15 (e).)

16 Sec. 540.0702. TRANSITION OF CASE MANAGEMENT FOR CHILDREN  
17 AND PREGNANT WOMEN PROGRAM RECIPIENTS TO MEDICAID MANAGED CARE  
18 PROGRAM. (a) In this section, "children and pregnant women  
19 program" means the Medicaid benefits program administered by the  
20 Department of State Health Services that provides case management  
21 services to children who have a health condition or health risk and  
22 pregnant women who have a high-risk condition.

23 (b) The commission shall transition to a Medicaid managed  
24 care model all case management services provided to children and  
25 pregnant women program recipients. In transitioning the services,  
26 the commission shall ensure a recipient is provided case management  
27 services through the Medicaid managed care plan in which the

1 recipient is enrolled.

2 (c) In implementing this section, the commission shall  
3 ensure that:

4 (1) there is a seamless transition in case management  
5 services for children and pregnant women program recipients; and

6 (2) case management services provided under the  
7 program are not interrupted. (Gov. Code, Sec. 533.002555.)

8 Sec. 540.0703. BEHAVIORAL HEALTH AND PHYSICAL HEALTH  
9 SERVICES. (a) In this section, "behavioral health services" means  
10 mental health and substance use disorder services.

11 (b) To the greatest extent possible, the commission shall  
12 integrate the following services into the Medicaid managed care  
13 program:

14 (1) behavioral health services, including targeted  
15 case management and psychiatric rehabilitation services; and

16 (2) physical health services.

17 (c) A Medicaid managed care organization shall:

18 (1) develop a network of public and private behavioral  
19 health services providers; and

20 (2) ensure adults with serious mental illness and  
21 children with serious emotional disturbance have access to a  
22 comprehensive array of services.

23 (d) In implementing this section, the commission shall  
24 ensure that:

25 (1) an appropriate assessment tool is used to  
26 authorize services;

27 (2) providers are well-qualified and able to provide

1 an appropriate array of services;

2 (3) appropriate performance and quality outcomes are  
3 measured;

4 (4) two health home pilot programs are established in  
5 two health service areas, representing two distinct regions of this  
6 state, for individuals who are diagnosed with:

7 (A) a serious mental illness; and

8 (B) at least one other chronic health condition;

9 (5) a health home established under a pilot program  
10 under Subdivision (4) complies with the principles for  
11 patient-centered medical homes described in Section 540.0712; and

12 (6) all behavioral health services provided under this  
13 section are based on an approach to treatment in which the expected  
14 outcome of treatment is recovery.

15 (e) If the commission determines that it is cost-effective  
16 and beneficial to recipients, the commission shall include a peer  
17 specialist as a benefit to recipients or as a provider type.

18 (f) To the extent of any conflict between this section and  
19 any other law relating to behavioral health services, this section  
20 prevails.

21 (g) The executive commissioner shall adopt rules necessary  
22 to implement this section. (Gov. Code, Sec. 533.00255.)

23 Sec. 540.0704. TARGETED CASE MANAGEMENT AND PSYCHIATRIC  
24 REHABILITATIVE SERVICES FOR CHILDREN, ADOLESCENTS, AND FAMILIES.

25 (a) A provider in the provider network of a Medicaid managed care  
26 organization that contracts with the commission to provide  
27 behavioral health services under Section 540.0703 may contract with



1 the organization to provide targeted case management and  
2 psychiatric rehabilitative services to children, adolescents, and  
3 their families.

4 (b) Commission rules and guidelines concerning contract and  
5 training requirements applicable to the provision of behavioral  
6 health services may apply to a provider that contracts with a  
7 Medicaid managed care organization under Subsection (a) only to the  
8 extent those contract and training requirements are specific to the  
9 provision of targeted case management and psychiatric  
10 rehabilitative services to children, adolescents, and their  
11 families.

12 (c) Commission rules and guidelines applicable to a  
13 provider that contracts with a Medicaid managed care organization  
14 under Subsection (a) may not require the provider to provide a  
15 behavioral health crisis hotline or a mobile crisis team that  
16 operates 24 hours per day and seven days per week. This subsection  
17 does not prohibit a Medicaid managed care organization that  
18 contracts with the commission to provide behavioral health services  
19 under Section 540.0703 from specifically contracting with a  
20 provider for the provision of a behavioral health crisis hotline or  
21 a mobile crisis team that operates 24 hours per day and seven days  
22 per week.

23 (d) Commission rules and guidelines applicable to a  
24 provider that contracts with a Medicaid managed care organization  
25 to provide targeted case management and psychiatric rehabilitative  
26 services specific to children and adolescents who are at risk of  
27 juvenile justice involvement, expulsion from school, displacement

1 from the home, hospitalization, residential treatment, or serious  
2 injury to self, others, or animals may not require the provider to  
3 also provide less intensive psychiatric rehabilitative services  
4 specified by commission rules and guidelines as applicable to the  
5 provision of targeted case management and psychiatric  
6 rehabilitative services to children, adolescents, and their  
7 families, if that provider has a referral arrangement to provide  
8 access to those less intensive psychiatric rehabilitative  
9 services.

10 (e) Commission rules and guidelines applicable to a  
11 provider that contracts with a Medicaid managed care organization  
12 under Subsection (a) may not require the provider to provide  
13 services not covered under Medicaid. (Gov. Code, Sec. 533.002552.)

14 Sec. 540.0705. BEHAVIORAL HEALTH SERVICES PROVIDED THROUGH  
15 THIRD PARTY OR SUBSIDIARY. (a) In this section, "behavioral health  
16 services" has the meaning assigned by Section 540.0703.

17 (b) For a Medicaid managed care organization that provides  
18 behavioral health services through a contract with a third party or  
19 an arrangement with a subsidiary of the organization, the  
20 commission shall:

21 (1) require the effective sharing and integration of  
22 care coordination, service authorization, and utilization  
23 management data between the organization and the third party or  
24 subsidiary;

25 (2) encourage the collocation of physical health and  
26 behavioral health care coordination staff, to the extent feasible;

27 (3) require warm call transfers between physical

1 health and behavioral health care coordination staff;

2 (4) require the organization and the third party or  
3 subsidiary to implement joint rounds for physical health and  
4 behavioral health services network providers or some other  
5 effective means for sharing clinical information; and

6 (5) ensure that the organization makes available a  
7 seamless provider portal for both physical health and behavioral  
8 health services network providers, to the extent allowed by federal  
9 law. (Gov. Code, Sec. 533.002553.)

10 Sec. 540.0706. PSYCHOTROPIC MEDICATION MONITORING SYSTEM  
11 FOR CERTAIN CHILDREN. (a) In this section, "psychotropic  
12 medication" has the meaning assigned by Section 266.001, Family  
13 Code.

14 (b) The commission shall implement a system under which the  
15 commission will use Medicaid prescription drug data to monitor the  
16 prescribing of psychotropic medications for:

17 (1) children who are in the conservatorship of the  
18 Department of Family and Protective Services and enrolled in the  
19 STAR Health program or eligible for both Medicaid and Medicare; and

20 (2) children who are under the supervision of the  
21 Department of Family and Protective Services through an agreement  
22 under the Interstate Compact on the Placement of Children under  
23 Subchapter B, Chapter 162, Family Code.

24 (c) The commission shall include as a component of the  
25 monitoring system a medical review of a prescription to which  
26 Subsection (b) applies when that review is appropriate. (Gov. Code,  
27 Sec. 533.0161.)

1           Sec. 540.0707. MEDICATION THERAPY MANAGEMENT.        The  
2 executive commissioner shall collaborate with Medicaid managed  
3 care organizations to implement medication therapy management  
4 services to lower costs and improve quality outcomes for recipients  
5 by reducing adverse drug events. (Gov. Code, Sec. 533.00515.)

6           Sec. 540.0708. SPECIAL DISEASE MANAGEMENT.       (a)    The  
7 commission shall ensure that a Medicaid managed care organization  
8 develops and implements special disease management programs to  
9 manage a disease or other chronic health condition with respect to  
10 which disease management would be cost-effective for populations  
11 the commission identifies. The special disease management programs  
12 may manage a disease or other chronic health condition such as:

- 13                   (1) heart disease;
- 14                   (2) chronic kidney disease and related medical  
15 complications;
- 16                   (3) respiratory illness, including asthma;
- 17                   (4) diabetes;
- 18                   (5) end-stage renal disease;
- 19                   (6) HIV infection; or
- 20                   (7) AIDS.

21           (b) A Medicaid managed care plan must provide, in the manner  
22 the commission requires, disease management services including:

- 23                   (1) patient self-management education;
- 24                   (2) provider education;
- 25                   (3) evidence-based models and minimum standards of  
26 care;
- 27                   (4) standardized protocols and participation

1 criteria; and

2 (5) physician-directed or physician-supervised care.

3 (c) The executive commissioner by rule shall prescribe the  
4 minimum requirements that a Medicaid managed care organization must  
5 meet in providing a special disease management program to be  
6 eligible to receive a contract under this section. The  
7 organization must at a minimum be required to:

8 (1) provide disease management services that have  
9 performance measures for particular diseases that are comparable to  
10 the relevant performance measures applicable to a provider of  
11 disease management services under Section 32.057, Human Resources  
12 Code;

13 (2) show evidence of ability to manage complex  
14 diseases in the Medicaid population; and

15 (3) if a special disease management program the  
16 organization provides has low active participation rates, identify  
17 the reason for the low rates and develop an approach to increase  
18 active participation in special disease management programs for  
19 high-risk recipients.

20 (d) If a Medicaid managed care organization implements a  
21 special disease management program to manage chronic kidney disease  
22 and related medical complications as provided by Subsection (a) and  
23 the organization develops a program to provide screening for and  
24 diagnosis and treatment of chronic kidney disease and related  
25 medical complications to recipients under the organization's  
26 Medicaid managed care plan, the program for screening, diagnosis,  
27 and treatment must use generally recognized clinical practice

1 guidelines and laboratory assessments that identify chronic kidney  
2 disease on the basis of impaired kidney function or the presence of  
3 kidney damage. (Gov. Code, Sec. 533.009.)

4       Sec. 540.0709. SPECIAL PROTOCOLS FOR INDIGENT POPULATIONS.  
5 In conjunction with an academic center, the commission may study  
6 the treatment of indigent populations to develop special protocols  
7 for use by Medicaid managed care organizations in providing health  
8 care services to recipients. (Gov. Code, Sec. 533.010.)

9       Sec. 540.0710. DIRECT ACCESS TO EYE HEALTH CARE SERVICES.

10 (a) Notwithstanding any other law, the commission shall ensure  
11 that a Medicaid managed care plan offered by a Medicaid managed care  
12 organization and any other Medicaid managed care model or  
13 arrangement implemented under this chapter allow a recipient  
14 receiving services through the plan or other model or arrangement  
15 to, in the manner and to the extent required by Section 32.072,  
16 Human Resources Code:

17               (1) select an in-network ophthalmologist or  
18 therapeutic optometrist in the managed care network to provide eye  
19 health care services other than surgery; and

20               (2) have direct access to the selected in-network  
21 ophthalmologist or therapeutic optometrist for the nonsurgical  
22 services.

23       (b) This section does not affect the obligation of an  
24 ophthalmologist or therapeutic optometrist in a managed care  
25 network to comply with the terms of the Medicaid managed care plan.  
26 (Gov. Code, Sec. 533.0026.)

27       Sec. 540.0711. DELIVERY OF BENEFITS USING

1 TELECOMMUNICATIONS OR INFORMATION TECHNOLOGY. (a) The commission  
2 shall establish policies and procedures to improve access to care  
3 under the Medicaid managed care program by encouraging the use  
4 under the program of:

- 5 (1) telehealth services;
- 6 (2) telemedicine medical services;
- 7 (3) home telemonitoring services; and
- 8 (4) other telecommunications or information  
9 technology.

10 (b) To the extent allowed by federal law, the executive  
11 commissioner by rule shall establish policies and procedures that  
12 allow a Medicaid managed care organization to conduct assessments  
13 and provide care coordination services using telecommunications or  
14 information technology. In establishing the policies and  
15 procedures, the executive commissioner shall consider:

16 (1) the extent to which a Medicaid managed care  
17 organization determines using the telecommunications or  
18 information technology is appropriate;

19 (2) whether the recipient requests that the assessment  
20 or service be provided using telecommunications or information  
21 technology;

22 (3) whether the recipient consents to receiving the  
23 assessment or service using telecommunications or information  
24 technology;

25 (4) whether conducting the assessment, including an  
26 assessment for an initial waiver eligibility determination, or  
27 providing the service in person is not feasible because of the

1 existence of an emergency or state of disaster, including a public  
2 health emergency or natural disaster; and

3 (5) whether the commission determines using the  
4 telecommunications or information technology is appropriate under  
5 the circumstances.

6 (c) If a Medicaid managed care organization conducts an  
7 assessment of or provides care coordination services to a recipient  
8 using telecommunications or information technology, the  
9 organization shall:

10 (1) monitor the health care services provided to the  
11 recipient for evidence of fraud, waste, and abuse; and

12 (2) determine whether additional social services or  
13 supports are needed.

14 (d) To the extent allowed by federal law, the commission  
15 shall allow a recipient who is assessed or provided with care  
16 coordination services by a Medicaid managed care organization using  
17 telecommunications or information technology to provide consent or  
18 other authorizations to receive services verbally instead of in  
19 writing.

20 (e) The commission shall determine categories of recipients  
21 of home and community-based services who must receive in-person  
22 visits. Except during circumstances described by Subsection  
23 (b)(4), a Medicaid managed care organization shall, for a recipient  
24 of home and community-based services for which the commission  
25 requires in-person visits, conduct:

26 (1) at least one in-person visit with the recipient to  
27 make an initial waiver eligibility determination; and



1           (2) additional in-person visits with the recipient if  
2 necessary, as determined by the organization.

3           (f) Notwithstanding this section, the commission may, on a  
4 case-by-case basis, require a Medicaid managed care organization to  
5 discontinue the use of telecommunications or information  
6 technology for assessment or care coordination services if the  
7 commission determines that the discontinuation is in the  
8 recipient's best interest. (Gov. Code, Sec. 533.039.)

9           Sec. 540.0712. PROMOTION AND PRINCIPLES OF  
10 PATIENT-CENTERED MEDICAL HOME. (a) In this section,  
11 "patient-centered medical home" means a medical relationship:

12           (1) between a primary care physician and a patient in  
13 which the physician:

14           (A) provides comprehensive primary care to the  
15 patient; and

16           (B) facilitates partnerships between the  
17 physician, the patient, any acute care and other care providers,  
18 and, when appropriate, the patient's family; and

19           (2) that encompasses the following primary  
20 principles:

21           (A) the patient has an ongoing relationship with  
22 the physician, who is trained to be the first contact for and to  
23 provide continuous and comprehensive care to the patient;

24           (B) the physician leads a team of individuals at  
25 the practice level who are collectively responsible for the  
26 patient's ongoing care;

27           (C) the physician is responsible for providing

1 all of the care the patient needs or for coordinating with other  
2 qualified providers to provide care to the patient throughout the  
3 patient's life, including preventive care, acute care, chronic  
4 care, and end-of-life care;

5 (D) the patient's care is coordinated across  
6 health care facilities and the patient's community and is  
7 facilitated by registries, information technology, and health  
8 information exchange systems to ensure that the patient receives  
9 care when and where the patient wants and needs the care and in a  
10 culturally and linguistically appropriate manner; and

11 (E) quality and safe care is provided.

12 (b) The commission shall, to the extent possible, work to  
13 ensure that Medicaid managed care organizations:

14 (1) promote the development of patient-centered  
15 medical homes for recipients; and

16 (2) provide payment incentives for providers that meet  
17 the requirements of a patient-centered medical home. (Gov. Code,  
18 Sec. 533.0029.)

19 Sec. 540.0713. VALUE-ADDED SERVICES. The commission shall  
20 actively encourage Medicaid managed care organizations to offer  
21 benefits, including health care services or benefits or other types  
22 of services, that:

23 (1) are in addition to the services ordinarily covered  
24 by the Medicaid managed care plan the organization offers; and

25 (2) have the potential to improve the health status of  
26 recipients enrolled in the plan. (Gov. Code, Sec. 533.019.)

1 SUBCHAPTER P. DELIVERY OF SERVICES: STAR+PLUS MEDICAID MANAGED CARE  
2 PROGRAM

3 Sec. 540.0751. DELIVERY OF ACUTE CARE SERVICES AND  
4 LONG-TERM SERVICES AND SUPPORTS. Subject to Sections 540.0701 and  
5 540.0753, the commission shall expand the STAR+PLUS Medicaid  
6 managed care program to all areas of this state to serve individuals  
7 eligible for Medicaid acute care services and long-term services  
8 and supports. (Gov. Code, Sec. 533.00251(b).)

9 Sec. 540.0752. DELIVERY OF MEDICAID BENEFITS TO NURSING  
10 FACILITY RESIDENTS. (a) In this section:

11 (1) "Clean claim" means a claim that meets the same  
12 criteria the commission uses for a clean claim in reimbursing  
13 nursing facility claims.

14 (2) "Nursing facility" means a convalescent or nursing  
15 home or related institution licensed under Chapter 242, Health and  
16 Safety Code, that provides long-term services and supports to  
17 recipients.

18 (b) Subject to Section 540.0701 and notwithstanding any  
19 other law, the commission shall provide Medicaid benefits through  
20 the STAR+PLUS Medicaid managed care program to recipients who  
21 reside in nursing facilities. In implementing this subsection, the  
22 commission shall ensure that:

23 (1) a nursing facility is paid not later than the 10th  
24 day after the date the facility submits a clean claim;

25 (2) services are used appropriately, consistent with  
26 criteria the commission establishes;

27 (3) the incidence of potentially preventable events

1 and unnecessary institutionalizations is reduced;

2 (4) a Medicaid managed care organization providing  
3 services under the program:

4 (A) provides discharge planning, transitional  
5 care, and other education programs to physicians and hospitals  
6 regarding all available long-term care settings;

7 (B) assists in collecting applied income from  
8 recipients; and

9 (C) provides payment incentives to nursing  
10 facility providers that:

11 (i) reward reductions in preventable acute  
12 care costs; and

13 (ii) encourage transformative efforts in  
14 the delivery of nursing facility services, including efforts to  
15 promote a resident-centered care culture through facility design  
16 and services provided;

17 (5) a portal is established that complies with state  
18 and federal regulations, including standard coding requirements,  
19 through which nursing facility providers participating in the  
20 program may submit claims to any participating Medicaid managed  
21 care organization;

22 (6) rules and procedures relating to certifying and  
23 decertifying nursing facility beds under Medicaid are not affected;

24 (7) a Medicaid managed care organization providing  
25 services under the program, to the greatest extent possible, offers  
26 nursing facility providers access to:

27 (A) acute care professionals; and

1                   (B) telemedicine, when feasible and in  
2 accordance with state law, including rules adopted by the Texas  
3 Medical Board; and

4                   (8) the commission approves the staff rate enhancement  
5 methodology for the staff rate enhancement paid to a nursing  
6 facility that qualifies for the enhancement under the program.

7                   (c) The commission shall establish credentialing and  
8 minimum performance standards for nursing facility providers  
9 seeking to participate in the STAR+PLUS Medicaid managed care  
10 program that are consistent with adopted federal and state  
11 standards. A Medicaid managed care organization may refuse to  
12 contract with a nursing facility provider if the nursing facility  
13 does not meet the minimum performance standards the commission  
14 establishes under this section.

15                   (d) In addition to the minimum performance standards the  
16 commission establishes for nursing facility providers seeking to  
17 participate in the STAR+PLUS Medicaid managed care program, the  
18 executive commissioner shall adopt rules establishing minimum  
19 performance standards applicable to nursing facility providers  
20 that participate in the program. The commission is responsible for  
21 monitoring provider performance in accordance with the standards  
22 and requiring corrective actions, as the commission determines  
23 necessary, from providers that do not meet the standards. The  
24 commission shall share data regarding the requirements of this  
25 subsection with STAR+PLUS Medicaid managed care organizations as  
26 appropriate.

27                   (e) A managed care organization may not require prior

1 authorization for a nursing facility resident in need of emergency  
2 hospital services. (Gov. Code, Secs. 533.00251(a)(2), (3), (c) as  
3 eff. Sept. 1, 2023, (e), (f), (h).)

4 Sec. 540.0753. DELIVERY OF BASIC ATTENDANT AND HABILITATION  
5 SERVICES. Subject to Section 542.0152, the commission shall:

6 (1) implement the option for the delivery of basic  
7 attendant and habilitation services to individuals with  
8 disabilities under the STAR+PLUS Medicaid managed care program  
9 that:

10 (A) is the most cost-effective; and

11 (B) maximizes federal funding for the delivery of  
12 services for that program and other similar programs; and

13 (2) provide voluntary training to individuals  
14 receiving services under the STAR+PLUS Medicaid managed care  
15 program or their legally authorized representatives regarding how  
16 to select, manage, and dismiss a personal attendant providing basic  
17 attendant and habilitation services under the program. (Gov. Code,  
18 Sec. 533.0025(i).)

19 Sec. 540.0754. EVALUATION OF CERTAIN PROGRAM SERVICES. The  
20 external quality review organization shall periodically conduct  
21 studies and surveys to assess the quality of care and satisfaction  
22 with health care services provided to recipients who are:

23 (1) enrolled in the STAR+PLUS Medicaid managed care  
24 program; and

25 (2) eligible to receive health care benefits under  
26 both Medicaid and the Medicare program. (Gov. Code, Sec. 533.0028.)

27 Sec. 540.0755. UTILIZATION REVIEW; ANNUAL REPORT. (a) The

1 commission's office of contract management shall establish an  
2 annual utilization review process for Medicaid managed care  
3 organizations participating in the STAR+PLUS Medicaid managed care  
4 program. The commission shall determine the topics to be examined  
5 in the review process. The review process must include a thorough  
6 investigation of each Medicaid managed care organization's  
7 procedures for determining whether a recipient should be enrolled  
8 in the STAR+PLUS home and community-based services (HCBS) waiver  
9 program, including the conduct of functional assessments for that  
10 purpose and records relating to those assessments.

11 (b) The office of contract management shall use the  
12 utilization review process to review each fiscal year:

13 (1) every Medicaid managed care organization  
14 participating in the STAR+PLUS Medicaid managed care program; or

15 (2) only the Medicaid managed care organizations that,  
16 using a risk-based assessment process, the office determines have a  
17 higher likelihood of inappropriate recipient placement in the  
18 STAR+PLUS home and community-based services (HCBS) waiver program.

19 (c) Not later than December 1 of each year and in  
20 conjunction with the commission's office of contract management,  
21 the commission shall provide a report to the standing committees of  
22 the senate and house of representatives with jurisdiction over  
23 Medicaid. The report must:

24 (1) summarize the results of the utilization reviews  
25 conducted under this section during the preceding fiscal year;

26 (2) provide analysis of errors committed by each  
27 reviewed Medicaid managed care organization; and

1           (3) extrapolate those findings and make  
2 recommendations for improving the STAR+PLUS Medicaid managed care  
3 program's efficiency.

4           (d) If a utilization review conducted under this section  
5 results in a determination to recoup money from a Medicaid managed  
6 care organization, a service provider who contracts with the  
7 organization may not be held liable for providing services in good  
8 faith based on the organization's authorization. (Gov. Code, Sec.  
9 533.00281.)

10           SUBCHAPTER Q. DELIVERY OF SERVICES: STAR HEALTH PROGRAM

11           Sec. 540.0801. TRAUMA-INFORMED CARE TRAINING. (a) A STAR  
12 Health program managed care contract between a Medicaid managed  
13 care organization and the commission must require that  
14 trauma-informed care training be offered to each contracted  
15 physician or provider.

16           (b) The commission shall encourage each Medicaid managed  
17 care organization providing health care services to recipients  
18 under the STAR Health program to make training in post-traumatic  
19 stress disorder and attention-deficit/hyperactivity disorder  
20 available to a contracted physician or provider within a reasonable  
21 time after the date the physician or provider begins providing  
22 services under the Medicaid managed care plan the organization  
23 offers. (Gov. Code, Sec. 533.0052.)

24           Sec. 540.0802. MENTAL HEALTH PROVIDERS. A STAR Health  
25 program managed care contract between a Medicaid managed care  
26 organization and the commission must require the organization to  
27 ensure that the organization maintains a network of mental and



1 behavioral health providers, including child psychiatrists and  
2 other appropriate providers, in all Department of Family and  
3 Protective Services regions in this state, regardless of whether  
4 community-based care has been implemented in any region. (Gov.  
5 Code, Sec. 533.00522.)

6       Sec. 540.0803. HEALTH SCREENING REQUIREMENTS AND  
7 COMPLIANCE WITH TEXAS HEALTH STEPS. (a) A Medicaid managed care  
8 organization providing health care services to a recipient under  
9 the STAR Health program must ensure that the recipient receives a  
10 complete early and periodic screening, diagnosis, and treatment  
11 checkup in accordance with the requirements specified in the  
12 managed care contract between the organization and the commission.

13       (b) The commission shall encourage each Medicaid managed  
14 care organization providing health care services to a recipient  
15 under the STAR Health program to ensure that the organization's  
16 network providers comply with the regimen of care prescribed by the  
17 Texas Health Steps program under Section 32.056, Human Resources  
18 Code, if applicable, including the requirement to provide a mental  
19 health screening during each of the recipient's Texas Health Steps  
20 medical exams a network provider conducts.

21       (c) The commission shall include a provision in a STAR  
22 Health program managed care contract between a Medicaid managed  
23 care organization and the commission specifying progressive  
24 monetary penalties for the organization's failure to comply with  
25 Subsection (a). (Gov. Code, Secs. 533.0053, 533.0054.)

26       Sec. 540.0804. HEALTH CARE AND OTHER SERVICES FOR CHILDREN  
27 IN SUBSTITUTE CARE. (a) The commission shall annually evaluate the

1 use of benefits offered to children in foster care under the STAR  
2 Health program and provide recommendations to the Department of  
3 Family and Protective Services and each single source continuum  
4 contractor in this state to better coordinate the provision of  
5 health care and use of those benefits for those children.

6 (b) In conducting the evaluation, the commission shall:

7 (1) collaborate with residential child-care providers  
8 regarding any unmet needs of children in foster care and the  
9 development of capacity for providing quality medical, behavioral  
10 health, and other services for those children; and

11 (2) identify options to obtain federal matching funds  
12 under Medicaid to pay for a safe home-like or community-based  
13 residential setting for a child in the conservatorship of the  
14 Department of Family and Protective Services:

15 (A) who is identified or diagnosed as having a  
16 serious behavioral or mental health condition that requires  
17 intensive treatment;

18 (B) who is identified as a victim of serious  
19 abuse or serious neglect;

20 (C) for whom a traditional substitute care  
21 placement contracted for or purchased by the department is not  
22 available or would further denigrate the child's behavioral or  
23 mental health condition; or

24 (D) for whom the department determines a safe  
25 home-like or community-based residential placement could stabilize  
26 the child's behavioral or mental health condition in order to  
27 return the child to a traditional substitute care placement.

1 (c) The commission shall report the commission's findings  
2 to the standing committees of the senate and house of  
3 representatives having jurisdiction over the Department of Family  
4 and Protective Services. (Gov. Code, Sec. 533.00521.)

5 Sec. 540.0805. PLACEMENT CHANGE NOTICE AND CARE  
6 COORDINATION. A STAR Health program managed care contract between  
7 a Medicaid managed care organization and the commission must  
8 require the organization to ensure continuity of care for a child  
9 whose placement has changed by:

10 (1) notifying each specialist treating the child of  
11 the placement change; and

12 (2) coordinating the transition of care from the  
13 child's previous treating primary care physician and specialists to  
14 the child's new treating primary care physician and specialists, if  
15 any. (Gov. Code, Sec. 533.0056.)

16 Sec. 540.0806. MEDICAID BENEFITS FOR CERTAIN CHILDREN  
17 FORMERLY IN FOSTER CARE. (a) This section applies only with  
18 respect to a child who:

19 (1) resides in this state; and

20 (2) is eligible for assistance or services under:

21 (A) Subchapter D, Chapter 162, Family Code; or

22 (B) Subchapter K, Chapter 264, Family Code.

23 (b) Except as provided by Subsection (c), the commission  
24 shall ensure that each child to whom this section applies remains or  
25 is enrolled in the STAR Health program until the child is enrolled  
26 in another Medicaid managed care program.

27 (c) A child to whom this section applies who received

1 Supplemental Security Income (SSI) (42 U.S.C. Section 1381 et seq.)  
2 or was receiving Supplemental Security Income before becoming  
3 eligible for assistance or services under Subchapter D, Chapter  
4 162, Family Code, or Subchapter K, Chapter 264, Family Code, may  
5 receive Medicaid benefits in accordance with the program  
6 established under this subsection. To the extent allowed by federal  
7 law, the commission, in consultation with the Department of Family  
8 and Protective Services, shall develop and implement a program that  
9 allows the adoptive parent or permanent managing conservator of a  
10 child described by this subsection to elect on behalf of the child  
11 to receive or continue receiving Medicaid benefits under the:

- 12 (1) STAR Health program; or
- 13 (2) STAR Kids managed care program.

14 (d) The commission shall protect the continuity of care for  
15 each child to whom this section applies and ensure coordination  
16 between the STAR Health program and any other Medicaid managed care  
17 program for each child who is transitioning between Medicaid  
18 managed care programs.

19 (e) The executive commissioner shall adopt rules necessary  
20 to implement this section. (Gov. Code, Sec. 533.00531.)

21 SUBCHAPTER R. DELIVERY OF SERVICES: STAR KIDS MANAGED CARE PROGRAM

22 Sec. 540.0851. STAR KIDS MANAGED CARE PROGRAM. (a) In this  
23 section, "health home" means a primary care provider practice or  
24 specialty care provider practice that incorporates several  
25 features, including comprehensive care coordination,  
26 family-centered care, and data management, that are focused on  
27 improving outcome-based quality of care and increasing patient and

1 provider satisfaction under Medicaid.

2 (b) Subject to Sections 540.0701 and 540.0753, the  
3 commission shall establish a mandatory STAR Kids capitated managed  
4 care program tailored to provide Medicaid benefits to children with  
5 disabilities. The program must:

6 (1) provide Medicaid benefits customized to meet the  
7 health care needs of program recipients through a defined system of  
8 care;

9 (2) better coordinate recipient care under the  
10 program;

11 (3) improve recipient:

12 (A) access to health care services; and

13 (B) health outcomes;

14 (4) achieve cost containment and cost efficiency;

15 (5) reduce:

16 (A) the administrative complexity of delivering  
17 Medicaid benefits; and

18 (B) the incidence of unnecessary  
19 institutionalizations and potentially preventable events by  
20 ensuring the availability of appropriate services and care  
21 management;

22 (6) require a health home; and

23 (7) for recipients who receive long-term services and  
24 supports outside of the Medicaid managed care organization,  
25 coordinate and collaborate with long-term care service providers  
26 and long-term care management providers. (Gov. Code, Secs.  
27 533.00253(a)(2), (b).)

1           Sec. 540.0852. CARE MANAGEMENT AND CARE NEEDS ASSESSMENT.

2   (a) The commission may require that care management services made  
3 available as provided by Section 540.0851(b)(5)(B):

4           (1) incorporate best practices as the commission  
5 determines;

6           (2) integrate with a nurse advice line to ensure  
7 appropriate redirection rates;

8           (3) use an identification and stratification  
9 methodology that identifies recipients who have the greatest need  
10 for services;

11           (4) include a care needs assessment for a recipient;

12           (5) are delivered through multidisciplinary care  
13 teams located in different geographic areas of this state that use  
14 in-person contact with recipients and their caregivers;

15           (6) identify immediate interventions for  
16 transitioning care;

17           (7) include monitoring and reporting outcomes that, at  
18 a minimum, include:

19                   (A) recipient quality of life;

20                   (B) recipient satisfaction; and

21                   (C) other financial and clinical metrics the  
22 commission determines appropriate; and

23           (8) use innovations in providing services.

24   (b) To improve the care needs assessment tool used for a  
25 care needs assessment provided as a component of care management  
26 services and to improve the initial assessment and reassessment  
27 processes, the commission, in consultation and collaboration with

1 the STAR Kids Managed Care Advisory Committee, shall consider  
2 changes that will:

3 (1) reduce the amount of time needed to complete the  
4 initial care needs assessment and a reassessment; and

5 (2) improve training and consistency in the completion  
6 of the care needs assessment using the tool and in the initial  
7 assessment and reassessment processes across different Medicaid  
8 managed care organizations and different service coordinators  
9 within the same Medicaid managed care organization.

10 (c) To the extent feasible and allowed by federal law, the  
11 commission shall streamline the STAR Kids managed care program  
12 annual care needs reassessment process for a child who has not had a  
13 significant change in function that may affect medical necessity.  
14 (Gov. Code, Secs. 533.00253(a)(1), (c), (c-1), (c-2).)

15 Sec. 540.0853. BENEFITS FOR CHILDREN IN MEDICALLY DEPENDENT  
16 CHILDREN (MDCP) WAIVER PROGRAM. The commission shall:

17 (1) provide Medicaid benefits through the STAR Kids  
18 managed care program to children receiving benefits under the  
19 medically dependent children (MDCP) waiver program; and

20 (2) ensure that the STAR Kids managed care program  
21 provides all of the benefits provided under the medically dependent  
22 children (MDCP) waiver program to the extent necessary to implement  
23 this section. (Gov. Code, Sec. 533.00253(d).)

24 Sec. 540.0854. BENEFITS TRANSITION FROM STAR KIDS TO  
25 STAR+PLUS MEDICAID MANAGED CARE PROGRAM. The commission shall  
26 ensure that there is a plan for transitioning the provision of  
27 Medicaid benefits to recipients 21 years of age or older from the

1 STAR Kids managed care program to the STAR+PLUS Medicaid managed  
2 care program in a manner that protects continuity of care. The plan  
3 must ensure that coordination between the programs begins when a  
4 recipient reaches 18 years of age. (Gov. Code, Sec. 533.00253(e).)

5 Sec. 540.0855. UTILIZATION REVIEW OF PRIOR AUTHORIZATIONS.  
6 At least once every two years, the commission shall conduct a  
7 utilization review on a sample of cases for children enrolled in the  
8 STAR Kids managed care program to ensure that all imposed clinical  
9 prior authorizations are based on publicly available clinical  
10 criteria and are not being used to negatively impact a recipient's  
11 access to care. (Gov. Code, Sec. 533.00253(n).)

12 CHAPTER 540A. MEDICAID MANAGED TRANSPORTATION SERVICES

13 SUBCHAPTER A. GENERAL PROVISIONS

14 Sec. 540A.0001. DEFINITIONS

15 SUBCHAPTER B. MEDICAL TRANSPORTATION PROGRAM SERVICES THROUGH  
16 MANAGED TRANSPORTATION DELIVERY MODEL

17 Sec. 540A.0051. DELIVERY OF MEDICAL TRANSPORTATION  
18 PROGRAM SERVICES THROUGH MANAGED  
19 TRANSPORTATION ORGANIZATION

20 Sec. 540A.0052. MINIMUM QUALITY AND EFFICIENCY  
21 MEASURES

22 Sec. 540A.0053. MANAGED TRANSPORTATION ORGANIZATION:  
23 CONTRACT WITH MEDICAL TRANSPORTATION  
24 PROVIDER

25 Sec. 540A.0054. MANAGED TRANSPORTATION ORGANIZATION:  
26 SUBCONTRACT WITH TRANSPORTATION  
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- 1 Sec. 540A.0055. MANAGED TRANSPORTATION ORGANIZATION:  
2 VEHICLE FLEETS
- 3 Sec. 540A.0056. PERIODIC SCREENING OF TRANSPORTATION  
4 NETWORK COMPANY OR MOTOR VEHICLE  
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- 6 Sec. 540A.0057. ENROLLMENT AS MEDICAID PROVIDER BY  
7 CERTAIN MOTOR VEHICLE OPERATORS NOT  
8 REQUIRED
- 9 Sec. 540A.0058. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
10 VEHICLE OPERATORS
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13 SUBCHAPTER C. NONEMERGENCY TRANSPORTATION SERVICES THROUGH  
14 MEDICAID MANAGED CARE ORGANIZATION

- 15 Sec. 540A.0101. DELIVERY OF NONEMERGENCY  
16 TRANSPORTATION SERVICES THROUGH  
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- 18 Sec. 540A.0102. RULES FOR NONEMERGENCY TRANSPORTATION  
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- 20 Sec. 540A.0103. MEDICAID MANAGED CARE ORGANIZATION:  
21 SUBCONTRACT WITH TRANSPORTATION  
22 NETWORK COMPANY
- 23 Sec. 540A.0104. PERIODIC SCREENING OF TRANSPORTATION  
24 NETWORK COMPANY OR MOTOR VEHICLE  
25 OPERATOR AUTHORIZED

1 Sec. 540A.0105. ENROLLMENT AS MEDICAID PROVIDER BY  
2 CERTAIN MOTOR VEHICLE OPERATORS NOT  
3 REQUIRED

4 Sec. 540A.0106. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
5 VEHICLE OPERATORS

6 Sec. 540A.0107. MOTOR VEHICLE OPERATOR: VEHICLE  
7 ACCESSIBILITY

8 SUBCHAPTER D. NONMEDICAL TRANSPORTATION SERVICES THROUGH MEDICAID  
9 MANAGED CARE ORGANIZATION

10 Sec. 540A.0151. DELIVERY OF NONMEDICAL TRANSPORTATION  
11 SERVICES THROUGH MEDICAID MANAGED  
12 CARE ORGANIZATION

13 Sec. 540A.0152. RULES FOR NONMEDICAL TRANSPORTATION  
14 SERVICES

15 Sec. 540A.0153. PERIODIC SCREENING OF TRANSPORTATION  
16 VENDOR OR MOTOR VEHICLE OPERATOR  
17 AUTHORIZED

18 Sec. 540A.0154. ENROLLMENT AS MEDICAID PROVIDER BY, OR  
19 CREDENTIALING OF, MOTOR VEHICLE  
20 OPERATOR NOT REQUIRED

21 Sec. 540A.0155. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
22 VEHICLE OPERATORS

23 Sec. 540A.0156. MOTOR VEHICLE OPERATOR: VEHICLE  
24 ACCESSIBILITY

25 CHAPTER 540A. MEDICAID MANAGED TRANSPORTATION SERVICES  
26 SUBCHAPTER A. GENERAL PROVISIONS

27 Sec. 540A.0001. DEFINITIONS. In this chapter:

1           (1) Notwithstanding Section 521.0001(2), "commission"  
2 means the Health and Human Services Commission or an agency  
3 operating part of the Medicaid managed care program, as  
4 appropriate.

5           (2) "Managed care plan" means a plan under which a  
6 person undertakes to provide, arrange for, pay for, or reimburse  
7 any part of the cost of any health care service. A part of the plan  
8 must consist of arranging for or providing health care services as  
9 distinguished from indemnification against the cost of those  
10 services on a prepaid basis through insurance or otherwise. The  
11 term includes a primary care case management provider network. The  
12 term does not include a plan that indemnifies a person for the cost  
13 of health care services through insurance.

14           (3) "Managed transportation organization" means:

15                   (A) a rural or urban transit district created  
16 under Chapter 458, Transportation Code;

17                   (B) a public transportation provider as defined  
18 by Section 461.002, Transportation Code;

19                   (C) a regional contracted broker as defined by  
20 Section 526.0351;

21                   (D) a local private transportation provider the  
22 commission approves to provide Medicaid nonemergency medical  
23 transportation services; or

24                   (E) any other entity the commission determines  
25 meets the requirements of Subchapter B.

26           (4) "Medical transportation program" has the meaning  
27 assigned by Section 526.0351.

1           (5) "Nonemergency transportation service" has the  
2 meaning assigned by Section 526.0351.

3           (6) "Nonmedical transportation service" means:

4           (A) curb-to-curb transportation to or from a  
5 medically necessary, nonemergency covered health care service in a  
6 standard passenger vehicle that is scheduled not more than 48 hours  
7 before the transportation occurs, that is provided to a recipient  
8 enrolled in a Medicaid managed care plan offered by a Medicaid  
9 managed care organization, and that the organization determines  
10 meets the level of care that is medically appropriate for the  
11 recipient, including transportation related to:

12                   (i) discharging a recipient from a health  
13 care facility;

14                   (ii) receiving urgent care; and

15                   (iii) obtaining pharmacy services and  
16 prescription drugs; and

17           (B) any other transportation to or from a  
18 medically necessary, nonemergency covered health care service the  
19 commission considers appropriate to be provided by a transportation  
20 vendor, as determined by commission rule or policy.

21           (7) "Recipient" means a Medicaid recipient.

22           (8) "Transportation network company" has the meaning  
23 assigned by Section 2402.001, Occupations Code.

24           (9) "Transportation vendor" means an entity,  
25 including a transportation network company, that contracts with a  
26 Medicaid managed care organization to provide nonmedical  
27 transportation services. (Gov. Code, Secs. 533.001(1), (5), (6),

1 533.00257(a)(1), (2), (2-a), 533.002571(a), 533.00258(a),  
2 533.002581(a); New.)

3 SUBCHAPTER B. MEDICAL TRANSPORTATION PROGRAM SERVICES THROUGH  
4 MANAGED TRANSPORTATION DELIVERY MODEL

5 Sec. 540A.0051. DELIVERY OF MEDICAL TRANSPORTATION PROGRAM  
6 SERVICES THROUGH MANAGED TRANSPORTATION ORGANIZATION. (a) The  
7 commission may provide medical transportation program services on a  
8 regional basis through a managed transportation delivery model  
9 using managed transportation organizations and providers, as  
10 appropriate, that:

- 11 (1) operate under a capitated rate system;
- 12 (2) assume financial responsibility under a full-risk  
13 model;
- 14 (3) operate a call center;
- 15 (4) use fixed routes when available and appropriate;
- 16 and
- 17 (5) agree to provide data to the commission if the  
18 commission determines that the data is required to receive federal  
19 matching funds.

20 (b) The commission shall procure managed transportation  
21 organizations under the medical transportation program through a  
22 competitive bidding process for each managed transportation region  
23 as determined by the commission.

24 (c) The commission may not delay providing medical  
25 transportation program services through a managed transportation  
26 delivery model in:

- 27 (1) a county with a population of 750,000 or more:

1 (A) in which all or part of a municipality with a  
2 population of one million or more is located; and

3 (B) that is located adjacent to a county with a  
4 population of two million or more; or

5 (2) a county with a population of at least 55,000 but  
6 not more than 65,000 that is located adjacent to a county with a  
7 population of at least 500,000 but not more than 1.5 million. (Gov.  
8 Code, Secs. 533.00257(b), (c), (j).)

9 Sec. 540A.0052. MINIMUM QUALITY AND EFFICIENCY MEASURES.  
10 Except as provided by Sections 540A.0054, 540A.0057, and 540A.0058,  
11 the commission shall require that managed transportation  
12 organizations and providers participating in the medical  
13 transportation program meet minimum quality and efficiency  
14 measures the commission determines. (Gov. Code, Sec.  
15 533.00257(g).)

16 Sec. 540A.0053. MANAGED TRANSPORTATION ORGANIZATION:  
17 CONTRACT WITH MEDICAL TRANSPORTATION PROVIDER. Except as provided  
18 by Sections 540A.0054, 540A.0057, and 540A.0058, a managed  
19 transportation organization that participates in the medical  
20 transportation program must attempt to contract with medical  
21 transportation providers that:

22 (1) are significant traditional providers, as the  
23 executive commissioner defines by rule;

24 (2) meet the minimum quality and efficiency measures  
25 required under Section 540A.0052 and other requirements that the  
26 managed transportation organization may impose; and

27 (3) agree to accept the managed transportation

1 organization's prevailing contract rate. (Gov. Code, Sec.  
2 533.00257(d).)

3 Sec. 540A.0054. MANAGED TRANSPORTATION ORGANIZATION:  
4 SUBCONTRACT WITH TRANSPORTATION NETWORK COMPANY. A managed  
5 transportation organization may subcontract with a transportation  
6 network company to provide services under this subchapter. A rule  
7 or other requirement the executive commissioner adopts under this  
8 subchapter or Subchapter H, Chapter 526, does not apply to the  
9 subcontracted transportation network company or a motor vehicle  
10 operator who is part of the company's network. (Gov. Code, Sec.  
11 533.00257(k) (part).)

12 Sec. 540A.0055. MANAGED TRANSPORTATION ORGANIZATION:  
13 VEHICLE FLEETS. (a) To the extent allowed under federal law, a  
14 managed transportation organization may own, operate, and maintain  
15 a fleet of vehicles or contract with an entity that owns, operates,  
16 and maintains a fleet of vehicles. The commission shall seek an  
17 appropriate federal waiver or other authorization to implement this  
18 subsection as necessary.

19 (b) The commission shall consider a managed transportation  
20 organization's ownership, operation, and maintenance of a fleet of  
21 vehicles to be a related-party transaction for purposes of applying  
22 experience rebates, administrative costs, and other administrative  
23 controls the commission determines. (Gov. Code, Secs.  
24 533.00257(e), (f).)

25 Sec. 540A.0056. PERIODIC SCREENING OF TRANSPORTATION  
26 NETWORK COMPANY OR MOTOR VEHICLE OPERATOR AUTHORIZED. The  
27 commission or a managed transportation organization that

1 subcontracts with a transportation network company under Section  
2 540A.0054 may require the transportation network company or a motor  
3 vehicle operator who provides services under this subchapter to be  
4 periodically screened against the list of excluded individuals and  
5 entities the Office of Inspector General of the United States  
6 Department of Health and Human Services maintains. (Gov. Code,  
7 Sec. 533.00257(1).)

8       Sec. 540A.0057. ENROLLMENT AS MEDICAID PROVIDER BY CERTAIN  
9 MOTOR VEHICLE OPERATORS NOT REQUIRED. The commission or a managed  
10 transportation organization that subcontracts with a  
11 transportation network company under Section 540A.0054 may not  
12 require a motor vehicle operator who is part of the subcontracted  
13 transportation network company's network to enroll as a Medicaid  
14 provider to provide services under this subchapter. (Gov. Code,  
15 Sec. 533.00257(k) (part).)

16       Sec. 540A.0058. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
17 VEHICLE OPERATORS. Notwithstanding any other law, a motor vehicle  
18 operator who is part of the network of a transportation network  
19 company that subcontracts with a managed transportation  
20 organization under Section 540A.0054 and who satisfies the driver  
21 requirements in Section 2402.107, Occupations Code, is qualified to  
22 provide services under this subchapter. The commission and the  
23 managed transportation organization may not impose any additional  
24 requirements on a motor vehicle operator who satisfies the driver  
25 requirements in Section 2402.107, Occupations Code, to provide  
26 services under this subchapter. (Gov. Code, Sec. 533.00257(m).)

27       Sec. 540A.0059. MOTOR VEHICLE OPERATOR: VEHICLE



1 ACCESSIBILITY. For purposes of this subchapter and notwithstanding  
2 Section 2402.111(a)(2)(A), Occupations Code, a motor vehicle  
3 operator who provides a service under this subchapter may use a  
4 wheelchair-accessible vehicle equipped with a lift or ramp that is  
5 capable of transporting a passenger using a fixed-frame wheelchair  
6 in the cabin of the vehicle if the vehicle otherwise meets the  
7 requirements of Section 2402.111, Occupations Code. (Gov. Code,  
8 Sec. 533.00257(n).)

9 SUBCHAPTER C. NONEMERGENCY TRANSPORTATION SERVICES THROUGH  
10 MEDICAID MANAGED CARE ORGANIZATION

11 Sec. 540A.0101. DELIVERY OF NONEMERGENCY TRANSPORTATION  
12 SERVICES THROUGH MEDICAID MANAGED CARE ORGANIZATION. (a) The  
13 commission shall require each Medicaid managed care organization to  
14 arrange and provide nonemergency transportation services to a  
15 recipient enrolled in a Medicaid managed care plan offered by the  
16 organization using the most cost-effective and cost-efficient  
17 method of delivery, including by delivering nonmedical  
18 transportation services through a transportation network company  
19 or other transportation vendor as provided by Section 540A.0151, if  
20 available and medically appropriate. The commission shall  
21 supervise the provision of the services.

22 (b) The commission may temporarily waive the applicability  
23 of Subsection (a) to a Medicaid managed care organization as  
24 necessary based on the results of a review conducted under Sections  
25 540.0207 and 540.0209 and until enrollment of recipients in a  
26 Medicaid managed care plan offered by the organization is permitted  
27 under that section. (Gov. Code, Secs. 533.002571(b), (h).)

1           Sec. 540A.0102. RULES FOR NONEMERGENCY TRANSPORTATION  
2 SERVICES. Subject to Sections 540A.0103 and 540A.0105, the  
3 executive commissioner shall adopt rules as necessary to ensure the  
4 safe and efficient provision of nonemergency transportation  
5 services by a Medicaid managed care organization under this  
6 subchapter. (Gov. Code, Sec. 533.002571(c).)

7           Sec. 540A.0103. MEDICAID MANAGED CARE ORGANIZATION:  
8 SUBCONTRACT WITH TRANSPORTATION NETWORK COMPANY. A Medicaid  
9 managed care organization may subcontract with a transportation  
10 network company to provide nonemergency transportation services  
11 under this subchapter. A rule or other requirement the executive  
12 commissioner adopts under Section 540A.0102 or Subchapter H,  
13 Chapter 526, does not apply to the subcontracted transportation  
14 network company or a motor vehicle operator who is part of the  
15 company's network. (Gov. Code, Sec. 533.002571(d) (part).)

16           Sec. 540A.0104. PERIODIC SCREENING OF TRANSPORTATION  
17 NETWORK COMPANY OR MOTOR VEHICLE OPERATOR AUTHORIZED. The  
18 commission or a Medicaid managed care organization that  
19 subcontracts with a transportation network company under Section  
20 540A.0103 may require the transportation network company or a motor  
21 vehicle operator who provides services under this subchapter to be  
22 periodically screened against the list of excluded individuals and  
23 entities the Office of Inspector General of the United States  
24 Department of Health and Human Services maintains. (Gov. Code,  
25 Sec. 533.002571(e).)

26           Sec. 540A.0105. ENROLLMENT AS MEDICAID PROVIDER BY CERTAIN  
27 MOTOR VEHICLE OPERATORS NOT REQUIRED. The commission or a Medicaid

1 managed care organization that subcontracts with a transportation  
2 network company under Section 540A.0103 may not require a motor  
3 vehicle operator who is part of the subcontracted transportation  
4 network company's network to enroll as a Medicaid provider to  
5 provide services under this subchapter. (Gov. Code, Sec.  
6 533.002571(d) (part).)

7       Sec. 540A.0106. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
8 VEHICLE OPERATORS. Notwithstanding any other law, a motor vehicle  
9 operator who is part of the network of a transportation network  
10 company that subcontracts with a Medicaid managed care organization  
11 under Section 540A.0103 and who satisfies the driver requirements  
12 in Section 2402.107, Occupations Code, is qualified to provide  
13 services under this subchapter. The commission and the Medicaid  
14 managed care organization may not impose any additional  
15 requirements on a motor vehicle operator who satisfies the driver  
16 requirements in Section 2402.107, Occupations Code, to provide  
17 services under this subchapter. (Gov. Code, Sec. 533.002571(f).)

18       Sec. 540A.0107. MOTOR VEHICLE OPERATOR: VEHICLE  
19 ACCESSIBILITY. For purposes of this subchapter and notwithstanding  
20 Section 2402.111(a)(2)(A), Occupations Code, a motor vehicle  
21 operator who provides a service under this subchapter may use a  
22 wheelchair-accessible vehicle equipped with a lift or ramp that is  
23 capable of transporting a passenger using a fixed-frame wheelchair  
24 in the cabin of the vehicle if the vehicle otherwise meets the  
25 requirements of Section 2402.111, Occupations Code. (Gov. Code,  
26 Sec. 533.002571(g).)

1 SUBCHAPTER D. NONMEDICAL TRANSPORTATION SERVICES THROUGH MEDICAID  
2 MANAGED CARE ORGANIZATION

3 Sec. 540A.0151. DELIVERY OF NONMEDICAL TRANSPORTATION  
4 SERVICES THROUGH MEDICAID MANAGED CARE ORGANIZATION. (a) The  
5 commission shall require each Medicaid managed care organization to  
6 arrange for the provision of nonmedical transportation services to  
7 a recipient enrolled in a Medicaid managed care plan offered by the  
8 organization.

9 (b) A Medicaid managed care organization may contract with a  
10 transportation vendor or other third party to arrange for the  
11 provision of nonmedical transportation services. If a Medicaid  
12 managed care organization contracts with a third party that is not a  
13 transportation vendor to arrange for the provision of nonmedical  
14 transportation services, the third party shall contract with a  
15 transportation vendor to deliver the nonmedical transportation  
16 services.

17 (c) A Medicaid managed care organization that contracts  
18 with a transportation vendor or other third party to arrange for the  
19 provision of nonmedical transportation services shall ensure the  
20 effective sharing and integration of service coordination, service  
21 authorization, and utilization management data between the managed  
22 care organization and the transportation vendor or third party.

23 (d) The commission may waive the applicability of  
24 Subsection (a) to a Medicaid managed care organization for not more  
25 than three months as necessary based on the results of a review  
26 conducted under Sections 540.0207 and 540.0209 and until enrollment  
27 of recipients in a Medicaid managed care plan offered by the

1 organization is permitted under that section. (Gov. Code, Secs.  
2 533.002581(c), (d), (e), (h).)

3           Sec. 540A.0152. RULES FOR NONMEDICAL TRANSPORTATION  
4 SERVICES. (a) The executive commissioner shall adopt rules  
5 regarding the manner in which nonmedical transportation services  
6 may be arranged and provided.

7           (b) The rules must require a Medicaid managed care  
8 organization to create a process to:

9                   (1) verify that a passenger is eligible to receive  
10 nonmedical transportation services;

11                   (2) ensure that nonmedical transportation services  
12 are provided only to and from covered health care services in areas  
13 in which a transportation network company operates; and

14                   (3) ensure the timely delivery of nonmedical  
15 transportation services to a recipient, including by setting  
16 reasonable service response goals.

17           (c) The rules must require a transportation vendor to,  
18 before permitting a motor vehicle operator to provide nonmedical  
19 transportation services:

20                   (1) confirm that the operator:

21                           (A) is at least 18 years of age;

22                           (B) maintains a valid driver's license issued by  
23 this state, another state, or the District of Columbia; and

24                           (C) possesses proof of registration and  
25 automobile financial responsibility for each motor vehicle to be  
26 used to provide nonmedical transportation services;

27                   (2) conduct, or cause to be conducted, a local, state,

1 and national criminal background check for the operator that  
2 includes the use of:

3 (A) a commercial multistate and  
4 multijurisdiction criminal records locator or other similar  
5 commercial nationwide database; and

6 (B) the national sex offender public website the  
7 United States Department of Justice or a successor agency  
8 maintains;

9 (3) confirm that any vehicle to be used to provide  
10 nonmedical transportation services:

11 (A) meets the applicable requirements of Chapter  
12 548, Transportation Code; and

13 (B) except as provided by Section 540A.0156, has  
14 at least four doors; and

15 (4) obtain and review the operator's driving record.

16 (d) The rules may not permit a motor vehicle operator to  
17 provide nonmedical transportation services if the operator:

18 (1) has been convicted in the three-year period  
19 preceding the issue date of the driving record obtained under  
20 Subsection (c)(4) of:

21 (A) more than three offenses the Department of  
22 Public Safety classifies as moving violations; or

23 (B) one or more of the following offenses:

24 (i) fleeing or attempting to elude a police  
25 officer under Section 545.421, Transportation Code;

26 (ii) reckless driving under Section  
27 545.401, Transportation Code;

1 (iii) driving without a valid driver's  
2 license under Section 521.025, Transportation Code; or

3 (iv) driving with an invalid driver's  
4 license under Section 521.457, Transportation Code;

5 (2) has been convicted in the preceding seven-year  
6 period of any of the following:

7 (A) driving while intoxicated under Section  
8 49.04 or 49.045, Penal Code;

9 (B) use of a motor vehicle to commit a felony;

10 (C) a felony crime involving property damage;

11 (D) fraud;

12 (E) theft;

13 (F) an act of violence; or

14 (G) an act of terrorism; or

15 (3) is found to be registered in the national sex  
16 offender public website the United States Department of Justice or  
17 a successor agency maintains. (Gov. Code, Secs. 533.00258(b), (c),  
18 (e), (f).)

19 Sec. 540A.0153. PERIODIC SCREENING OF TRANSPORTATION  
20 VENDOR OR MOTOR VEHICLE OPERATOR AUTHORIZED. The commission or a  
21 Medicaid managed care organization that contracts with a  
22 transportation vendor may require the transportation vendor or a  
23 motor vehicle operator who provides services under this subchapter  
24 to be periodically screened against the list of excluded  
25 individuals and entities the Office of Inspector General of the  
26 United States Department of Health and Human Services maintains.  
27 (Gov. Code, Sec. 533.00258(h).)

1           Sec. 540A.0154. ENROLLMENT AS MEDICAID PROVIDER BY, OR  
2 CREDENTIALING OF, MOTOR VEHICLE OPERATOR NOT REQUIRED. (a) The  
3 commission or a Medicaid managed care organization may not require  
4 a motor vehicle operator to enroll as a Medicaid provider to provide  
5 nonmedical transportation services.

6           (b) The commission may not require a Medicaid managed care  
7 organization to credential a motor vehicle operator to provide  
8 nonmedical transportation services, and the organization may not  
9 require the credentialing of a motor vehicle operator to provide  
10 those services. (Gov. Code, Secs. 533.00258(g), 533.002581(f).)

11          Sec. 540A.0155. DRIVER REQUIREMENTS FOR CERTAIN MOTOR  
12 VEHICLE OPERATORS. Notwithstanding any other law, a motor vehicle  
13 operator who is part of a transportation network company's network  
14 and who satisfies the driver requirements in Section 2402.107,  
15 Occupations Code, is qualified to provide nonmedical  
16 transportation services. The commission and a Medicaid managed care  
17 organization may not impose any additional requirements on a motor  
18 vehicle operator who satisfies the driver requirements in Section  
19 2402.107, Occupations Code, to provide nonmedical transportation  
20 services. (Gov. Code, Sec. 533.00258(i).)

21          Sec. 540A.0156. MOTOR VEHICLE OPERATOR: VEHICLE  
22 ACCESSIBILITY. For purposes of this subchapter and notwithstanding  
23 Section 2402.111(a)(2)(A), Occupations Code, a motor vehicle  
24 operator who provides a service under this subchapter may use a  
25 wheelchair-accessible vehicle equipped with a lift or ramp that is  
26 capable of transporting a passenger using a fixed-frame wheelchair  
27 in the cabin of the vehicle if the vehicle otherwise meets the



1 requirements of Section 2402.111, Occupations Code. (Gov. Code,  
2 Secs. 533.00258(j), 533.002581(g).)

3 CHAPTER 542. SYSTEM REDESIGN FOR DELIVERY OF MEDICAID ACUTE CARE  
4 SERVICES AND LONG-TERM SERVICES AND SUPPORTS TO INDIVIDUALS WITH AN  
5 INTELLECTUAL OR DEVELOPMENTAL DISABILITY

6 SUBCHAPTER A. GENERAL PROVISIONS

7 Sec. 542.0001. DEFINITIONS

8 Sec. 542.0002. CONFLICT WITH OTHER LAW

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10 SUBCHAPTER B. ACUTE CARE SERVICES AND LONG-TERM SERVICES AND  
11 SUPPORTS SYSTEM REDESIGN

12 Sec. 542.0051. REDESIGN OF ACUTE CARE SERVICES AND  
13 LONG-TERM SERVICES AND SUPPORTS  
14 SYSTEM FOR INDIVIDUALS WITH AN  
15 INTELLECTUAL OR DEVELOPMENTAL  
16 DISABILITY

17 Sec. 542.0052. INTELLECTUAL AND DEVELOPMENTAL  
18 DISABILITY SYSTEM REDESIGN ADVISORY  
19 COMMITTEE

20 Sec. 542.0053. IMPLEMENTATION OF SYSTEM REDESIGN

21 Sec. 542.0054. ANNUAL REPORT ON IMPLEMENTATION

22 SUBCHAPTER C. STAGE ONE: PILOT PROGRAM FOR IMPROVING SERVICE  
23 DELIVERY MODELS

24 Sec. 542.0101. DEFINITIONS

25 Sec. 542.0102. PILOT PROGRAM TO TEST PERSON-CENTERED  
26 MANAGED CARE STRATEGIES AND  
27 IMPROVEMENTS BASED ON CAPITATION

- 1 Sec. 542.0103. ALTERNATIVE PAYMENT RATE OR METHODOLOGY
- 2 Sec. 542.0104. PILOT PROGRAM WORK GROUP
- 3 Sec. 542.0105. STAKEHOLDER INPUT
- 4 Sec. 542.0106. MEASURABLE GOALS
- 5 Sec. 542.0107. MANAGED CARE ORGANIZATION SELECTION
- 6 Sec. 542.0108. MANAGED CARE ORGANIZATION PARTICIPATION
- 7                                   REQUIREMENTS
- 8 Sec. 542.0109. REQUIRED BENEFITS
- 9 Sec. 542.0110. PROVIDER PARTICIPATION
- 10 Sec. 542.0111. CARE COORDINATION
- 11 Sec. 542.0112. PERSON-CENTERED PLANNING
- 12 Sec. 542.0113. USE OF INNOVATIVE TECHNOLOGY
- 13 Sec. 542.0114. INFORMATIONAL MATERIALS
- 14 Sec. 542.0115. IMPLEMENTATION, LOCATION, AND DURATION
- 15 Sec. 542.0116. RECIPIENT ENROLLMENT, PARTICIPATION,
- 16                                   AND ELIGIBILITY
- 17 Sec. 542.0117. PILOT PROGRAM INFORMATION COLLECTION
- 18                                   AND ANALYSIS
- 19 Sec. 542.0118. PILOT PROGRAM CONCLUSION; PUBLICATION
- 20                                   OF CONTINUATION
- 21 Sec. 542.0119. EVALUATIONS AND REPORTS
- 22 Sec. 542.0120. TRANSITION BETWEEN PROGRAMS; CONTINUITY
- 23                                   OF CARE
- 24 Sec. 542.0121. SERVICE TRANSITION REQUIREMENTS

1 SUBCHAPTER D. STAGE ONE: PROVISION OF ACUTE CARE AND CERTAIN OTHER  
2 SERVICES

3 Sec. 542.0151. DELIVERY OF ACUTE CARE SERVICES TO  
4 INDIVIDUALS WITH AN INTELLECTUAL OR  
5 DEVELOPMENTAL DISABILITY

6 Sec. 542.0152. DELIVERY OF CERTAIN OTHER SERVICES  
7 UNDER STAR+PLUS MEDICAID MANAGED CARE  
8 PROGRAM AND BY WAIVER PROGRAM  
9 PROVIDERS

10 SUBCHAPTER E. STAGE TWO: TRANSITION OF ICF-IID PROGRAM RECIPIENTS  
11 AND LONG-TERM CARE MEDICAID WAIVER PROGRAM RECIPIENTS TO INTEGRATED  
12 MANAGED CARE SYSTEM

13 Sec. 542.0201. TRANSITION OF ICF-IID PROGRAM  
14 RECIPIENTS AND CERTAIN OTHER MEDICAID  
15 WAIVER PROGRAM RECIPIENTS TO MANAGED  
16 CARE PROGRAM

17 Sec. 542.0202. RECIPIENT CHOICE OF DELIVERY MODEL

18 Sec. 542.0203. REQUIRED CONTRACT PROVISIONS

19 Sec. 542.0204. RESPONSIBILITIES OF COMMISSION UNDER  
20 SUBCHAPTER

21 CHAPTER 542. SYSTEM REDESIGN FOR DELIVERY OF MEDICAID ACUTE CARE  
22 SERVICES AND LONG-TERM SERVICES AND SUPPORTS TO INDIVIDUALS WITH AN  
23 INTELLECTUAL OR DEVELOPMENTAL DISABILITY

24 SUBCHAPTER A. GENERAL PROVISIONS

25 Sec. 542.0001. DEFINITIONS. In this chapter:

26 (1) "Advisory committee" means the intellectual and  
27 developmental disability system redesign advisory committee

1 established under Section 542.0052.

2 (2) "Basic attendant service" means a service provided  
3 to an individual to assist the individual with an activity of daily  
4 living, including an instrumental activity of daily living, because  
5 of a physical, cognitive, or behavioral limitation related to the  
6 individual's disability or chronic health condition.

7 (3) "Comprehensive long-term services and supports  
8 provider" means a provider of long-term services and supports under  
9 this chapter that ensures the coordinated, seamless delivery of the  
10 full range of services in a recipient's program plan. The term  
11 includes:

12 (A) an ICF-IID program provider; and

13 (B) a Medicaid waiver program provider.

14 (4) "Consumer direction model" has the meaning  
15 assigned by Section 546.0101.

16 (5) "Functional need" means the measurement of an  
17 individual's services and supports needs, including the  
18 individual's intellectual, psychiatric, medical, and physical  
19 support needs.

20 (6) "Habilitation service" includes a service  
21 provided to an individual to assist the individual with acquiring,  
22 retaining, or improving:

23 (A) a skill related to the activities of daily  
24 living; and

25 (B) the social and adaptive skills necessary for  
26 the individual to live and fully participate in the community.

27 (7) "ICF-IID" means the Medicaid program serving

1 individuals with an intellectual or developmental disability who  
2 receive care in intermediate care facilities other than a state  
3 supported living center.

4 (8) "ICF-IID program" means a Medicaid program serving  
5 individuals with an intellectual or developmental disability who  
6 reside in and receive care from:

7 (A) an intermediate care facility licensed under  
8 Chapter 252, Health and Safety Code; or

9 (B) a community-based intermediate care facility  
10 operated by a local intellectual and developmental disability  
11 authority.

12 (9) "Local intellectual and developmental disability  
13 authority" has the meaning assigned by Section 531.002, Health and  
14 Safety Code.

15 (10) "Managed care organization" has the meaning  
16 assigned by Section 543A.0001.

17 (11) "Medicaid waiver program" means only the  
18 following programs that are authorized under Section 1915(c) of the  
19 Social Security Act (42 U.S.C. Section 1396n(c)) for the provision  
20 of services to individuals with an intellectual or developmental  
21 disability:

22 (A) the community living assistance and support  
23 services (CLASS) waiver program;

24 (B) the home and community-based services (HCS)  
25 waiver program;

26 (C) the deaf-blind with multiple disabilities  
27 (DBMD) waiver program; and

1 (D) the Texas home living (TxHmL) waiver program.

2 (12) "Potentially preventable event" has the meaning  
3 assigned by Section 543A.0001.

4 (13) "Residential service" means a service provided to  
5 an individual with an intellectual or developmental disability  
6 through a community-based ICF-IID, three- or four-person home or  
7 host home setting under the home and community-based services (HCS)  
8 waiver program, or a group home under the deaf-blind with multiple  
9 disabilities (DBMD) waiver program.

10 (14) "State supported living center" has the meaning  
11 assigned by Section 531.002, Health and Safety Code. (Gov. Code,  
12 Sec. 534.001 (part).)

13 Sec. 542.0002. CONFLICT WITH OTHER LAW. To the extent of a  
14 conflict between a provision of this chapter and another state law,  
15 the provision of this chapter controls. (Gov. Code, Sec. 534.002.)

16 Sec. 542.0003. DELAYED IMPLEMENTATION AUTHORIZED.  
17 Notwithstanding any other law, the commission may delay  
18 implementing a provision of this chapter without additional  
19 investigation, adjustment, or legislative action if the commission  
20 determines implementing the provision would adversely affect the  
21 system of services and supports to persons and programs to which  
22 this chapter applies. (Gov. Code, Sec. 534.251.)

23 SUBCHAPTER B. ACUTE CARE SERVICES AND LONG-TERM SERVICES AND  
24 SUPPORTS SYSTEM REDESIGN

25 Sec. 542.0051. REDESIGN OF ACUTE CARE SERVICES AND  
26 LONG-TERM SERVICES AND SUPPORTS SYSTEM FOR INDIVIDUALS WITH AN  
27 INTELLECTUAL OR DEVELOPMENTAL DISABILITY. The commission shall

1 design and implement an acute care services and long-term services  
2 and supports system for individuals with an intellectual or  
3 developmental disability that supports the following goals:

4 (1) provide Medicaid services to more individuals in a  
5 cost-efficient manner by providing the type and amount of services  
6 most appropriate to an individual's needs and preferences in the  
7 most integrated and least restrictive setting;

8 (2) improve access to services and supports by  
9 ensuring that an individual receives information about all  
10 available programs and services, including employment and least  
11 restrictive housing assistance, and the manner of applying for the  
12 programs and services;

13 (3) improve the assessment of an individual's needs  
14 and available supports, including the assessment of an individual's  
15 functional needs;

16 (4) promote person-centered planning, self-direction,  
17 self-determination, community inclusion, and customized,  
18 integrated, competitive employment;

19 (5) promote individualized budgeting based on an  
20 assessment of an individual's needs and person-centered planning;

21 (6) promote integrated service coordination of acute  
22 care services and long-term services and supports;

23 (7) improve acute care and long-term services and  
24 supports outcomes, including reducing unnecessary  
25 institutionalization and potentially preventable events;

26 (8) promote high-quality care;

27 (9) provide fair hearing and appeals processes in

1 accordance with federal law;

2 (10) ensure the availability of a local safety net  
3 provider and local safety net services;

4 (11) promote independent service coordination and  
5 independent ombudsmen services; and

6 (12) ensure that individuals with the most significant  
7 needs are appropriately served in the community and that processes  
8 are in place to prevent the inappropriate institutionalization of  
9 an individual. (Gov. Code, Sec. 534.051.)

10 Sec. 542.0052. INTELLECTUAL AND DEVELOPMENTAL DISABILITY  
11 SYSTEM REDESIGN ADVISORY COMMITTEE. (a) The intellectual and  
12 developmental disability system redesign advisory committee shall  
13 advise the commission on implementing the acute care services and  
14 long-term services and supports system redesign under this chapter.

15 (b) The executive commissioner shall appoint stakeholders  
16 from the intellectual and developmental disabilities community to  
17 serve as advisory committee members, including:

18 (1) individuals with an intellectual or developmental  
19 disability who receive services under a Medicaid waiver program;

20 (2) individuals with an intellectual or developmental  
21 disability who receive services under an ICF-IID program;

22 (3) representatives who are advocates for individuals  
23 described by Subdivisions (1) and (2), including at least three  
24 representatives from intellectual and developmental disability  
25 advocacy organizations;

26 (4) representatives of Medicaid managed care and  
27 nonmanaged care health care providers, including:



- 1 (A) physicians who are primary care providers;  
2 (B) physicians who are specialty care providers;  
3 (C) nonphysician mental health professionals;

4 and

- 5 (D) long-term services and supports providers,  
6 including direct service workers;

7 (5) representatives of entities with responsibilities  
8 for delivering Medicaid long-term services and supports or for  
9 other Medicaid service delivery, including:

10 (A) representatives of aging and disability  
11 resource centers established under the Aging and Disability  
12 Resource Center initiative funded in part by the Administration on  
13 Aging and the Centers for Medicare and Medicaid Services;

14 (B) representatives of community mental health  
15 and intellectual disability centers;

16 (C) representatives of and service coordinators  
17 or case managers from private and public home and community-based  
18 services providers that serve individuals with an intellectual or  
19 developmental disability; and

20 (D) representatives of private and public  
21 ICF-IID providers; and

22 (6) representatives of managed care organizations  
23 that contract with this state to provide services to individuals  
24 with an intellectual or developmental disability.

25 (c) To the greatest extent possible, the executive  
26 commissioner shall appoint members to the advisory committee who  
27 reflect the geographic diversity of this state and include members

1 who represent rural Medicaid recipients.

2 (d) The executive commissioner shall appoint the presiding  
3 officer of the advisory committee.

4 (e) The advisory committee must meet at least quarterly or  
5 more frequently if the presiding officer determines that more  
6 frequent meetings are necessary to address planning and development  
7 needs related to implementation of the acute care services and  
8 long-term services and supports system. The advisory committee may  
9 establish work groups that meet at other times to study and make  
10 recommendations on issues the advisory committee considers  
11 appropriate.

12 (f) An advisory committee member serves without  
13 compensation. An advisory committee member who is a Medicaid  
14 recipient or the relative of a Medicaid recipient is entitled to a  
15 per diem allowance and reimbursement at rates established in the  
16 General Appropriations Act.

17 (g) Chapter 551 applies to the advisory committee.

18 (h) On the second anniversary of the date the commission  
19 completes implementation of the transition required under Section  
20 542.0201:

21 (1) the advisory committee is abolished; and

22 (2) this section expires. (Gov. Code, Sec. 534.053.)

23 Sec. 542.0053. IMPLEMENTATION OF SYSTEM REDESIGN. The  
24 commission shall, in collaboration with the advisory committee,  
25 implement the acute care services and long-term services and  
26 supports system for individuals with an intellectual or  
27 developmental disability in the manner and in the stages described

1 by this chapter. (Gov. Code, Sec. 534.052.)

2           Sec. 542.0054. ANNUAL REPORT ON IMPLEMENTATION. (a) Not  
3 later than September 30 of each year, the commission, in  
4 collaboration with the advisory committee, shall prepare and submit  
5 to the legislature a report that includes:

6           (1) an assessment of the implementation of the system  
7 required by this chapter, including appropriate information  
8 regarding the provision of acute care services and long-term  
9 services and supports to individuals with an intellectual or  
10 developmental disability under Medicaid;

11           (2) recommendations regarding implementation of and  
12 improvements to the system redesign, including recommendations  
13 regarding appropriate statutory changes to facilitate the  
14 implementation; and

15           (3) an assessment of the effect of the system on:

16                   (A) access to long-term services and supports;

17                   (B) the quality of acute care services and  
18 long-term services and supports;

19                   (C) meaningful outcomes for Medicaid recipients  
20 using person-centered planning, individualized budgeting, and  
21 self-determination, including an individual's inclusion in the  
22 community;

23                   (D) the integration of service coordination of  
24 acute care services and long-term services and supports;

25                   (E) the efficiency and use of funding;

26                   (F) the placement of individuals in housing that  
27 is the least restrictive setting appropriate to an individual's

1 needs;

2 (G) employment assistance and customized,  
3 integrated, competitive employment options; and

4 (H) the number and types of fair hearing and  
5 appeals processes in accordance with federal law.

6 (b) This section expires on the second anniversary of the  
7 date the commission completes implementation of the transition  
8 required under Section 542.0201. (Gov. Code, Sec. 534.054.)

9 SUBCHAPTER C. STAGE ONE: PILOT PROGRAM FOR IMPROVING SERVICE  
10 DELIVERY MODELS

11 Sec. 542.0101. DEFINITIONS. In this subchapter:

12 (1) "Capitation" means a method of compensating a  
13 provider on a monthly basis for providing or coordinating the  
14 provision of a defined set of services and supports that is based on  
15 a predetermined payment per services recipient.

16 (2) "Pilot program" means the pilot program  
17 established under this subchapter.

18 (3) "Pilot program participant" means an individual  
19 who is enrolled in and receives services through the pilot program.

20 (4) "Pilot program work group" means the pilot program  
21 work group established under Section 542.0104. (Gov. Code, Sec.  
22 534.101; New.)

23 Sec. 542.0102. PILOT PROGRAM TO TEST PERSON-CENTERED  
24 MANAGED CARE STRATEGIES AND IMPROVEMENTS BASED ON CAPITATION. (a)  
25 The commission, in collaboration with the advisory committee and  
26 pilot program work group, shall develop and implement a pilot  
27 program to test the delivery of long-term services and supports to

1 pilot program participants through the STAR+PLUS Medicaid managed  
2 care program.

3 (b) A managed care organization participating in the pilot  
4 program shall provide Medicaid long-term services and supports to  
5 individuals with an intellectual or developmental disability and  
6 individuals with similar functional needs to test the  
7 organization's managed care strategy based on capitation.

8 (c) The pilot program must be designed to:

9 (1) increase access to long-term services and  
10 supports;

11 (2) improve the quality of acute care services and  
12 long-term services and supports;

13 (3) promote:

14 (A) informed choice and meaningful outcomes by  
15 using person-centered planning, flexible consumer-directed  
16 services, individualized budgeting, and self-determination; and

17 (B) community inclusion and engagement;

18 (4) promote integrated service coordination of acute  
19 care services and long-term services and supports;

20 (5) promote efficiency and best funding use based on a  
21 pilot program participant's needs and preferences;

22 (6) promote, through housing supports and navigation  
23 services, stability in housing that is the most integrated and  
24 least restrictive based on a pilot program participant's needs and  
25 preferences;

26 (7) promote employment assistance and customized,  
27 integrated, competitive employment;

1           (8) provide fair hearing and appeals processes in  
2 accordance with federal and state law;

3           (9) promote the use of innovative technologies and  
4 benefits, including telemedicine, telemonitoring, the testing of  
5 remote monitoring, transportation services, and other innovations  
6 that support community integration;

7           (10) ensure a provider network that is adequate and  
8 includes comprehensive long-term services and supports providers  
9 and ensure that pilot program participants have a choice among  
10 those providers;

11           (11) ensure the timely initiation and consistent  
12 provision of long-term services and supports in accordance with a  
13 pilot program participant's person-centered plan;

14           (12) ensure that pilot program participants with  
15 complex behavioral, medical, and physical needs are assessed and  
16 receive appropriate services in the most integrated and least  
17 restrictive setting based on the participants' needs and  
18 preferences;

19           (13) increase access to, expand flexibility of, and  
20 promote the use of the consumer direction model;

21           (14) promote independence, self-determination, the  
22 use of the consumer direction model, and decision making by pilot  
23 program participants by using alternatives to guardianship,  
24 including a supported decision-making agreement as defined by  
25 Section 1357.002, Estates Code; and

26           (15) promote sufficient flexibility to achieve,  
27 through the pilot program, the goals listed in:

- 1 (A) this subsection;  
2 (B) Subsection (b); and  
3 (C) Sections 542.0103, 542.0110(a), 542.0113,  
4 and 542.0116(c). (Gov. Code, Secs. 534.102, 534.104(a), (h).)

5 Sec. 542.0103. ALTERNATIVE PAYMENT RATE OR METHODOLOGY.

6 (a) The pilot program must be designed to test the use of  
7 innovative payment rates and methodologies for the provision of  
8 long-term services and supports to achieve the goals of the pilot  
9 program. The payment methodologies must include:

10 (1) the payment of a bundled amount without downside  
11 risk to a comprehensive long-term services and supports provider  
12 for some or all services delivered as part of a comprehensive array  
13 of long-term services and supports;

14 (2) enhanced incentive payments to comprehensive  
15 long-term services and supports providers based on the completion  
16 of predetermined outcomes or quality metrics; and

17 (3) any other payment model the commission approves.

18 (b) An alternative payment rate or methodology may be used  
19 for a managed care organization and comprehensive long-term  
20 services and supports provider only if the organization and  
21 provider agree in advance and in writing to use the rate or  
22 methodology.

23 (c) In developing an alternative payment rate or  
24 methodology, the commission, managed care organizations, and  
25 comprehensive long-term services and supports providers shall  
26 consider:

27 (1) the historical costs of long-term services and

1 supports, including Medicaid fee-for-service rates;

2 (2) reasonable cost estimates for new services under  
3 the pilot program; and

4 (3) whether an alternative payment rate or methodology  
5 is sufficient to promote quality outcomes and ensure a provider's  
6 continued participation in the pilot program.

7 (d) An alternative payment rate or methodology may not  
8 reduce the minimum payment a provider receives for delivering  
9 long-term services and supports under the pilot program to an  
10 amount that is less than the fee-for-service reimbursement rate the  
11 provider received for delivering those services before  
12 participating in the pilot program. (Gov. Code, Secs. 534.104(c),  
13 (d), (e), (f).)

14 Sec. 542.0104. PILOT PROGRAM WORK GROUP. (a) The executive  
15 commissioner, in consultation with the advisory committee, shall  
16 establish a pilot program work group to assist in developing and  
17 provide advice on the operation of the pilot program.

18 (b) The pilot program work group is composed of:

19 (1) representatives of the advisory committee;

20 (2) stakeholders representing individuals with an  
21 intellectual or developmental disability;

22 (3) stakeholders representing individuals with  
23 similar functional needs as the individuals described by  
24 Subdivision (2); and

25 (4) representatives of managed care organizations  
26 that contract with the commission to provide services under the  
27 STAR+PLUS Medicaid managed care program.



1 (c) Chapter 2110 applies to the pilot program work group.  
2 (Gov. Code, Sec. 534.1015.)

3 Sec. 542.0105. STAKEHOLDER INPUT. As part of developing  
4 and implementing the pilot program, the commission, in  
5 collaboration with the advisory committee and pilot program work  
6 group, shall develop a process to receive and evaluate:

7 (1) input from:

8 (A) statewide stakeholders; and

9 (B) stakeholders from a STAR+PLUS Medicaid  
10 managed care service area in which the pilot program will be  
11 implemented; and

12 (2) other evaluations and data. (Gov. Code, Sec.  
13 534.103.)

14 Sec. 542.0106. MEASURABLE GOALS. (a) The commission, in  
15 collaboration with the advisory committee and pilot program work  
16 group, shall:

17 (1) identify, using national core indicators, the  
18 National Quality Forum long-term services and supports measures,  
19 and other appropriate Consumer Assessment of Healthcare Providers  
20 and Systems measures, measurable goals the pilot program is to  
21 achieve;

22 (2) develop specific strategies and performance  
23 measures for achieving the identified goals; and

24 (3) ensure that mechanisms to report, track, and  
25 assess specific strategies and performance measures for achieving  
26 the identified goals are established before implementing the pilot  
27 program.

1 (b) A strategy proposed under Subsection (a)(2) may be  
2 evidence-based if an evidence-based strategy is available for  
3 meeting the identified goals. (Gov. Code, Sec. 534.105.)

4 Sec. 542.0107. MANAGED CARE ORGANIZATION SELECTION. The  
5 commission shall:

6 (1) in collaboration with the advisory committee and  
7 pilot program work group, develop criteria regarding the selection  
8 of a managed care organization to participate in the pilot program;  
9 and

10 (2) select and contract with not more than two managed  
11 care organizations that contract with the commission to provide  
12 services under the STAR+PLUS Medicaid managed care program to  
13 participate in the pilot program. (Gov. Code, Sec. 534.1035.)

14 Sec. 542.0108. MANAGED CARE ORGANIZATION PARTICIPATION  
15 REQUIREMENTS. The commission shall require that a managed care  
16 organization participating in the pilot program:

17 (1) ensures that pilot program participants have a  
18 choice among acute care and comprehensive long-term services and  
19 supports providers and service delivery options, including the  
20 consumer direction model;

21 (2) demonstrates to the commission's satisfaction that  
22 the organization's network of acute care, long-term services and  
23 supports, and comprehensive long-term services and supports  
24 providers have experience and expertise in providing services for  
25 individuals with an intellectual or developmental disability and  
26 individuals with similar functional needs;

27 (3) has a process for preventing the inappropriate

1 institutionalization of pilot program participants; and

2 (4) ensures the timely initiation and consistent  
3 provision of services in accordance with a pilot program  
4 participant's person-centered plan. (Gov. Code, Sec. 534.107(a).)

5 Sec. 542.0109. REQUIRED BENEFITS. (a) The commission  
6 shall ensure that a managed care organization participating in the  
7 pilot program provides:

8 (1) all Medicaid state plan acute care benefits  
9 available under the STAR+PLUS Medicaid managed care program;

10 (2) long-term services and supports under the Medicaid  
11 state plan, including:

- 12 (A) Community First Choice services;
- 13 (B) personal assistance services;
- 14 (C) day activity health services; and
- 15 (D) habilitation services;

16 (3) long-term services and supports under the  
17 STAR+PLUS home and community-based services (HCBS) waiver program,  
18 including:

- 19 (A) assisted living services;
- 20 (B) personal assistance services;
- 21 (C) employment assistance;
- 22 (D) supported employment;
- 23 (E) adult foster care;
- 24 (F) dental care;
- 25 (G) nursing care;
- 26 (H) respite care;
- 27 (I) home-delivered meals;

1 (J) cognitive rehabilitative therapy;

2 (K) physical therapy;

3 (L) occupational therapy;

4 (M) speech-language pathology;

5 (N) medical supplies;

6 (O) minor home modifications; and

7 (P) adaptive aids;

8 (4) the following long-term services and supports  
9 under a Medicaid waiver program:

10 (A) enhanced behavioral health services;

11 (B) behavioral supports;

12 (C) day habilitation; and

13 (D) community support transportation;

14 (5) the following additional long-term services and  
15 supports:

16 (A) housing supports;

17 (B) behavioral health crisis intervention  
18 services; and

19 (C) high medical needs services;

20 (6) other nonresidential long-term services and  
21 supports that the commission, in collaboration with the advisory  
22 committee and pilot program work group, determines are appropriate  
23 and consistent with requirements governing the Medicaid waiver  
24 programs, person-centered approaches, home and community-based  
25 setting requirements, and achievement of the most integrated and  
26 least restrictive setting based on an individual's needs and  
27 preferences; and

1           (7) dental services benefits in accordance with  
2 Subsection (b).

3           (b) In developing the pilot program, the commission shall:

4           (1) evaluate dental services benefits provided  
5 through Medicaid waiver programs and dental services benefits  
6 provided as a value-added service under the Medicaid managed care  
7 delivery model;

8           (2) determine which dental services benefits are the  
9 most cost-effective in reducing emergency room and inpatient  
10 hospital admissions resulting from poor oral health; and

11           (3) based on the determination made under Subdivision  
12 (2), provide the most cost-effective dental services benefits to  
13 pilot program participants.

14           (c) Before implementing the pilot program, the commission,  
15 in collaboration with the advisory committee and pilot program work  
16 group, shall:

17           (1) for pilot program purposes only, develop  
18 recommendations to modify adult foster care and supported  
19 employment and employment assistance benefits to increase access to  
20 and availability of those services; and

21           (2) as necessary, define services listed under  
22 Subsections (a)(4) and (5) and any other services the commission  
23 determines to be appropriate under Subsection (a)(6). (Gov. Code,  
24 Secs. 534.1045(a), (a-1), (f).)

25           Sec. 542.0110. PROVIDER PARTICIPATION. (a) The pilot  
26 program must allow a comprehensive long-term services and supports  
27 provider for individuals with an intellectual or developmental

1 disability or similar functional needs that contracts with the  
2 commission to provide Medicaid services before the date the pilot  
3 program is implemented to voluntarily participate in the pilot  
4 program. A provider's choice not to participate in the pilot  
5 program does not affect the provider's status as a significant  
6 traditional provider.

7 (b) For the duration of the pilot program, the commission  
8 shall ensure that comprehensive long-term services and supports  
9 providers are:

- 10 (1) considered significant traditional providers; and  
11 (2) included in the provider network of a managed care  
12 organization participating in the pilot program.

13 (c) A comprehensive long-term services and supports  
14 provider may deliver services listed under the following provisions  
15 only if the provider also delivers the services under a Medicaid  
16 waiver program:

- 17 (1) Sections 542.0109(a)(2)(A) and (D);  
18 (2) Sections 542.0109(a)(3)(B), (C), (D), (G), (H),  
19 (J), (K), (L), and (M); and  
20 (3) Section 542.0109(a)(4).

21 (d) A comprehensive long-term services and supports  
22 provider may deliver services listed under Sections 542.0109(a)(5)  
23 and (6) only if the managed care organization in the network of  
24 which the provider participates agrees, in a contract with the  
25 provider, to the provision of those services.

26 (e) Day habilitation services listed under Section  
27 542.0109(a)(4)(C) may be delivered by a provider who contracts or

1 subcontracts with the commission to provide day habilitation  
2 services under the home and community-based services (HCS) waiver  
3 program or the ICF-IID program. (Gov. Code, Secs. 534.104(g),  
4 534.1045(b), (c), (d), 534.107(b).)

5       Sec. 542.0111. CARE COORDINATION. (a) A comprehensive  
6 long-term services and supports provider participating in the pilot  
7 program shall work in coordination with the care coordinators of a  
8 managed care organization participating in the pilot program to  
9 ensure the seamless daily delivery of acute care and long-term  
10 services and supports in accordance with a pilot program  
11 participant's plan of care.

12       (b) A managed care organization may reimburse a  
13 comprehensive long-term services and supports provider for  
14 coordinating with care coordinators under this section. (Gov.  
15 Code, Sec. 534.1045(e).)

16       Sec. 542.0112. PERSON-CENTERED PLANNING. The commission,  
17 in collaboration with the advisory committee and pilot program work  
18 group, shall ensure that each pilot program participant or the  
19 participant's legally authorized representative has access to a  
20 comprehensive, facilitated, person-centered plan that identifies  
21 outcomes for the participant and drives the development of the  
22 individualized budget. The consumer direction model must be an  
23 available option for a participant to achieve self-determination,  
24 choice, and control. (Gov. Code, Sec. 534.109.)

25       Sec. 542.0113. USE OF INNOVATIVE TECHNOLOGY. A pilot  
26 program participant is not required to use an innovative technology  
27 described by Section 542.0102(c)(9). If a participant chooses to

1 use an innovative technology described by that subdivision, the  
2 commission shall ensure that:

3 (1) services associated with the technology are  
4 delivered in a manner that:

5 (A) ensures the participant's privacy, health,  
6 and well-being;

7 (B) provides access to housing in the most  
8 integrated and least restrictive environment;

9 (C) assesses individual needs and preferences to  
10 promote autonomy, self-determination, the use of the consumer  
11 direction model, and privacy;

12 (D) increases personal independence;

13 (E) specifies the extent to which the innovative  
14 technology will be used, including:

15 (i) the times of day during which the  
16 technology will be used;

17 (ii) the place in which the technology is  
18 authorized to be used;

19 (iii) the types of telemonitoring or remote  
20 monitoring that will be used; and

21 (iv) the purposes for which the technology  
22 will be used; and

23 (F) is consistent with and agreed on during the  
24 person-centered planning process;

25 (2) staff overseeing the use of the innovative  
26 technology:

27 (A) review the person-centered and



1 implementation plans for each participant before overseeing the use  
2 of the innovative technology; and

3 (B) demonstrate competency regarding the support  
4 needs of each participant using the innovative technology;

5 (3) a participant using the innovative technology is  
6 able to request the removal of equipment associated with the  
7 technology and, on receipt of a request for the removal, the  
8 equipment is immediately removed; and

9 (4) a participant is not required to use telemedicine  
10 at any point during the pilot program and, if the participant  
11 refuses to use telemedicine, the managed care organization  
12 providing pilot program health care services to the participant  
13 arranges for services that do not include telemedicine. (Gov.  
14 Code, Sec. 534.104(b).)

15 Sec. 542.0114. INFORMATIONAL MATERIALS. (a) To ensure  
16 that prospective pilot program participants are able to make an  
17 informed decision on whether to participate in the pilot program,  
18 the commission, in collaboration with the advisory committee and  
19 pilot program work group, shall develop and distribute  
20 informational materials that describe the pilot program's benefits  
21 and impact on current services and other related information.

22 (b) The commission shall establish a timeline and process  
23 for developing and distributing the informational materials and  
24 ensure that:

25 (1) the materials are developed and distributed to  
26 individuals eligible to participate in the pilot program with  
27 sufficient time to educate the individuals, their families, and

1 other persons actively involved in their lives regarding the pilot  
2 program;

3 (2) individuals eligible to participate in the pilot  
4 program, including individuals enrolled in the STAR+PLUS Medicaid  
5 managed care program, their families, and other persons actively  
6 involved in their lives receive the materials and oral information  
7 on the pilot program;

8 (3) the materials contain clear, simple language  
9 presented in a manner that is easy to understand; and

10 (4) at a minimum, the materials explain that:

11 (A) on the pilot program's conclusion, each pilot  
12 program participant will be asked to provide feedback on the  
13 participant's experience, including feedback on whether the pilot  
14 program was able to meet the participant's unique support needs;

15 (B) participation in the pilot program does not  
16 remove an individual from any Medicaid waiver program interest  
17 list;

18 (C) a pilot program participant who, during the  
19 pilot program's operation, is offered enrollment in a Medicaid  
20 waiver program may accept the enrollment, transition, or diversion  
21 offer; and

22 (D) a pilot program participant has a choice  
23 among acute care and comprehensive long-term services and supports  
24 providers and service delivery options, including the consumer  
25 direction model and comprehensive services model. (Gov. Code, Sec.  
26 534.1065(b).)

27 Sec. 542.0115. IMPLEMENTATION, LOCATION, AND DURATION. The

1 commission shall:

- 2 (1) implement the pilot program on September 1, 2023;
- 3 (2) conduct the pilot program in a STAR+PLUS Medicaid  
4 managed care service area the commission selects; and
- 5 (3) operate the pilot program for at least 24 months.  
6 (Gov. Code, Sec. 534.106.)

7 Sec. 542.0116. RECIPIENT ENROLLMENT, PARTICIPATION, AND  
8 ELIGIBILITY. (a) The commission, in collaboration with the  
9 advisory committee and pilot program work group, shall develop  
10 pilot program participant eligibility criteria. The criteria must  
11 ensure that pilot program participants:

12 (1) include individuals with an intellectual or  
13 developmental disability or a cognitive disability, including:

14 (A) individuals with autism;  
15 (B) individuals with significant complex  
16 behavioral, medical, and physical needs who are receiving home and  
17 community-based services through the STAR+PLUS Medicaid managed  
18 care program;

19 (C) individuals enrolled in the STAR+PLUS  
20 Medicaid managed care program who:

- 21 (i) are on a Medicaid waiver program  
22 interest list;
- 23 (ii) meet the criteria for an intellectual  
24 or developmental disability; or
- 25 (iii) have a traumatic brain injury that  
26 occurred after the age of 21; and

27 (D) other individuals with disabilities who have

1 similar functional needs without regard to the age of onset or  
2 diagnosis; and

3 (2) do not include individuals who are receiving only  
4 acute care services under the STAR+PLUS Medicaid managed care  
5 program and are enrolled in the community-based ICF-IID program or  
6 another Medicaid waiver program.

7 (b) An individual who is eligible to participate in the  
8 pilot program will be enrolled automatically. The decision to opt  
9 out of participating may be made only by the individual or the  
10 individual's legally authorized representative.

11 (c) Before implementing the pilot program, the commission,  
12 in collaboration with the advisory committee and pilot program work  
13 group, shall develop and implement a process to ensure that pilot  
14 program participants remain eligible for Medicaid for 12  
15 consecutive months during the pilot program. (Gov. Code, Secs.  
16 534.104(k), 534.1065(a), (c).)

17 Sec. 542.0117. PILOT PROGRAM INFORMATION COLLECTION AND  
18 ANALYSIS. (a) The commission, in collaboration with the advisory  
19 committee and pilot program work group, shall determine the  
20 information to collect from a managed care organization  
21 participating in the pilot program for use in conducting the  
22 evaluation and preparing the report under Section 542.0119.

23 (b) For the duration of the pilot program, a managed care  
24 organization participating in the pilot program shall submit to the  
25 commission and the advisory committee quarterly reports on the  
26 services provided to each pilot program participant. The reports  
27 must include information on:

1           (1) the level of each requested service and the  
2 authorization and utilization rates for those services;

3           (2) timelines of:

4                 (A) the authorization of each requested service;

5                 (B) the initiation of each requested service;

6                 (C) the delivery of each requested service; and

7                 (D) each unplanned break in the delivery of  
8 requested services and the duration of the break;

9           (3) the number of pilot program participants using  
10 employment assistance and supported employment services;

11           (4) the number of service denials and fair hearings  
12 and the dispositions of the fair hearings;

13           (5) the number of complaints and inquiries the managed  
14 care organization received and the outcome of each complaint; and

15           (6) the number of pilot program participants who  
16 choose the consumer direction model and the reasons other  
17 participants did not choose the consumer direction model.

18           (c) The commission shall ensure that the mechanisms to  
19 report and track the information and data required by Subsections  
20 (a) and (b) are established before implementing the pilot program.

21           (d) For purposes of making a recommendation about a system  
22 of programs and services for implementation through future state  
23 legislation or rules, the commission, in collaboration with the  
24 advisory committee and pilot program work group, shall analyze:

25                 (1) information provided by managed care  
26 organizations participating in the pilot program; and

27                 (2) any information the commission collects during the

1 operation of the pilot program.

2 (e) The analysis under Subsection (d) must include an  
3 assessment of the effect of the managed care strategies implemented  
4 in the pilot program on the goals described by Sections 542.0102(b)  
5 and (c), 542.0103, 542.0110(a), 542.0113, and 542.0116(c). (Gov.  
6 Code, Secs. 534.104(i), (j), 534.108.)

7 Sec. 542.0118. PILOT PROGRAM CONCLUSION; PUBLICATION OF  
8 CONTINUATION. On September 1, 2025, the pilot program is concluded  
9 unless the commission continues the pilot program under Section  
10 542.0120. If the commission continues the pilot program, the  
11 commission shall publish notice of that continuation in the Texas  
12 Register not later than September 1, 2025. (Gov. Code, Sec.  
13 534.111.)

14 Sec. 542.0119. EVALUATIONS AND REPORTS. (a) The  
15 commission, in collaboration with the advisory committee and pilot  
16 program work group, shall review and evaluate the progress and  
17 outcomes of the pilot program and submit, as part of the annual  
18 report required under Section 542.0054, a report on the pilot  
19 program's status that includes recommendations for improving the  
20 pilot program.

21 (b) Not later than September 1, 2026, the commission, in  
22 collaboration with the advisory committee and pilot program work  
23 group, shall prepare and submit to the legislature a written report  
24 that evaluates the pilot program based on a comprehensive analysis.  
25 The analysis must:

- 26 (1) assess the effect of the pilot program on:  
27 (A) access to and quality of long-term services

1 and supports;

2 (B) informed choice and meaningful outcomes  
3 using person-centered planning, flexible consumer-directed  
4 services, individualized budgeting, and self-determination,  
5 including a pilot program participant's inclusion in the community;

6 (C) the integration of service coordination of  
7 acute care services and long-term services and supports;

8 (D) employment assistance and customized,  
9 integrated, competitive employment options;

10 (E) the number, types, and dispositions of fair  
11 hearings and appeals in accordance with federal and state law;

12 (F) increasing the use and flexibility of the  
13 consumer direction model;

14 (G) increasing the use of alternatives to  
15 guardianship, including supported decision-making agreements as  
16 defined by Section 1357.002, Estates Code;

17 (H) achieving the best and most cost-effective  
18 funding use based on a pilot program participant's needs and  
19 preferences; and

20 (I) attendant recruitment and retention;

21 (2) analyze the experiences and outcomes of the  
22 following systems changes:

23 (A) the comprehensive assessment instrument  
24 described by Section 533A.0335, Health and Safety Code;

25 (B) the 21st Century Cures Act (Pub. L.  
26 No. 114-255);

27 (C) implementation of the federal rule adopted by

1 the Centers for Medicare and Medicaid Services and published at 79  
2 Fed. Reg. 2948 (January 16, 2014) related to the provision of  
3 long-term services and supports through a home and community-based  
4 services (HCS) waiver program under Section 1915(c), 1915(i), or  
5 1915(k) of the Social Security Act (42 U.S.C. Section 1396n(c),  
6 (i), or (k));

7 (D) the provision of basic attendant and  
8 habilitation services under Section 542.0152; and

9 (E) the benefits of providing STAR+PLUS Medicaid  
10 managed care services to individuals based on functional needs;

11 (3) include feedback on the pilot program based on the  
12 personal experiences of:

13 (A) individuals with an intellectual or  
14 developmental disability and individuals with similar functional  
15 needs who were pilot program participants;

16 (B) families of and other persons actively  
17 involved in the lives of individuals described by Paragraph (A);  
18 and

19 (C) comprehensive long-term services and  
20 supports providers who delivered services under the pilot program;

21 (4) be incorporated in the annual report required  
22 under Section 542.0054; and

23 (5) include recommendations on:

24 (A) a system of programs and services for the  
25 legislature's consideration;

26 (B) necessary statutory changes; and

27 (C) whether to implement the pilot program



1 statewide under the STAR+PLUS Medicaid managed care program for  
2 eligible individuals. (Gov. Code, Sec. 534.112.)

3       Sec. 542.0120. TRANSITION BETWEEN PROGRAMS; CONTINUITY OF  
4 CARE. (a) During the evaluation of the pilot program required  
5 under Section 542.0119, the commission may continue the pilot  
6 program to ensure continuity of care for pilot program  
7 participants. If, following the evaluation, the commission does  
8 not continue the pilot program, the commission shall ensure that  
9 there is a comprehensive plan for transitioning the provision of  
10 Medicaid benefits for pilot program participants to the benefits  
11 provided before participation in the pilot program.

12       (b) A transition plan under Subsection (a) shall be  
13 developed in collaboration with the advisory committee and pilot  
14 program work group and with stakeholder input as described by  
15 Section 542.0105. (Gov. Code, Sec. 534.110.)

16       Sec. 542.0121. SERVICE TRANSITION REQUIREMENTS. (a) For  
17 purposes of implementing the pilot program and transitioning the  
18 provision of services provided to recipients under certain Medicaid  
19 waiver programs to a Medicaid managed care delivery model following  
20 completion of the pilot program, the commission shall:

21           (1) implement and maintain a certification process for  
22 and maintain regulatory oversight over providers under the Texas  
23 home living (TxHmL) and home and community-based services (HCS)  
24 waiver programs; and

25           (2) require managed care organizations to include in  
26 the organizations' provider networks providers who are certified in  
27 accordance with the certification process described by Subdivision

1 (1).

2 (b) For purposes of implementing the pilot program and  
3 transitioning the provision of services described by Section  
4 542.0201 to the STAR+PLUS Medicaid managed care program, a  
5 comprehensive long-term services and supports provider:

6 (1) must report to the managed care organization in  
7 the network of which the provider participates each encounter of  
8 any directly contracted service;

9 (2) must provide to the managed care organization  
10 quarterly reports on:

11 (A) coordinated services and time frames for the  
12 delivery of those services; and

13 (B) the goals and objectives outlined in an  
14 individual's person-centered plan and progress made toward meeting  
15 those goals and objectives; and

16 (3) may not be held accountable for the provision of  
17 services specified in an individual's service plan that are not  
18 authorized or are subsequently denied by the managed care  
19 organization.

20 (c) On transitioning services under a Medicaid waiver  
21 program to a Medicaid managed care delivery model, the commission  
22 shall ensure that individuals do not lose benefits the individuals  
23 receive under the Medicaid waiver program. (Gov. Code, Sec.  
24 534.252.)

25 SUBCHAPTER D. STAGE ONE: PROVISION OF ACUTE CARE AND CERTAIN OTHER  
26 SERVICES

27 Sec. 542.0151. DELIVERY OF ACUTE CARE SERVICES TO

1 INDIVIDUALS WITH AN INTELLECTUAL OR DEVELOPMENTAL DISABILITY. (a)

2 Subject to Sections 540.0701 and 540.0753, the commission shall:

3 (1) provide acute care Medicaid benefits to  
4 individuals with an intellectual or developmental disability  
5 through the STAR+PLUS Medicaid managed care program or the most  
6 appropriate integrated capitated managed care program delivery  
7 model; and

8 (2) monitor the provision of those benefits.

9 (b) The commission, in collaboration with the advisory  
10 committee, shall analyze the outcomes of providing acute care  
11 Medicaid benefits to individuals with an intellectual or  
12 developmental disability under a model described by Subsection (a).  
13 The analysis must:

14 (1) include an assessment of the effects of the  
15 delivery model on:

16 (A) access to and quality of acute care services;

17 and

18 (B) the number and types of fair hearing and  
19 appeals processes in accordance with federal law;

20 (2) be incorporated into the annual report to the  
21 legislature required under Section 542.0054; and

22 (3) include recommendations for delivery model  
23 improvements and implementation for the legislature's  
24 consideration, including recommendations for needed statutory  
25 changes. (Gov. Code, Sec. 534.151.)

26 Sec. 542.0152. DELIVERY OF CERTAIN OTHER SERVICES UNDER  
27 STAR+PLUS MEDICAID MANAGED CARE PROGRAM AND BY WAIVER PROGRAM

1 PROVIDERS. (a) The commission shall:

2 (1) implement the option for the delivery of basic  
3 attendant and habilitation services to individuals with an  
4 intellectual or developmental disability under the STAR+PLUS  
5 Medicaid managed care program that:

6 (A) is the most cost-effective; and

7 (B) maximizes federal funding for the delivery of  
8 services for that program and other similar programs; and

9 (2) provide voluntary training to individuals  
10 receiving services under the STAR+PLUS Medicaid managed care  
11 program or their legally authorized representatives regarding how  
12 to select, manage, and dismiss a personal attendant providing basic  
13 attendant and habilitation services under the program.

14 (b) The commission shall require each managed care  
15 organization that contracts with the commission to provide basic  
16 attendant and habilitation services under the STAR+PLUS Medicaid  
17 managed care program in accordance with this section to:

18 (1) include in the organization's provider network for  
19 the provision of those services:

20 (A) home and community support services agencies  
21 licensed under Chapter 142, Health and Safety Code, with which the  
22 commission has a contract to provide services under the community  
23 living assistance and support services (CLASS) waiver program; and

24 (B) persons exempted from licensing under  
25 Section 142.003(a)(19), Health and Safety Code, with which the  
26 commission has a contract to provide services under:

27 (i) the home and community-based services

1 (HCS) waiver program; or

2 (ii) the Texas home living (TxHmL) waiver  
3 program;

4 (2) review and consider any assessment conducted by a  
5 local intellectual and developmental disability authority  
6 providing intellectual and developmental disability service  
7 coordination under Subsection (c); and

8 (3) enter into a written agreement with each local  
9 intellectual and developmental disability authority in the service  
10 area regarding the processes the organization and the authority  
11 will use to coordinate the services provided to individuals with an  
12 intellectual or developmental disability.

13 (c) The commission shall contract with and make contract  
14 payments to local intellectual and developmental disability  
15 authorities to:

16 (1) provide intellectual and developmental disability  
17 service coordination to individuals with an intellectual or  
18 developmental disability under the STAR+PLUS Medicaid managed care  
19 program by assisting individuals who are eligible to receive  
20 services in a community-based setting, including individuals  
21 transitioning to a community-based setting;

22 (2) provide to the appropriate managed care  
23 organization, based on the functional need, risk factors, and  
24 desired outcomes of an individual with an intellectual or  
25 developmental disability, an assessment of whether the individual  
26 needs attendant or habilitation services;

27 (3) assist individuals with an intellectual or

1 developmental disability with developing the individuals' plans of  
2 care under the STAR+PLUS Medicaid managed care program, including  
3 with making any changes resulting from periodic reassessments of  
4 the plans;

5           (4) provide to the appropriate managed care  
6 organization and the commission information regarding the  
7 recommended plans of care with which the authorities provide  
8 assistance as provided by Subdivision (3), including documentation  
9 necessary to demonstrate the need for care described by a plan; and

10           (5) annually provide to the appropriate managed care  
11 organization and the commission a description of outcomes based on  
12 an individual's plan of care.

13           (d) Local intellectual and developmental disability  
14 authorities providing service coordination under this section may  
15 not also provide attendant and habilitation services under this  
16 section.

17           (e) A local intellectual and developmental disability  
18 authority with which the commission contracts under Subsection (c)  
19 may subcontract with an eligible person, including a nonprofit  
20 entity, to coordinate the delivery of services to individuals with  
21 an intellectual or developmental disability under this section.  
22 The executive commissioner by rule shall establish minimum  
23 qualifications a person must meet to be considered an eligible  
24 person under this subsection.

25           (f) The commission may contract with providers  
26 participating in the home and community-based services (HCS) waiver  
27 program, the Texas home living (TxHmL) waiver program, the

1 community living assistance and support services (CLASS) waiver  
2 program, or the deaf-blind with multiple disabilities (DBMD) waiver  
3 program for the delivery of basic attendant and habilitation  
4 services to individuals as described by Subsection (a). The  
5 commission has regulatory and oversight authority over the  
6 providers with which the commission contracts for the delivery of  
7 those services. (Gov. Code, Secs. 534.152(a), (b), (c), (d), (f),  
8 (g).)

9 SUBCHAPTER E. STAGE TWO: TRANSITION OF ICF-IID PROGRAM RECIPIENTS  
10 AND LONG-TERM CARE MEDICAID WAIVER PROGRAM RECIPIENTS TO INTEGRATED  
11 MANAGED CARE SYSTEM

12 Sec. 542.0201. TRANSITION OF ICF-IID PROGRAM RECIPIENTS AND  
13 CERTAIN OTHER MEDICAID WAIVER PROGRAM RECIPIENTS TO MANAGED CARE  
14 PROGRAM. (a) This section applies to individuals with an  
15 intellectual or developmental disability who are receiving  
16 long-term services and supports under:

- 17 (1) a Medicaid waiver program; or  
18 (2) an ICF-IID program.

19 (b) After implementing the pilot program under Subchapter C  
20 and completing the evaluations required by Section 542.0119, the  
21 commission, in collaboration with the advisory committee, shall  
22 develop a plan for transitioning all or a portion of the services  
23 provided through a Medicaid waiver program or an ICF-IID program to  
24 a Medicaid managed care model. The plan must include:

- 25 (1) a process for transitioning the services in the  
26 following phases:

27 (A) beginning September 1, 2027, the Texas home

1 living (TxHmL) waiver program services;

2 (B) beginning September 1, 2029, the community  
3 living assistance and support services (CLASS) waiver program  
4 services;

5 (C) beginning September 1, 2031, nonresidential  
6 services provided under the home and community-based services (HCS)  
7 waiver program and the deaf-blind with multiple disabilities (DBMD)  
8 waiver program; and

9 (D) subject to Subdivision (2), the residential  
10 services provided under an ICF-IID program, the home and  
11 community-based services (HCS) waiver program, and the deaf-blind  
12 with multiple disabilities (DBMD) waiver program; and

13 (2) a process for evaluating and determining the  
14 feasibility and cost efficiency of transitioning residential  
15 services described by Subdivision (1)(D) to a Medicaid managed care  
16 model based on an evaluation of a separate pilot program the  
17 commission, in collaboration with the advisory committee, conducts  
18 that operates after the transition process described by Subdivision  
19 (1).

20 (c) Before implementing the transition plan, the commission  
21 shall determine whether to:

22 (1) continue operating the Medicaid waiver programs or  
23 ICF-IID program only for purposes of providing, if applicable:

24 (A) supplemental long-term services and supports  
25 not available under the managed care program delivery model the  
26 commission selects; or

27 (B) long-term services and supports to Medicaid



1 waiver program recipients who choose to continue receiving benefits  
2 under the waiver programs as provided by Section 542.0202(a); or

3 (2) provide all or a portion of the long-term services  
4 and supports previously available under the Medicaid waiver  
5 programs or ICF-IID program through the managed care program  
6 delivery model the commission selects.

7 (d) In implementing the transition plan, the commission  
8 shall develop a process to receive and evaluate input from  
9 interested statewide stakeholders that is in addition to the input  
10 the advisory committee provides.

11 (e) The commission shall ensure that there is a  
12 comprehensive plan for transitioning the provision of Medicaid  
13 benefits under this section that protects the continuity of care  
14 provided to individuals to whom this section applies and ensures  
15 that individuals have a choice among acute care and comprehensive  
16 long-term services and supports providers and service delivery  
17 options, including the consumer direction model.

18 (f) Before transitioning the provision of Medicaid benefits  
19 for children under this section, a managed care organization  
20 providing services under the managed care program delivery model  
21 the commission selects must demonstrate to the commission's  
22 satisfaction that the providers in the organization's provider  
23 network have experience and expertise in providing services to  
24 children with an intellectual or developmental disability.

25 (g) Before transitioning the provision of Medicaid benefits  
26 for adults under this section, a managed care organization  
27 providing services under the managed care program delivery model

1 the commission selects must demonstrate to the commission's  
2 satisfaction that the providers in the organization's provider  
3 network have experience and expertise in providing services to  
4 adults with an intellectual or developmental disability. (Gov.  
5 Code, Secs. 534.202(a), (b), (c), (d), (e), (f).)

6       Sec. 542.0202. RECIPIENT CHOICE OF DELIVERY MODEL. (a) If  
7 the commission determines under Section 542.0201(c)(2) that all or  
8 a portion of the long-term services and supports previously  
9 available under Medicaid waiver programs should be provided through  
10 a managed care program delivery model, the commission shall, at the  
11 time of the transition, allow each recipient receiving long-term  
12 services and supports under a Medicaid waiver program the option  
13 of:

14             (1) continuing to receive the services and supports  
15 under the Medicaid waiver program; or

16             (2) receiving the services and supports through the  
17 managed care program delivery model the commission selects.

18       (b) A recipient who chooses under Subsection (a) to receive  
19 long-term services and supports through a managed care program  
20 delivery model may not subsequently choose to receive the services  
21 and supports under a Medicaid waiver program. (Gov. Code, Secs.  
22 534.202(g), (h).)

23       Sec. 542.0203. REQUIRED CONTRACT PROVISIONS. In addition  
24 to the requirements of Subchapter F, Chapter 540, a contract  
25 between a managed care organization and the commission for the  
26 organization to provide Medicaid benefits under Section 542.0201  
27 must contain a requirement that the organization implement a

1 process for individuals with an intellectual or developmental  
2 disability that:

3 (1) ensures that the individuals have a choice among  
4 acute care and comprehensive long-term services and supports  
5 providers and service delivery options, including the consumer  
6 direction model;

7 (2) to the greatest extent possible, protects those  
8 individuals' continuity of care with respect to access to primary  
9 care providers, including through the use of single-case agreements  
10 with out-of-network providers; and

11 (3) provides access to a member services telephone  
12 line for individuals or their legally authorized representatives to  
13 obtain information on and assistance with accessing services  
14 through network providers, including providers of primary and  
15 specialty services and other long-term services and supports. (Gov.  
16 Code, Sec. 534.202(i).)

17 Sec. 542.0204. RESPONSIBILITIES OF COMMISSION UNDER  
18 SUBCHAPTER. In administering this subchapter, the commission shall  
19 ensure, on making a determination to transition services under  
20 Section 542.0201:

21 (1) that the commission is responsible for setting the  
22 minimum reimbursement rate paid to an ICF-IID services or group  
23 home provider under the integrated managed care system, including  
24 the staff rate enhancement paid to an ICF-IID services or group home  
25 provider;

26 (2) that an ICF-IID services or group home provider is  
27 paid not later than the 10th day after the date the provider submits

1 a clean claim in accordance with the criteria the commission uses to  
2 reimburse an ICF-IID services or group home provider, as  
3 applicable;

4 (3) the establishment of an electronic portal through  
5 which an ICF-IID services or group home provider participating in  
6 the STAR+PLUS Medicaid managed care program delivery model or the  
7 most appropriate integrated capitated managed care program  
8 delivery model, as appropriate, may submit long-term services and  
9 supports claims to any participating managed care organization; and

10 (4) that the consumer direction model is an available  
11 option for each individual with an intellectual or developmental  
12 disability who receives Medicaid benefits in accordance with this  
13 subchapter to achieve self-determination, choice, and control and  
14 that the individual or the individual's legally authorized  
15 representative has access to a comprehensive, facilitated,  
16 person-centered plan that identifies outcomes for the individual.  
17 (Gov. Code, Sec. 534.203.)

18 CHAPTER 543. CLINICAL INITIATIVES TO IMPROVE MEDICAID QUALITY OF  
19 CARE AND COST-EFFECTIVENESS

20 SUBCHAPTER A. GENERAL PROVISIONS

21 Sec. 543.0001. EFFECT OF CHAPTER ON COMMISSION'S

22 AUTHORITY

23 Sec. 543.0002. RULES

24 Sec. 543.0003. INTERNET WEBSITE

25 SUBCHAPTER B. ASSESSMENT OF CLINICAL INITIATIVES

26 Sec. 543.0051. MEDICAID QUALITY IMPROVEMENT PROCESS

- 1 Sec. 543.0052. SOLICITATION OF SUGGESTIONS FOR
- 2 CLINICAL INITIATIVES
- 3 Sec. 543.0053. CLINICAL INITIATIVE EVALUATION PROCESS
- 4 Sec. 543.0054. ANALYSIS OF CLINICAL INITIATIVES
- 5 Sec. 543.0055. FINAL REPORT ON CLINICAL INITIATIVE
- 6 Sec. 543.0056. COMMISSION ACTION ON CLINICAL

7 INITIATIVE

8 CHAPTER 543. CLINICAL INITIATIVES TO IMPROVE MEDICAID QUALITY OF  
9 CARE AND COST-EFFECTIVENESS

10 SUBCHAPTER A. GENERAL PROVISIONS

11 Sec. 543.0001. EFFECT OF CHAPTER ON COMMISSION'S AUTHORITY.

12 This chapter does not affect the commission's authority, or give  
13 the commission additional authority, to:

14 (1) affect any individual health care treatment  
15 decision for a Medicaid recipient;

16 (2) replace or affect:

17 (A) the process of determining Medicaid  
18 benefits, including the approval process for receiving benefits for  
19 durable medical equipment; or

20 (B) any applicable approval process required for  
21 reimbursement for services or other equipment under Medicaid;

22 (3) implement a clinical initiative or associated rule  
23 or program policy that is otherwise prohibited under state or  
24 federal law; or

25 (4) implement any initiative that would expand  
26 eligibility for Medicaid benefits. (Gov. Code, Sec. 538.002.)

27 Sec. 543.0002. RULES. The executive commissioner shall

1 adopt rules necessary to implement this chapter. (Gov. Code, Sec.  
2 538.003.)

3 Sec. 543.0003. INTERNET WEBSITE. The commission shall  
4 maintain an Internet website related to the quality improvement  
5 process required under this chapter. The website must include:

6 (1) an explanation of the process for submission,  
7 preliminary review, analysis, and approval of a clinical initiative  
8 under this chapter;

9 (2) an explanation of how members of the public may  
10 submit comments or research related to an initiative;

11 (3) a copy of each initiative selected for analysis  
12 under Section 543.0054;

13 (4) the status of each initiative in the approval  
14 process; and

15 (5) a copy of each final report prepared under this  
16 chapter. (Gov. Code, Sec. 538.056.)

17 SUBCHAPTER B. ASSESSMENT OF CLINICAL INITIATIVES

18 Sec. 543.0051. MEDICAID QUALITY IMPROVEMENT PROCESS. The  
19 commission shall, in accordance with this chapter, develop and  
20 implement a quality improvement process by which the commission:

21 (1) receives suggestions for clinical initiatives  
22 designed to improve:

23 (A) the quality of care provided under Medicaid;  
24 and

25 (B) the cost-effectiveness of Medicaid;

26 (2) conducts a preliminary review under Section  
27 543.0053(2) of each suggestion received under Section 543.0052 to

1 determine whether the suggestion warrants further consideration  
2 and analysis; and

3 (3) conducts an analysis under Section 543.0054 of  
4 each suggestion that is selected for analysis in accordance with  
5 Subdivision (2). (Gov. Code, Sec. 538.051.)

6 Sec. 543.0052. SOLICITATION OF SUGGESTIONS FOR CLINICAL  
7 INITIATIVES. (a) Subject to Subsection (b), the commission shall  
8 solicit and accept written or electronic suggestions for clinical  
9 initiatives from:

10 (1) a member of the legislature;

11 (2) the executive commissioner;

12 (3) the commissioner of state health services;

13 (4) the commissioner of the Department of Family and  
14 Protective Services; and

15 (5) the medical care advisory committee appointed  
16 under Section 32.022, Human Resources Code.

17 (b) The commission may not accept a suggestion for a  
18 clinical initiative that:

19 (1) is undergoing clinical trials; or

20 (2) expands a health care provider's scope of practice  
21 beyond the law governing the provider's practice. (Gov. Code, Sec.  
22 538.052.)

23 Sec. 543.0053. CLINICAL INITIATIVE EVALUATION PROCESS. The  
24 commission shall establish and implement an evaluation process for  
25 the submission, preliminary review, analysis, and approval of a  
26 clinical initiative. The process must:

27 (1) require that a suggestion for a clinical

1 initiative be submitted to the state Medicaid director;

2 (2) allow the commission to conduct, with the  
3 assistance of an appropriate advisory committee or similar group as  
4 determined by the commission, a preliminary review of each  
5 suggested clinical initiative to determine whether the initiative  
6 warrants further consideration and analysis under Section  
7 543.0054;

8 (3) require the commission to publish on the Internet  
9 website maintained in accordance with Section 543.0003 the criteria  
10 the commission uses in the preliminary review under Subdivision (2)  
11 to determine whether an initiative warrants analysis under Section  
12 543.0054;

13 (4) limit the number of suggestions analyzed under  
14 Section 543.0054;

15 (5) require that a suggestion for a clinical  
16 initiative selected for analysis under Section 543.0054 be  
17 published on the Internet website maintained in accordance with  
18 Section 543.0003 not later than the 30th day after the date the  
19 state Medicaid director receives the suggestion;

20 (6) provide for a formal public comment period that  
21 lasts at least 30 days during which the public may submit comments  
22 and research relating to a suggested clinical initiative;

23 (7) require commission employees to analyze, in  
24 accordance with Section 543.0054, each suggested clinical  
25 initiative selected for analysis; and

26 (8) require the development and publication of a final  
27 report in accordance with Section 543.0055 on each clinical



1 initiative selected for analysis under Section 543.0054 not later  
2 than the 180th day after the date the state Medicaid director  
3 receives the suggestion. (Gov. Code, Sec. 538.053.)

4 Sec. 543.0054. ANALYSIS OF CLINICAL INITIATIVES. After  
5 conducting a preliminary review of a clinical initiative under  
6 Section 543.0053(2), the commission shall analyze the clinical  
7 initiative if the commission selects the initiative for analysis.  
8 The analysis must include a review of:

9 (1) any public comments and submitted research  
10 relating to the initiative;

11 (2) the available clinical research and historical  
12 utilization information relating to the initiative;

13 (3) published medical literature relating to the  
14 initiative;

15 (4) any adoption of the initiative by a medical  
16 society or other clinical group;

17 (5) whether the initiative has been implemented under:

18 (A) the Medicare program;

19 (B) another state medical assistance program; or

20 (C) a state-operated health care program,  
21 including the child health plan program;

22 (6) the results of reports, research, pilot programs,  
23 or clinical studies relating to the initiative conducted by:

24 (A) institutions of higher education, including  
25 related medical schools;

26 (B) governmental entities and agencies; and

27 (C) private and nonprofit think tanks and

1 research groups;

2 (7) the impact the initiative would have on Medicaid  
3 if the initiative were implemented in this state, including:

4 (A) an estimate of the number of Medicaid  
5 recipients that would be impacted by implementing the initiative;  
6 and

7 (B) a description of any potential cost savings  
8 to the state that would result from implementing the initiative;  
9 and

10 (8) any statutory barriers to implementing the  
11 initiative. (Gov. Code, Sec. 538.054.)

12 Sec. 543.0055. FINAL REPORT ON CLINICAL INITIATIVE. The  
13 commission shall prepare a final report based on the analysis of a  
14 clinical initiative conducted under Section 543.0054. The final  
15 report must include:

16 (1) a final determination of:

17 (A) the feasibility of implementing the  
18 initiative;

19 (B) the likely impact implementing the  
20 initiative would have on the quality of care provided under  
21 Medicaid; and

22 (C) the anticipated cost savings to the state  
23 that would result from implementing the initiative;

24 (2) a summary of the public comments, including a  
25 description of any opposition to the initiative;

26 (3) an identification of any statutory barriers to  
27 implementing the initiative; and

1           (4) if the initiative is not implemented, an  
2 explanation of that decision. (Gov. Code, Sec. 538.055.)

3           Sec. 543.0056. COMMISSION ACTION ON CLINICAL INITIATIVE.  
4 After the commission analyzes a clinical initiative under Section  
5 543.0054:

6           (1) if the commission determined that the initiative  
7 is cost-effective and will improve the quality of care under  
8 Medicaid, the commission may:

9                   (A) implement the initiative if implementing the  
10 initiative is not otherwise prohibited by law; or

11                   (B) if implementation requires a change in law,  
12 submit a copy of the final report together with recommendations  
13 relating to the initiative's implementation to the standing  
14 committees of the senate and house of representatives with  
15 jurisdiction over Medicaid; and

16           (2) if the commission determined that the initiative  
17 is not cost-effective or will not improve quality of care under  
18 Medicaid, the commission may not implement the initiative. (Gov.  
19 Code, Sec. 538.057.)

20   CHAPTER 543A. QUALITY-BASED OUTCOMES AND PAYMENTS UNDER MEDICAID

21                                   AND CHILD HEALTH PLAN PROGRAM

22                                   SUBCHAPTER A. GENERAL PROVISIONS

23   Sec. 543A.0001. DEFINITIONS

24   Sec. 543A.0002. DEVELOPMENT OF OUTCOME AND PROCESS

25                                   MEASURES; CORRELATION WITH INCREASED

26                                   REIMBURSEMENT RATES

- 1 Sec. 543A.0003. USE OF QUALITY-BASED OUTCOME MEASURE  
2 FOR ENROLLEES OR RECIPIENTS WITH HIV  
3 INFECTION
- 4 Sec. 543A.0004. DEVELOPMENT OF QUALITY-BASED PAYMENT  
5 SYSTEMS
- 6 Sec. 543A.0005. PAYMENT METHODOLOGY CONVERSION
- 7 Sec. 543A.0006. TRANSPARENCY; CONSIDERATIONS
- 8 Sec. 543A.0007. PERIODIC EVALUATION
- 9 Sec. 543A.0008. ANNUAL REPORT
- 10 SUBCHAPTER B. QUALITY-BASED PAYMENTS RELATING TO MANAGED CARE  
11 ORGANIZATIONS
- 12 Sec. 543A.0051. QUALITY-BASED PREMIUM PAYMENTS;  
13 PERFORMANCE REPORTING
- 14 Sec. 543A.0052. FINANCIAL INCENTIVES AND CONTRACT  
15 AWARD PREFERENCES
- 16 SUBCHAPTER C. QUALITY-BASED HEALTH HOME PAYMENT SYSTEMS
- 17 Sec. 543A.0101. DEFINITION
- 18 Sec. 543A.0102. QUALITY-BASED HEALTH HOME PAYMENTS
- 19 Sec. 543A.0103. HEALTH HOME ELIGIBILITY
- 20 SUBCHAPTER D. QUALITY-BASED HOSPITAL REIMBURSEMENT SYSTEM
- 21 Sec. 543A.0151. COLLECTING CERTAIN INFORMATION;  
22 REPORTS TO CERTAIN HOSPITALS
- 23 Sec. 543A.0152. REIMBURSEMENT ADJUSTMENTS
- 24 SUBCHAPTER E. QUALITY-BASED PAYMENT INITIATIVES
- 25 Sec. 543A.0201. PAYMENT INITIATIVES; DETERMINATION OF  
26 BENEFIT TO STATE
- 27 Sec. 543A.0202. PAYMENT INITIATIVE ADMINISTRATION

1 Sec. 543A.0203. QUALITY-OF-CARE AND COST-EFFICIENCY  
2 BENCHMARKS AND GOALS; EFFICIENCY  
3 PERFORMANCE STANDARDS

4 Sec. 543A.0204. PAYMENT RATES UNDER PAYMENT  
5 INITIATIVES

6 SUBCHAPTER F. QUALITY-BASED LONG-TERM SERVICES AND SUPPORTS  
7 PAYMENT SYSTEMS

8 Sec. 543A.0251. QUALITY-BASED PAYMENT SYSTEMS FOR  
9 LONG-TERM SERVICES AND SUPPORTS

10 Sec. 543A.0252. DATA SET EVALUATION

11 Sec. 543A.0253. COLLECTING CERTAIN INFORMATION;  
12 REPORTS TO CERTAIN PROVIDERS

13 CHAPTER 543A. QUALITY-BASED OUTCOMES AND PAYMENTS UNDER MEDICAID  
14 AND CHILD HEALTH PLAN PROGRAM

15 SUBCHAPTER A. GENERAL PROVISIONS

16 Sec. 543A.0001. DEFINITIONS. In this chapter:

17 (1) "Alternative payment system" includes:

18 (A) a global payment system;

19 (B) an episode-based bundled payment system; and

20 (C) a blended payment system.

21 (2) "Blended payment system" means a system for  
22 compensating a physician or other health care provider that:

23 (A) includes at least one feature of a global  
24 payment system and an episode-based bundled payment system; and

25 (B) may include a system under which a portion of  
26 the compensation paid to a physician or other health care provider  
27 is based on a fee-for-service payment arrangement.

1           (3) "Enrollee" means an individual enrolled in the  
2 child health plan program.

3           (4) "Episode-based bundled payment system" means a  
4 system for compensating a physician or other health care provider  
5 for providing or arranging for health care services to an enrollee  
6 or recipient that is based on a flat payment for all services  
7 provided in connection with a single episode of medical care.

8           (5) "Exclusive provider benefit plan" means a managed  
9 care plan subject to 28 T.A.C. Part 1, Chapter 3, Subchapter KK.

10          (6) "Freestanding emergency medical care facility"  
11 means a facility licensed under Chapter 254, Health and Safety  
12 Code.

13          (7) "Global payment system" means a system for  
14 compensating a physician or other health care provider for  
15 providing or arranging for a defined set of covered health care  
16 services to an enrollee or recipient for a specified period that is  
17 based on a predetermined payment per enrollee or recipient for the  
18 specified period, without regard to the quantity of services  
19 actually provided.

20          (8) "Health care provider" means a person, facility,  
21 or institution licensed, certified, registered, or chartered by  
22 this state to provide health care. The term includes an employee,  
23 independent contractor, or agent of a health care provider acting  
24 in the course and scope of the employment or contractual  
25 relationship.

26          (9) "HIV" has the meaning assigned by Section 81.101,  
27 Health and Safety Code.

1           (10) "Hospital" means an institution licensed under  
2 Chapter 241 or 577, Health and Safety Code, including a general or  
3 special hospital as defined by Section 241.003 of that code.

4           (11) "Managed care organization" means a person that  
5 is authorized or otherwise permitted by law to arrange for or  
6 provide a managed care plan. The term includes a health maintenance  
7 organization and an exclusive provider organization.

8           (12) "Managed care plan" means a plan, including an  
9 exclusive provider benefit plan, under which a person undertakes to  
10 provide, arrange or pay for, or reimburse any part of the cost of  
11 health care services. The plan must include arranging for or  
12 providing health care services as distinguished from  
13 indemnification against the cost of those services on a prepaid  
14 basis through insurance or otherwise. The term does not include a  
15 plan that indemnifies a person for the cost of health care services  
16 through insurance.

17           (13) "Physician" means an individual licensed to  
18 practice medicine in this state under Subtitle B, Title 3,  
19 Occupations Code.

20           (14) "Potentially preventable admission" means an  
21 individual's admission to a hospital or long-term care facility  
22 that may have reasonably been prevented with adequate access to  
23 ambulatory care or health care coordination.

24           (15) "Potentially preventable ancillary service"  
25 means a health care service that:

26           (A) a physician or other health care provider  
27 provides or orders to supplement or support evaluating or treating

1 a patient, including a diagnostic test, laboratory test, therapy  
2 service, or radiology service; and

3 (B) might not be reasonably necessary to provide  
4 quality health care or treatment.

5 (16) "Potentially preventable complication" means a  
6 harmful event or negative outcome with respect to an individual,  
7 including an infection or surgical complication, that:

8 (A) occurs after the individual's admission to a  
9 hospital or long-term care facility; and

10 (B) may have resulted from the care, lack of  
11 care, or treatment provided during the hospital or long-term care  
12 facility stay rather than from a natural progression of an  
13 underlying disease.

14 (17) "Potentially preventable emergency room visit"  
15 means an individual's treatment in a hospital emergency room or  
16 freestanding emergency medical care facility for a condition that  
17 might not require emergency medical attention because the condition  
18 could be treated, or could have been prevented, by a physician or  
19 other health care provider in a nonemergency setting.

20 (18) "Potentially preventable event" means a:

21 (A) potentially preventable admission;

22 (B) potentially preventable ancillary service;

23 (C) potentially preventable complication;

24 (D) potentially preventable emergency room  
25 visit;

26 (E) potentially preventable readmission; or

27 (F) combination of those events.



1           (19) "Potentially preventable readmission" means an  
2 individual's return hospitalization within a period the commission  
3 specifies that may have resulted from deficiencies in the  
4 individual's care or treatment provided during a previous hospital  
5 stay or from deficiencies in post-hospital discharge follow-up. The  
6 term does not include a hospital readmission necessitated by the  
7 occurrence of unrelated events after the individual's discharge.  
8 The term includes an individual's readmission to a hospital for:

9                   (A) the same condition or procedure for which the  
10 individual was previously admitted;

11                   (B) an infection or other complication resulting  
12 from care previously provided;

13                   (C) a condition or procedure indicating that a  
14 surgical intervention performed during a previous admission was  
15 unsuccessful in achieving the anticipated outcome; or

16                   (D) another condition or procedure of a similar  
17 nature that the executive commissioner determines.

18           (20) "Quality-based payment system" means a system,  
19 including an alternative payment system, for compensating a  
20 physician or other health care provider that:

21                   (A) provides incentives to the physician or other  
22 health care provider to provide high-quality, cost-effective care;  
23 and

24                   (B) bases some portion of the payment made to the  
25 physician or other health care provider on quality-of-care  
26 outcomes, which may include the extent to which the physician or  
27 other health care provider reduces potentially preventable events.

1           (21) "Recipient" means a Medicaid recipient. (Gov.  
2 Code, Secs. 536.001, 536.003(h); New.)

3           Sec. 543A.0002. DEVELOPMENT OF OUTCOME AND PROCESS  
4 MEASURES; CORRELATION WITH INCREASED REIMBURSEMENT RATES. (a) The  
5 commission shall develop quality-based outcome and process  
6 measures that:

7           (1) promote the provision of efficient, quality health  
8 care; and

9           (2) can be used in the child health plan program and  
10 Medicaid to implement quality-based payments for acute care  
11 services and long-term services and supports across all delivery  
12 models and payment systems, including fee-for-service and managed  
13 care payment systems.

14           (b) The commission, in coordination with the Department of  
15 State Health Services, shall develop and implement a quality-based  
16 outcome measure for the child health plan program and Medicaid to  
17 annually measure the percentage of enrollees or recipients with HIV  
18 infection, regardless of age, whose most recent viral load test  
19 indicates a viral load of less than 200 copies per milliliter of  
20 blood.

21           (c) To the extent feasible, the commission shall develop  
22 outcome and process measures:

23           (1) consistently across all child health plan program  
24 and Medicaid delivery models and payment systems;

25           (2) in a manner that takes into account appropriate  
26 patient risk factors, including the burden of chronic illness on a  
27 patient and the severity of a patient's illness;

1           (3) that will have the greatest effect on improving  
2 quality of care and the efficient use of services, including acute  
3 care services and long-term services and supports;

4           (4) that are similar to outcome and process measures  
5 used in the private sector, as appropriate;

6           (5) that reflect effective coordination of acute care  
7 services and long-term services and supports;

8           (6) that can be tied to expenditures; and

9           (7) that reduce preventable health care utilization  
10 and costs.

11          (d) In developing the outcome and process measures, the  
12 commission must include measures that are based on potentially  
13 preventable events and advance quality improvement and innovation.  
14 The outcome measures based on potentially preventable events must:

15           (1) allow for a rate-based determination of health  
16 care provider performance compared to statewide norms; and

17           (2) be risk-adjusted to account for the severity of  
18 the illnesses of patients a provider serves.

19          (e) The commission may modify the outcome and process  
20 measures to:

21           (1) promote continuous system reform, improved  
22 quality, and reduced costs; and

23           (2) account for managed care organizations added to a  
24 service area.

25          (f) To the extent feasible, the commission shall align the  
26 outcome and process measures with measures required or recommended  
27 under reporting guidelines established by:

- 1 (1) the Centers for Medicare and Medicaid Services;
- 2 (2) the Agency for Healthcare Research and Quality; or
- 3 (3) another federal agency.

4 (g) The executive commissioner by rule may require  
5 physicians, other health care providers, and managed care  
6 organizations participating in the child health plan program and  
7 Medicaid to report information necessary to develop the outcome and  
8 process measures to the commission in a format the executive  
9 commissioner specifies.

10 (h) If the commission increases physician and other health  
11 care provider reimbursement rates under the child health plan  
12 program or Medicaid as a result of an increase in the amounts  
13 appropriated for those programs for a state fiscal biennium as  
14 compared to the preceding state fiscal biennium, the commission  
15 shall, to the extent permitted under federal law and to the extent  
16 otherwise possible considering other relevant factors, correlate  
17 the increased reimbursement rates with the quality-based outcome  
18 and process measures. (Gov. Code, Secs. 536.003(a), (a-1), (b),  
19 (c), (d), (e), (f).)

20 Sec. 543A.0003. USE OF QUALITY-BASED OUTCOME MEASURE FOR  
21 ENROLLEES OR RECIPIENTS WITH HIV INFECTION. (a) The commission  
22 shall include aggregate, nonidentifying data collected using the  
23 quality-based outcome measure described by Section 543A.0002(b) in  
24 the annual report required by Section 543A.0008. The commission  
25 may include the data in any other report required by this chapter.

26 (b) The commission shall determine the appropriateness of  
27 including the quality-based outcome measure described by Section

1 543A.0002(b) in the quality-based payments and payment systems  
2 developed under Sections 543A.0004 and 543A.0051. (Gov. Code, Sec.  
3 536.003(g).)

4       Sec. 543A.0004. DEVELOPMENT OF QUALITY-BASED PAYMENT  
5 SYSTEMS. (a) Using the quality-based outcome and process measures  
6 developed under Section 543A.0002 and after consulting with  
7 appropriate stakeholders with an interest in the provision of acute  
8 care and long-term services and supports under the child health  
9 plan program and Medicaid, the commission shall develop and require  
10 managed care organizations to develop quality-based payment  
11 systems for compensating a physician or other health care provider  
12 participating in the child health plan program or Medicaid that:

13               (1) align payment incentives with high-quality,  
14 cost-effective health care;

15               (2) reward the use of evidence-based best practices;

16               (3) promote health care coordination;

17               (4) encourage appropriate physician and other health  
18 care provider collaboration;

19               (5) promote effective health care delivery models; and

20               (6) take into account the specific needs of the  
21 enrollee and recipient populations.

22       (b) The commission shall develop the quality-based payment  
23 systems in the manner specified by this chapter. To the extent  
24 necessary to maximize the receipt of federal funds or reduce  
25 administrative burdens, the commission shall coordinate the  
26 timeline for developing and implementing a payment system with the  
27 implementation of other initiatives such as:

1           (1) the Medicaid Information Technology Architecture  
2 (MITA) initiative of the Center for Medicaid and State Operations;

3           (2) the ICD-10 code sets initiative; or

4           (3) the ongoing Enterprise Data Warehouse (EDW)  
5 planning process.

6           (c) In developing the quality-based payment systems, the  
7 commission shall examine and consider implementing:

8           (1) an alternative payment system;

9           (2) an existing performance-based payment system used  
10 under the Medicare program that meets the requirements of this  
11 chapter, modified as necessary to account for programmatic  
12 differences, if implementing the system would:

13           (A) reduce unnecessary administrative burdens;  
14 and

15           (B) align quality-based payment incentives for  
16 physicians and other health care providers with the Medicare  
17 program; and

18           (3) alternative payment methodologies within a system  
19 that are used in the Medicare program, modified as necessary to  
20 account for programmatic differences, and that will achieve cost  
21 savings and improve quality of care in the child health plan program  
22 and Medicaid.

23           (d) In developing the quality-based payment systems, the  
24 commission shall ensure that a system will not reward a physician,  
25 other health care provider, or managed care organization for  
26 withholding or delaying medically necessary care.

27           (e) The commission may modify a quality-based payment

1 system to account for:

2 (1) programmatic differences between the child health  
3 plan program and Medicaid; and

4 (2) delivery systems under those programs. (Gov.  
5 Code, Sec. 536.004.)

6 Sec. 543A.0005. PAYMENT METHODOLOGY CONVERSION. (a) To the  
7 extent possible, the commission shall convert hospital  
8 reimbursement systems under the child health plan program and  
9 Medicaid to a diagnosis-related groups (DRG) methodology that will  
10 allow the commission to more accurately classify specific patient  
11 populations and account for the severity of patient illness and  
12 mortality risk.

13 (b) Subsection (a) does not authorize the commission to  
14 direct a managed care organization to compensate a physician or  
15 other health care provider providing services under the  
16 organization's managed care plan based on a diagnosis-related  
17 groups (DRG) methodology.

18 (c) Notwithstanding Subsection (a) and to the extent  
19 possible, the commission shall convert outpatient hospital  
20 reimbursement systems under the child health plan program and  
21 Medicaid to an appropriate prospective payment system that will  
22 allow the commission to:

23 (1) more accurately classify the full range of  
24 outpatient service episodes;

25 (2) more accurately account for the intensity of  
26 services provided; and

27 (3) motivate outpatient service providers to increase

1 efficiency and effectiveness. (Gov. Code, Sec. 536.005.)

2           Sec. 543A.0006. TRANSPARENCY; CONSIDERATIONS. (a) The  
3 commission shall:

4                   (1) ensure transparency in developing and  
5 establishing:

6                           (A) quality-based payment and reimbursement  
7 systems under Section 543A.0004 and Subchapters B, C, and D,  
8 including in developing outcome and process measures under Section  
9 543A.0002; and

10                           (B) quality-based payment initiatives under  
11 Subchapter E, including developing quality-of-care and  
12 cost-efficiency benchmarks under Section 543A.0203(a) and  
13 approving efficiency performance standards under Section  
14 543A.0203(b); and

15                   (2) for developing and establishing the quality-based  
16 payment and reimbursement systems and initiatives described by  
17 Subdivision (1), develop guidelines that establish procedures to  
18 provide notice and information to and receive input from managed  
19 care organizations, health care providers, including physicians  
20 and experts in the various medical specialty fields, and other  
21 stakeholders, as appropriate.

22           (b) In developing and establishing the quality-based  
23 payment and reimbursement systems and initiatives described by  
24 Subsection (a)(1), the commission shall consider that there will be  
25 a diminishing rate of improved performance over time as the  
26 performance of a physician, other health care provider, or managed  
27 care organization improves with respect to an outcome or process



1 measure, quality-of-care and cost-efficiency benchmark, or  
2 efficiency performance standard, as applicable.

3 (c) The commission shall develop web-based capability that:

4 (1) provides health care providers and managed care  
5 organizations with data on their clinical and utilization  
6 performance, including comparisons to peer organizations and  
7 providers located in this state and in the provider's respective  
8 region; and

9 (2) supports the requirements of the electronic health  
10 information exchange system under Sections 525.0206, 525.0207, and  
11 525.0208. (Gov. Code, Sec. 536.006.)

12 Sec. 543A.0007. PERIODIC EVALUATION. At least once each  
13 two-year period, the commission shall evaluate the outcomes and  
14 cost-effectiveness of any quality-based payment system or other  
15 payment initiative implemented under this chapter. (Gov. Code, Sec.  
16 536.007.)

17 Sec. 543A.0008. ANNUAL REPORT. (a) The commission shall  
18 submit to the legislature and make available to the public an annual  
19 report on:

20 (1) the quality-based outcome and process measures  
21 developed under Section 543A.0002, including measures based on each  
22 potentially preventable event; and

23 (2) the progress of implementing quality-based  
24 payment systems and other payment initiatives under this chapter.

25 (b) The commission shall, as appropriate, report outcome  
26 and process measures under Subsection (a)(1) by:

27 (1) geographic location, which may require reporting

1 by county, health care service region, or another appropriately  
2 defined geographic area;

3 (2) enrollee or recipient population or eligibility  
4 group served;

5 (3) type of health care provider, such as acute care or  
6 long-term care provider;

7 (4) number of enrollees and recipients who relocated  
8 to a community-based setting from a less integrated setting;

9 (5) quality-based payment system; and

10 (6) service delivery model.

11 (c) The report may not identify a specific health care  
12 provider. (Gov. Code, Sec. 536.008.)

13 SUBCHAPTER B. QUALITY-BASED PAYMENTS RELATING TO MANAGED CARE  
14 ORGANIZATIONS

15 Sec. 543A.0051. QUALITY-BASED PREMIUM PAYMENTS;  
16 PERFORMANCE REPORTING. (a) Subject to Section 1903(m)(2)(A),  
17 Social Security Act (42 U.S.C. Section 1396b(m)(2)(A)), and other  
18 federal law, the commission shall base a percentage of the premiums  
19 paid to a managed care organization participating in the child  
20 health plan program or Medicaid on the organization's performance  
21 with respect to outcome and process measures developed under  
22 Section 543A.0002 that address potentially preventable events. The  
23 percentage may increase each year.

24 (b) The commission shall make available information  
25 relating to a managed care organization's performance with respect  
26 to outcome and process measures under this subchapter to an  
27 enrollee or recipient before the enrollee or recipient chooses a

1 managed care plan. (Gov. Code, Sec. 536.051.)

2           Sec. 543A.0052. FINANCIAL INCENTIVES AND CONTRACT AWARD  
3 PREFERENCES. (a) The commission may allow a managed care  
4 organization participating in the child health plan program or  
5 Medicaid increased flexibility to implement quality initiatives in  
6 a managed care plan offered by the organization, including  
7 flexibility with respect to financial arrangements, to:

8           (1) achieve high-quality, cost-effective health care;

9           (2) increase the use of high-quality, cost-effective  
10 delivery models;

11           (3) reduce the incidence of unnecessary  
12 institutionalization and potentially preventable events; and

13           (4) in collaboration with physicians and other health  
14 care providers, increase the use of alternative payment systems,  
15 including shared savings models.

16           (b) The commission shall develop quality-of-care and  
17 cost-efficiency benchmarks, including benchmarks based on a  
18 managed care organization's performance with respect to:

19           (1) reducing potentially preventable events; and

20           (2) containing the growth rate of health care costs.

21           (c) The commission may include in a contract between a  
22 managed care organization and the commission financial incentives  
23 that are based on the organization's successful implementation of  
24 quality initiatives under Subsection (a) or success in achieving  
25 quality-of-care and cost-efficiency benchmarks under Subsection  
26 (b). The commission may implement the financial incentives only if  
27 implementing the incentives would be cost-effective.

1 (d) In awarding contracts to managed care organizations  
2 under the child health plan program and Medicaid, the commission  
3 shall, in addition to considerations under Section 540.0204 of this  
4 code and Section 62.155, Health and Safety Code, give preference to  
5 an organization that offers a managed care plan that:

6 (1) successfully implements quality initiatives under  
7 Subsection (a) as the commission determines based on data or other  
8 evidence the organization provides; or

9 (2) meets quality-of-care and cost-efficiency  
10 benchmarks under Subsection (b). (Gov. Code, Sec. 536.052.)

11 SUBCHAPTER C. QUALITY-BASED HEALTH HOME PAYMENT SYSTEMS

12 Sec. 543A.0101. DEFINITION. In this subchapter, "health  
13 home" means a primary care provider practice or, if appropriate, a  
14 specialty care provider practice, incorporating several features,  
15 including comprehensive care coordination, family-centered care,  
16 and data management, that are focused on improving outcome-based  
17 quality of care and increasing patient and provider satisfaction  
18 under the child health plan program and Medicaid. (Gov. Code, Sec.  
19 536.101(1).)

20 Sec. 543A.0102. QUALITY-BASED HEALTH HOME PAYMENTS. (a)  
21 The commission may develop and implement quality-based payment  
22 systems for health homes designed to improve quality of care and  
23 reduce the provision of unnecessary medical services. A  
24 quality-based payment system must:

25 (1) base payments made to an enrollee's or recipient's  
26 health home on quality and efficiency measures that may include  
27 measurable wellness and prevention criteria and the use of

1 evidence-based best practices, sharing a portion of any realized  
2 cost savings the health home achieves, and ensuring quality of care  
3 outcomes, including a reduction in potentially preventable events;  
4 and

5 (2) allow for the examination of measurable wellness  
6 and prevention criteria, use of evidence-based best practices, and  
7 quality-of-care outcomes based on the type of primary or specialty  
8 care provider practice.

9 (b) The commission may develop a quality-based payment  
10 system for health homes only if implementing the system would be  
11 feasible and cost-effective. (Gov. Code, Sec. 536.102.)

12 Sec. 543A.0103. HEALTH HOME ELIGIBILITY. To be eligible to  
13 receive reimbursement under a quality-based payment system under  
14 this subchapter, a health home must:

15 (1) directly or indirectly provide enrollees or  
16 recipients who have a health home with access to health care  
17 services outside of regular business hours;

18 (2) educate those enrollees and recipients about the  
19 availability of health care services outside of regular business  
20 hours; and

21 (3) provide evidence satisfactory to the commission  
22 that the health home meets the requirement of Subdivision (1).  
23 (Gov. Code, Sec. 536.103.)

24 SUBCHAPTER D. QUALITY-BASED HOSPITAL REIMBURSEMENT SYSTEM

25 Sec. 543A.0151. COLLECTING CERTAIN INFORMATION; REPORTS TO  
26 CERTAIN HOSPITALS. (a) The executive commissioner shall adopt  
27 rules for identifying:

1           (1) potentially preventable admissions and  
2 readmissions of enrollees and recipients, including preventable  
3 admissions to long-term care facilities;

4           (2) potentially preventable ancillary services  
5 provided to or ordered for enrollees and recipients;

6           (3) potentially preventable emergency room visits by  
7 enrollees and recipients; and

8           (4) potentially preventable complications experienced  
9 by enrollees and recipients.

10          (b) The commission shall collect data from hospitals on  
11 present-on-admission indicators for purposes of this section.

12          (c) The commission shall establish a program to provide to  
13 each hospital in this state that participates in the child health  
14 plan program or Medicaid a report regarding the hospital's  
15 performance with respect to each potentially preventable event  
16 described by Subsection (a). To the extent possible, the report  
17 should include all potentially preventable events across all child  
18 health plan program and Medicaid payment systems. A hospital shall  
19 distribute the information in the report to physicians and other  
20 health care providers providing services at the hospital.

21          (d) Except as provided by Subsection (e), a report provided  
22 to a hospital under Subsection (c) is confidential and not subject  
23 to Chapter 552.

24          (e) The commission may release information in a report  
25 described by Subsection (c):

26                 (1) not earlier than one year after the date the report  
27 is provided to the hospital; and

1           (2) only after deleting any data that relates to a  
2 hospital's performance with respect to a particular  
3 diagnosis-related group or an individual patient. (Gov. Code, Sec.  
4 536.151.)

5           Sec. 543A.0152. REIMBURSEMENT ADJUSTMENTS. (a) The  
6 commission shall use the data collected under Section 543A.0151 and  
7 the diagnosis-related groups (DRG) methodology implemented under  
8 Section 543A.0005, if applicable, to adjust, to the extent  
9 feasible, child health plan program and Medicaid reimbursements to  
10 hospitals, including payments made under the disproportionate  
11 share hospitals and upper payment limit supplemental payment  
12 programs. The commission shall base an adjustment for a hospital on  
13 the hospital's performance with respect to exceeding or failing to  
14 achieve outcome and process measures developed under Section  
15 543A.0002 that address the rates of potentially preventable  
16 readmissions and potentially preventable complications.

17           (b) The commission must provide the report required by  
18 Section 543A.0151(c) to a hospital at least one year before  
19 adjusting child health plan program and Medicaid reimbursements to  
20 the hospital under this section. (Gov. Code, Sec. 536.152.)

21           SUBCHAPTER E. QUALITY-BASED PAYMENT INITIATIVES

22           Sec. 543A.0201. PAYMENT INITIATIVES; DETERMINATION OF  
23 BENEFIT TO STATE. (a) The commission shall establish payment  
24 initiatives to test the effectiveness of quality-based payment  
25 systems, alternative payment methodologies, and high-quality,  
26 cost-effective health care delivery models that provide incentives  
27 to physicians and other health care providers to develop health

1 care interventions for enrollees or recipients that will:

2 (1) improve the quality of health care provided to the  
3 enrollees or recipients;

4 (2) reduce potentially preventable events;

5 (3) promote prevention and wellness;

6 (4) increase the use of evidence-based best practices;

7 (5) increase appropriate physician and other health  
8 care provider collaboration;

9 (6) contain costs; and

10 (7) improve integration of acute care services and  
11 long-term services and supports, including discharge planning from  
12 acute care services to community-based long-term services and  
13 supports.

14 (b) The commission shall:

15 (1) establish a process through which a physician,  
16 other health care provider, or managed care organization may submit  
17 a proposal for a payment initiative; and

18 (2) determine whether implementing one or more  
19 proposed payment initiatives is feasible and cost-effective.

20 (c) If the commission determines that implementing one or  
21 more payment initiatives is feasible and cost-effective for this  
22 state, the commission shall establish one or more payment  
23 initiatives as provided by this subchapter. (Gov. Code, Secs.  
24 536.202, 536.203(a).)

25 Sec. 543A.0202. PAYMENT INITIATIVE ADMINISTRATION. (a)  
26 The commission shall administer any payment initiative the  
27 commission establishes under this subchapter. The executive



1 commissioner may adopt rules, plans, and procedures and enter into  
2 contracts and other agreements as the executive commissioner  
3 considers appropriate and necessary to administer this subchapter.

4 (b) The commission may limit a payment initiative to:

5 (1) one or more regions in this state;

6 (2) one or more organized networks of physicians and  
7 other health care providers; or

8 (3) specified types of services provided under the  
9 child health plan program or Medicaid, or specified types of  
10 enrollees or recipients.

11 (c) An implemented payment initiative must be operated for  
12 at least one calendar year. (Gov. Code, Secs. 536.203(b), (c),  
13 (d).)

14 Sec. 543A.0203. QUALITY-OF-CARE AND COST-EFFICIENCY  
15 BENCHMARKS AND GOALS; EFFICIENCY PERFORMANCE STANDARDS. (a) The  
16 executive commissioner shall develop quality-of-care and  
17 cost-efficiency benchmarks and measurable goals that a payment  
18 initiative must meet to ensure high-quality and cost-effective  
19 health care services and healthy outcomes.

20 (b) In addition to the benchmarks and goals described by  
21 Subsection (a), the executive commissioner may approve efficiency  
22 performance standards that may include the sharing of realized cost  
23 savings with physicians and other health care providers who provide  
24 health care services that exceed the standards. The standards may  
25 not create a financial incentive for or involve making a payment to  
26 a physician or other health care provider that directly or  
27 indirectly induces limiting medically necessary services. (Gov.

1 Code, Sec. 536.204.)

2       Sec. 543A.0204. PAYMENT RATES UNDER PAYMENT INITIATIVES.  
3 The executive commissioner may contract with appropriate entities,  
4 including qualified actuaries, to assist in determining  
5 appropriate payment rates for an implemented payment initiative.  
6 (Gov. Code, Sec. 536.205.)

7       SUBCHAPTER F. QUALITY-BASED LONG-TERM SERVICES AND SUPPORTS

8                               PAYMENT SYSTEMS

9       Sec. 543A.0251. QUALITY-BASED PAYMENT SYSTEMS FOR  
10 LONG-TERM SERVICES AND SUPPORTS. (a) The commission, after  
11 consulting with appropriate stakeholders representing nursing  
12 facility providers with an interest in providing long-term services  
13 and supports, may develop and implement quality-based payment  
14 systems for Medicaid long-term services and supports providers  
15 designed to improve quality of care and reduce the provision of  
16 unnecessary services. A quality-based payment system must base  
17 payments made to providers on quality and efficiency measures that  
18 may include measurable wellness and prevention criteria and the use  
19 of evidence-based best practices, sharing a portion of any realized  
20 cost savings the provider achieves, and ensuring quality of care  
21 outcomes, including a reduction in potentially preventable events.

22       (b) The commission may develop a quality-based payment  
23 system for Medicaid long-term services and supports providers only  
24 if implementing the system would be feasible and cost-effective.  
25 (Gov. Code, Sec. 536.251.)

26       Sec. 543A.0252. DATA SET EVALUATION. To ensure that the  
27 commission is using the best data to inform developing and

1 implementing quality-based payment systems under Section  
2 543A.0251, the commission shall evaluate the reliability,  
3 validity, and functionality of post-acute and long-term services  
4 and supports data sets. The commission's evaluation should assess:

5 (1) to what degree data sets on which the commission  
6 relies meet a standard:

7 (A) for integrating care;

8 (B) for developing coordinated care plans; and

9 (C) that would allow for the meaningful  
10 development of risk adjustment techniques;

11 (2) whether the data sets will provide value for  
12 outcome or performance measures and cost containment; and

13 (3) how classification systems and data sets used for  
14 Medicaid long-term services and supports providers can be  
15 standardized and, where possible, simplified. (Gov. Code, Sec.  
16 536.252.)

17 Sec. 543A.0253. COLLECTING CERTAIN INFORMATION; REPORTS TO  
18 CERTAIN PROVIDERS. (a) The executive commissioner shall adopt  
19 rules for identifying the incidence of potentially preventable  
20 admissions, potentially preventable readmissions, and potentially  
21 preventable emergency room visits by Medicaid long-term services  
22 and supports recipients.

23 (b) The commission shall establish a program to provide to  
24 each Medicaid long-term services and supports provider in this  
25 state a report regarding the provider's performance with respect to  
26 potentially preventable admissions, potentially preventable  
27 readmissions, and potentially preventable emergency room visits.

1 To the extent possible, the report should include applicable  
2 potentially preventable events information across all Medicaid  
3 payment systems.

4 (c) Except as provided by Subsection (d), a report provided  
5 to a provider under Subsection (b) is confidential and not subject  
6 to Chapter 552.

7 (d) The commission may release information in a report  
8 described by Subsection (b):

9 (1) not earlier than one year after the date the report  
10 is provided to the provider; and

11 (2) only after deleting any data that relates to a  
12 provider's performance with respect to a particular resource  
13 utilization group or an individual recipient. (Gov. Code, Sec.  
14 536.253.)

15 CHAPTER 544. FRAUD, WASTE, ABUSE, AND OVERCHARGES RELATING TO

16 HEALTH AND HUMAN SERVICES

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- 22 Sec. 544.0201. SELECTION AND REVIEW OF MEDICAID CLAIMS  
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- 13 Sec. 544.0253. CONDUCT OF PRELIMINARY INVESTIGATION OF  
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- 15 Sec. 544.0254. FINDING OF CERTAIN MEDICAID FRAUD OR  
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- 24 Sec. 544.0404. INELIGIBILITY FOR FINANCIAL ASSISTANCE
- 25 FOLLOWING VIOLATION; RIGHT TO APPEAL
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- 3 PREVENT FRAUD, ABUSE, AND OVERCHARGES
- 4 Sec. 544.0451. LEARNING, NEURAL NETWORK, OR OTHER
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- 10 LIST
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- 13 ABUSE IN CERTAIN PUBLIC ASSISTANCE
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- 16 OVERCHARGES
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- 18 Sec. 544.0502. PAYMENT RECOVERY EFFORTS BY CERTAIN
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- 21 Sec. 544.0503. PROCESS FOR MANAGED CARE ORGANIZATIONS
- 22 TO RECOUP OVERPAYMENTS RELATED TO
- 23 ELECTRONIC VISIT VERIFICATION
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- 25 Sec. 544.0504. RECOVERY AUDIT CONTRACTORS
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- 27 ABUSE RECOVERIES

1 Sec. 544.0506. NOTICE AND INFORMAL RESOLUTION OF  
2 PROPOSED RECOUPMENT OF OVERPAYMENT OR  
3 DEBT

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5 OVERPAYMENT OR DEBT

6 CHAPTER 544. FRAUD, WASTE, ABUSE, AND OVERCHARGES RELATING TO  
7 HEALTH AND HUMAN SERVICES

8 SUBCHAPTER A. GENERAL PROVISIONS

9 Sec. 544.0001. DEFINITIONS. In this chapter:

10 (1) "Abuse" means:

11 (A) a practice a provider engages in that is  
12 inconsistent with sound fiscal, business, or medical practices and  
13 that results in:

14 (i) an unnecessary cost to Medicaid; or

15 (ii) reimbursement for services that are  
16 not medically necessary or that fail to meet professionally  
17 recognized standards for health care; or

18 (B) a practice a recipient engages in that  
19 results in an unnecessary cost to Medicaid.

20 (2) "Allegation of fraud" means an allegation of  
21 Medicaid fraud the commission receives from any source that has not  
22 been verified by this state, including an allegation based on:

23 (A) a fraud hotline complaint;

24 (B) claims data mining;

25 (C) data analysis processes; or

26 (D) a pattern identified through provider  
27 audits, civil false claims cases, or law enforcement

1 investigations.

2 (3) "Credible allegation of fraud" means an allegation  
3 of fraud that has been verified by this state. An allegation is  
4 considered credible when the commission has:

5 (A) verified that the allegation has indicia of  
6 reliability; and

7 (B) carefully reviewed all allegations, facts,  
8 and evidence and acts judiciously on a case-by-case basis.

9 (4) "Fraud" means an intentional deception or  
10 misrepresentation a person makes with the knowledge that the  
11 deception or misrepresentation could result in an unauthorized  
12 benefit to that person or another person. The term does not include  
13 unintentional technical, clerical, or administrative errors.

14 (5) "Furnished" refers to the provision of items or  
15 services directly by or under the direct supervision of, or the  
16 ordering of items or services by:

17 (A) a practitioner or other individual acting as  
18 an employee or in the individual's own capacity;

19 (B) a provider; or

20 (C) another supplier of services, excluding  
21 services ordered by one party but billed for and provided by or  
22 under the supervision of another.

23 (6) "Inspector general" means the inspector general  
24 the governor appoints under Section 544.0101.

25 (7) "Office of inspector general" means the  
26 commission's office of inspector general.

27 (8) "Payment hold" means the temporary denial of

1 Medicaid reimbursement for items or services a specified provider  
2 furnished.

3 (9) "Physician" includes:

4 (A) an individual licensed to practice medicine  
5 in this state;

6 (B) a professional association composed solely  
7 of physicians;

8 (C) a partnership composed solely of physicians;

9 (D) a single legal entity authorized to practice  
10 medicine that is owned by two or more physicians; and

11 (E) a nonprofit health corporation certified by  
12 the Texas Medical Board under Chapter 162, Occupations Code.

13 (10) "Practitioner" means a physician or other  
14 individual licensed under state law to practice the individual's  
15 profession.

16 (11) "Program exclusion" means the suspension of a  
17 provider's authorization under Medicaid to request reimbursement  
18 for items or services the provider furnished.

19 (12) "Provider" means, except as otherwise provided by  
20 this chapter, a person that was or is approved by the commission to:

21 (A) provide Medicaid services under a contract or  
22 provider agreement with the commission; or

23 (B) provide third-party billing vendor services  
24 under a contract or provider agreement with the commission. (Gov.  
25 Code, Sec. 531.1011; New.)

26 Sec. 544.0002. REFERENCE TO OFFICE OF INVESTIGATIONS AND  
27 ENFORCEMENT. Notwithstanding any other law, a reference in law or

1 rule to the commission's office of investigations and enforcement  
2 means the office of inspector general. (Gov. Code, Sec.  
3 531.102(i).)

4 Sec. 544.0003. AUTHORITY OF STATE AGENCY OR GOVERNMENTAL  
5 ENTITY NOT LIMITED. Nothing in the following provisions limits the  
6 authority of any other state agency or governmental entity:

- 7 (1) Section 544.0052;
- 8 (2) Section 544.0101;
- 9 (3) Section 544.0102;
- 10 (4) Section 544.0103;
- 11 (5) Section 544.0104;
- 12 (6) Section 544.0105;
- 13 (7) Section 544.0106;
- 14 (8) Section 544.0108;
- 15 (9) Sections 544.0109(b) and (d);
- 16 (10) Section 544.0110;
- 17 (11) Section 544.0113;
- 18 (12) Section 544.0114;
- 19 (13) Section 544.0251;
- 20 (14) Section 544.0252(b);
- 21 (15) Section 544.0254;
- 22 (16) Section 544.0255;
- 23 (17) Section 544.0257;
- 24 (18) Section 544.0301;
- 25 (19) Section 544.0302;
- 26 (20) Section 544.0303; and
- 27 (21) Section 544.0304. (Gov. Code, Sec. 531.102(o).)

1 SUBCHAPTER B. HEALTH AND HUMAN SERVICES COMMISSION: ADMINISTRATIVE  
2 PROVISIONS

3 Sec. 544.0051. COORDINATION WITH OFFICE OF ATTORNEY  
4 GENERAL; ANNUAL REPORT. (a) The commission, acting through the  
5 office of inspector general, and the office of the attorney general  
6 shall enter into a memorandum of understanding to develop and  
7 implement joint written procedures for processing:

8 (1) cases of suspected fraud, waste, or abuse, as  
9 those terms are defined by state or federal law; or

10 (2) other violations of state or federal law under  
11 Medicaid or another program the commission or a health and human  
12 services agency administers, including:

13 (A) the financial assistance program under  
14 Chapter 31, Human Resources Code;

15 (B) the supplemental nutrition assistance  
16 program under Chapter 33, Human Resources Code; and

17 (C) the child health plan program.

18 (b) The memorandum of understanding must:

19 (1) require the office of inspector general and the  
20 office of the attorney general to:

21 (A) set priorities and guidelines for referring  
22 cases to appropriate state agencies for investigation,  
23 prosecution, or other disposition to:

24 (i) enhance deterrence of fraud, waste,  
25 abuse, or other violations of state or federal law under the  
26 programs described by Subsection (a)(2), including a violation of  
27 Chapter 102, Occupations Code; and

1                   (ii) maximize the imposition of penalties,  
2 the recovery of money, and the successful prosecution of cases; and

3                   (B) submit information the comptroller requests  
4 about each resolved case for the comptroller's use in improving  
5 fraud detection;

6                   (2) require the office of inspector general to:

7                   (A) refer each case of suspected provider fraud,  
8 waste, or abuse to the office of the attorney general not later than  
9 the 20th business day after the date the office of inspector general  
10 determines that the existence of fraud, waste, or abuse is  
11 reasonably indicated;

12                   (B) keep detailed records for cases the office of  
13 inspector general or the office of the attorney general processes,  
14 including information on the total number of cases processed and,  
15 for each case:

16                   (i) the agency and division to which the  
17 case is referred for investigation;

18                   (ii) the date the case is referred; and

19                   (iii) the nature of the suspected fraud,  
20 waste, or abuse; and

21                   (C) notify each appropriate division of the  
22 office of the attorney general of each case the office of inspector  
23 general refers;

24                   (3) require the office of the attorney general to:

25                   (A) take appropriate action in response to each  
26 case referred to the attorney general, which may include:

27                   (i) directly initiating prosecution, with

1 the appropriate local district or county attorney's consent;

2 (ii) directly initiating civil litigation;

3 (iii) referring the case to an appropriate

4 United States attorney, a district attorney, or a county attorney;

5 or

6 (iv) referring the case to a collections

7 agency for initiation of civil litigation or other appropriate

8 action;

9 (B) ensure that information relating to each case

10 the office of the attorney general investigates is available to

11 each division of the office with responsibility for investigating

12 suspected fraud, waste, or abuse; and

13 (C) notify the office of inspector general of

14 each case the attorney general declines to prosecute or prosecutes

15 unsuccessfully;

16 (4) require representatives of the office of inspector

17 general and of the office of the attorney general to meet not less

18 than quarterly to share case information and determine the

19 appropriate agency and division to investigate each case;

20 (5) ensure that barriers to direct fraud referrals to

21 the office of the attorney general's Medicaid fraud control unit or

22 unreasonable impediments to communication between Medicaid agency

23 employees and the Medicaid fraud control unit are not imposed; and

24 (6) include procedures to facilitate the referral of

25 cases directly to the office of the attorney general.

26 (c) An exchange of information under this section between

27 the office of the attorney general and the commission, the office of



1 inspector general, or a health and human services agency does not  
2 affect whether the information is subject to disclosure under  
3 Chapter 552.

4 (d) The commission and the office of the attorney general  
5 may not assess or collect investigation and attorney's fees on any  
6 state agency's behalf unless the office of the attorney general or  
7 another state agency collects a penalty, restitution, or other  
8 reimbursement payment to this state.

9 (e) A district attorney, county attorney, city attorney, or  
10 private collection agency may collect and retain:

11 (1) costs associated with a case referred to the  
12 attorney or agency in accordance with procedures adopted under this  
13 section; and

14 (2) 20 percent of the amount of the penalty,  
15 restitution, or other reimbursement payment collected.

16 (f) The commission and the office of the attorney general  
17 shall jointly prepare and submit to the governor, lieutenant  
18 governor, and speaker of the house of representatives an annual  
19 report concerning the activities of those agencies in detecting and  
20 preventing fraud, waste, and abuse under Medicaid or another  
21 program the commission or a health and human services agency  
22 administers. The commission and the office of the attorney general  
23 may consolidate the report with any other report relating to the  
24 same subject matter the commission or the office of the attorney  
25 general is required to submit under other law. (Gov. Code, Sec.  
26 531.103.)

27 Sec. 544.0052. RULES REGARDING ENFORCEMENT AND PUNITIVE

1 ACTIONS. (a) The executive commissioner, in consultation with the  
2 office of inspector general, shall adopt rules establishing  
3 criteria for determining enforcement and punitive actions  
4 regarding a provider who violated state law, program rules, or the  
5 provider's Medicaid provider agreement.

6 (b) The rules must include:

7 (1) direction for categorizing provider violations  
8 according to the nature of the violation and for scaling resulting  
9 enforcement actions, taking into consideration:

10 (A) the seriousness of the violation;

11 (B) the prevalence of errors by the provider;

12 (C) the financial or other harm to this state or  
13 recipients resulting or potentially resulting from those errors;  
14 and

15 (D) mitigating factors the office of inspector  
16 general determines appropriate; and

17 (2) a specific list of potential penalties, including  
18 the amount of the penalties, for fraud and other Medicaid  
19 violations. (Gov. Code, Sec. 531.102(x).)

20 Sec. 544.0053. PROVISION OF INFORMATION TO PHARMACY SUBJECT  
21 TO AUDIT; INFORMAL HEARING ON AUDIT FINDINGS. (a) To increase  
22 transparency, the office of inspector general shall, if the office  
23 has access to the information, provide to pharmacies that are  
24 subject to audit by the office or by an entity that contracts with  
25 the federal government to audit Medicaid providers information  
26 relating to the extrapolation methodology used as part of the audit  
27 and the methods used to determine whether the pharmacy has been

1 overpaid under Medicaid in sufficient detail so that the audit  
2 results may be demonstrated to be statistically valid and are fully  
3 reproducible.

4 (b) A pharmacy has a right to request an informal hearing  
5 before the commission's appeals division to contest the findings of  
6 an audit that the office of inspector general or an entity that  
7 contracts with the federal government to audit Medicaid providers  
8 conducted if the audit findings do not include findings that the  
9 pharmacy engaged in Medicaid fraud.

10 (c) In an informal hearing held under this section, the  
11 commission's appeals division staff, assisted by staff responsible  
12 for the commission's vendor drug program with expertise in the law  
13 governing pharmacies' participation in Medicaid, make the final  
14 decision on whether the audit findings are accurate. Office of  
15 inspector general staff may not serve on the panel that makes the  
16 decision on the accuracy of an audit. (Gov. Code, Sec. 531.1203.)

17 Sec. 544.0054. RECORDS OF ALLEGATIONS OF FRAUD OR ABUSE.  
18 The commission shall maintain a record of all allegations of fraud  
19 or abuse against a provider containing the date each allegation was  
20 received or identified and the source of the allegation, if  
21 available. The record is confidential under Section 544.0259(e)  
22 and is subject to Section 544.0259(f). (Gov. Code, Sec.  
23 531.118(a).)

24 Sec. 544.0055. RECORD AND CONFIDENTIALITY OF INFORMAL  
25 RESOLUTION MEETINGS. (a) On the written request of a provider who  
26 requests an informal resolution meeting held under Section 544.0304  
27 or 544.0506(b), the commission shall, at no expense to the

1 provider, provide for the meeting to be recorded and for the  
2 recording to be made available to the provider. The commission may  
3 not record an informal resolution meeting unless the commission  
4 receives a written request from a provider.

5 (b) Notwithstanding Section 544.0259(e) and except as  
6 provided by this section:

7 (1) an informal resolution meeting held under Section  
8 544.0304 or 544.0506(b) is confidential; and

9 (2) any information or materials the office of  
10 inspector general, including the office's employees or agents,  
11 obtains during or in connection with an informal resolution  
12 meeting, including a recording made under Subsection (a), are  
13 privileged, confidential, and not subject to disclosure under  
14 Chapter 552 or any other means of legal compulsion for release,  
15 including disclosure, discovery, or subpoena. (Gov. Code, Sec.  
16 531.1202.)

17 Sec. 544.0056. EXPUNCTION OF CHILD'S CHEMICAL DEPENDENCY  
18 DIAGNOSIS IN CERTAIN RECORDS. (a) In this section:

19 (1) "Chemical dependency" has the meaning assigned by  
20 Section 461A.002, Health and Safety Code.

21 (2) "Child" means an individual who is 13 years of age  
22 or younger.

23 (b) After a chemical dependency treatment provider is  
24 finally convicted of an offense in which an element of the offense  
25 involves submitting a fraudulent claim for reimbursement for  
26 services under Medicaid, the commission or other health and human  
27 services agency that operates a portion of Medicaid shall expunge

1 or provide for the expunction of a child's diagnosis of chemical  
2 dependency that the provider made and that has been entered in any:

3 (1) appropriate official record of the commission or  
4 agency;

5 (2) applicable medical record that is in the  
6 commission's or agency's custody; and

7 (3) applicable record of a company with which the  
8 commission contracts for processing and paying Medicaid claims.  
9 (Gov. Code, Sec. 531.112.)

10 SUBCHAPTER C. OFFICE OF INSPECTOR GENERAL: GENERAL PROVISIONS

11 Sec. 544.0101. APPOINTMENT OF INSPECTOR GENERAL; TERM. (a)  
12 The governor shall appoint an inspector general to serve as  
13 director of the office of inspector general.

14 (b) The inspector general serves a one-year term that  
15 expires February 1. (Gov. Code, Sec. 531.102(a-1).)

16 Sec. 544.0102. COMMISSION POWERS AND DUTIES RELATED TO  
17 OFFICE OF INSPECTOR GENERAL. (a) The executive commissioner shall  
18 work in consultation with the office of inspector general when the  
19 executive commissioner is required by law to adopt a rule or policy  
20 necessary to implement a power or duty of the office of inspector  
21 general, including a rule necessary to carry out a responsibility  
22 of the office of inspector general under Section 544.0103(a).

23 (b) The executive commissioner is responsible for  
24 performing all administrative support services functions necessary  
25 to operate the office of inspector general in the same manner that  
26 the executive commissioner is responsible for providing  
27 administrative support services functions for the health and human

1 services system, including office functions related to:

2 (1) procurement processes;

3 (2) contracting policies;

4 (3) information technology services;

5 (4) legal services, but only those related to:

6 (A) open records;

7 (B) procurement;

8 (C) contracting;

9 (D) human resources;

10 (E) privacy;

11 (F) litigation support by the attorney general;

12 (G) bankruptcy; and

13 (H) other legal services as detailed in the

14 memorandum of understanding or other written agreement required

15 under Subchapter E, Chapter 524;

16 (5) budgeting; and

17 (6) personnel and employment policies.

18 (c) The commission's internal audit division shall:

19 (1) regularly audit the office of inspector general as

20 part of the commission's internal audit program; and

21 (2) include the office of inspector general in the

22 commission's risk assessments.

23 (d) The commission's chief counsel is the final authority

24 for all legal interpretations related to statutes, rules, and

25 commission policies on programs the commission administers.

26 (e) The commission shall:

27 (1) in consultation with the inspector general, set

1 clear objectives, priorities, and performance standards for the  
2 office of inspector general that emphasize:

3 (A) coordinating investigative efforts to  
4 aggressively recover money;

5 (B) allocating resources to cases that have the  
6 strongest supportive evidence and greatest potential to recover  
7 money; and

8 (C) maximizing opportunities for referral of  
9 cases to the office of the attorney general in accordance with  
10 Section 544.0051; and

11 (2) train office of inspector general staff to enable  
12 the staff to pursue priority Medicaid and other health and human  
13 services fraud and abuse cases as necessary.

14 (f) The commission may require employees of health and human  
15 services agencies to provide assistance to the office of inspector  
16 general in connection with its duties relating to the investigation  
17 of fraud and abuse in the provision of health and human services.  
18 The office of inspector general is entitled to access to any  
19 information a health and human services agency maintains that is  
20 relevant to the office of inspector general's functions, including  
21 internal records.

22 (g) To the extent permitted by federal law, the executive  
23 commissioner, on the office of inspector general's behalf, shall  
24 adopt rules establishing:

25 (1) criteria for:

26 (A) initiating a full-scale fraud or abuse  
27 investigation;

1 (B) conducting the investigation;  
2 (C) collecting evidence; and  
3 (D) accepting and approving a provider's request  
4 to post a surety bond to secure potential recoupments in lieu of a  
5 payment hold or other asset or payment guarantee; and

6 (2) minimum training requirements for Medicaid  
7 provider fraud or abuse investigators.

8 (h) The executive commissioner, in consultation with the  
9 office of inspector general, shall adopt rules establishing  
10 criteria:

11 (1) for opening a case;

12 (2) for prioritizing cases for the efficient  
13 management of the office of inspector general's workload, including  
14 rules that direct the office to prioritize:

15 (A) provider cases according to the highest  
16 potential for recovery or risk to this state as indicated through:

17 (i) the provider's volume of billings;

18 (ii) the provider's history of  
19 noncompliance with the law; and

20 (iii) identified fraud trends;

21 (B) recipient cases according to the highest  
22 potential for recovery and federal timeliness requirements; and

23 (C) internal affairs investigations according to  
24 the seriousness of the threat to recipient safety and the risk to  
25 program integrity in terms of the amount or scope of fraud, waste,  
26 and abuse the allegation that is the subject of the investigation  
27 poses; and



1           (3) to guide field investigators in closing a case  
2 that is not worth pursuing through a full investigation. (Gov.  
3 Code, Secs. 531.102(a-2), (a-3), (a-4), (a-7), (a-8), (b), (c),  
4 (d), (n), (p).)

5           Sec. 544.0103. OFFICE OF INSPECTOR GENERAL: GENERAL POWERS  
6 AND DUTIES. (a) The office of inspector general is responsible  
7 for:

8           (1) preventing, detecting, auditing, inspecting,  
9 reviewing, and investigating fraud, waste, and abuse in the  
10 provision and delivery of all health and human services in this  
11 state, including services provided:

12                   (A) through any state-administered health or  
13 human services program that is wholly or partly federally funded;  
14 or

15                   (B) by the Department of Family and Protective  
16 Services; and

17           (2) enforcing state law relating to providing those  
18 services.

19           (b) The commission may obtain any information or technology  
20 necessary for the office of inspector general to meet its  
21 responsibilities under this chapter or other law.

22           (c) The office of inspector general shall closely  
23 coordinate with the executive commissioner and relevant staff of  
24 health and human services system programs the office of inspector  
25 general oversees in performing functions relating to preventing  
26 fraud, waste, and abuse in the delivery of health and human services  
27 and enforcing state law relating to the provision of those

1 services, including audits, utilization reviews, provider  
2 education, and data analysis.

3 (d) The office of inspector general shall conduct audits,  
4 inspections, and investigations independent of the executive  
5 commissioner and the commission but shall rely on the coordination  
6 required by Subsection (c) to ensure that the office of inspector  
7 general has a thorough understanding of the health and human  
8 services system to knowledgeably and effectively perform its  
9 duties.

10 (e) The office of inspector general may:

11 (1) assess administrative penalties otherwise  
12 authorized by law on behalf of the commission or a health and human  
13 services agency;

14 (2) request that the attorney general obtain an  
15 injunction to prevent a person from disposing of an asset the office  
16 of inspector general identifies as potentially subject to recovery  
17 by the office of inspector general due to the person's fraud or  
18 abuse;

19 (3) provide for coordination between the office of  
20 inspector general and special investigative units formed by managed  
21 care organizations under Subchapter H or entities with which  
22 managed care organizations contract under that subchapter;

23 (4) audit the use and effectiveness of state or  
24 federal funds, including contract and grant funds, administered by  
25 a person or state agency receiving the funds from a health and human  
26 services agency;

27 (5) conduct investigations relating to the funds

1 described by Subdivision (4); and

2 (6) recommend policies to:

3 (A) promote the economical and efficient  
4 administration of the funds described by Subdivision (4); and

5 (B) prevent and detect fraud and abuse in the  
6 administration of those funds. (Gov. Code, Secs. 531.102(a), (a-5),  
7 (a-6), (h).)

8 Sec. 544.0104. EMPLOYMENT OF MEDICAL DIRECTOR. (a) The  
9 office of inspector general shall employ a medical director who:

10 (1) is a licensed physician under Subtitle B, Title 3,  
11 Occupations Code, and the rules the Texas Medical Board adopts  
12 under that subtitle; and

13 (2) preferably has significant knowledge of Medicaid.

14 (b) The medical director shall ensure that any  
15 investigative findings based on medical necessity or the quality of  
16 medical care have been reviewed by a qualified expert as described  
17 by the Texas Rules of Evidence before the office of inspector  
18 general imposes a payment hold or seeks recoupment of an  
19 overpayment, damages, or penalties. (Gov. Code, Sec. 531.102(1).)

20 Sec. 544.0105. EMPLOYMENT OF DENTAL DIRECTOR. (a) The  
21 office of inspector general shall employ a dental director who:

22 (1) is a licensed dentist under Subtitle D, Title 3,  
23 Occupations Code, and the rules the State Board of Dental Examiners  
24 adopts under that subtitle; and

25 (2) preferably has significant knowledge of Medicaid.

26 (b) The dental director shall ensure that any investigative  
27 findings based on the necessity of dental services or the quality of

1 dental care have been reviewed by a qualified expert as described by  
2 the Texas Rules of Evidence before the office of inspector general  
3 imposes a payment hold or seeks recoupment of an overpayment,  
4 damages, or penalties. (Gov. Code, Sec. 531.102(m).)

5       Sec. 544.0106. CONTRACT FOR REVIEW OF INVESTIGATIVE  
6 FINDINGS BY QUALIFIED EXPERT. (a) If the commission does not  
7 receive any responsive bids under Chapter 2155 on a competitive  
8 solicitation for the services of a qualified expert to review  
9 investigative findings under Section 544.0104 or 544.0105 and the  
10 number of contracts to be awarded under this subsection is not  
11 otherwise limited, the commission may negotiate with and award a  
12 contract for the services to a qualified expert on the basis of:

13           (1) the contractor's agreement to a set fee, either as  
14 a range or lump-sum amount; and

15           (2) the contractor's affirmation and the office of  
16 inspector general's verification that the contractor possesses the  
17 necessary occupational licenses and experience.

18       (b) Notwithstanding Sections 2155.083 and 2261.051, a  
19 contract awarded under Subsection (a) is not subject to competitive  
20 advertising and proposal evaluation requirements. (Gov. Code,  
21 Secs. 531.102(m-1), (m-2).)

22       Sec. 544.0107. EMPLOYMENT OF PEACE OFFICERS. (a) The  
23 office of inspector general shall employ and commission not more  
24 than five peace officers at any given time to assist the office in  
25 carrying out the office's duties relating to the investigation of  
26 Medicaid fraud, waste, and abuse.

27       (b) A peace officer the office of inspector general employs

1 and commissions is administratively attached to the Department of  
2 Public Safety. The commission shall provide administrative support  
3 to the department as necessary to support the assignment of the  
4 peace officers.

5 (c) A peace officer the office of inspector general employs  
6 and commissions:

7 (1) is a peace officer for purposes of Article 2.12,  
8 Code of Criminal Procedure; and

9 (2) shall obtain the office of the attorney general's  
10 prior approval before carrying out any duties requiring peace  
11 officer status. (Gov. Code, Sec. 531.1022.)

12 Sec. 544.0108. INVESTIGATIVE PROCESS REVIEW. (a) Office  
13 of inspector general staff who are not directly involved in  
14 investigations the office conducts shall review the office's  
15 investigative process, including the office's use of sampling and  
16 extrapolation to audit provider records.

17 (b) The office of inspector general shall arrange for the  
18 Association of Inspectors General or a similar third party to  
19 conduct a peer review of the office's sampling and extrapolation  
20 techniques. Based on the review and generally accepted practices  
21 among other offices of inspectors general, the executive  
22 commissioner, in consultation with the office, shall by rule adopt  
23 sampling and extrapolation standards for the office's use in  
24 conducting audits. (Gov. Code, Secs. 531.102(r), (s).)

25 Sec. 544.0109. PERFORMANCE AUDITS AND COORDINATION OF AUDIT  
26 ACTIVITIES. (a) Notwithstanding any other law, the office of  
27 inspector general may conduct a performance audit of any program or

1 project administered or agreement entered into by the commission or  
2 a health and human services agency, including an audit related to:

3 (1) the commission's or a health and human services  
4 agency's contracting procedures; or

5 (2) the commission's or a health and human services  
6 agency's performance.

7 (b) The office of inspector general shall coordinate all  
8 audit and oversight activities, including those relating to  
9 providers and including developing audit plans, risk assessments,  
10 and findings, with the commission to minimize duplicative  
11 activities. In coordinating the activities, the office shall:

12 (1) to determine whether to audit a Medicaid managed  
13 care organization, annually seek the commission's input and  
14 consider previous audits and on-site visits the commission made to  
15 determine whether to audit a Medicaid managed care organization;  
16 and

17 (2) request the results of an informal audit or  
18 on-site visit the commission performed that could inform the  
19 office's risk assessment when determining whether to conduct or the  
20 scope of an audit of a Medicaid managed care organization.

21 (c) In addition to the coordination required by Subsection  
22 (b), the office of inspector general shall coordinate the office's  
23 other audit activities with those of the commission, including  
24 developing audit plans, performing risk assessments, and reporting  
25 findings, to minimize duplicative audit activities. In  
26 coordinating audit activities with the commission under this  
27 subsection, the office shall:

1           (1) to determine whether to conduct a performance  
2 audit, seek the commission's input and consider previous audits the  
3 commission conducted; and

4           (2) request the results of an audit the commission  
5 conducted if those results could inform the office's risk  
6 assessment when determining whether to conduct or the scope of a  
7 performance audit.

8           (d) In accordance with Section 540.0057(b), the office of  
9 inspector general shall consult with the executive commissioner  
10 regarding the adoption of rules defining the office's role in and  
11 jurisdiction over, and the frequency of, audits of Medicaid managed  
12 care organizations that the office and commission conduct. (Gov.  
13 Code, Secs. 531.102(q), (v), (w), 531.1025.)

14           Sec. 544.0110. REPORTS ON AUDITS, INSPECTIONS, AND  
15 INVESTIGATIONS. (a) The office of inspector general shall prepare  
16 a final report on each audit, inspection, or investigation  
17 conducted under Section 544.0102, 544.0103, 544.0252(b), 544.0254,  
18 or 544.0257. The final report must include:

19           (1) a summary of the activities the office performed  
20 in conducting the audit, inspection, or investigation;

21           (2) a statement on whether the audit, inspection, or  
22 investigation resulted in a finding of any wrongdoing; and

23           (3) a description of any findings of wrongdoing.

24           (b) A final report on an audit, inspection, or investigation  
25 is subject to required disclosure under Chapter 552. All  
26 information and materials compiled during the audit, inspection, or  
27 investigation remain confidential and not subject to required

1 disclosure in accordance with Section 544.0259(e).

2 (c) A confidential draft report on an audit, inspection, or  
3 investigation that concerns the death of a child may be shared with  
4 the Department of Family and Protective Services. A draft report  
5 that is shared with the Department of Family and Protective  
6 Services remains confidential and is not subject to disclosure  
7 under Chapter 552. (Gov. Code, Secs. 531.102(j), (k).)

8 Sec. 544.0111. COMPLIANCE WITH FEDERAL CODING GUIDELINES.

9 (a) In this section, "federal coding guidelines" means the code  
10 sets and guidelines the United States Department of Health and  
11 Human Services adopts in accordance with the Health Insurance  
12 Portability and Accountability Act of 1996 (42 U.S.C. Section 1320d  
13 et seq.).

14 (b) The office of inspector general, including office staff  
15 and any third party with which the office contracts to perform  
16 coding services, and the commission's medical and utilization  
17 review appeals unit shall comply with federal coding guidelines,  
18 including guidelines for diagnosis-related group (DRG) validation  
19 and related audits. (Gov. Code, Sec. 531.1023.)

20 Sec. 544.0112. HOSPITAL UTILIZATION REVIEWS AND AUDITS:  
21 PROVIDER EDUCATION PROCESS. The executive commissioner, in  
22 consultation with the office of inspector general, shall develop by  
23 rule a process for the office, including office staff and any third  
24 party with which the office contracts to perform coding services,  
25 to communicate with and educate providers about the  
26 diagnosis-related group (DRG) validation criteria that the office  
27 uses in conducting hospital utilization reviews and audits. (Gov.



1 Code, Sec. 531.1024.)

2 Sec. 544.0113. PROGRAM EXCLUSIONS. The office of inspector  
3 general, in consultation with this state's Medicaid fraud control  
4 unit, shall establish guidelines under which program exclusions:

5 (1) may permissively be imposed on a provider; or

6 (2) shall automatically be imposed on a provider.

7 (Gov. Code, Sec. 531.102(g)(7).)

8 Sec. 544.0114. REPORT. (a) At each quarterly meeting of  
9 any advisory council responsible for advising the executive  
10 commissioner on the commission's operation, the inspector general  
11 shall submit to the executive commissioner, the governor, and the  
12 legislature a report on:

13 (1) the office of inspector general's activities;

14 (2) the office's performance with respect to  
15 performance measures the executive commissioner establishes for  
16 the office;

17 (3) fraud trends the office has identified;

18 (4) any recommendations for policy changes to prevent  
19 or address fraud, waste, and abuse in the delivery of health and  
20 human services in this state; and

21 (5) the amount of money recovered during the preceding  
22 quarter as a result of investigations involving peace officers  
23 employed and commissioned by the office for each program for which  
24 the office has investigative authority.

25 (b) The office of inspector general shall publish each  
26 report required under this section on the office's Internet  
27 website. (Gov. Code, Secs. 531.102(t), (u).)

1 SUBCHAPTER D. MEDICAID PROVIDER CRIMINAL HISTORY RECORD

2 INFORMATION AND ELIGIBILITY

3 Sec. 544.0151. DEFINITIONS. In this subchapter:

4 (1) "Health care professional" means an individual  
5 issued a license to engage in a health care profession.

6 (2) "License" means a license, certificate,  
7 registration, permit, or other authorization that:

8 (A) a licensing authority issues; and

9 (B) must be obtained before a person may practice  
10 or engage in a particular business, occupation, or profession.

11 (3) "Licensing authority" means a department,  
12 commission, board, office, or other state agency that issues a  
13 license.

14 (4) "Participating agency" means:

15 (A) the Medicaid fraud enforcement divisions of  
16 the office of the attorney general;

17 (B) each licensing authority with authority to  
18 issue a license to a health care professional or managed care  
19 organization that may participate in Medicaid; and

20 (C) the office of inspector general.

21 (5) "Provider" means a person that was or is approved  
22 by the commission to provide Medicaid services under a contract or  
23 provider agreement with the commission. (Gov. Code, Secs.  
24 531.1011(10) (part), 531.1031(a)(1), (1-a), (1-b), (2), (3).)

25 Sec. 544.0152. EXCHANGE OF CRIMINAL HISTORY RECORD  
26 INFORMATION BETWEEN PARTICIPATING AGENCIES. (a) This section

27 applies only to:

1           (1) criminal history record information a  
2 participating agency holds that relates to a health care  
3 professional; and

4           (2) information a participating agency holds that  
5 relates to a health care professional or managed care organization  
6 that is the subject of an investigation by a participating agency  
7 for alleged Medicaid fraud or abuse.

8           (b) A participating agency may submit to another  
9 participating agency a written request for information to which  
10 this section applies. The participating agency that receives the  
11 request shall provide the requesting agency with the requested  
12 information unless releasing the information:

13           (1) would jeopardize an ongoing investigation or  
14 prosecution by the participating agency that possesses the  
15 information; or

16           (2) is prohibited by other law.

17           (c) Notwithstanding any other law, a participating agency  
18 may enter into a memorandum of understanding or agreement with  
19 another participating agency for exchanging criminal history  
20 record information relating to a health care professional that both  
21 participating agencies are authorized access to under Chapter 411.  
22 Confidential criminal history record information in a  
23 participating agency's possession that is provided to another  
24 participating agency remains confidential while in the possession  
25 of the participating agency that receives the information.

26           (d) A participating agency that discovers information that  
27 may indicate fraud or abuse by a health care professional or managed

1 care organization may provide the information to any other  
2 participating agency unless the release of the information is  
3 prohibited by other law.

4 (e) If after receiving a request for information under  
5 Subsection (b) a participating agency determines that the agency is  
6 prohibited from releasing the information, the agency shall, not  
7 later than the 30th day after the date the agency received the  
8 request, inform the requesting agency of that determination in  
9 writing.

10 (f) Confidential information shared under this section is  
11 subject to the same confidentiality requirements and legal  
12 restrictions on access to the information that are imposed by law on  
13 the participating agency that originally obtained or collected the  
14 information. Sharing information under this section does not  
15 affect whether the information is subject to disclosure under  
16 Chapter 552.

17 (g) A participating agency that receives information from  
18 another participating agency under this section must obtain written  
19 permission from the agency that shared the information before using  
20 the information in a licensure or enforcement action.

21 (h) This section does not affect a participating agency's  
22 authority to exchange information under other law. (Gov. Code,  
23 Secs. 531.1031(b), (c), (c-1), (d), (e), (f), (g), (h).)

24 Sec. 544.0153. PROVIDER ELIGIBILITY FOR MEDICAID  
25 PARTICIPATION: CRIMINAL HISTORY RECORD INFORMATION. (a) The  
26 office of inspector general and each licensing authority that  
27 requires the submission of fingerprints to conduct a criminal

1 history record information check of a health care professional  
2 shall enter into a memorandum of understanding to ensure that only  
3 individuals who are licensed and in good standing as health care  
4 professionals participate as Medicaid providers. The memorandum  
5 under this section may be combined with a memorandum authorized  
6 under Section 544.0152(c) and must include a process by which:

7           (1) to determine a health care professional's  
8 eligibility to participate in Medicaid, the office may confirm with  
9 a licensing authority that the professional is licensed and in good  
10 standing; and

11           (2) the licensing authority immediately notifies the  
12 office if:

13                   (A) a provider's license has been revoked or  
14 suspended; or

15                   (B) the licensing authority has taken  
16 disciplinary action against a provider.

17           (b) To determine a health care professional's eligibility  
18 to participate as a Medicaid provider, the office of inspector  
19 general may not conduct a criminal history record information check  
20 of a health care professional who the office has confirmed under  
21 Subsection (a) is licensed and in good standing. This subsection  
22 does not prohibit the office from conducting a criminal history  
23 record information check of a provider that is required or  
24 appropriate for other reasons, including for conducting an  
25 investigation of fraud, waste, or abuse.

26           (c) To determine a provider's eligibility to participate in  
27 Medicaid and subject to Subsection (d), the office of inspector

1 general, after seeking public input, shall establish and the  
2 executive commissioner by rule shall adopt guidelines for  
3 evaluating criminal history record information of providers and  
4 potential providers. The guidelines must outline conduct, by  
5 provider type, that may be contained in criminal history record  
6 information that will result in excluding a person as a Medicaid  
7 provider, taking into consideration:

8 (1) the extent to which the underlying conduct relates  
9 to the services provided through Medicaid;

10 (2) the degree to which the person would interact with  
11 Medicaid recipients as a provider; and

12 (3) any previous evidence that the person engaged in  
13 Medicaid fraud, waste, or abuse.

14 (d) The guidelines adopted under Subsection (c) may not  
15 impose stricter standards for an individual's eligibility to  
16 participate in Medicaid than a licensing authority described by  
17 Subsection (a) requires for the individual to engage in a health  
18 care profession without restriction in this state.

19 (e) The office of inspector general and the commission shall  
20 use the guidelines the executive commissioner adopts under  
21 Subsection (c) to determine whether a Medicaid provider continues  
22 to be eligible to participate as a Medicaid provider.

23 (f) The provider enrollment contractor, if applicable, and  
24 a Medicaid managed care organization shall defer to the office of  
25 inspector general on whether an individual's criminal history  
26 record information precludes the individual from participating as a  
27 Medicaid provider. (Gov. Code, Secs. 531.1032(a), (b), (c), as

1 added Acts 84th Leg., R.S., Ch. 945, (d), (e), (f).)

2 Sec. 544.0154. MONITORING OF CERTAIN FEDERAL DATABASES.

3 The office of inspector general shall routinely check appropriate  
4 federal databases, including databases referenced in 42 C.F.R.  
5 Section 455.436, to ensure that a person excluded by the federal  
6 government from participating in Medicaid or Medicare is not  
7 participating as a Medicaid provider. (Gov. Code, Sec. 531.1033.)

8 Sec. 544.0155. PERIOD FOR DETERMINING PROVIDER ELIGIBILITY

9 FOR MEDICAID. (a) Not later than the 10th day after the date the  
10 office of inspector general receives a health care professional's  
11 complete application seeking to participate in Medicaid, the office  
12 shall inform the commission or the health care professional, as  
13 appropriate, of the office's determination of whether the health  
14 care professional should be denied participation in Medicaid based  
15 on:

16 (1) information concerning the health care  
17 professional's licensing status obtained as described by Section  
18 544.0153(a);

19 (2) information contained in the criminal history  
20 record information check that is evaluated in accordance with  
21 guidelines the executive commissioner adopts under Section  
22 544.0153(c);

23 (3) a review of federal databases under Section  
24 544.0154;

25 (4) the pendency of an open investigation by the  
26 office; or

27 (5) any other reason the office determines

1 appropriate.

2 (b) Completion of an on-site visit of a health care  
3 professional during the period prescribed by Subsection (a) is not  
4 required.

5 (c) The office of inspector general shall develop  
6 performance metrics to measure the length of time for conducting a  
7 determination described by Subsection (a) with respect to:

8 (1) applications that are complete when submitted; and

9 (2) all other applications. (Gov. Code, Sec.  
10 531.1034.)

11 SUBCHAPTER E. PREVENTION AND DETECTION OF FRAUD, WASTE, AND ABUSE

12 Sec. 544.0201. SELECTION AND REVIEW OF MEDICAID CLAIMS TO  
13 DETERMINE RESOURCE ALLOCATION. (a) The commission shall annually  
14 select and review a random, statistically valid sample of all  
15 claims for Medicaid reimbursement, including under the vendor drug  
16 program, for potential cases of fraud, waste, or abuse.

17 (b) In conducting the annual review of claims, the  
18 commission may directly contact a recipient by telephone, in  
19 person, or both to verify that the services for which a provider  
20 submitted a reimbursement claim were actually provided to the  
21 recipient.

22 (c) Based on the results of the annual review of claims, the  
23 commission shall determine the types of claims toward which  
24 commission resources for fraud and abuse detection should be  
25 primarily directed.

26 (d) Absent an allegation of fraud, waste, or abuse, the  
27 commission may conduct an annual review of claims only after the



1 commission completes the prior year's annual review of claims.  
2 (Gov. Code, Sec. 531.109.)

3 Sec. 544.0202. DUTIES RELATED TO FRAUD PREVENTION. (a) The  
4 office of inspector general shall compile and disseminate accurate  
5 information and statistics relating to:

6 (1) fraud prevention; and

7 (2) post-fraud referrals received and accepted or  
8 rejected from the commission's or a health and human services  
9 agency's case management system.

10 (b) The commission shall:

11 (1) aggressively publicize successful fraud  
12 prosecutions and fraud-prevention programs through all available  
13 means, including the use of statewide press releases; and

14 (2) ensure that the commission or a health and human  
15 services agency maintains and promotes a toll-free telephone  
16 hotline for reporting suspected fraud in programs the commission or  
17 a health and human services agency administers.

18 (c) The commission shall develop a cost-effective method to  
19 identify applicants for public assistance in counties bordering  
20 other states and in metropolitan areas the commission selects who  
21 are already receiving benefits in other states. If economically  
22 feasible, the commission may develop a computerized matching  
23 system.

24 (d) The commission shall:

25 (1) verify automobile information that is used as  
26 eligibility criteria; and

27 (2) establish with the Texas Department of Criminal

1 Justice a computerized matching system to prevent an incarcerated  
2 individual from illegally receiving public assistance benefits the  
3 commission administers.

4 (e) Not later than October 1 of each year, the commission  
5 shall submit to the governor and Legislative Budget Board a report  
6 on the results of computerized matching of commission information  
7 with information from neighboring states, if any, and information  
8 from the Texas Department of Criminal Justice. The commission may  
9 consolidate the report with any other report relating to the same  
10 subject matter the commission is required to submit under other  
11 law.

12 (f) The commission and each health and human services agency  
13 that administers part of Medicaid shall maintain statistics on the  
14 number, type, and disposition of fraudulent benefits claims  
15 submitted under the part of the program the agency administers.  
16 (Gov. Code, Secs. 531.0215, 531.108.)

17 Sec. 544.0203. FRAUD, WASTE, AND ABUSE DETECTION TRAINING.

18 (a) The commission shall develop and implement a program to provide  
19 annual training on identifying potential cases of Medicaid fraud,  
20 waste, or abuse to:

- 21 (1) contractors who process Medicaid claims; and  
22 (2) appropriate health and human services agency  
23 staff.

24 (b) The training must include clear criteria that specify:

25 (1) the circumstances under which a person should  
26 refer a potential case to the commission; and

27 (2) the time by which a referral should be made. (Gov.

1 Code, Sec. 531.105(a).)

2           Sec. 544.0204. HEALTH AND HUMAN SERVICES AGENCY MEDICAID  
3 FRAUD, WASTE, AND ABUSE DETECTION GOAL. (a) The health and human  
4 services agencies, in cooperation with the commission, shall  
5 periodically set a goal for the number of potential cases of  
6 Medicaid fraud, waste, or abuse that each agency will attempt to  
7 identify and refer to the commission.

8           (b) The commission shall include in the report required by  
9 Section 544.0051(f) information on the health and human services  
10 agencies' goals and the success of each agency in meeting the  
11 agency's goal. (Gov. Code, Sec. 531.105(b).)

12           Sec. 544.0205. AWARD FOR REPORTING MEDICAID FRAUD, ABUSE,  
13 OR OVERCHARGES. (a) The commission may grant an award to an  
14 individual who reports activity that constitutes fraud or abuse of  
15 Medicaid funds or who reports Medicaid overcharges if the  
16 commission determines that the disclosure results in the recovery  
17 of an administrative penalty imposed under Section 32.039, Human  
18 Resources Code. The commission may not grant an award to an  
19 individual in connection with a report if the commission or  
20 attorney general had independent knowledge of the activity the  
21 individual reported.

22           (b) The commission shall determine the amount of an award.  
23 The award may not exceed five percent of the amount of the  
24 administrative penalty imposed under Section 32.039, Human  
25 Resources Code, that resulted from the individual's disclosure. In  
26 determining the award amount, the commission:

27           (1) shall consider how important the disclosure is in

1 ensuring the fiscal integrity of Medicaid; and

2 (2) may consider whether the individual participated  
3 in the fraud, abuse, or overcharge.

4 (c) A person who brings an action under Subchapter C,  
5 Chapter 36, Human Resources Code, is not eligible for an award under  
6 this section. (Gov. Code, Sec. 531.101.)

7 SUBCHAPTER F. INVESTIGATION OF FRAUD, WASTE, ABUSE, AND  
8 OVERCHARGES

9 Sec. 544.0251. CLAIMS CRITERIA REQUIRING COMMENCEMENT OF  
10 INVESTIGATION. The executive commissioner, in consultation with  
11 the inspector general, by rule shall set specific claims criteria  
12 that, when met, require the office of inspector general to begin an  
13 investigation. (Gov. Code, Sec. 531.102(e).)

14 Sec. 544.0252. CIRCUMSTANCES REQUIRING COMMENCEMENT OF  
15 PRELIMINARY INVESTIGATION OF ALLEGED FRAUD OR ABUSE. (a) The  
16 office of inspector general shall conduct a preliminary  
17 investigation of an allegation of fraud or abuse against a provider  
18 that the commission receives from any source to determine whether  
19 there is a sufficient basis to warrant a full investigation. The  
20 office must begin a preliminary investigation not later than the  
21 30th day and complete the preliminary investigation not later than  
22 the 45th day after the date the commission receives or identifies an  
23 allegation of fraud or abuse.

24 (b) The office of inspector general shall conduct a  
25 preliminary investigation as provided by Section 544.0253 of a  
26 complaint or allegation of Medicaid fraud or abuse that the  
27 commission receives from any source to determine whether there is a

1 sufficient basis to warrant a full investigation. The office must  
2 begin a preliminary investigation not later than the 30th day and  
3 complete the preliminary investigation not later than the 45th day  
4 after the date the commission receives a complaint or allegation or  
5 has reason to believe that fraud or abuse has occurred. (Gov. Code,  
6 Secs. 531.102(f)(1), 531.118(b).)

7       Sec. 544.0253. CONDUCT OF PRELIMINARY INVESTIGATION OF  
8 ALLEGED FRAUD OR ABUSE. In conducting a preliminary investigation  
9 of an allegation of fraud or abuse and before the allegation may  
10 proceed to a full investigation, the office of inspector general  
11 must:

12               (1) review the allegation and all facts and evidence  
13 relating to the allegation; and

14               (2) prepare a preliminary investigation report that  
15 documents:

16                       (A) the allegation;

17                       (B) the evidence the office reviewed, if  
18 available;

19                       (C) the procedures the office used to conduct the  
20 preliminary investigation;

21                       (D) the preliminary investigation findings; and

22                       (E) the office's determination of whether a full  
23 investigation is warranted. (Gov. Code, Sec. 531.118(c).)

24       Sec. 544.0254. FINDING OF CERTAIN MEDICAID FRAUD OR ABUSE  
25 FOLLOWING PRELIMINARY INVESTIGATION: CRIMINAL REFERRAL OR FULL  
26 INVESTIGATION. If the findings of a preliminary investigation give  
27 the office of inspector general reason to believe that an incident

1 of Medicaid fraud or abuse involving possible criminal conduct has  
2 occurred, not later than the 30th day after completing the  
3 preliminary investigation, the office, as appropriate:

4 (1) must refer the case to this state's Medicaid fraud  
5 control unit if a provider is suspected of fraud or abuse involving  
6 criminal conduct, provided that the criminal referral does not  
7 preclude the office from continuing the office's investigation of  
8 the provider that may lead to the imposition of appropriate  
9 administrative or civil sanctions; or

10 (2) may conduct a full investigation, subject to  
11 Section 544.0253, if there is reason to believe that a recipient has  
12 defrauded Medicaid. (Gov. Code, Sec. 531.102(f)(2).)

13 Sec. 544.0255. IMMEDIATE CRIMINAL REFERRAL UNDER CERTAIN  
14 CIRCUMSTANCES. If the office of inspector general learns or has  
15 reason to suspect that a provider's records are being withheld,  
16 concealed, destroyed, fabricated, or in any way falsified, the  
17 office shall immediately refer the case to this state's Medicaid  
18 fraud control unit. The criminal referral does not preclude the  
19 office from continuing the office's investigation of the provider  
20 that may lead to the imposition of appropriate administrative or  
21 civil sanctions. (Gov. Code, Sec. 531.102(g)(1).)

22 Sec. 544.0256. CONTINUATION OF PAYMENT HOLD FOLLOWING  
23 REFERRAL TO LAW ENFORCEMENT AGENCY. (a) If this state's Medicaid  
24 fraud control unit or another law enforcement agency accepts a  
25 fraud referral from the office of inspector general for  
26 investigation, a payment hold based on a credible allegation of  
27 fraud may be continued until:

1           (1) the investigation and any associated enforcement  
2 proceedings are complete; or

3           (2) the Medicaid fraud control unit, another law  
4 enforcement agency, or another prosecuting authority determines  
5 that there is insufficient evidence of fraud by the provider that is  
6 the subject of the investigation.

7           (b) If this state's Medicaid fraud control unit or another  
8 law enforcement agency declines to accept a fraud referral from the  
9 office of inspector general for investigation, a payment hold based  
10 on a credible allegation of fraud must be discontinued unless:

11           (1) the commission has alternative federal or state  
12 authority under which the commission may impose a payment hold; or

13           (2) the office makes a fraud referral to another law  
14 enforcement agency.

15           (c) On a quarterly basis, the office of inspector general  
16 shall request a certification from this state's Medicaid fraud  
17 control unit and other law enforcement agencies as to whether each  
18 matter the unit or agency accepted on the basis of a credible  
19 allegation of fraud referral continues to be under investigation  
20 and that the continuation of a payment hold is warranted. (Gov.  
21 Code, Secs. 531.118(d), (e), (f).)

22           Sec. 544.0257. COMPLETION OF FULL INVESTIGATION OF ALLEGED  
23 MEDICAID FRAUD OR ABUSE. (a) The office of inspector general shall  
24 complete a full investigation of a complaint or allegation of  
25 Medicaid fraud or abuse against a provider not later than the 180th  
26 day after the date the full investigation begins unless the office  
27 determines that more time is needed to complete the investigation.

1           (b) Except as otherwise provided by this subsection, if the  
2 office of inspector general determines that more time is needed to  
3 complete a full investigation, the office shall provide notice to  
4 the provider who is the subject of the investigation stating that  
5 the length of the investigation will exceed 180 days and specifying  
6 the reasons why the office was unable to complete the investigation  
7 within the 180-day period. The office is not required to provide  
8 notice to the provider under this subsection if the office  
9 determines that providing notice would jeopardize the  
10 investigation. (Gov. Code, Sec. 531.102(f-1).)

11           Sec. 544.0258. MEMORANDUM OF UNDERSTANDING FOR ASSISTING  
12 ATTORNEY GENERAL INVESTIGATIONS RELATED TO MEDICAID. (a) The  
13 commission and the attorney general shall enter into a memorandum  
14 of understanding under which the commission shall:

15                   (1) provide investigative support to the attorney  
16 general as required in connection with cases under Subchapter B,  
17 Chapter 36, Human Resources Code; and

18                   (2) assist in performing preliminary investigations  
19 and ongoing investigations for actions the attorney general  
20 prosecutes under Subchapter C, Chapter 36, Human Resources Code.

21           (b) The memorandum of understanding must specify the type,  
22 scope, and format of the investigative support the commission  
23 provides to the attorney general.

24           (c) The memorandum of understanding must ensure that  
25 barriers to direct fraud referrals to this state's Medicaid fraud  
26 control unit by Medicaid agencies or unreasonable impediments to  
27 communication between Medicaid agency employees and the Medicaid



1 fraud control unit are not imposed. (Gov. Code, Sec. 531.104.)

2           Sec. 544.0259. SUBPOENAS. (a) The office of inspector  
3 general may issue a subpoena in connection with an investigation  
4 the office conducts. The subpoena may be:

5                   (1) issued to compel the attendance of a relevant  
6 witness or the production, for inspection or copying, of relevant  
7 evidence in this state; and

8                   (2) served personally or by certified mail.

9           (b) The office of inspector general, acting through the  
10 attorney general, may file suit in a district court in this state to  
11 enforce a subpoena with which a person fails to comply. On finding  
12 that good cause exists for issuing the subpoena, the court shall  
13 order the person to comply with the subpoena. The court may punish  
14 a person who fails to obey the court order.

15           (c) Reimbursement of the expenses of a witness whose  
16 attendance is compelled under this section is governed by Section  
17 2001.103.

18           (d) The office of inspector general shall pay a reasonable  
19 fee for subpoenaed photocopies. The fee may not exceed the amount  
20 the office of inspector general may charge for copies of its  
21 records.

22           (e) Except for the disclosure of information to the state  
23 auditor's office, law enforcement agencies, and other entities as  
24 permitted by other law, all information and materials subpoenaed or  
25 compiled by the office of inspector general in connection with an  
26 audit, inspection, or investigation or by the office of the  
27 attorney general in connection with a Medicaid fraud investigation

1 are:

2 (1) confidential and not subject to disclosure under  
3 Chapter 552; and

4 (2) not subject to disclosure, discovery, subpoena, or  
5 other means of legal compulsion for release to anyone other than the  
6 office of inspector general, the attorney general, or the office's  
7 or attorney general's employees or agents involved in the audit,  
8 inspection, or investigation.

9 (f) A person who receives information under Subsection (e)  
10 may disclose the information only in accordance with Subsection (e)  
11 and in a manner that is consistent with the authorized purpose for  
12 which the person first received the information. (Gov. Code, Sec.  
13 531.1021.)

14 SUBCHAPTER G. PAYMENT HOLDS

15 Sec. 544.0301. IMPOSITION OF PAYMENT HOLD. (a) As  
16 authorized by state and federal law and except as provided by  
17 Subsections (d) and (e), the office of inspector general shall  
18 impose, as a serious enforcement tool to mitigate ongoing financial  
19 risk to this state, a payment hold on claims for reimbursement  
20 submitted by a provider only:

21 (1) to compel production of records;

22 (2) when requested by this state's Medicaid fraud  
23 control unit; or

24 (3) on the determination that a credible allegation of  
25 fraud exists, subject to Sections 544.0104(b) and 544.0105(b), as  
26 applicable.

27 (b) The office of inspector general shall impose a payment

1 hold under this section without prior notice, and the payment hold  
2 takes effect immediately.

3 (c) The office of inspector general shall, in consultation  
4 with this state's Medicaid fraud control unit, establish guidelines  
5 regarding the imposition of payment holds authorized under this  
6 section.

7 (d) On the determination that a credible allegation of fraud  
8 exists and in accordance with 42 C.F.R. Sections 455.23(e) and (f),  
9 the office of inspector general may find that good cause exists to  
10 not impose a payment hold, to not continue a payment hold, to impose  
11 a payment hold only in part, or to convert a payment hold imposed in  
12 whole to one imposed only in part if:

13 (1) law enforcement officials specifically requested  
14 that a payment hold not be imposed because a payment hold would  
15 compromise or jeopardize an investigation;

16 (2) available remedies implemented by this state other  
17 than a payment hold would more effectively or quickly protect  
18 Medicaid funds;

19 (3) the office of inspector general determines, based  
20 on the submission of written evidence by the provider who is the  
21 subject of the payment hold, that the payment hold should be  
22 removed;

23 (4) Medicaid recipients' access to items or services  
24 would be jeopardized by a full or partial payment hold because the  
25 provider who is the subject of the payment hold:

26 (A) is the sole community physician or the sole  
27 source of essential specialized services in a community; or

1 (B) serves a large number of Medicaid recipients  
2 within a designated medically underserved area;

3 (5) the attorney general declines to certify that a  
4 matter continues to be under investigation; or

5 (6) the office of inspector general determines that a  
6 full or partial payment hold is not in the best interests of  
7 Medicaid.

8 (e) Unless the office of inspector general has evidence that  
9 a provider materially misrepresented documentation relating to  
10 medically necessary services, the office of inspector general may  
11 not impose a payment hold on claims for reimbursement the provider  
12 submits for those services if the provider obtained prior  
13 authorization from the commission or a commission contractor.  
14 (Gov. Code, Secs. 531.102(g)(2) (part), (7-a), (8), (9).)

15 Sec. 544.0302. NOTICE. (a) The office of inspector general  
16 shall notify a provider of a payment hold imposed under Section  
17 544.0301(a) in accordance with 42 C.F.R. Section 455.23(b) and,  
18 except as provided by that regulation, not later than the fifth day  
19 after the date the office imposes the payment hold.

20 (b) In addition to the requirements of 42 C.F.R. Section  
21 455.23(b), the payment hold notice must also include:

22 (1) the specific basis for the hold, including:

23 (A) the claims supporting the allegation at that  
24 point in the investigation;

25 (B) a representative sample of any documents that  
26 form the basis for the hold; and

27 (C) a detailed summary of the office of inspector

1 general's evidence relating to the allegation;

2 (2) a description of administrative and judicial due  
3 process rights and remedies, including:

4 (A) the provider's option to seek informal  
5 resolution;

6 (B) the provider's right to seek a formal  
7 administrative appeal hearing; or

8 (C) the provider's ability to seek both an  
9 informal resolution and a formal administrative appeal hearing; and

10 (3) a detailed timeline for the provider to pursue the  
11 rights and remedies described in Subdivision (2). (Gov. Code, Sec.  
12 531.102(g)(2) (part).)

13 Sec. 544.0303. EXPEDITED ADMINISTRATIVE HEARING. (a) A  
14 provider subject to a payment hold imposed under Section  
15 544.0301(a), other than a hold this state's Medicaid fraud control  
16 unit requested, must request an expedited administrative hearing  
17 not later than the 10th day after the date the provider receives  
18 notice of the hold from the office of inspector general under  
19 Section 544.0302.

20 (b) On a provider's timely written request, the office of  
21 inspector general shall, not later than the third day after the date  
22 the office of inspector general receives the request, file a  
23 request with the State Office of Administrative Hearings for an  
24 expedited administrative hearing regarding the payment hold for  
25 which the provider submitted the request.

26 (c) Not later than the 45th day after the date the State  
27 Office of Administrative Hearings receives a request from the

1 office of inspector general for an expedited administrative  
2 hearing, the State Office of Administrative Hearings shall hold the  
3 hearing.

4 (d) In an expedited administrative hearing held under this  
5 section:

6 (1) the provider and the office of inspector general  
7 are each limited to four hours of testimony, excluding time for  
8 responding to questions from the administrative law judge;

9 (2) the provider and the office of inspector general  
10 are each entitled to two continuances under reasonable  
11 circumstances; and

12 (3) the office of inspector general is required to  
13 show probable cause that:

14 (A) the credible allegation of fraud that is the  
15 basis of the imposed payment hold has an indicia of reliability; and

16 (B) continuing to pay the provider presents an  
17 ongoing significant financial risk to this state and a threat to the  
18 integrity of Medicaid.

19 (e) The office of inspector general is responsible for the  
20 costs of the expedited administrative hearing, but a provider is  
21 responsible for the provider's own costs incurred in preparing for  
22 the hearing.

23 (f) In the expedited administrative hearing, the  
24 administrative law judge shall decide whether the payment hold  
25 should continue but may not adjust the amount or percent of the  
26 payment hold.

27 (g) Notwithstanding any other law, including Section

1 2001.058(e), the administrative law judge's decision in the  
2 expedited administrative hearing is final and may not be appealed.  
3 (Gov. Code, Secs. 531.102(g)(3), (4), (5).)

4 Sec. 544.0304. INFORMAL RESOLUTION. (a) The executive  
5 commissioner, in consultation with the office of inspector general,  
6 shall adopt rules that allow a provider subject to a payment hold  
7 imposed under Section 544.0301(a), other than a hold this state's  
8 Medicaid fraud control unit requested, to seek an informal  
9 resolution of the issues the office identifies in the notice  
10 provided under Section 544.0302.

11 (b) A provider must request an initial informal resolution  
12 meeting under this section not later than the deadline prescribed  
13 by Section 544.0303(a) for requesting an expedited administrative  
14 hearing.

15 (c) On receipt of a timely request, the office of inspector  
16 general shall:

17 (1) decide whether to grant the provider's request for  
18 an initial informal resolution meeting; and

19 (2) if the office decides to grant the request,  
20 schedule the initial informal resolution meeting and give notice to  
21 the provider of the time and place of the meeting.

22 (d) A provider may request a second informal resolution  
23 meeting after the date of an initial informal resolution meeting.  
24 On receipt of a timely request, the office of inspector general  
25 shall:

26 (1) decide whether to grant the provider's request for  
27 a second informal resolution meeting; and





1 (part).)

2 Sec. 544.0352. SPECIAL INVESTIGATIVE UNIT OR CONTRACTED  
3 ENTITY TO INVESTIGATE FRAUD AND ABUSE. (a) A managed care  
4 organization to which this subchapter applies shall:

5 (1) establish and maintain a special investigative  
6 unit within the organization to investigate fraudulent claims and  
7 other types of program abuse by recipients or enrollees, as  
8 applicable, and service providers; or

9 (2) contract with another entity to investigate  
10 fraudulent claims and other types of program abuse by recipients or  
11 enrollees, as applicable, and service providers.

12 (b) A managed care organization that contracts for the  
13 investigation of fraudulent claims and other types of program abuse  
14 by recipients or enrollees, as applicable, and service providers  
15 under Subsection (a)(2) shall file with the office of inspector  
16 general:

17 (1) a copy of the written contract;

18 (2) the names, addresses, telephone numbers, and fax  
19 numbers of the principals of the entity with which the organization  
20 contracts; and

21 (3) a description of the qualifications of the  
22 principals of the entity with which the organization contracts.

23 (Gov. Code, Secs. 531.113(a) (part), (c).)

24 Sec. 544.0353. FRAUD AND ABUSE PREVENTION PLAN. (a) A  
25 managed care organization to which this subchapter applies shall:

26 (1) adopt a plan to prevent and reduce fraud and abuse;

27 and

1           (2) annually file the plan with the office of  
2 inspector general for approval.

3           (b) The plan must include:

4           (1) a description of the organization's procedures  
5 for:

6                   (A) detecting and investigating possible acts of  
7 fraud or abuse;

8                   (B) mandatory reporting of possible acts of fraud  
9 or abuse to the office of inspector general; and

10                   (C) educating and training personnel to prevent  
11 fraud and abuse;

12           (2) the name, address, telephone number, and fax  
13 number of the individual responsible for carrying out the plan;

14           (3) a description or chart outlining the  
15 organizational arrangement of the organization's personnel  
16 responsible for investigating and reporting possible acts of fraud  
17 or abuse;

18           (4) a detailed description of the results of fraud and  
19 abuse investigations the organization's special investigative unit  
20 or the entity with which the organization contracts under Section  
21 544.0352(a)(2) conducts; and

22           (5) provisions for maintaining the confidentiality of  
23 any patient information relevant to a fraud or abuse investigation.  
24 (Gov. Code, Sec. 531.113(b).)

25           Sec. 544.0354. ASSISTANCE AND OVERSIGHT BY OFFICE OF  
26 INSPECTOR GENERAL. (a) The office of inspector general may review  
27 the records of a managed care organization to which this subchapter

1 applies to determine compliance with this subchapter.

2 (b) The office of inspector general, in consultation with  
3 the commission, shall:

4 (1) investigate, including by means of regular audits,  
5 possible fraud, waste, and abuse by managed care organizations to  
6 which this subchapter applies;

7 (2) establish requirements for providing training to  
8 and regular oversight of special investigative units established by  
9 managed care organizations under Section 544.0352(a)(1) and  
10 entities with which managed care organizations contract under  
11 Section 544.0352(a)(2);

12 (3) establish requirements for approving plans to  
13 prevent and reduce fraud and abuse that managed care organizations  
14 adopt under Section 544.0353;

15 (4) evaluate statewide Medicaid fraud, waste, and  
16 abuse trends and communicate those trends to special investigative  
17 units and contracted entities to determine the prevalence of those  
18 trends;

19 (5) as needed, assist managed care organizations in  
20 discovering or investigating fraud, waste, and abuse; and

21 (6) provide ongoing, regular training to appropriate  
22 commission and office staff concerning fraud, waste, and abuse in a  
23 managed care setting, including training relating to fraud, waste,  
24 and abuse by service providers, recipients, and enrollees. (Gov.  
25 Code, Secs. 531.113(d), (d-1).)

26 Sec. 544.0355. RULES. (a) The executive commissioner, in  
27 consultation with the office of inspector general, shall adopt

1 rules as necessary to accomplish the purposes of this subchapter,  
2 including rules defining the investigative role of the office with  
3 respect to the investigative role of special investigative units  
4 established by managed care organizations under Section  
5 544.0352(a)(1) and entities with which managed care organizations  
6 contract under Section 544.0352(a)(2).

7 (b) The rules must specify the office of inspector general's  
8 role in:

9 (1) reviewing the findings of special investigative  
10 units and contracted entities;

11 (2) investigating cases in which the overpayment  
12 amount sought to be recovered exceeds \$100,000; and

13 (3) investigating providers who are enrolled in more  
14 than one managed care organization. (Gov. Code, Sec. 531.113(e).)

15 SUBCHAPTER I. FINANCIAL ASSISTANCE FRAUD

16 Sec. 544.0401. DEFINITION. In this subchapter, "financial  
17 assistance" means assistance provided under the financial  
18 assistance program under Chapter 31, Human Resources Code. (Gov.  
19 Code, Sec. 531.114(a) (part).)

20 Sec. 544.0402. FALSE OR MISLEADING INFORMATION RELATED TO  
21 FINANCIAL ASSISTANCE ELIGIBILITY. To establish or maintain the  
22 eligibility of an individual and the individual's family for  
23 financial assistance or to increase or prevent a reduction in the  
24 amount of that assistance, an individual may not intentionally:

25 (1) make a statement that the individual knows is  
26 false or misleading;

27 (2) misrepresent, conceal, or withhold a fact; or

1           (3) knowingly misrepresent a statement as being true.  
2 (Gov. Code, Sec. 531.114(a) (part).)

3           Sec. 544.0403. COMMISSION ACTION FOLLOWING DETERMINATION  
4 OF VIOLATION. If after an investigation the commission determines  
5 that an individual violated Section 544.0402, the commission shall:

6           (1) notify the individual of the alleged violation not  
7 later than the 30th day after the date the commission completes the  
8 investigation and provide the individual with an opportunity for a  
9 hearing on the matter; or

10           (2) refer the matter to the appropriate prosecuting  
11 attorney for prosecution. (Gov. Code, Sec. 531.114(b).)

12           Sec. 544.0404. INELIGIBILITY FOR FINANCIAL ASSISTANCE  
13 FOLLOWING VIOLATION; RIGHT TO APPEAL. (a) An individual is not  
14 eligible to receive financial assistance as provided by Subsection  
15 (b) if the individual waives the right to a hearing or a hearing  
16 officer at an administrative hearing held under this subchapter  
17 determines that the individual violated Section 544.0402. An  
18 individual who a hearing officer determines violated Section  
19 544.0402 may appeal that determination by filing a petition in the  
20 district court in the county in which the violation occurred not  
21 later than the 30th day after the date the hearing officer makes the  
22 determination.

23           (b) An individual determined under Subsection (a) to have  
24 violated Section 544.0402 is not eligible for financial assistance:

25           (1) before the first anniversary of the date of that  
26 determination if the individual has no previous violations; and

27           (2) permanently if the individual was previously

1 determined to have committed a violation.

2 (c) An individual who is convicted of a state or federal  
3 offense for conduct described by Section 544.0402 or who is granted  
4 deferred adjudication or placed on community supervision for that  
5 conduct is permanently disqualified from receiving financial  
6 assistance. (Gov. Code, Secs. 531.114(c), (d), (e).)

7 Sec. 544.0405. HOUSEHOLD ELIGIBILITY FOR FINANCIAL  
8 ASSISTANCE NOT AFFECTED. This subchapter does not affect the  
9 eligibility for financial assistance of any other member of the  
10 household of an individual who is ineligible as a result of Section  
11 544.0404(b) or (c). (Gov. Code, Sec. 531.114(f).)

12 Sec. 544.0406. RULES. The executive commissioner shall  
13 adopt rules as necessary to implement this subchapter. (Gov. Code,  
14 Sec. 531.114(g).)

15 SUBCHAPTER J. USE OF TECHNOLOGY TO DETECT, INVESTIGATE, AND  
16 PREVENT FRAUD, ABUSE, AND OVERCHARGES

17 Sec. 544.0451. LEARNING, NEURAL NETWORK, OR OTHER  
18 TECHNOLOGY RELATING TO MEDICAID. (a) The commission shall:

19 (1) use learning, neural network, or other technology  
20 to identify and deter Medicaid fraud throughout this state; and

21 (2) require each health and human services agency that  
22 performs any part of Medicaid to participate in implementing and  
23 using the technology.

24 (b) The commission shall contract with a private or public  
25 entity to develop and implement the technology. The commission may  
26 require the contracted entity to install and operate the technology  
27 at locations the commission specifies, including commission

1 offices.

2 (c) The commission shall maintain all information necessary  
3 to apply the technology to claims data covering a period of at least  
4 two years. The data used for data processing shall be maintained as  
5 an independent subset for security purposes.

6 (d) The commission shall refer cases the technology  
7 identifies to the office of inspector general or the office of the  
8 attorney general, as appropriate.

9 (e) Each month, the technology must match vital statistics  
10 unit death records with Medicaid claims filed by a provider. If the  
11 commission determines that a provider filed a claim for services  
12 provided to an individual after the individual's date of death, as  
13 determined by the vital statistics unit death records, the  
14 commission shall refer the case to the office of inspector general  
15 for investigation. (Gov. Code, Sec. 531.106.)

16 Sec. 544.0452. MEDICAID FRAUD INVESTIGATION TRACKING  
17 SYSTEM. (a) The commission shall use an automated fraud  
18 investigation tracking system through the office of inspector  
19 general to monitor the progress of an investigation of suspected  
20 fraud, abuse, or insufficient quality of care in Medicaid.

21 (b) For each case of suspected fraud, abuse, or insufficient  
22 quality of care the technology required under Section 544.0451  
23 identifies, the automated fraud investigation tracking system  
24 must:

25 (1) receive from the technology electronically  
26 transferred records relating to the case;

27 (2) record the details and monitor the status of an

1 investigation of the case, including maintaining a record of the  
2 beginning and completion dates for each phase of the case  
3 investigation;

4 (3) generate documents and reports related to the  
5 status of the case investigation; and

6 (4) generate standard letters to a provider regarding  
7 the status or outcome of an investigation.

8 (c) The commission shall require each health and human  
9 services agency that performs any part of Medicaid to participate  
10 in implementing and using the automated fraud investigation  
11 tracking system. (Gov. Code, Sec. 531.1061.)

12 Sec. 544.0453. MEDICAID FRAUD DETECTION TECHNOLOGY. The  
13 commission may contract with a contractor who specializes in  
14 developing technology capable of identifying fraud patterns  
15 exhibited by Medicaid recipients to:

16 (1) develop and implement the fraud detection  
17 technology; and

18 (2) determine whether a fraud pattern by Medicaid  
19 recipients is present in the recipients' eligibility files the  
20 commission maintains. (Gov. Code, Sec. 531.111.)

21 Sec. 544.0454. DATA MATCHING AGAINST FEDERAL FELON LIST.  
22 The commission shall develop and implement a system to  
23 cross-reference the list of fugitive felons the federal government  
24 maintains with data collected for the following programs:

25 (1) the child health plan program;

26 (2) the financial assistance program under Chapter 31,  
27 Human Resources Code;



- 1           (3) Medicaid;
- 2           (4) nutritional assistance programs under Chapter 33,  
3 Human Resources Code;
- 4           (5) long-term care services, as defined by Section  
5 22.0011, Human Resources Code;
- 6           (6) community-based support services identified or  
7 provided in accordance with Subchapter D, Chapter 546; and
- 8           (7) other health and human services programs, as  
9 appropriate. (Gov. Code, Sec. 531.115.)

10           Sec. 544.0455. ELECTRONIC DATA MATCHING. (a) In this  
11 section, "public assistance program" includes:

- 12           (1) Medicaid;
- 13           (2) the financial assistance program under Chapter 31,  
14 Human Resources Code; and
- 15           (3) a nutritional assistance program under Chapter 33,  
16 Human Resources Code, including the supplemental nutrition  
17 assistance program under that chapter.

18           (b) At least quarterly, the commission shall conduct  
19 electronic data matches for a recipient of public assistance  
20 program benefits to verify the identity, income, employment status,  
21 and other factors that affect the recipient's eligibility. To  
22 verify a recipient's eligibility, the electronic data matching must  
23 match information the recipient provided with information  
24 contained in databases appropriate federal and state agencies  
25 maintain.

26           (c) Health and human services agencies shall cooperate with  
27 the commission by providing data or any other assistance necessary

1 to conduct the electronic data matches required by this section.

2 (d) The commission shall enter into a memorandum of  
3 understanding with each state agency from which data is required to  
4 conduct electronic data matches under this section and Section  
5 544.0456.

6 (e) The commission may contract with a public or private  
7 entity to conduct the electronic data matches required by this  
8 section.

9 (f) The executive commissioner shall establish procedures  
10 by which the commission or a health and human services agency the  
11 commission designates verifies the electronic data matches the  
12 commission conducts under this section. Not later than the 20th day  
13 after the date an electronic data match is verified, the commission  
14 shall remove from eligibility a recipient who is determined to be  
15 ineligible for a public assistance program. (Gov. Code, Sec.  
16 531.110.)

17 Sec. 544.0456. METHODS TO REDUCE FRAUD, WASTE, AND ABUSE IN  
18 CERTAIN PUBLIC ASSISTANCE PROGRAMS. (a) In this section:

19 (1) "Financial assistance benefits" means monetary  
20 payments under:

21 (A) the federal Temporary Assistance for Needy  
22 Families program operated under Chapter 31, Human Resources Code;  
23 or

24 (B) this state's temporary assistance and  
25 support services program operated under Chapter 34, Human Resources  
26 Code.

27 (2) "Supplemental nutrition assistance benefits"

1 means monetary payments under the supplemental nutrition  
2 assistance program operated under Chapter 33, Human Resources Code.

3 (b) To the extent not otherwise provided by this subtitle or  
4 Title 2, Human Resources Code, and in accordance with this section,  
5 the commission shall develop and implement methods for reducing  
6 fraud, waste, and abuse in public assistance programs.

7 (c) On a monthly basis, the commission shall:

8 (1) conduct electronic data matches with the Texas  
9 Lottery Commission to determine whether a recipient of supplemental  
10 nutrition assistance benefits or a recipient's household member  
11 received reportable lottery winnings;

12 (2) use the database system developed under Section  
13 532.0201 to:

14 (A) match vital statistics unit death records  
15 with a list of individuals eligible for financial assistance or  
16 supplemental nutrition assistance benefits; and

17 (B) ensure that any individual receiving  
18 assistance under either program who is discovered to be deceased  
19 has the individual's eligibility for assistance promptly  
20 terminated; and

21 (3) review the out-of-state electronic benefit  
22 transfer card transactions a recipient of supplemental nutrition  
23 assistance benefits made to determine whether those transactions  
24 indicate a possible change in the recipient's residence.

25 (d) The commission shall immediately review a recipient's  
26 eligibility for public assistance benefits if the commission  
27 discovers information under this section that affects the

1 recipient's eligibility.

2 (e) A recipient presumptively commits a program violation  
3 if the recipient fails to disclose lottery winnings that are  
4 required to be reported to the commission under a public assistance  
5 program.

6 (f) The executive commissioner shall adopt rules necessary  
7 to implement this section. (Gov. Code, Sec. 531.1081.)

8 SUBCHAPTER K. RECOVERY AND RECOUPMENT IN CASES OF FRAUD, ABUSE, AND  
9 OVERCHARGES

10 Sec. 544.0501. RECOVERY MONITORING SYSTEM. (a) The  
11 commission shall use an automated recovery monitoring system to  
12 monitor the collections process for a settled case of fraud, abuse,  
13 or insufficient quality of care in Medicaid.

14 (b) The recovery monitoring system must:

15 (1) monitor the collection of funds resulting from  
16 settled cases, including by recording:

17 (A) monetary payments received from a provider  
18 who agreed to a monetary payment plan; and

19 (B) deductions taken through the recoupment  
20 program from subsequent Medicaid claims the provider filed; and

21 (2) provide immediate notice of a provider who:

22 (A) agreed to a monetary payment plan or to  
23 deductions through the recoupment program from subsequent Medicaid  
24 claims; and

25 (B) fails to comply with the settlement  
26 agreement, including by providing notice of a provider who:

27 (i) does not make a scheduled payment; or

1 (ii) pays less than a scheduled amount.

2 (Gov. Code, Sec. 531.1062.)

3 Sec. 544.0502. PAYMENT RECOVERY EFFORTS BY CERTAIN PERSONS;  
4 RETENTION OF RECOVERED AMOUNTS. (a) In this section, "contracted  
5 entity" means an entity with which a managed care organization  
6 contracts under Section 544.0352(a)(2).

7 (b) A managed care organization or the organization's  
8 contracted entity that discovers Medicaid or child health plan  
9 program fraud or abuse shall:

10 (1) immediately submit written notice to the office of  
11 inspector general and the office of the attorney general that:

12 (A) is in the form and manner the office of  
13 inspector general prescribes; and

14 (B) contains a detailed description of:

15 (i) the fraud or abuse; and

16 (ii) each payment made to a provider as a  
17 result of the fraud or abuse;

18 (2) subject to Subsection (c), begin payment recovery  
19 efforts; and

20 (3) ensure that any payment recovery efforts in which  
21 the organization engages are in accordance with rules the executive  
22 commissioner adopts.

23 (c) A managed care organization or the organization's  
24 contracted entity may not engage in payment recovery efforts if:

25 (1) the amount sought to be recovered under Subsection  
26 (b)(2) exceeds \$100,000; and

27 (2) not later than the 10th business day after the date

1 the organization or entity notifies the office of inspector general  
2 and the office of the attorney general under Subsection (b)(1), the  
3 organization or entity receives a notice from either office  
4 indicating that the organization or entity is not authorized to  
5 proceed with recovery efforts.

6 (d) A managed care organization may retain one-half of any  
7 money the organization or the organization's contracted entity  
8 recovers under Subsection (b)(2). The organization shall remit the  
9 remaining amount of recovered money to the office of inspector  
10 general for deposit to the credit of the general revenue fund.

11 (e) If the office of inspector general notifies a managed  
12 care organization in accordance with Subsection (c), proceeds with  
13 recovery efforts, and recovers all or part of the payments the  
14 organization identified as required by Subsection (b)(1), the  
15 organization is entitled to one-half of the amount recovered for  
16 each payment the organization identified after any applicable  
17 federal share is deducted. The organization may not receive more  
18 than one-half of the total amount recovered after any applicable  
19 federal share is deducted.

20 (f) Notwithstanding this section, if the office of  
21 inspector general discovers Medicaid or child health plan program  
22 fraud, waste, or abuse in performing the office's duties, the  
23 office of inspector general may recover payments made to a provider  
24 as a result of the fraud, waste, or abuse as otherwise provided by  
25 this chapter. All payments the office of inspector general  
26 recovers under this subsection shall be deposited to the credit of  
27 the general revenue fund.

1           (g) The office of inspector general shall coordinate with  
2 appropriate managed care organizations to ensure that the office of  
3 inspector general and an organization or an organization's  
4 contracted entity do not both begin payment recovery efforts under  
5 this section for the same case of fraud, waste, or abuse.

6           (h) A managed care organization shall submit a quarterly  
7 report to the office of inspector general detailing the amount of  
8 money the organization recovered under Subsection (b)(2).

9           (i) The executive commissioner shall adopt rules necessary  
10 to implement this section, including rules establishing due process  
11 procedures that a managed care organization must follow when  
12 engaging in payment recovery efforts as provided by this section.  
13 In adopting the rules establishing due process procedures, the  
14 executive commissioner shall require that a managed care  
15 organization or an organization's contracted entity that engages in  
16 payment recovery efforts as provided by this section and Section  
17 544.0503 provide to a provider required to use electronic visit  
18 verification:

19                 (1) written notice of the organization's intent to  
20 recoup overpayments in accordance with Section 544.0503; and

21                 (2) at least 60 days to cure any defect in a claim  
22 before the organization may begin efforts to collect overpayments.

23 (Gov. Code, Sec. 531.1131.)

24           Sec. 544.0503. PROCESS FOR MANAGED CARE ORGANIZATIONS TO  
25 RECOUP OVERPAYMENTS RELATED TO ELECTRONIC VISIT VERIFICATION  
26 TRANSACTIONS. (a) The executive commissioner shall adopt rules  
27 that standardize the process by which a managed care organization

1 collects alleged overpayments that are made to a health care  
2 provider and discovered through an audit or investigation the  
3 organization conducts secondary to missing electronic visit  
4 verification information. The rules must require that the  
5 organization:

6 (1) provide written notice to a provider:

7 (A) of the organization's intent to recoup  
8 overpayments not later than the 30th day after the date an audit is  
9 complete;

10 (B) of the specific claims and electronic visit  
11 verification transactions that are the basis of the overpayment;

12 (C) of the process the provider should use to  
13 communicate with the organization to provide information about the  
14 electronic visit verification transactions;

15 (D) of the provider's option to seek an informal  
16 resolution of the alleged overpayment;

17 (E) of the process to appeal the determination  
18 that an overpayment was made; and

19 (F) if the provider intends to respond to the  
20 notice, that the provider must respond not later than the 30th day  
21 after the date the provider receives the notice; and

22 (2) limit the duration of audits to 24 months.

23 (b) Notwithstanding any other law, a managed care  
24 organization may not attempt to recover an overpayment described by  
25 Subsection (a) until the provider exhausts all rights to an appeal.  
26 (Gov. Code, Sec. 531.1135.)

27 Sec. 544.0504. RECOVERY AUDIT CONTRACTORS. To the extent



1 required under Section 1902(a)(42), Social Security Act (42 U.S.C.  
2 Section 1396a(a)(42)), the commission shall establish a program  
3 under which the commission contracts with one or more recovery  
4 audit contractors to identify Medicaid underpayments and  
5 overpayments and recover the overpayments. (Gov. Code, Sec.  
6 531.117.)

7 Sec. 544.0505. ANNUAL REPORT ON CERTAIN FRAUD AND ABUSE  
8 RECOVERIES. Not later than December 1 of each year, the commission  
9 shall prepare and submit to the legislature a report on the amount  
10 of money recovered during the preceding 12-month period as a result  
11 of investigations and recovery efforts made under Subchapter H and  
12 Section 544.0502 by special investigative units or entities with  
13 which a managed care organization contracts under Section  
14 544.0352(a)(2). The report must specify the amount of money each  
15 managed care organization retained under Section 544.0502(d).  
16 (Gov. Code, Sec. 531.1132.)

17 Sec. 544.0506. NOTICE AND INFORMAL RESOLUTION OF PROPOSED  
18 RECOUPMENT OF OVERPAYMENT OR DEBT. (a) The commission or the  
19 office of inspector general shall provide a provider with written  
20 notice of any proposed recoupment of an overpayment or debt and any  
21 damages or penalties relating to a proposed recoupment of an  
22 overpayment or debt arising out of a fraud or abuse investigation.  
23 The notice must include:

- 24 (1) the specific basis for the overpayment or debt;
- 25 (2) a description of facts and supporting evidence;
- 26 (3) a representative sample of any documents that form  
27 the basis for the overpayment or debt;

1 (4) the extrapolation methodology;

2 (5) information relating to the extrapolation  
3 methodology used as part of the investigation and the methods used  
4 to determine the overpayment or debt in sufficient detail so that  
5 the extrapolation results may be demonstrated to be statistically  
6 valid and are fully reproducible;

7 (6) the calculation of the overpayment or debt amount;

8 (7) the amount of damages and penalties, if  
9 applicable; and

10 (8) a description of administrative and judicial due  
11 process remedies, including the provider's option to seek informal  
12 resolution, the provider's right to seek a formal administrative  
13 appeal hearing, or that the provider may seek both.

14 (b) A provider may request an informal resolution meeting.  
15 On receipt of the request, the office of inspector general shall  
16 schedule the meeting and give notice to the provider of the time and  
17 place of the meeting. The informal resolution process shall run  
18 concurrently with the administrative hearing process, and the  
19 administrative hearing process may not be delayed on account of the  
20 informal resolution process.

21 (c) The commission shall provide the notice required by  
22 Subsection (a) to a provider that is a hospital not later than the  
23 90th day before the date the overpayment or debt that is the subject  
24 of the notice must be paid. (Gov. Code, Sec. 531.120.)

25 Sec. 544.0507. APPEAL OF DETERMINATION TO RECOUP  
26 OVERPAYMENT OR DEBT. (a) A provider must request an appeal under  
27 this section not later than the 30th day after the date the provider

1 is notified that the commission or the office of inspector general  
2 will seek to recover an overpayment or debt from the provider.

3 (b) On receipt of a timely written request by a provider who  
4 is the subject of a recoupment of overpayment or debt arising out of  
5 a fraud or abuse investigation, the office of inspector general  
6 shall file a docketing request with the State Office of  
7 Administrative Hearings or the commission's appeals division, as  
8 the provider requests, for an administrative hearing regarding the  
9 proposed recoupment amount and any associated damages or penalties.  
10 The office of inspector general shall file the docketing request  
11 not later than the 60th day after the date of the provider's request  
12 or not later than the 60th day after completing the informal  
13 resolution process, if applicable.

14 (c) The office of inspector general is responsible for the  
15 costs of an administrative hearing, but a provider is responsible  
16 for the provider's own costs incurred in preparing for the hearing.

17 (d) A provider who is the subject of a recoupment of  
18 overpayment or debt arising out of a fraud or abuse investigation  
19 may appeal a final administrative order issued after an  
20 administrative hearing by filing a petition for judicial review in  
21 a district court in Travis County. (Gov. Code, Sec. 531.1201.)

22 CHAPTER 545. CERTAIN PUBLIC ASSISTANCE BENEFITS

23 SUBCHAPTER A. PUBLIC ASSISTANCE BENEFITS PROGRAM ELIGIBILITY

24 DETERMINATION AND SERVICE DELIVERY INTEGRATION

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2 Sec. 545.0003. METHODS TO ADDRESS FRAUD AND ELIGIBILITY ERROR  
3 RATE  
4 Sec. 545.0004. CONTRACT FOR INTEGRATION PLAN IMPLEMENTATION  
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26 CHILD HEALTH PLAN PROGRAM ELIGIBILITY  
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1 Sec. 545.0102. VERIFICATION OF IMMIGRATION STATUS OF CERTAIN

2 APPLICANTS FOR PUBLIC ASSISTANCE BENEFITS

3 Sec. 545.0103. VERIFICATION OF SPONSORSHIP INFORMATION FOR

4 CERTAIN BENEFITS RECIPIENTS OR ENROLLEES;

5 REIMBURSEMENT

6 Sec. 545.0104. CALL CENTERS

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8 ASSISTANCE BENEFITS DECISIONS

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13 SUBCHAPTER E. CERTAIN PUBLIC ASSISTANCE BENEFITS PROGRAM PROVIDERS

14 Sec. 545.0201. COMPLIANCE WITH SOLICITATION PROHIBITIONS

15 Sec. 545.0202. MARKETING ACTIVITIES BY MEDICAID OR CHILD HEALTH

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17 Sec. 545.0203. REIMBURSEMENT CLAIMS FOR CERTAIN MEDICAID OR CHILD

18 HEALTH PLAN SERVICES INVOLVING SUPERVISED

19 PROVIDERS

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21 PROVIDERS IN CERTAIN PROGRAMS

22 CHAPTER 545. CERTAIN PUBLIC ASSISTANCE BENEFITS

23 SUBCHAPTER A. PUBLIC ASSISTANCE BENEFITS PROGRAM ELIGIBILITY

24 DETERMINATION AND SERVICE DELIVERY INTEGRATION

25 Sec. 545.0001. DEFINITIONS. In this subchapter:

26 (1) "Integrated system" means the integrated

27 eligibility determination and service delivery system that is

1 implemented under the integration plan.

2 (2) "Integration plan" means the plan to integrate  
3 services and functions relating to eligibility determination and  
4 service delivery required by Section 545.0002. (New.)

5 Sec. 545.0002. DEVELOPMENT AND IMPLEMENTATION OF  
6 INTEGRATION PLAN. (a) The commission, subject to the approval of  
7 the governor and the Legislative Budget Board, shall develop and  
8 implement a plan to integrate services and functions relating to  
9 eligibility determination and service delivery by health and human  
10 services agencies, the Texas Workforce Commission, and other  
11 agencies. The integration plan must include:

12 (1) a reengineering of eligibility determination  
13 business processes;

14 (2) streamlined service delivery;

15 (3) a unified and integrated process for the  
16 transition from welfare to work; and

17 (4) improved access to benefits and services for  
18 clients.

19 (b) In developing and implementing the integration plan,  
20 the commission:

21 (1) shall give priority to the design and development  
22 of computer hardware and software for and provide technical support  
23 relating to the integrated eligibility determination system;

24 (2) shall consult with agencies whose programs are  
25 included in the plan, including the Department of State Health  
26 Services and the Texas Workforce Commission; and

27 (3) may contract for appropriate professional and

1 technical assistance.

2 (c) The commission shall develop and implement the  
3 integrated system to achieve:

4 (1) increased quality of and client access to  
5 services; and

6 (2) savings in the cost of providing administrative  
7 and other services and staff as a result of streamlining and  
8 eliminating duplication of services. (Gov. Code, Secs. 531.191(a)  
9 (part), (b) (part).)

10 Sec. 545.0003. METHODS TO ADDRESS FRAUD AND ELIGIBILITY  
11 ERROR RATE. The commission shall examine cost-effective methods to  
12 address:

13 (1) fraud in assistance programs; and

14 (2) the error rate in eligibility determination.  
15 (Gov. Code, Sec. 531.191(c).)

16 Sec. 545.0004. CONTRACT FOR INTEGRATION PLAN  
17 IMPLEMENTATION. (a) On receipt by this state of any necessary  
18 federal approval and subject to the approval of the governor and the  
19 Legislative Budget Board, the commission may contract to implement  
20 all or part of the integration plan if the commission determines  
21 that contracting:

22 (1) may advance the objectives of Sections 545.0002  
23 and 545.0006(b); and

24 (2) meets the criteria set out in the cost-benefit  
25 analysis described by this section.

26 (b) Before awarding a contract, the commission shall  
27 provide to the governor and the Legislative Budget Board a detailed

1 cost-benefit analysis that demonstrates:

2 (1) the integration plan's cost-effectiveness;

3 (2) mechanisms for monitoring performance under the  
4 plan; and

5 (3) specific improvements the plan makes to the  
6 service delivery system and client access.

7 (c) The commission shall make the cost-benefit analysis  
8 described by Subsection (b) available to the public.

9 (d) On or before the 10th day after releasing a request for  
10 bids, proposals, offers, or other applicable expressions of  
11 interest relating to developing or implementing the integration  
12 plan, the commission shall hold a public hearing and receive public  
13 comment on the request. (Gov. Code, Sec. 531.191(d).)

14 Sec. 545.0005. USE OF OTHER AGENCIES' STAFF AND RESOURCES.

15 (a) The commission, in developing and implementing the integration  
16 plan, may use the staff and resources of agencies whose programs are  
17 included in the plan.

18 (b) The agencies whose programs are included in the  
19 integration plan shall cooperate with a commission request to  
20 provide available staff and resources that will be subject to the  
21 commission's direction. (Gov. Code, Secs. 531.191(a) (part), (e).)

22 Sec. 545.0006. FUNDING. (a) The design, development, and  
23 operation of an automated data processing system to support the  
24 integration plan may be financed through the issuance of bonds or  
25 other obligations under Chapter 1232.

26 (b) The commission, subject to any spending limitation  
27 prescribed in the General Appropriations Act, may use savings



1 described by Section 545.0002(c)(2) to further develop the  
2 integrated system and provide other health and human services.  
3 (Gov. Code, Secs. 531.191(b) (part), (f).)

4 SUBCHAPTER B. ADMINISTRATION OF CERTAIN PUBLIC ASSISTANCE BENEFITS  
5 PROGRAMS

6 Sec. 545.0051. CONSOLIDATED RECIPIENT IDENTIFICATION AND  
7 BENEFITS ISSUANCE METHOD. (a) If the commission determines that  
8 the implementation would be feasible and cost-effective, the  
9 commission may develop and implement a method to consolidate, to  
10 the extent possible, recipient identification and benefits  
11 issuance for the commission and health and human services agencies.

12 (b) The method may:

13 (1) provide for the use of a single integrated  
14 benefits issuance card or multiple cards capable of integrating  
15 benefits issuance or other program functions;

16 (2) incorporate a fingerprint image identifier to  
17 enable personal identity verification at a point of service and  
18 reduce fraud;

19 (3) enable immediate electronic verification of  
20 recipient eligibility; and

21 (4) replace multiple forms, cards, or other methods  
22 used for fraud reduction or provision of health and human services  
23 benefits, including:

24 (A) electronic benefits transfer cards; and

25 (B) smart cards used in Medicaid.

26 (c) In developing and implementing the method, the  
27 commission shall:

1           (1) to the extent possible, use industry-standard  
2 communication, messaging, and electronic benefits transfer  
3 protocols;

4           (2) ensure that all identifying and descriptive  
5 information of recipients of each health and human services program  
6 included in the method can be accessed only by a provider or other  
7 entity participating in the particular program;

8           (3) ensure that a provider or other entity  
9 participating in a health and human services program included in  
10 the method cannot identify whether a program recipient is receiving  
11 benefits under another program included in the method; and

12           (4) ensure that the storage and communication of all  
13 identifying and descriptive information included in the method  
14 comply with existing federal and state privacy laws governing  
15 individually identifiable information for recipients of public  
16 benefits programs. (Gov. Code, Sec. 531.091.)

17           Sec. 545.0052. EXPANSION OF BILLING COORDINATION AND  
18 INFORMATION COLLECTION ACTIVITIES. (a) If cost-effective, the  
19 commission may:

20           (1) contract to expand all or part of the billing  
21 coordination system established under Section 532.0058 to process  
22 claims for services provided through other benefits programs the  
23 commission or a health and human services agency administers;

24           (2) expand any other billing coordination tools and  
25 resources used to process claims for health care services provided  
26 through Medicaid to process claims for services provided through  
27 other benefits programs the commission or a health and human

1 services agency administers; and

2 (3) expand the scope of individuals about whom  
3 information is collected under Section 32.042, Human Resources  
4 Code, to include recipients of services provided through other  
5 benefits programs the commission or a health and human services  
6 agency administers.

7 (b) Notwithstanding any other state law, each health and  
8 human services agency shall provide the commission with information  
9 necessary to allow the commission or the commission's designee to  
10 perform the billing coordination and information collection  
11 activities authorized by this section. (Gov. Code, Sec.  
12 531.024131.)

13 Sec. 545.0053. SERVICE DELIVERY AREA ALIGNMENT.  
14 Notwithstanding Section 540.0701(d) or any other law and to the  
15 extent possible, the commission shall align Medicaid and the child  
16 health plan program service delivery areas. (Gov. Code, Sec.  
17 531.024115.)

18 Sec. 545.0054. PROGRAM TO IMPROVE AND MONITOR CERTAIN  
19 OUTCOMES OF MEDICAID RECIPIENTS AND CHILD HEALTH PLAN PROGRAM  
20 ENROLLEES. The commission may design and implement a program to  
21 improve and monitor clinical and functional outcomes of a Medicaid  
22 recipient or child health plan program enrollee. The program may  
23 use financial, clinical, and other criteria based on pharmacy,  
24 medical services, and other claims data related to Medicaid or the  
25 child health plan program. (Gov. Code, Sec. 531.067.)

26 Sec. 545.0055. MINIMUM COLLECTION GOAL FOR RECOVERY OF  
27 CERTAIN BENEFITS. (a) Not later than August 30 of each year, the

1 executive commissioner by rule shall set a minimum goal for the  
2 commission specifying the percentage of the amount of benefits the  
3 commission granted in error under the supplemental nutrition  
4 assistance program under Chapter 33, Human Resources Code, or the  
5 financial assistance program under Chapter 31, Human Resources  
6 Code, that the commission should recover. The executive  
7 commissioner shall set the percentage based on:

8 (1) comparable recovery rates other states reported;  
9 or

10 (2) other appropriate factors the executive  
11 commissioner identifies.

12 (b) If the commission fails to meet the goal set under  
13 Subsection (a) for the fiscal year, the executive commissioner  
14 shall notify the comptroller, and the comptroller shall reduce the  
15 commission's general revenue appropriation by an amount equal to  
16 the difference between the amount of state funds the commission  
17 would have collected had the commission met the goal and the amount  
18 of state funds the commission actually collected.

19 (c) The executive commissioner, the governor, and the  
20 Legislative Budget Board shall monitor the commission's  
21 performance in meeting the goal set under Subsection (a). The  
22 commission shall cooperate by providing to the governor and the  
23 Legislative Budget Board, on request, information concerning the  
24 commission's collection efforts. (Gov. Code, Sec. 531.050.)

25 Sec. 545.0056. DISTRIBUTION OF EARNED INCOME TAX CREDIT  
26 INFORMATION. (a) The commission shall ensure that educational  
27 materials relating to the federal earned income tax credit are

1 provided in accordance with this section to each individual  
2 receiving assistance or benefits under:

3 (1) the child health plan program;

4 (2) the financial assistance program under Chapter 31,  
5 Human Resources Code;

6 (3) Medicaid;

7 (4) the supplemental nutrition assistance program  
8 under Chapter 33, Human Resources Code; or

9 (5) another appropriate health and human services  
10 program.

11 (b) In accordance with Section 526.0002, the commission  
12 shall, by mail or through the Internet, provide an individual  
13 described by Subsection (a) with access to:

14 (1) Internal Revenue Service publications relating to  
15 the federal earned income tax credit or information the comptroller  
16 prepares under Section 403.025 relating to that credit;

17 (2) federal income tax forms necessary to claim the  
18 federal earned income tax credit; and

19 (3) where feasible, the location of at least one  
20 program that:

21 (A) is in close geographic proximity to the  
22 individual; and

23 (B) provides free federal income tax preparation  
24 services to low-income and other eligible persons.

25 (c) In January of each year, the commission or a commission  
26 representative shall mail to each individual described by  
27 Subsection (a) information about the federal earned income tax



1           (2) the process by which and time frame within which  
2 the information must be provided; and

3           (3) the roles and responsibilities of all parties to  
4 the memorandum, including a requirement that the commission pursue  
5 the actions necessary to complete eligibility applications.

6           (c) The memorandum of understanding must be tailored to:

7           (1) achieve the goal of ensuring that an individual  
8 described by Subsection (a) who the commission determines is  
9 eligible for Medicaid or the child health plan program:

10           (A) is enrolled in the program for which the  
11 individual is eligible; and

12           (B) may begin receiving services through the  
13 program as soon as possible after the eligibility determination is  
14 made; and

15           (2) if possible, achieve the goal of ensuring that the  
16 individual may begin receiving services through the program on the  
17 date of the individual's release from commitment, placement, or  
18 detention.

19           (d) The executive commissioner may adopt rules as necessary  
20 to implement this section. (Gov. Code, Sec. 531.02418.)

21           Sec. 545.0102. VERIFICATION OF IMMIGRATION STATUS OF  
22 CERTAIN APPLICANTS FOR PUBLIC ASSISTANCE BENEFITS. (a) This  
23 section applies only with respect to the following benefits  
24 programs:

25           (1) the child health plan program under Chapter 62,  
26 Health and Safety Code;

27           (2) the financial assistance program under Chapter 31,

1 Human Resources Code;

2 (3) Medicaid; and

3 (4) the supplemental nutrition assistance program  
4 under Chapter 33, Human Resources Code.

5 (b) If an individual states at the time of application for  
6 benefits under a program to which this section applies that the  
7 individual is a qualified alien, as that term is defined by 8 U.S.C.  
8 Section 1641(b), the commission shall, to the extent allowed by  
9 federal law, verify information regarding the individual's  
10 immigration status using an automated system where available.

11 (c) The executive commissioner shall adopt rules necessary  
12 to implement this section.

13 (d) Nothing in this section adds to or changes the  
14 eligibility requirements for a benefits program to which this  
15 section applies. (Gov. Code, Sec. 531.024181.)

16 Sec. 545.0103. VERIFICATION OF SPONSORSHIP INFORMATION FOR  
17 CERTAIN BENEFITS RECIPIENTS OR ENROLLEES; REIMBURSEMENT. (a) In  
18 this section, "sponsored alien" means an individual who:

19 (1) has been lawfully admitted to the United States  
20 for permanent residence under the Immigration and Nationality Act  
21 (8 U.S.C. Section 1101 et seq.); and

22 (2) as a condition of that admission, was sponsored by  
23 another individual who executed an affidavit of support on the  
24 lawfully admitted individual's behalf.

25 (b) This section applies only with respect to the following  
26 benefits programs:

27 (1) the child health plan program under Chapter 62,



1 Health and Safety Code;

2 (2) the financial assistance program under Chapter 31,  
3 Human Resources Code;

4 (3) Medicaid; and

5 (4) the supplemental nutrition assistance program  
6 under Chapter 33, Human Resources Code.

7 (c) If an individual states at the time of application for  
8 benefits under a program to which this section applies that the  
9 individual is a sponsored alien, the commission:

10 (1) shall make a reasonable effort to notify the  
11 individual that the commission may seek reimbursement from the  
12 individual's sponsor for any program benefits the individual  
13 receives; and

14 (2) may, to the extent allowed by federal law and using  
15 an automated system where available, verify information relating to  
16 the sponsorship after the individual is determined eligible for and  
17 begins receiving program benefits.

18 (d) If the commission verifies that an individual who  
19 receives benefits under a program to which this section applies is a  
20 sponsored alien and determines that seeking reimbursement is  
21 cost-effective, the commission may seek reimbursement from the  
22 individual's sponsor for the program benefits provided to the  
23 individual to the extent allowed by federal law.

24 (e) The executive commissioner shall adopt rules necessary  
25 to implement this section, including rules that specify the most  
26 cost-effective procedures by which the commission may seek  
27 reimbursement under Subsection (d).

1 (f) Nothing in this section adds to or changes the  
2 eligibility requirements for a benefits program to which this  
3 section applies. (Gov. Code, Sec. 531.024182.)

4 Sec. 545.0104. CALL CENTERS. (a) If cost-effective, the  
5 executive commissioner by rule shall establish at least one but not  
6 more than four call centers to determine and certify or recertify an  
7 individual's eligibility and need for services related to the  
8 following programs:

9 (1) the child health plan program;

10 (2) the financial assistance program under Chapter 31,  
11 Human Resources Code;

12 (3) Medicaid;

13 (4) nutritional assistance programs under Chapter 33,  
14 Human Resources Code;

15 (5) long-term care services, as defined by Section  
16 22.0011, Human Resources Code;

17 (6) community-based support services identified or  
18 provided in accordance with Subchapter D, Chapter 546; and

19 (7) other health and human services programs, as  
20 appropriate.

21 (b) The commission shall contract with at least one but not  
22 more than four private entities to operate the call centers unless  
23 the commission determines that contracting would not be  
24 cost-effective.

25 (c) Each call center:

26 (1) must be located in this state, except that this  
27 subdivision does not prohibit a call center located in this state

1 from processing overflow calls through a center located in another  
2 state; and

3 (2) shall provide translation services as required by  
4 federal law for consumers who are unable to speak, hear, or  
5 comprehend the English language.

6 (d) The commission shall develop consumer service and  
7 performance standards for the operation of each call center and  
8 make those standards available to the public. The standards must  
9 address a call center's:

10 (1) ability to serve consumers in a timely manner,  
11 including consideration of:

12 (A) consumers' ability to access the call center;

13 (B) whether the call center has toll-free  
14 telephone access;

15 (C) the average amount of time a consumer spends  
16 on hold;

17 (D) the frequency of call transfers;

18 (E) whether a consumer is able to communicate  
19 with a live individual at the call center; and

20 (F) whether the call center makes mail  
21 correspondence available;

22 (2) staff, including employee courtesy, friendliness,  
23 training, and knowledge about the programs listed under Subsection  
24 (a); and

25 (3) complaint handling procedures, including:

26 (A) the level of difficulty involved in filing a  
27 complaint; and

1 (B) whether the call center's complaint  
2 responses are timely.

3 (e) The commission shall develop:

4 (1) mechanisms for measuring consumer service  
5 satisfaction; and

6 (2) performance measures to evaluate whether each call  
7 center meets the standards the commission develops under Subsection  
8 (d).

9 (f) The commission may inspect a call center and analyze the  
10 call center's consumer service performance through a consumer  
11 service evaluator posing as a consumer.

12 (g) Notwithstanding Subsection (a), the executive  
13 commissioner shall develop and implement policies that provide an  
14 applicant for services related to a program listed under Subsection  
15 (a) with an opportunity to appear in person to establish initial  
16 eligibility or comply with periodic eligibility recertification  
17 requirements if the applicant requests a personal interview. In  
18 implementing the policies, the commission shall maintain offices to  
19 serve applicants who request a personal interview. This subsection  
20 does not affect a law or rule that requires an applicant to appear  
21 in person to establish initial eligibility or comply with periodic  
22 eligibility recertification requirements. (Gov. Code, Sec.  
23 531.063.)

24 SUBCHAPTER D. ADMINISTRATIVE AND JUDICIAL REVIEW OF CERTAIN PUBLIC  
25 ASSISTANCE BENEFITS DECISIONS

26 Sec. 545.0151. DEFINITION. In this subchapter, "public  
27 assistance benefits" means benefits provided under a public

1 assistance program under Chapter 31, 32, or 33, Human Resources  
2 Code. (Gov. Code, Sec. 531.019(a).)

3       Sec. 545.0152. ELECTRONIC RECORDING OF HEARING. A hearing  
4 conducted by the commission, or by a health and human services  
5 agency to which the commission delegates a function related to  
6 public assistance benefits, that relates to a decision regarding  
7 public assistance benefits that is contested by an applicant for or  
8 recipient of the benefits must be recorded electronically. (Gov.  
9 Code, Sec. 531.019(b) (part).)

10       Sec. 545.0153. ADMINISTRATIVE REVIEW. (a) Before an  
11 applicant for or recipient of public assistance benefits may appeal  
12 a decision of a hearing officer for the commission or a health and  
13 human services agency related to those benefits and in accordance  
14 with rules of the executive commissioner, the applicant or  
15 recipient must request an administrative review by an appropriate  
16 attorney of the commission or a health and human services agency, as  
17 applicable.

18       (b) Not later than the 15th business day after the date the  
19 appropriate attorney described by Subsection (a) receives the  
20 request for administrative review, the attorney shall:

21             (1) complete an administrative review of the decision;  
22 and

23             (2) notify the applicant or recipient in writing of  
24 the results of that review. (Gov. Code, Sec. 531.019(c).)

25       Sec. 545.0154. JUDICIAL REVIEW. (a) An appeal of a  
26 decision made by a hearing officer for the commission or a health  
27 and human services agency related to public assistance benefits

1 brought by an applicant for or recipient of the benefits:

2 (1) is governed by Subchapters G and H, Chapter 2001,  
3 except as provided by this subchapter; and

4 (2) takes precedence over all civil cases except  
5 workers' compensation and unemployment compensation cases.

6 (b) For purposes of Section 2001.171, an applicant for or  
7 recipient of public assistance benefits has exhausted all available  
8 administrative remedies and a decision, including a decision under  
9 Section 31.034 or 32.035, Human Resources Code, is final and  
10 appealable on the date that, after a hearing:

11 (1) the hearing officer for the commission or a health  
12 and human services agency reaches a final decision related to the  
13 benefits; and

14 (2) the appropriate attorney completes an  
15 administrative review of the decision and notifies the applicant or  
16 recipient in writing of the results of that review.

17 (c) For purposes of Section 2001.171, an applicant for or  
18 recipient of public assistance benefits is not required to file a  
19 motion for rehearing with the commission or a health and human  
20 services agency, as applicable.

21 (d) Notwithstanding Section 2001.177, the cost of preparing  
22 the record and transcript of a hearing described by Section  
23 545.0152 that is required to be sent to a reviewing court may not be  
24 charged to the applicant for or recipient of the public assistance  
25 benefits.

26 (e) Judicial review of a decision described by Subsection  
27 (a) is:

1           (1) instituted by filing a petition with a district  
2 court in Travis County, as provided by Subchapter G, Chapter 2001;  
3 and

4           (2) under the substantial evidence rule.

5           (f) The appellee is the commission. (Gov. Code, Secs.  
6 531.019(b) (part), (d), (e), (f), (g), (h), (i).)

7 SUBCHAPTER E. CERTAIN PUBLIC ASSISTANCE BENEFITS PROGRAM PROVIDERS

8           Sec. 545.0201. COMPLIANCE WITH SOLICITATION PROHIBITIONS.

9           (a) In this section, "furnish" and "provider" have the meanings  
10 assigned by Section 544.0001.

11           (b) A provider who furnishes Medicaid or child health plan  
12 program services is subject to Chapter 102, Occupations Code. The  
13 provider's compliance with that chapter is a condition of the  
14 provider's eligibility to participate as a provider under those  
15 programs. (Gov. Code, Sec. 531.116; New.)

16           Sec. 545.0202. MARKETING ACTIVITIES BY MEDICAID OR CHILD

17 HEALTH PLAN PROGRAM PROVIDERS. (a) A Medicaid or child health plan

18 program provider, including a provider participating in the network  
19 of a managed care organization that contracts with the commission  
20 to provide services under Medicaid or the child health plan  
21 program, may not engage in any marketing activity, including  
22 engaging in the dissemination of material or another attempt to  
23 communicate, that:

24           (1) involves unsolicited personal contact with a  
25 Medicaid recipient or a parent whose child is a Medicaid recipient  
26 or child health plan program enrollee, including by:

27           (A) door-to-door solicitation;

1                   (B) solicitation at a child-care facility or  
2 other type of facility;

3                   (C) direct mail; or

4                   (D) telephone;

5                   (2) is directed at an individual solely because the  
6 individual is a Medicaid recipient or is a parent of a child who is a  
7 Medicaid recipient or child health plan program enrollee; and

8                   (3) is intended to influence the Medicaid recipient's  
9 or parent's choice of provider.

10                  (b) A provider participating in the network of a managed  
11 care organization that contracts with the commission to provide  
12 services under Medicaid or the child health plan program must  
13 comply with the marketing guidelines the commission establishes  
14 under Section 540.0055.

15                  (c) Nothing in this section prohibits:

16                   (1) a Medicaid or child health plan program provider  
17 from:

18                   (A) engaging in a marketing activity, including  
19 engaging in the dissemination of material or another attempt to  
20 communicate, that is intended to influence the choice of provider  
21 by a Medicaid recipient or a parent whose child is a Medicaid  
22 recipient or child health plan program enrollee, if the marketing  
23 activity:

24                   (i) is conducted at a community-sponsored  
25 educational event, health fair, outreach activity, or other similar  
26 community or nonprofit event in which the provider participates and  
27 does not involve unsolicited personal contact or promotion of the



1 provider's practice; or

2 (ii) involves only the general  
3 dissemination of information, including by television, radio,  
4 newspaper, or billboard advertisement, and does not involve  
5 unsolicited personal contact;

6 (B) as permitted under the provider's contract,  
7 engaging in the dissemination of material or another attempt to  
8 communicate with a Medicaid recipient or a parent whose child is a  
9 Medicaid recipient or child health plan program enrollee, including  
10 communication in person or by direct mail or telephone, to:

11 (i) provide an appointment reminder;

12 (ii) distribute promotional health  
13 materials;

14 (iii) provide information about the types  
15 of services the provider offers; or

16 (iv) coordinate patient care; or

17 (C) engaging in a marketing activity that the  
18 provider has submitted for review and for which the provider has  
19 received a notice of prior authorization under Subsection (d); or

20 (2) a STAR+PLUS Medicaid managed care program provider  
21 from, as permitted under the provider's contract, engaging in a  
22 marketing activity, including engaging in the dissemination of  
23 material or another attempt to communicate, that is intended to  
24 educate a Medicaid recipient about available long-term services and  
25 supports.

26 (d) The commission shall establish a process by which a  
27 provider may submit a proposed marketing activity for review and

1 prior authorization to ensure that the provider is in compliance  
2 with the requirements of this section and, if applicable, Section  
3 540.0055, or to determine whether the provider is exempt from a  
4 requirement of this section and, if applicable, Section 540.0055.  
5 The commission may grant or deny a provider's request for  
6 authorization to engage in a proposed marketing activity.

7 (e) The executive commissioner shall adopt rules as  
8 necessary to implement this section, including rules relating to  
9 provider marketing activities that are exempt from the requirements  
10 of this section and, if applicable, Section 540.0055. (Gov. Code,  
11 Sec. 531.02115.)

12 Sec. 545.0203. REIMBURSEMENT CLAIMS FOR CERTAIN MEDICAID OR  
13 CHILD HEALTH PLAN SERVICES INVOLVING SUPERVISED PROVIDERS. (a) In  
14 this section, "national provider identifier" means the national  
15 provider identifier required under Section 1128J(e), Social  
16 Security Act (42 U.S.C. Section 1320a-7k(e)).

17 (b) If a Medicaid or child health plan program provider,  
18 including a nurse practitioner or physician assistant, provides a  
19 referral or orders health care services for a Medicaid recipient or  
20 child health plan program enrollee at the direction or under the  
21 supervision of another provider and the referral or order is based  
22 on the supervised provider's evaluation of the recipient or  
23 enrollee, the names and associated national provider identifier  
24 numbers of the supervised provider and the supervising provider  
25 must be included on any claim for reimbursement a provider submits  
26 based on the referral or order.

27 (c) The executive commissioner shall adopt rules necessary

1 to implement this section. (Gov. Code, Sec. 531.024161.)

2           Sec. 545.0204. PARTICIPATION OF DIAGNOSTIC LABORATORY  
3 SERVICE PROVIDERS IN CERTAIN PROGRAMS. Notwithstanding any other  
4 law, a diagnostic laboratory may participate as an in-state  
5 provider under any program a health and human services agency or the  
6 commission administers that involves diagnostic laboratory  
7 services, regardless of the location where any specific service is  
8 performed or where the laboratory's facilities are located, if:

9           (1) the laboratory or an entity that is a parent,  
10 subsidiary, or other affiliate of the laboratory maintains  
11 diagnostic laboratory operations in this state;

12           (2) the laboratory and each entity that is a parent,  
13 subsidiary, or other affiliate of the laboratory collectively  
14 employ at least 1,000 individuals at places of employment located  
15 in this state;

16           (3) the laboratory is otherwise qualified to provide  
17 the services under the program; and

18           (4) the laboratory is not prohibited from  
19 participating as a provider under any benefits program a health and  
20 human services agency or the commission administers based on  
21 conduct that constitutes fraud, waste, or abuse. (Gov. Code, Sec.  
22 531.066.)

23       CHAPTER 546. LONG-TERM CARE AND SUPPORT OPTIONS FOR INDIVIDUALS

24                       WITH DISABILITIES AND ELDERLY INDIVIDUALS

25                               SUBCHAPTER A. GENERAL PROVISIONS

26       Sec. 546.0001. DEFINITIONS

- 1 Sec. 546.0002. LONG-TERM CARE PLAN; COORDINATION OF SERVICES
- 2 Sec. 546.0003. EMPLOYMENT-FIRST POLICY
- 3 Sec. 546.0004. LONG-TERM CARE INSURANCE AWARENESS AND EDUCATION
- 4 CAMPAIGN
- 5 SUBCHAPTER B. CARE SETTINGS AND SERVICE AND SUPPORT OPTIONS
- 6 Sec. 546.0051. DEFINITIONS
- 7 Sec. 546.0052. COMPREHENSIVE PLAN FOR ENSURING APPROPRIATE CARE
- 8 SETTING FOR INDIVIDUALS WITH DISABILITIES;
- 9 BIENNIAL REPORT
- 10 Sec. 546.0053. INFORMATION AND ASSISTANCE REGARDING CARE AND
- 11 SUPPORT OPTIONS FOR INDIVIDUALS WITH
- 12 DISABILITIES
- 13 Sec. 546.0054. COMMUNITY LIVING OPTIONS INFORMATION PROCESS FOR
- 14 CERTAIN INDIVIDUALS WITH INTELLECTUAL
- 15 DISABILITY
- 16 Sec. 546.0055. IMPLEMENTATION OF COMMUNITY LIVING OPTIONS
- 17 INFORMATION PROCESS AT STATE INSTITUTIONS FOR
- 18 CERTAIN ADULT RESIDENTS
- 19 Sec. 546.0056. VOUCHER PROGRAM FOR TRANSITIONAL LIVING ASSISTANCE
- 20 FOR INDIVIDUALS WITH DISABILITIES
- 21 Sec. 546.0057. TRANSITION SERVICES FOR YOUTH WITH DISABILITIES
- 22 Sec. 546.0058. TRANSFER OF MONEY FOR COMMUNITY-BASED SERVICES
- 23 SUBCHAPTER C. CONSUMER DIRECTION MODELS
- 24 Sec. 546.0101. DEFINITIONS
- 25 Sec. 546.0102. IMPLEMENTATION OF CONSUMER DIRECTION MODELS
- 26 Sec. 546.0103. RULES

- 1 Sec. 546.0104. APPLICABILITY OF CERTAIN NURSING LICENSURE  
2 REQUIREMENTS
- 3 Sec. 546.0105. LEGALLY AUTHORIZED REPRESENTATIVE SERVICE  
4 OVERSIGHT REQUIRED
- 5 Sec. 546.0106. PROCEDURE TO PROVIDE NOTICE TO MEDICAID RECIPIENTS
- 6 SUBCHAPTER D. COMMUNITY-BASED SUPPORT AND SERVICE DELIVERY SYSTEM  
7 INITIATIVES AND GRANT PROGRAM
- 8 Sec. 546.0151. DEFINITION
- 9 Sec. 546.0152. COMMUNITY-BASED SUPPORT AND SERVICE DELIVERY  
10 SYSTEMS FOR LONG-TERM CARE SERVICES
- 11 Sec. 546.0153. AREA AGENCIES ON AGING: MINIMUM NUMBER
- 12 Sec. 546.0154. PROPOSALS
- 13 Sec. 546.0155. PROPOSAL REVIEW AND APPROVAL
- 14 Sec. 546.0156. STANDARD AND PRIORITY OF REVIEW
- 15 Sec. 546.0157. COMMUNITY-BASED ORGANIZATION MATCHING  
16 CONTRIBUTION REQUIRED
- 17 Sec. 546.0158. PROPOSALS INVOLVING MULTIPLE COMMUNITY-BASED  
18 ORGANIZATIONS
- 19 Sec. 546.0159. GUIDELINES
- 20 Sec. 546.0160. CERTAIN AGENCIES' DUTY TO PROVIDE RESOURCES AND  
21 ASSISTANCE
- 22 SUBCHAPTER E. PERMANENCY PLANNING
- 23 Sec. 546.0201. DEFINITIONS
- 24 Sec. 546.0202. POLICY STATEMENT

- 1 Sec. 546.0203. DEVELOPMENT OF PERMANENCY PLAN PROCEDURES
- 2 Sec. 546.0204. PERMANENCY PLANNING FOR CERTAIN CHILDREN
- 3 Sec. 546.0205. INSTITUTION TO ASSIST WITH PERMANENCY PLANNING
- 4 EFFORTS
- 5 Sec. 546.0206. IMPLEMENTATION SYSTEM: LOCAL PERMANENCY PLANNING
- 6 SITES
- 7 Sec. 546.0207. DESIGNATION OF VOLUNTEER ADVOCATE
- 8 Sec. 546.0208. PREADMISSION NOTICE AND INFORMATION
- 9 Sec. 546.0209. REQUIREMENTS OF PARENT OR GUARDIAN ON CHILD'S
- 10 ADMISSION TO CERTAIN INSTITUTIONS
- 11 Sec. 546.0210. DUTIES OF CERTAIN INSTITUTIONS: NOTIFICATION
- 12 REQUIREMENTS AND PARENT OR GUARDIAN
- 13 ACCOMMODATIONS
- 14 Sec. 546.0211. NOTIFICATION OF PLACEMENT REQUIRED
- 15 Sec. 546.0212. NOTICE TO PARENT OR GUARDIAN REGARDING PLACEMENT
- 16 OPTIONS AND SERVICES
- 17 Sec. 546.0213. PLACEMENT ON WAIVER PROGRAM WAITING LIST
- 18 Sec. 546.0214. INTERFERENCE WITH PERMANENCY PLANNING EFFORTS
- 19 Sec. 546.0215. INITIAL PLACEMENT OF CHILD IN INSTITUTION AND
- 20 PLACEMENT EXTENSIONS
- 21 Sec. 546.0216. REVIEW OF CERTAIN PLACEMENT DATA
- 22 Sec. 546.0217. PROCEDURES FOR PLACEMENT REVIEWS
- 23 Sec. 546.0218. ANNUAL REAUTHORIZATION OF PLANS OF CARE FOR
- 24 CERTAIN CHILDREN
- 25 Sec. 546.0219. TRANSFER OF CHILD BETWEEN INSTITUTIONS
- 26 Sec. 546.0220. COMPLIANCE WITH PERMANENCY PLAN REQUIREMENTS AS
- 27 PART OF INSPECTION, SURVEY, OR INVESTIGATION

- 1 Sec. 546.0221. SEARCH FOR CHILD'S PARENT OR GUARDIAN
- 2 Sec. 546.0222. DOCUMENTATION OF ONGOING PERMANENCY PLANNING
- 3 EFFORTS
- 4 Sec. 546.0223. ACCESS TO RECORDS
- 5 Sec. 546.0224. COLLECTION OF INFORMATION REGARDING INVOLVEMENT OF
- 6 CERTAIN PARENTS AND GUARDIANS
- 7 Sec. 546.0225. REPORTING SYSTEMS: SEMIANNUAL REPORTING
- 8 Sec. 546.0226. EFFECT ON OTHER LAW
- 9 SUBCHAPTER F. FAMILY-BASED ALTERNATIVES FOR CHILDREN
- 10 Sec. 546.0251. DEFINITIONS
- 11 Sec. 546.0252. FAMILY-BASED ALTERNATIVES SYSTEM: PURPOSE,
- 12 IMPLEMENTATION, AND ADMINISTRATION
- 13 Sec. 546.0253. FAMILY-BASED ALTERNATIVES SYSTEM DESIGN
- 14 REQUIREMENTS
- 15 Sec. 546.0254. MEDICAID WAIVER PROGRAM ALIGNMENT
- 16 Sec. 546.0255. COMMUNITY ORGANIZATION ELIGIBILITY; CONTRACT AND
- 17 REQUIREMENTS
- 18 Sec. 546.0256. PLACEMENT OPTIONS
- 19 Sec. 546.0257. AGENCY COOPERATION
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- 24 Sec. 546.0301. PROCEDURES TO REVIEW CONDUCT RELATED TO CERTAIN
- 25 INSTITUTIONS AND FACILITIES
- 26 Sec. 546.0302. ISSUANCE OF MATERIALS TO CERTAIN LONG-TERM CARE
- 27 FACILITIES

1 SUBCHAPTER H. INCENTIVE PAYMENT PROGRAM FOR CERTAIN NURSING  
2 FACILITIES

3 Sec. 546.0351. DEFINITIONS

4 Sec. 546.0352. INCENTIVE PAYMENT PROGRAM

5 Sec. 546.0353. COMMON PERFORMANCE MEASURES

6 Sec. 546.0354. SUBJECT TO APPROPRIATIONS

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8 Sec. 546.0401. MEDICAID LONG-TERM CARE SYSTEM

9 Sec. 546.0402. ADMINISTRATION AND DELIVERY OF CERTAIN WAIVER  
10 PROGRAMS; PUBLIC INPUT

11 Sec. 546.0403. RECOVERY OF CERTAIN ASSISTANCE; MEDICAID ACCOUNT

12 SUBCHAPTER J. MEDICAID WAIVER PROGRAMS

13 Sec. 546.0451. COMPETITIVE AND INTEGRATED EMPLOYMENT INITIATIVE  
14 FOR CERTAIN RECIPIENTS; BIENNIAL REPORT

15 Sec. 546.0452. RISK MANAGEMENT CRITERIA FOR CERTAIN WAIVER  
16 PROGRAMS

17 Sec. 546.0453. PROTOCOL FOR MAINTAINING CONTACT INFORMATION OF  
18 INDIVIDUALS INTERESTED IN MEDICAID WAIVER  
19 PROGRAMS

20 Sec. 546.0454. INTEREST LIST MANAGEMENT FOR CERTAIN MEDICAID  
21 WAIVER PROGRAMS

22 Sec. 546.0455. INTEREST LIST MANAGEMENT FOR CERTAIN CHILDREN  
23 ENROLLED IN MEDICALLY DEPENDENT CHILDREN (MDCP)  
24 WAIVER PROGRAM

25 Sec. 546.0456. ELIGIBILITY OF CERTAIN CHILDREN FOR MEDICALLY  
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15 CHAPTER 546. LONG-TERM CARE AND SUPPORT OPTIONS FOR INDIVIDUALS  
16 WITH DISABILITIES AND ELDERLY INDIVIDUALS

17 SUBCHAPTER A. GENERAL PROVISIONS

18 Sec. 546.0001. DEFINITIONS. In this chapter:

19 (1) "ICF-IID" and "local intellectual and  
20 developmental disability authority" have the meanings assigned by  
21 Section 531.002, Health and Safety Code.

22 (2) "Recipient" means a Medicaid recipient. (New.)

23 Sec. 546.0002. LONG-TERM CARE PLAN; COORDINATION OF  
24 SERVICES. (a) In this section, "long-term care" means the  
25 provision of health care, personal care, and assistance related to  
26 health and social services over a sustained period to individuals  
27 of all ages and their families, regardless of the setting in which

1 the care is provided.

2 (b) In conjunction with appropriate state agencies, the  
3 executive commissioner shall develop a plan for access to  
4 individualized long-term care services for individuals with  
5 functional limitations or medical needs and their families that  
6 assists those individuals in achieving and maintaining the greatest  
7 possible independence, autonomy, and quality of life.

8 (c) The guiding principles and goals of the plan that focus  
9 on the individual and the individual's family must:

10 (1) recognize that it is the policy of this state that:

11 (A) children should grow up in families; and

12 (B) individuals with disabilities and elderly  
13 individuals should reside in the setting of their choice; and

14 (2) ensure that an individual needing assistance and  
15 the individual's family will have:

16 (A) the maximum possible control over their  
17 services;

18 (B) a choice of a broad, comprehensive array of  
19 services designed to meet individual needs; and

20 (C) the easiest possible access to appropriate  
21 care and support, regardless of the area of this state in which they  
22 reside.

23 (d) The guiding principles and goals of the plan that focus  
24 on services and delivery of those services by the state must:

25 (1) emphasize the development of home-based and  
26 community-based services and housing alternatives to complement  
27 the long-term care services already in existence;

1           (2) ensure that the services will be of the highest  
2 possible quality, with a minimum amount of regulation, structure,  
3 and complexity at the service level;

4           (3) recognize that maximum independence and autonomy  
5 represent major goals, and with those comes a certain degree of  
6 risk;

7           (4) maximize resources to the greatest extent  
8 possible, with the consumer receiving only the services that the  
9 consumer prefers and that are indicated by a functional needs  
10 assessment; and

11           (5) structure the service delivery system to support  
12 these goals, ensuring that any necessary system complexity is at  
13 the administrative level rather than at the client level.

14           (e) The commission shall coordinate state services to  
15 ensure that:

16           (1) the roles and responsibilities of agencies  
17 providing long-term care are clarified; and

18           (2) duplication of services and resources is  
19 minimized. (Gov. Code, Sec. 531.043.)

20           Sec. 546.0003. EMPLOYMENT-FIRST POLICY. (a) It is the  
21 policy of this state that earning a living wage through competitive  
22 employment in the general workforce is the priority and preferred  
23 outcome for working-age individuals with disabilities who receive  
24 public benefits.

25           (b) The commission, the Texas Education Agency, and the  
26 Texas Workforce Commission shall jointly adopt and implement an  
27 employment-first policy in accordance with the state's policy under

1 Subsection (a). The policy must:

2 (1) affirm that an individual with a disability is  
3 able to meet the same employment standards as an individual who does  
4 not have a disability;

5 (2) ensure that all working-age individuals with  
6 disabilities, including young adults, are offered factual  
7 information regarding employment as an individual with a  
8 disability, including the relationship between an individual's  
9 earned income and the individual's public benefits;

10 (3) ensure that individuals with disabilities are  
11 given the opportunity to understand and explore options for  
12 education or training, including postsecondary, graduate, and  
13 postgraduate education, vocational or technical training, or other  
14 training, as pathways to employment;

15 (4) promote the availability and accessibility of  
16 individualized training designed to prepare an individual with a  
17 disability for the individual's preferred employment;

18 (5) promote partnerships with employers to overcome  
19 barriers in meeting workforce needs with the creative use of  
20 technology and innovation;

21 (6) ensure that staff of public schools, vocational  
22 service programs, and community providers are supported and trained  
23 to assist in achieving the goal of competitive employment for all  
24 individuals with disabilities; and

25 (7) ensure that competitive employment, while being  
26 the priority and preferred outcome, is not required of an  
27 individual with a disability to secure or maintain public benefits

1 for which the individual is otherwise eligible. (Gov. Code, Sec.  
2 531.02447.)

3 Sec. 546.0004. LONG-TERM CARE INSURANCE AWARENESS AND  
4 EDUCATION CAMPAIGN. (a) The commission, in consultation with the  
5 Texas Department of Insurance, shall develop and implement a public  
6 awareness and education campaign designed to:

7 (1) educate the public on:

8 (A) the cost of long-term care, including the  
9 limits of Medicaid eligibility and the limits of Medicare benefits;  
10 and

11 (B) the value and availability of long-term care  
12 insurance; and

13 (2) encourage individuals to obtain long-term care  
14 insurance.

15 (b) The Texas Department of Insurance shall cooperate with  
16 and assist the commission in implementing the campaign.

17 (c) The commission may coordinate the implementation of the  
18 campaign with any other state outreach campaign or activity  
19 relating to long-term care issues. (Gov. Code, Sec. 531.0841.)

20 SUBCHAPTER B. CARE SETTINGS AND SERVICE AND SUPPORT OPTIONS

21 Sec. 546.0051. DEFINITIONS. In this subchapter:

22 (1) "General residential operation" has the meaning  
23 assigned by Section 42.002, Human Resources Code.

24 (2) "Legally authorized representative" has the  
25 meaning assigned by Section 241.151, Health and Safety Code. (New.)

26 Sec. 546.0052. COMPREHENSIVE PLAN FOR ENSURING APPROPRIATE  
27 CARE SETTING FOR INDIVIDUALS WITH DISABILITIES; BIENNIAL REPORT.

1 (a) The commission and appropriate health and human services  
2 agencies shall implement a comprehensive, effectively working plan  
3 that provides a system of services and support to foster  
4 independence and productivity and provide meaningful opportunities  
5 for an individual with a disability to reside in the most  
6 appropriate care setting, considering:

7 (1) the individual's physical, medical, and behavioral  
8 needs;

9 (2) the least restrictive care setting in which the  
10 individual can reside;

11 (3) the individual's choice of care settings in which  
12 to reside;

13 (4) the availability of state resources; and

14 (5) the availability of state programs for which the  
15 individual qualifies that can assist the individual.

16 (b) The plan must require appropriate health and human  
17 services agencies to:

18 (1) provide to an individual with a disability  
19 residing in an institution or another individual as required by  
20 Sections 546.0053 and 546.0054 information regarding care and  
21 support options available to the individual with a disability,  
22 including community-based services appropriate to that  
23 individual's needs;

24 (2) recognize that certain individuals with  
25 disabilities are represented by a legally authorized  
26 representative, whom the agencies must include in any  
27 decision-making facilitated by the plan's implementation;

1           (3) facilitate a timely and appropriate transfer of an  
2 individual with a disability from an institution to an appropriate  
3 community setting if:

4                   (A) the individual chooses to reside in the  
5 community;

6                   (B) the individual's treating professionals  
7 determine the transfer is appropriate; and

8                   (C) the transfer can be reasonably accommodated,  
9 considering this state's available resources and the needs of other  
10 individuals with disabilities; and

11           (4) develop strategies to prevent the unnecessary  
12 placement in an institution of an individual with a disability who  
13 is:

14                   (A) residing in the community; and

15                   (B) in imminent risk of requiring placement in an  
16 institution because of a lack of community services.

17           (c) In implementing the plan, a health and human services  
18 agency may not deny an eligible individual with a disability access  
19 to an institution or remove an eligible individual with a  
20 disability from an institution if the individual prefers the type  
21 and degree of care provided in the institution and that care is  
22 appropriate for the individual. A health and human services agency  
23 may deny the individual with a disability access to an institution  
24 or remove the individual from an institution to protect the  
25 individual's health or safety.

26           (d) Subject to the availability of funds, each appropriate  
27 health and human services agency shall implement the strategies and



1 recommendations under the plan.

2 (e) To determine the appropriateness of transfers under  
3 Subsection (b)(3) and develop the strategies described by  
4 Subsection (b)(4), a health and human services agency shall presume  
5 that a child residing in a general residential operation is  
6 eligible for transfer to an appropriate community-based setting.

7 (f) To develop the strategies described by Subsection  
8 (b)(4), an individual with a mental illness who is admitted to a  
9 commission facility for inpatient mental health services three or  
10 more times during a 180-day period is presumed to be in imminent  
11 risk of requiring placement in an institution. The strategies must  
12 be developed in a manner that presumes the individual's eligibility  
13 for and the appropriateness of intensive community-based services  
14 and support.

15 (g) Not later than December 1 of each even-numbered year,  
16 the executive commissioner shall submit to the governor and the  
17 legislature a report on the status of the implementation of the  
18 plan. The report must include recommendations on any statutory or  
19 other action necessary to implement the plan.

20 (h) This section does not create a cause of action. (Gov.  
21 Code, Sec. 531.0244.)

22 Sec. 546.0053. INFORMATION AND ASSISTANCE REGARDING CARE  
23 AND SUPPORT OPTIONS FOR INDIVIDUALS WITH DISABILITIES. (a) The  
24 executive commissioner by rule shall require each health and human  
25 services agency to provide to each patient or client of the agency  
26 and to at least one family member of the patient or client, if  
27 possible, information regarding all care and support options

1 available to the patient or client, including community-based  
2 services appropriate to the patient's or client's needs, before the  
3 agency allows the patient or client to be placed in a care setting,  
4 including a nursing facility, an intermediate care facility for  
5 individuals with an intellectual disability, or a general  
6 residential operation for children with an intellectual disability  
7 that is licensed by the commission, to receive care or services  
8 provided by the agency or by a person under an agreement with the  
9 agency.

10 (b) The rules must require each health and human services  
11 agency to provide information about all long-term care and  
12 long-term support options available to the patient or client,  
13 including community-based options and options available through  
14 another agency or a private provider. The information must be  
15 provided in a manner designed to maximize the patient's or client's  
16 understanding of all available options. If the patient or client  
17 has a legally authorized representative, the information must also  
18 be provided to that representative. If the patient or client is in  
19 the conservatorship of a health and human services agency or the  
20 Department of Family and Protective Services, the information must  
21 be provided to the patient's or client's agency caseworker and  
22 foster parents, if applicable.

23 (c) A health and human services agency that provides a  
24 patient, client, or other individual with information regarding  
25 care and support options available to the patient or client shall  
26 assist the patient, client, or other individual in taking advantage  
27 of an option selected by the patient, client, or other individual,

1 subject to the availability of funds. If the selected option is not  
2 immediately available for any reason, the agency shall provide  
3 assistance in placing the patient or client on a waiting list for  
4 that option. (Gov. Code, Sec. 531.042.)

5 Sec. 546.0054. COMMUNITY LIVING OPTIONS INFORMATION  
6 PROCESS FOR CERTAIN INDIVIDUALS WITH INTELLECTUAL DISABILITY. (a)  
7 In this section, "institution" means:

8 (1) a residential care facility the commission  
9 operates or maintains to provide 24-hour services, including  
10 residential services, to individuals with an intellectual  
11 disability; or

12 (2) an ICF-IID.

13 (b) In addition to providing information regarding care and  
14 support options as required by Section 546.0053, the commission  
15 shall implement a community living options information process in  
16 each institution to inform individuals with an intellectual  
17 disability who reside in the institution and the individuals'  
18 legally authorized representatives of alternative community living  
19 options.

20 (c) The commission shall:

21 (1) at least annually provide the information required  
22 by Subsection (b) through the community living options information  
23 process; and

24 (2) provide the information at any other time on  
25 request by an individual with an intellectual disability who  
26 resides in an institution or the individual's legally authorized  
27 representative.

1 (d) If an individual with an intellectual disability  
2 residing in an institution or the individual's legally authorized  
3 representative indicates a desire to pursue an alternative  
4 community living option after receiving the information provided  
5 under this section, the commission shall refer the individual or  
6 the individual's legally authorized representative to the local  
7 intellectual and developmental disability authority. The local  
8 authority shall place the individual:

9 (1) in an alternative community living option, subject  
10 to the availability of funds; or

11 (2) on a waiting list for those options if for any  
12 reason the options are not available to the individual on or before  
13 the 30th day after the date the individual or the individual's  
14 legally authorized representative is referred to the local  
15 authority.

16 (e) The commission shall document in the records of each  
17 individual with an intellectual disability who resides in an  
18 institution:

19 (1) the information provided to the individual or the  
20 individual's legally authorized representative through the  
21 community living options information process; and

22 (2) the results of that process. (Gov. Code, Secs.  
23 531.02442(a)(1-a), (b), (c), (d), (e).)

24 Sec. 546.0055. IMPLEMENTATION OF COMMUNITY LIVING OPTIONS  
25 INFORMATION PROCESS AT STATE INSTITUTIONS FOR CERTAIN ADULT  
26 RESIDENTS. (a) In this section:

27 (1) "Adult resident" means an individual with an

1 intellectual disability who:

2 (A) is at least 22 years of age; and

3 (B) resides in a state supported living center.

4 (2) "State supported living center" has the meaning  
5 assigned by Section 531.002, Health and Safety Code.

6 (b) This section applies only to the community living  
7 options information process for an adult resident.

8 (c) The commission shall contract with local intellectual  
9 and developmental disability authorities to implement the  
10 community living options information process required by Section  
11 546.0054 for an adult resident.

12 (d) The commission's contract with a local intellectual and  
13 developmental disability authority must:

14 (1) delegate to the local authority the commission's  
15 duties under Section 546.0054 with regard to implementing the  
16 community living options information process at a state supported  
17 living center;

18 (2) include performance measures designed to assist  
19 the commission in evaluating the effectiveness of the local  
20 authority in implementing the community living options information  
21 process; and

22 (3) ensure that the local authority provides service  
23 coordination and relocation services to an adult resident who  
24 chooses, is eligible for, and is recommended by the  
25 interdisciplinary team for a community living option to facilitate  
26 a timely, appropriate, and successful transition from the state  
27 supported living center to the community living option.

1 (e) The commission, with the advice and assistance of  
2 representatives of family members or legally authorized  
3 representatives of adult residents, individuals with an  
4 intellectual disability, state supported living centers, and local  
5 intellectual and developmental disability authorities, shall:

6 (1) develop an effective community living options  
7 information process;

8 (2) create uniform procedures for implementing the  
9 community living options information process; and

10 (3) minimize any potential conflict of interest  
11 regarding the community living options information process between  
12 a state supported living center and an adult resident, an adult  
13 resident's legally authorized representative, or a local  
14 intellectual and developmental disability authority.

15 (f) A state supported living center shall:

16 (1) allow a local intellectual and developmental  
17 disability authority to participate in the interdisciplinary  
18 planning process involving the consideration of community living  
19 options for an adult resident;

20 (2) to the extent not otherwise prohibited by state or  
21 federal confidentiality laws, provide a local intellectual and  
22 developmental disability authority with access to an adult resident  
23 and an adult resident's records to assist the authority in  
24 implementing the community living options information process; and

25 (3) provide an adult resident or the adult resident's  
26 legally authorized representative with accurate information  
27 regarding the risks of moving the adult resident to a community

1 living option. (Gov. Code, Secs. 531.02443(a)(1), (5), (b), (c),  
2 (d), (e), (f).)

3           Sec. 546.0056. VOUCHER PROGRAM FOR TRANSITIONAL LIVING  
4 ASSISTANCE FOR INDIVIDUALS WITH DISABILITIES. (a) In this  
5 section:

6           (1) "Institutional housing" means:

7                   (A) an ICF-IID;

8                   (B) a nursing facility;

9                   (C) a state hospital, state supported living  
10 center, or state center the commission maintains and manages;

11                   (D) a general residential operation for children  
12 with an intellectual disability that the commission licenses; or

13                   (E) a general residential operation.

14           (2) "Integrated housing" means housing in which an  
15 individual with a disability resides or may reside that is:

16                   (A) located in the community; and

17                   (B) not exclusively occupied by individuals with  
18 disabilities and their care providers.

19           (b) Subject to the availability of funds, the commission  
20 shall coordinate with the Texas Department of Housing and Community  
21 Affairs to develop a housing assistance program to assist  
22 individuals with disabilities in moving from institutional housing  
23 to integrated housing. In developing the program, the agencies  
24 shall address:

25                   (1) eligibility requirements for assistance;

26                   (2) the period during which an individual with a  
27 disability may receive assistance;

1           (3) the types of housing expenses the program will  
2 cover; and

3           (4) the locations at which the program will operate.

4           (c) Subject to the availability of funds, the commission  
5 shall administer the housing assistance program. The commission  
6 shall coordinate with the Texas Department of Housing and Community  
7 Affairs in:

8           (1) administering the program;

9           (2) determining the availability of funding from the  
10 United States Department of Housing and Urban Development; and

11           (3) obtaining that funding.

12           (d) The Texas Department of Housing and Community Affairs  
13 shall provide information to the commission as necessary to  
14 facilitate the administration of the housing assistance program.  
15 (Gov. Code, Sec. 531.059.)

16           Sec. 546.0057. TRANSITION SERVICES FOR YOUTH WITH  
17 DISABILITIES. (a) The executive commissioner shall monitor  
18 programs and services offered through health and human services  
19 agencies designed to assist youth with disabilities to transition  
20 from school-oriented living to:

21           (1) post-schooling activities;

22           (2) services for adults; or

23           (3) community living.

24           (b) In monitoring the programs and services, the executive  
25 commissioner shall:

26           (1) consider whether the programs or services result  
27 in positive outcomes in the employment, community integration,



1 health, and quality of life of individuals with disabilities; and

2 (2) collect information regarding the outcomes of the  
3 transition process as necessary to assess the programs and  
4 services. (Gov. Code, Sec. 531.02445.)

5 Sec. 546.0058. TRANSFER OF MONEY FOR COMMUNITY-BASED  
6 SERVICES. (a) The commission shall quantify the amount of money  
7 the legislature appropriates that would have been spent during the  
8 remainder of a state fiscal biennium to care for an individual who  
9 resides in a nursing facility but who is leaving that facility  
10 before the end of the biennium to reside in the community with the  
11 assistance of community-based services.

12 (b) Notwithstanding any other state law and to the maximum  
13 extent allowed by federal law, the executive commissioner shall  
14 direct, as appropriate:

15 (1) the comptroller, at the time an individual  
16 described by Subsection (a) leaves a nursing facility, to transfer  
17 an amount not to exceed the amount quantified under that subsection  
18 among the health and human services agencies and the commission as  
19 necessary to comply with this section; or

20 (2) the commission or a health and human services  
21 agency, at the time an individual described by Subsection (a)  
22 leaves a nursing facility, to transfer an amount not to exceed the  
23 amount quantified under that subsection within the agency's budget  
24 as necessary to comply with this section.

25 (c) The commission shall ensure that the amount transferred  
26 under this section is redirected by the commission or a health and  
27 human services agency, as applicable, to one or more

1 community-based programs in the amount necessary to provide  
2 community-based services to the individual after the individual  
3 leaves a nursing facility. (Gov. Code, Sec. 531.092.)

4 SUBCHAPTER C. CONSUMER DIRECTION MODELS

5 Sec. 546.0101. DEFINITIONS. In this subchapter:

6 (1) "Consumer" means an individual who receives  
7 services through a consumer direction model the commission  
8 establishes under this subchapter.

9 (2) "Consumer direction model" means a service  
10 delivery model under which a consumer or the consumer's legally  
11 authorized representative exercises control over the development  
12 and implementation of the consumer's individual service plan or  
13 over the persons delivering the services directly to the consumer.  
14 The term includes the consumer-directed service option, the service  
15 responsibility option, and other types of service delivery models  
16 the commission develops under this subchapter.

17 (3) "Consumer-directed service option" means a type of  
18 consumer direction model in which:

19 (A) a consumer or the consumer's legally  
20 authorized representative, as the employer, exercises control  
21 over:

22 (i) recruiting, hiring, managing, or  
23 dismissing persons providing services directly to the consumer; or

24 (ii) retaining contractors or vendors for  
25 other authorized program services; and

26 (B) the consumer-directed services agency serves  
27 as fiscal agent and performs employer-related administrative

1 functions for the consumer or the consumer's legally authorized  
2 representative, including payroll and filing tax and related  
3 reports.

4 (4) "Designated representative" means an adult  
5 volunteer appointed by a consumer or the consumer's legally  
6 authorized representative, as an employer, to perform all or part  
7 of the consumer's or the representative's duties as employer as  
8 approved by the consumer or the representative.

9 (5) "Legally authorized representative":

10 (A) means:

11 (i) a parent or legal guardian if the  
12 individual is a minor;

13 (ii) a legal guardian if the individual has  
14 been adjudicated as incapacitated to manage the individual's  
15 personal affairs; or

16 (iii) any other person authorized or  
17 required by law to act on the individual's behalf with regard to the  
18 individual's care; and

19 (B) does not include a designated  
20 representative.

21 (6) "Service responsibility option" means a type of  
22 consumer direction model in which:

23 (A) a consumer or the consumer's legally  
24 authorized representative participates in selecting, training, and  
25 managing persons providing services directly to the consumer; and

26 (B) the provider agency, as the employer,  
27 performs employer-related administrative functions for the

1 consumer or the consumer's legally authorized representative,  
2 including hiring and dismissing persons providing services  
3 directly to the consumer. (Gov. Code, Sec. 531.051(a).)

4       Sec. 546.0102. IMPLEMENTATION OF CONSUMER DIRECTION  
5 MODELS. (a) The commission shall develop and oversee the  
6 implementation of consumer direction models under which an  
7 individual with a disability or an elderly individual who is  
8 receiving certain state-funded or Medicaid-funded services, or the  
9 individual's legally authorized representative, exercises control  
10 over:

11               (1) developing and implementing the individual's  
12 service plan; or

13               (2) the persons who directly deliver the services.

14       (b) The consumer direction models the commission  
15 establishes under this subchapter may be implemented in appropriate  
16 and suitable commission or health and human services agency  
17 programs. (Gov. Code, Secs. 531.051(b), (d).)

18       Sec. 546.0103. RULES. In adopting rules for consumer  
19 direction models, the executive commissioner shall:

20               (1) determine which services are appropriate and  
21 suitable for delivery through a consumer direction model;

22               (2) ensure that each consumer direction model is  
23 designed to comply with applicable federal and state laws;

24               (3) maintain procedures to ensure that a potential  
25 consumer or the consumer's legally authorized representative has  
26 adequate and appropriate information, including the  
27 responsibilities of a consumer or representative under each service

1 delivery option, to make an informed choice among the types of  
2 consumer direction models;

3 (4) require each consumer or the consumer's legally  
4 authorized representative to sign a statement acknowledging  
5 receipt of the information required by Subdivision (3);

6 (5) maintain procedures to monitor delivery of  
7 services through a consumer direction model to ensure:

8 (A) adherence to existing applicable program  
9 standards;

10 (B) appropriate use of funds; and

11 (C) consumer satisfaction with the delivery of  
12 services;

13 (6) ensure that authorized program services that are  
14 not being delivered to a consumer through a consumer direction  
15 model are provided by a provider agency the consumer or the  
16 consumer's legally authorized representative chooses; and

17 (7) set a timetable to complete the implementation of  
18 the consumer direction models. (Gov. Code, Sec. 531.051(c).)

19 Sec. 546.0104. APPLICABILITY OF CERTAIN NURSING LICENSURE  
20 REQUIREMENTS. Section 301.251(a), Occupations Code, does not apply  
21 to delivery of a service for which payment is provided under the  
22 consumer-directed service option developed under this subchapter  
23 if:

24 (1) the individual who delivers the service:

25 (A) has not been denied a license under Chapter  
26 301, Occupations Code;

27 (B) has not been issued a license under Chapter

1 301, Occupations Code, that is revoked or suspended; and

2 (C) performs a service that is not expressly  
3 prohibited from delegation by the Texas Board of Nursing; and

4 (2) the consumer who receives the service:

5 (A) has a disability and the service would have  
6 been performed by the consumer or the consumer's legally authorized  
7 representative except for that disability; and

8 (B) is:

9 (i) capable of training the individual to  
10 properly perform the service and the consumer directs the  
11 individual to deliver the service; or

12 (ii) not capable of training the individual  
13 to properly perform the service, the consumer's legally authorized  
14 representative is capable of training the individual to properly  
15 perform the service, and the legally authorized representative  
16 directs the individual to deliver the service. (Gov. Code, Sec.  
17 531.051(e).)

18 Sec. 546.0105. LEGALLY AUTHORIZED REPRESENTATIVE SERVICE  
19 OVERSIGHT REQUIRED. If an individual delivers a service under  
20 Section 546.0104(2)(B)(ii), the legally authorized representative  
21 must be present when the service is performed or be immediately  
22 accessible to the individual who delivers the service. If the  
23 individual will perform the service when the representative is not  
24 present, the representative must observe the individual performing  
25 the service at least once to assure the representative that the  
26 individual can competently perform that service. (Gov. Code, Sec.  
27 531.051(f).)

1           Sec. 546.0106. PROCEDURE TO PROVIDE NOTICE TO MEDICAID  
2 RECIPIENTS. The commission shall:

3                 (1) develop a procedure to:

4                         (A) verify that a recipient or the recipient's  
5 parent or legal guardian is informed of the consumer direction  
6 model and provided the option to choose to receive care under that  
7 model; and

8                         (B) if the individual declines to receive care  
9 under the consumer direction model, document the decision to  
10 decline; and

11                 (2) ensure that each Medicaid managed care  
12 organization implements the procedure. (Gov. Code, Sec. 531.0512.)

13           SUBCHAPTER D. COMMUNITY-BASED SUPPORT AND SERVICE DELIVERY SYSTEM  
14   INITIATIVES AND GRANT PROGRAM

15           Sec. 546.0151. DEFINITION.           In this subchapter,  
16 "community-based organization" includes:

- 17                 (1) an area agency on aging;  
18                 (2) an independent living center;  
19                 (3) a municipality, county, or other local government;  
20                 (4) a nonprofit or for-profit organization; or  
21                 (5) a community mental health and intellectual  
22 disability center. (Gov. Code, Sec. 531.02481(f) (part).)

23           Sec. 546.0152. COMMUNITY-BASED SUPPORT AND SERVICE  
24 DELIVERY SYSTEMS FOR LONG-TERM CARE SERVICES. (a) The commission  
25 shall assist communities in this state to develop comprehensive,  
26 community-based support and service delivery systems for long-term  
27 care services. At a community's request, the commission shall

1 provide resources and assistance to the community to enable the  
2 community to:

3 (1) identify and overcome institutional barriers to  
4 developing more comprehensive community support systems, including  
5 barriers that result from the policies and procedures of state  
6 health and human services agencies;

7 (2) develop a system of blended funds, consistent with  
8 federal law and the General Appropriations Act, to allow the  
9 community to customize services to fit individual community needs;  
10 and

11 (3) develop a local system of access and assistance to  
12 aid clients in accessing the full range of long-term care services.

13 (b) At the request of a community-based organization or a  
14 combination of community-based organizations, the commission may  
15 provide a grant to the organization or organizations in accordance  
16 with this subchapter.

17 (c) In implementing this subchapter, the commission shall  
18 consider models used in other service delivery systems. (Gov. Code,  
19 Secs. 531.02481(a), (d).)

20 Sec. 546.0153. AREA AGENCIES ON AGING: MINIMUM NUMBER. The  
21 executive commissioner shall assure the maintenance of no fewer  
22 than 28 area agencies on aging in order to assure the continuation  
23 of a local system of access and assistance that is sensitive to the  
24 aging population. (Gov. Code, Sec. 531.02481(e).)

25 Sec. 546.0154. PROPOSALS. A community-based organization  
26 or a combination of organizations may make a proposal under this  
27 subchapter. (Gov. Code, Sec. 531.02481(f) (part).)



1           Sec. 546.0155. PROPOSAL REVIEW AND APPROVAL. (a) A health  
2 and human services agency that receives or develops a proposal for a  
3 community initiative shall submit the initiative to the commission  
4 for review and approval.

5           (b) The commission shall review the initiative to ensure  
6 that the initiative is:

7                 (1) consistent with other similar programs offered in  
8 communities; and

9                 (2) not duplicative of other services provided in the  
10 community. (Gov. Code, Sec. 531.02481(c).)

11          Sec. 546.0156. STANDARD AND PRIORITY OF REVIEW. (a) In  
12 making a grant to a community-based organization, the commission  
13 shall evaluate the organization's proposal based on demonstrated  
14 need and the proposal's merit.

15          (b) The commission shall give priority to proposals that  
16 will use the Internet and related information technologies to  
17 provide to clients:

18                 (1) referral services;

19                 (2) other information regarding local long-term care  
20 services; and

21                 (3) needs assessments. (Gov. Code, Sec. 531.02481(g)  
22 (part).)

23          Sec. 546.0157. COMMUNITY-BASED ORGANIZATION MATCHING  
24 CONTRIBUTION REQUIRED. To receive a grant under this subchapter, a  
25 community-based organization must at least partially match the  
26 state grant with money or other resources obtained from a  
27 nongovernmental entity, from a local government, or if the

1 community-based organization is a local government, from fees or  
2 taxes collected by the local government. The community-based  
3 organization may then combine the money or resources the  
4 organization obtains from a variety of federal, state, local, or  
5 private sources to accomplish the proposal's purpose. (Gov. Code,  
6 Sec. 531.02481(g) (part).)

7           Sec. 546.0158. PROPOSALS                   INVOLVING                   MULTIPLE  
8 COMMUNITY-BASED ORGANIZATIONS.           (a)    If a combination of  
9 community-based organizations makes a proposal, the organizations  
10 must designate a single organization to receive and administer the  
11 grant.

12           (b) If a community-based organization receives a grant on  
13 behalf of a combination of community-based organizations or if the  
14 community-based organization's proposal involves coordination with  
15 other entities to accomplish the proposal's purpose, the commission  
16 may condition receipt of the grant on the organization's making a  
17 good faith effort to coordinate with other entities in the manner  
18 indicated in the proposal. (Gov. Code, Sec. 531.02481(g) (part).)

19           Sec. 546.0159. GUIDELINES.           The commission may adopt  
20 guidelines for proposals. (Gov. Code, Sec. 531.02481(g) (part).)

21           Sec. 546.0160. CERTAIN AGENCIES' DUTY TO PROVIDE RESOURCES  
22 AND ASSISTANCE. At the commission's request, a health and human  
23 services agency shall provide resources and assistance to a  
24 community as necessary to perform the commission's duties under  
25 Section 546.0152(a). (Gov. Code, Sec. 531.02481(b).)

26                                   SUBCHAPTER E. PERMANENCY PLANNING

27           Sec. 546.0201. DEFINITIONS. In this subchapter:

1           (1) "Child" means an individual with a developmental  
2 disability who is younger than 22 years of age.

3           (2) "Community resource coordination group" means a  
4 coordination group established under the memorandum of  
5 understanding adopted under Subchapter D, Chapter 522.

6           (3) "Department" means the Department of Family and  
7 Protective Services.

8           (4) "Institution" means:

9                   (A) an ICF-IID;

10                   (B) a group home operated under the commission's  
11 authority, including a residential service provider under a Section  
12 1915(c) waiver program that provides services at a residence other  
13 than the child's home or agency foster home;

14                   (C) a nursing facility;

15                   (D) a general residential operation for children  
16 with an intellectual disability that the commission licenses; or

17                   (E) another residential arrangement other than a  
18 foster home that provides care to four or more children who are  
19 unrelated to each other.

20           (5) "Permanency planning" means a philosophy and  
21 planning process that focuses on the outcome of family support by  
22 facilitating a permanent living arrangement with the primary  
23 feature of an enduring and nurturing parental relationship. (Gov.  
24 Code, Sec. 531.151; New.)

25           Sec. 546.0202. POLICY STATEMENT. It is the policy of this  
26 state to strive to ensure that the basic needs for safety, security,  
27 and stability are met for each child in this state. A successful

1 family is the most efficient and effective way to meet those needs.  
2 This state and local communities must work together to provide  
3 encouragement and support for well-functioning families and ensure  
4 that each child receives the benefits of being a part of a  
5 successful permanent family as soon as possible. (Gov. Code, Sec.  
6 531.152.)

7 Sec. 546.0203. DEVELOPMENT OF PERMANENCY PLAN PROCEDURES.

8 (a) To further the policy stated in Section 546.0202 and except as  
9 provided by Subsection (b), the commission and each appropriate  
10 health and human services agency shall develop procedures to ensure  
11 that a permanency plan is developed for each child:

12 (1) who resides in an institution in this state on a  
13 temporary or long-term basis; or

14 (2) with respect to whom the commission or appropriate  
15 health and human services agency is notified in advance that  
16 institutional care is sought.

17 (b) The department shall develop a permanency plan as  
18 required by this subchapter for each child who resides in an  
19 institution in this state for whom the department has been  
20 appointed permanent managing conservator. The department is not  
21 required to develop a permanency plan under this subchapter for a  
22 child for whom the department has been appointed temporary managing  
23 conservator, but may incorporate the requirements of this  
24 subchapter in a permanency plan developed for the child under  
25 Section 263.3025, Family Code.

26 (c) In developing procedures under Subsection (a), the  
27 commission and other appropriate health and human services agencies

1 shall develop to the extent possible uniform procedures applicable  
2 to each of the agencies and each child who is the subject of a  
3 permanency plan that promote efficiency for the agencies and  
4 stability for each child.

5 (d) In implementing permanency planning procedures, the  
6 commission shall:

7 (1) delegate the commission's duty to develop a  
8 permanency plan to a local intellectual and developmental  
9 disability authority or enter into a memorandum of understanding  
10 with the local intellectual and developmental disability authority  
11 to develop the permanency plan for each child who resides in an  
12 institution in this state or with respect to whom the commission is  
13 notified in advance that institutional care is sought;

14 (2) contract with a private entity, other than an  
15 entity that provides long-term institutional care, to develop a  
16 permanency plan for a child who resides in an institution in this  
17 state or with respect to whom the commission is notified in advance  
18 that institutional care is sought; or

19 (3) perform the commission's duties regarding  
20 permanency planning procedures using commission personnel.

21 (e) A contract or memorandum of understanding under  
22 Subsection (d) must include performance measures by which the  
23 commission may evaluate the effectiveness of permanency planning  
24 efforts of a local intellectual and developmental disability  
25 authority or a private entity.

26 (f) In implementing permanency planning procedures, the  
27 commission shall engage in appropriate activities in addition to

1 those required by Subsection (d) to minimize the potential  
2 conflicts of interest that, in developing the plan, may exist or  
3 arise between:

4 (1) the institution in which the child resides or in  
5 which institutional care is sought for the child; and

6 (2) the best interest of the child.

7 (g) The commission and the department may solicit and accept  
8 gifts, grants, and donations to support the development of  
9 permanency plans for children residing in institutions by  
10 individuals or organizations not employed by or affiliated with  
11 those institutions.

12 (h) A health and human services agency that contracts with a  
13 private entity under Subsection (d) to develop a permanency plan  
14 shall ensure that the entity is provided:

15 (1) training regarding the permanency planning  
16 philosophy described by Section 546.0201; and

17 (2) available resources that will assist a child  
18 residing in an institution in making a successful transition to a  
19 community-based residence. (Gov. Code, Sec. 531.153.)

20 Sec. 546.0204. PERMANENCY PLANNING FOR CERTAIN CHILDREN.

21 (a) Notwithstanding Section 546.0201, in this section,  
22 "institution" has the meaning assigned by Section 242.002, Health  
23 and Safety Code.

24 (b) The commission and each appropriate health and human  
25 services agency shall develop procedures to ensure that permanency  
26 planning is provided for each child:

27 (1) residing in an institution in this state on a

1 temporary or long-term basis; or

2 (2) for whom institutional care is sought. (Gov.  
3 Code, Secs. 531.0245(a), (b)(1).)

4 Sec. 546.0205. INSTITUTION TO ASSIST WITH PERMANENCY  
5 PLANNING EFFORTS. An institution in which a child resides shall  
6 assist with providing effective permanency planning for the child  
7 by:

8 (1) cooperating with the health and human services  
9 agency, local intellectual and developmental disability authority,  
10 or private entity responsible for developing the child's permanency  
11 plan; and

12 (2) participating in meetings to review the child's  
13 permanency plan as requested by a health and human services agency,  
14 local intellectual and developmental disability authority, or  
15 private entity responsible for developing the child's permanency  
16 plan. (Gov. Code, Sec. 531.1531.)

17 Sec. 546.0206. IMPLEMENTATION SYSTEM: LOCAL PERMANENCY  
18 PLANNING SITES. The commission shall develop an implementation  
19 system that initially consists of four or more local sites and that  
20 is designed to coordinate planning for a permanent living  
21 arrangement and relationship for a child with a family. In  
22 developing the system, the commission shall:

23 (1) include criteria to identify children who need  
24 permanency plans;

25 (2) require the establishment of a permanency plan for  
26 each child who resides outside the child's family or for whom care  
27 or protection is sought in an institution;

1           (3) include a process to determine the agency or  
2 entity responsible for developing and overseeing implementation of  
3 a child's permanency plan;

4           (4) identify, blend, and use funds from all available  
5 sources to provide customized services and programs to implement a  
6 child's permanency plan;

7           (5) clarify and expand the role of a local community  
8 resource coordination group in ensuring accountability for a child  
9 who resides in an institution or who is at risk of being placed in an  
10 institution;

11           (6) require reporting of each placement or potential  
12 placement of a child in an institution or other living arrangement  
13 outside of the child's home; and

14           (7) assign in each local permanency planning site area  
15 a single gatekeeper for all children in the area for whom placement  
16 in an institution through a state-funded program is sought with  
17 authority to ensure that:

18                   (A) family members of each child are aware of:

19                           (i) intensive services that could prevent  
20 placement of the child in an institution; and

21                           (ii) available placement options; and

22                   (B) permanency planning is initiated for each  
23 child. (Gov. Code, Sec. 531.158.)

24           Sec. 546.0207. DESIGNATION OF VOLUNTEER ADVOCATE. (a) The  
25 commission shall designate an individual, including a member of a  
26 community-based organization, to serve as a volunteer advocate for  
27 a child residing in an institution to assist in developing a



1 permanency plan for the child if:

2 (1) the child's parent or guardian requests the  
3 assistance of an advocate;

4 (2) the institution in which the child is placed  
5 cannot locate the child's parent or guardian; or

6 (3) the child resides in an institution the commission  
7 operates.

8 (b) The individual designated to serve as the child's  
9 volunteer advocate may be:

10 (1) an individual the child's parent or guardian  
11 selects, except that the individual may not be employed by or under  
12 a contract with the institution in which the child resides;

13 (2) an adult relative of the child; or

14 (3) a child advocacy group representative.

15 (c) The commission shall provide to each individual  
16 designated to serve as a child's volunteer advocate information  
17 regarding permanency planning under this subchapter. (Gov. Code,  
18 Sec. 531.156.)

19 Sec. 546.0208. PREADMISSION NOTICE AND INFORMATION. (a)  
20 The requirements of this section do not apply to a request to place  
21 a child in an institution if the child:

22 (1) is involved in an emergency situation, as defined  
23 by rules the executive commissioner adopts; or

24 (2) has been committed to an institution under:

25 (A) Chapter 46B, Code of Criminal Procedure; or

26 (B) Chapter 55, Family Code.

27 (b) The executive commissioner by rule shall develop and

1 implement a system by which the commission ensures that, for each  
2 child with respect to whom the commission or a local intellectual  
3 and developmental disability authority is notified of a request for  
4 placement in an institution, the child's parent or guardian is  
5 fully informed before the child is placed in the institution of all  
6 community-based services and any other service and support options  
7 for which the child may be eligible. The system must be designed to  
8 ensure that the commission provides the information through:

9           (1) a local intellectual and developmental disability  
10 authority;

11           (2) any private entity that has knowledge and  
12 expertise regarding the needs of and full spectrum of care options  
13 available to children with disabilities as well as the philosophy  
14 and purpose of permanency planning; or

15           (3) a commission employee.

16           (c) The commission shall develop comprehensive information  
17 consistent with the policy stated in Section 546.0202 to explain to  
18 a parent or guardian considering placing a child in an institution:

19           (1) options for community-based services;

20           (2) the benefits to the child of residing in a family  
21 or community setting;

22           (3) that the child's placement in an institution is  
23 considered temporary in accordance with Section 546.0215; and

24           (4) that an ongoing permanency planning process is  
25 required under this subchapter and other state law.

26           (d) An institution in which a child's parent or guardian is  
27 considering placing the child may provide the information required

1 under Subsection (b), but the information must also be provided by a  
2 local intellectual and developmental disability authority, private  
3 entity, or employee of the commission as required by that  
4 subsection.

5 (e) Except as otherwise provided by this subsection and  
6 Subsection (a), the commission shall ensure that, not later than  
7 the 14th working day after the date the commission is notified of a  
8 request for a child's placement in an institution, the child's  
9 parent or guardian is provided the information described by  
10 Subsections (b) and (c). The commission may provide the information  
11 after the 14th working day after the date the commission is notified  
12 of the request if the child's parent or guardian waives the  
13 requirement that the information be provided within the period  
14 otherwise required by this subsection. (Gov. Code, Sec. 531.1521.)

15 Sec. 546.0209. REQUIREMENTS OF PARENT OR GUARDIAN ON  
16 CHILD'S ADMISSION TO CERTAIN INSTITUTIONS. On the admission of a  
17 child to an institution described by Section 546.0201(4)(A), (B),  
18 or (D), the commission shall require the child's parent or guardian  
19 to submit:

20 (1) an admission form that includes:

21 (A) the parent's or guardian's:

22 (i) name, address, and telephone number;

23 (ii) driver's license number and state of  
24 issuance or personal identification card number the Department of  
25 Public Safety issued; and

26 (iii) place of employment and the  
27 employer's address and telephone number; and

1 (B) the name, address, and telephone number of a  
2 relative of the child or other individual whom the commission or  
3 institution may contact in an emergency, a statement indicating the  
4 relation between that individual and the child, and at the parent's  
5 or guardian's option:

6 (i) that individual's driver's license  
7 number and state of issuance or personal identification card number  
8 the Department of Public Safety issued; and

9 (ii) the name, address, and telephone  
10 number of that individual's employer; and

11 (2) a signed acknowledgment of responsibility stating  
12 that the parent or guardian agrees to:

13 (A) notify the institution in which the child is  
14 placed of any changes to the information submitted under  
15 Subdivision (1)(A); and

16 (B) make reasonable efforts to participate in the  
17 child's life and in planning activities for the child. (Gov. Code,  
18 Sec. 531.1533.)

19 Sec. 546.0210. DUTIES OF CERTAIN INSTITUTIONS:  
20 NOTIFICATION REQUIREMENTS AND PARENT OR GUARDIAN ACCOMMODATIONS.

21 (a) This section applies only to an institution described by  
22 Section 546.0201(4)(A), (B), or (D).

23 (b) An institution described by Section 546.0201(4)(A) or  
24 (B) shall notify the local intellectual and developmental  
25 disability authority for the region in which the institution is  
26 located of a request for a child's placement in the institution. An  
27 institution described by Section 546.0201(4)(D) shall notify the

1 commission of a request for a child's placement in the institution.

2 (c) An institution must make reasonable accommodations to  
3 promote the participation of the parent or guardian of a child  
4 residing in the institution in all planning and decision-making  
5 regarding the child's care, including participation in:

6 (1) the initial development of the child's permanency  
7 plan and periodic review of the plan;

8 (2) an annual review and reauthorization of the  
9 child's service plan;

10 (3) routine interdisciplinary team meetings;

11 (4) decision-making regarding the child's medical  
12 care; and

13 (5) decision-making and other activities involving  
14 the child's health and safety.

15 (d) Reasonable accommodations that an institution must make  
16 include:

17 (1) conducting a meeting in person or by telephone, as  
18 mutually agreed upon by the institution and the parent or guardian;

19 (2) conducting a meeting at a time and, if the meeting  
20 is in person, at a location that is mutually agreed upon by the  
21 institution and the parent or guardian;

22 (3) if a parent or guardian has a disability,  
23 providing reasonable accommodations in accordance with the  
24 Americans with Disabilities Act (42 U.S.C. Section 12101 et seq.),  
25 including providing an accessible meeting location or a sign  
26 language interpreter, as applicable; and

27 (4) providing a language interpreter, if applicable.

1 (e) Except as otherwise provided by Subsection (f):

2 (1) an ICF-IID must:

3 (A) attempt to notify the parent or guardian of a  
4 child who resides in the ICF-IID in writing of a periodic permanency  
5 planning meeting or annual service plan review and reauthorization  
6 meeting not later than the 21st day before the date the meeting is  
7 scheduled to be held; and

8 (B) request a response from the parent or  
9 guardian; and

10 (2) a nursing facility must:

11 (A) attempt to notify the parent or guardian of a  
12 child who resides in the facility in writing of an annual service  
13 plan review and reauthorization meeting not later than the 21st day  
14 before the date the meeting is scheduled to be held; and

15 (B) request a response from the parent or  
16 guardian.

17 (f) If an emergency situation involving a child residing in  
18 an ICF-IID or nursing facility occurs, the ICF-IID or nursing  
19 facility, as applicable, must:

20 (1) attempt to notify the child's parent or guardian as  
21 soon as possible; and

22 (2) request a response from the parent or guardian.

23 (g) If a child's parent or guardian does not respond to the  
24 notice provided under Subsection (e) or (f), the ICF-IID or nursing  
25 facility, as applicable, must attempt to locate the parent or  
26 guardian by contacting another individual whose information was  
27 provided by the parent or guardian under Section 546.0209(1)(B).

1           (h) Not later than the 30th day after the date an ICF-IID or  
2 nursing facility determines that the ICF-IID or nursing facility is  
3 unable to locate a child's parent or guardian for participation in  
4 activities listed under Subsection (e)(1) or (2), the ICF-IID or  
5 nursing facility must notify the commission of that determination  
6 and request that the commission initiate a search for the child's  
7 parent or guardian. (Gov. Code, Sec. 531.164.)

8           Sec. 546.0211. NOTIFICATION OF PLACEMENT REQUIRED. (a)  
9 Not later than the third day after the date a child is initially  
10 placed in an institution, the institution shall notify:

11                 (1) the commission, if the child is placed in a nursing  
12 facility;

13                 (2) the local intellectual and developmental  
14 disability authority for the region in which the institution is  
15 located, if the child:

16                         (A) is placed in an ICF-IID; or

17                         (B) is placed by a child protective services  
18 agency in a general residential operation for children with an  
19 intellectual disability that the commission licenses;

20                 (3) the community resource coordination group in the  
21 county of residence of the child's parent or guardian;

22                 (4) if the child is at least three years of age, the  
23 school district for the area in which the institution is located;  
24 and

25                 (5) if the child is less than three years of age, the  
26 local early childhood intervention program for the area in which  
27 the institution is located.

1           (b) The commission shall notify the local intellectual and  
2 developmental disability authority of a child's placement in a  
3 nursing facility if the child is known or suspected to have an  
4 intellectual disability or another disability for which the child  
5 may receive services through the commission. (Gov. Code, Sec.  
6 531.154.)

7           Sec. 546.0212. NOTICE TO PARENT OR GUARDIAN REGARDING  
8 PLACEMENT OPTIONS AND SERVICES. Each entity receiving notice of a  
9 child's initial placement in an institution under Section 546.0211  
10 may contact the child's parent or guardian to ensure that the parent  
11 or guardian is aware of:

12                   (1) services and support that could provide  
13 alternatives to placing the child in the institution;

14                   (2) available placement options; and

15                   (3) opportunities for permanency planning. (Gov.  
16 Code, Sec. 531.155.)

17           Sec. 546.0213. PLACEMENT ON WAIVER PROGRAM WAITING LIST. A  
18 state agency that receives notice of a child's placement in an  
19 institution shall ensure that, on or before the third day after the  
20 date the agency is notified of the child's placement in the  
21 institution, the child is also placed on a waiting list for Section  
22 1915(c) waiver program services appropriate to the child's needs.  
23 (Gov. Code, Sec. 531.157.)

24           Sec. 546.0214. INTERFERENCE WITH PERMANENCY PLANNING  
25 EFFORTS. An entity that provides information to a child's parent or  
26 guardian relating to permanency planning shall refrain from  
27 providing the child's parent or guardian with inaccurate or



1 misleading information regarding the risks of moving the child to  
2 another facility or community setting. (Gov. Code, Sec. 531.1532.)

3       Sec. 546.0215. INITIAL PLACEMENT OF CHILD IN INSTITUTION  
4 AND PLACEMENT EXTENSIONS. (a) The chief executive officer of each  
5 appropriate health and human services agency or the officer's  
6 designee must approve a child's placement in an institution. The  
7 child's initial placement in the institution is temporary and may  
8 not exceed six months unless the appropriate chief executive  
9 officer or the officer's designee approves an extension of an  
10 additional six months after conducting a review of documented  
11 permanency planning efforts to unite the child with a family in a  
12 permanent living arrangement.

13       (b) After the initial six-month extension of a child's  
14 placement in an institution approved under Subsection (a), the  
15 chief executive officer or the officer's designee shall conduct a  
16 review of the child's placement in the institution at least  
17 semiannually to determine whether continuing that placement is  
18 warranted. If, based on the review, the chief executive officer or  
19 the officer's designee determines that an additional extension is  
20 warranted, the officer or the officer's designee shall recommend to  
21 the executive commissioner that the child continue residing in the  
22 institution.

23       (c) On receipt of a recommendation made under Subsection  
24 (b), the executive commissioner, the executive commissioner's  
25 designee, or another person with whom the commission contracts  
26 shall conduct a review of the child's placement. Based on the  
27 results of the review, the executive commissioner or the executive

1 commissioner's designee may approve a six-month extension of the  
2 child's placement if the extension is appropriate.

3 (d) A child may continue residing in an institution after  
4 the six-month extension approved under Subsection (c) only if the  
5 chief executive officer of the appropriate health and human  
6 services agency or the officer's designee makes subsequent  
7 recommendations as provided by Subsection (b) for each additional  
8 six-month extension and the executive commissioner or the executive  
9 commissioner's designee approves each extension as provided by  
10 Subsection (c). (Gov. Code, Secs. 531.159(b), (c), (d).)

11 Sec. 546.0216. REVIEW OF CERTAIN PLACEMENT DATA. (a) The  
12 executive commissioner or the executive commissioner's designee  
13 shall conduct a semiannual review of data received from health and  
14 human services agencies regarding all children who reside in  
15 institutions in this state.

16 (b) The executive commissioner, the executive  
17 commissioner's designee, or a person with whom the commission  
18 contracts shall also review the recommendations of the chief  
19 executive officer of each appropriate health and human services  
20 agency or the officer's designee if the officer or the officer's  
21 designee repeatedly recommends that children continue residing in  
22 an institution. (Gov. Code, Sec. 531.159(e).)

23 Sec. 546.0217. PROCEDURES FOR PLACEMENT REVIEWS. The  
24 executive commissioner by rule shall develop procedures for  
25 conducting the reviews required by Sections 546.0215(c) and (d) and  
26 546.0216. (Gov. Code, Sec. 531.159(f) (part).)

27 Sec. 546.0218. ANNUAL REAUTHORIZATION OF PLANS OF CARE FOR

1 CERTAIN CHILDREN. (a) The executive commissioner shall adopt  
2 rules under which the commission requires a nursing facility in  
3 which a child resides to request from the child's parent or guardian  
4 a written reauthorization of the child's plan of care.

5 (b) The rules must require that the written reauthorization  
6 be requested annually. (Gov. Code, Sec. 531.1591.)

7 Sec. 546.0219. TRANSFER OF CHILD BETWEEN INSTITUTIONS. (a)  
8 This section applies only to an institution described by Section  
9 546.0201(4)(A), (B), or (D) in which a child resides.

10 (b) Before transferring a child who is 17 years of age or  
11 younger, or a child who is at least 18 years of age and for whom a  
12 guardian has been appointed, from one institution to another  
13 institution, the institution in which the child resides must  
14 attempt to obtain consent for the transfer from the child's parent  
15 or guardian unless the transfer is in response to an emergency  
16 situation, as defined by rules the executive commissioner adopts.  
17 (Gov. Code, Sec. 531.166.)

18 Sec. 546.0220. COMPLIANCE WITH PERMANENCY PLAN  
19 REQUIREMENTS AS PART OF INSPECTION, SURVEY, OR INVESTIGATION. As  
20 part of each inspection, survey, or investigation of an  
21 institution, including a nursing facility, a general residential  
22 operation for children with an intellectual disability that the  
23 commission licenses, or an ICF-IID, in which a child resides, the  
24 agency or the agency's designee shall determine the extent to which  
25 the nursing facility, general residential operation, or ICF-IID is  
26 complying with the permanency planning requirements under this  
27 subchapter. (Gov. Code, Sec. 531.160.)

1           Sec. 546.0221.   SEARCH FOR CHILD'S PARENT OR GUARDIAN.   (a)

2   The commission shall develop and implement a process by which the  
3   commission, on receipt of notification under Section 546.0210(h)  
4   that a child's parent or guardian cannot be located, conducts a  
5   search for the parent or guardian. If, on the first anniversary of  
6   the date the commission receives the notification under that  
7   subsection, the commission has been unsuccessful in locating the  
8   parent or guardian, the commission shall refer the case to:

9           (1) the department's child protective services  
10   division if the child is 17 years of age or younger; or

11           (2) the department's adult protective services  
12   division if the child is 18 years of age or older.

13           (b) On receipt of a referral under Subsection (a)(1), the  
14   department's child protective services division shall exercise  
15   intense due diligence in attempting to locate the child's parent or  
16   guardian. If the division is unable to locate the child's parent or  
17   guardian, the department shall file a suit affecting the  
18   parent-child relationship requesting an order appointing the  
19   department as the child's temporary managing conservator.

20           (c) A child is considered abandoned for purposes of the  
21   Family Code if the child's parent or guardian cannot be located  
22   following the department's exercise of intense due diligence in  
23   attempting to locate the parent or guardian.

24           (d) On receipt of a referral under Subsection (a)(2), the  
25   department's adult protective services division shall notify the  
26   court that appointed the child's guardian that the guardian cannot  
27   be located. (Gov. Code, Sec. 531.165.)

1           Sec. 546.0222. DOCUMENTATION OF ONGOING PERMANENCY  
2 PLANNING EFFORTS. The commission and each appropriate health and  
3 human services agency shall require a person who develops a  
4 permanency plan for a child residing in an institution to identify  
5 and document in the child's permanency plan all ongoing permanency  
6 planning efforts at least semiannually to ensure that, as soon as  
7 possible, the child will benefit from a permanent living  
8 arrangement with an enduring and nurturing parental relationship.  
9 (Gov. Code, Sec. 531.159(a).)

10           Sec. 546.0223. ACCESS TO RECORDS. Each institution in  
11 which a child resides shall allow the following to have access to  
12 the child's records to assist in complying with the requirements of  
13 this subchapter:

14                   (1) the commission;  
15                   (2) appropriate health and human services agencies;  
16 and

17                   (3) to the extent not otherwise prohibited by state or  
18 federal confidentiality laws, a local intellectual and  
19 developmental disability authority or private entity that enters  
20 into a contract or memorandum of understanding under Section  
21 546.0203(d) to develop a permanency plan for the child. (Gov. Code,  
22 Sec. 531.161.)

23           Sec. 546.0224. COLLECTION OF INFORMATION REGARDING  
24 INVOLVEMENT OF CERTAIN PARENTS AND GUARDIANS. (a) The commission  
25 shall collect and maintain aggregate information regarding the  
26 involvement of parents and guardians of children residing in  
27 institutions described by Sections 546.0201(4)(A), (B), and (D) in

1 the lives of and planning activities relating to those children.  
2 The commission shall obtain input from stakeholders concerning the  
3 types of information most useful in assessing the involvement of  
4 those parents and guardians.

5 (b) The commission shall make the aggregate information  
6 available to the public on request. (Gov. Code, Sec. 531.167.)

7 Sec. 546.0225. REPORTING SYSTEMS: SEMIANNUAL REPORTING.

8 (a) For each of the local permanency planning sites, the commission  
9 shall develop a reporting system under which each appropriate  
10 health and human services agency responsible for permanency  
11 planning under this subchapter is required to semiannually provide  
12 to the commission:

13 (1) the number of permanency plans the agency develops  
14 for children residing in institutions or children at risk of being  
15 placed in institutions;

16 (2) progress achieved in implementing permanency  
17 plans;

18 (3) the number of children the agency serves residing  
19 in institutions;

20 (4) the number of children the agency serves at risk of  
21 being placed in an institution served by the local permanency  
22 planning sites;

23 (5) the number of children the agency serves reunited  
24 with their families or placed with alternate permanent families;  
25 and

26 (6) cost data related to developing and implementing  
27 permanency plans.

1           (b) The executive commissioner shall submit to the governor  
2 and the committees of the senate and the house of representatives  
3 having primary jurisdiction over health and human services agencies  
4 a semiannual report on:

5           (1) the number of children residing in institutions in  
6 this state and the number of those children for whom a  
7 recommendation has been made for a transition to a community-based  
8 residence but who have not yet made that transition;

9           (2) the circumstances of each child described by  
10 Subdivision (1), including the type of institution and name of the  
11 institution in which the child resides, the child's age, the  
12 residence of the child's parents or guardians, and the length of  
13 time during which the child has resided in the institution;

14           (3) the number of permanency plans developed for  
15 children residing in institutions in this state, progress achieved  
16 in implementing those plans, and barriers to implementing those  
17 plans;

18           (4) the number of children who previously resided in  
19 an institution in this state and have made the transition to a  
20 community-based residence;

21           (5) the number of children who previously resided in  
22 an institution in this state and have been reunited with their  
23 families or placed with alternate families;

24           (6) the community supports that resulted in the  
25 successful placement of children described by Subdivision (5) with  
26 alternate families; and

27           (7) the community supports that are unavailable but

1 necessary to address the needs of children who continue to reside in  
2 an institution in this state after being recommended to make a  
3 transition from the institution to an alternate family or  
4 community-based residence. (Gov. Code, Sec. 531.162.)

5 Sec. 546.0226. EFFECT ON OTHER LAW. This subchapter does  
6 not affect responsibilities imposed by federal or other state law  
7 on a physician or other professional. (Gov. Code, Sec. 531.163.)

8 SUBCHAPTER F. FAMILY-BASED ALTERNATIVES FOR CHILDREN

9 Sec. 546.0251. DEFINITIONS. In this subchapter:

10 (1) "Child" means an individual younger than 22 years  
11 of age who:

12 (A) has a physical or developmental disability;

13 or

14 (B) is medically fragile.

15 (2) "Family-based alternative" means a family setting  
16 in which the family provider or providers are specially trained to  
17 provide support and in-home care to children with disabilities or  
18 children who are medically fragile.

19 (3) "Family-based alternatives system" means the  
20 system of family-based alternatives required under this  
21 subchapter.

22 (4) "Institution" means any congregate care facility,  
23 including:

24 (A) a nursing facility;

25 (B) an ICF-IID;

26 (C) a group home operated by the commission; and

27 (D) a general residential operation for children



1 with an intellectual disability that the commission licenses.

2 (5) "Waiver services" means services provided under:

3 (A) the medically dependent children (MDCP)  
4 waiver program;

5 (B) the community living assistance and support  
6 services (CLASS) waiver program;

7 (C) the home and community-based services (HCS)  
8 waiver program;

9 (D) the deaf-blind with multiple disabilities  
10 (DBMD) waiver program; and

11 (E) any other Section 1915(c) waiver program that  
12 provides long-term care services to children. (Gov. Code, Sec.  
13 531.060(c); New.)

14 Sec. 546.0252. FAMILY-BASED ALTERNATIVES SYSTEM: PURPOSE,  
15 IMPLEMENTATION, AND ADMINISTRATION. (a) The purpose of the  
16 family-based alternatives system is to further this state's policy  
17 of providing for a child's basic needs for safety, security, and  
18 stability by ensuring that a child becomes a part of a successful  
19 permanent family as soon as possible.

20 (b) In achieving the purpose described by Subsection (a),  
21 the family-based alternatives system is intended to operate in a  
22 manner that recognizes that parents are a valued and integral part  
23 of the process established under the system. The system must:

24 (1) encourage parents to participate in all decisions  
25 affecting their children; and

26 (2) respect the authority of parents, other than  
27 parents whose parental rights have been terminated, to make

1 decisions regarding their children.

2 (c) The commission shall begin implementing the  
3 family-based alternatives system in areas of this state with high  
4 numbers of children who reside in institutions.

5 (d) The family-based alternatives system may be  
6 administered in cooperation with public and private entities. (Gov.  
7 Code, Secs. 531.060(a), (b), (f), (h).)

8 Sec. 546.0253. FAMILY-BASED ALTERNATIVES SYSTEM DESIGN  
9 REQUIREMENTS. (a) The family-based alternatives system must  
10 provide for:

11 (1) recruiting and training alternative families to  
12 provide services for children;

13 (2) comprehensively assessing each child in need of  
14 services and each alternative family available to provide services,  
15 as necessary to identify the most appropriate alternative family  
16 for the child's placement;

17 (3) providing to a child's parents or guardian  
18 information regarding the availability of a family-based  
19 alternative;

20 (4) identifying each child residing in an institution  
21 and offering support services, including waiver services, that  
22 would enable the child to return to the child's birth family or be  
23 placed in a family-based alternative; and

24 (5) determining through a child's permanency plan  
25 other circumstances in which the child must be offered waiver  
26 services, including circumstances in which changes in an  
27 institution's status affect the child's placement or the quality of

1 services the child receives.

2 (b) In complying with the requirement imposed by Subsection  
3 (a)(3), the commission shall ensure that the procedures for  
4 providing information to parents or a guardian permit and encourage  
5 the participation of an individual who is not affiliated with the  
6 institution in which the child resides or with an institution in  
7 which the child could be placed.

8 (c) In designing the family-based alternatives system, the  
9 commission shall consider and, when appropriate, incorporate  
10 current research and recommendations developed by other public and  
11 private entities involved in analyzing public policy relating to  
12 children residing in institutions. (Gov. Code, Secs. 531.060(i),  
13 (j), (m).)

14 Sec. 546.0254. MEDICAID WAIVER PROGRAM ALIGNMENT. As  
15 necessary to implement this subchapter, the commission shall:

16 (1) ensure that an appropriate number of openings for  
17 waiver services that become available as a result of funding for  
18 transferring individuals with disabilities into community-based  
19 services are made available to both children and adults;

20 (2) ensure that service definitions applicable to  
21 waiver services are modified as necessary to permit the provision  
22 of waiver services through family-based alternatives;

23 (3) ensure that procedures are implemented for making  
24 a level of care determination for each child and identifying the  
25 most appropriate waiver service for the child, including procedures  
26 under which the commission's director of long-term care, after  
27 considering any preference of the child's birth family or

1 alternative family, resolves disputes among agencies about the most  
2 appropriate waiver service; and

3 (4) require that the health and human services agency  
4 responsible for providing a specific waiver service to a child also  
5 assume responsibility for identifying any necessary transition  
6 activities or services. (Gov. Code, Sec. 531.060(n).)

7 Sec. 546.0255. COMMUNITY ORGANIZATION ELIGIBILITY;  
8 CONTRACT AND REQUIREMENTS. (a) The commission shall contract with  
9 a community organization, including a faith-based community  
10 organization, or a nonprofit organization to develop and implement  
11 a family-based alternatives system under which a child who cannot  
12 reside with the child's birth family may receive necessary services  
13 in a family-based alternative instead of an institution. For  
14 purposes of this subsection, a community organization, including a  
15 faith-based community organization, or a nonprofit organization  
16 does not include:

17 (1) a governmental entity; or

18 (2) a quasi-governmental entity to which a state  
19 agency delegates authority and responsibility for planning,  
20 supervising, providing, or ensuring the provision of state  
21 services.

22 (b) To be eligible for the contract under Subsection (a), an  
23 organization must possess knowledge regarding the support needs of  
24 children with disabilities and their families.

25 (c) The contracted organization may subcontract for one or  
26 more components of implementing the family-based alternatives  
27 system with:

1           (1) community organizations, including faith-based  
2 community organizations;

3           (2) nonprofit organizations;

4           (3) governmental entities; or

5           (4) quasi-governmental entities described by  
6 Subsection (a)(2). (Gov. Code, Secs. 531.060(d), (e).)

7           Sec. 546.0256. PLACEMENT OPTIONS. (a) In placing a child  
8 in a family-based alternative, the family-based alternatives  
9 system may use a variety of placement options, including a shared  
10 parenting arrangement between the alternative family and the  
11 child's birth family. Regardless of the option used, a  
12 family-based alternative placement must be designed as a long-term  
13 arrangement, except in cases in which the child's birth family  
14 chooses to return the child to their home.

15           (b) Adoption of the child by the child's alternative family  
16 is an available option in cases in which the child's birth family's  
17 parental rights have been terminated. (Gov. Code, Sec. 531.060(k).)

18           Sec. 546.0257. AGENCY COOPERATION. Each affected health  
19 and human services agency shall:

20           (1) cooperate with the contracted organization and any  
21 subcontractors; and

22           (2) take all action necessary to implement the  
23 family-based alternatives system and comply with the requirements  
24 of this subchapter. (Gov. Code, Sec. 531.060(g) (part).)

25           Sec. 546.0258. DISPUTE RESOLUTION. The commission has  
26 final authority to make any decisions and resolve any disputes  
27 regarding the family-based alternatives system. (Gov. Code, Sec.

1 531.060(g) (part).)

2           Sec. 546.0259. GIFTS, GRANTS, AND DONATIONS.       The  
3 commission or the contracted organization may solicit and accept  
4 gifts, grants, and donations to support the family-based  
5 alternatives system's functions under this subchapter. (Gov. Code,  
6 Sec. 531.060(1).)

7           Sec. 546.0260. ANNUAL REPORT. Not later than January 1 of  
8 each year, the commission shall report to the legislature on the  
9 implementation of the family-based alternatives system. The report  
10 must include a statement of:

11                   (1) the number of children currently receiving care in  
12 an institution;

13                   (2) the number of children placed in a family-based  
14 alternative under the system during the preceding year;

15                   (3) the number of children who left an institution  
16 during the preceding year under an arrangement other than a  
17 family-based alternative under the system or for another reason  
18 unrelated to the availability of a family-based alternative under  
19 the system;

20                   (4) the number of children waiting for an available  
21 placement in a family-based alternative under the system; and

22                   (5) the number of alternative families trained and  
23 available to accept placement of a child under the system. (Gov.  
24 Code, Sec. 531.060(o).)

25           SUBCHAPTER G. LONG-TERM CARE INSTITUTIONS AND FACILITIES

26           Sec. 546.0301. PROCEDURES TO REVIEW CONDUCT RELATED TO  
27 CERTAIN INSTITUTIONS AND FACILITIES. The commission shall adopt

1 procedures to review:

2 (1) citations or penalties assessed for a violation of  
3 a rule or law against an institution or facility licensed under  
4 Chapter 242, 247, or 252, Health and Safety Code, or certified to  
5 participate in Medicaid administered in accordance with Chapter 32,  
6 Human Resources Code, considering:

7 (A) the number of violations by geographic  
8 region;

9 (B) the patterns of violations in each region;  
10 and

11 (C) the outcomes following the assessment of a  
12 citation or penalty; and

13 (2) the performance of duties by employees and agents  
14 of a state agency responsible for licensing, inspecting, surveying,  
15 or investigating institutions and facilities licensed under  
16 Chapter 242, 247, or 252, Health and Safety Code, or certified to  
17 participate in Medicaid administered in accordance with Chapter 32,  
18 Human Resources Code, related to:

19 (A) complaints the commission receives; or

20 (B) any standards or rules violated by an  
21 employee or agent of a state agency. (Gov. Code, Sec. 531.056.)

22 Sec. 546.0302. ISSUANCE OF MATERIALS TO CERTAIN LONG-TERM  
23 CARE FACILITIES. The executive commissioner shall:

24 (1) review the commission's methods for issuing  
25 informational letters, policy updates, policy clarifications, and  
26 other related materials to an entity licensed under Chapter 103,  
27 Human Resources Code, or Chapter 242, 247, 248A, or 252, Health and

1 Safety Code; and

2 (2) develop and implement more efficient methods to  
3 issue those materials, as appropriate. (Gov. Code, Sec. 531.0585.)

4 SUBCHAPTER H. INCENTIVE PAYMENT PROGRAM FOR CERTAIN NURSING  
5 FACILITIES

6 Sec. 546.0351. DEFINITIONS. In this subchapter:

7 (1) "Incentive payment program" means the program  
8 established under this subchapter.

9 (2) "Nursing facility" means a convalescent or nursing  
10 home or related institution licensed under Chapter 242, Health and  
11 Safety Code, that provides long-term care services, as defined by  
12 Section 22.0011, Human Resources Code, to recipients. (Gov. Code,  
13 Sec. 531.912(a); New.)

14 Sec. 546.0352. INCENTIVE PAYMENT PROGRAM. (a) If  
15 feasible, the executive commissioner by rule may establish an  
16 incentive payment program for nursing facilities that choose to  
17 participate. The program must be designed to improve the quality of  
18 care and services provided to recipients.

19 (b) Subject to Section 546.0354, the incentive payment  
20 program may provide incentive payments in accordance with this  
21 section to encourage facilities to participate in the program.

22 (c) The executive commissioner may:

23 (1) determine the amount of any incentive payment  
24 under the incentive payment program; and

25 (2) enter into a contract with a qualified person, as  
26 the executive commissioner determines, for the following services  
27 related to the program:



- 1 (A) data collection;  
2 (B) data analysis; and  
3 (C) technical support. (Gov. Code, Secs.  
4 531.912(b), (e).)

5 Sec. 546.0353. COMMON PERFORMANCE MEASURES. (a) In  
6 establishing an incentive payment program, the executive  
7 commissioner shall adopt common performance measures to be used in  
8 evaluating nursing facilities that are related to structure,  
9 process, and outcomes that positively correlate to nursing facility  
10 quality and improvement. The common performance measures:

11 (1) must be:

12 (A) recognized by the executive commissioner as  
13 valid indicators of the overall quality of care recipients receive;  
14 and

15 (B) designed to encourage and reward  
16 evidence-based practices among nursing facilities; and

17 (2) may include measures of:

18 (A) quality of care, as determined by clinical  
19 performance ratings published by the Centers for Medicare and  
20 Medicaid Services, the Agency for Healthcare Research and Quality,  
21 or another federal agency;

22 (B) direct-care staff retention and turnover;

23 (C) recipient satisfaction, including the  
24 satisfaction of recipients who are short-term and long-term  
25 facility residents, and family satisfaction, as determined by the  
26 Consumer Assessment of Healthcare Providers and Systems Nursing  
27 Home Surveys relied on by the Centers for Medicare and Medicaid

1 Services;

2 (D) employee satisfaction and engagement;

3 (E) the incidence of preventable acute care  
4 emergency room services use;

5 (F) regulatory compliance;

6 (G) level of person-centered care; and

7 (H) direct-care staff training, including a  
8 facility's use of independent distance learning programs for  
9 continuously training direct-care staff.

10 (b) The executive commissioner shall maximize the use of  
11 available information technology and limit the number of  
12 performance measures adopted under this section to achieve  
13 administrative cost efficiency and avoid an unreasonable  
14 administrative burden on participating nursing facilities. (Gov.  
15 Code, Secs. 531.912(c), (d).)

16 Sec. 546.0354. SUBJECT TO APPROPRIATIONS. The commission  
17 may make incentive payments under an incentive payment program only  
18 if money is appropriated for that purpose. (Gov. Code, Sec.  
19 531.912(f).)

20 SUBCHAPTER I. MEDICAID GENERALLY

21 Sec. 546.0401. MEDICAID LONG-TERM CARE SYSTEM. (a) The  
22 commission shall ensure that the Medicaid long-term care system  
23 provides the broadest array of choices possible for recipients  
24 while ensuring that the services are delivered in a manner that is  
25 cost-effective and makes the best use of available funds.

26 (b) The commission shall also make every effort to improve  
27 the quality of care for recipients of Medicaid long-term care

1 services by:

2 (1) evaluating the need for expanding the provider  
3 base for consumer-directed services and, if the commission  
4 identifies a demand for that expansion, encouraging area agencies  
5 on aging, independent living centers, and other potential long-term  
6 care providers to become providers through contracts with the  
7 commission;

8 (2) ensuring that all recipients who reside in a  
9 nursing facility are provided information about end-of-life care  
10 options and the importance of planning for end-of-life care; and

11 (3) developing policies to encourage a recipient who  
12 resides in a nursing facility to receive treatment at that facility  
13 whenever possible, while ensuring that the recipient receives an  
14 appropriate continuum of care. (Gov. Code, Sec. 531.083.)

15 Sec. 546.0402. ADMINISTRATION AND DELIVERY OF CERTAIN  
16 WAIVER PROGRAMS; PUBLIC INPUT. (a) To the extent authorized by  
17 law, the commission shall make uniform the functions relating to  
18 the administration and delivery of Section 1915(c) waiver programs,  
19 including:

- 20 (1) rate-setting;
- 21 (2) the applicability and use of service definitions;
- 22 (3) quality assurance; and
- 23 (4) intake data elements.

24 (b) Subsection (a) does not apply to functions of a Section  
25 1915(c) waiver program that is operated in conjunction with a  
26 federally funded state Medicaid program that is authorized under  
27 Section 1915(b) of the Social Security Act (42 U.S.C. Section

1 1396n(b)).

2 (c) The commission shall ensure that information on  
3 individuals seeking to obtain services from Section 1915(c) waiver  
4 programs is maintained in a single computerized database that is  
5 accessible to staff of each of the state agencies administering  
6 those programs.

7 (d) In complying with the requirements of this section, the  
8 commission shall regularly consult with and obtain input from:

- 9 (1) consumers and family members;
- 10 (2) providers;
- 11 (3) advocacy groups;
- 12 (4) state agencies that administer a Section 1915(c)  
13 waiver program; and
- 14 (5) other interested persons. (Gov. Code, Secs.  
15 531.0218, 531.02191.)

16 Sec. 546.0403. RECOVERY OF CERTAIN ASSISTANCE; MEDICAID  
17 ACCOUNT. (a) The executive commissioner shall ensure that Section  
18 1917(b)(1) of the Social Security Act (42 U.S.C. Section  
19 1396p(b)(1)) is implemented under Medicaid.

20 (b) The Medicaid account is an account in the general  
21 revenue fund. Any funds recovered by implementing the provisions  
22 of Section 1917(b)(1) of the Social Security Act (42 U.S.C. Section  
23 1396p(b)(1)) must be deposited in the Medicaid account. Money in  
24 the account may be appropriated only to fund long-term care,  
25 including community-based care and facility-based care. (Gov.  
26 Code, Sec. 531.077.)

1 SUBCHAPTER J. MEDICAID WAIVER PROGRAMS

2 Sec. 546.0451. COMPETITIVE AND INTEGRATED EMPLOYMENT  
3 INITIATIVE FOR CERTAIN RECIPIENTS; BIENNIAL REPORT. (a) This  
4 section applies to an individual receiving services under:

5 (1) any of the following Section 1915(c) waiver  
6 programs:

7 (A) the home and community-based services (HCS)  
8 waiver program;

9 (B) the Texas home living (TxHmL) waiver program;

10 (C) the deaf-blind with multiple disabilities  
11 (DBMD) waiver program; and

12 (D) the community living assistance and support  
13 services (CLASS) waiver program; and

14 (2) the STAR+PLUS home and community-based services  
15 (HCBS) waiver program established under Section 1115, Social  
16 Security Act (42 U.S.C. Section 1315).

17 (b) The executive commissioner by rule shall develop a  
18 uniform process that complies with the policy adopted under Section  
19 546.0003 to:

20 (1) assess the goals of and competitive and integrated  
21 employment opportunities and related employment services available  
22 to an individual to whom this section applies; and

23 (2) use the identified goals and available  
24 opportunities and services to direct the individual's plan of care  
25 at the time the plan is developed or renewed.

26 (c) The entity responsible for developing and renewing the  
27 plan of care for an individual to whom this section applies shall

1 use the uniform process developed under Subsection (b) to assess  
2 the individual's goals, opportunities, and services described by  
3 that subsection and incorporate those goals, opportunities, and  
4 services into the individual's plan of care.

5 (d) The executive commissioner by rule shall:

6 (1) identify strategies to increase the number of  
7 individuals receiving employment services from the Texas Workforce  
8 Commission or through the waiver program in which an individual is  
9 enrolled;

10 (2) determine a reasonable number of individuals who  
11 indicate a desire to work to receive employment services and ensure  
12 those individuals:

13 (A) have received employment services during the  
14 state fiscal biennium ending August 31, 2023, or during the period  
15 beginning September 1, 2023, and ending December 31, 2023, from the  
16 Texas Workforce Commission or through the waiver program in which  
17 an individual is enrolled; or

18 (B) are receiving employment services on  
19 December 31, 2023, from the Texas Workforce Commission or through  
20 the waiver program in which an individual is enrolled; and

21 (3) ensure each individual who indicates a desire to  
22 work is referred to receive employment services from the Texas  
23 Workforce Commission or through the waiver program in which the  
24 individual is enrolled.

25 (e) Not later than December 31 of each even-numbered year,  
26 the executive commissioner shall prepare and submit to the  
27 governor, lieutenant governor, speaker of the house of

1 representatives, and legislature a written report that outlines:

2           (1) the number of individuals to whom this section  
3 applies who are receiving employment services in accordance with  
4 rules adopted under this section;

5           (2) whether the employment services described by  
6 Subdivision (1) are provided by the Texas Workforce Commission,  
7 through the waiver program in which an individual is enrolled, or  
8 both; and

9           (3) the number of individuals to whom this section  
10 applies who have obtained competitive and integrated employment,  
11 categorized by waiver program and, if applicable, an individual's  
12 level of care. (Gov. Code, Sec. 531.02448.)

13           Sec. 546.0452. RISK MANAGEMENT CRITERIA FOR CERTAIN WAIVER  
14 PROGRAMS.       (a) In this section, "legally authorized  
15 representative" has the meaning assigned by Section 546.0101.

16           (b) The commission shall consider developing risk  
17 management criteria under home and community-based services waiver  
18 programs designed to allow individuals eligible to receive services  
19 under the programs to assume greater choice and responsibility over  
20 the services and supports the individuals receive.

21           (c) The commission shall ensure that any risk management  
22 criteria developed include:

23           (1) a requirement that if an individual who will be  
24 provided services and supports has a legally authorized  
25 representative, the representative is involved in determining  
26 which services and supports the individual will receive; and

27           (2) a requirement that if services or supports are

1 declined, the decision to decline is clearly documented. (Gov.  
2 Code, Sec. 531.0515.)

3           Sec. 546.0453. PROTOCOL FOR MAINTAINING CONTACT  
4 INFORMATION OF INDIVIDUALS INTERESTED IN MEDICAID WAIVER PROGRAMS.  
5 The commission shall develop a protocol in the office of the  
6 ombudsman to improve the capture and updating of contact  
7 information for an individual who contacts the office of the  
8 ombudsman regarding Medicaid waiver programs or services. (Gov.  
9 Code, Sec. 531.0501(d).)

10           Sec. 546.0454. INTEREST LIST MANAGEMENT FOR CERTAIN  
11 MEDICAID WAIVER PROGRAMS. (a) This section applies only to the  
12 following waiver programs:

13                   (1) the community living assistance and support  
14 services (CLASS) waiver program;

15                   (2) the home and community-based services (HCS) waiver  
16 program;

17                   (3) the deaf-blind with multiple disabilities (DBMD)  
18 waiver program;

19                   (4) the Texas home living (TxHmL) waiver program;

20                   (5) the medically dependent children (MDCP) waiver  
21 program; and

22                   (6) the STAR+PLUS home and community-based services  
23 (HCBS) program.

24           (b) The commission, in consultation with the Intellectual  
25 and Developmental Disability System Redesign Advisory Committee  
26 established under Section 542.0052, the state Medicaid managed care  
27 advisory committee, and interested stakeholders, shall develop a



1 questionnaire to be completed by or on behalf of an individual who  
2 requests to be placed on or is currently on an interest list for a  
3 waiver program.

4 (c) The questionnaire developed under Subsection (b) must,  
5 at a minimum, request the following information about an individual  
6 seeking or receiving services under a waiver program:

7 (1) contact information for the individual or the  
8 individual's parent or other legally authorized representative;

9 (2) the individual's general demographic information;

10 (3) the individual's living arrangement;

11 (4) the types of assistance the individual requires;

12 (5) the individual's current caregiver supports and  
13 circumstances that may cause the individual to lose those supports;

14 and

15 (6) when the delivery of services under a waiver  
16 program should begin to ensure the individual's health and welfare  
17 and that the individual receives services and supports in the least  
18 restrictive setting possible.

19 (d) If an individual is on a waiver program's interest list  
20 and the individual or the individual's parent or other legally  
21 authorized representative does not respond to a written or verbal  
22 request made by the commission to update information concerning the  
23 individual or otherwise fails to maintain contact with the  
24 commission, the commission:

25 (1) shall designate the individual's status on the  
26 interest list as inactive until the individual or the individual's  
27 parent or other legally authorized representative notifies the

1 commission that the individual is still interested in receiving  
2 services under the waiver program; and

3 (2) at the time the individual or the individual's  
4 parent or other legally authorized representative provides notice  
5 to the commission under Subdivision (1), shall designate the  
6 individual's status on the interest list as active and restore the  
7 individual to the position on the list that corresponds with the  
8 date the individual was initially placed on the list.

9 (e) The commission's designation of an individual's status  
10 on an interest list as inactive under Subsection (d) may not result  
11 in the removal of the individual from that list or any other waiver  
12 program interest list.

13 (f) Not later than September 1 of each year, the commission  
14 shall provide to the Intellectual and Developmental Disability  
15 System Redesign Advisory Committee established under Section  
16 542.0052, or, if that advisory committee is abolished, an  
17 appropriate stakeholder advisory committee, as determined by the  
18 executive commissioner, the number of individuals, including  
19 individuals whose status is designated as inactive by the  
20 commission, who are on an interest list to receive services under a  
21 waiver program. (Gov. Code, Sec. 531.06011.)

22 Sec. 546.0455. INTEREST LIST MANAGEMENT FOR CERTAIN  
23 CHILDREN ENROLLED IN MEDICALLY DEPENDENT CHILDREN (MDCP) WAIVER  
24 PROGRAM. (a) This section applies only to a child who is enrolled  
25 in the medically dependent children (MDCP) waiver program but  
26 becomes ineligible for services under the program because the child  
27 no longer meets:

1           (1) the level of care criteria for medical necessity  
2 for nursing facility care; or

3           (2) the age requirement for the program.

4           (b) A legally authorized representative of a child who is  
5 notified by the commission that the child is no longer eligible for  
6 the medically dependent children (MDCP) waiver program following a  
7 Medicaid fair hearing, or without a Medicaid fair hearing if the  
8 representative opted in writing to forgo the hearing, may request  
9 that the commission:

10           (1) return the child to the interest list for the  
11 program unless the child is ineligible due to the child's age; or

12           (2) place the child on the interest list for another  
13 Section 1915(c) waiver program.

14           (c) At the time a child's legally authorized representative  
15 makes a request under Subsection (b), the commission shall:

16           (1) for a child who becomes ineligible for the reason  
17 described by Subsection (a)(1), place the child:

18                   (A) on the interest list for the medically  
19 dependent children (MDCP) waiver program in the first position on  
20 the list; or

21                   (B) except as provided by Subdivision (3), on the  
22 interest list for another Section 1915(c) waiver program in a  
23 position relative to other individuals on the list that is based on  
24 the date the child was initially placed on the interest list for the  
25 medically dependent children (MDCP) waiver program;

26           (2) except as provided by Subdivision (3), for a child  
27 who becomes ineligible for the reason described by Subsection

1 (a)(2), place the child on the interest list for another Section  
2 1915(c) waiver program in a position relative to other individuals  
3 on the list that is based on the date the child was initially placed  
4 on the interest list for the medically dependent children (MDCP)  
5 waiver program; or

6 (3) for a child who becomes ineligible for a reason  
7 described by Subsection (a) and who is already on an interest list  
8 for another Section 1915(c) waiver program, move the child to a  
9 position on the interest list relative to other individuals on the  
10 list that is based on the date the child was initially placed on the  
11 interest list for the medically dependent children (MDCP) waiver  
12 program, if that date is earlier than the date the child was  
13 initially placed on the interest list for the other waiver program.

14 (d) Notwithstanding Subsection (c)(1)(B) or (c)(2), a child  
15 may be placed on an interest list for a Section 1915(c) waiver  
16 program in the position described by those subsections only if the  
17 child has previously been placed on the interest list for that  
18 waiver program.

19 (e) At the time the commission provides notice to a legally  
20 authorized representative that a child is no longer eligible for  
21 the medically dependent children (MDCP) waiver program following a  
22 Medicaid fair hearing, or without a Medicaid fair hearing if the  
23 representative opted in writing to forgo the hearing, the  
24 commission shall inform the representative in writing about:

25 (1) the options under this section for placing the  
26 child on an interest list; and

27 (2) the process for applying for the Medicaid buy-in

1 program for children with disabilities implemented under Section  
2 532.0353. (Gov. Code, Sec. 531.0601.)

3           Sec. 546.0456. ELIGIBILITY OF CERTAIN CHILDREN FOR  
4 MEDICALLY DEPENDENT CHILDREN (MDCP) OR DEAF-BLIND WITH MULTIPLE  
5 DISABILITIES (DBMD) WAIVER PROGRAM; INTEREST LIST PLACEMENT. (a)  
6 Notwithstanding any other law and to the extent allowed by federal  
7 law, in determining a child's eligibility for the medically  
8 dependent children (MDCP) waiver program, the deaf-blind with  
9 multiple disabilities (DBMD) waiver program, or a "Money Follows  
10 the Person" demonstration project, the commission shall consider  
11 whether the child:

12           (1) is diagnosed as having a condition included in the  
13 list of compassionate allowances conditions published by the United  
14 States Social Security Administration; or

15           (2) receives Medicaid hospice or palliative care  
16 services.

17           (b) If the commission determines a child is eligible for a  
18 waiver program under Subsection (a), the child's enrollment in the  
19 applicable program is contingent on the availability of a slot in  
20 the program. If a slot is not immediately available, the commission  
21 shall place the child in the first position on the interest list for  
22 the medically dependent children (MDCP) waiver program or  
23 deaf-blind with multiple disabilities (DBMD) waiver program, as  
24 applicable. (Gov. Code, Sec. 531.0603.)

25       SUBCHAPTER K. MEDICALLY DEPENDENT CHILDREN (MDCP) WAIVER PROGRAM

26           Sec. 546.0501. LIMITATION ON NURSING FACILITY LEVEL OF CARE  
27 REQUIREMENT. To the extent allowed by federal law, the commission

1 may not require that a child reside in a nursing facility for an  
2 extended period of time to meet the nursing facility level of care  
3 required for the child to be determined eligible for the medically  
4 dependent children (MDCP) waiver program. (Gov. Code, Sec.  
5 531.0604.)

6       Sec. 546.0502. CONSUMER DIRECTION OF SERVICES.  
7 Notwithstanding Sections 546.0102(b) and 546.0103(1), a consumer  
8 direction model implemented under Subchapter C, including the  
9 consumer-directed service option, for the delivery of services  
10 under the medically dependent children (MDCP) waiver program must  
11 allow for the delivery of all services and supports available under  
12 that program through consumer direction. (Gov. Code, Sec.  
13 531.0511.)

14       Sec. 546.0503. ASSESSMENTS AND REASSESSMENTS. (a) The  
15 commission shall ensure that the care coordinator for a Medicaid  
16 managed care organization under the STAR Kids managed care program  
17 provides for review the results of the initial assessment or annual  
18 reassessment of medical necessity to the parent or legally  
19 authorized representative of a recipient receiving benefits under  
20 the medically dependent children (MDCP) waiver program. The  
21 commission shall ensure that providing the results does not delay  
22 the determination of the services to be provided to the recipient or  
23 the ability to authorize and initiate services.

24       (b) The commission shall require the signature of a parent  
25 or legally authorized representative to verify the parent's or  
26 representative's receipt of the results of the initial assessment  
27 or reassessment from the care coordinator. A Medicaid managed care

1 organization may not delay the delivery of care pending the  
2 signature.

3 (c) The commission shall provide to a parent or legally  
4 authorized representative who disagrees with the results of the  
5 initial assessment or reassessment an opportunity to request to  
6 dispute the results with the Medicaid managed care organization  
7 through a peer-to-peer review with the treating physician of  
8 choice.

9 (d) This section does not affect any rights of a recipient  
10 to appeal an initial assessment or reassessment determination  
11 through the Medicaid managed care organization's internal appeal  
12 process, the Medicaid fair hearing process, or the external medical  
13 review process. (Gov. Code, Sec. 531.0602.)

14 Sec. 546.0504. QUALITY MONITORING BY EXTERNAL QUALITY  
15 REVIEW ORGANIZATION. The commission, based on the state's external  
16 quality review organization's initial report on the STAR Kids  
17 managed care program, shall determine whether the findings of the  
18 report necessitate additional data and research to improve the  
19 program. If the commission determines additional data and research  
20 are needed, the commission, through the external quality review  
21 organization, may:

22 (1) conduct annual surveys of recipients receiving  
23 benefits under the medically dependent children (MDCP) waiver  
24 program, or their representatives, using the Consumer Assessment of  
25 Healthcare Providers and Systems;

26 (2) conduct annual focus groups with recipients  
27 described by Subdivision (1) or their representatives on issues

1 identified through:

2 (A) the Consumer Assessment of Healthcare  
3 Providers and Systems;

4 (B) other external quality review organization  
5 activities; or

6 (C) stakeholders; and

7 (3) in consultation with the STAR Kids Managed Care  
8 Advisory Committee and as frequently as feasible, calculate  
9 Medicaid managed care organizations' performance on performance  
10 measures using available data sources such as the collaborative  
11 innovation improvement network. (Gov. Code, Sec. 531.06021(a).)

12 Sec. 546.0505. QUARTERLY REPORT. Not later than the 30th  
13 day after the last day of each state fiscal quarter, the commission  
14 shall submit to the governor, the lieutenant governor, the speaker  
15 of the house of representatives, the Legislative Budget Board, and  
16 each standing legislative committee with primary jurisdiction over  
17 Medicaid a report containing, for the most recent state fiscal  
18 quarter, the following information and data related to access to  
19 care for recipients receiving benefits under the medically  
20 dependent children (MDCP) waiver program:

21 (1) enrollment in the Medicaid buy-in for children  
22 program implemented under Section 532.0353;

23 (2) requests relating to interest list placements  
24 under Section 546.0455;

25 (3) use of the Medicaid escalation help line  
26 established under Subchapter R, Chapter 540, if the help line was  
27 operational during the applicable state fiscal quarter;



1           (4) use of, requests for, and outcomes of the external  
2 medical review procedure established under Section 532.0404; and

3           (5) complaints relating to the medically dependent  
4 children (MDCP) waiver program, categorized by disposition. (Gov.  
5 Code, Sec. 531.06021(b).)

6           SUBCHAPTER L. QUALITY ASSURANCE FEE PROGRAM

7           Sec. 546.0551. QUALITY ASSURANCE FEE FOR CERTAIN MEDICAID  
8 WAIVER PROGRAM SERVICES. (a) In this section, "gross receipts"  
9 means money received as compensation for services under an  
10 intermediate care facility for individuals with an intellectual  
11 disability waiver program, such as a home and community services  
12 waiver or a community living assistance and support services  
13 waiver. The term does not include:

14           (1) a charitable contribution;

15           (2) revenues received for services or goods other than  
16 waivers; or

17           (3) any money received from consumers or their  
18 families as reimbursement for services or goods not normally  
19 covered under a waiver program.

20           (b) The executive commissioner by rule shall modify the  
21 quality assurance fee program under Subchapter H, Chapter 252,  
22 Health and Safety Code, by providing for a quality assurance fee  
23 program that imposes a quality assurance fee on persons providing  
24 services under a home and community services waiver or a community  
25 living assistance and support services waiver.

26           (c) The executive commissioner shall establish the fee at an  
27 amount that will produce annual revenues of not more than six

1 percent of the total annual gross receipts in this state.

2 (d) The executive commissioner shall adopt rules governing:

3 (1) the reporting required to compute and collect the  
4 fee and the manner and times of collecting the fee; and

5 (2) the administration of the fee, including the  
6 imposition of penalties for a violation of the rules.

7 (e) Fees collected under this section must be deposited in  
8 the waiver program quality assurance fee account. (Gov. Code, Sec.  
9 531.078.)

10 Sec. 546.0552. WAIVER PROGRAM QUALITY ASSURANCE FEE  
11 ACCOUNT. (a) The waiver program quality assurance fee account is a  
12 dedicated account in the general revenue fund. The account is  
13 exempt from the application of Section 403.095.

14 (b) The account consists of fees collected under Section  
15 546.0551.

16 (c) Subject to legislative appropriation and state and  
17 federal law, money in the account may be appropriated only to the  
18 commission to:

19 (1) increase reimbursement rates paid under:

20 (A) the home and community services waiver  
21 program; or

22 (B) the community living assistance and support  
23 services (CLASS) waiver program; or

24 (2) offset allowable expenses under Medicaid. (Gov.  
25 Code, Sec. 531.079.)

26 Sec. 546.0553. REIMBURSEMENT UNDER CERTAIN MEDICAID WAIVER  
27 PROGRAMS. Subject to legislative appropriation and state and

1 federal law, the commission shall use money from the waiver program  
2 quality assurance fee account, together with any federal money  
3 available to match money from the account, to increase  
4 reimbursement rates paid under:

- 5 (1) the home and community services waiver program; or
- 6 (2) the community living assistance and support  
7 services (CLASS) waiver program. (Gov. Code, Sec. 531.080.)

8 Sec. 546.0554. INVALIDITY; FEDERAL MONEY. If any portion  
9 of Section 546.0551, 546.0552, or 546.0553 is held invalid by a  
10 final order of a court that is not subject to appeal, or if the  
11 commission determines that the imposition of the quality assurance  
12 fee and the expenditure of the money collected as provided by those  
13 sections will not entitle this state to receive additional federal  
14 money under Medicaid, the commission shall:

- 15 (1) stop collecting the quality assurance fee; and
- 16 (2) not later than the 30th day after the date the  
17 commission stops collecting the quality assurance fee, return any  
18 money collected under Section 546.0551, but not spent under Section  
19 546.0553, to the persons who paid the fees in proportion to the  
20 total amount paid by those persons. (Gov. Code, Sec. 531.081.)

21 Sec. 546.0555. EXPIRATION OF QUALITY ASSURANCE FEE PROGRAM.  
22 If Subchapter H, Chapter 252, Health and Safety Code, expires, this  
23 subchapter expires on the same date. (Gov. Code, Sec. 531.082.)

24 SUBCHAPTER M. VOLUNTEER ADVOCATE PROGRAM FOR CERTAIN ELDERLY  
25 INDIVIDUALS

26 Sec. 546.0601. DEFINITIONS. In this subchapter:

- 27 (1) "Designated caregiver" means:

1 (A) a person designated as a caregiver by an  
2 elderly individual receiving services from or under the direction  
3 of the commission or a health and human services agency; or

4 (B) a court-appointed guardian of an elderly  
5 individual receiving services from or under the direction of the  
6 commission or a health and human services agency.

7 (2) "Elderly individual" means an individual who is at  
8 least 60 years of age.

9 (3) "Program" means the volunteer advocate program  
10 created under this subchapter for elderly individuals receiving  
11 services from or under the direction of the commission or a health  
12 and human services agency.

13 (4) "Volunteer advocate" means a person who  
14 successfully completes the volunteer advocate curriculum described  
15 by Section 546.0602(2). (Gov. Code, Sec. 531.057(a).)

16 Sec. 546.0602. PROGRAM PRINCIPLES. The program must adhere  
17 to the following principles:

18 (1) the intent of the program is to evaluate, through  
19 the operation of pilot projects, whether providing the services of  
20 a trained volunteer advocate selected by an elderly individual or  
21 the individual's designated caregiver is effective in achieving the  
22 following goals:

23 (A) extend the time the elderly individual can  
24 remain in an appropriate home setting;

25 (B) maximize the efficiency of services  
26 delivered to the elderly individual by focusing on services needed  
27 to sustain family caregiving;

1 (C) protect the elderly individual by providing a  
2 knowledgeable third party to review the quality of care and  
3 services delivered to the individual and the care options available  
4 to the individual and the individual's family; and

5 (D) facilitate communication between the elderly  
6 individual or the individual's designated caregiver and providers  
7 of health care and other services;

8 (2) a volunteer advocate curriculum must be maintained  
9 that incorporates best practices as determined and recognized by a  
10 professional organization recognized in the elder health care  
11 field;

12 (3) the use of pro bono assistance from qualified  
13 professionals must be maximized in modifying the volunteer advocate  
14 curriculum and the program;

15 (4) trainers must be certified on the ability to  
16 deliver training;

17 (5) training shall be offered through multiple  
18 community-based organizations; and

19 (6) participation in the program is voluntary and must  
20 be initiated by an elderly individual or the individual's  
21 designated caregiver. (Gov. Code, Sec. 531.057(c).)

22 Sec. 546.0603. AGREEMENTS WITH NONPROFIT ORGANIZATIONS;  
23 ORGANIZATION ELIGIBILITY. The executive commissioner may enter  
24 into agreements with appropriate nonprofit organizations to  
25 provide services under the program. A nonprofit organization is  
26 eligible to provide services under the program if the organization:

27 (1) has significant experience in providing services

1 to elderly individuals;

2 (2) has the capacity to provide training and  
3 supervision for individuals interested in serving as volunteer  
4 advocates; and

5 (3) meets any other criteria prescribed by the  
6 executive commissioner. (Gov. Code, Sec. 531.057(d).)

7 Sec. 546.0604. FUNDING. (a) The commission shall fund the  
8 program, including the design and evaluation of pilot projects,  
9 modification of the volunteer advocate curriculum, and training of  
10 volunteers, through existing appropriations to the commission.

11 (b) Notwithstanding Subsection (a), the commission may  
12 accept gifts, grants, or donations for the program from any source  
13 to:

14 (1) carry out the design of the program;

15 (2) develop criteria for evaluating any proposed pilot  
16 projects operated under the program;

17 (3) modify a volunteer advocate training curriculum;

18 (4) conduct training for volunteer advocates; and

19 (5) develop a request for offers to conduct any  
20 proposed pilot projects under the program. (Gov. Code, Secs.  
21 531.057(e), (f).)

22 Sec. 546.0605. RULES. The executive commissioner may adopt  
23 rules as necessary to implement the program. (Gov. Code, Sec.  
24 531.057(g).)

25 SUBCHAPTER N. ADVANCING CARE FOR EXCEPTIONAL KIDS PILOT PROGRAM

26 Sec. 546.0651. DEFINITION. In this subchapter, "pilot  
27 program" means the pilot program established under this subchapter.

1 (New.)

2           Sec. 546.0652. PILOT PROGRAM.       The commission shall  
3 collaborate with the STAR Kids Managed Care Advisory Committee,  
4 recipients, family members of children with complex medical  
5 conditions, children's health care advocates, Medicaid managed  
6 care organizations, and other stakeholders to develop and implement  
7 a pilot program that is substantially similar to the program  
8 described by Section 3, Medicaid Services Investment and  
9 Accountability Act of 2019 (Pub. L. No. 116-16), to provide  
10 coordinated care through a health home to children with complex  
11 medical conditions. (Gov. Code, Sec. 531.0605(a).)

12           Sec. 546.0653. FEDERAL GUIDANCE AND FUNDING.       The  
13 commission shall seek guidance from the Centers for Medicare and  
14 Medicaid Services and the United States Department of Health and  
15 Human Services regarding the design of the program and, based on the  
16 guidance, may actively seek and apply for federal funding to  
17 implement the program. (Gov. Code, Sec. 531.0605(b).)

18           Sec. 546.0654. REPORT.   Not later than December 31, 2024,  
19 the commission shall prepare and submit to the legislature a report  
20 that includes:

21                   (1) a summary of the commission's implementation of  
22 the pilot program; and

23                   (2) if the pilot program has been operating for a  
24 period sufficient to obtain necessary data:

25                           (A) a summary of the commission's evaluation of  
26 the effect of the pilot program on the coordination of care for  
27 children with complex medical conditions; and

1 (B) a recommendation as to whether the pilot  
2 program should be continued, expanded, or terminated. (Gov. Code,  
3 Sec. 531.0605(c).)

4 Sec. 546.0655. EXPIRATION. The pilot program terminates  
5 and this subchapter expires September 1, 2025. (Gov. Code, Sec.  
6 531.0605(d).)

7 SUBCHAPTER O. MORTALITY REVIEW FOR CERTAIN INDIVIDUALS WITH  
8 INTELLECTUAL OR DEVELOPMENTAL DISABILITY

9 Sec. 546.0701. DEFINITION. In this subchapter, "contracted  
10 organization" means an entity that contracts with the commission to  
11 provide the services described by Section 546.0702(b). (Gov. Code,  
12 Sec. 531.8501.)

13 Sec. 546.0702. MORTALITY REVIEW SYSTEM. (a) The executive  
14 commissioner shall establish an independent mortality review  
15 system to review the death of an individual with an intellectual or  
16 developmental disability who, at the time of the individual's death  
17 or at any time during the 24-hour period preceding the individual's  
18 death:

19 (1) resided in or received services from:

20 (A) an ICF-IID operated or licensed by the  
21 commission or a community center; or

22 (B) the ICF-IID component of the Rio Grande State  
23 Center; or

24 (2) received services through a Section 1915(c) waiver  
25 program for individuals who are eligible for ICF-IID services.

26 (b) The executive commissioner shall contract with an  
27 institution of higher education or a health care organization or



1 association with experience in conducting research-based mortality  
2 studies to conduct independent mortality reviews of individuals  
3 with an intellectual or developmental disability. The contract  
4 must require the contracted organization to form a review team  
5 consisting of:

6 (1) a physician with expertise regarding the medical  
7 treatment of individuals with an intellectual or developmental  
8 disability;

9 (2) a registered nurse with expertise regarding the  
10 medical treatment of individuals with an intellectual or  
11 developmental disability;

12 (3) a clinician or other professional with expertise  
13 in the delivery of services and supports for individuals with an  
14 intellectual or developmental disability; and

15 (4) any other appropriate individual as the executive  
16 commissioner provides.

17 (c) A review under this subchapter must be conducted:

18 (1) in addition to any review conducted by the  
19 facility in which the individual resided or the facility, agency,  
20 or provider from which the individual received services; and

21 (2) after any investigation of alleged or suspected  
22 abuse, neglect, or exploitation is completed.

23 (d) To ensure consistency across mortality review systems,  
24 a review under this subchapter must collect information consistent  
25 with the information required to be collected by another  
26 independent mortality review process established specifically for  
27 individuals with an intellectual or developmental disability.

1 (e) The executive commissioner shall adopt rules regarding  
2 the manner in which the death of an individual described by  
3 Subsection (a) must be reported to the contracted organization by a  
4 facility or waiver program provider described by that subsection.  
5 (Gov. Code, Sec. 531.851.)

6 Sec. 546.0703. ACCESS TO INFORMATION AND RECORDS. (a) A  
7 contracted organization may request information and records  
8 regarding a deceased individual as necessary to carry out the  
9 organization's duties. The requested information and records may  
10 include:

11 (1) medical, dental, and mental health care  
12 information; and

13 (2) information and records maintained by any state or  
14 local government agency, including:

15 (A) a birth certificate;

16 (B) law enforcement investigative data;

17 (C) medical examiner investigative data;

18 (D) juvenile court records;

19 (E) parole and probation information and  
20 records; and

21 (F) adult or child protective services  
22 information and records.

23 (b) On request of the contracted organization, the  
24 custodian of the relevant information and records relating to a  
25 deceased individual shall provide those records to the organization  
26 at no charge. (Gov. Code, Sec. 531.852.)

27 Sec. 546.0704. MORTALITY REVIEW REPORTS. Subject to

1 Section 546.0705, a contracted organization shall submit:

2 (1) to the commission, the Department of Family and  
3 Protective Services, the office of independent ombudsman for state  
4 supported living centers, and the commission's office of inspector  
5 general a report of the findings of the mortality review; and

6 (2) semiannually to the governor, the lieutenant  
7 governor, the speaker of the house of representatives, and the  
8 standing committees of the senate and house of representatives with  
9 primary jurisdiction over the commission, the department, the  
10 office of independent ombudsman for state supported living centers,  
11 and the commission's office of inspector general a report that  
12 contains:

13 (A) aggregate information regarding the deaths  
14 for which the organization performed an independent mortality  
15 review;

16 (B) trends in the causes of death the  
17 organization identifies; and

18 (C) any suggestions for system-wide improvements  
19 to address conditions that contributed to deaths reviewed by the  
20 organization. (Gov. Code, Sec. 531.853.)

21 Sec. 546.0705. USE AND PUBLICATION RESTRICTIONS;  
22 CONFIDENTIALITY. (a) The commission may use or publish  
23 information under this subchapter only to advance statewide  
24 practices regarding the treatment and care of individuals with an  
25 intellectual or developmental disability. A summary of the data in  
26 the contracted organization's reports or a statistical compilation  
27 of data reports may be released by the commission for general

1 publication if the summary or statistical compilation does not  
2 contain any information that would permit the identification of an  
3 individual or that is confidential or privileged under this  
4 subchapter or other state or federal law.

5 (b) Information and records acquired by the contracted  
6 organization in the exercise of the organization's duties under  
7 this subchapter:

8 (1) are confidential and exempt from disclosure under  
9 Chapter 552; and

10 (2) may be disclosed only as necessary to carry out the  
11 organization's duties.

12 (c) The identity of:

13 (1) an individual whose death was reviewed in  
14 accordance with this subchapter is confidential and may not be  
15 revealed; and

16 (2) a health care provider or the name of a facility or  
17 agency that provided services to or was the residence of an  
18 individual whose death was reviewed in accordance with this  
19 subchapter is confidential and may not be revealed.

20 (d) Reports, information, statements, memoranda, and other  
21 information furnished under this subchapter to the contracted  
22 organization and any findings or conclusions resulting from a  
23 review by the organization are privileged.

24 (e) A contracted organization's report of the findings of  
25 the independent mortality review conducted under this subchapter  
26 and any records the organization develops relating to the review:

27 (1) are confidential and privileged;



- 1 Sec. 547.0052. TEXAS SYSTEM OF CARE FRAMEWORK  
2 Sec. 547.0053. IMPLEMENTATION  
3 Sec. 547.0054. TECHNICAL ASSISTANCE FOR LOCAL SYSTEMS  
4 OF CARE  
5 SUBCHAPTER C. SERVICES FOR CHILDREN WITH SEVERE EMOTIONAL  
6 DISTURBANCES  
7 Sec. 547.0101. DEFINITIONS  
8 Sec. 547.0102. EVALUATIONS BY COMMUNITY RESOURCE  
9 COORDINATION GROUPS  
10 Sec. 547.0103. SUMMARY REPORT BY COMMISSION  
11 Sec. 547.0104. AGENCY IMPLEMENTATION OF  
12 RECOMMENDATIONS  
13 SUBCHAPTER D. STATEWIDE BEHAVIORAL HEALTH COORDINATING COUNCIL  
14 Sec. 547.0151. DEFINITION  
15 Sec. 547.0152. PURPOSE  
16 Sec. 547.0153. COMPOSITION OF COUNCIL  
17 Sec. 547.0154. PRESIDING OFFICER  
18 Sec. 547.0155. MEETINGS  
19 Sec. 547.0156. POWERS AND DUTIES  
20 Sec. 547.0157. SUICIDE PREVENTION SUBCOMMITTEE ;  
21 SUICIDE DATA REPORTS  
22 SUBCHAPTER E. BEHAVIORAL HEALTH GRANT PROGRAMS GENERALLY  
23 Sec. 547.0201. STREAMLINING PROCESS FOR AWARDING  
24 BEHAVIORAL HEALTH GRANTS  
25 SUBCHAPTER F. MATCHING GRANT PROGRAM FOR CERTAIN COMMUNITY MENTAL  
26 HEALTH PROGRAMS ASSISTING INDIVIDUALS EXPERIENCING MENTAL ILLNESS  
27 Sec. 547.0251. DEFINITION

- 1 Sec. 547.0252. MATCHING GRANT PROGRAM
- 2 Sec. 547.0253. MATCHING CONTRIBUTIONS REQUIRED; GRANT
- 3 CONDITIONS
- 4 Sec. 547.0254. SELECTION OF RECIPIENTS; APPLICATIONS
- 5 AND PROPOSALS
- 6 Sec. 547.0255. LOCAL MENTAL HEALTH AUTHORITY
- 7 INVOLVEMENT
- 8 Sec. 547.0256. USE OF GRANTS AND MATCHING AMOUNTS
- 9 Sec. 547.0257. DISTRIBUTING AND ALLOCATING
- 10 APPROPRIATED MONEY
- 11 Sec. 547.0258. RULES
- 12 Sec. 547.0259. BIENNIAL REPORT
- 13 SUBCHAPTER G. MATCHING GRANT PROGRAM FOR COMMUNITY MENTAL HEALTH
- 14 PROGRAMS ASSISTING VETERANS AND THEIR FAMILIES
- 15 Sec. 547.0301. DEFINITION
- 16 Sec. 547.0302. MATCHING GRANT PROGRAM
- 17 Sec. 547.0303. MATCHING CONTRIBUTIONS REQUIRED
- 18 Sec. 547.0304. MATCHING GRANT CONDITIONS: SINGLE
- 19 COUNTIES
- 20 Sec. 547.0305. MATCHING GRANT CONDITIONS: MULTIPLE
- 21 COUNTIES
- 22 Sec. 547.0306. SELECTION OF RECIPIENTS; APPLICATIONS
- 23 AND PROPOSALS
- 24 Sec. 547.0307. USE OF GRANTS AND MATCHING AMOUNTS
- 25 Sec. 547.0308. DISTRIBUTING AND ALLOCATING
- 26 APPROPRIATED MONEY
- 27 Sec. 547.0309. RULES

1           SUBCHAPTER H. MATCHING GRANT PROGRAM FOR CERTAIN COMMUNITY  
2           COLLABORATIVES TO REDUCE INVOLVEMENT OF INDIVIDUALS WITH MENTAL  
3                           ILLNESS IN CRIMINAL JUSTICE SYSTEM

- 4   Sec. 547.0351.   DEFINITION
- 5   Sec. 547.0352.   MATCHING GRANT PROGRAM
- 6   Sec. 547.0353.   MATCHING CONTRIBUTIONS REQUIRED; GRANT  
7                           CONDITIONS
- 8   Sec. 547.0354.   COMMUNITY COLLABORATIVE ELIGIBILITY;  
9                           CERTAIN GRANTS PROHIBITED
- 10  Sec. 547.0355.   PETITION REQUIRED; CONTENTS
- 11  Sec. 547.0356.   REVIEW OF PETITION BY COMMISSION
- 12  Sec. 547.0357.   USE OF GRANT MONEY AND MATCHING FUNDS
- 13  Sec. 547.0358.   REPORT BY COMMUNITY COLLABORATIVE
- 14  Sec. 547.0359.   INSPECTIONS
- 15  Sec. 547.0360.   ALLOCATING APPROPRIATED MONEY

16          SUBCHAPTER I. MATCHING GRANT PROGRAM FOR COMMUNITY COLLABORATIVE  
17          IN MOST POPULOUS COUNTY TO REDUCE INVOLVEMENT OF INDIVIDUALS WITH  
18                           MENTAL ILLNESS IN CRIMINAL JUSTICE SYSTEM

- 19  Sec. 547.0401.   DEFINITION
- 20  Sec. 547.0402.   MATCHING GRANT PROGRAM
- 21  Sec. 547.0403.   MATCHING CONTRIBUTIONS REQUIRED; GRANT  
22                           CONDITIONS
- 23  Sec. 547.0404.   COMMUNITY COLLABORATIVE ELIGIBILITY
- 24  Sec. 547.0405.   DISTRIBUTION OF GRANT
- 25  Sec. 547.0406.   USE OF GRANT MONEY AND MATCHING FUNDS
- 26  Sec. 547.0407.   REPORT BY COMMUNITY COLLABORATIVE
- 27  Sec. 547.0408.   INSPECTIONS



1 CHAPTER 547. MENTAL HEALTH AND SUBSTANCE USE SERVICES

2 SUBCHAPTER A. DELIVERY OF MENTAL HEALTH AND SUBSTANCE USE SERVICES

3 Sec. 547.0001. EVALUATION OF CERTAIN CONTRACTORS AND  
4 SUBCONTRACTORS. (a) To ensure the appropriate delivery of mental  
5 health and substance use services, the commission shall regularly  
6 evaluate program contractors and subcontractors that provide or  
7 arrange services for individuals enrolled in:

8 (1) the Medicaid managed care program; and

9 (2) the child health plan program.

10 (b) The commission shall monitor:

11 (1) penetration rates as those rates relate to mental  
12 health and substance use services provided by or through  
13 contractors and subcontractors;

14 (2) utilization rates as those rates relate to mental  
15 health and substance use services provided by or through  
16 contractors and subcontractors; and

17 (3) provider networks used by contractors and  
18 subcontractors to provide mental health or substance use services.

19 (Gov. Code, Sec. 531.0225.)

20 Sec. 547.0002. OMBUDSMAN FOR BEHAVIORAL HEALTH ACCESS TO  
21 CARE. (a) In this section, "ombudsman" means the individual  
22 designated under this section by the executive commissioner as the  
23 ombudsman for behavioral health access to care unless the context  
24 requires otherwise.

25 (b) The executive commissioner shall designate an ombudsman  
26 for behavioral health access to care.

27 (c) The ombudsman is administratively attached to the

1 commission's office of the ombudsman established under Section  
2 523.0255.

3 (d) The commission may use an alternate title for the  
4 ombudsman in consumer-facing materials if the commission  
5 determines that an alternate title would benefit consumer  
6 understanding or access.

7 (e) The ombudsman serves as a neutral party to help  
8 consumers, including consumers who are uninsured or have public or  
9 private health benefit coverage, and behavioral health care  
10 providers navigate and resolve issues related to consumer access to  
11 behavioral health care, including care for mental health conditions  
12 and substance use disorders.

13 (f) The ombudsman shall:

14 (1) interact with consumers and behavioral health care  
15 providers regarding concerns or complaints to help the consumers  
16 and providers resolve behavioral health care access issues;

17 (2) identify, track, and help report potential  
18 violations of state or federal rules, regulations, or statutes  
19 concerning the availability of, and terms and conditions of,  
20 benefits for mental health conditions or substance use disorders,  
21 including potential violations related to quantitative and  
22 nonquantitative treatment limitations;

23 (3) report concerns, complaints, and potential  
24 violations described by Subdivision (2) to the appropriate  
25 regulatory or oversight agency;

26 (4) receive and report concerns and complaints  
27 relating to inappropriate care or mental health commitment;

1           (5) provide appropriate information to help consumers  
2 obtain behavioral health care;

3           (6) develop appropriate points of contact for  
4 referrals to other state and federal agencies; and

5           (7) provide appropriate information to help consumers  
6 or providers file appeals or complaints with the appropriate  
7 entities, including insurers and other state and federal agencies.

8           (g) The Texas Department of Insurance shall appoint a  
9 liaison to the ombudsman to receive the reports of concerns,  
10 complaints, and potential violations described by Subsection  
11 (f)(2) from the ombudsman, consumers, or behavioral health care  
12 providers. (Gov. Code, Sec. 531.02251.)

13           Sec. 547.0003. RULES GOVERNING PEER SPECIALISTS. (a) With  
14 input from mental health and substance use peer specialists, the  
15 commission shall develop and the executive commissioner shall  
16 adopt:

17           (1) rules establishing training requirements for peer  
18 specialists to provide services to individuals with mental illness  
19 or individuals with substance use conditions;

20           (2) rules establishing certification and supervision  
21 requirements for peer specialists;

22           (3) rules defining the scope of services that peer  
23 specialists may provide;

24           (4) rules distinguishing peer services from other  
25 services that a person must hold a license to provide; and

26           (5) any other rules necessary to protect the health  
27 and safety of individuals receiving peer services.

1           (b) The executive commissioner may not adopt rules under  
2 this section that preclude the provision of mental health  
3 rehabilitative services under 25 T.A.C. Chapter 416, Subchapter A,  
4 as that subchapter existed on January 1, 2017. (Gov. Code, Secs.  
5 531.0999(a), (f).)

6           Sec. 547.0004. VETERAN SUICIDE PREVENTION ACTION PLAN. (a)  
7 The commission, in collaboration with the Texas Coordinating  
8 Council for Veterans Services, the United States Department of  
9 Veterans Affairs, the Service Members, Veterans, and their Families  
10 Technical Assistance Center Implementation Academy of the  
11 Substance Abuse and Mental Health Services Administration of the  
12 United States Department of Health and Human Services, veteran  
13 advocacy groups, health care providers, and any other organization  
14 or interested party the commission considers appropriate, shall  
15 develop a comprehensive action plan to increase access to and  
16 availability of professional veteran health services to prevent  
17 veteran suicides.

18           (b) The action plan must:

19                 (1) identify opportunities for raising awareness of  
20 and providing resources for veteran suicide prevention;

21                 (2) identify opportunities to increase access to  
22 veteran mental health services;

23                 (3) identify funding resources to provide accessible,  
24 affordable veteran mental health services;

25                 (4) provide measures to expand public-private  
26 partnerships to ensure access to quality, timely mental health  
27 services;

1           (5) provide for proactive outreach measures to reach  
2 veterans needing care;

3           (6) provide for peer-to-peer service coordination,  
4 including training, certification, recertification, and continuing  
5 education for peer coordinators; and

6           (7) address suicide prevention awareness, measures,  
7 and training regarding veterans involved in the justice system.

8           (c) The commission shall make specific long-term statutory,  
9 administrative, and budget-related recommendations to the  
10 legislature and the governor regarding the policy initiatives and  
11 reforms necessary to implement the action plan developed under this  
12 section. The initiatives and reforms in the long-term plan must be  
13 fully implemented by September 1, 2027.

14           (d) The commission shall include in the commission's  
15 strategic plan under Chapter 2056 the plans for implementing the  
16 long-term recommendations under Subsection (c).

17           (e) This section expires September 1, 2027. (Gov. Code,  
18 Secs. 531.0925(a), (b), (c) (part), (d), (e).)

19           Sec. 547.0005. LOCAL MENTAL HEALTH AUTHORITY GROUP REGIONAL  
20 STRATEGIES; ANNUAL REPORT. (a) In this section, "local mental  
21 health authority group" means a group of local mental health  
22 authorities established by the commission under Chapter 963 (S.B.  
23 633), Acts of the 86th Legislature, Regular Session, 2019.

24           (b) The commission shall require each local mental health  
25 authority group to meet at least quarterly to collaborate on  
26 planning and implementing regional strategies to reduce:

27           (1) costs to local governments of providing services

1 to individuals experiencing a mental health crisis;

2 (2) transportation to mental health facilities of  
3 individuals served by an authority that is a member of the group;

4 (3) incarceration of individuals with mental illness  
5 in county jails located in an area served by an authority that is a  
6 member of the group; and

7 (4) visits by individuals with mental illness at  
8 hospital emergency rooms located in an area served by an authority  
9 that is a member of the group.

10 (c) The commission shall use federal funds in accordance  
11 with state and federal guidelines to implement this section.

12 (d) The commission, in coordination with each local mental  
13 health authority group, shall annually update the mental health  
14 services development plan that was initially developed by the  
15 commission and each local mental health authority group under  
16 Chapter 963 (S.B. 633), Acts of the 86th Legislature, Regular  
17 Session, 2019. The commission and each group's updated plan must  
18 include a description of:

19 (1) actions taken by the group to implement regional  
20 strategies in the plan; and

21 (2) new regional strategies identified by the group to  
22 reduce the circumstances described by Subsection (b), including the  
23 estimated number of outpatient and inpatient beds necessary to meet  
24 the goals of each group's regional strategy.

25 (e) Not later than December 1 of each year, the commission  
26 shall produce and publish on the commission's Internet website a  
27 report containing the most recent version of each mental health

1 services development plan developed by the commission and a local  
2 mental health authority group. (Gov. Code, Sec. 531.0222.)

3 SUBCHAPTER B. TEXAS SYSTEM OF CARE FRAMEWORK

4 Sec. 547.0051. DEFINITIONS. In this subchapter:

5 (1) "Minor" means an individual younger than 18 years  
6 of age.

7 (2) "Serious emotional disturbance" means a mental,  
8 behavioral, or emotional disorder of sufficient duration to result  
9 in functional impairment that substantially interferes with or  
10 limits an individual's role or ability to function in family,  
11 school, or community activities.

12 (3) "System of care framework" means a framework for  
13 collaboration among state agencies, minors who have a serious  
14 emotional disturbance or are at risk of developing a serious  
15 emotional disturbance, and the families of those minors that  
16 improves access to services and delivers effective community-based  
17 services that are family-driven, youth- or young adult-guided, and  
18 culturally and linguistically competent. (Gov. Code, Sec.  
19 531.251(a).)

20 Sec. 547.0052. TEXAS SYSTEM OF CARE FRAMEWORK. (a) The  
21 commission shall implement a system of care framework to develop  
22 local mental health systems of care in communities for minors who:

23 (1) have or are at risk of developing a serious  
24 emotional disturbance;

25 (2) are receiving residential mental health services  
26 and supports or inpatient mental health hospitalization; or

27 (3) are at risk of being removed from the minor's home

1 and placed in a more restrictive environment to receive mental  
2 health services and supports, including:

- 3 (A) an inpatient mental health hospital;
- 4 (B) a residential treatment facility; or
- 5 (C) a facility or program operated by the  
6 Department of Family and Protective Services or an agency that is  
7 part of the juvenile justice system.

8 (b) The commission shall:

9 (1) maintain a comprehensive plan for the delivery of  
10 mental health services and supports to a minor and a minor's family  
11 using a system of care framework, including best practices in the  
12 financing, administration, governance, and delivery of those  
13 services;

14 (2) enter into memoranda of understanding with the  
15 Department of State Health Services, the Department of Family and  
16 Protective Services, the Texas Education Agency, the Texas Juvenile  
17 Justice Department, and the Texas Correctional Office on Offenders  
18 with Medical or Mental Impairments that specify the roles and  
19 responsibilities of each agency in implementing the comprehensive  
20 plan;

21 (3) identify appropriate local, state, and federal  
22 funding sources to finance infrastructure and mental health  
23 services and supports necessary to support state and local system  
24 of care framework efforts; and

25 (4) develop an evaluation system to measure  
26 cross-system performance and outcomes of state and local system of  
27 care framework efforts.



1 (c) In implementing this section, the commission shall  
2 consult with stakeholders, including:

3 (1) minors who have or are at risk of developing a  
4 serious emotional disturbance or young adults who received mental  
5 health services and supports as a minor with or at risk of  
6 developing a serious emotional disturbance; and

7 (2) family members of those minors or young adults.  
8 (Gov. Code, Secs. 531.251(b), (c).)

9 Sec. 547.0053. IMPLEMENTATION. The commission shall:

10 (1) monitor the implementation of a system of care  
11 framework under Section 547.0052; and

12 (2) adopt rules necessary to facilitate or adjust that  
13 implementation. (Gov. Code, Sec. 531.255.)

14 Sec. 547.0054. TECHNICAL ASSISTANCE FOR LOCAL SYSTEMS OF  
15 CARE. The commission may provide technical assistance to a  
16 community that implements a local system of care. (Gov. Code, Sec.  
17 531.257.)

18 SUBCHAPTER C. SERVICES FOR CHILDREN WITH SEVERE EMOTIONAL  
19 DISTURBANCES

20 Sec. 547.0101. DEFINITIONS. In this subchapter:

21 (1) "Children with severe emotional disturbances"  
22 includes children:

23 (A) who are at risk of incarceration or placement  
24 in a residential mental health facility;

25 (B) who are students in a special education  
26 program under Subchapter A, Chapter 29, Education Code;

27 (C) with a substance use disorder or a

1 developmental disability; and

2 (D) for whom a court may appoint the Department  
3 of Family and Protective Services as managing conservator.

4 (2) "Community resource coordination group" means a  
5 coordination group established under a memorandum of understanding  
6 adopted under Subchapter D, Chapter 522.

7 (3) "Systems of care services" means a comprehensive  
8 state system of mental health services and other necessary and  
9 related services that is organized as a coordinated network to meet  
10 the multiple and changing needs of children with severe emotional  
11 disturbances and their families. (Gov. Code, Sec. 531.421.)

12 Sec. 547.0102. EVALUATIONS BY COMMUNITY RESOURCE  
13 COORDINATION GROUPS. (a) Each community resource coordination  
14 group shall evaluate the provision of systems of care services in  
15 the community that the group serves. The evaluation must:

16 (1) describe and prioritize services needed by  
17 children with severe emotional disturbances in the community;

18 (2) review and assess the available systems of care  
19 services in the community to meet those needs;

20 (3) assess the integration of the provision of those  
21 services; and

22 (4) identify barriers to the effective provision of  
23 those services.

24 (b) Each community resource coordination group shall create  
25 a report that includes the evaluation described by Subsection (a)  
26 and related recommendations, including:

27 (1) suggested policy and statutory changes for

1 agencies providing systems of care services; and

2 (2) recommendations for overcoming barriers to the  
3 provision of systems of care services and improving the integration  
4 of those services.

5 (c) Each community resource coordination group shall submit  
6 the report described by Subsection (b) to the commission. The  
7 commission shall provide to each group a deadline for submitting  
8 the report that is coordinated with any regional reviews by the  
9 commission of the delivery of related services. (Gov. Code, Sec.  
10 531.422.)

11 Sec. 547.0103. SUMMARY REPORT BY COMMISSION. (a) The  
12 commission shall create a summary report based on the evaluations  
13 in the reports submitted to the commission by community resource  
14 coordination groups under Section 547.0102. The commission's  
15 report must include:

16 (1) recommendations for policy and statutory changes  
17 at each agency involved in providing systems of care services; and

18 (2) the outcome expected from implementing each  
19 recommendation.

20 (b) The commission may include in the report created under  
21 this section recommendations for:

22 (1) the statewide expansion of sites participating in  
23 the Texas System of Care; and

24 (2) the integration of services provided at those  
25 sites with services provided by community resource coordination  
26 groups.

27 (c) The commission shall coordinate, where appropriate, the

1 recommendations in the report created under this section with:

2 (1) recommendations in the assessment developed under  
3 Chapter 23 (S.B. 491), Acts of the 78th Legislature, Regular  
4 Session, 2003; and

5 (2) the continuum of care developed under Section  
6 533.040(d), Health and Safety Code.

7 (d) The commission shall provide a copy of the report  
8 created under this section to each agency for which the report makes  
9 a recommendation and to other agencies as appropriate. (Gov. Code,  
10 Sec. 531.423.)

11 Sec. 547.0104. AGENCY IMPLEMENTATION OF RECOMMENDATIONS.  
12 As appropriate, the person responsible for adopting rules for an  
13 agency described by Section 547.0103(a) shall implement the  
14 recommendations in the report created under Section 547.0103 by:

15 (1) adopting rules;  
16 (2) implementing policy changes; and  
17 (3) entering into memoranda of understanding with  
18 other agencies. (Gov. Code, Sec. 531.424.)

19 SUBCHAPTER D. STATEWIDE BEHAVIORAL HEALTH COORDINATING COUNCIL

20 Sec. 547.0151. DEFINITION. In this subchapter, "council"  
21 means the statewide behavioral health coordinating council. (Gov.  
22 Code, Sec. 531.471.)

23 Sec. 547.0152. PURPOSE. The council is established to  
24 ensure a strategic statewide approach to behavioral health  
25 services. (Gov. Code, Sec. 531.472.)

26 Sec. 547.0153. COMPOSITION OF COUNCIL. (a) The council is  
27 composed of at least one representative designated by each of the

1 following entities:

- 2 (1) the governor's office;
- 3 (2) the Texas Veterans Commission;
- 4 (3) the commission;
- 5 (4) the Department of State Health Services;
- 6 (5) the Department of Family and Protective Services;
- 7 (6) the Texas Civil Commitment Office;
- 8 (7) The University of Texas Health Science Center at  
9 Houston;
- 10 (8) The University of Texas Health Science Center at  
11 Tyler;
- 12 (9) the Texas Tech University Health Sciences Center;
- 13 (10) the Texas Department of Criminal Justice;
- 14 (11) the Texas Correctional Office on Offenders with  
15 Medical or Mental Impairments;
- 16 (12) the Commission on Jail Standards;
- 17 (13) the Texas Indigent Defense Commission;
- 18 (14) the court of criminal appeals;
- 19 (15) the Texas Juvenile Justice Department;
- 20 (16) the Texas Military Department;
- 21 (17) the Texas Education Agency;
- 22 (18) the Texas Workforce Commission;
- 23 (19) the Health Professions Council, representing:
  - 24 (A) the State Board of Dental Examiners;
  - 25 (B) the Texas State Board of Pharmacy;
  - 26 (C) the State Board of Veterinary Medical  
27 Examiners;

1 (D) the Texas Optometry Board;  
2 (E) the Texas Board of Nursing; and  
3 (F) the Texas Medical Board; and  
4 (20) the Texas Department of Housing and Community  
5 Affairs.

6 (b) The executive commissioner shall determine the number  
7 of representatives that each entity may designate to serve on the  
8 council.

9 (c) The council may authorize another state agency or  
10 institution that provides specific behavioral health services with  
11 the use of appropriated money to designate a representative to the  
12 council.

13 (d) A council member serves at the pleasure of the  
14 designating entity. (Gov. Code, Sec. 531.473.)

15 Sec. 547.0154. PRESIDING OFFICER. The mental health  
16 statewide coordinator shall serve as the presiding officer of the  
17 council. (Gov. Code, Sec. 531.474.)

18 Sec. 547.0155. MEETINGS. The council shall meet at least  
19 once quarterly or more frequently at the call of the presiding  
20 officer. (Gov. Code, Sec. 531.475.)

21 Sec. 547.0156. POWERS AND DUTIES. (a) The council:

22 (1) shall develop and monitor the implementation of a  
23 five-year statewide behavioral health strategic plan;

24 (2) shall develop a biennial coordinated statewide  
25 behavioral health expenditure proposal;

26 (3) shall annually publish an updated inventory of  
27 behavioral health programs and services that this state funds that

1 includes a description of how those programs and services further  
2 the purpose of the statewide behavioral health strategic plan;

3 (4) may create subcommittees to carry out the  
4 council's duties under this subchapter; and

5 (5) may facilitate opportunities to increase  
6 collaboration for the effective expenditure of available federal  
7 and state funds for behavioral and mental health services in this  
8 state.

9 (b) The council shall include statewide suicide prevention  
10 efforts in the five-year statewide behavioral health strategic plan  
11 the council develops under Subsection (a). (Gov. Code, Sec.  
12 531.476.)

13 Sec. 547.0157. SUICIDE PREVENTION SUBCOMMITTEE; SUICIDE  
14 DATA REPORTS. (a) The council shall create a suicide prevention  
15 subcommittee to focus on statewide suicide prevention efforts using  
16 information collected by the council from available sources of  
17 suicide data reports. The suicide prevention subcommittee shall  
18 establish guidelines for the frequent use of those reports in  
19 carrying out the council's purpose under this subchapter.

20 (b) The suicide prevention subcommittee shall establish a  
21 method for identifying how suicide data reports are used to make  
22 policy.

23 (c) Public or private entities that collect information  
24 regarding suicide and suicide prevention may provide suicide data  
25 reports to commission staff the executive commissioner designates  
26 to receive those reports. (Gov. Code, Sec. 531.477.)

1 SUBCHAPTER E. BEHAVIORAL HEALTH GRANT PROGRAMS GENERALLY

2 Sec. 547.0201. STREAMLINING PROCESS FOR AWARDING  
3 BEHAVIORAL HEALTH GRANTS. (a) The commission shall implement a  
4 process to better coordinate behavioral health grants the  
5 commission administers. The process must:

6 (1) streamline the administrative processes at the  
7 commission; and

8 (2) decrease the administrative burden on applicants  
9 applying for multiple grants.

10 (b) The process may include developing a standard  
11 application for multiple behavioral health grants. (Gov. Code, Sec.  
12 531.0991(m).)

13 SUBCHAPTER F. MATCHING GRANT PROGRAM FOR CERTAIN COMMUNITY MENTAL  
14 HEALTH PROGRAMS ASSISTING INDIVIDUALS EXPERIENCING MENTAL ILLNESS

15 Sec. 547.0251. DEFINITION. In this subchapter, "matching  
16 grant program" means the matching grant program established under  
17 this subchapter. (New.)

18 Sec. 547.0252. MATCHING GRANT PROGRAM. To the extent money  
19 is appropriated to the commission for that purpose, the commission  
20 shall establish a matching grant program to support community  
21 mental health programs providing services and treatment to  
22 individuals experiencing mental illness. (Gov. Code, Sec.  
23 531.0991(a).)

24 Sec. 547.0253. MATCHING CONTRIBUTIONS REQUIRED; GRANT  
25 CONDITIONS. (a) The commission shall:

26 (1) condition each grant awarded under this subchapter  
27 on the grant recipient obtaining and securing funds to match the



1 grant from non-state sources in amounts of money or other  
2 consideration as required by Subsection (c); and

3 (2) ensure that each grant recipient obtains or  
4 secures contributions to match a grant awarded to the recipient in  
5 an amount of money or other consideration as required by Subsection  
6 (c).

7 (b) The matching contributions obtained or secured by the  
8 grant recipient, as the executive commissioner determines, may  
9 include cash or in-kind contributions from any person but may not  
10 include money from state or federal funds.

11 (c) A grant recipient must leverage funds in an amount equal  
12 to:

13 (1) 25 percent of the grant amount if the community  
14 mental health program is located in a county with a population of  
15 less than 100,000;

16 (2) 50 percent of the grant amount if the community  
17 mental health program is located in a county with a population of  
18 100,000 or more but less than 250,000;

19 (3) 100 percent of the grant amount if the community  
20 mental health program is located in a county with a population of at  
21 least 250,000; and

22 (4) the percentage of the grant amount otherwise  
23 required by this subsection for the largest county in which a  
24 community mental health program is located if the community mental  
25 health program is located in more than one county. (Gov. Code, Secs.  
26 531.0991(b), (g), (h).)

27 Sec. 547.0254. SELECTION OF RECIPIENTS; APPLICATIONS AND

1 PROPOSALS. The commission shall select grant recipients based on  
2 the submission of applications or proposals by nonprofit and  
3 governmental entities. The executive commissioner shall develop  
4 criteria for evaluating those applications or proposals and the  
5 selection of grant recipients. The selection criteria must:

6 (1) evaluate and score:

7 (A) fiscal controls for the project;

8 (B) project effectiveness;

9 (C) project cost; and

10 (D) an applicant's previous experience with  
11 grants and contracts;

12 (2) address whether the services proposed in the  
13 application or proposal would duplicate services already available  
14 in the applicant's service area;

15 (3) address the possibility of and method for making  
16 multiple awards; and

17 (4) include other factors that the executive  
18 commissioner considers relevant. (Gov. Code, Sec. 531.0991(e).)

19 Sec. 547.0255. LOCAL MENTAL HEALTH AUTHORITY INVOLVEMENT.

20 (a) A nonprofit or governmental entity that applies for a grant  
21 under this subchapter must:

22 (1) notify each local mental health authority with a  
23 local service area covered wholly or partly by the entity's  
24 proposed community mental health program; and

25 (2) provide in the entity's application a letter of  
26 support from each of those local mental health authorities.

27 (b) The commission shall consider a local mental health

1 authority's written input before awarding a grant under this  
2 subchapter and may take any recommendations made by the authority.  
3 (Gov. Code, Sec. 531.0991(f).)

4 Sec. 547.0256. USE OF GRANTS AND MATCHING AMOUNTS. A grant  
5 awarded under the matching grant program and matching amounts must  
6 be used for the sole purpose of supporting community mental health  
7 programs that:

8 (1) provide mental health services and treatment to  
9 individuals with a mental illness; and

10 (2) coordinate mental health services for individuals  
11 with a mental illness with other transition support services. (Gov.  
12 Code, Sec. 531.0991(d).)

13 Sec. 547.0257. DISTRIBUTING AND ALLOCATING APPROPRIATED  
14 MONEY. (a) The commission shall disburse money appropriated to or  
15 obtained by the commission for the matching grant program directly  
16 to a grant recipient, as the executive commissioner authorizes.

17 (b) Except as provided by Subsection (c), from money  
18 appropriated to the commission for each fiscal year to implement  
19 this subchapter, the commission shall reserve 50 percent of that  
20 total to be awarded only as grants to a community mental health  
21 program located in a county with a population not greater than  
22 250,000.

23 (c) Without regard to the limitation provided by Subsection  
24 (b) and to the extent money appropriated to the commission to  
25 implement this subchapter for a fiscal year remains available to  
26 the commission after the commission selects grant recipients for  
27 the fiscal year, the commission shall make grants available through

1 a competitive request for proposal process using the remaining  
2 money for the fiscal year.

3 (d) The commission may use a reasonable amount not to exceed  
4 five percent of the money appropriated by the legislature for the  
5 purposes of this subchapter to pay the administrative costs of  
6 implementing this subchapter. (Gov. Code, Secs. 531.0991(c), (i),  
7 (j), (n).)

8 Sec. 547.0258. RULES. The executive commissioner shall  
9 adopt rules necessary to implement the matching grant program under  
10 this subchapter. (Gov. Code, Sec. 531.0991(l).)

11 Sec. 547.0259. BIENNIAL REPORT. Not later than December 1  
12 of each even-numbered year, the executive commissioner shall submit  
13 to the governor, the lieutenant governor, and each member of the  
14 legislature a report evaluating the success of the matching grant  
15 program. (Gov. Code, Sec. 531.0991(k).)

16 SUBCHAPTER G. MATCHING GRANT PROGRAM FOR COMMUNITY MENTAL HEALTH  
17 PROGRAMS ASSISTING VETERANS AND THEIR FAMILIES

18 Sec. 547.0301. DEFINITION. In this subchapter, "matching  
19 grant program" means the matching grant program established under  
20 this subchapter. (New.)

21 Sec. 547.0302. MATCHING GRANT PROGRAM. To the extent funds  
22 are appropriated to the commission for that purpose, the commission  
23 shall establish a matching grant program to support community  
24 mental health programs that provide services and treatment to  
25 veterans and their families. (Gov. Code, Sec. 531.0992(a).)

26 Sec. 547.0303. MATCHING CONTRIBUTIONS REQUIRED. (a) The  
27 commission shall ensure that each grant recipient obtains or

1 secures contributions to match a grant awarded to the recipient in  
2 amounts of money or other consideration as required by Section  
3 547.0304 or 547.0305.

4 (b) The money or other consideration obtained or secured by  
5 the commission may, as the executive commissioner determines,  
6 include cash or in-kind contributions from private contributors or  
7 local governments but may not include state or federal funds. (Gov.  
8 Code, Sec. 531.0992(c).)

9 Sec. 547.0304. MATCHING GRANT CONDITIONS: SINGLE COUNTIES.  
10 For services and treatment provided in a single county, the  
11 commission shall condition each grant provided under this  
12 subchapter on a potential grant recipient providing funds from  
13 non-state sources in a total amount at least equal to:

14 (1) 25 percent of the grant amount if the community  
15 mental health program to be supported by the grant provides  
16 services and treatment in a county with a population of less than  
17 100,000;

18 (2) 50 percent of the grant amount if the community  
19 mental health program to be supported by the grant provides  
20 services and treatment in a county with a population of 100,000 or  
21 more but less than 250,000; or

22 (3) 100 percent of the grant amount if the community  
23 mental health program to be supported by the grant provides  
24 services and treatment in a county with a population of 250,000 or  
25 more. (Gov. Code, Sec. 531.0992(d-1).)

26 Sec. 547.0305. MATCHING GRANT CONDITIONS: MULTIPLE  
27 COUNTIES. For a community mental health program that provides

1 services and treatment in more than one county, the commission  
2 shall condition each grant provided under this subchapter on a  
3 potential grant recipient providing funds from non-state sources in  
4 a total amount at least equal to:

5 (1) 25 percent of the grant amount if the county with  
6 the largest population in which the community mental health program  
7 to be supported by the grant provides services and treatment has a  
8 population of less than 100,000;

9 (2) 50 percent of the grant amount if the county with  
10 the largest population in which the community mental health program  
11 to be supported by the grant provides services and treatment has a  
12 population of 100,000 or more but less than 250,000; or

13 (3) 100 percent of the grant amount if the county with  
14 the largest population in which the community mental health program  
15 to be supported by the grant provides services and treatment has a  
16 population of 250,000 or more. (Gov. Code, Sec. 531.0992(d-2).)

17 Sec. 547.0306. SELECTION OF RECIPIENTS; APPLICATIONS AND  
18 PROPOSALS. (a) The commission shall select grant recipients based  
19 on the submission of applications or proposals by nonprofit and  
20 governmental entities.

21 (b) The executive commissioner shall develop criteria for  
22 evaluating the applications or proposals and the selection of grant  
23 recipients. The selection criteria must:

- 24 (1) evaluate and score:
- 25 (A) fiscal controls for the project;
  - 26 (B) project effectiveness;
  - 27 (C) project cost; and

1 (D) an applicant's previous experience with  
2 grants and contracts;

3 (2) address the possibility of and method for making  
4 multiple awards; and

5 (3) include other factors that the executive  
6 commissioner considers relevant. (Gov. Code, Sec. 531.0992(f).)

7 Sec. 547.0307. USE OF GRANTS AND MATCHING AMOUNTS. A grant  
8 awarded under the matching grant program must be used for the sole  
9 purpose of supporting community mental health programs that:

10 (1) provide mental health services and treatment to  
11 veterans and their families; and

12 (2) coordinate mental health services for veterans and  
13 their families with other transition support services. (Gov. Code,  
14 Sec. 531.0992(e).)

15 Sec. 547.0308. DISTRIBUTING AND ALLOCATING APPROPRIATED  
16 MONEY. (a) As the executive commissioner authorizes, the  
17 commission shall disburse money appropriated to or obtained by the  
18 commission for the matching grant program directly to grant  
19 recipients.

20 (b) The commission may use a reasonable amount not to exceed  
21 five percent of the money appropriated by the legislature for the  
22 purposes of this subchapter to pay the administrative costs of  
23 implementing this subchapter. (Gov. Code, Secs. 531.0992(d), (g).)

24 Sec. 547.0309. RULES. The executive commissioner shall  
25 adopt rules necessary to implement the matching grant program.  
26 (Gov. Code, Sec. 531.0992(h).)

1           SUBCHAPTER H. MATCHING GRANT PROGRAM FOR CERTAIN COMMUNITY  
2           COLLABORATIVES TO REDUCE INVOLVEMENT OF INDIVIDUALS WITH MENTAL  
3                           ILLNESS IN CRIMINAL JUSTICE SYSTEM

4           Sec. 547.0351. DEFINITION. In this subchapter, "matching  
5 grant program" means the matching grant program established under  
6 this subchapter. (New.)

7           Sec. 547.0352. MATCHING GRANT PROGRAM. The commission  
8 shall establish a matching grant program to provide grants to  
9 county-based community collaboratives to reduce:

10                   (1) recidivism by, the frequency of arrests of, and  
11 incarceration of individuals with mental illness; and

12                   (2) the total wait time for forensic commitment of  
13 individuals with mental illness to a state hospital. (Gov. Code,  
14 Sec. 531.0993(a).)

15           Sec. 547.0353. MATCHING CONTRIBUTIONS REQUIRED; GRANT  
16 CONDITIONS. (a) The commission shall condition each grant  
17 provided to a community collaborative under this subchapter on the  
18 collaborative providing funds from non-state sources in a total  
19 amount at least equal to:

20                   (1) 25 percent of the grant amount if the  
21 collaborative includes a county with a population of less than  
22 100,000;

23                   (2) 50 percent of the grant amount if the  
24 collaborative includes a county with a population of 100,000 or  
25 more but less than 250,000;

26                   (3) 100 percent of the grant amount if the  
27 collaborative includes a county with a population of 250,000 or



1 more; and

2 (4) the percentage of the grant amount otherwise  
3 required by this subsection for the largest county included in the  
4 collaborative, if the collaborative includes more than one county.

5 (b) A community collaborative may seek and receive gifts,  
6 grants, or donations from any person to raise the required funds  
7 from non-state sources. (Gov. Code, Secs. 531.0993(c), (c-1).)

8 Sec. 547.0354. COMMUNITY COLLABORATIVE ELIGIBILITY;  
9 CERTAIN GRANTS PROHIBITED. (a) A community collaborative may  
10 petition the commission to receive a grant under the matching grant  
11 program only if the collaborative includes:

12 (1) a county;

13 (2) a local mental health authority that operates in  
14 the county; and

15 (3) each hospital district, if any, located in the  
16 county.

17 (b) A collaborative may include other local entities  
18 designated by the collaborative's members.

19 (c) The commission may not award a grant under this  
20 subchapter for a fiscal year to a community collaborative that  
21 includes a county with a population greater than four million if the  
22 legislature appropriates money for a mental health jail diversion  
23 program in the county for that fiscal year. (Gov. Code, Secs.  
24 531.0993(b), (i).)

25 Sec. 547.0355. PETITION REQUIRED; CONTENTS. In each state  
26 fiscal year for which a community collaborative seeks a grant, the  
27 collaborative must submit a petition to the commission not later

1 than the 30th day of that fiscal year. The collaborative must  
2 include with a petition:

3 (1) a statement indicating the amount of funds from  
4 non-state sources that the collaborative is able to provide; and

5 (2) a plan that:

6 (A) is endorsed by each of the collaborative's  
7 member entities;

8 (B) identifies a target population;

9 (C) describes how the grant money and the funds  
10 from non-state sources will be used;

11 (D) includes outcome measures to evaluate the  
12 success of the plan; and

13 (E) describes how the success of the plan, in  
14 accordance with the outcome measures, would further the state's  
15 interest in the grant program's purposes. (Gov. Code, Sec.  
16 531.0993(d).)

17 Sec. 547.0356. REVIEW OF PETITION BY COMMISSION. The  
18 commission must review plans submitted with a petition under  
19 Section 547.0355 before the commission provides a grant under this  
20 subchapter. The commission must fulfill this requirement not later  
21 than the 60th day of each fiscal year. (Gov. Code, Sec.  
22 531.0993(e).)

23 Sec. 547.0357. USE OF GRANT MONEY AND MATCHING FUNDS.  
24 Acceptable uses of the grant money and matching funds include:

25 (1) continuing a mental health jail diversion program;

26 (2) establishing or expanding a mental health jail  
27 diversion program;

1           (3) establishing alternatives to competency  
2 restoration in a state hospital, including outpatient competency  
3 restoration, inpatient competency restoration in a setting other  
4 than a state hospital, or jail-based competency restoration;

5           (4) providing assertive community treatment or  
6 forensic assertive community treatment with an outreach component;

7           (5) providing intensive mental health services and  
8 substance use treatment not readily available in the county;

9           (6) providing continuity of care services for an  
10 individual being released from a state hospital;

11           (7) establishing interdisciplinary rapid response  
12 teams to reduce law enforcement's involvement with mental health  
13 emergencies; and

14           (8) providing local community hospital, crisis,  
15 respite, or residential beds. (Gov. Code, Sec. 531.0993(f).)

16           Sec. 547.0358. REPORT BY COMMUNITY COLLABORATIVE. Not  
17 later than the 90th day after the last day of the state fiscal year  
18 for which the commission distributes a grant under this subchapter,  
19 each grant recipient shall prepare and submit a report to the  
20 commission describing the effect of the grant money and matching  
21 funds in achieving the standard defined by the outcome measures in  
22 the plan submitted with a petition under Section 547.0355. (Gov.  
23 Code, Sec. 531.0993(g).)

24           Sec. 547.0359. INSPECTIONS. The commission may inspect the  
25 operation and provision of mental health services provided by a  
26 community collaborative to ensure state money appropriated for the  
27 matching grant program is used effectively. (Gov. Code, Sec.

1 531.0993(h).)

2           Sec. 547.0360. ALLOCATING APPROPRIATED MONEY. (a) Except  
3 as provided by Subsection (b), the commission shall reserve at  
4 least 20 percent of money appropriated to the commission for each  
5 fiscal year to implement the matching grant program to be awarded  
6 only as grants to a community collaborative that includes a county  
7 with a population of less than 250,000.

8           (b) Without regard to the limitation provided by Subsection  
9 (a) and to the extent money appropriated to the commission for a  
10 fiscal year to implement this subchapter remains available to the  
11 commission after the commission has selected grant recipients for  
12 the fiscal year, the commission shall make grants available through  
13 a competitive request for proposal process using the remaining  
14 money for the fiscal year.

15           (c) The commission may use a reasonable amount not to exceed  
16 five percent of the money appropriated by the legislature for the  
17 purposes of this subchapter to pay the administrative costs of  
18 implementing this subchapter. (Gov. Code, Secs. 531.0993(c-2),  
19 (f-1), (j).)

20       SUBCHAPTER I. MATCHING GRANT PROGRAM FOR COMMUNITY COLLABORATIVE  
21       IN MOST POPULOUS COUNTY TO REDUCE INVOLVEMENT OF INDIVIDUALS WITH  
22                                MENTAL ILLNESS IN CRIMINAL JUSTICE SYSTEM

23           Sec. 547.0401. DEFINITION. In this subchapter, "matching  
24 grant program" means the matching grant program established under  
25 this subchapter. (New.)

26           Sec. 547.0402. MATCHING GRANT PROGRAM. The commission  
27 shall establish a matching grant program to provide a grant to a

1 county-based community collaborative in the most populous county in  
2 this state to reduce:

3 (1) recidivism by, the frequency of arrests of, and  
4 incarceration of individuals with mental illness; and

5 (2) the total wait time for forensic commitment of  
6 individuals with mental illness to a state hospital. (Gov. Code,  
7 Sec. 531.09935(a).)

8 Sec. 547.0403. MATCHING CONTRIBUTIONS REQUIRED; GRANT  
9 CONDITIONS. (a) The commission shall condition a grant provided to  
10 the community collaborative under this subchapter on the  
11 collaborative providing funds from non-state sources in a total  
12 amount at least equal to the grant amount.

13 (b) A community collaborative may seek and receive gifts,  
14 grants, or donations from any person to raise the required funds  
15 from non-state sources. (Gov. Code, Secs. 531.09935(d), (e).)

16 Sec. 547.0404. COMMUNITY COLLABORATIVE ELIGIBILITY. (a) A  
17 community collaborative may receive a grant under the matching  
18 grant program only if the collaborative includes:

19 (1) the county;

20 (2) a local mental health authority operating in the  
21 county; and

22 (3) each hospital district located in the county.

23 (b) A collaborative may include other local entities  
24 designated by the collaborative's members. (Gov. Code, Sec.  
25 531.09935(b).)

26 Sec. 547.0405. DISTRIBUTION OF GRANT. Not later than the  
27 30th day of each fiscal year, the commission shall make available to

1 the community collaborative established in the county described by  
2 Section 547.0402 a grant in an amount equal to the lesser of:

3 (1) the amount appropriated to the commission for that  
4 fiscal year for a mental health jail diversion pilot program in that  
5 county; or

6 (2) the collaborative's available matching funds.  
7 (Gov. Code, Sec. 531.09935(c).)

8 Sec. 547.0406. USE OF GRANT MONEY AND MATCHING FUNDS.

9 Acceptable uses of the grant money and matching funds include:

10 (1) continuing a mental health jail diversion program;

11 (2) establishing or expanding a mental health jail  
12 diversion program;

13 (3) establishing alternatives to competency  
14 restoration in a state hospital, including outpatient competency  
15 restoration, inpatient competency restoration in a setting other  
16 than a state hospital, or jail-based competency restoration;

17 (4) providing assertive community treatment or  
18 forensic assertive community treatment with an outreach component;

19 (5) providing intensive mental health services and  
20 substance use treatment not readily available in the county;

21 (6) providing continuity of care services for an  
22 individual being released from a state hospital;

23 (7) establishing interdisciplinary rapid response  
24 teams to reduce law enforcement's involvement with mental health  
25 emergencies; and

26 (8) providing local community hospital, crisis,  
27 respite, or residential beds. (Gov. Code, Sec. 531.09935(f).)

1           Sec. 547.0407. REPORT BY COMMUNITY COLLABORATIVE. Not  
2 later than the 90th day after the last day of the state fiscal year  
3 for which the commission distributes a grant under this subchapter,  
4 the grant recipient shall prepare and submit a report to the  
5 commission describing the effect of the grant money and matching  
6 funds in fulfilling the purpose described by Section 547.0402.  
7 (Gov. Code, Sec. 531.09935(g).)

8           Sec. 547.0408. INSPECTIONS. The commission may inspect the  
9 operation and provision of mental health services provided by the  
10 community collaborative to ensure state money appropriated for the  
11 matching grant program is used effectively. (Gov. Code, Sec.  
12 531.09935(h).)

13                           CHAPTER 547A. COMMUNITY COLLABORATIVES

14 Sec. 547A.0001. GRANTS FOR ESTABLISHING AND EXPANDING  
15                           COMMUNITY COLLABORATIVES

16 Sec. 547A.0002. ACCEPTABLE USES OF GRANT MONEY

17 Sec. 547A.0003. ELEMENTS OF COMMUNITY COLLABORATIVES

18 Sec. 547A.0004. OUTCOME MEASURES FOR COMMUNITY  
19                           COLLABORATIVES

20 Sec. 547A.0005. PLAN REQUIRED FOR CERTAIN COMMUNITY  
21                           COLLABORATIVES

22 Sec. 547A.0006. ANNUAL REVIEW OF OUTCOME MEASURES

23 Sec. 547A.0007. REDUCTION AND CESSATION OF FUNDING

24 Sec. 547A.0008. RULES

25 Sec. 547A.0009. ADMINISTRATIVE COSTS

26                           CHAPTER 547A. COMMUNITY COLLABORATIVES

27           Sec. 547A.0001. GRANTS FOR ESTABLISHING AND EXPANDING

1 COMMUNITY COLLABORATIVES. (a) To the extent funds are  
2 appropriated to the commission for that purpose, the commission  
3 shall make grants to entities, including local governmental  
4 entities, nonprofit community organizations, and faith-based  
5 community organizations, to establish or expand community  
6 collaboratives that bring the public and private sectors together  
7 to provide services to individuals experiencing homelessness,  
8 substance use issues, or mental illness. In awarding grants, the  
9 commission shall give special consideration to entities:

- 10 (1) establishing new collaboratives; or  
11 (2) establishing or expanding collaboratives that  
12 serve two or more counties, each with a population of less than  
13 100,000.

14 (b) Except as provided by Subsection (c), the commission  
15 shall require each entity awarded a grant under this section to:

- 16 (1) leverage additional funding or in-kind  
17 contributions from private contributors or local governments,  
18 excluding state or federal funds, in an amount that is at least  
19 equal to the amount of the grant awarded under this section;

20 (2) provide evidence of significant coordination and  
21 collaboration between the entity, local mental health authorities,  
22 municipalities, local law enforcement agencies, and other  
23 community stakeholders in establishing or expanding a community  
24 collaborative funded by a grant awarded under this section; and

- 25 (3) provide evidence of a local law enforcement policy  
26 to divert appropriate individuals from jails or other detention  
27 facilities to an entity affiliated with a community collaborative



1 for the purpose of providing services to those individuals.

2 (c) The commission may award a grant under this section to  
3 an entity for the purpose of establishing a community mental health  
4 program in a county with a population of less than 250,000, if the  
5 entity leverages additional funding or in-kind contributions from  
6 private contributors or local governments, excluding state or  
7 federal funds, in an amount equal to one-quarter of the grant amount  
8 to be awarded under this section, and the entity otherwise meets the  
9 requirements of Subsections (b)(2) and (3). (Gov. Code, Sec.  
10 539.002.)

11 Sec. 547A.0002. ACCEPTABLE USES OF GRANT MONEY. An entity  
12 shall use money received from a grant made by the commission and  
13 private funding sources to establish or expand a community  
14 collaborative. Acceptable uses for the money include:

15 (1) developing the infrastructure of the  
16 collaborative and the start-up costs of the collaborative;

17 (2) establishing, operating, or maintaining other  
18 community service providers in the community the collaborative  
19 serves, including intake centers, detoxification units, sheltering  
20 centers for food, workforce training centers, microbusinesses, and  
21 educational centers;

22 (3) providing clothing, hygiene products, and medical  
23 services to and arranging transitional and permanent residential  
24 housing for individuals the collaborative serves;

25 (4) providing mental health services and substance use  
26 treatment not readily available in the community the collaborative  
27 serves;

1           (5) providing information, tools, and resource  
2 referrals to assist individuals the collaborative serves in  
3 addressing the needs of their children; and

4           (6) establishing and operating coordinated intake  
5 processes, including triage procedures, to protect public safety in  
6 the community the collaborative serves. (Gov. Code, Sec. 539.003.)

7           Sec. 547A.0003. ELEMENTS OF COMMUNITY COLLABORATIVES. (a)

8 If appropriate, an entity may incorporate into the community  
9 collaborative the entity operates the use of the homeless  
10 management information system, transportation plans, and case  
11 managers. An entity may also consider incorporating into a  
12 collaborative mentoring and volunteering opportunities, strategies  
13 to assist homeless youth and homeless families with children,  
14 strategies to reintegrate individuals who were recently  
15 incarcerated into the community, services for veterans, and  
16 strategies for individuals the collaborative serves to participate  
17 in the planning, governance, and oversight of the collaborative.

18           (b) The focus of a community collaborative shall be the  
19 eventual successful transition of individuals from receiving  
20 services from the collaborative to becoming integrated into the  
21 community the collaborative serves through community relationships  
22 and family supports. (Gov. Code, Sec. 539.004.)

23           Sec. 547A.0004. OUTCOME MEASURES FOR COMMUNITY  
24 COLLABORATIVES. Each entity that receives a grant from the  
25 commission to establish or expand a community collaborative shall  
26 select at least four of the following outcome measures that the  
27 entity will focus on meeting through implementing and operating the

1 collaborative:

2 (1) individuals the collaborative serves finding  
3 employment that results in those individuals having incomes that  
4 are at or above 100 percent of the federal poverty level;

5 (2) individuals the collaborative serves finding  
6 permanent housing;

7 (3) individuals the collaborative serves completing  
8 alcohol or substance use programs;

9 (4) the collaborative helping to start social  
10 businesses in the community or engaging in job creation, job  
11 training, or other workforce development activities;

12 (5) a decrease in the use of jail beds by individuals  
13 the collaborative serves;

14 (6) a decrease in the need for emergency care by  
15 individuals the collaborative serves;

16 (7) a decrease in the number of children whose  
17 families lack adequate housing referred to the Department of Family  
18 and Protective Services or a local entity responsible for child  
19 welfare; and

20 (8) any other appropriate outcome measure the  
21 commission approves that measures whether a collaborative is  
22 meeting a specific need of the community the collaborative serves.  
23 (Gov. Code, Sec. 539.005.)

24 Sec. 547A.0005. PLAN REQUIRED FOR CERTAIN COMMUNITY  
25 COLLABORATIVES. (a) The governing body of a county shall develop  
26 and make public a plan detailing the method by which:

27 (1) local mental health authorities, municipalities,

1 local law enforcement agencies, and other community stakeholders in  
2 the county may coordinate to establish or expand a community  
3 collaborative to accomplish the goals of Section 547A.0001;

4 (2) entities in the county may leverage funding from  
5 private sources to accomplish the goals of Section 547A.0001  
6 through the formation or expansion of a community collaborative;  
7 and

8 (3) the formation or expansion of a community  
9 collaborative may establish or support resources or services to  
10 help local law enforcement agencies to divert individuals who have  
11 been arrested to appropriate mental health care or substance use  
12 treatment.

13 (b) The governing body of a county in which an entity that  
14 received a grant under former Section 539.002 before September 1,  
15 2017, is located is not required to develop a plan under Subsection  
16 (a).

17 (c) Two or more counties, each with a population of less  
18 than 100,000, may form a joint plan under Subsection (a). (Gov.  
19 Code, Sec. 539.0051.)

20 Sec. 547A.0006. ANNUAL REVIEW OF OUTCOME MEASURES. The  
21 commission shall contract with an independent third party to verify  
22 annually whether a community collaborative is meeting the outcome  
23 measures the entity that operates the collaborative selects under  
24 Section 547A.0004. (Gov. Code, Sec. 539.006.)

25 Sec. 547A.0007. REDUCTION AND CESSATION OF FUNDING. The  
26 commission shall establish processes by which the commission may  
27 reduce or cease providing funding to an entity if the community

1 collaborative the entity operates does not meet the outcome  
2 measures the entity for the collaborative selects under Section  
3 547A.0004. The commission shall redistribute on a competitive  
4 basis any funds withheld from an entity under this section to other  
5 entities operating high-performing collaboratives. (Gov. Code,  
6 Sec. 539.007.)

7       Sec. 547A.0008. RULES. The executive commissioner shall  
8 adopt any rules necessary to implement the community collaborative  
9 grant program established under this chapter, including rules  
10 establishing:

11               (1) the requirements for an entity to be eligible to  
12 receive a grant;

13               (2) the required elements of a community collaborative  
14 an entity operates; and

15               (3) permissible and prohibited uses of money an entity  
16 receives from a grant the commission makes. (Gov. Code, Sec.  
17 539.008.)

18       Sec. 547A.0009. ADMINISTRATIVE COSTS. The commission may  
19 use a reasonable amount not to exceed five percent of the money the  
20 legislature appropriates for the purposes of this chapter to pay  
21 administrative costs of implementing this chapter. (Gov. Code,  
22 Sec. 539.009.)

1 CHAPTER 548. HEALTH CARE SERVICES PROVIDED THROUGH TELE-CONNECTIVE  
2 MEANS  
3 SUBCHAPTER A. GENERAL PROVISIONS  
4 Sec. 548.0001. PROVISION OF SERVICES THROUGH  
5 TELECOMMUNICATIONS AND INFORMATION  
6 TECHNOLOGY UNDER MEDICAID AND OTHER  
7 PUBLIC BENEFITS PROGRAMS  
8 Sec. 548.0002. RULES AND PROCEDURES REGARDING  
9 REIMBURSING CERTAIN TELEMEDICINE  
10 MEDICAL SERVICES  
11 SUBCHAPTER B. TELEMEDICINE MEDICAL, TELEDENTISTRY DENTAL,  
12 TELEHEALTH, AND HOME TELEMONITORING SERVICES PROVIDED UNDER  
13 MEDICAID IN GENERAL  
14 Sec. 548.0051. MEDICAID REIMBURSEMENT SYSTEM FOR  
15 TELEMEDICINE MEDICAL, TELEDENTISTRY  
16 DENTAL, AND TELEHEALTH SERVICES  
17 Sec. 548.0052. REIMBURSEMENT FOR TELEMEDICINE MEDICAL,  
18 TELEDENTISTRY DENTAL, OR TELEHEALTH  
19 SERVICE BY MEDICAID MANAGED CARE  
20 ORGANIZATION  
21 Sec. 548.0053. REIMBURSEMENT OF FEDERALLY QUALIFIED  
22 HEALTH CENTERS FOR TELEMEDICINE  
23 MEDICAL, TELEDENTISTRY DENTAL, OR  
24 TELEHEALTH SERVICE  
25 Sec. 548.0054. PROVIDER AND FACILITY PARTICIPATION  
26 Sec. 548.0055. PROMOTION AND SUPPORT OF MEDICAL HOME  
27 AND CARE COORDINATION

- 1 Sec. 548.0056. BIENNIAL REPORT
- 2 Sec. 548.0057. RULES
- 3 SUBCHAPTER C. PROVISION OF AND REIMBURSEMENT FOR TELEMEDICINE
- 4 MEDICAL AND TELEHEALTH SERVICES IN GENERAL
- 5 Sec. 548.0101. DEFINITIONS
- 6 Sec. 548.0102. MEDICAID REIMBURSEMENT REQUIREMENTS:
- 7 TELEMEDICINE MEDICAL SERVICES
- 8 Sec. 548.0103. PHYSICIAN'S CHOICE OF PLATFORM
- 9 Sec. 548.0104. CERTAIN TELEMEDICINE MEDICAL SERVICE
- 10 REIMBURSEMENT DENIALS PROHIBITED
- 11 Sec. 548.0105. PROTOCOLS AND GUIDELINES
- 12 Sec. 548.0106. PROVIDER COORDINATION
- 13 Sec. 548.0107. COMPLIANCE
- 14 Sec. 548.0108. TEXAS MEDICAL BOARD RULES
- 15 Sec. 548.0109. EFFECT ON OTHER REQUIREMENTS
- 16 SUBCHAPTER D. PROVISION OF AND REIMBURSEMENT FOR TELEDENTISTRY
- 17 DENTAL SERVICES IN GENERAL
- 18 Sec. 548.0151. MEDICAID REIMBURSEMENT REQUIREMENTS
- 19 Sec. 548.0152. DENTIST'S CHOICE OF PLATFORM
- 20 Sec. 548.0153. CERTAIN TELEDENTISTRY DENTAL SERVICES
- 21 REIMBURSEMENT DENIALS PROHIBITED
- 22 Sec. 548.0154. STATE BOARD OF DENTAL EXAMINERS RULES





1 SUBCHAPTER G. MEDICAID REIMBURSEMENT FOR INTERNET MEDICAL  
2 CONSULTATIONS

3 Sec. 548.0301. DEFINITION

4 Sec. 548.0302. MEDICAID REIMBURSEMENT FOR INTERNET  
5 MEDICAL CONSULTATION AUTHORIZED

6 Sec. 548.0303. PILOT PROGRAM FOR MEDICAID  
7 REIMBURSEMENT FOR INTERNET MEDICAL  
8 CONSULTATION

9 SUBCHAPTER H. PEDIATRIC TELE-CONNECTIVITY RESOURCE PROGRAM FOR  
10 RURAL TEXAS

11 Sec. 548.0351. DEFINITIONS

12 Sec. 548.0352. ESTABLISHMENT OF PEDIATRIC  
13 TELE-CONNECTIVITY RESOURCE PROGRAM  
14 FOR RURAL TEXAS

15 Sec. 548.0353. USE OF PROGRAM GRANT

16 Sec. 548.0354. SELECTION OF PROGRAM GRANT RECIPIENTS

17 Sec. 548.0355. GIFTS, GRANTS, AND DONATIONS

18 Sec. 548.0356. WORK GROUP

19 Sec. 548.0357. BIENNIAL REPORT

20 Sec. 548.0358. RULES

21 Sec. 548.0359. APPROPRIATION REQUIRED

22 SUBCHAPTER I. TELEHEALTH TREATMENT PROGRAM FOR SUBSTANCE USE  
23 DISORDERS

24 Sec. 548.0401. TELEHEALTH TREATMENT PROGRAM FOR  
25 SUBSTANCE USE DISORDERS

1 CHAPTER 548. HEALTH CARE SERVICES PROVIDED THROUGH TELE-CONNECTIVE  
2 MEANS

3 SUBCHAPTER A. GENERAL PROVISIONS

4 Sec. 548.0001. PROVISION OF SERVICES THROUGH  
5 TELECOMMUNICATIONS AND INFORMATION TECHNOLOGY UNDER MEDICAID AND  
6 OTHER PUBLIC BENEFITS PROGRAMS. (a) In this section:

7 (1) "Behavioral health services" has the meaning  
8 assigned by Section 540.0703.

9 (2) "Case management services" includes service  
10 coordination, service management, and care coordination.

11 (b) To the extent permitted by federal law and to the extent  
12 it is cost-effective and clinically effective, as the commission  
13 determines, the commission shall ensure that Medicaid recipients,  
14 child health plan program enrollees, and other individuals  
15 receiving benefits under a public benefits program the commission  
16 or a health and human services agency administers, regardless of  
17 whether receiving benefits through a managed care delivery model or  
18 another delivery model, have the option to receive services as  
19 telemedicine medical services, telehealth services, or otherwise  
20 using telecommunications or information technology, including the  
21 following services:

22 (1) preventive health and wellness services;

23 (2) case management services, including targeted case  
24 management services;

25 (3) subject to Subsection (c), behavioral health  
26 services;

27 (4) occupational, physical, and speech therapy

1 services;

2 (5) nutritional counseling services; and

3 (6) assessment services, including nursing  
4 assessments under the following Section 1915(c) waiver programs:

5 (A) the community living assistance and support  
6 services (CLASS) waiver program;

7 (B) the deaf-blind with multiple disabilities  
8 (DBMD) waiver program;

9 (C) the home and community-based services (HCS)  
10 waiver program; and

11 (D) the Texas home living (TxHmL) waiver program.

12 (c) To the extent permitted by state and federal law and to  
13 the extent it is cost-effective and clinically effective, as the  
14 commission determines, the executive commissioner by rule shall  
15 develop and implement a system that ensures behavioral health  
16 services may be provided using an audio-only platform consistent  
17 with Section 111.008, Occupations Code, to a Medicaid recipient, a  
18 child health plan program enrollee, or another individual receiving  
19 those services under another public benefits program the commission  
20 or a health and human services agency administers.

21 (d) If the executive commissioner determines that providing  
22 services other than behavioral health services is appropriate using  
23 an audio-only platform under a public benefits program the  
24 commission or a health and human services agency administers, in  
25 accordance with applicable federal and state law, the executive  
26 commissioner may by rule authorize the provision of those services  
27 under the applicable program using the audio-only platform. In



1 services performed. (Gov. Code, Sec. 531.0216(a).)

2           Sec. 548.0052. REIMBURSEMENT FOR TELEMEDICINE MEDICAL,  
3 TELEDENTISTRY DENTAL, OR TELEHEALTH SERVICE BY MEDICAID MANAGED  
4 CARE ORGANIZATION. (a) The commission shall ensure that a Medicaid  
5 managed care organization does not:

6           (1) deny reimbursement for a covered health care  
7 service or procedure delivered by a health care provider with whom  
8 the organization contracts to a Medicaid recipient as a  
9 telemedicine medical service, teledentistry dental service, or  
10 telehealth service solely because the covered service or procedure  
11 is not provided through an in-person consultation; or

12           (2) limit, deny, or reduce reimbursement for a covered  
13 health care service or procedure delivered by a health care  
14 provider with whom the organization contracts to a Medicaid  
15 recipient as a telemedicine medical service, teledentistry dental  
16 service, or telehealth service based on the provider's choice of  
17 platform for providing the health care service or procedure.

18           (b) In complying with state and federal requirements to  
19 provide access to medically necessary services under the Medicaid  
20 managed care program, a Medicaid managed care organization  
21 determining whether reimbursement for a telemedicine medical  
22 service, teledentistry dental service, or telehealth service is  
23 appropriate shall continue to consider other factors, including  
24 whether:

25           (1) reimbursement is cost-effective; and

26           (2) providing the service is clinically effective.

27 (Gov. Code, Secs. 531.0216(g) (part), (j).)

1           Sec. 548.0053. REIMBURSEMENT OF FEDERALLY QUALIFIED HEALTH  
2 CENTERS FOR TELEMEDICINE MEDICAL, TELEDENTISTRY DENTAL, OR  
3 TELEHEALTH SERVICE. (a) Subject to Subsection (b), the executive  
4 commissioner by rule shall ensure that a rural health clinic as  
5 defined by 42 U.S.C. Section 1396d(1)(1) and a federally qualified  
6 health center as defined by 42 U.S.C. Section 1396d(1)(2)(B) may be  
7 reimbursed for the originating site facility fee or the distant  
8 site practitioner fee or both, as appropriate, for a covered  
9 telemedicine medical service, teledentistry dental service, or  
10 telehealth service delivered by a health care provider to a  
11 Medicaid recipient.

12           (b) The commission is required to implement this section  
13 only if the legislature appropriates money specifically for that  
14 purpose. If the legislature does not appropriate money specifically  
15 for that purpose, the commission may, but is not required to,  
16 implement this section using other money available to the  
17 commission for that purpose. (Gov. Code, Sec. 531.0216(i).)

18           Sec. 548.0054. PROVIDER AND FACILITY PARTICIPATION. (a)  
19 The commission shall encourage health care providers and health  
20 care facilities to provide telemedicine medical services,  
21 teledentistry dental services, and telehealth services in the  
22 health care delivery system. The commission may not require that a  
23 service be provided to a patient through telemedicine medical  
24 services, teledentistry dental services, or telehealth services.

25           (b) The commission shall explore opportunities to increase  
26 STAR Health program providers' use of telemedicine medical services  
27 in medically underserved areas of this state. (Gov. Code, Secs.

1 531.0216(c), (c-1).)

2           Sec. 548.0055. PROMOTION AND SUPPORT OF MEDICAL HOME AND  
3 CARE COORDINATION. (a) The commission shall ensure that a Medicaid  
4 managed care organization ensures that using telemedicine medical  
5 services, teledentistry dental services, or telehealth services  
6 promotes and supports patient-centered medical homes by allowing a  
7 Medicaid recipient to receive a telemedicine medical service,  
8 teledentistry dental service, or telehealth service from a provider  
9 other than the recipient's primary care physician or provider,  
10 except as provided by Section 548.0202(b), only if:

11           (1) the service is provided in accordance with the law  
12 and contract requirements applicable to providing the same health  
13 care service in an in-person setting, including requirements  
14 regarding care coordination; and

15           (2) subject to Subsection (b), the provider of the  
16 service gives notice to the Medicaid recipient's primary care  
17 physician or provider regarding the service, including a summary of  
18 the service, exam findings, a list of prescribed or administered  
19 medications, and patient instructions, for the purpose of sharing  
20 medical information.

21           (b) A provider of a telemedicine medical service,  
22 teledentistry dental service, or telehealth service is required to  
23 provide notice under Subsection (a)(2) only if:

24           (1) the recipient has a primary care physician or  
25 provider; and

26           (2) the recipient or, if appropriate, the recipient's  
27 parent or legal guardian, consents to the notice.

1           (c) The commission shall develop, document, and implement a  
2 monitoring process to ensure that a Medicaid managed care  
3 organization ensures that using telemedicine medical services,  
4 teledentistry dental services, or telehealth services promotes and  
5 supports patient-centered medical homes and care coordination in  
6 accordance with Subsection (a). The process must include  
7 monitoring of the rate at which a telemedicine medical service,  
8 teledentistry dental service, or telehealth service provider gives  
9 notice in accordance with Subsection (a)(2). (Gov. Code, Secs.  
10 531.0216(g) (part), (h).)

11           Sec. 548.0056. BIENNIAL REPORT. Not later than December 1  
12 of each even-numbered year, the commission shall report to the  
13 speaker of the house of representatives and the lieutenant governor  
14 on the effects of telemedicine medical services, teledentistry  
15 dental services, telehealth services, and home telemonitoring  
16 services on Medicaid in this state, including:

17           (1) the number of physicians, dentists, health  
18 professionals, and licensed health care facilities using the  
19 services;

20           (2) the geographic and demographic disposition of the  
21 physicians, dentists, and health professionals;

22           (3) the number of patients receiving the services;

23           (4) the types of services being provided;

24           (5) the utilization cost; and

25           (6) the cost savings to Medicaid from using the  
26 services. (Gov. Code, Sec. 531.0216(f).)

27           Sec. 548.0057. RULES. Subject to Sections 111.004 and



1 153.004, Occupations Code, the executive commissioner may adopt  
2 rules as necessary to implement this subchapter. In the rules  
3 adopted under this subchapter, the executive commissioner shall  
4 refer to:

5 (1) the site where the patient is physically located  
6 as the patient site; and

7 (2) the site where the physician, dentist, or health  
8 professional providing the telemedicine medical service,  
9 teledentistry dental service, or telehealth service is physically  
10 located as the distant site. (Gov. Code, Sec. 531.0216(d).)

11 SUBCHAPTER C. PROVISION OF AND REIMBURSEMENT FOR TELEMEDICINE

12 MEDICAL AND TELEHEALTH SERVICES IN GENERAL

13 Sec. 548.0101. DEFINITIONS. In this subchapter:

14 (1) "Health professional" means:

15 (A) a physician;

16 (B) an individual who is:

17 (i) licensed or certified in this state to  
18 perform health care services; and

19 (ii) authorized to assist a physician in  
20 providing telemedicine medical services that are delegated and  
21 supervised by the physician; or

22 (C) a licensed or certified health professional  
23 acting within the scope of the license or certification who does not  
24 perform a telemedicine medical service.

25 (2) "Physician" means an individual licensed to  
26 practice medicine in this state under Subtitle B, Title 3,  
27 Occupations Code. (Gov. Code, Sec. 531.0217(a).)

1           Sec. 548.0102. MEDICAID REIMBURSEMENT REQUIREMENTS:  
2 TELEMEDICINE MEDICAL SERVICES. (a) The executive commissioner by  
3 rule shall require each health and human services agency that  
4 administers a part of Medicaid to provide Medicaid reimbursement  
5 for a telemedicine medical service initiated or provided by a  
6 physician.

7           (b) The commission shall ensure that reimbursement is  
8 provided only for a telemedicine medical service a physician  
9 initiates or provides.

10          (c) The commission shall require reimbursement for a  
11 telemedicine medical service at the same rate Medicaid reimburses  
12 for the same in-person medical service. (Gov. Code, Secs.  
13 531.0217(b), (c), (d) (part).)

14          Sec. 548.0103. PHYSICIAN'S CHOICE OF PLATFORM. The  
15 commission may not limit a physician's choice of platform for  
16 providing a telemedicine medical service or telehealth service by  
17 requiring that the physician use a particular platform to receive  
18 Medicaid reimbursement for the service. (Gov. Code, Sec.  
19 531.0217(d) (part).)

20          Sec. 548.0104. CERTAIN TELEMEDICINE MEDICAL SERVICE  
21 REIMBURSEMENT DENIALS PROHIBITED. A request for Medicaid  
22 reimbursement for a telemedicine medical service may not be denied  
23 solely because an in-person medical service between a physician and  
24 a patient did not occur. (Gov. Code, Sec. 531.0217(d) (part).)

25          Sec. 548.0105. PROTOCOLS AND GUIDELINES. A health care  
26 facility that receives reimbursement under this subchapter for a  
27 telemedicine medical service provided by a physician who practices

1 in that facility or a health professional who participates in a  
2 telemedicine medical service under this subchapter shall establish  
3 quality of care protocols and patient confidentiality guidelines to  
4 ensure that the telemedicine medical service meets legal  
5 requirements and acceptable patient care standards. (Gov. Code,  
6 Sec. 531.0217(e).)

7 Sec. 548.0106. PROVIDER COORDINATION. If a patient  
8 receiving a telemedicine medical service has a primary care  
9 physician or provider and the patient or, if appropriate, the  
10 patient's parent or legal guardian consents to the notification,  
11 the commission shall require that the primary care physician or  
12 provider be notified of the telemedicine medical service for the  
13 purpose of sharing medical information. (Gov. Code, Sec.  
14 531.0217(g) (part).)

15 Sec. 548.0107. COMPLIANCE. The commission in consultation  
16 with the Texas Medical Board shall monitor and regulate the use of  
17 telemedicine medical services to ensure compliance with this  
18 subchapter. In addition to any other method of enforcement, the  
19 commission may use a corrective action plan to ensure compliance  
20 with this subchapter. (Gov. Code, Sec. 531.0217(h).)

21 Sec. 548.0108. TEXAS MEDICAL BOARD RULES. The Texas  
22 Medical Board, in consultation with the commission, as appropriate,  
23 may adopt rules as necessary to:

24 (1) ensure that appropriate care, including quality of  
25 care, is provided to patients who receive telemedicine medical  
26 services; and

27 (2) prevent abuse and fraud through the use of

1 telemedicine medical services, including rules relating to filing  
2 claims and records required to be maintained in connection with  
3 telemedicine. (Gov. Code, Sec. 531.0217(i).)

4 Sec. 548.0109. EFFECT ON OTHER REQUIREMENTS. This  
5 subchapter does not affect any requirement relating to:

- 6 (1) a rural health clinic; or  
7 (2) physician delegation to an advanced practice nurse  
8 or physician assistant of the authority to carry out or sign  
9 prescription drug orders. (Gov. Code, Sec. 531.0217(k).)

10 SUBCHAPTER D. PROVISION OF AND REIMBURSEMENT FOR TELEDENTISTRY  
11 DENTAL SERVICES IN GENERAL

12 Sec. 548.0151. MEDICAID REIMBURSEMENT REQUIREMENTS. (a)  
13 The executive commissioner by rule shall require each health and  
14 human services agency that administers a part of Medicaid to  
15 provide Medicaid reimbursement for teledentistry dental services  
16 provided by a dentist licensed to practice dentistry in this state.

17 (b) The commission shall require reimbursement for a  
18 teledentistry dental service at the same rate as the Medicaid  
19 program reimburses for the same in-person dental service. (Gov.  
20 Code, Secs. 531.02172(a), (b) (part).)

21 Sec. 548.0152. DENTIST'S CHOICE OF PLATFORM. The  
22 commission may not limit a dentist's choice of platform for  
23 providing a teledentistry dental service by requiring that the  
24 dentist use a particular platform to receive reimbursement for the  
25 service. (Gov. Code, Sec. 531.02172(b) (part).)

26 Sec. 548.0153. CERTAIN TELEDENTISTRY DENTAL SERVICES  
27 REIMBURSEMENT DENIALS PROHIBITED. A request for reimbursement may

1 not be denied solely because an in-person dental service between a  
2 dentist and a patient did not occur. (Gov. Code, Sec. 531.02172(b)  
3 (part).)

4 Sec. 548.0154. STATE BOARD OF DENTAL EXAMINERS RULES. The  
5 State Board of Dental Examiners, in consultation with the  
6 commission and the commission's office of inspector general, as  
7 appropriate, may adopt rules as necessary to:

8 (1) ensure that appropriate care, including quality of  
9 care, is provided to patients who receive teledentistry dental  
10 services; and

11 (2) prevent abuse and fraud through the use of  
12 teledentistry dental services, including rules relating to filing  
13 claims and the records required to be maintained in connection with  
14 teledentistry dental services. (Gov. Code, Sec. 531.02172(c).)

15 SUBCHAPTER E. REIMBURSEMENT FOR TELEMEDICINE MEDICAL,  
16 TELEDENTISTRY DENTAL, AND TELEHEALTH SERVICES PROVIDED TO CERTAIN  
17 CHILDREN

18 Sec. 548.0201. REIMBURSEMENT FOR TELEMEDICINE MEDICAL,  
19 TELEDENTISTRY DENTAL, AND TELEHEALTH SERVICES PROVIDED TO CHILDREN  
20 WITH SPECIAL HEALTH CARE NEEDS. (a) In this section, "child with  
21 special health care needs" has the meaning assigned by Section  
22 35.0022, Health and Safety Code.

23 (b) The executive commissioner by rule shall establish  
24 policies that permit reimbursement under Medicaid and the child  
25 health plan program for services provided through telemedicine  
26 medical services, teledentistry dental services, and telehealth  
27 services to children with special health care needs.

1 (c) The policies required under this section must:

2 (1) be designed to:

3 (A) prevent unnecessary travel and encourage  
4 efficient use of telemedicine medical services, teledentistry  
5 dental services, and telehealth services for children with special  
6 health care needs in all suitable circumstances; and

7 (B) ensure in a cost-effective manner the  
8 availability to a child with special health care needs of services  
9 appropriately performed using telemedicine medical services,  
10 teledentistry dental services, and telehealth services that are  
11 comparable to the same types of services available to that child  
12 without using telemedicine medical services, teledentistry dental  
13 services, and telehealth services; and

14 (2) provide for reimbursement of multiple providers of  
15 different services who participate in a single session of  
16 telemedicine medical services, teledentistry dental services,  
17 telehealth services, or any combination of those services for a  
18 child with special health care needs, if the commission determines  
19 that reimbursing each provider for the session is cost-effective in  
20 comparison to the costs that would be involved in obtaining the  
21 services from providers without using telemedicine medical  
22 services, teledentistry dental services, and telehealth services,  
23 including the costs of transportation and lodging and other direct  
24 costs. (Gov. Code, Sec. 531.02162.)

25 Sec. 548.0202. MEDICAID REIMBURSEMENT FOR TELEMEDICINE  
26 MEDICAL SERVICES PROVIDED IN SCHOOL-BASED SETTING. (a) In this  
27 section, "physician" means an individual licensed to practice

1 medicine in this state under Subtitle B, Title 3, Occupations Code.

2 (b) The commission shall ensure that Medicaid reimbursement  
3 is provided to a physician for a telemedicine medical service  
4 provided by the physician, even if the physician is not the  
5 patient's primary care physician or provider, if:

6 (1) the physician is an authorized Medicaid health  
7 care provider;

8 (2) the patient is a child who receives the service in  
9 a primary or secondary school-based setting; and

10 (3) the parent or legal guardian of the patient  
11 provides consent before the service is provided.

12 (c) In the case of a telemedicine medical service provided  
13 to a child in a school-based setting as described by Subsection (b),  
14 the notification under Section 548.0106, if any, must include a  
15 summary of the service, including exam findings, prescribed or  
16 administered medications, and patient instructions.

17 (d) If a patient receiving a telemedicine medical service in  
18 a school-based setting as described by Subsection (b) does not have  
19 a primary care physician or provider, the commission shall require  
20 that the patient's parent or legal guardian receive:

21 (1) the notification required under Section 548.0106;  
22 and

23 (2) a list of primary care physicians or providers  
24 from which the patient may select the patient's primary care  
25 physician or provider.

26 (e) The commission in consultation with the Texas Medical  
27 Board shall monitor and regulate the use of telemedicine medical

1 services to ensure compliance with this section. In addition to any  
2 other method of enforcement, the commission may use a corrective  
3 action plan to ensure compliance with this section.

4 (f) The Texas Medical Board, in consultation with the  
5 commission, as appropriate, may adopt rules as necessary to:

6 (1) ensure that appropriate care, including quality of  
7 care, is provided to patients who receive telemedicine medical  
8 services; and

9 (2) prevent abuse and fraud through the use of  
10 telemedicine medical services, including rules relating to filing  
11 of claims and records required to be maintained in connection with  
12 telemedicine.

13 (g) This section does not affect any requirement relating  
14 to:

15 (1) a rural health clinic; or

16 (2) physician delegation to an advanced practice nurse  
17 or physician assistant of the authority to carry out or sign  
18 prescription drug orders. (Gov. Code, Secs. 531.0217(a)(2), (c-4),  
19 (g) (part), (g-1), (h), (i), (k).)

20 Sec. 548.0203. MEDICAID REIMBURSEMENT FOR TELEHEALTH  
21 SERVICES PROVIDED THROUGH SCHOOL DISTRICT OR CHARTER SCHOOL. (a)

22 In this section, "health professional" means an individual who is:

23 (1) licensed, registered, certified, or otherwise  
24 authorized by this state to practice as a social worker,  
25 occupational therapist, or speech-language pathologist;

26 (2) a licensed professional counselor;

27 (3) a licensed marriage and family therapist; or



1 (4) a licensed specialist in school psychology.

2 (b) The commission shall ensure that Medicaid reimbursement  
3 is provided to a school district or open-enrollment charter school  
4 for telehealth services provided through the school district or  
5 charter school by a health professional, even if the health  
6 professional is not the patient's primary care provider, if:

7 (1) the school district or charter school is an  
8 authorized Medicaid health care provider; and

9 (2) the parent or legal guardian of the patient  
10 provides consent before the service is provided. (Gov. Code, Sec.  
11 531.02171.)

12 SUBCHAPTER F. MEDICAID REIMBURSEMENT FOR HOME TELEMONITORING  
13 SERVICES

14 Sec. 548.0251. DEFINITIONS. In this subchapter:

15 (1) "Home and community support services agency" means  
16 a person licensed under Chapter 142, Health and Safety Code, to  
17 provide home health, hospice, or personal assistance services as  
18 those terms are defined by Section 142.001, Health and Safety Code.

19 (2) "Hospital" means a hospital licensed under Chapter  
20 241, Health and Safety Code. (Gov. Code, Sec. 531.02164(a).)

21 Sec. 548.0252. MEDICAID REIMBURSEMENT PROGRAM FOR HOME  
22 TELEMONITORING SERVICES AUTHORIZED. If the commission determines  
23 that establishing a statewide program that permits Medicaid  
24 reimbursement for home telemonitoring services would be  
25 cost-effective and feasible, the executive commissioner by rule  
26 shall establish the program as provided by this subchapter. (Gov.  
27 Code, Sec. 531.02164(b).)

1           Sec. 548.0253. REIMBURSEMENT PROGRAM REQUIREMENTS. (a) A  
2 program established under this subchapter must:

3           (1) provide that home telemonitoring services are  
4 available only to an individual who:

5                   (A) is diagnosed with one or more of the  
6 following conditions:

- 7                           (i) pregnancy;
- 8                           (ii) diabetes;
- 9                           (iii) heart disease;
- 10                          (iv) cancer;
- 11                          (v) chronic obstructive pulmonary disease;
- 12                          (vi) hypertension;
- 13                          (vii) congestive heart failure;
- 14                          (viii) mental illness or serious emotional  
15 disturbance;
- 16                          (ix) asthma;
- 17                          (x) myocardial infarction; or
- 18                          (xi) stroke; and

19                   (B) exhibits two or more of the following risk  
20 factors:

- 21                           (i) two or more hospitalizations in the  
22 prior 12-month period;
- 23                           (ii) frequent or recurrent emergency room  
24 admissions;
- 25                           (iii) a documented history of poor  
26 adherence to ordered medication regimens;
- 27                           (iv) a documented history of falls in the

1 prior six-month period;

2 (v) limited or absent informal support  
3 systems;

4 (vi) living alone or being home alone for  
5 extended periods; and

6 (vii) a documented history of care access  
7 challenges;

8 (2) ensure that clinical information gathered by a  
9 home and community support services agency or hospital while  
10 providing home telemonitoring services is shared with the patient's  
11 physician; and

12 (3) ensure that the program does not duplicate disease  
13 management program services provided under Section 32.057, Human  
14 Resources Code.

15 (b) Notwithstanding Subsection (a)(1), a program  
16 established under this subchapter must also provide that home  
17 telemonitoring services are available to pediatric individuals  
18 who:

19 (1) are diagnosed with end-stage solid organ disease;

20 (2) have received an organ transplant; or

21 (3) require mechanical ventilation. (Gov. Code, Secs.  
22 531.02164(c), (c-1).)

23 Sec. 548.0254. DISCONTINUATION OF REIMBURSEMENT PROGRAM  
24 UNDER CERTAIN CIRCUMSTANCES. If, after implementation, the  
25 commission determines that the program established under this  
26 subchapter is not cost-effective, the commission may discontinue  
27 the program and stop providing Medicaid reimbursement for home



1 may require the commission and each health and human services  
2 agency that administers a part of Medicaid to provide Medicaid  
3 reimbursement for a medical consultation that a physician or other  
4 health care professional provides using the Internet as a  
5 cost-effective alternative to an in-person consultation.

6 (b) The executive commissioner may require the commission  
7 or a health and human services agency to provide the reimbursement  
8 described by this section only if the Centers for Medicare and  
9 Medicaid Services develops an appropriate Current Procedural  
10 Terminology code for medical services provided using the Internet.  
11 (Gov. Code, Sec. 531.02175(b).)

12 Sec. 548.0303. PILOT PROGRAM FOR MEDICAID REIMBURSEMENT FOR  
13 INTERNET MEDICAL CONSULTATION. (a) The executive commissioner may  
14 develop and implement a pilot program in one or more sites the  
15 executive commissioner chooses under which Medicaid reimbursements  
16 are paid for medical consultations provided by physicians or other  
17 health care professionals using the Internet. The pilot program  
18 must be designed to test whether an Internet medical consultation  
19 is a cost-effective alternative to an in-person consultation under  
20 Medicaid.

21 (b) The executive commissioner may modify the pilot program  
22 as necessary throughout the program's implementation to maximize  
23 the potential cost-effectiveness of Internet medical  
24 consultations.

25 (c) If the executive commissioner determines from the pilot  
26 program that Internet medical consultations are cost-effective,  
27 the executive commissioner may expand the pilot program to

1 additional sites or implement Medicaid reimbursements for Internet  
2 medical consultations statewide.

3 (d) The executive commissioner is not required to implement  
4 the pilot program authorized under Subsection (a) as a prerequisite  
5 to providing Medicaid reimbursement authorized by Section 548.0302  
6 on a statewide basis. (Gov. Code, Secs. 531.02175(c), (d).)

7 SUBCHAPTER H. PEDIATRIC TELE-CONNECTIVITY RESOURCE PROGRAM FOR  
8 RURAL TEXAS

9 Sec. 548.0351. DEFINITIONS. In this subchapter:

10 (1) "Nonurban health care facility" means a hospital  
11 licensed under Chapter 241, Health and Safety Code, or other  
12 licensed health care facility in this state that is located in a  
13 rural area as defined by Section 845.002, Insurance Code.

14 (2) "Pediatric specialist" means a physician who is  
15 certified in general pediatrics by the American Board of Pediatrics  
16 or American Osteopathic Board of Pediatrics.

17 (3) "Pediatric subspecialist" means a physician who is  
18 certified in a pediatric subspecialty by a member board of the  
19 American Board of Medical Specialties or American Osteopathic Board  
20 of Pediatrics.

21 (4) "Pediatric tele-specialty provider" means a  
22 pediatric health care facility in this state that offers continuous  
23 access to telemedicine medical services provided by pediatric  
24 subspecialists.

25 (5) "Physician" means an individual licensed to  
26 practice medicine in this state.

27 (6) "Program" means the pediatric tele-connectivity

1 resource program for rural Texas established under this subchapter.

2 (7) Notwithstanding Section 521.0001, "telemedicine  
3 medical service" means a health care service delivered to a  
4 patient:

5 (A) by a physician acting within the scope of the  
6 physician's license or a health professional acting under the  
7 delegation and supervision of a physician and within the scope of  
8 the health professional's license;

9 (B) from a physical location that is different  
10 from the patient's location; and

11 (C) using telecommunications or information  
12 technology. (Gov. Code, Sec. 541.001.)

13 Sec. 548.0352. ESTABLISHMENT OF PEDIATRIC  
14 TELE-CONNECTIVITY RESOURCE PROGRAM FOR RURAL TEXAS. The  
15 commission with any necessary assistance of pediatric  
16 tele-specialty providers shall establish a pediatric  
17 tele-connectivity resource program for rural Texas to award grants  
18 to nonurban health care facilities to connect the facilities with  
19 pediatric specialists and pediatric subspecialists who provide  
20 telemedicine medical services. (Gov. Code, Sec. 541.002.)

21 Sec. 548.0353. USE OF PROGRAM GRANT. A nonurban health  
22 care facility awarded a grant under this subchapter may use grant  
23 money to:

24 (1) purchase equipment necessary for implementing a  
25 telemedicine medical service;

26 (2) modernize the facility's information technology  
27 infrastructure and secure information technology support to ensure

1 an uninterrupted two-way video signal that is compliant with the  
2 Health Insurance Portability and Accountability Act of 1996 (Pub.  
3 L. No. 104-191);

4 (3) pay a service fee to a pediatric tele-specialty  
5 provider under an annual contract with the provider; or

6 (4) pay for other activities, services, supplies,  
7 facilities, resources, and equipment the commission determines  
8 necessary for the facility to use a telemedicine medical service.  
9 (Gov. Code, Sec. 541.003.)

10 Sec. 548.0354. SELECTION OF PROGRAM GRANT RECIPIENTS.

11 (a) The commission with any necessary assistance of pediatric  
12 tele-specialty providers may select an eligible nonurban health  
13 care facility to receive a grant under this subchapter.

14 (b) To be eligible for a grant, a nonurban health care  
15 facility must have:

16 (1) a quality assurance program that measures the  
17 compliance of the facility's health care providers with the  
18 facility's medical protocols;

19 (2) on staff at least one full-time equivalent  
20 physician who has training and experience in pediatrics and one  
21 individual who is responsible for ongoing nursery and neonatal  
22 support and care;

23 (3) a designated neonatal intensive care unit or an  
24 emergency department;

25 (4) a commitment to obtaining neonatal or pediatric  
26 education from a tertiary facility to expand the facility's depth  
27 and breadth of telemedicine medical service capabilities; and



1           (5) the capability of maintaining records and  
2 producing reports that measure the effectiveness of the grant the  
3 facility would receive. (Gov. Code, Sec. 541.004.)

4           Sec. 548.0355. GIFTS, GRANTS, AND DONATIONS. (a) The  
5 commission may solicit and accept gifts, grants, and donations from  
6 any public or private source for the purposes of this subchapter.

7           (b) A political subdivision that participates in the  
8 program may pay part of the costs of the program. (Gov. Code, Sec.  
9 541.005.)

10          Sec. 548.0356. WORK GROUP. (a) The commission may  
11 establish a program work group to:

12           (1) assist the commission with developing,  
13 implementing, or evaluating the program; and

14           (2) prepare a report on the results and outcomes of the  
15 grants awarded under this subchapter.

16          (b) A program work group member is not entitled to  
17 compensation for serving on the program work group and may not be  
18 reimbursed for travel or other expenses incurred while conducting  
19 the business of the program work group.

20          (c) A program work group is not subject to Chapter 2110.  
21 (Gov. Code, Sec. 541.006.)

22          Sec. 548.0357. BIENNIAL REPORT. Not later than December 1  
23 of each even-numbered year, the commission shall submit a report to  
24 the governor and members of the legislature regarding the  
25 activities of the program and grant recipients under the program,  
26 including the results and outcomes of grants awarded under this  
27 subchapter. (Gov. Code, Sec. 541.007.)



1 Sec. 549.0005. PRIOR APPROVAL OF AND PHARMACY PROVIDER  
2 ACCESS TO CERTAIN COMMUNICATIONS WITH  
3 CERTAIN RECIPIENTS AND ENROLLEES  
4 SUBCHAPTER B. REVIEW AND ANALYSIS OF CERTAIN PRESCRIPTION DRUG  
5 PURCHASES AND PATTERNS  
6 Sec. 549.0051. PERIODIC REVIEW OF VENDOR DRUG PROGRAM  
7 PURCHASES  
8 Sec. 549.0052. MEDICAID PRESCRIPTION DRUG USE AND  
9 EXPENDITURE PATTERNS  
10 SUBCHAPTER C. SUPPLEMENTAL REBATES OR PROGRAM BENEFITS FOR  
11 PRESCRIPTION DRUGS  
12 Sec. 549.0101. DEFINITIONS  
13 Sec. 549.0102. REQUIREMENT TO NEGOTIATE FOR  
14 SUPPLEMENTAL REBATES FOR CERTAIN  
15 PROGRAMS  
16 Sec. 549.0103. VOLUNTARY NEGOTIATION  
17 FOR MANUFACTURER AND LABELER SUPPLEMENTAL  
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19 Sec. 549.0104. CONSIDERATIONS IN SUPPLEMENTAL REBATE  
20 NEGOTIATIONS  
21 Sec. 549.0105. REQUIRED DISCLOSURES IN NEGOTIATIONS  
22 FOR SUPPLEMENTAL REBATES  
23 Sec. 549.0106. PROGRAM BENEFITS INSTEAD OF  
24 SUPPLEMENTAL REBATES; MONETARY  
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1 Sec. 549.0107. LIMITATIONS ON AGREEMENT TO ACCEPT  
2 PROGRAM BENEFITS INSTEAD OF  
3 SUPPLEMENTAL REBATES  
4 Sec. 549.0108. TREATMENT OF PROGRAM BENEFITS FOR  
5 CERTAIN PURPOSES  
6 SUBCHAPTER D. CONFIDENTIALITY OF INFORMATION RELATING TO  
7 PRESCRIPTION DRUG REBATE NEGOTIATIONS AND AGREEMENTS  
8 Sec. 549.0151. CERTAIN PRESCRIPTION DRUG INFORMATION  
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10 Sec. 549.0152. GENERAL PRESCRIPTION DRUG INFORMATION  
11 NOT CONFIDENTIAL; EXCEPTION  
12 Sec. 549.0153. EXISTENCE OR NONEXISTENCE OF  
13 SUPPLEMENTAL REBATE AGREEMENT NOT  
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16 Sec. 549.0201. DEFINITION  
17 Sec. 549.0202. PREFERRED DRUG LISTS REQUIRED FOR  
18 MEDICAID VENDOR DRUG AND CHILD HEALTH  
19 PLAN PROGRAMS  
20 Sec. 549.0203. PREFERRED DRUG LISTS AUTHORIZED FOR  
21 CERTAIN PROGRAMS  
22 Sec. 549.0204. LIMITATION ON DRUGS INCLUDED ON  
23 PREFERRED DRUG LISTS; EXCEPTIONS  
24 Sec. 549.0205. CONSIDERATIONS FOR INCLUDING DRUG ON  
25 PREFERRED DRUG LISTS

- 1 Sec. 549.0206. SUBMISSION OF EVIDENCE TO SUPPORT  
2 INCLUDING DRUG ON PREFERRED DRUG  
3 LISTS
- 4 Sec. 549.0207. PUBLICATION OF INFORMATION RELATING TO  
5 AND DISTRIBUTION OF PREFERRED DRUG  
6 LISTS
- 7 SUBCHAPTER F. PRIOR AUTHORIZATION FOR CERTAIN DRUGS
- 8 Sec. 549.0251. DRUGS SUBJECT TO PRIOR AUTHORIZATION  
9 REQUIREMENTS
- 10 Sec. 549.0252. PRIOR AUTHORIZATION AND CERTAIN  
11 PROTOCOL REQUIREMENTS PROHIBITED FOR  
12 CERTAIN ANTIRETROVIRAL DRUGS
- 13 Sec. 549.0253. PRIOR AUTHORIZATION PROHIBITED FOR  
14 CERTAIN NONPREFERRED ANTIPSYCHOTIC  
15 DRUGS
- 16 Sec. 549.0254. ADMINISTRATION OF PRIOR AUTHORIZATION  
17 REQUIREMENTS
- 18 Sec. 549.0255. PREREQUISITE TO IMPLEMENTING PRIOR  
19 AUTHORIZATION REQUIREMENT FOR CERTAIN  
20 DRUGS
- 21 Sec. 549.0256. NOTICE OF PRIOR AUTHORIZATION  
22 REQUIREMENT IMPLEMENTATION AND  
23 PROCEDURES
- 24 Sec. 549.0257. PRIOR AUTHORIZATION PROCEDURES
- 25 Sec. 549.0258. PRIOR AUTHORIZATION AUTOMATION AND  
26 POINT-OF-SALE REQUIREMENTS

- 1 Sec. 549.0259. APPLICABILITY OF PRIOR AUTHORIZATION  
2 REQUIREMENTS TO PRIOR PRESCRIPTIONS  
3 Sec. 549.0260. APPEAL OF PRIOR AUTHORIZATION DENIAL  
4 UNDER MEDICAID VENDOR DRUG PROGRAM  
5 SUBCHAPTER G. DRUG UTILIZATION REVIEW BOARD  
6 Sec. 549.0301. DEFINITION  
7 Sec. 549.0302. BOARD COMPOSITION; APPLICATION PROCESS  
8 Sec. 549.0303. CONFLICTS OF INTEREST  
9 Sec. 549.0304. BOARD MEMBER TERMS  
10 Sec. 549.0305. PRESIDING OFFICER  
11 Sec. 549.0306. INAPPLICABILITY OF OTHER LAW TO BOARD  
12 Sec. 549.0307. ADMINISTRATIVE SUPPORT FOR BOARD  
13 Sec. 549.0308. RULES FOR BOARD OPERATION  
14 Sec. 549.0309. GENERAL POWERS AND DUTIES OF BOARD  
15 Sec. 549.0310. BOARD MEETINGS; REVIEW OF CERTAIN  
16 PRODUCTS  
17 Sec. 549.0311. BOARD SUMMARY OF CERTAIN INFORMATION  
18 REQUIRED  
19 Sec. 549.0312. PUBLIC DISCLOSURE OF CERTAIN BOARD  
20 RECOMMENDATIONS REQUIRED  
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22 Sec. 549.0351. DEFINITIONS  
23 Sec. 549.0352. DRUG USE REVIEWS  
24 Sec. 549.0353. ANNUAL REPORT  
25 SUBCHAPTER I. PHARMACEUTICAL PATIENT ASSISTANCE PROGRAM  
26 INFORMATION  
27 Sec. 549.0401. DEFINITION

1 Sec. 549.0402. PROVISION OF PROGRAM INFORMATION BY  
2 PHARMACEUTICAL COMPANY

3 Sec. 549.0403. PUBLIC ACCESS TO PROGRAM INFORMATION

4 SUBCHAPTER J. STATE PRESCRIPTION DRUG PROGRAM

5 Sec. 549.0451. DEVELOPMENT AND IMPLEMENTATION OF STATE  
6 PRESCRIPTION DRUG PROGRAM

7 Sec. 549.0452. PROGRAM ELIGIBILITY

8 Sec. 549.0453. RULES

9 Sec. 549.0454. GENERIC EQUIVALENT AUTHORIZED

10 Sec. 549.0455. PROGRAM FUNDING AND FUNDING PRIORITIES

11 CHAPTER 549. PROVISION OF DRUGS AND DRUG INFORMATION

12 SUBCHAPTER A. GENERAL PROVISIONS APPLICABLE TO PROVISION OF DRUGS

13 UNDER VENDOR DRUG PROGRAM AND CERTAIN OTHER PROGRAMS

14 Sec. 549.0001. BULK PURCHASING WITH ANOTHER STATE OF  
15 PRESCRIPTION DRUGS AND OTHER MEDICATIONS. (a) Subject to  
16 Subsection (b), the commission and each health and human services  
17 agency the executive commissioner authorizes may enter into an  
18 agreement with one or more other states for the joint bulk  
19 purchasing of prescription drugs and other medications to be used  
20 in Medicaid, the child health plan program, or another program  
21 under the commission's authority.

22 (b) A joint bulk purchasing agreement may not be entered  
23 into until:

24 (1) the commission determines that entering into the  
25 agreement would be feasible and cost-effective; and

26 (2) if appropriated money would be spent under the  
27 proposed agreement, the governor and the Legislative Budget Board

1 grant prior approval to spend appropriated money under the proposed  
2 agreement.

3 (c) In determining the feasibility and cost-effectiveness  
4 of entering into a joint bulk purchasing agreement, the commission  
5 shall identify:

6 (1) the most cost-effective existing joint bulk  
7 purchasing agreement; and

8 (2) any potential groups of states with which this  
9 state could enter into a new cost-effective joint bulk purchasing  
10 agreement.

11 (d) If a joint bulk purchasing agreement is entered into,  
12 the commission shall adopt procedures applicable to an agreement  
13 and joint purchase described by this section. The procedures must  
14 ensure that this state receives:

15 (1) all prescription drugs and other medications  
16 purchased with money provided by this state; and

17 (2) an equitable share of any price benefits resulting  
18 from the joint bulk purchase. (Gov. Code, Sec. 531.090.)

19 Sec. 549.0002. VALUE-BASED ARRANGEMENT IN MEDICAID VENDOR  
20 DRUG PROGRAM. (a) In this section, "manufacturer" has the meaning  
21 assigned by Section 549.0101.

22 (b) Subject to Subchapter D, the commission may enter into a  
23 value-based arrangement for the Medicaid vendor drug program by  
24 written agreement with a manufacturer based on outcome data or  
25 other metrics to which this state and the manufacturer agree in  
26 writing. The value-based arrangement may include a rebate, a  
27 discount, a price reduction, a contribution, risk sharing, a



1 reimbursement, payment deferral or installment payments, a  
2 guarantee, patient care, shared savings payments, withholds, a  
3 bonus, or any other thing of value. (Gov. Code, Sec. 531.0701.)

4       Sec. 549.0003. PERIOD OF VALIDITY OF PRESCRIPTIONS UNDER  
5 MEDICAID. (a) This section does not apply to a prescription for a  
6 controlled substance, as defined by Chapter 481, Health and Safety  
7 Code.

8       (b) In the rules and standards governing the vendor drug  
9 program, the executive commissioner, to the extent allowed by  
10 federal law and laws regulating the writing of prescriptions and  
11 dispensing of prescription medications, shall ensure that a  
12 prescription written by an authorized health care provider under  
13 Medicaid is valid for the lesser of:

14             (1) the period for which the prescription is written;  
15 or

16             (2) one year. (Gov. Code, Sec. 531.0694.)

17       Sec. 549.0004. CERTAIN MEDICATIONS FOR SEX OFFENDERS  
18 PROHIBITED. (a) To the maximum extent allowed under federal law,  
19 the commission may not provide a sexual performance enhancing  
20 medication under the vendor drug program or any other health and  
21 human services program to an individual required to register as a  
22 sex offender under Chapter 62, Code of Criminal Procedure.

23       (b) The executive commissioner may adopt rules as necessary  
24 to implement this section. (Gov. Code, Sec. 531.089.)

25       Sec. 549.0005. PRIOR APPROVAL OF AND PHARMACY PROVIDER  
26 ACCESS TO CERTAIN COMMUNICATIONS WITH CERTAIN RECIPIENTS AND  
27 ENROLLEES. (a) This section applies to:



1 (b) In making the determination required by Subsection (a),  
2 the commission shall consider the value of any prescription drug  
3 rebates this state receives. (Gov. Code, Sec. 531.069.)

4 Sec. 549.0052. MEDICAID PRESCRIPTION DRUG USE AND  
5 EXPENDITURE PATTERNS. The commission shall:

6 (1) monitor and analyze Medicaid prescription drug use  
7 and expenditure patterns;

8 (2) identify the therapeutic prescription drug  
9 classes and individual prescription drugs that are most often  
10 prescribed to patients or that represent the greatest expenditures;  
11 and

12 (3) post the data the commission identifies under this  
13 section on the commission's Internet website and update the  
14 information on a quarterly basis. (Gov. Code, Sec. 531.0693.)

15 SUBCHAPTER C. SUPPLEMENTAL REBATES OR PROGRAM BENEFITS FOR  
16 PRESCRIPTION DRUGS

17 Sec. 549.0101. DEFINITIONS. In this subchapter:

18 (1) "Labeler" means a person that:

19 (A) has a labeler code from the United States  
20 Food and Drug Administration under 21 C.F.R. Section 207.33; and

21 (B) receives prescription drugs from a  
22 manufacturer or wholesaler and repackages those drugs for later  
23 retail sale.

24 (2) "Manufacturer" means a manufacturer of  
25 prescription drugs as defined by 42 U.S.C. Section 1396r-8(k)(5),  
26 including a subsidiary or affiliate of a manufacturer.

27 (3) "Supplemental rebate" means a cash rebate a

1 manufacturer pays to this state:

2 (A) on the basis of appropriate quarterly health  
3 and human services program utilization data relating to the  
4 manufacturer's products; and

5 (B) in accordance with a state supplemental  
6 rebate agreement negotiated with the manufacturer and, if  
7 necessary, approved by the federal government under 42 U.S.C.  
8 Section 1396r-8.

9 (4) "Wholesaler" means a person licensed under  
10 Subchapter I, Chapter 431, Health and Safety Code. (Gov. Code,  
11 Secs. 531.070(a), (b).)

12 Sec. 549.0102. REQUIREMENT TO NEGOTIATE FOR SUPPLEMENTAL  
13 REBATES FOR CERTAIN PROGRAMS. (a) Subject to Subsection (b), the  
14 commission shall negotiate with manufacturers and labelers,  
15 including generic manufacturers and labelers, to obtain  
16 supplemental rebates for prescription drugs provided under:

17 (1) the Medicaid vendor drug program in excess of the  
18 Medicaid rebates required by 42 U.S.C. Section 1396r-8;

19 (2) the child health plan program; and

20 (3) any other state program the commission or a health  
21 and human services agency administers, including a community mental  
22 health center or state mental health hospital.

23 (b) The commission may by contract authorize a private  
24 entity to negotiate with manufacturers and labelers on the  
25 commission's behalf. (Gov. Code, Secs. 531.070(h), (i).)

26 Sec. 549.0103. VOLUNTARY NEGOTIATION FOR MANUFACTURER AND  
27 LABELER SUPPLEMENTAL REBATES. A manufacturer or labeler that sells

1 prescription drugs in this state may voluntarily negotiate with the  
2 commission and enter into an agreement to provide supplemental  
3 rebates for prescription drugs provided under:

4 (1) the Medicaid vendor drug program in excess of the  
5 Medicaid rebates required by 42 U.S.C. Section 1396r-8;

6 (2) the child health plan program; and

7 (3) any other state program the commission or a health  
8 and human services agency administers, including a community mental  
9 health center or state mental health hospital. (Gov. Code, Sec.  
10 531.070(j).)

11 Sec. 549.0104. CONSIDERATIONS IN SUPPLEMENTAL REBATE  
12 NEGOTIATIONS. (a) In negotiating terms for a supplemental rebate  
13 amount, the commission shall consider:

14 (1) rebates calculated under the Medicaid rebate  
15 program in accordance with 42 U.S.C. Section 1396r-8;

16 (2) any other available information on prescription  
17 drug prices or rebates; and

18 (3) other program benefits as specified in Section  
19 549.0106(b).

20 (b) In negotiating terms for a supplemental rebate, the  
21 commission shall use the average manufacturer price as defined in  
22 42 U.S.C. Section 1396r-8(k)(1) as the cost basis for the product.  
23 (Gov. Code, Secs. 531.070(k), (m).)

24 Sec. 549.0105. REQUIRED DISCLOSURES IN NEGOTIATIONS FOR  
25 SUPPLEMENTAL REBATES. Before or during supplemental rebate  
26 agreement negotiations for a prescription drug being considered for  
27 the preferred drug list, the commission shall disclose to

1 pharmaceutical manufacturers any clinical edits or clinical  
2 protocols that may be imposed on drugs within a particular drug  
3 category that are placed on the preferred drug list during the  
4 contract period. Clinical edits may not be imposed for a preferred  
5 drug during the contract period unless the disclosure is made.  
6 (Gov. Code, Sec. 531.070(n).)

7       Sec. 549.0106. PROGRAM BENEFITS INSTEAD OF SUPPLEMENTAL  
8 REBATES; MONETARY CONTRIBUTION OR DONATION. (a) For purposes of  
9 this section, a program benefit may mean a disease management  
10 program authorized under this title, a drug product donation  
11 program, a drug utilization control program, prescriber and  
12 beneficiary counseling and education, a fraud or abuse initiative,  
13 and another service or administrative investment with guaranteed  
14 savings to a program a health and human services agency operates.

15       (b) The commission may enter into a written agreement with a  
16 manufacturer to accept a program benefit instead of a supplemental  
17 rebate only if:

18               (1) the program benefit yields savings that are at  
19 least equal to the amount the manufacturer would have provided  
20 under a state supplemental rebate agreement during the current  
21 biennium as determined by the written agreement;

22               (2) the manufacturer:

23                       (A) posts a performance bond guaranteeing  
24 savings to this state; and

25                       (B) agrees that if the savings are not achieved  
26 in accordance with the written agreement, the manufacturer will  
27 forfeit the bond to this state, less any savings that were achieved;

1 and

2 (3) the program benefit is in addition to other  
3 program benefits the manufacturer currently offers to recipients of  
4 Medicaid or related programs.

5 (c) For purposes of this subchapter, the commission may  
6 consider a monetary contribution or donation to the arrangements  
7 described in Subsection (b) for the purpose of offsetting  
8 expenditures to other state health care programs, but that funding  
9 may not be used to offset expenditures for covered outpatient drugs  
10 as defined by 42 U.S.C. Section 1396r-8(k)(2) under the vendor drug  
11 program. An arrangement under this subsection may not yield less  
12 than the amount this state would have benefited under a  
13 supplemental rebate. The commission may consider an arrangement  
14 under this subchapter as satisfying the requirements of Section  
15 549.0204(a). (Gov. Code, Secs. 531.070(c), (d), (g).)

16 Sec. 549.0107. LIMITATIONS ON AGREEMENT TO ACCEPT PROGRAM  
17 BENEFITS INSTEAD OF SUPPLEMENTAL REBATES. (a) A commission  
18 agreement to accept a program benefit described by Section  
19 549.0106:

20 (1) may not prohibit the commission from entering into  
21 a similar agreement with another entity that relates to a different  
22 drug class;

23 (2) must be limited to a period the commission  
24 expressly determines; and

25 (3) subject to Subsection (b), may cover only a  
26 product that has received United States Food and Drug  
27 Administration approval as of the date the commission enters into

1 the agreement.

2 (b) A new product the United States Food and Drug  
3 Administration approves after the commission enters into the  
4 agreement may be incorporated into the agreement only under an  
5 amendment to the agreement. (Gov. Code, Sec. 531.070(f).)

6 Sec. 549.0108. TREATMENT OF PROGRAM BENEFITS FOR CERTAIN  
7 PURPOSES. Other than as required to satisfy the provisions of this  
8 subchapter, a program benefit described by Section 549.0106 is  
9 considered an alternative to, and not the equivalent of, a  
10 supplemental rebate. A program benefit must be treated in this  
11 state's submissions to the federal government, including, as  
12 appropriate, waiver requests and quarterly Medicaid claims, so as  
13 to maximize the availability of federal matching payments. (Gov.  
14 Code, Sec. 531.070(e).)

15 SUBCHAPTER D. CONFIDENTIALITY OF INFORMATION RELATING TO  
16 PRESCRIPTION DRUG REBATE NEGOTIATIONS AND AGREEMENTS

17 Sec. 549.0151. CERTAIN PRESCRIPTION DRUG INFORMATION  
18 CONFIDENTIAL. (a) Notwithstanding any other state law other than  
19 Sections 549.0152 and 549.0153, information the commission obtains  
20 or maintains regarding prescription drug rebate negotiations or a  
21 supplemental Medicaid or other rebate agreement, including trade  
22 secrets, rebate amount, rebate percentage, and manufacturer or  
23 labeler pricing, is confidential and not subject to disclosure  
24 under Chapter 552.

25 (b) Information that is confidential under Subsection (a)  
26 includes information described by that subsection that the  
27 commission obtains or maintains in connection with:



- 1 (1) the vendor drug program;
- 2 (2) the child health plan program;
- 3 (3) the kidney health care program;
- 4 (4) the children with special health care needs  
5 program; or
- 6 (5) another state program the commission or a health  
7 and human services agency administers. (Gov. Code, Secs.  
8 531.071(a), (b).)

9 Sec. 549.0152. GENERAL PRESCRIPTION DRUG INFORMATION NOT  
10 CONFIDENTIAL; EXCEPTION. General information about the aggregate  
11 costs of different classes of prescription drugs is not  
12 confidential under Section 549.0151(a), except that a drug name or  
13 information that could reveal a drug name is confidential. (Gov.  
14 Code, Sec. 531.071(c).)

15 Sec. 549.0153. EXISTENCE OR NONEXISTENCE OF SUPPLEMENTAL  
16 REBATE AGREEMENT NOT CONFIDENTIAL. Information about whether the  
17 commission and a manufacturer or labeler reached or did not reach a  
18 supplemental rebate agreement under Subchapter C for a particular  
19 prescription drug is not confidential under Section 549.0151(a).  
20 (Gov. Code, Sec. 531.071(d).)

21 SUBCHAPTER E. PREFERRED DRUG LISTS

22 Sec. 549.0201. DEFINITION. In this subchapter, "board"  
23 means the Drug Utilization Review Board. (New.)

24 Sec. 549.0202. PREFERRED DRUG LISTS REQUIRED FOR MEDICAID  
25 VENDOR DRUG AND CHILD HEALTH PLAN PROGRAMS. In a manner that  
26 complies with state and federal law, the commission shall adopt  
27 preferred drug lists for:

- 1           (1) the Medicaid vendor drug program; and  
2           (2) prescription drugs purchased through the child  
3 health plan program. (Gov. Code, Sec. 531.072(a) (part).)

4           Sec. 549.0203. PREFERRED DRUG LISTS AUTHORIZED FOR CERTAIN  
5 PROGRAMS. The commission may adopt preferred drug lists for:

- 6           (1) community mental health centers;  
7           (2) state mental health hospitals; and  
8           (3) any state program the commission or a state health  
9 and human services agency administers other than a program for  
10 which Section 549.0202 requires the adoption of preferred drug  
11 lists. (Gov. Code, Sec. 531.072(a) (part).)

12           Sec. 549.0204. LIMITATION ON DRUGS INCLUDED ON PREFERRED  
13 DRUG LISTS; EXCEPTIONS. (a) The preferred drug lists adopted under  
14 this subchapter may contain only drugs provided by a manufacturer  
15 or labeler that reaches an agreement with the commission on  
16 supplemental rebates under Subchapter C.

17           (b) Notwithstanding Subsection (a), the preferred drug  
18 lists may contain:

19           (1) a drug provided by a manufacturer or labeler that  
20 has not reached a supplemental rebate agreement with the commission  
21 if the commission determines that including the drug on the  
22 preferred drug lists will not have a negative cost impact to this  
23 state; or

24           (2) a drug provided by a manufacturer or labeler that  
25 has reached an agreement with the commission to provide program  
26 benefits instead of supplemental rebates as described by Subchapter  
27 C. (Gov. Code, Secs. 531.072(b), (b-1).)

1           Sec. 549.0205. CONSIDERATIONS FOR INCLUDING DRUG ON  
2 PREFERRED DRUG LISTS. (a) In making a decision regarding the  
3 placement of a drug on each of the preferred drug lists adopted  
4 under this subchapter, the commission shall consider:

5           (1) the board's recommendations under Section  
6 549.0309;

7           (2) the drug's clinical efficacy;

8           (3) the price of competing drugs after deducting any  
9 federal and state rebate amounts; and

10           (4) program benefit offerings solely or in conjunction  
11 with rebates and other pricing information.

12           (b) The commission shall consider including on a preferred  
13 drug list:

14           (1) multiple methods of delivery within each drug  
15 class, including liquid, capsule, and tablet, including an orally  
16 disintegrating tablet; and

17           (2) all strengths and dosage forms of a drug. (Gov.  
18 Code, Secs. 531.072(b-2), (c), (c-1).)

19           Sec. 549.0206. SUBMISSION OF EVIDENCE TO SUPPORT INCLUDING  
20 DRUG ON PREFERRED DRUG LISTS. (a) In this section, "labeler" and  
21 "manufacturer" have the meanings assigned by Section 549.0101.

22           (b) The commission shall ensure that a manufacturer or  
23 labeler may submit written evidence that supports including a drug  
24 on the preferred drug lists before a supplemental rebate agreement  
25 is reached with the commission. (Gov. Code, Sec. 531.072(e)  
26 (part).)

27           Sec. 549.0207. PUBLICATION OF INFORMATION RELATING TO AND

1 DISTRIBUTION OF PREFERRED DRUG LISTS. (a) The commission shall  
2 publish on the commission's Internet website any decisions on  
3 preferred drug list placement, including:

4 (1) a list of drugs reviewed and the commission's  
5 decision for or against placement on a preferred drug list of each  
6 reviewed drug;

7 (2) for each recommendation, whether a supplemental  
8 rebate agreement or a program benefit agreement was reached under  
9 Subchapter C; and

10 (3) the rationale for any departure from a board  
11 recommendation under Section 549.0309.

12 (b) The commission shall:

13 (1) provide for the distribution of current copies of  
14 the preferred drug lists adopted under this subchapter by posting  
15 the lists on the Internet; and

16 (2) mail copies of the lists to a health care provider  
17 on the provider's request. (Gov. Code, Secs. 531.072(d),  
18 531.0741.)

19 SUBCHAPTER F. PRIOR AUTHORIZATION FOR CERTAIN DRUGS

20 Sec. 549.0251. DRUGS SUBJECT TO PRIOR AUTHORIZATION  
21 REQUIREMENTS. (a) The executive commissioner, in the rules and  
22 standards governing the Medicaid vendor drug program and the child  
23 health plan program, shall require prior authorization for the  
24 reimbursement of a drug that is not included in the appropriate  
25 preferred drug list adopted under Subchapter E unless:

26 (1) the drug is exempt from prior authorization  
27 requirements by federal law; or

1           (2) the executive commissioner is prohibited under  
2 Sections 549.0252 and 549.0253(a) from requiring prior  
3 authorization for the drug.

4           (b) The executive commissioner may require prior  
5 authorization for the reimbursement of a drug provided through any  
6 state program, other than a program described by Subsection (a),  
7 that the commission or a state health and human services agency  
8 administers, including a community mental health center and a state  
9 mental health hospital if the commission adopts a preferred drug  
10 list under Subchapter E that applies to that facility and the drug  
11 is not included in the appropriate list.

12           (c) The executive commissioner shall require that the prior  
13 authorization be obtained by the prescribing physician or  
14 prescribing practitioner. (Gov. Code, Sec. 531.073(a).)

15           Sec. 549.0252. PRIOR AUTHORIZATION AND CERTAIN PROTOCOL  
16 REQUIREMENTS PROHIBITED FOR CERTAIN ANTIRETROVIRAL DRUGS. (a) In  
17 this section, "antiretroviral drug" means a drug that treats human  
18 immunodeficiency virus infection or prevents acquired immune  
19 deficiency syndrome. The term includes:

- 20           (1) protease inhibitors;
- 21           (2) non-nucleoside reverse transcriptase inhibitors;
- 22           (3) nucleoside reverse transcriptase inhibitors;
- 23           (4) integrase inhibitors;
- 24           (5) fusion inhibitors;
- 25           (6) attachment inhibitors;
- 26           (7) CD4 post-attachment inhibitors;
- 27           (8) CCR5 receptor antagonists; and

1           (9) other antiretroviral drugs used to treat human  
2 immunodeficiency virus infection or prevent acquired immune  
3 deficiency syndrome.

4           (b) The executive commissioner, in the rules and standards  
5 governing the Medicaid vendor drug program, may not require a  
6 clinical, nonpreferred, or other prior authorization for an  
7 antiretroviral drug, or a step therapy or other protocol, that  
8 could restrict or delay the dispensing of the drug except to  
9 minimize fraud, waste, or abuse. (Gov. Code, Sec. 531.073(j).)

10           Sec. 549.0253. PRIOR AUTHORIZATION PROHIBITED FOR CERTAIN  
11 NONPREFERRED ANTIPSYCHOTIC DRUGS. (a) The executive commissioner,  
12 in the rules and standards governing the vendor drug program, may  
13 not require prior authorization for a nonpreferred antipsychotic  
14 drug that is included on the vendor drug formulary and prescribed to  
15 an adult patient if:

16           (1) during the preceding year, the patient was  
17 prescribed and unsuccessfully treated with a 14-day treatment trial  
18 of an antipsychotic drug that is included on the appropriate  
19 preferred drug list adopted under Subchapter E and for which a  
20 single claim was paid;

21           (2) the patient has previously been prescribed and  
22 obtained prior authorization for the nonpreferred antipsychotic  
23 drug and the prescription is for the purpose of drug dosage  
24 titration; or

25           (3) subject to federal law on maximum dosage limits  
26 and commission rules on drug quantity limits, the patient has  
27 previously been prescribed and obtained prior authorization for the

1 nonpreferred antipsychotic drug and the prescription modifies the  
2 dosage, dosage frequency, or both, of the drug as part of the same  
3 treatment for which the drug was previously prescribed.

4 (b) Subsection (a) does not affect:

5 (1) a pharmacist's authority to dispense the generic  
6 equivalent or interchangeable biological product of a prescription  
7 drug in accordance with Subchapter A, Chapter 562, Occupations  
8 Code;

9 (2) any drug utilization review requirements  
10 prescribed by state or federal law; or

11 (3) clinical prior authorization edits to preferred  
12 and nonpreferred antipsychotic drug prescriptions. (Gov. Code,  
13 Secs. 531.073(a-3), (a-4).)

14 Sec. 549.0254. ADMINISTRATION OF PRIOR AUTHORIZATION  
15 REQUIREMENTS. (a) The commission may by contract authorize a  
16 private entity to administer the prior authorization requirements  
17 imposed by Sections 549.0251 and 549.0255 through 549.0259 on the  
18 commission's behalf.

19 (b) The commission shall ensure that the prior  
20 authorization requirements are implemented in a manner that  
21 minimizes the cost to this state and any administrative burden  
22 placed on providers. (Gov. Code, Secs. 531.073(e), (f).)

23 Sec. 549.0255. PREREQUISITE TO IMPLEMENTING PRIOR  
24 AUTHORIZATION REQUIREMENT FOR CERTAIN DRUGS. Until the commission  
25 completes a study evaluating the impact of a prior authorization  
26 requirement on recipients of certain drugs, the executive  
27 commissioner shall delay requiring prior authorization for drugs

1 that are used to treat patients with illnesses that:

2 (1) are life-threatening;

3 (2) are chronic; and

4 (3) require complex medical management strategies.

5 (Gov. Code, Sec. 531.073(a-1).)

6 Sec. 549.0256. NOTICE OF PRIOR AUTHORIZATION REQUIREMENT  
7 IMPLEMENTATION AND PROCEDURES. Not later than the 30th day before  
8 the date a prior authorization requirement is implemented, the  
9 commission shall post on the Internet for consumers and providers:

10 (1) notice of the implementation date; and

11 (2) a detailed description of the procedures to be  
12 used in obtaining prior authorization. (Gov. Code, Sec.  
13 531.073(a-2).)

14 Sec. 549.0257. PRIOR AUTHORIZATION PROCEDURES. (a) The  
15 commission shall establish procedures for the prior authorization  
16 requirement under the Medicaid vendor drug program to ensure that  
17 the requirements of 42 U.S.C. Section 1396r-8(d)(5) are met. The  
18 procedures must ensure that:

19 (1) a prior authorization requirement is not imposed  
20 for a drug before the drug has been considered at a meeting of the  
21 Drug Utilization Review Board under Subchapter G;

22 (2) a response to a request for prior authorization is  
23 provided by telephone or other telecommunications device within 24  
24 hours after receipt of the request; and

25 (3) a 72-hour supply of the drug prescribed is  
26 provided in an emergency or if the commission does not provide a  
27 response within the period required by Subdivision (2).



1           (b) The commission shall implement procedures to ensure  
2 that a recipient or enrollee under Medicaid, the child health plan  
3 program, or another state program the commission administers, or an  
4 individual who becomes eligible under Medicaid, the child health  
5 plan program, or another state program the commission or a health  
6 and human services agency administers, receives continuity of care  
7 in relation to certain prescriptions the commission identifies.

8           (c) The commission shall ensure that requests for prior  
9 authorization may be submitted by telephone, facsimile, or  
10 electronic communications through the Internet.

11           (d) The commission shall provide an automated process that  
12 may be used to assess a Medicaid recipient's medical and drug claim  
13 history to determine whether the recipient's medical condition  
14 satisfies the applicable criteria for dispensing a drug without an  
15 additional prior authorization request. (Gov. Code, Secs.  
16 531.073(b), (d), (g), (h).)

17           Sec. 549.0258. PRIOR AUTHORIZATION AUTOMATION AND  
18 POINT-OF-SALE REQUIREMENTS. The executive commissioner, in the  
19 rules and standards governing the vendor drug program and as part of  
20 the requirements under a contract between the commission and a  
21 Medicaid managed care organization, shall:

22           (1) require, to the maximum extent possible based on a  
23 pharmacy benefit manager's claim system, automation of clinical  
24 prior authorization for each drug in the antipsychotic drug class;  
25 and

26           (2) ensure that, at the time a nonpreferred or  
27 clinical prior authorization edit is denied, a pharmacist is

1 immediately provided a point-of-sale return message that:

2 (A) clearly specifies the contact and other  
3 information necessary for the pharmacist to submit a prior  
4 authorization request for the prescription; and

5 (B) instructs the pharmacist to dispense, only if  
6 clinically appropriate under federal or state law, a 72-hour supply  
7 of the prescription. (Gov. Code, Sec. 531.073(a-5).)

8 Sec. 549.0259. APPLICABILITY OF PRIOR AUTHORIZATION  
9 REQUIREMENTS TO PRIOR PRESCRIPTIONS. The commission shall ensure  
10 that a prescription drug prescribed before implementation of a  
11 prior authorization requirement for that drug for a recipient or  
12 enrollee under Medicaid, the child health plan program, or another  
13 state program the commission or a health and human services agency  
14 administers, or for an individual who becomes eligible under  
15 Medicaid, the child health plan program, or another state program  
16 the commission or a health and human services agency administers,  
17 is not subject to any prior authorization requirement under this  
18 subchapter until the earlier of:

19 (1) the date the recipient or enrollee exhausts all  
20 the prescription, including any authorized refills; or

21 (2) the expiration of a period the commission  
22 prescribes. (Gov. Code, Sec. 531.073(c).)

23 Sec. 549.0260. APPEAL OF PRIOR AUTHORIZATION DENIAL UNDER  
24 MEDICAID VENDOR DRUG PROGRAM. A recipient of drug benefits under  
25 the Medicaid vendor drug program may appeal through the Medicaid  
26 fair hearing process a denial of prior authorization under this  
27 subchapter for a covered drug or covered dosage. (Gov. Code, Sec.

1 531.072(f).)

2 SUBCHAPTER G. DRUG UTILIZATION REVIEW BOARD

3 Sec. 549.0301. DEFINITION. In this subchapter, "board"  
4 means the Drug Utilization Review Board. (Gov. Code, Sec.  
5 531.0736(a).)

6 Sec. 549.0302. BOARD COMPOSITION; APPLICATION PROCESS. (a)  
7 The composition of the board must comply with federal law,  
8 including 42 C.F.R. Section 456.716. The executive commissioner  
9 shall determine the board's composition, which must include:

10 (1) two representatives of managed care  
11 organizations, one of whom must be a physician and one of whom must  
12 be a pharmacist, as nonvoting members;

13 (2) at least 17 physicians and pharmacists who:

14 (A) provide services across the entire  
15 population of Medicaid recipients and represent different  
16 specialties, including at least one of each of the following types  
17 of physicians:

- 18 (i) a pediatrician;  
19 (ii) a primary care physician;  
20 (iii) an obstetrician and gynecologist;  
21 (iv) a child and adolescent psychiatrist;

22 and

23 (v) an adult psychiatrist; and

24 (B) have experience in either developing or  
25 practicing under a preferred drug list; and

26 (3) a consumer advocate who represents Medicaid  
27 recipients.

1           (b) The executive commissioner by rule shall develop and  
2 implement a process by which an individual may apply to become a  
3 board member and shall post the application and information  
4 regarding the application process on the commission's Internet  
5 website. (Gov. Code, Secs. 531.0736(c), (c-1).)

6           Sec. 549.0303. CONFLICTS OF INTEREST. (a) A voting board  
7 member may not have a contractual relationship with, ownership  
8 interest in, or other conflict of interest with:

9                   (1) a pharmaceutical manufacturer or labeler; or

10                   (2) an entity the commission engages to assist in  
11 developing preferred drug lists or administering the Medicaid Drug  
12 Utilization Review Program.

13           (b) The executive commissioner may implement this section  
14 by:

15                   (1) adopting rules that identify prohibited  
16 relationships and conflicts; or

17                   (2) requiring the board to develop a  
18 conflict-of-interest policy that applies to the board. (Gov. Code,  
19 Sec. 531.0737.)

20           Sec. 549.0304. BOARD MEMBER TERMS. Board members serve  
21 staggered four-year terms. (Gov. Code, Sec. 531.0736(e).)

22           Sec. 549.0305. PRESIDING OFFICER. The voting board members  
23 shall elect from among the voting members a presiding officer. The  
24 presiding officer must be a physician. (Gov. Code, Sec.  
25 531.0736(f).)

26           Sec. 549.0306. INAPPLICABILITY OF OTHER LAW TO BOARD.  
27 Chapter 2110 does not apply to the board. (Gov. Code, Sec.

1 531.0736(m).)

2           Sec. 549.0307. ADMINISTRATIVE SUPPORT FOR BOARD. The  
3 commission shall provide administrative support and resources as  
4 necessary for the board to perform the board's duties. (Gov. Code,  
5 Sec. 531.0736(1).)

6           Sec. 549.0308. RULES FOR BOARD OPERATION. (a) The  
7 executive commissioner shall adopt rules governing the board's  
8 operation, including:

9                   (1) rules governing the procedures the board uses to  
10 provide notice of a meeting; and

11                   (2) rules prohibiting the board from discussing  
12 confidential information described by Subchapter D in a public  
13 meeting.

14           (b) The board shall comply with the rules adopted under this  
15 section and Section 549.0311. (Gov. Code, Sec. 531.0736(i).)

16           Sec. 549.0309. GENERAL POWERS AND DUTIES OF BOARD. (a) In  
17 addition to performing any other duties required by federal law,  
18 the board shall:

19                   (1) develop and submit to the commission  
20 recommendations for the preferred drug lists the commission adopts  
21 under Subchapter E;

22                   (2) suggest to the commission restrictions or clinical  
23 edits on prescription drugs;

24                   (3) recommend to the commission educational  
25 interventions for Medicaid providers;

26                   (4) review drug utilization across Medicaid; and

27                   (5) perform other duties that may be specified by law

1 and otherwise make recommendations to the commission.

2 (b) In developing recommendations for the preferred drug  
3 lists, the board shall consider the clinical efficacy, safety, and  
4 cost-effectiveness of, and any program benefit associated with, a  
5 product.

6 (c) To the extent feasible, the board:

7 (1) shall review all drug classes included in the  
8 preferred drug lists at least once every 12 months; and

9 (2) may recommend inclusions in and exclusions from  
10 the lists to ensure that the lists provide for a range of clinically  
11 effective, safe, cost-effective, and medically appropriate drug  
12 therapies for the diverse segments of the Medicaid population,  
13 children receiving health benefits coverage under the child health  
14 plan program, and any other affected individuals. (Gov. Code,  
15 Secs. 531.0736(b), (h), (k).)

16 Sec. 549.0310. BOARD MEETINGS; REVIEW OF CERTAIN PRODUCTS.

17 (a) The board shall hold a public meeting quarterly at the call of  
18 the presiding officer and shall permit public comment before voting  
19 on any changes in the preferred drug lists the commission adopts  
20 under Subchapter E, the adoption of or changes to drug use criteria,  
21 or the adoption of prior authorization or drug utilization review  
22 proposals. The location of the quarterly public meeting may rotate  
23 among different geographic areas across this state, or allow for  
24 public input through teleconferencing centers in various  
25 geographic areas across this state.

26 (b) The board shall hold public meetings at other times at  
27 the call of the presiding officer.

1 (c) Minutes of each meeting shall be made available to the  
2 public not later than the 10th business day after the date the  
3 minutes are approved.

4 (d) The board may meet in executive session to discuss  
5 confidential information as described by Section 549.0308.

6 (e) Board members appointed under Section 549.0302(a)(1)  
7 may attend quarterly and other regularly scheduled meetings, but  
8 may not:

9 (1) attend executive sessions; or

10 (2) access confidential drug pricing information.

11 (f) In this subsection, "labeler" and "manufacturer" have  
12 the meanings assigned by Section 549.0101. The commission shall  
13 ensure that a drug that has been approved or had any of the drug's  
14 particular uses approved by the United States Food and Drug  
15 Administration under a priority review classification is reviewed  
16 by the board at the next regularly scheduled board meeting. On  
17 receiving notice from a manufacturer or labeler of the availability  
18 of a new product, the commission, to the extent possible, shall  
19 schedule a review for the product at the next regularly scheduled  
20 board meeting. (Gov. Code, Secs. 531.072(e) (part), 531.0736(b)  
21 (part), (d), (g).)

22 Sec. 549.0311. BOARD SUMMARY OF CERTAIN INFORMATION  
23 REQUIRED. (a) The executive commissioner by rule shall require the  
24 board or the board's designee to present a summary of any clinical  
25 efficacy and safety information or analyses regarding a drug under  
26 consideration for a preferred drug list the commission adopts under  
27 Subchapter E that is provided to the board by a private entity that

1 contracted with the commission to provide the information.  
2 Confidential information described by Subchapter D must be omitted  
3 from the summary.

4 (b) The board or the board's designee shall provide the  
5 summary in electronic form before the public meeting at which  
6 consideration of the drug occurs.

7 (c) The summary must be posted on the commission's Internet  
8 website. (Gov. Code, Secs. 531.0736(b) (part), (j).)

9 Sec. 549.0312. PUBLIC DISCLOSURE OF CERTAIN BOARD  
10 RECOMMENDATIONS REQUIRED. (a) The commission or the commission's  
11 agent shall publicly disclose, immediately after the board's  
12 deliberations conclude, each specific drug recommended for or  
13 against preferred drug list status for each drug class included in  
14 the preferred drug list for the Medicaid vendor drug program. The  
15 disclosure must include:

16 (1) the general basis for the recommendation for each  
17 drug class; and

18 (2) for each recommendation, whether a supplemental  
19 rebate agreement or program benefit agreement was reached under  
20 Subchapter C.

21 (b) The disclosure must be posted on the commission's  
22 Internet website not later than the 10th business day after the date  
23 of conclusion of board deliberations that result in recommendations  
24 made to the executive commissioner regarding the placement of drugs  
25 on the preferred drug list. (Gov. Code, Sec. 531.0736(n).)

26 SUBCHAPTER H. MEDICAID DRUG UTILIZATION REVIEW PROGRAM

27 Sec. 549.0351. DEFINITIONS. In this subchapter:



1           (1) "Medicaid Drug Utilization Review Program" means  
2 the program the vendor drug program operates to improve the quality  
3 of pharmaceutical care under Medicaid.

4           (2) "Prospective drug use review" means the review of  
5 a patient's drug therapy and prescription drug order or medication  
6 order before dispensing or distributing a drug to the patient.

7           (3) "Retrospective drug use review" means the review  
8 of prescription drug claims data to identify patterns of  
9 prescribing. (Gov. Code, Sec. 531.0735(a).)

10           Sec. 549.0352. DRUG USE REVIEWS. (a) The commission shall  
11 provide for an increase in the number and types of retrospective  
12 drug use reviews performed each year under the Medicaid Drug  
13 Utilization Review Program in comparison to the number and types of  
14 reviews performed in the state fiscal year ending August 31, 2009.

15           (b) In determining the number and types of drug use reviews  
16 to be performed, the commission shall:

17           (1) allow for the repeat of retrospective drug use  
18 reviews that address ongoing drug therapy problems and that, in  
19 previous years, improved client outcomes and reduced Medicaid  
20 spending;

21           (2) consider implementing disease-specific  
22 retrospective drug use reviews that:

23           (A) address ongoing drug therapy problems in this  
24 state; and

25           (B) reduced Medicaid prescription drug use  
26 expenditures in another state; and

27           (3) regularly examine Medicaid prescription drug

1 claims data to identify occurrences of potential drug therapy  
2 problems that may be addressed by repeating successful  
3 retrospective drug use reviews performed in this state or another  
4 state. (Gov. Code, Secs. 531.0735(b), (c).)

5 Sec. 549.0353. ANNUAL REPORT. (a) In addition to any other  
6 information required by federal law, the commission shall include  
7 the following information in the annual report regarding the  
8 Medicaid Drug Utilization Review Program:

9 (1) a detailed description of the program's  
10 activities; and

11 (2) estimates of cost savings anticipated to result  
12 from the program's performance of prospective and retrospective  
13 drug use reviews.

14 (b) The cost-saving estimates for prospective drug use  
15 reviews under Subsection (a) must include savings attributed to  
16 drug use reviews performed through the vendor drug program's  
17 electronic claims processing system and clinical edits screened  
18 through the prior authorization system implemented under  
19 Subchapter F.

20 (c) The commission shall post the annual report regarding  
21 the Medicaid Drug Utilization Review Program on the commission's  
22 Internet website. (Gov. Code, Secs. 531.0735(d), (e), (f).)

23 SUBCHAPTER I. PHARMACEUTICAL PATIENT ASSISTANCE PROGRAM

24 INFORMATION

25 Sec. 549.0401. DEFINITION. In this subchapter, "patient  
26 assistance program" means a program a pharmaceutical company offers  
27 under which the company provides a drug to individuals in need of

1 assistance at no charge or at a substantially reduced cost. The  
2 term does not include the provision of a drug as part of a clinical  
3 trial. (Gov. Code, Sec. 531.351.)

4 Sec. 549.0402. PROVISION OF PROGRAM INFORMATION BY  
5 PHARMACEUTICAL COMPANY. Each pharmaceutical company that does  
6 business in this state and that offers a patient assistance program  
7 shall inform the commission of:

- 8 (1) the existence of the program;
- 9 (2) the eligibility requirements for the program;
- 10 (3) the drugs covered by the program; and
- 11 (4) information used for applying for the program,  
12 such as a telephone number. (Gov. Code, Sec. 531.352.)

13 Sec. 549.0403. PUBLIC ACCESS TO PROGRAM INFORMATION. (a)  
14 The commission shall establish a system under which members of the  
15 public can call a toll-free telephone number to obtain information  
16 about available patient assistance programs. The commission shall  
17 ensure that the system is staffed at least during normal business  
18 hours with individuals who can:

- 19 (1) determine whether a patient assistance program is  
20 offered for a particular drug;
- 21 (2) determine whether an individual may be eligible to  
22 participate in a program; and
- 23 (3) assist an individual who wishes to apply for a  
24 program.

25 (b) The commission shall publicize the telephone number to  
26 pharmacies and drug prescribers. (Gov. Code, Sec. 531.353.)

1           SUBCHAPTER J. STATE PRESCRIPTION DRUG PROGRAM

2           Sec. 549.0451. DEVELOPMENT AND IMPLEMENTATION OF STATE  
3 PRESCRIPTION DRUG PROGRAM. The commission shall develop and  
4 implement a state prescription drug program that operates in the  
5 same manner as the vendor drug program operates in providing  
6 prescription drug benefits to Medicaid recipients. (Gov. Code,  
7 Sec. 531.301(a).)

8           Sec. 549.0452. PROGRAM ELIGIBILITY. An individual is  
9 eligible for prescription drug benefits under the state  
10 prescription drug program if the individual is:

11           (1) a qualified Medicare beneficiary, as defined by 42  
12 U.S.C. Section 1396d(p)(1);

13           (2) a specified low-income Medicare beneficiary who is  
14 eligible for assistance under Medicaid for Medicare cost-sharing  
15 payments under 42 U.S.C. Section 1396a(a)(10)(E)(iii);

16           (3) a qualified disabled and working individual, as  
17 defined by 42 U.S.C. Section 1396d(s); or

18           (4) a qualifying individual who is eligible for  
19 assistance under Medicaid under 42 U.S.C. Section  
20 1396a(a)(10)(E)(iv). (Gov. Code, Sec. 531.301(b).)

21           Sec. 549.0453. RULES. (a) The executive commissioner  
22 shall adopt rules necessary for implementing the state prescription  
23 drug program.

24           (b) In adopting rules for the state prescription drug  
25 program, the executive commissioner:

26           (1) shall consult with an advisory panel composed of  
27 an equal number of physicians, pharmacists, and pharmacologists the

1 executive commissioner appoints; and

2 (2) may:

3 (A) require an individual who is eligible for  
4 prescription drug benefits to pay a cost-sharing payment;

5 (B) authorize the use of a prescription drug  
6 formulary to specify which prescription drugs the state  
7 prescription drug program will cover;

8 (C) to the extent possible, require clinically  
9 appropriate prior authorization for prescription drug benefits in  
10 the same manner as prior authorization is required under the vendor  
11 drug program; and

12 (D) establish a drug utilization review program  
13 to ensure the appropriate use of prescription drugs under the state  
14 prescription drug program. (Gov. Code, Sec. 531.302.)

15 Sec. 549.0454. GENERIC EQUIVALENT AUTHORIZED. In rules  
16 adopted for the state prescription drug program, the executive  
17 commissioner may require that, unless the practitioner's signature  
18 on a prescription clearly indicates that the prescription must be  
19 dispensed as written, a pharmacist may select a generic equivalent  
20 of the prescribed drug. (Gov. Code, Sec. 531.303.)

21 Sec. 549.0455. PROGRAM FUNDING AND FUNDING PRIORITIES. (a)  
22 Prescription drugs under the state prescription drug program may be  
23 funded only with state money unless funds are available under  
24 federal law to fund all or part of the program.

25 (b) If money available for the state prescription drug  
26 program is insufficient to provide prescription drug benefits to  
27 all individuals who are eligible under Section 549.0452, the

1 commission shall:

2 (1) limit the number of enrollees based on available  
3 funding; and

4 (2) provide the prescription drug benefits to eligible  
5 individuals in the following order of priority:

6 (A) individuals eligible under Section  
7 549.0452(1);

8 (B) individuals eligible under Section  
9 549.0452(2); and

10 (C) individuals eligible under Sections  
11 549.0452(3) and (4). (Gov. Code, Secs. 531.301(c), 531.304.)

12 CHAPTER 550. HUMAN SERVICES AND OTHER SOCIAL SERVICES PROVIDED  
13 THROUGH FAITH- AND COMMUNITY-BASED ORGANIZATIONS

14 SUBCHAPTER A. GENERAL PROVISIONS

15 Sec. 550.0001. DEFINITIONS

16 Sec. 550.0002. PURPOSE OF CHAPTER

17 Sec. 550.0003. CONSTRUCTION OF CHAPTER

18 Sec. 550.0004. CONSISTENT APPLICATION WITH FEDERAL LAW

19 SUBCHAPTER B. GOVERNMENTAL LIAISONS FOR FAITH- AND COMMUNITY-BASED  
20 ORGANIZATIONS

21 Sec. 550.0051. DEFINITION

22 Sec. 550.0052. DESIGNATION OF FAITH- AND  
23 COMMUNITY-BASED LIAISONS

24 Sec. 550.0053. GENERAL POWERS AND DUTIES OF LIAISONS

25 Sec. 550.0054. INTERAGENCY COORDINATING GROUP

26 Sec. 550.0055. DUTIES OF INTERAGENCY COORDINATING  
27 GROUP

- 1 Sec. 550.0056. INTERAGENCY COORDINATING GROUP ANNUAL  
2 REPORT
- 3 Sec. 550.0057. TEXAS NONPROFIT COUNCIL
- 4 Sec. 550.0058. DUTIES OF TEXAS NONPROFIT COUNCIL
- 5 Sec. 550.0059. TEXAS NONPROFIT COUNCIL BIENNIAL REPORT
- 6 SUBCHAPTER C. RENEWING OUR COMMUNITIES ACCOUNT
- 7 Sec. 550.0101. DEFINITION
- 8 Sec. 550.0102. PURPOSES OF SUBCHAPTER
- 9 Sec. 550.0103. RENEWING OUR COMMUNITIES ACCOUNT
- 10 Sec. 550.0104. COMMISSION POWERS AND DUTIES REGARDING  
11 ACCOUNT
- 12 Sec. 550.0105. ACCEPTABLE USES OF ACCOUNT FUNDS
- 13 Sec. 550.0106. ADMINISTRATION OF ACCOUNT FUNDS
- 14 Sec. 550.0107. ACCOUNT MONITORING
- 15 Sec. 550.0108. PUBLIC INFORMATION; INTERNET POSTING  
16 REQUIREMENT
- 17 Sec. 550.0109. REPORTS
- 18 Sec. 550.0110. CONSTRUCTION OF SUBCHAPTER
- 19 SUBCHAPTER D. FAITH- AND COMMUNITY-BASED ORGANIZATION SUPPLEMENTAL  
20 ASSISTANCE PROGRAM FOR CERTAIN INDIVIDUALS RECEIVING PUBLIC  
21 ASSISTANCE
- 22 Sec. 550.0151. PROGRAM ESTABLISHMENT
- 23 Sec. 550.0152. RULES
- 24 SUBCHAPTER D-1. PILOT PROGRAM FOR SELF-SUFFICIENCY OF CERTAIN  
25 INDIVIDUALS RECEIVING FINANCIAL ASSISTANCE OR SUPPLEMENTAL  
26 NUTRITION ASSISTANCE BENEFITS
- 27 Sec. 550.0201. DEFINITIONS

- 1 Sec. 550.0202. PILOT PROGRAM DEVELOPMENT AND  
2 IMPLEMENTATION  
3 Sec. 550.0203. PILOT PROGRAM DESIGN  
4 Sec. 550.0204. BENEFIT ELIGIBILITY FOR PILOT PROGRAM  
5 PARTICIPANTS  
6 Sec. 550.0205. FAMILY ELIGIBILITY REQUIREMENTS  
7 Sec. 550.0206. CASE MANAGEMENT REQUIREMENTS  
8 Sec. 550.0207. PILOT PROGRAM MONITORING AND EVALUATION  
9 Sec. 550.0208. REPORTS  
10 Sec. 550.0209. RULES  
11 Sec. 550.0210. SUBCHAPTER EXPIRATION
- 12 SUBCHAPTER E. COMMUNITY-BASED NAVIGATOR PROGRAM  
13 Sec. 550.0251. DEFINITION  
14 Sec. 550.0252. ESTABLISHMENT OF COMMUNITY-BASED  
15 NAVIGATOR PROGRAM  
16 Sec. 550.0253. PROGRAM STANDARDS  
17 Sec. 550.0254. NAVIGATOR TRAINING PROGRAM  
18 Sec. 550.0255. CERTIFIED NAVIGATOR LIST

19 CHAPTER 550. HUMAN SERVICES AND OTHER SOCIAL SERVICES PROVIDED  
20 THROUGH FAITH- AND COMMUNITY-BASED ORGANIZATIONS  
21 SUBCHAPTER A. GENERAL PROVISIONS

22 Sec. 550.0001. DEFINITIONS. In this chapter:

23 (1) "Community-based initiative" includes a social,  
24 health, human services, or volunteer income tax assistance  
25 initiative a community-based organization operates.

26 (2) "Community-based organization" means a nonprofit  
27 corporation or association that is located in close proximity to



1 the population the organization serves.

2 (3) "Faith-based initiative" means a social, health,  
3 or human services initiative a faith-based organization operates.

4 (4) "Faith-based organization" means a nonprofit  
5 corporation or association that:

6 (A) operates through a religious or  
7 denominational organization, including an organization that is:

8 (i) operated for a religious, educational,  
9 or charitable purpose; and

10 (ii) operated, supervised, or controlled,  
11 wholly or partly, by or in connection with a religious  
12 organization; or

13 (B) clearly demonstrates through the  
14 organization's mission statement, policies, or practices that the  
15 organization is guided or motivated by religion.

16 (5) "Interagency coordinating group" means the  
17 interagency coordinating group for faith- and community-based  
18 initiatives established under Section 550.0054.

19 (6) "State Commission on National and Community  
20 Service" means the entity used as authorized by 42 U.S.C. Section  
21 12638(a) to carry out a state commission's duties under the  
22 National and Community Service Act of 1990 (42 U.S.C. Section 12501  
23 et seq.). (Gov. Code, Sec. 535.001; New.)

24 Sec. 550.0002. PURPOSE OF CHAPTER. The purpose of this  
25 chapter is to strengthen the capacity of faith- and community-based  
26 organizations and forge stronger partnerships between those  
27 organizations and state government for the legitimate public

1 purpose of providing charitable and social services to persons in  
2 this state. (Gov. Code, Sec. 535.002.)

3 Sec. 550.0003. CONSTRUCTION OF CHAPTER. This chapter may  
4 not be construed to:

5 (1) exempt a faith- or community-based organization  
6 from any applicable state or federal law; or

7 (2) be an endorsement or sponsorship by this state of a  
8 faith-based organization's religious character, expression,  
9 beliefs, doctrines, or practices. (Gov. Code, Sec. 535.003.)

10 Sec. 550.0004. CONSISTENT APPLICATION WITH FEDERAL LAW. A  
11 power authorized or duty imposed under this chapter must be  
12 performed in a manner consistent with 42 U.S.C. Section 604a. (Gov.  
13 Code, Sec. 535.004.)

14 SUBCHAPTER B. GOVERNMENTAL LIAISONS FOR FAITH- AND COMMUNITY-BASED  
15 ORGANIZATIONS

16 Sec. 550.0051. DEFINITION. In this subchapter, "council"  
17 means the Texas Nonprofit Council. (New.)

18 Sec. 550.0052. DESIGNATION OF FAITH- AND COMMUNITY-BASED  
19 LIAISONS. (a) The executive commissioner, in consultation with  
20 the governor, shall designate one employee from the commission and  
21 from each health and human services agency to serve as a liaison for  
22 faith- and community-based organizations.

23 (b) The chief administrative officer of each of the  
24 following state agencies, in consultation with the governor, shall  
25 designate one employee from the agency to serve as a liaison for  
26 faith- and community-based organizations:

27 (1) the Department of Agriculture;

- 1 (2) the Department of Information Resources;
- 2 (3) the Department of Public Safety;
- 3 (4) the office of the attorney general;
- 4 (5) the office of the comptroller;
- 5 (6) the office of the governor;
- 6 (7) the office of the secretary of state;
- 7 (8) the Office of State-Federal Relations;
- 8 (9) the Public Utility Commission of Texas;
- 9 (10) the Texas Commission on Environmental Quality;
- 10 (11) the Texas Department of Criminal Justice;
- 11 (12) the Texas Department of Housing and Community
- 12 Affairs;
- 13 (13) the Texas Department of Insurance;
- 14 (14) the Texas Juvenile Justice Department;
- 15 (15) the Texas Veterans Commission;
- 16 (16) the Texas Workforce Commission; and
- 17 (17) other state agencies as the governor determines.

18 (c) The commissioner of higher education, in consultation  
19 with the presiding officer of the interagency coordinating group,  
20 shall designate one employee from an institution of higher  
21 education, as defined by Section 61.003, Education Code, to serve  
22 as a liaison for faith- and community-based organizations. (Gov.  
23 Code, Sec. 535.051.)

24 Sec. 550.0053. GENERAL POWERS AND DUTIES OF LIAISONS. (a)  
25 A faith- and community-based liaison designated under Section  
26 550.0052 shall:

- 27 (1) identify and remove unnecessary barriers to

1 partnerships between the state agency the liaison represents and  
2 faith- and community-based organizations;

3 (2) provide any necessary information and training for  
4 employees of the represented state agency regarding equal  
5 opportunity standards for faith- and community-based organizations  
6 seeking to partner with state government;

7 (3) facilitate the identification of practices with  
8 demonstrated effectiveness for faith- and community-based  
9 organizations that partner with the represented state agency;

10 (4) work with the appropriate departments and programs  
11 of the represented state agency to conduct outreach efforts to  
12 inform and welcome faith- and community-based organizations that  
13 have not traditionally formed partnerships with the agency;

14 (5) coordinate all efforts with the governor's office  
15 of faith- and community-based initiatives and provide any requested  
16 information, support, and assistance to that office to the extent  
17 permitted by law and as feasible; and

18 (6) attend conferences sponsored by federal agencies  
19 and offices and other relevant entities to become and remain  
20 informed of issues and developments regarding faith- and  
21 community-based initiatives.

22 (b) A designated faith- and community-based liaison may  
23 coordinate and interact with statewide organizations that  
24 represent faith- or community-based organizations as necessary to  
25 accomplish the purposes of this subchapter and Subchapters A and C.  
26 (Gov. Code, Sec. 535.052.)

27 Sec. 550.0054. INTERAGENCY COORDINATING GROUP. (a) The

1 interagency coordinating group for faith- and community-based  
2 initiatives is composed of:

3 (1) each faith- and community-based liaison  
4 designated under Section 550.0052; and

5 (2) a liaison from the State Commission on National  
6 and Community Service.

7 (b) Service on the interagency coordinating group is an  
8 additional duty of the office or position held by each liaison  
9 designated under Section 550.0052(b).

10 (c) The liaison from the State Commission on National and  
11 Community Service is the presiding officer of the interagency  
12 coordinating group. If the State Commission on National and  
13 Community Service is abolished, the liaison from the office of the  
14 governor is the presiding officer of the group.

15 (d) The state agencies described by Section 550.0052(b)  
16 shall provide administrative support for the interagency  
17 coordinating group as coordinated by the presiding officer. (Gov.  
18 Code, Secs. 535.053(a), (a-1), (b).)

19 Sec. 550.0055. DUTIES OF INTERAGENCY COORDINATING  
20 GROUP. The interagency coordinating group shall:

21 (1) meet periodically at the call of the presiding  
22 officer;

23 (2) work across state agencies and with the State  
24 Commission on National and Community Service to facilitate the  
25 removal of unnecessary interagency barriers to partnerships  
26 between state agencies and faith- and community-based  
27 organizations; and

1           (3) operate in a manner that promotes effective  
2 partnerships between those agencies and organizations to serve  
3 residents of this state who need assistance. (Gov. Code, Sec.  
4 535.053(c).)

5           Sec. 550.0056. INTERAGENCY COORDINATING GROUP ANNUAL  
6 REPORT. Not later than December 1 of each year, the interagency  
7 coordinating group shall submit to the legislature a report  
8 describing in detail the activities, goals, and progress of the  
9 group. The report must be made available to the public on the  
10 office of the governor's Internet website. (Gov. Code, Sec.  
11 535.054.)

12           Sec. 550.0057. TEXAS NONPROFIT COUNCIL. (a) The Texas  
13 Nonprofit Council is established to help direct the interagency  
14 coordinating group in carrying out the group's duties under this  
15 subchapter.

16           (b) The governor, in consultation with the presiding  
17 officer of the interagency coordinating group, shall appoint as  
18 council members two representatives from each of the following  
19 groups and entities to represent each group's and entity's  
20 appropriate sector:

- 21           (1) community-based groups;
- 22           (2) consultants to nonprofit corporations;
- 23           (3) faith-based groups, at least one of which must be a  
24 statewide interfaith group;
- 25           (4) local governments;
- 26           (5) statewide associations of nonprofit  
27 organizations; and

1           (6) statewide nonprofit organizations.

2           (c) A council member serves a three-year term expiring  
3 October 1. A council member may not serve more than two consecutive  
4 terms.

5           (d) The council shall:

6                 (1) elect a presiding officer or presiding officers  
7 and a secretary from among the council members; and

8                 (2) assist the executive commissioner in identifying  
9 an individual to fill a vacancy on the council.

10           (e) The state agencies described by Section 550.0052(b)  
11 shall provide administrative support to the council as coordinated  
12 by the presiding officer of the interagency coordinating group.

13           (f) Chapter 2110 does not apply to the council. (Gov. Code,  
14 Secs. 535.055(a), (b), (c-1), (c-2), (e).)

15           Sec. 550.0058. DUTIES OF TEXAS NONPROFIT COUNCIL. The  
16 council, in coordination with the interagency coordinating group,  
17 shall:

18                 (1) make recommendations for improving contracting  
19 relationships between state agencies and faith- and  
20 community-based organizations;

21                 (2) develop best practices for cooperating and  
22 collaborating with faith- and community-based organizations; and

23                 (3) identify and address:

24                         (A) duplication of services provided by this  
25 state and faith- and community-based organizations; and

26                         (B) gaps in state services that faith- and  
27 community-based organizations could fill. (Gov. Code, Sec.

1 535.055(c).)

2 Sec. 550.0059. TEXAS NONPROFIT COUNCIL BIENNIAL REPORT.

3 (a) The council shall prepare a biennial report detailing the  
4 council's work. The report must include any recommendations  
5 relating to legislation necessary to address an issue identified  
6 under Section 550.0058.

7 (b) Not later than December 1 of each even-numbered year,  
8 the council shall present the report to:

9 (1) the House Committee on Human Services or its  
10 successor;

11 (2) the House Committee on Public Health or its  
12 successor; and

13 (3) the Senate Health and Human Services Committee or  
14 its successor. (Gov. Code, Sec. 535.055(d).)

15 SUBCHAPTER C. RENEWING OUR COMMUNITIES ACCOUNT

16 Sec. 550.0101. DEFINITION. In this subchapter, "account"  
17 means the renewing our communities account established under  
18 Section 550.0103. (Gov. Code, Sec. 535.101.)

19 Sec. 550.0102. PURPOSES OF SUBCHAPTER. Recognizing that  
20 faith- and community-based organizations provide a range of vital  
21 charitable services to persons in this state, the purposes of this  
22 subchapter are to:

23 (1) increase the impact and effectiveness of those  
24 organizations;

25 (2) forge stronger partnerships between those  
26 organizations and state government so that:

27 (A) communities are empowered to serve



1 individuals in need; and

2 (B) community capacity for providing services is  
3 strengthened; and

4 (3) create a funding mechanism that:

5 (A) builds on the established efforts of those  
6 organizations; and

7 (B) operates to create new partnerships in local  
8 communities for the benefit of this state. (Gov. Code, Sec.  
9 535.102.)

10 Sec. 550.0103. RENEWING OUR COMMUNITIES ACCOUNT. (a) The  
11 renewing our communities account is an account in the general  
12 revenue fund that may be appropriated only to the commission for:

13 (1) the purposes and activities authorized by this  
14 subchapter; and

15 (2) reasonable administrative expenses under this  
16 subchapter.

17 (b) The purposes of the account are to:

18 (1) increase the capacity of faith- and  
19 community-based organizations to provide charitable services and  
20 to manage human resources and funds;

21 (2) assist local governmental entities in  
22 establishing local offices to promote faith- and community-based  
23 initiatives; and

24 (3) foster better partnerships between state  
25 government and faith- and community-based organizations.

26 (c) The account consists of:

27 (1) all money appropriated for the purposes of this

1 subchapter; and

2 (2) any gifts, grants, or donations received for the  
3 purposes of this subchapter.

4 (d) The account is exempt from the application of Section  
5 403.095. (Gov. Code, Sec. 535.103.)

6 Sec. 550.0104. COMMISSION POWERS AND DUTIES REGARDING  
7 ACCOUNT. (a) The commission shall:

8 (1) contract with the State Commission on National and  
9 Community Service to administer funds appropriated from the account  
10 in a manner that:

11 (A) consolidates the capacity of and strengthens  
12 national service and community and faith- and community-based  
13 initiatives; and

14 (B) leverages public and private funds to benefit  
15 this state;

16 (2) develop a competitive process for awarding grants  
17 from funds in the account that is consistent with state law and  
18 includes objective selection criteria;

19 (3) oversee the delivery of training and other  
20 assistance activities under this subchapter;

21 (4) develop criteria limiting grant awards under  
22 Section 550.0106(a)(1)(A) to small and medium-sized faith- and  
23 community-based organizations that provide charitable services to  
24 persons in this state;

25 (5) establish general state priorities for the  
26 account;

27 (6) establish and monitor performance and outcome

1 measures for persons who are awarded grants under this subchapter;  
2 and

3           (7) establish policies and procedures to ensure that  
4 any money appropriated from the account to the commission that is  
5 allocated to build the capacity of a faith-based organization or  
6 for a faith-based initiative is not used to advance a sectarian  
7 purpose or to engage in any form of proselytization.

8           (b) The commission may award money in the account  
9 appropriated to the commission to the State Commission on National  
10 and Community Service in the form of a grant instead of contracting  
11 with that entity under Subsection (a)(1). (Gov. Code, Secs.  
12 535.104(a), (b).)

13           Sec. 550.0105. ACCEPTABLE USES OF ACCOUNT FUNDS. The  
14 commission or the State Commission on National and Community  
15 Service, in accordance with the terms of a contract or grant, as  
16 applicable, may:

17           (1) directly, or through agreements with one or more  
18 entities serving faith- and community-based organizations that  
19 provide charitable services to persons in this state:

20                   (A) assist the organizations with:

21                           (i) writing or managing grants through  
22 workshops or other forms of guidance;

23                           (ii) obtaining legal assistance related to  
24 forming a corporation or obtaining an exemption from taxation under  
25 the Internal Revenue Code; and

26                           (iii) obtaining information about or  
27 referrals to entities that provide expertise in accounting, legal,

1 or tax issues, program development matters, or other organizational  
2 topics;

3 (B) provide to the organizations information or  
4 assistance related to building the organizations' capacity for  
5 providing services;

6 (C) facilitate the formation of networks, the  
7 coordination of services, and the sharing of resources among the  
8 organizations;

9 (D) in cooperation with existing efforts, if  
10 possible, conduct needs assessments to identify gaps in services in  
11 a community that present a need for developing or expanding  
12 services;

13 (E) work with the organizations to identify the  
14 organizations' needs for improvements in their internal capacity  
15 for providing services;

16 (F) provide the organizations with information  
17 on and assistance in identifying or using practices with  
18 demonstrated effectiveness for delivering charitable services to  
19 persons, families, and communities and in replicating charitable  
20 services programs that have demonstrated effectiveness; and

21 (G) encourage research into the impact of  
22 organizational capacity on program delivery for the organizations;

23 (2) assist a local governmental entity in creating a  
24 better partnership between government and faith- and  
25 community-based organizations to provide charitable services to  
26 persons in this state; and

27 (3) use funds appropriated from the account to provide

1 matching money for federal or private grant programs that further  
2 the purposes of the account as described by Section 550.0103(b).  
3 (Gov. Code, Sec. 535.104(d).)

4       Sec. 550.0106. ADMINISTRATION OF ACCOUNT FUNDS. (a) If  
5 under Section 550.0104 the commission contracts with or awards a  
6 grant to the State Commission on National and Community Service,  
7 that entity:

8           (1) may award grants from funds appropriated from the  
9 account to:

10           (A) faith- and community-based organizations  
11 that provide charitable services to persons in this state for  
12 capacity-building purposes; and

13           (B) local governmental entities to provide seed  
14 money for local offices for faith- and community-based initiatives;  
15 and

16           (2) shall monitor performance and outcome measures for  
17 persons to whom that entity awards grants using the measures the  
18 commission establishes under Section 550.0104(a)(6).

19       (b) Any funds awarded to the State Commission on National  
20 and Community Service under a contract or through a grant under  
21 Section 550.0104 must be administered in the manner required by  
22 this subchapter. (Gov. Code, Secs. 535.104(c), 535.105.)

23       Sec. 550.0107. ACCOUNT MONITORING. The commission shall  
24 monitor the use of the funds administered by the State Commission on  
25 National and Community Service under a contract or through a grant  
26 under Section 550.0104 to ensure that the funds are used in a manner  
27 consistent with the requirements of this subchapter. (Gov. Code,

1 Sec. 535.104(e) (part).)

2 Sec. 550.0108. PUBLIC INFORMATION; INTERNET POSTING  
3 REQUIREMENT. (a) Records relating to the award of a contract or  
4 grant to the State Commission on National and Community Service, or  
5 to grants that entity awards, and records relating to other uses of  
6 the awarded funds are public information subject to Chapter 552.

7 (b) If the commission contracts with or awards a grant to the  
8 State Commission on National and Community Service under Section  
9 550.0104, the commission shall provide a link on the commission's  
10 Internet website to that entity's Internet website. The entity's  
11 Internet website must provide:

12 (1) a list of the names of each person to whom the  
13 entity awards a grant from money appropriated from the account and  
14 the amount and purpose of the grant; and

15 (2) information regarding the methods by which the  
16 public may request information about those grants. (Gov. Code,  
17 Secs. 535.104(e) (part), 535.106(a).)

18 Sec. 550.0109. REPORTS. (a) If the State Commission on  
19 National and Community Service is awarded a contract or grant under  
20 Section 550.0104, that entity must provide to the commission  
21 periodic reports on a schedule the executive commissioner  
22 determines. The schedule of periodic reports must include an  
23 annual report that provides:

24 (1) a specific accounting of that entity's use of money  
25 appropriated from the account, including the names of persons to  
26 whom grants have been awarded and the purposes of those grants; and

27 (2) a summary of the efforts of the faith- and

1 community-based liaisons designated under Section 550.0052 to  
2 comply with the duties imposed by and the purposes of Sections  
3 550.0053 and 550.0055.

4 (b) The commission shall:

5 (1) post the annual report submitted under this  
6 section on the commission's Internet website; and

7 (2) provide copies of the report to the governor, the  
8 lieutenant governor, and the members of the legislature. (Gov.  
9 Code, Secs. 535.106(b), (c).)

10 Sec. 550.0110. CONSTRUCTION OF SUBCHAPTER. If the  
11 commission contracts with or awards a grant to the State Commission  
12 on National and Community Service under Section 550.0104, this  
13 subchapter may not be construed to:

14 (1) release that entity from any regulations or  
15 reporting or other requirements applicable to a commission  
16 contractor or grantee;

17 (2) impose regulations or reporting or other  
18 requirements on that entity that do not apply to other commission  
19 contractors or grantees solely because of the entity's status;

20 (3) alter the nonprofit status of that entity or the  
21 requirements for maintaining that status; or

22 (4) convert that entity into a governmental entity  
23 because of the receipt of account funds through the contract or  
24 grant. (Gov. Code, Sec. 535.104(f).)

1 SUBCHAPTER D. FAITH- AND COMMUNITY-BASED ORGANIZATION SUPPLEMENTAL  
2 ASSISTANCE PROGRAM FOR CERTAIN INDIVIDUALS RECEIVING PUBLIC  
3 ASSISTANCE

4 Sec. 550.0151. PROGRAM ESTABLISHMENT. (a) The commission  
5 shall:

6 (1) establish a program under which faith- and  
7 community-based organizations may, on an applicant's request,  
8 contact and offer supplemental assistance to the applicant for  
9 benefits under:

10 (A) the financial assistance program under  
11 Chapter 31, Human Resources Code;

12 (B) the medical assistance program under Chapter  
13 32, Human Resources Code;

14 (C) the supplemental nutrition assistance  
15 program under Chapter 33, Human Resources Code; or

16 (D) the child health plan program under Chapter  
17 62, Health and Safety Code; and

18 (2) develop a procedure under which faith- and  
19 community-based organizations may apply to participate in the  
20 program.

21 (b) At the time an individual applies for benefits described  
22 by Subsection (a), the individual must be:

23 (1) informed about and given the opportunity to enroll  
24 in the program; and

25 (2) informed that enrolling in the program will not  
26 affect the individual's eligibility for benefits. (Gov. Code,  
27 Secs. 531.02482(b), (c), (d).)



1           Sec. 550.0152. RULES. The executive commissioner shall  
2 adopt rules to implement the program, including rules that:

3           (1) describe:

4                   (A) the types of faith- and community-based  
5 organizations that may apply to participate in the program; and

6                   (B) the qualifications and standards of service  
7 required of a participating organization;

8           (2) facilitate contact between an individual who  
9 enrolls in the program and a participating organization that  
10 provides supplemental services that may assist the individual;

11          (3) establish:

12                   (A) processes for suspending, revoking, and  
13 periodically renewing an organization's participation in the  
14 program, as appropriate; and

15                   (B) methods to ensure the confidentiality and  
16 appropriate use of applicant information shared with a  
17 participating organization; and

18          (4) permit an individual to terminate the individual's  
19 enrollment in the program. (Gov. Code, Sec. 531.02482(e).)

20           SUBCHAPTER D-1. PILOT PROGRAM FOR SELF-SUFFICIENCY OF CERTAIN  
21           INDIVIDUALS RECEIVING FINANCIAL ASSISTANCE OR SUPPLEMENTAL  
22           NUTRITION ASSISTANCE BENEFITS

23           Sec. 550.0201. DEFINITIONS. In this subchapter:

24           (1) "Financial assistance benefits" means money  
25 payments under:

26                   (A) the federal Temporary Assistance for Needy  
27 Families program operated under Chapter 31, Human Resources Code;

1 or

2 (B) the state temporary assistance and support  
3 services program operated under Chapter 34, Human Resources Code.

4 (2) "Pilot program" means the pilot program for  
5 self-sufficiency of certain individuals receiving financial  
6 assistance or supplemental nutrition assistance benefits developed  
7 and implemented under this subchapter.

8 (3) "Self-sufficiency" means:

9 (A) being employed in a position that pays a  
10 sufficient wage;

11 (B) having financial savings in an amount equal  
12 to at least \$1,000 per member of a family's household; and

13 (C) maintaining a debt-to-income ratio that does  
14 not exceed 43 percent.

15 (4) "Slow reduction scale" means a graduated plan for  
16 reducing financial assistance or supplemental nutrition assistance  
17 benefits that correlates with a phase of the pilot program's  
18 progressive stages toward self-sufficiency.

19 (5) "Sufficient wage" means an amount of money  
20 sufficient to meet a family's minimum necessary spending on basic  
21 needs, including food, child care, health insurance, housing, and  
22 transportation, as determined by a market-based calculation that  
23 uses geographically specific expenditure data.

24 (6) "Supplemental nutrition assistance benefits"  
25 means money payments under the supplemental nutrition assistance  
26 program operated under Chapter 33, Human Resources Code. (Gov.  
27 Code, Sec. 531.02241(a); New.)

1           Sec. 550.0202. PILOT           PROGRAM           DEVELOPMENT           AND  
2 IMPLEMENTATION. (a) The commission shall develop and implement a  
3 pilot program to assist not more than 500 eligible families in  
4 gaining permanent self-sufficiency and by eliminating the need for  
5 financial assistance, supplemental nutrition assistance, or other  
6 means-tested public benefits, notwithstanding the limitations and  
7 requirements of Section 31.043, Human Resources Code.

8           (b) If the commission determines the number of families  
9 participating in the pilot program during a year reaches capacity  
10 for that year, the number of families that may be served under the  
11 program in the following year may be increased by 20 percent.

12           (c) The commission shall develop and implement the pilot  
13 program with the assistance of:

14                   (1) faith-based and other relevant public or private  
15 organizations;

16                   (2) local workforce development boards;

17                   (3) the Texas Workforce Commission; and

18                   (4) any other person the commission determines  
19 appropriate.

20           (d) The pilot program must operate for at least 24 months.  
21 The program must also include 16 additional months for:

22                   (1) planning and designing the program before the  
23 program begins operation;

24                   (2) recruiting eligible families to participate in the  
25 program;

26                   (3) randomly placing each participating family in one  
27 of at least three research groups, including:

1 (A) a control group;

2 (B) a group consisting of families for whom the  
3 application of income, asset, and time limits described by Section  
4 550.0204 is waived; and

5 (C) a group consisting of families for whom the  
6 application of income, asset, and time limits described by Section  
7 550.0204 is waived and who receive wraparound case management  
8 services under the program; and

9 (4) after the program begins operation, collecting and  
10 sharing data that allows for:

11 (A) obtaining participating families'  
12 eligibility and identification data before a family is randomly  
13 placed in a research group under Subdivision (3);

14 (B) conducting surveys or interviews of  
15 participating families to obtain information that is not contained  
16 in records related to a family's eligibility for financial  
17 assistance, supplemental nutrition assistance, or other  
18 means-tested public benefits;

19 (C) providing quarterly reports for not more than  
20 60 months after a participating family's enrollment in the program  
21 regarding the program's effect on the family's labor market  
22 participation, income, and need for means-tested public benefits;

23 (D) assessing the interaction of the program's  
24 components with the desired outcomes of the program using data  
25 collected during the program and data obtained from state agencies  
26 concerning means-tested public benefits; and

27 (E) enlisting a third party to conduct a rigorous

1 experimental impact evaluation of the program.

2 (e) The pilot program must provide through a  
3 community-based provider to each participating family placed in the  
4 research group described by Subsection (d)(3)(C) holistic,  
5 wraparound case management services that meet all applicable  
6 program requirements under 7 C.F.R. Section 273.7(e) or 45 C.F.R.  
7 Section 261.10, as applicable. Case management services provided  
8 under this subsection must include the strategic use of financial  
9 assistance and supplemental nutrition assistance benefits to  
10 ensure that the goals included in the family's service plan are  
11 achieved. (Gov. Code, Secs. 531.02241(b), (i), (j), (k).)

12 Sec. 550.0203. PILOT PROGRAM DESIGN. (a) The commission  
13 shall design the pilot program to allow social services providers,  
14 public benefit offices, and other community partners to refer  
15 potential participating families to the program.

16 (b) The commission shall design the pilot program to assist  
17 eligible participating families in attaining self-sufficiency by:

18 (1) identifying eligibility requirements for the  
19 continuation of financial assistance or supplemental nutrition  
20 assistance benefits and time limits for the benefits, the  
21 application of which may be waived for a limited period and that, if  
22 applied, would impede self-sufficiency;

23 (2) implementing strategies, including waiving the  
24 application of the eligibility requirements and time limits  
25 identified in Subdivision (1), to remove barriers to  
26 self-sufficiency; and

27 (3) moving eligible participating families toward

1 self-sufficiency through progressive stages that include the  
2 following phases:

3 (A) an initial phase in which a family  
4 transitions out of an emergent crisis by securing housing, medical  
5 care, and financial assistance and supplemental nutrition  
6 assistance benefits, as necessary;

7 (B) a second phase in which:

8 (i) the family transitions toward stability  
9 by securing employment and any necessary child care and by  
10 participating in services that build the financial management  
11 skills necessary to meet financial goals; and

12 (ii) the family's financial assistance and  
13 supplemental nutrition assistance benefits are reduced according  
14 to the following scale:

15 (a) on reaching 25 percent of the  
16 family's sufficient wage, the amount of benefits is reduced by 10  
17 percent;

18 (b) on reaching 50 percent of the  
19 family's sufficient wage, the amount of benefits is reduced by 25  
20 percent; and

21 (c) on reaching 75 percent of the  
22 family's sufficient wage, the amount of benefits is reduced by 50  
23 percent;

24 (C) a third phase in which the family:

25 (i) transitions to self-sufficiency by  
26 securing employment that pays a sufficient wage, reducing debt, and  
27 building savings; and

1                   (ii) becomes ineligible for financial  
2 assistance and supplemental nutrition assistance benefits on  
3 reaching 100 percent of the family's sufficient wage; and

4                   (D) a final phase in which the family attains  
5 self-sufficiency by retaining employment that pays a sufficient  
6 wage, amassing at least \$1,000 per member of the family's  
7 household, and having manageable debt so that the family will no  
8 longer be dependent on financial assistance, supplemental  
9 nutrition assistance, or other means-tested public benefits for at  
10 least six months following the date the family stops participating  
11 in the program. (Gov. Code, Secs. 531.02241(d), (f).)

12           Sec. 550.0204. BENEFIT ELIGIBILITY FOR PILOT PROGRAM  
13 PARTICIPANTS. (a) To allow for continuation of financial  
14 assistance and supplemental nutrition assistance benefits and  
15 reduction of the benefits using a slow reduction scale, the pilot  
16 program will test extending the benefits for at least 24 months but  
17 not more than 60 months by waiving:

18                   (1) the application of income and asset limit  
19 eligibility requirements for financial assistance and supplemental  
20 nutrition assistance benefits; and

21                   (2) the time limits specified by Section 31.0065,  
22 Human Resources Code, for financial assistance benefits.

23           (b) The commission shall freeze a participating family's  
24 eligibility status for financial assistance and supplemental  
25 nutrition assistance benefits beginning on the date the  
26 participating family enters the pilot program and ending on the  
27 date the family ceases participating in the program.

1           (c) The waiver of the application of any asset limit  
2 requirement under this section must allow the participating family  
3 to have assets in an amount equal to at least \$1,000 per member of  
4 the family's household. (Gov. Code, Sec. 531.02241(c).)

5           Sec. 550.0205. FAMILY ELIGIBILITY REQUIREMENTS. A family  
6 is eligible to participate in the pilot program if the family:

7           (1) includes one or more members who are recipients of  
8 financial assistance or supplemental nutrition assistance  
9 benefits, at least one of whom is:

10                   (A) at least 18 years of age but not older than 62  
11 years of age; and

12                   (B) willing, physically able, and legally able to  
13 be employed; and

14           (2) has a total household income that is less than a  
15 sufficient wage based on the family's makeup and geographical area  
16 of residence. (Gov. Code, Sec. 531.02241(e).)

17           Sec. 550.0206. CASE MANAGEMENT REQUIREMENTS. (a) An  
18 individual from a family that wishes to participate in the pilot  
19 program must attend an in-person intake meeting with a program case  
20 manager. During the intake meeting the case manager shall:

21           (1) determine whether:

22                   (A) the individual's family meets the  
23 eligibility requirements under Section 550.0205; and

24                   (B) the application of income or asset limit  
25 eligibility requirements for continuation of financial assistance  
26 and supplemental nutrition assistance benefits and the time limits  
27 specified by Section 31.0065, Human Resources Code, for financial



1 assistance benefits may be waived under the program;

2 (2) review the family's demographic information and  
3 household financial budget;

4 (3) assess the family members' current financial and  
5 career situations;

6 (4) collaborate with the individual to develop and  
7 implement strategies for removing barriers to the family attaining  
8 self-sufficiency, including waiving the application of income and  
9 asset limit eligibility requirements and time limits described by  
10 Subdivision (1)(B) to allow for continuation of financial  
11 assistance and supplemental nutrition assistance benefits; and

12 (5) if the individual's family is determined eligible  
13 for and chooses to participate in the program, schedule a follow-up  
14 meeting to:

15 (A) further assess the family's crisis;

16 (B) review available referral services; and

17 (C) create a service plan.

18 (b) A participating family must be assigned a program case  
19 manager who shall:

20 (1) if the family is determined eligible, provide the  
21 family with a verification of the waived application of asset,  
22 income, and time limits described by Section 550.0204, allowing the  
23 family to continue receiving financial assistance and supplemental  
24 nutrition assistance benefits on a slow reduction scale;

25 (2) during the initial phase of the program, create  
26 medium- and long-term goals consistent with the strategies  
27 developed under Subsection (a)(4); and

1           (3) assess, at the follow-up meeting scheduled under  
2 Subsection (a)(5), the family's crisis, review available referral  
3 services, and create a service plan. (Gov. Code, Secs.  
4 531.02241(g), (h).)

5           Sec. 550.0207. PILOT PROGRAM MONITORING AND EVALUATION.  
6 The commission shall monitor and evaluate the pilot program in a  
7 manner that allows for promoting research-informed results of the  
8 program. (Gov. Code, Sec. 531.02241(l).)

9           Sec. 550.0208. REPORTS. (a) On the conclusion of the pilot  
10 program but not later than 48 months following the date of the last  
11 participating family's enrollment in the program, the commission  
12 shall report to the legislature on the results of the program. The  
13 report must include:

14           (1) an evaluation of the program's effect on  
15 participating families in achieving self-sufficiency and  
16 eliminating the need for means-tested public benefits;

17           (2) the impact to this state on the costs of the  
18 financial assistance and supplemental nutrition assistance  
19 programs and of the child-care services program operated by the  
20 Texas Workforce Commission;

21           (3) a cost-benefit analysis of the program; and

22           (4) recommendations on the feasibility and  
23 continuation of the program.

24           (b) During the operation of the pilot program, the  
25 commission shall provide to the legislature additional reports  
26 concerning the program that the commission determines appropriate.  
27 (Gov. Code, Secs. 531.02241(m), (n).)

1           Sec. 550.0209. RULES. The executive commissioner and the  
2 Texas Workforce Commission may adopt rules to implement this  
3 subchapter. (Gov. Code, Sec. 531.02241(o).)

4           Sec. 550.0210. SUBCHAPTER EXPIRATION. This subchapter  
5 expires September 1, 2026. (Gov. Code, Sec. 531.02241(p).)

6                   SUBCHAPTER E. COMMUNITY-BASED NAVIGATOR PROGRAM

7           Sec. 550.0251. DEFINITION. In this subchapter, "navigator"  
8 means an individual who is:

9                   (1) a volunteer or other representative of a faith- or  
10 community-based organization; and

11                   (2) certified by the commission to provide or  
12 facilitate the provision of information or assistance through the  
13 faith- or community-based organization to individuals applying or  
14 seeking to apply online for public assistance benefits administered  
15 by the commission through the Texas Integrated Eligibility Redesign  
16 System (TIERS) or any other electronic eligibility system that is  
17 linked to or made a part of that system. (Gov. Code, Sec.  
18 531.751(2).)

19           Sec. 550.0252. ESTABLISHMENT OF COMMUNITY-BASED NAVIGATOR  
20 PROGRAM. (a) The commission shall establish a statewide  
21 community-based navigator program if the executive commissioner  
22 determines the program can be established and operated using  
23 existing resources and without disrupting other commission  
24 functions.

25                   (b) Under the statewide community-based navigator program,  
26 the commission will train and certify as navigators volunteers and  
27 other representatives of faith- and community-based organizations.

1 The navigators will assist individuals applying or seeking to apply  
2 online for public assistance benefits through the Texas Integrated  
3 Eligibility Redesign System (TIERS) or any other electronic  
4 eligibility system that is linked to or made a part of that system.

5 (c) In establishing the navigator program, the commission:

6 (1) shall solicit the expertise and assistance of  
7 interested persons, including faith- and community-based  
8 organizations; and

9 (2) may establish a work group or other temporary,  
10 informal group of interested persons to provide input and  
11 assistance. (Gov. Code, Sec. 531.752.)

12 Sec. 550.0253. PROGRAM STANDARDS. The executive  
13 commissioner shall adopt standards to implement this subchapter,  
14 including standards:

15 (1) subject to Section 550.0254, regarding the  
16 qualifications and training required for navigator certification;

17 (2) regarding the suspension, revocation, and, if  
18 appropriate, periodic renewal of a navigator certificate;

19 (3) to protect the confidentiality of applicant  
20 information handled by navigators; and

21 (4) regarding any other issues the executive  
22 commissioner determines are appropriate. (Gov. Code, Sec.  
23 531.753.)

24 Sec. 550.0254. NAVIGATOR TRAINING PROGRAM. The commission  
25 shall develop and administer a navigator training program that  
26 includes training on:

27 (1) the manner of completing an online application for

1 public assistance benefits through the Texas Integrated  
2 Eligibility Redesign System (TIERS);

3 (2) the importance of maintaining the confidentiality  
4 of information a navigator handles;

5 (3) the importance of obtaining and submitting  
6 complete and accurate information when completing an application  
7 for public assistance benefits online through the Texas Integrated  
8 Eligibility Redesign System (TIERS);

9 (4) the financial assistance program, the  
10 supplemental nutrition assistance program, Medicaid, the child  
11 health plan program, and any other public assistance benefits  
12 program for which an individual may complete an online application  
13 through the Texas Integrated Eligibility Redesign System (TIERS);  
14 and

15 (5) the method by which an individual may apply for  
16 other public assistance benefits for which the individual may not  
17 complete an online application through the Texas Integrated  
18 Eligibility Redesign System (TIERS). (Gov. Code, Sec. 531.754.)

19 Sec. 550.0255. CERTIFIED NAVIGATOR LIST. The commission  
20 shall publish and maintain on the commission's Internet website a  
21 list of certified navigators. (Gov. Code, Sec. 531.755.)

22 ARTICLE 2. CONFORMING AMENDMENTS

23 SECTION 2.01. Section 20.038, Business & Commerce Code, is  
24 amended to read as follows:

25 Sec. 20.038. EXEMPTION FROM SECURITY FREEZE. A security  
26 freeze does not apply to a consumer report provided to:

27 (1) a state or local governmental entity, including a

1 law enforcement agency or court or private collection agency, if  
2 the entity, agency, or court is acting under a court order, warrant,  
3 subpoena, or administrative subpoena;

4 (2) a child support agency as defined by Section  
5 101.004, Family Code, acting to investigate or collect child  
6 support payments or acting under Title IV-D of the Social Security  
7 Act (42 U.S.C. Section 651 et seq.);

8 (3) the Health and Human Services Commission acting  
9 under the following provisions of the [~~Section 531.102,~~] Government  
10 Code:

- 11 (A) Section 544.0052;
- 12 (B) Section 544.0101;
- 13 (C) Section 544.0102;
- 14 (D) Section 544.0103;
- 15 (E) Section 544.0104;
- 16 (F) Section 544.0105;
- 17 (G) Section 544.0106;
- 18 (H) Section 544.0108;
- 19 (I) Sections 544.0109(b) and (d);
- 20 (J) Section 544.0110;
- 21 (K) Section 544.0113;
- 22 (L) Section 544.0114;
- 23 (M) Section 544.0251;
- 24 (N) Section 544.0252(b);
- 25 (O) Section 544.0254;
- 26 (P) Section 544.0255;
- 27 (Q) Section 544.0257;

1                   (R) Section 544.0301;

2                   (S) Section 544.0302;

3                   (T) Section 544.0303; and

4                   (U) Section 544.0304;

5           (4) the comptroller acting to investigate or collect  
6 delinquent sales or franchise taxes;

7           (5) a tax assessor-collector acting to investigate or  
8 collect delinquent ad valorem taxes;

9           (6) a person for the purposes of prescreening as  
10 provided by the Fair Credit Reporting Act (15 U.S.C. Section 1681 et  
11 seq.), as amended;

12           (7) a person with whom the consumer has an account or  
13 contract or to whom the consumer has issued a negotiable  
14 instrument, or the person's subsidiary, affiliate, agent,  
15 assignee, prospective assignee, or private collection agency, for  
16 purposes related to that account, contract, or instrument;

17           (8) a subsidiary, affiliate, agent, assignee, or  
18 prospective assignee of a person to whom access has been granted  
19 under Section 20.037(b);

20           (9) a person who administers a credit file monitoring  
21 subscription service to which the consumer has subscribed;

22           (10) a person for the purpose of providing a consumer  
23 with a copy of the consumer's report on the consumer's request;

24           (11) a check service or fraud prevention service  
25 company that issues consumer reports:

26                   (A) to prevent or investigate fraud; or

27                   (B) for purposes of approving or processing

1 negotiable instruments, electronic funds transfers, or similar  
2 methods of payment;

3 (12) a deposit account information service company  
4 that issues consumer reports related to account closures caused by  
5 fraud, substantial overdrafts, automated teller machine abuses, or  
6 similar negative information regarding a consumer to an inquiring  
7 financial institution for use by the financial institution only in  
8 reviewing a consumer request for a deposit account with that  
9 institution; or

10 (13) a consumer reporting agency that:

11 (A) acts only to resell credit information by  
12 assembling and merging information contained in a database of  
13 another consumer reporting agency or multiple consumer reporting  
14 agencies; and

15 (B) does not maintain a permanent database of  
16 credit information from which new consumer reports are produced.

17 SECTION 2.02. Section 140.002(f), Civil Practice and  
18 Remedies Code, is amended to read as follows:

19 (f) This chapter does not apply to:

20 (1) a workers' compensation insurance policy or any  
21 other source of medical benefits under Title 5, Labor Code;

22 (2) Medicare;

23 (3) the Medicaid program under Chapter 32, Human  
24 Resources Code;

25 (4) a Medicaid managed care program operated under  
26 Chapter 540 or Chapter 540A [~~533~~], Government Code, as applicable;

27 (5) the state child health plan or any other program



1 operated under Chapter 62 or 63, Health and Safety Code; or

2 (6) a self-funded plan that is subject to the Employee  
3 Retirement Income Security Act of 1974 (29 U.S.C. Section 1001 et  
4 seq.).

5 SECTION 2.03. Section 33.096(b), Education Code, is amended  
6 to read as follows:

7 (b) A student may request an electrocardiogram from any  
8 health care professional, including a health care professional  
9 provided through the student's patient-centered medical home, as  
10 defined by Section 540.0712 [~~533.0029~~], Government Code, a health  
11 care professional provided through a school district program, or  
12 another health care professional chosen by the parent or person  
13 standing in parental relation to the student, provided that the  
14 health care professional is:

15 (1) appropriately licensed in this state; and

16 (2) authorized to administer and interpret  
17 electrocardiograms under the health care professional's scope of  
18 practice, as established by the health care professional's Texas  
19 licensing act.

20 SECTION 2.04. Section 114.106(b), Estates Code, is amended  
21 to read as follows:

22 (b) Notwithstanding Subsection (a), real property  
23 transferred at the transferor's death by a transfer on death deed is  
24 not considered property of the probate estate for any purpose,  
25 including for purposes of Section 546.0403 [~~531.077~~], Government  
26 Code.

27 SECTION 2.05. Section 53.011(a), Family Code, is amended to

1 read as follows:

2 (a) In this section:

3 (1) "Community resource coordination group" has the  
4 meaning assigned by Section 547.0101 [~~531.421~~], Government Code.

5 (2) "Local-level interagency staffing group" means a  
6 group established under the memorandum of understanding described  
7 by Subchapter D, Chapter 522 [~~Section 531.055~~], Government Code.

8 SECTION 2.06. Section 58.0051(a)(2), Family Code, is  
9 amended to read as follows:

10 (2) "Juvenile service provider" means a governmental  
11 entity that provides juvenile justice or prevention, medical,  
12 educational, or other support services to a juvenile. The term  
13 includes:

14 (A) a state or local juvenile justice agency as  
15 defined by Section 58.101;

16 (B) health and human services agencies, as  
17 defined by Section 521.0001 [~~531.001~~], Government Code, and the  
18 Health and Human Services Commission;

19 (C) the Department of Family and Protective  
20 Services;

21 (D) the Department of Public Safety;

22 (E) the Texas Education Agency;

23 (F) an independent school district;

24 (G) a juvenile justice alternative education  
25 program;

26 (H) a charter school;

27 (I) a local mental health or mental retardation

1 authority;

2 (J) a court with jurisdiction over juveniles;

3 (K) a district attorney's office;

4 (L) a county attorney's office; and

5 (M) a children's advocacy center established  
6 under Section 264.402.

7 SECTION 2.07. Section 261.401(b), Family Code, is amended  
8 to read as follows:

9 (b) Except as provided by Section 261.404 of this code and  
10 former Section 531.02013(1)(D), Government Code, a state agency  
11 that operates, licenses, certifies, registers, or lists a facility  
12 in which children are located or provides oversight of a program  
13 that serves children shall make a prompt, thorough investigation of  
14 a report that a child has been or may be abused, neglected, or  
15 exploited in the facility or program. The primary purpose of the  
16 investigation shall be the protection of the child.

17 SECTION 2.08. Sections 261.404(a-1) and (a-2), Family Code,  
18 are amended to read as follows:

19 (a-1) For an investigation of a child living in a residence  
20 owned, operated, or controlled by a provider of services under the  
21 home and community-based services waiver program described by  
22 Section 542.0001(11)(B) [~~534.001(11)(B)~~], Government Code, the  
23 department, in accordance with Subchapter E, Chapter 48, Human  
24 Resources Code, may provide emergency protective services  
25 necessary to immediately protect the child from serious physical  
26 harm or death and, if necessary, obtain an emergency order for  
27 protective services under Section 48.208, Human Resources Code.

1 (a-2) For an investigation of a child living in a residence  
2 owned, operated, or controlled by a provider of services under the  
3 home and community-based services waiver program described by  
4 Section 542.0001(11)(B) [~~534.001(11)(B)~~], Government Code,  
5 regardless of whether the child is receiving services under that  
6 waiver program from the provider, the department shall provide  
7 protective services to the child in accordance with Subchapter E,  
8 Chapter 48, Human Resources Code.

9 SECTION 2.09. Section 264.019(b), Family Code, is amended  
10 to read as follows:

11 (b) Not later than November 1 of each year, the department  
12 shall:

13 (1) prepare for the preceding year a report  
14 containing:

15 (A) the information collected under Subsection  
16 (a); and

17 (B) the data collected under Section 532.0204  
18 [~~531.02143~~], Government Code;

19 (2) post a copy of the report prepared under  
20 Subdivision (1) on the department's Internet website; and

21 (3) electronically submit to the legislature a copy of  
22 the report.

23 SECTION 2.10. Section 264.1212(a), Family Code, is amended  
24 to read as follows:

25 (a) In this section, "community resource coordination  
26 group" means a coordination group established under a memorandum of  
27 understanding under Subchapter D, Chapter 522 [~~Section 531.055~~],

1 Government Code.

2 SECTION 2.11. Section 264.757, Family Code, is amended to  
3 read as follows:

4 Sec. 264.757. COORDINATION WITH OTHER AGENCIES. The  
5 department shall coordinate with other health and human services  
6 agencies, as defined by Section 521.0001 [~~531.001~~], Government  
7 Code, to provide assistance and services under this subchapter.

8 SECTION 2.12. Section 14.1025(a)(2), Finance Code, is  
9 amended to read as follows:

10 (2) "Health and human services agencies" has the  
11 meaning assigned by Section 521.0001 [~~531.001~~], Government Code.

12 SECTION 2.13. Section 322.020(f), Government Code, is  
13 amended to read as follows:

14 (f) In this section, "state agency" has the meaning assigned  
15 by Section 2054.003, except that the term does not include a  
16 university system or institution of higher education, the Health  
17 and Human Services Commission, an agency identified in Section  
18 521.0001(5) [~~531.001(4)~~], or the Texas Department of  
19 Transportation.

20 SECTION 2.14. Section 411.1143(a), Government Code, is  
21 amended to read as follows:

22 (a) The Health and Human Services Commission, an agency  
23 operating part of the medical assistance program under Chapter 32,  
24 Human Resources Code, or the office of inspector general  
25 established under Subchapter C, Chapter 544 [~~Chapter 531~~],  
26 Government Code, is entitled to obtain from the department the  
27 criminal history record information maintained by the department

1 that relates to a provider under the medical assistance program or a  
2 person applying to enroll as a provider under the medical  
3 assistance program.

4 SECTION 2.15. Section 418.043, Government Code, is amended  
5 to read as follows:

6 Sec. 418.043. OTHER POWERS AND DUTIES. The division shall:

- 7 (1) determine requirements of the state and its  
8 political subdivisions for food, clothing, and other necessities in  
9 event of a disaster;
- 10 (2) procure and position supplies, medicines,  
11 materials, and equipment;
- 12 (3) adopt standards and requirements for local and  
13 interjurisdictional emergency management plans;
- 14 (4) periodically review local and interjurisdictional  
15 emergency management plans;
- 16 (5) coordinate deployment of mobile support units;
- 17 (6) establish and operate training programs and  
18 programs of public information or assist political subdivisions and  
19 emergency management agencies to establish and operate the  
20 programs;
- 21 (7) make surveys of public and private industries,  
22 resources, and facilities in the state that are necessary to carry  
23 out the purposes of this chapter;
- 24 (8) plan and make arrangements for the availability  
25 and use of any private facilities, services, and property and  
26 provide for payment for use under terms and conditions agreed on if  
27 the facilities are used and payment is necessary;

1           (9) establish a register of persons with types of  
2 training and skills important in disaster mitigation,  
3 preparedness, response, and recovery;

4           (10) establish a register of mobile and construction  
5 equipment and temporary housing available for use in a disaster;

6           (11) assist political subdivisions in developing  
7 plans for the humane evacuation, transport, and temporary  
8 sheltering of service animals and household pets in a disaster;

9           (12) prepare, for issuance by the governor, executive  
10 orders and regulations necessary or appropriate in coping with  
11 disasters;

12           (13) cooperate with the federal government and any  
13 public or private agency or entity in achieving any purpose of this  
14 chapter and in implementing programs for disaster mitigation,  
15 preparation, response, and recovery;

16           (14) develop a plan to raise public awareness and  
17 expand the capability of the information and referral network under  
18 Section 526.0004 [~~531.0312~~];

19           (15) improve the integration of volunteer groups,  
20 including faith-based organizations, into emergency management  
21 plans;

22           (16) cooperate with the Federal Emergency Management  
23 Agency to create uniform guidelines for acceptable home repairs  
24 following disasters and promote public awareness of the guidelines;

25           (17) cooperate with state agencies to:

26                   (A) encourage the public to participate in  
27 volunteer emergency response teams and organizations that respond

1 to disasters; and

2 (B) provide information on those programs in  
3 state disaster preparedness and educational materials and on  
4 Internet websites;

5 (18) establish a liability awareness program for  
6 volunteers, including medical professionals;

7 (19) define "individuals with special needs" in the  
8 context of a disaster;

9 (20) establish and operate, subject to the  
10 availability of funds, a search and rescue task force in each field  
11 response region established by the division to assist in search,  
12 rescue, and recovery efforts before, during, and after a natural or  
13 man-made disaster; and

14 (21) do other things necessary, incidental, or  
15 appropriate for the implementation of this chapter.

16 SECTION 2.16. Section 441.203(j), Government Code, is  
17 amended to read as follows:

18 (j) The council shall categorize state agency programs and  
19 telephone numbers by subject matter as well as by agency. The  
20 council shall cooperate with the Texas Information and Referral  
21 Network under Section 526.0004 [~~531.0312~~] to ensure that the  
22 council and the network use a single method of defining and  
23 organizing information about health and human services.

24 SECTION 2.17. Section 2001.223, Government Code, is amended  
25 to read as follows:

26 Sec. 2001.223. EXCEPTIONS FROM DECLARATORY JUDGMENT, COURT  
27 ENFORCEMENT, AND CONTESTED CASE PROVISIONS. Section 2001.038 and



1 Subchapters C through H do not apply to:

2 (1) except as provided by Subchapter D, Chapter 545  
3 [~~Section 531.019~~], the granting, payment, denial, or withdrawal of  
4 financial or medical assistance or benefits under service programs  
5 that were operated by the former Texas Department of Human Services  
6 before September 1, 2003, and are operated on and after that date by  
7 the Health and Human Services Commission or a health and human  
8 services agency, as defined by Section 521.0001 [~~531.001~~];

9 (2) action by the Banking Commissioner or the Finance  
10 Commission of Texas regarding the issuance of a state bank or state  
11 trust company charter for a bank or trust company to assume the  
12 assets and liabilities of a financial institution that the  
13 commissioner considers to be in hazardous condition as defined by  
14 Section 31.002(a) or 181.002(a), Finance Code, as applicable;

15 (3) a hearing or interview conducted by the Board of  
16 Pardons and Paroles or the Texas Department of Criminal Justice  
17 relating to the grant, rescission, or revocation of parole or other  
18 form of administrative release; or

19 (4) the suspension, revocation, or termination of the  
20 certification of a breath analysis operator or technical supervisor  
21 under the rules of the Department of Public Safety.

22 SECTION 2.18. Section 2055.001(4), Government Code, is  
23 amended to read as follows:

24 (4) "State agency" has the meaning assigned by Section  
25 2054.003, except that the term does not include a university system  
26 or institution of higher education or an agency identified in  
27 Section 521.0001(5) [~~531.001(4)~~].

1 SECTION 2.19. Section 2055.002(a), Government Code, is  
2 amended to read as follows:

3 (a) Except as provided by Subsection (b), the requirements  
4 of this chapter regarding electronic government projects do not  
5 apply to institutions of higher education or a health and human  
6 services agency identified in Section 521.0001(5) [~~531.001(4)~~],  
7 Government Code.

8 SECTION 2.20. Sections 2155.144(i), (j), (k), (m), and (p),  
9 Government Code, are amended to read as follows:

10 (i) Subject to Section 524.0001(b) [~~531.0055(c)~~], the  
11 Health and Human Services Commission shall develop a single  
12 statewide risk analysis procedure. Each health and human services  
13 agency shall comply with the procedure. The procedure must provide  
14 for:

15 (1) assessing the risk of fraud, abuse, or waste in  
16 health and human services agencies contractor selection processes,  
17 contract provisions, and payment and reimbursement rates and  
18 methods for the different types of goods and services for which  
19 health and human services agencies contract;

20 (2) identifying contracts that require enhanced  
21 contract monitoring; and

22 (3) coordinating contract monitoring efforts among  
23 health and human services agencies.

24 (j) Subject to Section 524.0001(b) [~~531.0055(c)~~], the  
25 Health and Human Services Commission shall publish a contract  
26 management handbook that establishes consistent contracting  
27 policies and practices to be followed by health and human services

1 agencies. The handbook may include standard contract provisions  
2 and formats for health and human services agencies to incorporate  
3 as applicable in their contracts.

4 (k) Subject to Section 524.0001(b) [~~531.0055(c)~~], the  
5 Health and Human Services Commission, in cooperation with the  
6 comptroller, shall establish a central contract management  
7 database that identifies each contract made with a health and human  
8 services agency. The comptroller may use the database to monitor  
9 health and human services agency contracts, and health and human  
10 services agencies may use the database in contracting. A state  
11 agency shall send to the comptroller in the manner prescribed by the  
12 comptroller the information the agency possesses that the  
13 comptroller requires for inclusion in the database.

14 (m) Subject to Section 524.0001(b) [~~531.0055(c)~~], the  
15 Health and Human Services Commission shall develop and implement a  
16 statewide plan to ensure that each entity that contracts with a  
17 health and human services agency and any subcontractor of the  
18 entity complies with the accessibility requirements of the  
19 Americans with Disabilities Act of 1990 (42 U.S.C. Section 12101 et  
20 seq.).

21 (p) In this section, "health and human services agency" has  
22 the meaning assigned by Section 521.0001 [~~531.001~~].

23 SECTION 2.21. Section 2167.004(c), Government Code, is  
24 amended to read as follows:

25 (c) In this section, "health and human services agency" has  
26 the meaning assigned by Section 521.0001 [~~531.001~~].

27 SECTION 2.22. Section 2306.252(g), Government Code, is

1 amended to read as follows:

2 (g) The center shall provide information regarding the  
3 department's housing and community affairs programs to the Texas  
4 Information and Referral Network for inclusion in the statewide  
5 information and referral network as required by Section 526.0004  
6 [~~531.0312~~].

7 SECTION 2.23. Section 12.0001, Health and Safety Code, is  
8 amended to read as follows:

9 Sec. 12.0001. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
10 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
11 commissioner by this title or another law conflicts with any of the  
12 following provisions of the Government Code, the [~~Section~~  
13 ~~531.0055,~~] Government Code provision[~~, Section 531.0055~~] controls:

- 14 (1) Subchapter A, Chapter 524;  
15 (2) Section 524.0101;  
16 (3) Sections 524.0151(a)(2) and (b);  
17 (4) Section 524.0202; and  
18 (5) Section 525.0254.

19 SECTION 2.24. Section 32.101, Health and Safety Code, is  
20 amended to read as follows:

21 Sec. 32.101. ENHANCED PRENATAL SERVICES FOR CERTAIN  
22 WOMEN. The commission, in collaboration with managed care  
23 organizations that contract with the commission to provide health  
24 care services to medical assistance recipients under Chapter 540 or  
25 540A [~~533~~], Government Code, as applicable, shall develop and  
26 implement cost-effective, evidence-based, and enhanced prenatal  
27 services for high-risk pregnant women covered under the medical

1 assistance program.

2 SECTION 2.25. Section 32.151(3), Health and Safety Code, is  
3 amended to read as follows:

4 (3) "Medicaid managed care organization" means a  
5 managed care organization as defined by Section 540.0001 [~~533.001~~],  
6 Government Code, that contracts with the commission under Chapter  
7 540 or 540A [~~533~~], Government Code, as applicable, to provide  
8 health care services to medical assistance program recipients.

9 SECTION 2.26. Section 32.155(e), Health and Safety Code, is  
10 amended to read as follows:

11 (e) The commission may submit the report required under  
12 Subsection (d) with the report required under Section 543A.0008  
13 [~~536.008~~], Government Code.

14 SECTION 2.27. Section 33.018(a)(4), Health and Safety Code,  
15 is amended to read as follows:

16 (4) "Health agency" means the commission and the  
17 health and human services agencies listed in Section 521.0001  
18 [~~531.001~~], Government Code.

19 SECTION 2.28. Section 34.0159, Health and Safety Code, is  
20 amended to read as follows:

21 Sec. 34.0159. PROGRAM EVALUATIONS. The commission, in  
22 collaboration with the task force and other interested parties,  
23 shall:

24 (1) explore options for expanding the pilot program  
25 for pregnancy medical homes established under former Section  
26 531.0996, Government Code;

27 (2) explore methods for increasing the benefits

1 provided under Medicaid, including specialty care and  
2 prescriptions, for women at greater risk of a high-risk pregnancy  
3 or premature delivery;

4 (3) evaluate the impact of supplemental payments made  
5 to obstetrics providers for pregnancy risk assessments on  
6 increasing access to maternal health services;

7 (4) evaluate a waiver to fund managed care  
8 organization payments for case management and care coordination  
9 services for women at high risk of severe maternal morbidity on  
10 conclusion of their eligibility for Medicaid;

11 (5) evaluate the average time required for pregnant  
12 women to complete the Medicaid enrollment process;

13 (6) evaluate the use of Medicare codes for Medicaid  
14 care coordination;

15 (7) study the impact of programs funded from the Teen  
16 Pregnancy Prevention Program federal grant and evaluate whether the  
17 state should continue funding the programs; and

18 (8) evaluate the use of telemedicine medical services  
19 for women during pregnancy and the postpartum period.

20 SECTION 2.29. Section 34.020(c), Health and Safety Code, is  
21 amended to read as follows:

22 (c) The commission shall develop criteria for selecting  
23 participants for the program by analyzing information in the  
24 reports prepared by the task force under this chapter and the  
25 outcomes of the study conducted under former Section 531.02163,  
26 Government Code.

27 SECTION 2.30. Section 35.0021(5), Health and Safety Code,

1 is amended to read as follows:

2 (5) "Family support services" means support,  
3 resources, or other assistance provided to the family of a child  
4 with special health care needs. The term may include services  
5 described by Part A of the Individuals with Disabilities Education  
6 Act (20 U.S.C. Section 1400 et seq.), as amended, and permanency  
7 planning, as that term is defined by Section 546.0201 [~~531.151~~],  
8 Government Code.

9 SECTION 2.31. Section 62.1571, Health and Safety Code, as  
10 amended by Chapters 624 (H.B. 4) and 811 (H.B. 2056), Acts of the  
11 87th Legislature, Regular Session, 2021, is reenacted and amended  
12 to read as follows:

13 Sec. 62.1571. TELEMEDICINE MEDICAL SERVICES, [~~AND~~]  
14 TELEDENTISTRY DENTAL SERVICES, AND TELEHEALTH SERVICES. (a) In  
15 providing covered benefits to a child, a health plan provider must  
16 permit benefits to be provided through telemedicine medical  
17 services, [and] teledentistry dental services, and telehealth  
18 services in accordance with policies developed by the commission.

19 (b) The policies must provide for:

20 (1) the availability of covered benefits  
21 appropriately provided through telemedicine medical services, [and]  
22 [and] teledentistry dental services, and [or] telehealth services  
23 that are comparable to the same types of covered benefits provided  
24 without the use of telemedicine medical services, [and]  
25 teledentistry dental services, and [or] telehealth services; and

26 (2) the availability of covered benefits for different  
27 services performed by multiple health care providers during a

1 single session of telemedicine medical services, teledentistry  
2 dental services, or both services, or of telehealth services, if  
3 the executive commissioner determines that delivery of the covered  
4 benefits in that manner is cost-effective in comparison to the  
5 costs that would be involved in obtaining the services from  
6 providers without the use of telemedicine medical services, ~~or~~  
7 teledentistry dental services, or telehealth services, including  
8 the costs of transportation and lodging and other direct costs.

9 (c) In this section, "teledentistry dental service," ~~and~~  
10 "telehealth service," and "telemedicine medical service" have the  
11 meanings assigned by Section 521.0001 [~~531.001~~], Government Code.

12 SECTION 2.32. Section 75.151, Health and Safety Code, is  
13 amended to read as follows:

14 Sec. 75.151. DEFINITION. In this subchapter, "health  
15 opportunity pool trust fund" means the trust fund established under  
16 Subchapter D [~~N~~], Chapter 526 [~~531~~], Government Code.

17 SECTION 2.33. Section 75.153, Health and Safety Code, is  
18 amended to read as follows:

19 Sec. 75.153. ELIGIBILITY FOR FUNDS; STATEWIDE ELIGIBILITY  
20 CRITERIA. To be eligible for funding from money in the health  
21 opportunity pool trust fund, a regional or local health care  
22 program must:

23 (1) comply with any requirement imposed under the  
24 waiver obtained under Section 526.0152 [~~531.502~~], Government Code,  
25 including, to the extent applicable, any requirement that health  
26 care benefits or services provided under the program be provided in  
27 accordance with statewide eligibility criteria; and



1           (2) provide health care benefits or services under the  
2 program to a person receiving premium payment assistance for health  
3 benefits coverage through a program established under Section  
4 526.0157 [~~531.507~~], Government Code, regardless of whether the  
5 person is an employee, or dependent of an employee, of a small  
6 employer.

7           SECTION 2.34. Section 94.001(b), Health and Safety Code, is  
8 amended to read as follows:

9           (b) In developing the plan, the department shall seek the  
10 input of:

11           (1) the public, including members of the public that  
12 have hepatitis C;

13           (2) each state agency that provides services to  
14 persons with hepatitis C or the functions of which otherwise  
15 involve hepatitis C, including any appropriate health and human  
16 services agency described by Section 521.0001 [~~531.001~~],  
17 Government Code;

18           (3) any advisory body that addresses issues related to  
19 hepatitis C;

20           (4) public advocates concerned with issues related to  
21 hepatitis C; and

22           (5) providers of services to persons with hepatitis C.

23           SECTION 2.35. Section 94A.001(b), Health and Safety Code,  
24 is amended to read as follows:

25           (b) In developing the plan, the department shall seek the  
26 advice of:

27           (1) the public, including members of the public who

1 have been infected with Streptococcus pneumoniae;

2 (2) each state agency that provides services to  
3 persons infected with Streptococcus pneumoniae or that is assigned  
4 duties related to diseases caused by Streptococcus pneumoniae,  
5 including any appropriate health and human services agency  
6 described by Section 521.0001 [~~531.001~~], Government Code, the  
7 Employees Retirement System of Texas, and the Teacher Retirement  
8 System of Texas;

9 (3) any advisory body that addresses issues related to  
10 diseases caused by Streptococcus pneumoniae;

11 (4) public advocates concerned with issues related to  
12 diseases caused by Streptococcus pneumoniae;

13 (5) providers of services to persons with diseases  
14 caused by Streptococcus pneumoniae;

15 (6) a statewide professional association of  
16 physicians; and

17 (7) a statewide professional association of nurses.

18 SECTION 2.36. Section 98.110(a), Health and Safety Code, is  
19 amended to read as follows:

20 (a) Notwithstanding any other law, the department may  
21 disclose information reported by health care facilities under  
22 Section 98.103 or 98.1045 to other programs within the department,  
23 to the commission, to other health and human services agencies, as  
24 defined by Section 521.0001 [~~531.001~~], Government Code, and to the  
25 federal Centers for Disease Control and Prevention, or any other  
26 agency of the United States Department of Health and Human  
27 Services, for public health research or analysis purposes only,

1 provided that the research or analysis relates to health  
2 care-associated infections or preventable adverse events. The  
3 privilege and confidentiality provisions contained in this chapter  
4 apply to such disclosures.

5 SECTION 2.37. Section 103.0131(a), Health and Safety Code,  
6 is amended to read as follows:

7 (a) In conjunction with developing each state plan  
8 described in Section 103.013, the council shall conduct a statewide  
9 assessment of existing programs for the prevention of diabetes and  
10 treatment of individuals with diabetes that are administered by the  
11 commission or a health and human services agency, as defined by  
12 Section 521.0001 [~~531.001~~], Government Code. As part of the  
13 assessment, the council shall collect data regarding:

- 14 (1) the number of individuals served by the programs;  
15 (2) the areas where services to prevent diabetes and  
16 treat individuals with diabetes are unavailable; and  
17 (3) the number of health care providers treating  
18 individuals with diabetes under the programs.

19 SECTION 2.38. Section 108.0065(a), Health and Safety Code,  
20 is amended to read as follows:

21 (a) In this section, "Medicaid managed care organization"  
22 means a managed care organization, as defined by Section 540.0001  
23 [~~533.001~~], Government Code, that is contracting with the commission  
24 to implement the Medicaid managed care program under Chapter 540 or  
25 540A [~~533~~], Government Code, as applicable.

26 SECTION 2.39. Section 142.001(11-c), Health and Safety  
27 Code, is amended to read as follows:

1           (11-c) "Habilitation" means habilitation services, as  
2 defined by Section 542.0001 [~~534.001~~], Government Code, delivered  
3 by a licensed home and community support services agency.

4           SECTION 2.40. Section 142.003(a), Health and Safety Code,  
5 is amended to read as follows:

6           (a) The following persons need not be licensed under this  
7 chapter:

8           (1) a physician, dentist, registered nurse,  
9 occupational therapist, or physical therapist licensed under the  
10 laws of this state who provides home health services to a client  
11 only as a part of and incidental to that person's private office  
12 practice;

13           (2) a registered nurse, licensed vocational nurse,  
14 physical therapist, occupational therapist, speech therapist,  
15 medical social worker, or any other health care professional as  
16 determined by the department who provides home health services as a  
17 sole practitioner;

18           (3) a registry that operates solely as a clearinghouse  
19 to put consumers in contact with persons who provide home health,  
20 hospice, habilitation, or personal assistance services and that  
21 does not maintain official client records, direct client services,  
22 or compensate the person who is providing the service;

23           (4) an individual whose permanent residence is in the  
24 client's residence;

25           (5) an employee of a person licensed under this  
26 chapter who provides home health, hospice, habilitation, or  
27 personal assistance services only as an employee of the license

1 holder and who receives no benefit for providing the services,  
2 other than wages from the license holder;

3 (6) a home, nursing home, convalescent home, assisted  
4 living facility, special care facility, or other institution for  
5 individuals who are elderly or who have disabilities that provides  
6 home health or personal assistance services only to residents of  
7 the home or institution;

8 (7) a person who provides one health service through a  
9 contract with a person licensed under this chapter;

10 (8) a durable medical equipment supply company;

11 (9) a pharmacy or wholesale medical supply company  
12 that does not furnish services, other than supplies, to a person at  
13 the person's house;

14 (10) a hospital or other licensed health care facility  
15 that provides home health or personal assistance services only to  
16 inpatient residents of the hospital or facility;

17 (11) a person providing home health or personal  
18 assistance services to an injured employee under Title 5, Labor  
19 Code;

20 (12) a visiting nurse service that:

21 (A) is conducted by and for the adherents of a  
22 well-recognized church or religious denomination; and

23 (B) provides nursing services by a person exempt  
24 from licensing by Section 301.004, Occupations Code, because the  
25 person furnishes nursing care in which treatment is only by prayer  
26 or spiritual means;

27 (13) an individual hired and paid directly by the

1 client or the client's family or legal guardian to provide home  
2 health or personal assistance services;

3 (14) a business, school, camp, or other organization  
4 that provides home health or personal assistance services,  
5 incidental to the organization's primary purpose, to individuals  
6 employed by or participating in programs offered by the business,  
7 school, or camp that enable the individual to participate fully in  
8 the business's, school's, or camp's programs;

9 (15) a person or organization providing  
10 sitter-companion services or chore or household services that do  
11 not involve personal care, health, or health-related services;

12 (16) a licensed health care facility that provides  
13 hospice services under a contract with a hospice;

14 (17) a person delivering residential acquired immune  
15 deficiency syndrome hospice care who is licensed and designated as  
16 a residential AIDS hospice under Chapter 248;

17 (18) the Texas Department of Criminal Justice;

18 (19) a person that provides home health, hospice,  
19 habilitation, or personal assistance services only to persons  
20 receiving benefits under:

21 (A) the home and community-based services (HCS)  
22 waiver program;

23 (B) the Texas home living (TxHmL) waiver program;

24 (C) the STAR + PLUS or other Medicaid managed  
25 care program under the program's HCS or TxHmL certification; or

26 (D) Section 542.0152 [~~534.152~~], Government Code;

27 (20) a person who provides intellectual and

1 developmental disabilities habilitative specialized services under  
2 Medicaid and is:

3 (A) a certified HCS or TxHmL provider; or

4 (B) a local intellectual and developmental  
5 disability authority contracted under Section 534.105; or

6 (21) an individual who provides home health or  
7 personal assistance services as the employee of a consumer or an  
8 entity or employee of an entity acting as a consumer's fiscal agent  
9 under Subchapter C, Chapter 546 [~~Section 531.051~~], Government Code.

10 SECTION 2.41. Section 161.0095(b), Health and Safety Code,  
11 is amended to read as follows:

12 (b) The department shall establish a work group to assist  
13 the department in developing the continuing education programs and  
14 educational information. The work group shall include physicians,  
15 nurses, department representatives, representatives of managed  
16 care organizations that provide health care services under Chapter  
17 540 or 540A [~~533~~], Government Code, as applicable, representatives  
18 of health plan providers that provide health care services under  
19 Chapter 62, and members of the public.

20 SECTION 2.42. Section 191.0048(d), Health and Safety Code,  
21 is amended to read as follows:

22 (d) Notwithstanding Section 191.005, the local registrar or  
23 county clerk who collects the voluntary contribution under this  
24 section shall send the voluntary contribution to the comptroller,  
25 who shall deposit the voluntary contribution in the Texas Home  
26 Visiting Program trust fund under Section 523.0306 [~~531.287~~],  
27 Government Code.

1 SECTION 2.43. Section 242.0395(a), Health and Safety Code,  
2 is amended to read as follows:

3 (a) An institution licensed under this chapter shall  
4 register with the Texas Information and Referral Network under  
5 Section 526.0004 [~~531.0312~~], Government Code, to assist the state  
6 in identifying persons needing assistance if an area is evacuated  
7 because of a disaster or other emergency.

8 SECTION 2.44. Section 242.061(a-3), Health and Safety Code,  
9 is amended to read as follows:

10 (a-3) The executive commissioner may not revoke a license  
11 under Subsection (a-2) due to a violation described by Subsection  
12 (a-2)(1), if:

13 (1) the violation and the determination of immediate  
14 threat to health and safety are not included on the written list of  
15 violations left with the facility at the time of the initial exit  
16 conference under Section 242.0445(b) for a survey, inspection, or  
17 investigation;

18 (2) the violation is not included on the final  
19 statement of violations described by Section 242.0445; or

20 (3) the violation has been reviewed under the informal  
21 dispute resolution process established by Section 526.0202  
22 [~~531.058~~], Government Code, and a determination was made that:

23 (A) the violation should be removed from the  
24 license holder's record; or

25 (B) the violation is reduced in severity so that  
26 the violation is no longer cited as an immediate threat to health  
27 and safety related to the abuse or neglect of a resident.



1 SECTION 2.45. Section 247.0275(a), Health and Safety Code,  
2 is amended to read as follows:

3 (a) An assisted living facility licensed under this chapter  
4 shall register with the Texas Information and Referral Network  
5 under Section 526.0004 [~~531.0312~~], Government Code, to assist the  
6 state in identifying persons needing assistance if an area is  
7 evacuated because of a disaster or other emergency.

8 SECTION 2.46. Section 247.043(b), Health and Safety Code,  
9 is amended to read as follows:

10 (b) If the thorough investigation reveals that abuse,  
11 exploitation, or neglect has occurred, the department shall:

12 (1) implement enforcement measures, including closing  
13 the facility, revoking the facility's license, relocating  
14 residents, and making referrals to law enforcement agencies;

15 (2) notify the Department of Family and Protective  
16 Services of the results of the investigation;

17 (3) notify a health and human services agency, as  
18 defined by Section 521.0001 [~~531.001~~], Government Code, that  
19 contracts with the facility for the delivery of personal care  
20 services of the results of the investigation; and

21 (4) provide to a contracting health and human services  
22 agency access to the department's documents or records relating to  
23 the investigation.

24 SECTION 2.47. Sections 250.001(1-b) and (3-a), Health and  
25 Safety Code, are amended to read as follows:

26 (1-b) "Consumer-directed service option" has the  
27 meaning assigned by Section 546.0101 [~~531.051~~], Government Code.

1           (3-a) "Financial management services agency" means an  
2 entity that contracts with the commission [~~Department of Aging and~~  
3 ~~Disability Services~~] to serve as a fiscal and employer agent for an  
4 individual employer in the consumer-directed service option  
5 described by Section 546.0101 [~~531.051~~], Government Code.

6           SECTION 2.48. Section 253.001(1-b), Health and Safety Code,  
7 is amended to read as follows:

8           (1-b) "Consumer-directed service option" has the  
9 meaning assigned by Section 546.0101 [~~531.051~~], Government Code.

10          SECTION 2.49. Section 322.001(2), Health and Safety Code,  
11 is amended to read as follows:

12          (2) "Health and human services agency" means an agency  
13 listed in Section 521.0001 [~~531.001~~], Government Code.

14          SECTION 2.50. Section 461A.005, Health and Safety Code, is  
15 amended to read as follows:

16          Sec. 461A.005. CONFLICT WITH OTHER LAW. To the extent a  
17 power or duty given to the department or commissioner by this  
18 chapter conflicts with any of the following provisions of the  
19 [~~Section 531.0055,~~] Government Code, the Government Code provision  
20 [~~Section 531.0055~~] controls:

21                 (1) Subchapter A, Chapter 524;

22                 (2) Section 524.0101;

23                 (3) Sections 524.0151(a)(2) and (b);

24                 (4) Section 524.0202; and

25                 (5) Section 525.0254.

26          SECTION 2.51. Section 461A.052(b), Health and Safety Code,  
27 is amended to read as follows:

1 (b) The department may establish regional alcohol advisory  
2 committees consistent with the regions established under Section  
3 525.0151 [~~531.024~~], Government Code.

4 SECTION 2.52. Section 461A.056(a), Health and Safety Code,  
5 is amended to read as follows:

6 (a) The department shall develop and adopt a statewide  
7 service delivery plan. The department shall update the plan not  
8 later than February 1 of each even-numbered year. The plan must  
9 include:

10 (1) a statement of the department's mission, goals,  
11 and objectives regarding chemical dependency prevention,  
12 intervention, and treatment;

13 (2) a statement of how chemical dependency services  
14 and chemical dependency case management services should be  
15 organized, managed, and delivered;

16 (3) a comprehensive assessment of:

17 (A) chemical dependency services available in  
18 this state at the time the plan is prepared; and

19 (B) future chemical dependency services needs;

20 (4) a service funding process that ensures equity in  
21 the availability of chemical dependency services across this state  
22 and within each service region established under Section 525.0151  
23 [~~531.024~~], Government Code;

24 (5) a provider selection and monitoring process that  
25 emphasizes quality in the provision of services;

26 (6) a description of minimum service levels for each  
27 region;

1           (7) a mechanism for the department to obtain and  
2 consider local public participation in identifying and assessing  
3 regional needs for chemical dependency services;

4           (8) a process for coordinating and assisting  
5 administration and delivery of services among federal, state, and  
6 local public and private chemical dependency programs that provide  
7 similar services; and

8           (9) a process for coordinating the department's  
9 activities with those of other state health and human services  
10 agencies and criminal justice agencies to avoid duplications and  
11 inconsistencies in the efforts of the agencies in chemical  
12 dependency prevention, intervention, treatment, rehabilitation,  
13 research, education, and training.

14           SECTION 2.53. Section 533.0002, Health and Safety Code, is  
15 amended to read as follows:

16           Sec. 533.0002. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
17 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
18 commissioner by this title or another law conflicts with any of the  
19 following provisions of the [~~Section 531.0055,~~] Government Code,  
20 the Government Code provision [~~Section 531.0055~~] controls:

- 21           (1) Subchapter A, Chapter 524;
- 22           (2) Section 524.0101;
- 23           (3) Sections 524.0151(a)(2) and (b);
- 24           (4) Section 524.0202; and
- 25           (5) Section 525.0254.

26           SECTION 2.54. Section 533.016(a), Health and Safety Code,  
27 is amended to read as follows:

1 (a) This section does not apply to a "health and human  
2 services agency," as that term is defined by Section 521.0001  
3 [~~531.001~~], Government Code.

4 SECTION 2.55. Section 533.017(a), Health and Safety Code,  
5 is amended to read as follows:

6 (a) This section does not apply to a "health and human  
7 services agency," as that term is defined by Section 521.0001  
8 [~~531.001~~], Government Code.

9 SECTION 2.56. Section 533.032(a), Health and Safety Code,  
10 is amended to read as follows:

11 (a) The department shall have a long-range plan relating to  
12 the provision of services under this title covering at least six  
13 years that includes at least the provisions required by Sections  
14 525.0154, 525.0155, [~~531.022~~] and 525.0156 [~~531.023~~], Government  
15 Code, and Chapter 2056, Government Code. The plan must cover the  
16 provision of services in and policies for state-operated  
17 institutions and ensure that the medical needs of the most  
18 medically fragile persons with mental illness the department serves  
19 are met.

20 SECTION 2.57. Section 533A.002, Health and Safety Code, is  
21 amended to read as follows:

22 Sec. 533A.002. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
23 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
24 commissioner by this title or another law conflicts with any of the  
25 following provisions of the [~~Section 531.0055,~~] Government Code,  
26 the Government Code provision [~~Section 531.0055~~] controls:

27 (1) Subchapter A, Chapter 524;

1           (2) Section 524.0101;

2           (3) Sections 524.0151(a)(2) and (b);

3           (4) Section 524.0202; and

4           (5) Section 525.0254.

5           SECTION 2.58. Section 533A.016(a), Health and Safety Code,  
6 is amended to read as follows:

7           (a) This section does not apply to a "health and human  
8 services agency," as that term is defined by Section 521.0001  
9 [~~531.001~~], Government Code.

10          SECTION 2.59. Section 533A.017(a), Health and Safety Code,  
11 is amended to read as follows:

12          (a) This section does not apply to a "health and human  
13 services agency," as that term is defined by Section 521.0001  
14 [~~531.001~~], Government Code.

15          SECTION 2.60. Section 533A.032(a), Health and Safety Code,  
16 is amended to read as follows:

17          (a) The department shall have a long-range plan relating to  
18 the provision of services under this title covering at least six  
19 years that includes at least the provisions required by Sections  
20 525.0154, 525.0155, [531.022] and 525.0156 [531.023], Government  
21 Code, and Chapter 2056, Government Code. The plan must cover the  
22 provision of services in and policies for state-operated  
23 institutions and ensure that the medical needs of the most  
24 medically fragile persons with an intellectual disability the  
25 department serves are met.

26          SECTION 2.61. Section 533A.0335(a), Health and Safety Code,  
27 is amended to read as follows:

1 (a) In this section:

2 (1) "Advisory committee" means the Intellectual and  
3 Developmental Disability System Redesign Advisory Committee  
4 established under Section 542.0052 [~~534.053~~], Government Code.

5 (2) "Functional need," "ICF-IID program," and  
6 "Medicaid waiver program" have the meanings assigned those terms by  
7 Section 542.0001 [~~534.001~~], Government Code.

8 SECTION 2.62. Section 533A.03551(b), Health and Safety  
9 Code, is amended to read as follows:

10 (b) The department, in cooperation with the Texas  
11 Department of Housing and Community Affairs, the Department of  
12 Agriculture, the Texas State Affordable Housing Corporation, and  
13 the Intellectual and Developmental Disability System Redesign  
14 Advisory Committee established under Section 542.0052 [~~534.053~~],  
15 Government Code, shall coordinate with federal, state, and local  
16 public housing entities as necessary to expand opportunities for  
17 accessible, affordable, and integrated housing to meet the complex  
18 needs of individuals with disabilities, including individuals with  
19 intellectual and developmental disabilities.

20 SECTION 2.63. Section 773.05711(a), Health and Safety Code,  
21 is amended to read as follows:

22 (a) In addition to the requirements for obtaining or  
23 renewing an emergency medical services provider license under this  
24 subchapter, a person who applies for a license or for a renewal of a  
25 license must:

26 (1) provide the department with a letter of credit  
27 issued by a federally insured bank or savings institution in the

1 amount of:

2 (A) \$100,000 for the initial license and for  
3 renewal of the license on the second anniversary of the date the  
4 initial license is issued;

5 (B) \$75,000 for renewal of the license on the  
6 fourth anniversary of the date the initial license is issued;

7 (C) \$50,000 for renewal of the license on the  
8 sixth anniversary of the date the initial license is issued; and

9 (D) \$25,000 for renewal of the license on the  
10 eighth anniversary of the date the initial license is issued;

11 (2) if the applicant participates in the medical  
12 assistance program operated under Chapter 32, Human Resources Code,  
13 the Medicaid managed care program operated under Chapters 540 and  
14 540A [~~Chapter 533~~], Government Code, or the child health plan  
15 program operated under Chapter 62 of this code, provide the Health  
16 and Human Services Commission with a surety bond in the amount of  
17 \$50,000; and

18 (3) submit for approval by the department the name and  
19 contact information of the provider's administrator of record who  
20 satisfies the requirements under Section 773.05712.

21 SECTION 2.64. Section 773.06141(a), Health and Safety Code,  
22 is amended to read as follows:

23 (a) The department may suspend, revoke, or deny an emergency  
24 medical services provider license on the grounds that the  
25 provider's administrator of record, employee, or other  
26 representative:

27 (1) has been convicted of, or placed on deferred



1 adjudication community supervision or deferred disposition for, an  
2 offense that directly relates to the duties and responsibilities of  
3 the administrator, employee, or representative, other than an  
4 offense described by Section 542.304, Transportation Code;

5 (2) has been convicted of or placed on deferred  
6 adjudication community supervision or deferred disposition for an  
7 offense, including:

8 (A) an offense listed in Article 42A.054(a)(2),  
9 (3), (4), (7), (8), (9), (11), or (16), Code of Criminal Procedure;  
10 or

11 (B) an offense, other than an offense described  
12 by Subdivision (1), for which the person is subject to registration  
13 under Chapter 62, Code of Criminal Procedure; or

14 (3) has been convicted of Medicare or Medicaid fraud,  
15 has been excluded from participation in the state Medicaid program,  
16 or has a hold on payment for reimbursement under the state Medicaid  
17 program under Subchapter G [~~E~~], Chapter 544 [~~531~~], Government Code.

18 SECTION 2.65. Sections 1001.002(a) and (c), Health and  
19 Safety Code, are amended to read as follows:

20 (a) In this section, "function" includes a power, duty,  
21 program, or activity and an administrative support services  
22 function associated with the power, duty, program, or activity,  
23 unless consolidated under former Section 531.02012, Government  
24 Code.

25 (c) In accordance with former Subchapter A-1, Chapter 531,  
26 Government Code, and notwithstanding any other law, the department  
27 performs only functions related to public health, including health

1 care data collection and maintenance of the Texas Health Care  
2 Information Collection program.

3 SECTION 2.66. Section 1001.004, Health and Safety Code, is  
4 amended to read as follows:

5 Sec. 1001.004. REFERENCES IN LAW MEANING DEPARTMENT. In  
6 this code or any other law, a reference to the department in  
7 relation to a function described by Section 1001.002(c) means the  
8 department. A reference in law to the department in relation to any  
9 other function has the meaning assigned by Section 521.0002  
10 [~~531.0011~~], Government Code.

11 SECTION 2.67. Section 1001.005, Health and Safety Code, is  
12 amended to read as follows:

13 Sec. 1001.005. REFERENCES IN LAW MEANING COMMISSIONER OR  
14 DESIGNEE. In this code or in any other law, a reference to the  
15 commissioner in relation to a function described by Section  
16 1001.002(c) means the commissioner. A reference in law to the  
17 commissioner in relation to any other function has the meaning  
18 assigned by Section 521.0003 [~~531.0012~~], Government Code.

19 SECTION 2.68. Sections 1001.051(a-1), (c), and (d), Health  
20 and Safety Code, are amended to read as follows:

21 (a-1) The executive commissioner shall employ the  
22 commissioner in accordance with Subchapter B, Chapter 524,  
23 Government Code, and Section 524.0101(b) [~~531.0056~~], Government  
24 Code.

25 (c) Subject to the control of the executive commissioner,  
26 the commissioner shall:

27 (1) act as the department's chief administrative

1 officer;

2 (2) in accordance with the procedures prescribed by  
3 Section 524.0152 [~~531.00551~~], Government Code, assist the  
4 executive commissioner in the development and implementation of  
5 policies and guidelines needed for the administration of the  
6 department's functions;

7 (3) in accordance with the procedures adopted by the  
8 executive commissioner under Section 524.0152 [~~531.00551~~],  
9 Government Code, assist the executive commissioner in the  
10 development of rules relating to the matters within the  
11 department's jurisdiction, including the delivery of services to  
12 persons and the rights and duties of persons who are served or  
13 regulated by the department; and

14 (4) serve as a liaison between the department and  
15 commission.

16 (d) The commissioner shall administer this chapter under  
17 operational policies established by the executive commissioner and  
18 in accordance with the memorandum of understanding under Section  
19 524.0101(a) [~~531.0055(k)~~], Government Code, between the  
20 commissioner and the executive commissioner, as adopted by rule.

21 SECTION 2.69. Section 1001.075, Health and Safety Code, is  
22 amended to read as follows:

23 Sec. 1001.075. RULES. The executive commissioner may adopt  
24 rules reasonably necessary for the department to administer this  
25 chapter, consistent with the memorandum of understanding under  
26 Section 524.0101(a) [~~531.0055(k)~~], Government Code, between the  
27 commissioner and the executive commissioner, as adopted by rule.

1 SECTION 2.70. Sections 1001.084(a) and (d), Health and  
2 Safety Code, as added by Chapter 1 (S.B. 219), Acts of the 84th  
3 Legislature, Regular Session, 2015, are amended to read as follows:

4 (a) The executive commissioner, as authorized by Section  
5 524.0002 [~~531.0055~~], Government Code, may delegate to the  
6 department the executive commissioner's authority under that  
7 section for contracting and auditing relating to the department's  
8 powers, duties, functions, and activities.

9 (d) It is the legislature's intent that the executive  
10 commissioner retain the authority over and responsibility for  
11 contracting and auditing at each health and human services agency  
12 as provided by Section 524.0002 [~~531.0055~~], Government Code. A  
13 statute enacted on or after January 1, 2015, that references the  
14 contracting or auditing authority of the department does not give  
15 the department direct contracting or auditing authority unless the  
16 statute expressly provides that the contracting or auditing  
17 authority:

- 18 (1) is given directly to the department; and  
19 (2) is an exception to the exclusive contracting and  
20 auditing authority given to the executive commissioner under  
21 Section 524.0002 [~~531.0055~~], Government Code.

22 SECTION 2.71. Section 1001.085, Health and Safety Code, is  
23 amended to read as follows:

24 Sec. 1001.085. MANAGEMENT AND DIRECTION BY EXECUTIVE  
25 COMMISSIONER. The department's powers and duties prescribed by  
26 this chapter and other law, including enforcement activities and  
27 functions, are subject to the executive commissioner's oversight

1 under the revised provisions derived from Chapter 531, Government  
2 Code, as that chapter existed on March 31, 2025, to manage and  
3 direct the operations of the department.

4 SECTION 2.72. Section 11.004, Human Resources Code, is  
5 amended to read as follows:

6 Sec. 11.004. POWERS AND FUNCTIONS NOT AFFECTED. The  
7 provisions of this title are not intended to interfere with the  
8 powers and functions of the commission, the health and human  
9 services agencies, as defined by Section 521.0001 [~~531.001~~],  
10 Government Code, or county juvenile boards.

11 SECTION 2.73. Section 22.0001, Human Resources Code, is  
12 amended to read as follows:

13 Sec. 22.0001. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
14 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
15 commissioner of aging and disability services by this title or  
16 another law conflicts with any of the following provisions of the  
17 Government Code, the [~~Section 531.0055,~~] Government Code provision  
18 [~~Section 531.0055~~] controls:

- 19 (1) Subchapter A, Chapter 524, Government Code;
- 20 (2) Section 524.0101;
- 21 (3) Sections 524.0151(a)(2) and (b), Government Code;
- 22 (4) Section 524.0202, Government Code; and
- 23 (5) Section 525.0254, Government Code.

24 SECTION 2.74. Section 31.0032(d), Human Resources Code, is  
25 amended to read as follows:

26 (d) This section does not prohibit the Texas Workforce  
27 Commission, the commission, or any health and human services

1 agency, as defined by Section 521.0001 [~~531.001~~], Government Code,  
2 from providing child care or any other related social or support  
3 services for an individual who is eligible for financial assistance  
4 but to whom that assistance is not paid because of the individual's  
5 failure to cooperate.

6 SECTION 2.75. Sections 31.0127(b) and (e), Human Resources  
7 Code, are amended to read as follows:

8 (b) The Health and Human Services Commission shall require  
9 the Texas Workforce Commission to comply with the revised  
10 provisions derived from Chapter 531, Government Code, as that  
11 chapter existed on March 31, 2025, solely for:

12 (1) the promulgation of rules relating to the programs  
13 described by Subsection (a);

14 (2) the expenditure of funds relating to the programs  
15 described by Subsection (a), within the limitations established by  
16 and subject to the General Appropriations Act and federal and other  
17 law applicable to the use of the funds;

18 (3) data collection and reporting relating to the  
19 programs described by Subsection (a); and

20 (4) evaluation of services relating to the programs  
21 described by Subsection (a).

22 (e) Subsection (b) does not authorize the Health and Human  
23 Services Commission to require a state agency, other than a health  
24 and human services agency, to comply with revised provisions  
25 derived from Chapter 531, Government Code, as that chapter existed  
26 on March 31, 2025, except as specifically provided by Subsection  
27 (b). The authority granted under Subsection (b) does not affect

1 Section 301.041, Labor Code.

2 SECTION 2.76. Section 32.003(1), Human Resources Code, is  
3 amended to read as follows:

4 (1) "Health and human services agencies" has the  
5 meaning assigned by Section 521.0001 [~~531.001~~], Government Code.

6 SECTION 2.77. Section 32.021(d), Human Resources Code, is  
7 amended to read as follows:

8 (d) The commission shall include in its contracts for the  
9 delivery of medical assistance by nursing facilities provisions for  
10 monetary penalties to be assessed for violations as required by 42  
11 U.S.C. Section 1396r, including without limitation the Omnibus  
12 Budget Reconciliation Act of 1987 (OBRA), Pub. L. No. 100-203,  
13 Nursing Home Reform Amendments of 1987, provided that the executive  
14 commissioner shall:

15 (1) provide for an informal dispute resolution process  
16 in the commission as provided by Section 526.0202 [~~531.058~~],  
17 Government Code; and

18 (2) develop rules to adjudicate claims in contested  
19 cases, including claims unresolved by the informal dispute  
20 resolution process of the commission.

21 SECTION 2.78. Section 32.0212, Human Resources Code, is  
22 amended to read as follows:

23 Sec. 32.0212. DELIVERY OF MEDICAL ASSISTANCE.  
24 Notwithstanding any other law and subject to Sections 540.0502,  
25 540.0701, and 540.0753 [~~Section 533.0025~~], Government Code, the  
26 commission shall provide medical assistance for acute care services  
27 through the Medicaid managed care system implemented under Chapters

1 540 and 540A [~~Chapter 533~~], Government Code, or another Medicaid  
2 capitated managed care program.

3 SECTION 2.79. Section 32.0214(b), Human Resources Code, is  
4 amended to read as follows:

5 (b) A recipient who receives medical assistance through a  
6 Medicaid managed care model or arrangement under Chapter 540 or  
7 540A [~~533~~], Government Code, as applicable, that requires the  
8 designation of a primary care provider shall designate the  
9 recipient's primary care provider as required by that model or  
10 arrangement.

11 SECTION 2.80. Section 32.0246, Human Resources Code, is  
12 amended to read as follows:

13 Sec. 32.0246. MEDICAL ASSISTANCE REIMBURSEMENT FOR CERTAIN  
14 BEHAVIORAL HEALTH AND PHYSICAL HEALTH SERVICES. (a) In this  
15 section, "behavioral health services" has the meaning assigned by  
16 Section 540.0703(a) [~~533.00255(a)~~], Government Code, and includes  
17 targeted case management and psychiatric rehabilitation services.

18 (b) The commission shall provide to a public or private  
19 provider of behavioral health services medical assistance  
20 reimbursement through a fee-for-service delivery model for  
21 behavioral health or physical health services provided to a  
22 recipient before that recipient's enrollment with and receipt of  
23 medical assistance services through a managed care organization  
24 under Chapter 540 or 540A [~~533~~], Government Code, as applicable.

25 (c) The commission shall ensure that a public or private  
26 provider of behavioral health services who is reimbursed under  
27 Subsection (b) through a fee-for-service delivery model is provided



1 medical assistance reimbursement through a managed care model for  
2 behavioral health or physical health services provided to a  
3 recipient after that recipient's enrollment with and receipt of  
4 medical assistance services through a managed care organization  
5 under Chapter 540 or 540A [~~533~~], Government Code, as applicable.

6 SECTION 2.81. Sections 32.0291(b) and (c), Human Resources  
7 Code, are amended to read as follows:

8 (b) Subject to Sections 544.0104 and 544.0105 and  
9 Subchapter G, Chapter 544 [~~Section 531.102~~], Government Code, and  
10 notwithstanding any other law, the commission may impose a payment  
11 hold on future claims submitted by a provider.

12 (c) A payment hold authorized by this section is governed by  
13 the requirements and procedures specified for a payment hold under  
14 Sections 544.0104 and 544.0105 and Subchapter G, Chapter 544  
15 [~~Section 531.102~~], Government Code, including the notice  
16 requirements under Section 544.0302 [~~Subsection (g) of that~~  
17 ~~section~~].

18 SECTION 2.82. Section 32.03115(b), Human Resources Code, as  
19 added by Chapters 640 (S.B. 1564) and 1167 (H.B. 3285), Acts of the  
20 86th Legislature, Regular Session, 2019, is amended to read as  
21 follows:

22 (b) Notwithstanding Subchapters E [~~Sections 531.072~~] and F,  
23 Chapter 549 [~~531.073~~], Government Code, or any other law and  
24 subject to Subsections (c) and (d), the commission shall provide  
25 medical assistance reimbursement for medication-assisted opioid or  
26 substance use disorder treatment without requiring a recipient of  
27 medical assistance or health care provider to obtain prior

1 authorization or precertification for the treatment.

2 SECTION 2.83. Section 32.0322(a), Human Resources Code, is  
3 amended to read as follows:

4 (a) The commission or the office of inspector general  
5 established under Subchapter C, Chapter 544 [~~Chapter 531~~],  
6 Government Code, may obtain from any law enforcement or criminal  
7 justice agency the criminal history record information that relates  
8 to a provider under the medical assistance program or a person  
9 applying to enroll as a provider under the medical assistance  
10 program.

11 SECTION 2.84. Section 32.046(a), Human Resources Code, is  
12 amended to read as follows:

13 (a) The executive commissioner shall adopt rules governing  
14 sanctions and penalties that apply to a provider who participates  
15 in the vendor drug program or is enrolled as a network pharmacy  
16 provider of a managed care organization contracting with the  
17 commission under Chapter 540 [~~533~~], Government Code, or its  
18 subcontractor and who submits an improper claim for reimbursement  
19 under the program.

20 SECTION 2.85. Section 32.053(b), Human Resources Code, is  
21 amended to read as follows:

22 (b) The executive commissioner shall adopt rules as  
23 necessary to implement this section. In adopting rules, the  
24 executive commissioner shall:

25 (1) use the Bienvivir Senior Health Services of El  
26 Paso initiative as a model for the program;

27 (2) ensure that a person is not required to hold a

1 certificate of authority as a health maintenance organization under  
2 Chapter 843, Insurance Code, to provide services under the PACE  
3 program;

4 (3) ensure that participation in the PACE program is  
5 available as an alternative to enrollment in a Medicaid managed  
6 care plan under Chapter 540 [~~533~~], Government Code, for eligible  
7 recipients, including recipients eligible for assistance under  
8 both the medical assistance and Medicare programs;

9 (4) ensure that managed care organizations that  
10 contract under Chapter 540 [~~533~~], Government Code, consider the  
11 availability of the PACE program when considering whether to refer  
12 a recipient to a nursing facility or other long-term care facility;  
13 and

14 (5) establish protocols for the referral of eligible  
15 persons to the PACE program.

16 SECTION 2.86. Section 32.057(c-1), Human Resources Code, is  
17 amended to read as follows:

18 (c-1) A managed care health plan that develops and  
19 implements a disease management program under Section 540.0708  
20 [~~533.009~~], Government Code, and a provider of a disease management  
21 program under this section shall coordinate during a transition  
22 period beneficiary care for patients that move from one disease  
23 management program to another program.

24 SECTION 2.87. Section 32.064(a), Human Resources Code, is  
25 amended to read as follows:

26 (a) To the extent permitted under Title XIX, Social Security  
27 Act (42 U.S.C. Section 1396 et seq.), as amended, and any other

1 applicable law or regulations, the executive commissioner shall  
2 adopt provisions requiring recipients of medical assistance to  
3 share the cost of medical assistance, including provisions  
4 requiring recipients to pay:

5 (1) an enrollment fee;

6 (2) a deductible; or

7 (3) coinsurance or a portion of the plan premium, if  
8 the recipients receive medical assistance under the Medicaid  
9 managed care program under Chapter 540 or 540A [~~533~~], Government  
10 Code, as applicable.

11 SECTION 2.88. Section 32.0705(a), Human Resources Code, is  
12 amended to read as follows:

13 (a) In this section, "Medicaid contractor" means an entity  
14 that:

15 (1) is not a health and human services agency as  
16 defined by Section 521.0001 [~~531.001~~], Government Code; and

17 (2) under a contract with the commission or otherwise  
18 on behalf of the commission, performs one or more administrative  
19 services in relation to the commission's operation of Medicaid,  
20 such as claims processing, utilization review, client enrollment,  
21 provider enrollment, quality monitoring, or payment of claims.

22 SECTION 2.89. Sections 32.101(3) and (4), Human Resources  
23 Code, are amended to read as follows:

24 (3) "Managed care organization" has the meaning  
25 assigned by Section 540.0001 [~~533.001~~], Government Code.

26 (4) "Managed care plan" has the meaning assigned by  
27 Section 540.0001 [~~533.001~~], Government Code.

1 SECTION 2.90. Section 36.005(a), Human Resources Code, is  
2 amended to read as follows:

3 (a) A health and human services agency, as defined by  
4 Section 521.0001 [~~531.001~~], Government Code:

5 (1) shall suspend or revoke:

6 (A) a provider agreement between the agency and a  
7 person, other than a person who operates a nursing facility or an  
8 ICF-IID, found liable under Section 36.052; and

9 (B) a permit, license, or certification granted  
10 by the agency to a person, other than a person who operates a  
11 nursing facility or an ICF-IID, found liable under Section 36.052;  
12 and

13 (2) may suspend or revoke:

14 (A) a provider agreement between the agency and a  
15 person who operates a nursing facility or an ICF-IID and who is  
16 found liable under Section 36.052; or

17 (B) a permit, license, or certification granted  
18 by the agency to a person who operates a nursing facility or an  
19 ICF-IID and who is found liable under Section 36.052.

20 SECTION 2.91. Section 40.0025, Human Resources Code, is  
21 amended to read as follows:

22 Sec. 40.0025. AGENCY FUNCTIONS. (a) In this section,  
23 "function" includes a power, duty, program, or activity and an  
24 administrative support services function associated with the  
25 power, duty, program, or activity, unless consolidated under former  
26 Section 531.02012, Government Code.

27 (b) In accordance with former Subchapter A-1, Chapter 531,

1 Government Code, and notwithstanding any other law, the department  
2 performs only functions, including the statewide intake of reports  
3 and other information, related to the following services:

4 (1) child protective services, including services  
5 that are required by federal law to be provided by this state's  
6 child welfare agency;

7 (2) adult protective services, other than  
8 investigations of the alleged abuse, neglect, or exploitation of an  
9 elderly person or person with a disability:

10 (A) in a facility operated, or in a facility or by  
11 a person licensed, certified, or registered, by a state agency; or

12 (B) by a provider that has contracted to provide  
13 home and community-based services; and

14 (3) prevention and early intervention services  
15 functions, including:

16 (A) prevention and early intervention services  
17 as defined under Section 265.001, Family Code; and

18 (B) programs that:

19 (i) provide parent education;

20 (ii) promote healthier parent-child  
21 relationships; or

22 (iii) prevent family violence.

23 SECTION 2.92. Section 40.021(c), Human Resources Code, is  
24 amended to read as follows:

25 (c) The council shall study and make recommendations to the  
26 commissioner regarding the management and operation of the  
27 department, including policies and rules governing the delivery of

1 services to persons who are served by the department, the rights and  
2 duties of persons who are served or regulated by the department, and  
3 the consolidation of the provision of administrative support  
4 services as provided by Subchapter E, Chapter 524 [~~Section~~  
5 ~~531.00553~~], Government Code. The council may not develop policies  
6 or rules relating to administrative support services provided by  
7 the commission for the department.

8 SECTION 2.93. Sections 40.0515(d) and (e), Human Resources  
9 Code, are amended to read as follows:

10 (d) A performance review conducted under Subsection (b)(3)  
11 is considered a performance evaluation for purposes of Section  
12 40.032(c) of this code or Section 523.0055(b) [~~531.009(c)~~],  
13 Government Code, as applicable. The department shall ensure that  
14 disciplinary or other corrective action is taken against a  
15 supervisor or other managerial employee who is required to conduct  
16 a performance evaluation for adult protective services personnel  
17 under Section 40.032(c) of this code or Section 523.0055(b)  
18 [~~531.009(c)~~], Government Code, as applicable, or a performance  
19 review under Subsection (b)(3) and who fails to complete that  
20 evaluation or review in a timely manner.

21 (e) The annual performance evaluation required under  
22 Section 40.032(c) of this code or Section 523.0055(b) [~~531.009(c)~~],  
23 Government Code, as applicable, of the performance of a supervisor  
24 in the adult protective services division must:

25 (1) be performed by an appropriate program  
26 administrator; and

27 (2) include:

1 (A) an evaluation of the supervisor with respect  
2 to the job performance standards applicable to the supervisor's  
3 assigned duties; and

4 (B) an evaluation of the supervisor with respect  
5 to the compliance of employees supervised by the supervisor with  
6 the job performance standards applicable to those employees'  
7 assigned duties.

8 SECTION 2.94. Section 48.103(a), Human Resources Code, is  
9 amended to read as follows:

10 (a) Except as otherwise provided by Subsection (c), on  
11 determining after an investigation that an elderly person or a  
12 person with a disability has been abused, exploited, or neglected  
13 by an employee of a home and community support services agency  
14 licensed under Chapter 142, Health and Safety Code, the department  
15 shall:

16 (1) notify the state agency responsible for licensing  
17 the home and community support services agency of the department's  
18 determination;

19 (2) notify any health and human services agency, as  
20 defined by Section 521.0001 [~~531.001~~], Government Code, that  
21 contracts with the home and community support services agency for  
22 the delivery of health care services of the department's  
23 determination; and

24 (3) provide to the licensing state agency and any  
25 contracting health and human services agency access to the  
26 department's records or documents relating to the department's  
27 investigation.



1 SECTION 2.95. Sections 48.251(a)(4), (8), and (9), Human  
2 Resources Code, are amended to read as follows:

3 (4) "Health and human services agency" has the meaning  
4 assigned by Section 521.0001 [~~531.001~~], Government Code.

5 (8) "Managed care organization" has the meaning  
6 assigned by Section 540.0001 [~~533.001~~], Government Code.

7 (9) "Provider" means:

8 (A) a facility;

9 (B) a community center, local mental health  
10 authority, and local intellectual and developmental disability  
11 authority;

12 (C) a person who contracts with a health and  
13 human services agency or managed care organization to provide home  
14 and community-based services;

15 (D) a person who contracts with a Medicaid  
16 managed care organization to provide behavioral health services;

17 (E) a managed care organization;

18 (F) an officer, employee, agent, contractor, or  
19 subcontractor of a person or entity listed in Paragraphs (A)-(E);  
20 and

21 (G) an employee, fiscal agent, case manager, or  
22 service coordinator of an individual employer participating in the  
23 consumer-directed service option, as defined by Section 546.0101  
24 [~~531.051~~], Government Code.

25 SECTION 2.96. Section 48.252(c), Human Resources Code, is  
26 amended to read as follows:

27 (c) The department shall receive and investigate under this

1 subchapter reports of abuse, neglect, or exploitation of an  
2 individual who lives in a residence that is owned, operated, or  
3 controlled by a provider who provides home and community-based  
4 services under the home and community-based services waiver program  
5 described by Section 542.0001(11)(B) [~~534.001(11)(B)~~], Government  
6 Code, regardless of whether the individual is receiving services  
7 under that waiver program from the provider.

8 SECTION 2.97. Section 48.256(c), Human Resources Code, is  
9 amended to read as follows:

10 (c) A provider of home and community-based services under  
11 the home and community-based services waiver program described by  
12 Section 542.0001(11)(B) [~~534.001(11)(B)~~], Government Code, shall  
13 post in a conspicuous location inside any residence owned,  
14 operated, or controlled by the provider in which home and  
15 community-based waiver services are provided, a sign that states:

16 (1) the name, address, and telephone number of the  
17 provider;

18 (2) the effective date of the provider's contract with  
19 the applicable health and human services agency to provide home and  
20 community-based services; and

21 (3) the name of the legal entity that contracted with  
22 the applicable health and human services agency to provide those  
23 services.

24 SECTION 2.98. Section 48.401(3), Human Resources Code, is  
25 amended to read as follows:

26 (3) "Employee" means a person who:

27 (A) works for:

1 (i) an agency; or  
2 (ii) an individual employer participating  
3 in the consumer-directed service option, as defined by Section  
4 546.0101 [~~531.051~~], Government Code;

5 (B) provides personal care services, active  
6 treatment, or any other services to an individual receiving agency  
7 services, an individual who is a child for whom an investigation is  
8 authorized under Section 261.404, Family Code, or an individual  
9 receiving services through the consumer-directed service option,  
10 as defined by Section 546.0101 [~~531.051~~], Government Code; and

11 (C) is not licensed by the state to perform the  
12 services the person performs for the agency or the individual  
13 employer participating in the consumer-directed service option, as  
14 defined by Section 546.0101 [~~531.051~~], Government Code.

15 SECTION 2.99. Section 73.0045, Human Resources Code, is  
16 amended to read as follows:

17 Sec. 73.0045. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
18 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
19 commissioner of assistive and rehabilitative services by this  
20 chapter or another law conflicts with any of the following  
21 provisions of the [~~Section 531.0055,~~] Government Code, the  
22 Government Code provision [~~Section 531.0055~~] controls:

- 23 (1) Subchapter A, Chapter 524;  
24 (2) Section 524.0101;  
25 (3) Sections 524.0151(a)(2) and (b);  
26 (4) Section 524.0202; and  
27 (5) Section 525.0254.

1 SECTION 2.100. Section 81.0055, Human Resources Code, is  
2 amended to read as follows:

3 Sec. 81.0055. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
4 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
5 commissioner of assistive and rehabilitative services by this  
6 chapter, or another law relating to services for persons who are  
7 deaf or hard of hearing, conflicts with any of the following  
8 provisions of the [~~Section 531.0055,~~] Government Code, the  
9 Government Code provision [~~Section 531.0055~~] controls:

- 10 (1) Subchapter A, Chapter 524;
- 11 (2) Section 524.0101;
- 12 (3) Sections 524.0151(a)(2) and (b);
- 13 (4) Section 524.0202; and
- 14 (5) Section 525.0254.

15 SECTION 2.101. Section 91.0205, Human Resources Code, is  
16 amended to read as follows:

17 Sec. 91.0205. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
18 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
19 commissioner by this chapter, or another law relating to services  
20 for the blind or persons with visual disabilities, conflicts with  
21 any of the following provisions of the [~~Section 531.0055,~~]  
22 Government Code, the Government Code provision [~~Section 531.0055~~]  
23 controls:

- 24 (1) Subchapter A, Chapter 524;
- 25 (2) Section 524.0101;
- 26 (3) Sections 524.0151(a)(2) and (b);
- 27 (4) Section 524.0202; and

1           (5) Section 525.0254.

2           SECTION 2.102. Section 101A.002, Human Resources Code, is  
3 amended to read as follows:

4           Sec. 101A.002. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
5 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
6 commissioner by this chapter or another law relating to state  
7 services for the aging conflicts with any of the following  
8 provisions of the [~~Section 531.0055,~~] Government Code, the  
9 Government Code provision [~~Section 531.0055~~] controls:

10           (1) Subchapter A, Chapter 524;

11           (2) Section 524.0101;

12           (3) Sections 524.0151(a)(2) and (b);

13           (4) Section 524.0202; and

14           (5) Section 525.0254.

15           SECTION 2.103. Section 111.0505, Human Resources Code, is  
16 amended to read as follows:

17           Sec. 111.0505. COMMISSIONER'S POWERS AND DUTIES; EFFECT OF  
18 CONFLICT WITH OTHER LAW. To the extent a power or duty given to the  
19 commissioner by this chapter, or another law relating to  
20 rehabilitation services for individuals with disabilities,  
21 conflicts with any of the following provisions of the [~~Section~~  
22 ~~531.0055,~~] Government Code, the Government Code provision [~~Section~~  
23 ~~531.0055~~] controls:

24           (1) Subchapter A, Chapter 524;

25           (2) Section 524.0101;

26           (3) Sections 524.0151(a)(2) and (b);

27           (4) Section 524.0202; and

1           (5) Section 525.0254.

2           SECTION 2.104. Section 117.003, Human Resources Code, is  
3 amended to read as follows:

4           Sec. 117.003. SUNSET PROVISION. Unless the commission is  
5 continued in existence as provided by Chapter 325, Government Code,  
6 after the review required by Section 523.0003 [~~531.004~~], Government  
7 Code, this chapter expires on the date the commission is abolished  
8 under that section.

9           SECTION 2.105. Section 117.073, Human Resources Code, is  
10 amended to read as follows:

11           Sec. 117.073. RULES. The executive commissioner may adopt  
12 rules reasonably necessary for the department to administer this  
13 chapter, consistent with the memorandum of understanding under  
14 Section 524.0101(a) [~~531.0055(k)~~], Government Code, between the  
15 commissioner and the executive commissioner, as adopted by rule.

16           SECTION 2.106. Section 121.0014(b), Human Resources Code,  
17 is amended to read as follows:

18           (b) In this section, "health and human services agency"  
19 means an agency listed by Section 521.0001(5) [~~531.001(4)~~],  
20 Government Code.

21           SECTION 2.107. Section 122.0057(k), Human Resources Code,  
22 is amended to read as follows:

23           (k) The advisory committee shall provide input to the  
24 workforce commission in adopting rules applicable to the program  
25 administered under this chapter relating to the employment-first  
26 policies described by Sections 546.0003 [~~531.02447~~] and 546.0451  
27 [~~531.02448~~], Government Code.

1 SECTION 2.108. Section 161.003, Human Resources Code, is  
2 amended to read as follows:

3 Sec. 161.003. SUNSET PROVISION. Unless the commission is  
4 continued in existence as provided by Chapter 325, Government Code,  
5 after the review required by Section 523.0003 [~~531.004~~], Government  
6 Code, this chapter expires on the date the commission is abolished  
7 under that section.

8 SECTION 2.109. Section 161.073, Human Resources Code, is  
9 amended to read as follows:

10 Sec. 161.073. RULES. The executive commissioner may adopt  
11 rules reasonably necessary for the department to administer this  
12 chapter, consistent with the memorandum of understanding under  
13 Section 524.0101(a) [~~531.0055(k)~~], Government Code, between the  
14 commissioner and the executive commissioner, as adopted by rule.

15 SECTION 2.110. Section 161.080(e), Human Resources Code, is  
16 amended to read as follows:

17 (e) Notwithstanding Subsection (c), a state supported  
18 living center, based on negotiations between the center and a  
19 managed care organization, as defined by Section 540.0001  
20 [~~533.001~~], Government Code, may charge a fee for a service other  
21 than the fee provided by the schedule of fees created by the  
22 commission under this section.

23 SECTION 2.111. Sections 161.081(a), (c), and (d), Human  
24 Resources Code, are amended to read as follows:

25 (a) In this section, "Section 1915(c) waiver program" has  
26 the meaning assigned by Section 521.0001 [~~531.001~~], Government  
27 Code.

1 (c) The department shall ensure that actions taken under  
2 Subsection (b) do not conflict with any requirements of the  
3 commission under Sections 546.0402(a), (b), and (c) [~~Section~~  
4 ~~531.0218~~], Government Code.

5 (d) The department and the commission shall jointly explore  
6 the development of uniform licensing and contracting standards that  
7 would:

8 (1) apply to all contracts for the delivery of Section  
9 1915(c) waiver program services;

10 (2) promote competition among providers of those  
11 program services; and

12 (3) integrate with other department and commission  
13 efforts to streamline and unify the administration and delivery of  
14 the program services, including those required by this section or  
15 Sections 546.0402(a), (b), and (c) [~~Section 531.0218~~], Government  
16 Code.

17 SECTION 2.112. Section 161.082(a), Human Resources Code, is  
18 amended to read as follows:

19 (a) In this section, "Section 1915(c) waiver program" has  
20 the meaning assigned by Section 521.0001 [~~531.001~~], Government  
21 Code.

22 SECTION 2.113. Sections 161.084(a) and (b), Human Resources  
23 Code, are amended to read as follows:

24 (a) In this section, "Section 1915(c) waiver program" has  
25 the meaning assigned by Section 521.0001 [~~531.001~~], Government  
26 Code.

27 (b) The department, in cooperation with the commission,



1 shall educate the public on:

2 (1) the availability of home and community-based  
3 services under a Medicaid state plan program, including the primary  
4 home care and community attendant services programs, and under a  
5 Section 1915(c) waiver program; and

6 (2) the various service delivery options available  
7 under the Medicaid program, including the consumer direction models  
8 available to recipients under Subchapter C, Chapter 546 [~~Section~~  
9 ~~531.051~~], Government Code.

10 SECTION 2.114. Section 161.251(2), Human Resources Code, is  
11 amended to read as follows:

12 (2) "Health and human services agency" has the meaning  
13 assigned by Section 521.0001 [~~531.001~~], Government Code.

14 SECTION 2.115. Section 38.254(a), Insurance Code, is  
15 amended to read as follows:

16 (a) Upon request from the commissioner, the Texas Health and  
17 Human Services Commission shall provide to the commissioner data,  
18 including utilization and cost data, which is related to the  
19 mandate being assessed to the population covered by the Medicaid  
20 program, including a program administered under Chapter 32, Human  
21 Resources Code, and a program administered under Chapter 540 or  
22 540A [~~533~~], Government Code, as applicable, even if the program is  
23 not necessarily subject to the mandate.

24 SECTION 2.116. Section 38.353(d), Insurance Code, is  
25 amended to read as follows:

26 (d) This subchapter does not apply to:

27 (1) standard health benefit plans provided under

1 Chapter 1507;

2 (2) children's health benefit plans provided under  
3 Chapter 1502;

4 (3) health care benefits provided under a workers'  
5 compensation insurance policy;

6 (4) Medicaid managed care programs operated under  
7 Chapter 540 or 540A [~~533~~], Government Code, as applicable;

8 (5) Medicaid programs operated under Chapter 32, Human  
9 Resources Code; or

10 (6) the state child health plan operated under Chapter  
11 62 or 63, Health and Safety Code.

12 SECTION 2.117. Section 38.402(7), Insurance Code, is  
13 amended to read as follows:

14 (7) "Payor" means any of the following entities that  
15 pay, reimburse, or otherwise contract with a health care provider  
16 for the provision of health care services, supplies, or devices to a  
17 patient:

18 (A) an insurance company providing health or  
19 dental insurance;

20 (B) the sponsor or administrator of a health or  
21 dental plan;

22 (C) a health maintenance organization operating  
23 under Chapter 843;

24 (D) the state Medicaid program, including the  
25 Medicaid managed care program operating under Chapters 540 and 540A  
26 [~~Chapter 533~~], Government Code;

27 (E) a health benefit plan offered or administered

1 by or on behalf of this state or a political subdivision of this  
2 state or an agency or instrumentality of the state or a political  
3 subdivision of this state, including:

4 (i) a basic coverage plan under Chapter  
5 1551;

6 (ii) a basic plan under Chapter 1575; and

7 (iii) a primary care coverage plan under  
8 Chapter 1579; or

9 (F) any other entity providing a health insurance  
10 or health benefit plan subject to regulation by the department.

11 SECTION 2.118. Section 222.001(a), Insurance Code, is  
12 amended to read as follows:

13 (a) This chapter applies to any insurer, including a group  
14 hospital service corporation, any health maintenance organization,  
15 and any managed care organization that receives gross premiums or  
16 revenues subject to taxation under Section 222.002, including  
17 companies operating under Chapter 841, 842, 843, 861, 881, 882,  
18 883, 884, 941, 942, 982, or 984, Insurance Code, Chapter 540 or 540A  
19 [~~533~~], Government Code, as applicable, or Title XIX of the federal  
20 Social Security Act.

21 SECTION 2.119. Section 843.010, Insurance Code, is amended  
22 to read as follows:

23 Sec. 843.010. APPLICABILITY OF CERTAIN PROVISIONS TO  
24 GOVERNMENTAL HEALTH BENEFIT PLANS. Sections 843.306(f) and  
25 843.363(a)(4) do not apply to coverage under:

26 (1) the child health plan program under Chapter 62,  
27 Health and Safety Code, or the health benefits plan for children

1 under Chapter 63, Health and Safety Code; or

2 (2) a Medicaid program, including a Medicaid managed  
3 care program operated under Chapter 540 or 540A [~~533~~], Government  
4 Code, as applicable.

5 SECTION 2.120. Section 1217.002(d), Insurance Code, is  
6 amended to read as follows:

7 (d) Notwithstanding any other law, this chapter applies to  
8 coverage under:

9 (1) the child health plan program under Chapter 62,  
10 Health and Safety Code, or the health benefits plan for children  
11 under Chapter 63, Health and Safety Code; and

12 (2) a Medicaid managed care program operated under  
13 Chapter 540 or 540A [~~533~~], Government Code, as applicable, or a  
14 Medicaid program operated under Chapter 32, Human Resources Code.

15 SECTION 2.121. Section 1222.0002(b), Insurance Code, is  
16 amended to read as follows:

17 (b) Notwithstanding any other law, this chapter applies to:

18 (1) a small employer health benefit plan subject to  
19 Chapter 1501, including coverage provided through a health group  
20 cooperative under Subchapter B of that chapter;

21 (2) a standard health benefit plan issued under  
22 Chapter 1507;

23 (3) a basic coverage plan under Chapter 1551;

24 (4) a basic plan under Chapter 1575;

25 (5) a primary care coverage plan under Chapter 1579;

26 (6) a plan providing basic coverage under Chapter  
27 1601;

1           (7) health benefits provided by or through a church  
2 benefits board under Subchapter I, Chapter 22, Business  
3 Organizations Code;

4           (8) group health coverage made available by a school  
5 district in accordance with Section 22.004, Education Code;

6           (9) the state Medicaid program, including the Medicaid  
7 managed care program operated under Chapters 540 and 540A [~~Chapter~~  
8 ~~533~~], Government Code;

9           (10) the child health plan program under Chapter 62,  
10 Health and Safety Code;

11           (11) a regional or local health care program operated  
12 under Section 75.104, Health and Safety Code; and

13           (12) a self-funded health benefit plan sponsored by a  
14 professional employer organization under Chapter 91, Labor Code.

15           SECTION 2.122. Section 1301.0041(c), Insurance Code, is  
16 amended to read as follows:

17           (c) This chapter does not apply to:

18           (1) the child health plan program under Chapter 62,  
19 Health and Safety Code; or

20           (2) a Medicaid managed care program under Chapter 540  
21 or 540A [~~533~~], Government Code, as applicable.

22           SECTION 2.123. Section 1356.002(i), Insurance Code, is  
23 amended to read as follows:

24           (i) To the extent allowed by federal law, this chapter  
25 applies to:

26           (1) the state Medicaid program operated under Chapter  
27 32, Human Resources Code; and

1           (2) a Medicaid managed care program operated under  
2 Chapter 540 or 540A [~~533~~], Government Code, as applicable.

3           SECTION 2.124. Section 1367.252, Insurance Code, is amended  
4 to read as follows:

5           Sec. 1367.252. EXCEPTION. This subchapter does not apply  
6 to:

7           (1) a plan that provides coverage:

8                   (A) for wages or payments in lieu of wages for a  
9 period during which an employee is absent from work because of  
10 sickness or injury;

11                   (B) as a supplement to a liability insurance  
12 policy;

13                   (C) for credit insurance;

14                   (D) only for dental or vision care;

15                   (E) only for hospital expenses; or

16                   (F) only for indemnity for hospital confinement;

17           (2) a Medicare supplemental policy as defined by  
18 Section 1882(g)(1), Social Security Act (42 U.S.C. Section 1395ss);

19           (3) a workers' compensation insurance policy;

20           (4) medical payment insurance coverage provided under  
21 a motor vehicle insurance policy;

22           (5) a long-term care policy, including a nursing home  
23 fixed indemnity policy, unless the commissioner determines that the  
24 policy provides benefit coverage so comprehensive that the policy  
25 is a health benefit plan as described by Section 1367.251; or

26           (6) the state Medicaid program, including the Medicaid  
27 managed care program operated under Chapters 540 and 540A [~~Chapter~~

1 ~~533~~], Government Code.

2 SECTION 2.125. Section 1369.053, Insurance Code, is amended  
3 to read as follows:

4 Sec. 1369.053. EXCEPTION. This subchapter does not apply  
5 to:

6 (1) a health benefit plan that provides coverage:

7 (A) only for a specified disease or for another  
8 single benefit;

9 (B) only for accidental death or dismemberment;

10 (C) for wages or payments in lieu of wages for a  
11 period during which an employee is absent from work because of  
12 sickness or injury;

13 (D) as a supplement to a liability insurance  
14 policy;

15 (E) for credit insurance;

16 (F) only for dental or vision care;

17 (G) only for hospital expenses; or

18 (H) only for indemnity for hospital confinement;

19 (2) a Medicare supplemental policy as defined by  
20 Section 1882(g)(1), Social Security Act (42 U.S.C. Section 1395ss),  
21 as amended;

22 (3) a workers' compensation insurance policy;

23 (4) medical payment insurance coverage provided under  
24 a motor vehicle insurance policy;

25 (5) a long-term care insurance policy, including a  
26 nursing home fixed indemnity policy, unless the commissioner  
27 determines that the policy provides benefit coverage so

1 comprehensive that the policy is a health benefit plan as described  
2 by Section 1369.052;

3 (6) the child health plan program under Chapter 62,  
4 Health and Safety Code, or the health benefits plan for children  
5 under Chapter 63, Health and Safety Code; or

6 (7) a Medicaid managed care program operated under  
7 Chapter 540 or 540A [~~533~~], Government Code, as applicable, or a  
8 Medicaid program operated under Chapter 32, Human Resources Code.

9 SECTION 2.126. Section 1369.212(b), Insurance Code, is  
10 amended to read as follows:

11 (b) Notwithstanding any other law, this subchapter applies  
12 to:

13 (1) a small employer health benefit plan subject to  
14 Chapter 1501, including coverage provided through a health group  
15 cooperative under Subchapter B of that chapter;

16 (2) a standard health benefit plan issued under  
17 Chapter 1507;

18 (3) a basic coverage plan under Chapter 1551;

19 (4) a basic plan under Chapter 1575;

20 (5) a primary care coverage plan under Chapter 1579;

21 (6) a plan providing basic coverage under Chapter  
22 1601;

23 (7) health benefits provided by or through a church  
24 benefits board under Subchapter I, Chapter 22, Business  
25 Organizations Code;

26 (8) group health coverage made available by a school  
27 district in accordance with Section 22.004, Education Code;



1           (9) the state Medicaid program, including the Medicaid  
2 managed care program operated under Chapters 540 and 540A [~~Chapter~~  
3 ~~533~~], Government Code;

4           (10) the child health plan program under Chapter 62,  
5 Health and Safety Code;

6           (11) a regional or local health care program operated  
7 under Section 75.104, Health and Safety Code; and

8           (12) a self-funded health benefit plan sponsored by a  
9 professional employer organization under Chapter 91, Labor Code.

10         SECTION 2.127. Section 1369.352, Insurance Code, is amended  
11 to read as follows:

12         Sec. 1369.352. CERTAIN BENEFITS EXCLUDED. This subchapter  
13 does not apply to maximum allowable costs for pharmacy benefits  
14 provided under:

15           (1) a Medicaid managed care program operated under  
16 Chapter 540 or 540A [~~533~~], Government Code, as applicable;

17           (2) a Medicaid program operated under Chapter 32,  
18 Human Resources Code;

19           (3) the child health plan program under Chapter 62,  
20 Health and Safety Code;

21           (4) the health benefits plan for children under  
22 Chapter 63, Health and Safety Code;

23           (5) a health benefit plan issued under Chapter 1551,  
24 1575, 1579, or 1601; or

25           (6) a workers' compensation insurance policy or other  
26 form of providing medical benefits under Title 5, Labor Code.

27         SECTION 2.128. Section 1369.452(f), Insurance Code, is

1 amended to read as follows:

2 (f) To the extent allowed by federal law, the child health  
3 plan program operated under Chapter 62, Health and Safety Code, and  
4 the state Medicaid program, including the Medicaid managed care  
5 program operated under Chapters 540 and 540A [~~Chapter 533~~],  
6 Government Code, shall provide the coverage required under this  
7 subchapter to a recipient.

8 SECTION 2.129. Section 1369.552, Insurance Code, as added  
9 by Chapter 1012 (H.B. 1919), Acts of the 87th Legislature, Regular  
10 Session, 2021, is amended to read as follows:

11 Sec. 1369.552. EXCEPTIONS TO APPLICABILITY OF  
12 SUBCHAPTER. Notwithstanding the definition of "health benefit  
13 plan" provided by Section 1369.551, this subchapter does not apply  
14 to an issuer or provider of health benefits under or a pharmacy  
15 benefit manager administering pharmacy benefits under:

16 (1) the state Medicaid program, including the Medicaid  
17 managed care program operated under Chapters 540 and 540A [~~Chapter~~  
18 ~~533~~], Government Code;

19 (2) the child health plan program under Chapter 62,  
20 Health and Safety Code;

21 (3) the TRICARE military health system;

22 (4) a basic coverage plan under Chapter 1551;

23 (5) a basic plan under Chapter 1575;

24 (6) a coverage plan under Chapter 1579;

25 (7) a plan providing basic coverage under Chapter  
26 1601; or

27 (8) a workers' compensation insurance policy or other

1 form of providing medical benefits under Title 5, Labor Code.

2 SECTION 2.130. Section 1451.109(d), Insurance Code, is  
3 amended to read as follows:

4 (d) This section does not apply to:

5 (1) workers' compensation insurance coverage as  
6 defined by Section 401.011, Labor Code;

7 (2) a self-insured employee welfare benefit plan  
8 subject to the Employee Retirement Income Security Act of 1974 (29  
9 U.S.C. Section 1001 et seq.);

10 (3) the child health plan program under Chapter 62,  
11 Health and Safety Code, or the health benefits plan for children  
12 under Chapter 63, Health and Safety Code; or

13 (4) a Medicaid managed care program operated under  
14 Chapter 540 or 540A [~~533~~], Government Code, as applicable, or a  
15 Medicaid program operated under Chapter 32, Human Resources Code.

16 SECTION 2.131. Section 1451.1261(b), Insurance Code, is  
17 amended to read as follows:

18 (b) This section does not apply to:

19 (1) a basic coverage plan under Chapter 1551;

20 (2) a basic plan under Chapter 1575;

21 (3) a primary care coverage plan under Chapter 1579;

22 (4) a plan providing basic coverage under Chapter  
23 1601;

24 (5) the state Medicaid program, including the Medicaid  
25 managed care program operated under Chapters 540 and 540A [~~Chapter~~  
26 ~~533~~], Government Code; or

27 (6) the child health plan program under Chapter 62,

1 Health and Safety Code.

2 SECTION 2.132. Section 1451.451(a), Insurance Code, is  
3 amended to read as follows:

4 (a) An insurance company, health maintenance organization,  
5 or preferred provider organization that contracts with a health  
6 care provider to provide services in connection with Chapter 540 or  
7 540A [~~533~~], Government Code, as applicable, or Chapter 62, Health  
8 and Safety Code, may not require the health care provider to provide  
9 access to or transfer the provider's name and contracted discounted  
10 fee for use with health benefit plans issued to individuals and  
11 groups under Chapter 1271 or 1301.

12 SECTION 2.133. Section 1451.503, Insurance Code, is amended  
13 to read as follows:

14 Sec. 1451.503. EXCEPTION. This subchapter does not apply  
15 to:

- 16 (1) a health benefit plan that provides coverage:
- 17 (A) only for a specified disease or for another  
18 single benefit;
  - 19 (B) only for accidental death or dismemberment;
  - 20 (C) for wages or payments in lieu of wages for a  
21 period during which an employee is absent from work because of  
22 sickness or injury;
  - 23 (D) as a supplement to a liability insurance  
24 policy;
  - 25 (E) for credit insurance;
  - 26 (F) only for dental or vision care;
  - 27 (G) only for hospital expenses; or

1 (H) only for indemnity for hospital confinement;

2 (2) a Medicare supplemental policy as defined by  
3 Section 1882(g)(1), Social Security Act (42 U.S.C. Section 1395ss),  
4 as amended;

5 (3) a workers' compensation insurance policy;

6 (4) medical payment insurance coverage provided under  
7 a motor vehicle insurance policy;

8 (5) a long-term care insurance policy, including a  
9 nursing home fixed indemnity policy, unless the commissioner  
10 determines that the policy provides benefit coverage so  
11 comprehensive that the policy is a health benefit plan as described  
12 by Section 1451.502;

13 (6) the child health plan program under Chapter 62,  
14 Health and Safety Code, or the health benefits plan for children  
15 under Chapter 63, Health and Safety Code; or

16 (7) a Medicaid managed care program operated under  
17 Chapter 540 or 540A [~~533~~], Government Code, as applicable, or a  
18 Medicaid program operated under Chapter 32, Human Resources Code.

19 SECTION 2.134. Section 1456.002(c), Insurance Code, is  
20 amended to read as follows:

21 (c) This chapter does not apply to:

22 (1) Medicaid managed care programs operated under  
23 Chapter 540 or 540A [~~533~~], Government Code, as applicable;

24 (2) Medicaid programs operated under Chapter 32, Human  
25 Resources Code; or

26 (3) the state child health plan operated under Chapter  
27 62 or 63, Health and Safety Code.

1 SECTION 2.135. Section 1460.002, Insurance Code, is amended  
2 to read as follows:

3 Sec. 1460.002. EXEMPTION. This chapter does not apply to:

4 (1) a Medicaid managed care program operated under  
5 Chapter 540 or 540A [~~533~~], Government Code, as applicable;

6 (2) a Medicaid program operated under Chapter 32,  
7 Human Resources Code;

8 (3) the child health plan program under Chapter 62,  
9 Health and Safety Code, or the health benefits plan for children  
10 under Chapter 63, Health and Safety Code; or

11 (4) a Medicare supplement benefit plan, as defined by  
12 Chapter 1652.

13 SECTION 2.136. Section 1510.003(b), Insurance Code, is  
14 amended to read as follows:

15 (b) The pool may not be used to expand the Medicaid program,  
16 including the program administered under Chapter 32, Human  
17 Resources Code, and the program administered under Chapter 540 or  
18 540A [~~533~~], Government Code, as applicable.

19 SECTION 2.137. Section 1660.003(b), Insurance Code, is  
20 amended to read as follows:

21 (b) This chapter does not apply to:

22 (1) a Medicaid managed care program operated under  
23 Chapter 540 or 540A [~~533~~], Government Code, as applicable;

24 (2) a Medicaid program operated under Chapter 32,  
25 Human Resources Code;

26 (3) the state child health plan or any similar plan  
27 operated under Chapter 62 or 63, Health and Safety Code; or

1           (4) a health benefit plan offered by an insurer or  
2 health maintenance organization that provides coverage only for  
3 dental services.

4           SECTION 2.138. Section 1661.003, Insurance Code, is amended  
5 to read as follows:

6           Sec. 1661.003. EXCEPTIONS. This chapter does not apply to:

7           (1) a health benefit plan that provides coverage only:

8                   (A) for a specified disease or diseases or under  
9 a limited benefit policy;

10                   (B) for accidental death or dismemberment;

11                   (C) as a supplement to a liability insurance  
12 policy; or

13                   (D) for dental or vision care;

14           (2) disability income insurance coverage;

15           (3) credit insurance coverage;

16           (4) a hospital confinement indemnity policy;

17           (5) a Medicare supplemental policy as defined by  
18 Section 1882(g)(1), Social Security Act (42 U.S.C. Section 1395ss);

19           (6) a workers' compensation insurance policy;

20           (7) medical payment insurance coverage provided under  
21 a motor vehicle insurance policy;

22           (8) a long-term care insurance policy, including a  
23 nursing home fixed indemnity policy, unless the commissioner  
24 determines that the policy provides benefits so comprehensive that  
25 the policy is a health benefit plan and should not be subject to the  
26 exemption provided under this section;

27           (9) the child health plan program under Chapter 62,

1 Health and Safety Code, or the health benefits plan for children  
2 under Chapter 63, Health and Safety Code; or

3 (10) a Medicaid managed care program operated under  
4 Chapter 540 or 540A [~~533~~], Government Code, as applicable, or a  
5 Medicaid program operated under Chapter 32, Human Resources Code.

6 SECTION 2.139. Section 4201.053(b), Insurance Code, is  
7 amended to read as follows:

8 (b) Sections 4201.303(c), 4201.304(b), 4201.357(a-1), and  
9 4201.3601 do not apply to:

10 (1) the child health program under Chapter 62, Health  
11 and Safety Code, or the health benefits plan for children under  
12 Chapter 63, Health and Safety Code;

13 (2) the Employees Retirement System of Texas or  
14 another entity issuing or administering a coverage plan under  
15 Chapter 1551;

16 (3) the Teacher Retirement System of Texas or another  
17 entity issuing or administering a plan under Chapter 1575 or 1579;

18 (4) The Texas A&M University System or The University  
19 of Texas System or another entity issuing or administering coverage  
20 under Chapter 1601; and

21 (5) a managed care organization providing a Medicaid  
22 managed care plan under Chapter 540 or 540A [~~533~~], Government Code,  
23 as applicable.

24 SECTION 2.140. Section 4201.652, Insurance Code, is amended  
25 to read as follows:

26 Sec. 4201.652. APPLICABILITY OF SUBCHAPTER. This  
27 subchapter applies only to:



1           (1) a health benefit plan offered by a health  
2 maintenance organization operating under Chapter 843, except that  
3 this subchapter does not apply to:

4           (A) the child health plan program under Chapter  
5 62, Health and Safety Code, or the health benefits plan for children  
6 under Chapter 63, Health and Safety Code; or

7           (B) the state Medicaid program, including the  
8 Medicaid managed care program operated under Chapter 540 or 540A  
9 [~~533~~], Government Code, as applicable;

10          (2) a preferred provider benefit plan or exclusive  
11 provider benefit plan offered by an insurer under Chapter 1301; and

12          (3) a person who contracts with a health maintenance  
13 organization or insurer to issue preauthorization determinations  
14 or perform the functions described in this subchapter for a health  
15 benefit plan to which this subchapter applies.

16          SECTION 2.141. Section 310.005(b), Labor Code, is amended  
17 to read as follows:

18          (b) In addition to providing referrals to child-care and  
19 early childhood education services, the network, through its  
20 members, shall provide:

21           (1) referrals to available support services,  
22 including:

23           (A) parenting education classes; and

24           (B) services for parents or children offered by  
25 health and human services agencies, as defined by Section 521.0001  
26 [~~531.001~~], Government Code, or otherwise available in the  
27 community; and

1           (2) information for consumers of child-care and early  
2 childhood education services, including:

3           (A) information regarding early childhood  
4 development;

5           (B) criteria for identifying quality child-care  
6 and early childhood education services that support the healthy  
7 development of children; and

8           (C) other information that will assist consumers  
9 in making informed and effective choices regarding child-care and  
10 early childhood education services.

11           SECTION 2.142. Sections 352.105(b) and (c), Labor Code, are  
12 amended to read as follows:

13           (b) The training program must provide employees with  
14 information regarding:

15           (1) supports and services available from health and  
16 human services agencies, as defined by Section 521.0001 [~~531.001~~],  
17 Government Code, for:

18           (A) youth with disabilities who are  
19 transitioning into post-schooling activities, services for adults,  
20 or community living; and

21           (B) adults with disabilities;

22           (2) community resources available to improve the  
23 quality of life for:

24           (A) youth with disabilities who are  
25 transitioning into post-schooling activities, services for adults,  
26 or community living; and

27           (B) adults with disabilities; and



1                   ARTICLE 4. GENERAL MATTERS

2           SECTION 4.01. This Act is enacted under Section 43, Article  
3 III, Texas Constitution. This Act is intended as a recodification  
4 only, and no substantive change in the law is intended by this Act.

5           SECTION 4.02. This Act takes effect April 1, 2025.

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President of the Senate

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Speaker of the House

I certify that H.B. No. 4611 was passed by the House on May 2, 2023, by the following vote: Yeas 137, Nays 7, 3 present, not voting; and that the House concurred in Senate amendments to H.B. No. 4611 on May 19, 2023, by the following vote: Yeas 139, Nays 0, 2 present, not voting.

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Chief Clerk of the House

I certify that H.B. No. 4611 was passed by the Senate, with amendments, on May 17, 2023, by the following vote: Yeas 31, Nays 0.

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Secretary of the Senate

APPROVED: \_\_\_\_\_

Date

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Governor